ALEOS 4.17.0

Software Configuration User Guide for AirLink RV50

SIERRA WIRELESS®

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1: Introduction

Note: This user guide is intended for the AirLink RV50. If you have a different AirLink router, refer to the ALEOS Software Configuration User Guide for your router.

Overview

ACEmanager™ is the free, web-based utility used to manage and configure AirLink® routers. It is a web application integrated in the ALEOS™ software that runs on the AirLink RV50. AirLink Embedded Operating System (ALEOS) is purpose-built to maintain a wireless connection and to configure the RV50 to the needs of the system. ACEmanager provides comprehensive configuration, monitoring, and control functionality to all AirLink routers.

ACEmanager enables you to:

- Log in and configure parameters
- Adjust network settings
- Change security settings
- Update events reporting and control outputs
- Update ALEOS software and radio module firmware
- Copy configuration settings to other AirLink RV50s

Since ACEmanager can be accessed remotely over-the-air as well as locally, the many features of ALEOS can be managed from any location.

An ALEOS configuration template can be created using ACEmanager, after a single device is configured and installed, to program other AirLink RV50s with the same configuration values. This enables quick, accurate deployment of large pools of devices.

Sierra Wireless AirLink Products

For more information on specific AirLink products, go to www.sierrawireless.com

About Documentation

Each chapter in the ALEOS Configuration User Guide describes a section (a tab in the user interface) of ACEmanager.

Chapters in this user guide explain:

- Parameter descriptions in ACEmanager
- Relevant configuration details
- User scenarios for certain sections in the guide.

Tools and Reference Documents

Document	Description
AirLink RV50 Hardware User Guide	This hardware document describes how to: • Install the AirLink RV50 • Connect the radio antennas • Connect a notebook computer and other input/output (I/O) devices • Interpret the LEDs and indicators on the AirLink RV50.
ALMS User Guide	AirLink Management Service features online help, videos and “How-To” pages that explain how to use ALMS for the remote management of Sierra Wireless AirLink routers.

Cryptographic Algorithms Contained in AirLink Products

- Silex SX-SDMAC WiFi Encryption: RC4 128 bits, AES 128 bits
  - Security 128-bits: WEP, WPA, WPA2, WPA2 Enterprise, EAP-PEAP, EAP-TLS
- NXP MCIMX6X1CVK08AC: SHA-256, 2048-bit RSA key (NXP HW security not used, only OpenSSL or Linux kernel crypto module)

Standards

- TLS 1.2 and 1.3 (TLS 1.0 and TLS 1.1 are deprecated in ALEOS 4.16.0)
- Wi-Fi: Dual Band 2.4/5GHz Wi-Fi 802.11 b/g/n/ac (Wave2 Client Mode), WPA2 Enterprise
- Bluetooth hardware, no ALEOS software support
- 3G WCDMA/HSPA+
- 2G GSM/GPRS
- 4G LTE (Cat-4 (WP7610, WP7607, WP7609), Cat-M1/NB1 (WP7702))

Software Libraries

- OPENSSL-1.0_VERSION=1.0.2p
- OPENSSL-1.1_VERSION=1.1.1d
- DROPBEAR_VERSION=2017.75
- OPENVPN_VERSION=2.4.8
- Linux kernel 4.9.88

ALEOS does not provide any programming interfaces that can be used to gain access to the cryptographic functionality on the device.

2: Gateway Configuration

To access ACEmanager:

1. Insert the SIM card, if applicable. Refer to the Hardware User Guide for your router for details.
2. Power on the AirLink router.
3. Launch your browser and enter the IP address and port number:
   https://192.168.13.31:9443
   - For devices upgraded to ALEOS 4.14.0 or previous: http://192.168.13.31:9191

Note: When you first log in, your browser may display warnings related to the self-signed certificate. Please accept any warnings and continue.

ACEmanager is supported on the latest versions of Firefox and Microsoft® Edge.

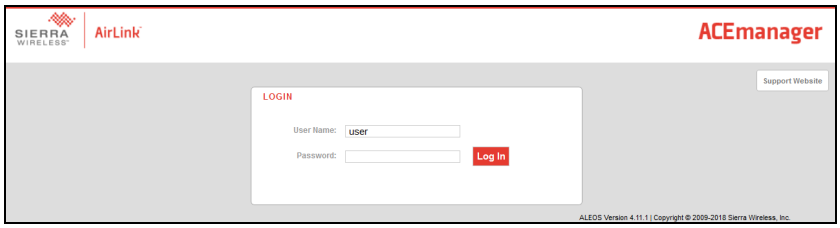


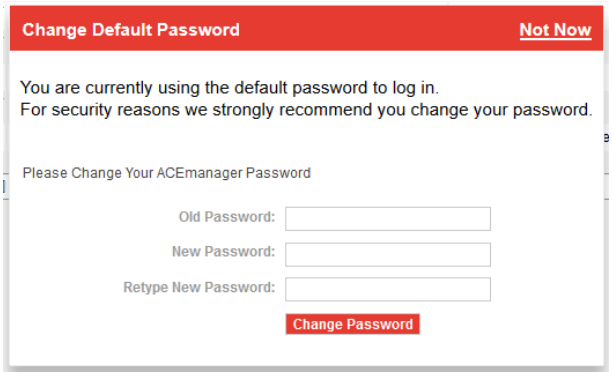
Figure 2-1: ACEmanager: Main Login screen

4. Log in:
   - User Name: “user” (entered by default)
   - Default Password:
     - For devices that support unique passwords, the default password is printed on the device label.
     - For other devices, the default password is 12345.

Note: ACEmanager sessions, by default, time out in 15 minutes. If there is no activity for this idle timeout period, you are redirected to the Login screen. To change the session idle timeout period, see Session Idle Timeout (minutes) on page 213.

Note: For system security, ensure that you change the default ACEmanager password. The new password must be at least 8 characters long. For more information, see Change Password on page 355.

If your device is using a non-unique default password to log in to ACEmanager, a message to change the default password is displayed.



Note: By clicking "Not Now", you may continue without changing the default password; however, you must accept the risk of bypassing this critical and strongly recommended security measure.

After your initial log in to ACEmanager, you have the option of displaying the router status parameters on subsequent Login screens.

1. In ACEmanager, go to Services > Device Status Screen.
2. In the Device Status on Login Screen field, select Enable. (For details, see Device Status Screen on page 266.)

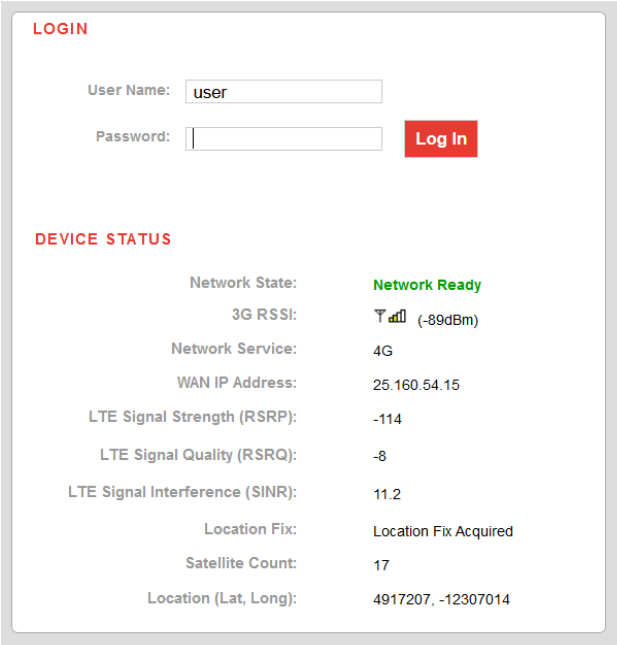


Figure 2-2: ACEmanager: Main Login screen with Location and Device Status enabled.

If you have Location fields selected on the Device Status screen, but Location Service is disabled, the router Login screen will show Location Service Disabled.

Recovery Mode

In the unlikely event that ALEOS becomes corrupted, or if the RV50 is unresponsive to ACEmanager input and AT commands, you can manually put the router into recovery mode.

Recovery mode enables you to update the ALEOS software and return the router to working order.

Note: ALEOS software updates done in Recovery mode do not preserve any custom settings such as cellular settings, AAF applications, etc.

To enter Recovery mode:

1. Use an Ethernet cable to connect the router to your computer. (Recovery mode is not supported on USBnet.)
2. Power on the AirLink router.
3. On the router, press the Reset button for more than 20 seconds. (Release the button when the Power LED flashes amber.)
4. Launch your browser and enter the IP address and port number http://192.168.13.31:9191

   Note: The HTTPS log-in feature described on page 16 does not apply to Recovery Mode.

   The following screen appears:

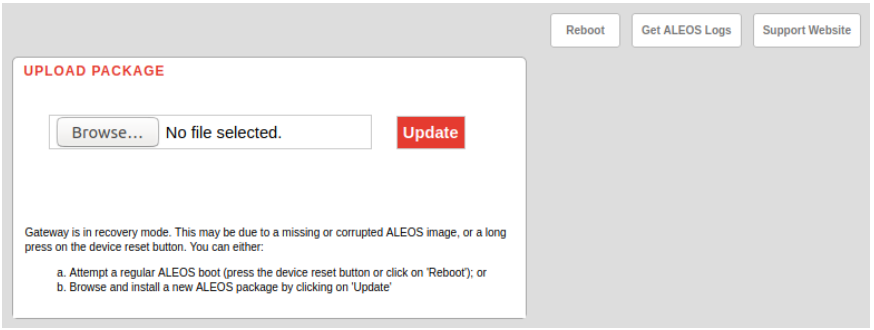
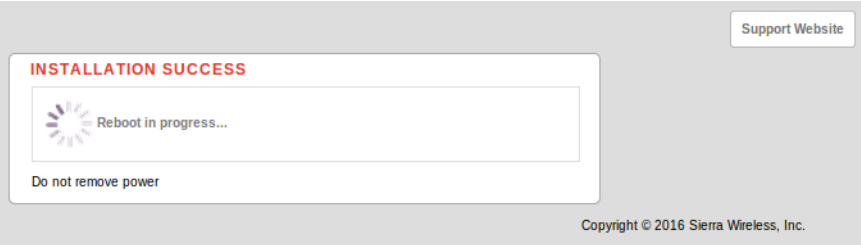


Figure 2-3: Recovery screen

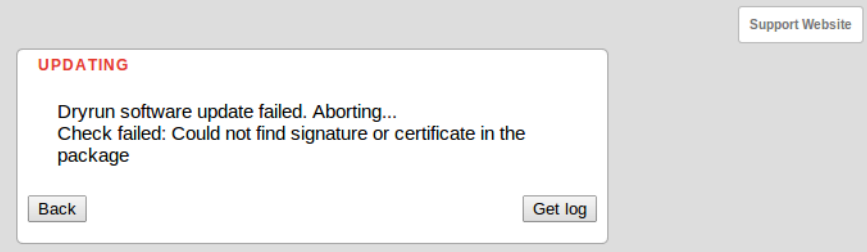
5. (Optional) Click Get ALEOS Logs to download a log file for later evaluation.
6. Click Browse... and navigate to the appropriate ALEOS software version for your router.
7. Click Update.

   The screen lets you know that the update was successful and automatically reboots the router.



When the reboot is complete, the router exits Recovery mode, and the ACEmanager Login screen appears.

If you select an inappropriate version of ALEOS, an error message, such as the following appears.



If this happens, click the Log button and save the log file for review by Sierra Wireless or your authorized reseller.

Click Back to return to the previous screen to select the correct version of ALEOS.

If you have inadvertently entered Recovery mode, you can exit it by doing one of the following:

- Press the reset button on the router to reboot it.
- Click the Reboot button on the Recovery screen.
- Wait 10 minutes. If no action is taken within 10 minutes of the device entering Recovery mode (for example, if the Recovery screen has not been loaded by the web browser), it automatically reboots and exits Recovery mode.

Toolbar

The buttons on the ACEmanager toolbar are:

- Software and Firmware: Updates the ALEOS software and the radio module firmware
- Template:
  - Download and save a configuration as a template
  - Upload a saved template to apply settings
- Reboot: Reboots the router
- Refresh All: Refreshes all ACEmanager pages
- Help
- Logout

Configuring your AirLink Router

There are three options for configuring the AirLink router:

- Use your browser-based ACEmanager (as detailed in this guide)

- Use a terminal emulator application (e.g., Tera Term, PuTTY, etc.) to enter AT commands for many of the configuration options.
- Use the cloud-based AirLink Management Service (see the Sierra Wireless website) application.

Saving a Router Configuration as a Template

If you have a router configured to match your requirements, you can use ACEmanager to download and save that router's configuration as a template and then apply it to other Sierra Wireless AirLink routers.

Note: Sierra Wireless recommends that templates be created and applied to AirLink routers running the same version of ALEOS. If you apply a template created using an older version of ALEOS to a router running a newer version of ALEOS, settings for newly added features are not updated.

Note: Please note that the illustrations and browser behavior described below will vary depending on your browser and browser settings. You may need to enable pop-ups in your browser to download and save files.

To download and save a current device configuration as a template:

1. Connect a laptop to the router with the configuration you want to save as a template.
2. In ACEmanager, click the Template button on the toolbar.

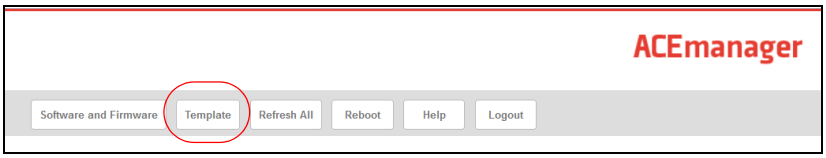


Figure 2-4: ACEmanager: Template button

The following window appears:

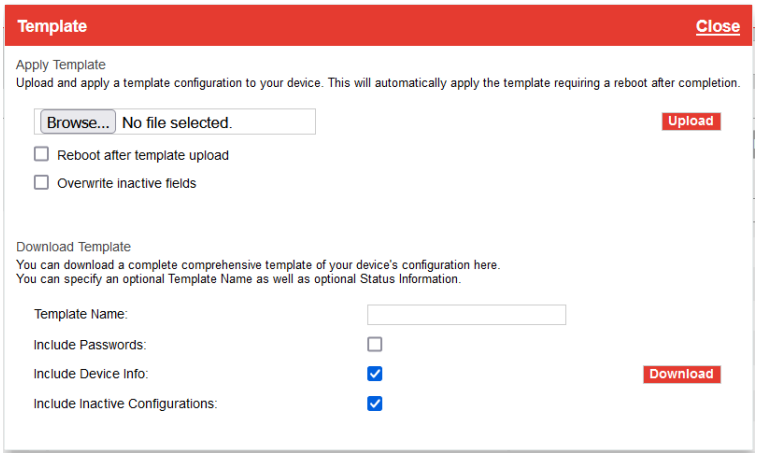


Figure 2-5: ACEmanager: Template window

Use the bottom half of the window to download and save a template.

3. If desired, enter a Template Name. The file is saved using this name and a .xml file extension. Spaces and special characters are not supported, and, if entered, are deleted from the file name.

   If no Template name is entered, the file is saved as SWIApplyTemplate.xml.

4. Choose whether or not to:
   - **Include Passwords**
     When Include Passwords is selected, passwords configured in ACEmanager (such as the email password, the SMS ALEOS Command password, the Serial PPP password, etc.) are shown in plain text in the template file. When the template is uploaded to a router, the passwords are included and replace any existing password configured on the router.
     If Include Passwords is not selected, password fields are not included in the template file, and existing passwords persist when the template is uploaded to a router.

Note: The ACEmanager login password is not included when you select the Include Passwords option.

   - **Include Device Info** (selected by default)
     When selected, the template file includes a “snap-shot” of the current Status tab information with the current settings. This could be useful for troubleshooting.
   - **Include Inactive Configurations** (selected by default)
     When selected, the template file includes a full replication of the settings contained in the database. This database includes settings that may not apply to your particular router model. Enabling this setting provides the same behavior when applying templates as previous ALEOS releases. Sierra recommends including inactive configurations in the template.
     You can de-select **Include Inactive Configurations** when creating a template to generate a smaller template file that includes only the router’s active configurations (a subset of the full .xml settings database).

5. Click Download and wait until the download status appears at the bottom of the window.

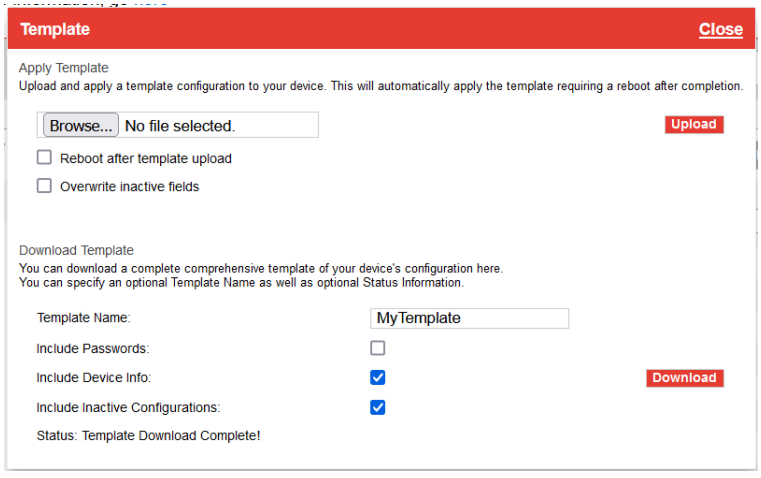


Figure 2-6: Download template complete

Once the download is complete, the following window opens (appearance will vary with the browser you're using):

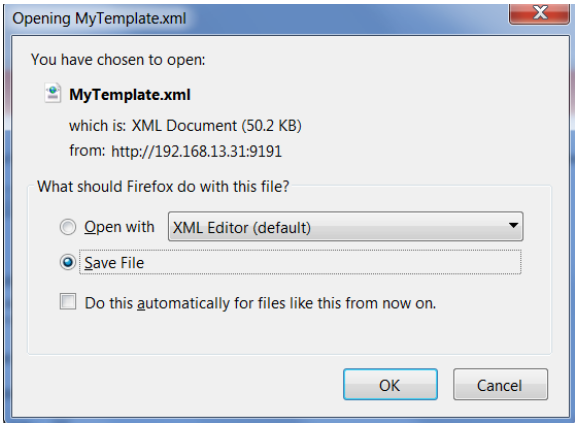


Figure 2-7: Open or Save the template file

6. In most cases, you will want to save the file to your computer for uploading to other AirLink routers, but you also have the option to open the file.
   - Select Save File and click OK—file is saved to your computer (by default to the Downloads folder).
   - Select Open and click OK—file opens in a text or XML editor as a human readable file. Use this option if you selected Include Device Info when you saved the file and want to view the device information (the text between the <devicestatus> and </devicestatus> tags is the snap-shot of the Device Info), or you want to compare this template with another template.

Warning: *Do not attempt to change settings directly in the template file. Changing settings in the template file could result in unexpected behavior in the AirLink router. Alter the template only if you are specifically directed to do so by your distributor or Sierra Wireless Technical Support.*

Applying a Template

Note: If you are using Internet Explorer 9 (no longer supported) to upload the template, see Templates on page 545 for instructions on configuring the browser's Internet options to allow the upload.

Note: Sierra Wireless recommends resetting the router to the factory default settings before applying the template.

Note: Please note that the illustrations and browser behavior described below will vary depending on your browser and browser settings.

To upload and apply a template to an AirLink router:

1. Connect the computer (where the template is saved) to the AirLink router you want to upload the template to, or connect to the router over the air.
2. Log in to ACEmanager, and go to Admin > Reset.
3. Select the Reset Mode:
   - Preserve Core Settings—Recommended if you are applying a template remotely using a remote ACEmanager connection (or ALMS). For a list of preserved settings, see Reset Configuration on page 365.
   - Reset All—Recommended if you are applying a template locally (i.e your computer is physically connected to the router).
4. Once the router reboots, log in to ACEmanager.
5. In ACEmanager, click the Template button on the toolbar.

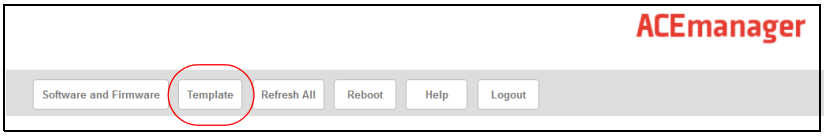


Figure 2-8: ACEmanager: Template button

The following window appears:

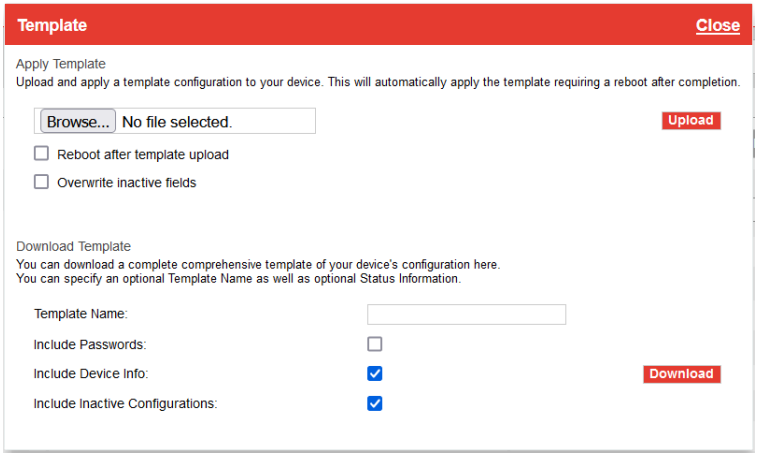


Figure 2-9: ACEmanager: Template window

Use the top half of the window to upload and apply a template to your AirLink router.

6. Click Browse... and navigate to the template you want to upload.
7. Click Open. The template file name appears beside the Browse... button.

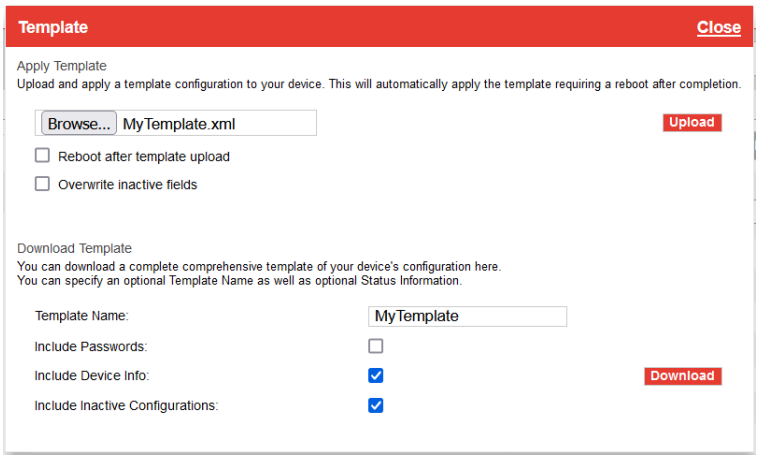


Figure 2-10: Apply Template file opened

8. Select Reboot after template upload to have the router reboot immediately after applying the template. Otherwise, you will need to reboot the router using the Reboot button in ACEmanager.
9. Select Overwrite inactive fields when uploading templates containing inactive configurations. This setting is provided to maintain compatibility between 4.17.0 templates and devices running previous versions of ALEOS.
10. Click Upload.
11. When the upload is complete:
    - the router reboots if you've selected Reboot after template upload
    - click Close and reboot the router using the Reboot button.
12. To confirm that the new template has been applied or to find out which template is currently on a router, go to Status > About and check the ACEmanager Template Name field.

Note: The Template Name field shows the last template applied and does not indicate any configuration changes made since the last template was applied.

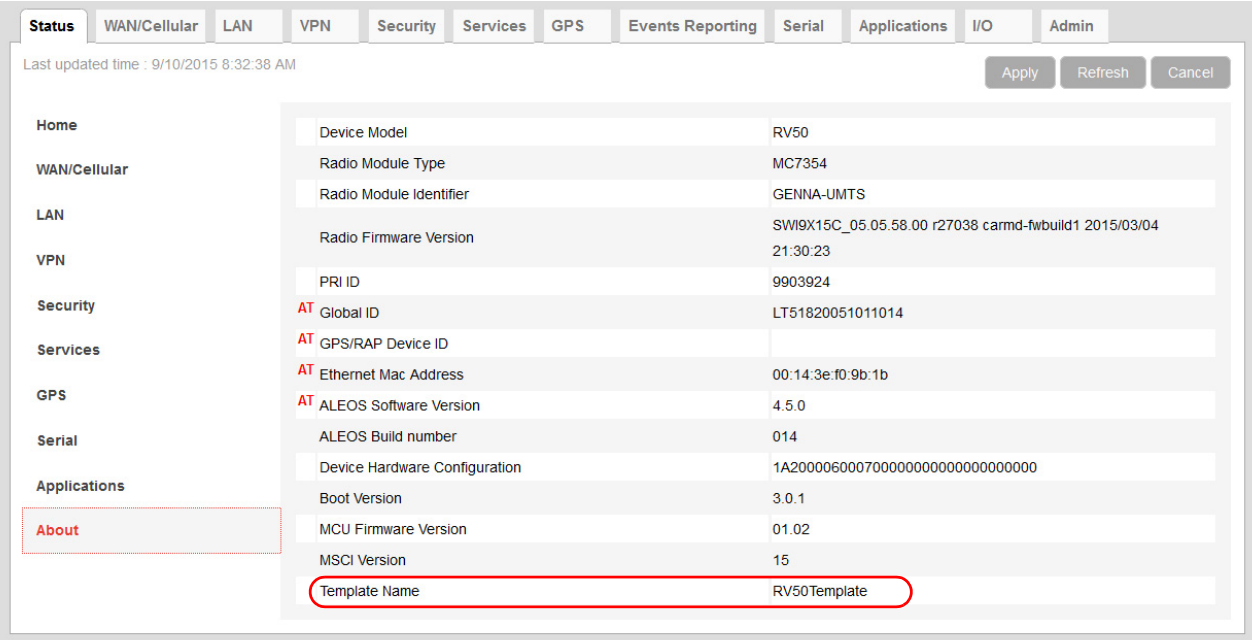


Figure 2-11: ACEmanager: Status > About

Note: If no template has been applied to the router since it was set or reset to the factory default settings, the template field is blank.

Update the ALEOS Software and Radio Module Firmware

To take advantage of new features available in the latest version of ALEOS, update the ALEOS software and radio module firmware on your AirLink routers.

You can use ACEmanager to update one router at a time or you can use AirLink Management Service (ALMS) to update one or multiple routers at the same time.

Important: *Sierra Wireless always recommends updating ALEOS to the latest version to take advantage of new features and security updates. If your application requires you to install an earlier version of ALEOS than your current version, please note that Sierra Wireless:*

- *does not recommend using any version prior to ALEOS 4.9.3.*
- *recommends that ALEOS devices be reset to factory defaults following any downgrade operation.*

Note: ALEOS software releases may not apply to all AirLink devices. Please ensure that the version you select is compatible with your device.

Note: If the update includes a radio module firmware update, the radio module firmware stored on the router is also automatically updated. If there is not enough room in the storage, the radio module firmware update fails, so you may need to remove one of the versions stored on the router to free up space. For more information, see *Radio Module Firmware on page 381.*

Important: ***When updating to ALEOS 4.16.0 or later, do not skip updating radio module firmware.*** *In ALEOS 4.16.0, the EM7511 automatic exclusion of B29 has been removed, and switching support for Rogers has been added.*

Warning: ***Upgrading from ALEOS 4.15.x to 4.17.0 is not supported.*** *You must upgrade routers running ALEOS 4.15.x to 4.16.0 before you can upgrade routers to 4.17.0.*

Software Downgrade Information

Note that downgrading ALEOS 4.15.2, ALEOS 4.15.3, and ALEOS 4.15.4 is prevented on newer devices because of hardware component substitutions are not supported on older versions of ALEOS. Refer to the following table for the details.

ALEOS Version	Availability	LX40/60	RV50	RV50X	RV55	MP70	Notes
4.15.0	Dec. 2021	✔	✔	✔	✔	✔	Feature release
4.15.1	Dec. 2021	✔					AT&T 3G sunset check
4.15.2	Jan. 2022		✔	✔	✔		• Radio module bootloader upgrade • Prevents installation lower than this version on newer incompatible hardware
4.15.3	Apr. 2022	✔	✔	✔	✔	✔	• Radio module bootloader upgrade • Prevents installation lower than this version on newer incompatible hardware
4.15.4	July 2022	✔	✔		✔		• Support for additional eSIM suppliers • Prevents installation lower than this version on newer incompatible hardware
4.16.0	Nov. 2022	✔	✔	✔	✔	✔	• Feature release • Critical Maintenance for RV50 ends Dec 31, 2022. This is the final release for the RV50.
4.16.2	May 2023				✔	✔	• AirLink Router Connection Issue update • Security Update
4.17.0	Sept. 2023	✔		✔	✔	✔	• Current release

Step 1—Planning Your Update

1. Sierra Wireless recommends that you download a template from the router(s) before you begin the update process. For instructions, see Saving a Router Configuration as a Template on page 20.
2. For each of the routers you want to update, make a note of the:
   - Device Model
   - Radio Module Type
   - Radio Module Identifier

   ALEOS Software VersionThis information is available in ALMS and in ACEmanager (Status > About).

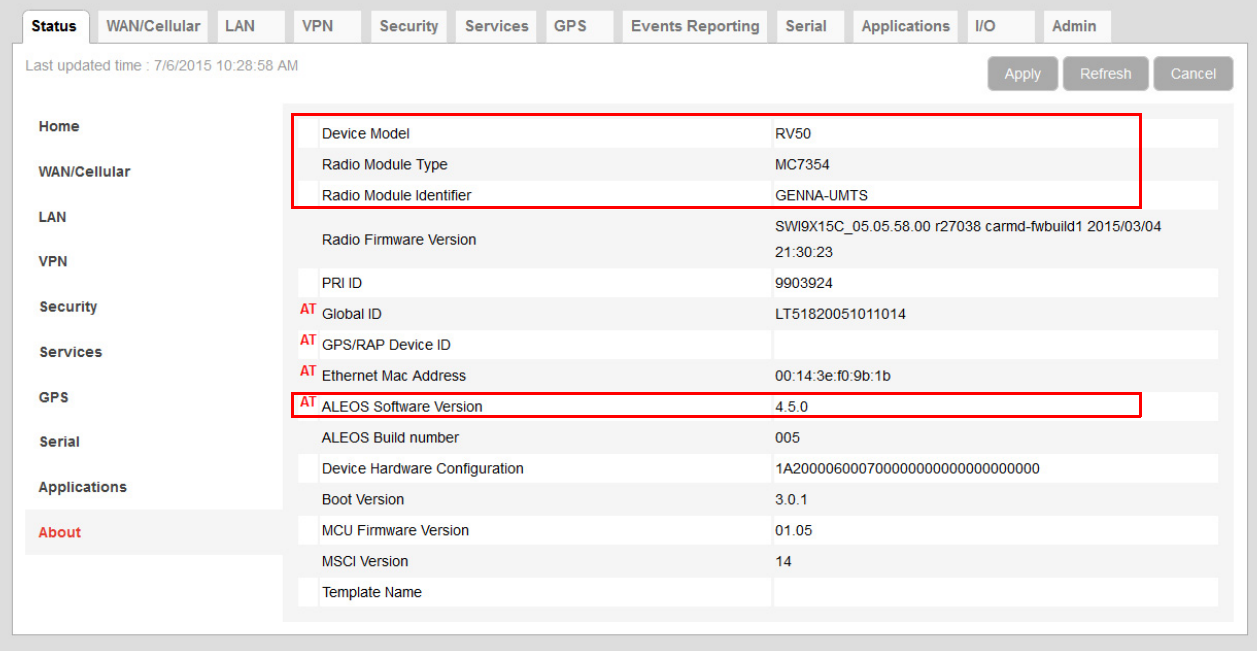


Figure 2-12: ACEmanager: Status > About

3. If you are planning to use ACEmanager to do the update:
   a. Go to source.sierrawireless.com and select your product and mobile network operator to get to the download page for your router.
   b. Download the new ALEOS software version for your system. If new radio module firmware is available, it is included with the ALEOS software in a .zip file.

Important: *Do not install radio module firmware unless you are prompted to do so.*

Note: If low power mode (see page 216) or time of day reboot (page 364) are enabled, Sierra Wireless recommends that you disable these features before beginning the update.

Recommendations

If you have any questions about the update process, contact your authorized Sierra Wireless distributor before updating the radio module firmware.

Scheduling the update

The update can take up to 30 minutes to complete, depending on the speed of your network connection. The AirLink router being updated will be off-line during the update, so take this into account when scheduling the update.

Important: *BE PATIENT! The firmware update can take up to 30 minutes to complete. Waiting for the process to complete is faster than troubleshooting the problems that can be caused by interrupting the process midway. (Interrupting the process may result in having to return the router to the factory for repairs.)*

Note: For LTE-M/NB-IoT AirLink routers: Due to the lower data rates supported by LTE-M/NB-IoT networks, over-the-air software updates can take an extended period of time. When using a Windows PC and ACEmanager to update ALEOS software over-the-air, please ensure that sleep and low power states are disabled on the PC so that the file transfer is not disrupted. Under these conditions, the ALEOS upgrade may take between 3 to 5 hours.

Sierra Wireless recommends using ALMS or AMM for remote software upgrades.

Step 2—Update the ALEOS Software and Radio Module Firmware

Using ACEmanager to Update a Single AirLink Router

To update the ALEOS software and radio module firmware on one AirLink router:

1. Connect the AirLink router you want to update to your laptop, launch your browser and enter the URL for the router as described on page 16. If it is a remote router, enter the domain name or public IP (WAN) address.

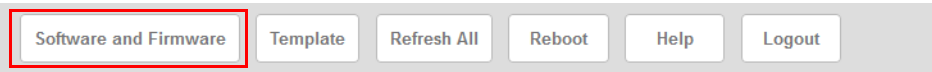
Note: If you are connected to the router remotely, any files transferred to the router are transferred over-the-air and you may incur data charges.

2. Log in to ACEmanager.

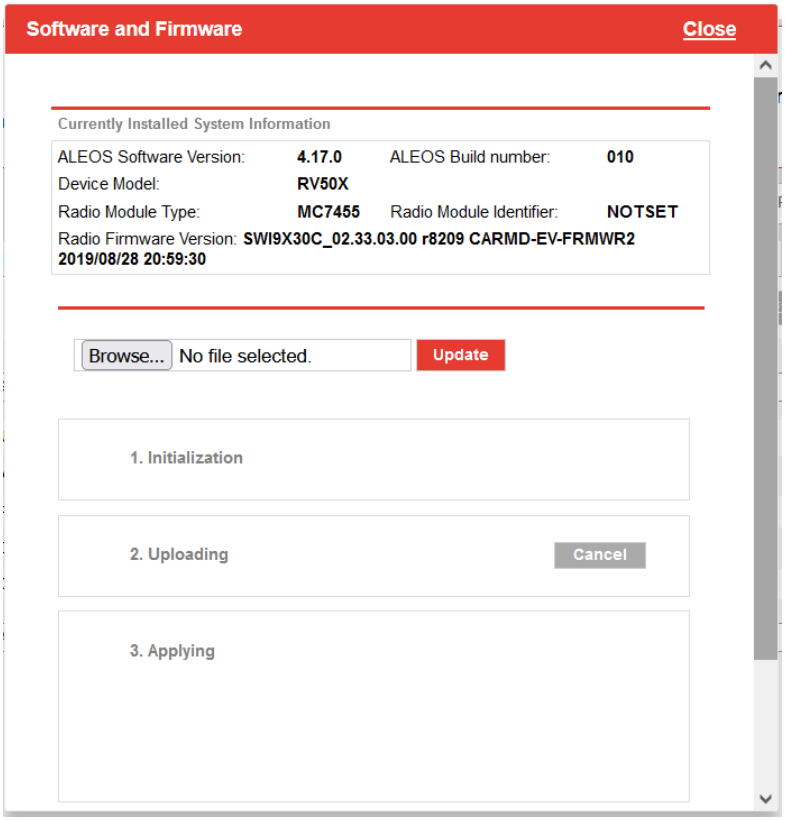
   Default user name: user

   Default password: Printed on the device label. If the password is not printed on the label, the default password is 12345.

3. Click Software and Firmware.



   The Software and Firmware update window opens.



Note: These instructions show typical Software and Firmware update windows. Details such as the ALEOS version, device model, radio firmware version, etc. may vary, depending on the router you are updating.

4. Click Browse... and navigate to the ALEOS software you downloaded from the Sierra Wireless Web site. This is a .bin file named for the router and the ALEOS software version. For example, RV50_4.17.0.010.bin.
5. Click Update.

   The ALEOS software update runs automatically and green check marks appear beside each step as it is completed.

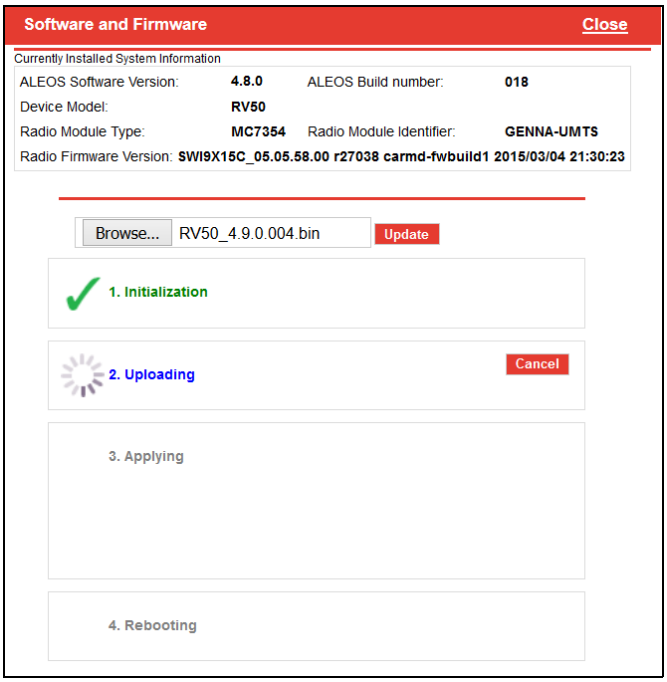


Figure 2-13: ALEOS software update in progress

Important: *Do not disconnect the AirLink router from the computer, and do not power cycle or reset the router during the update. If you see any error messages, refer to the* *Updating the ALEOS Software and Radio Module Firmware on page 546.*

6. Depending on the router and your Mobile Network Operator, you may be prompted to update the radio module firmware.

   If you do not receive a prompt, the radio firmware is up to date. Proceed to step 9. **Only** if prompted to update the firmware, proceed to step 7.

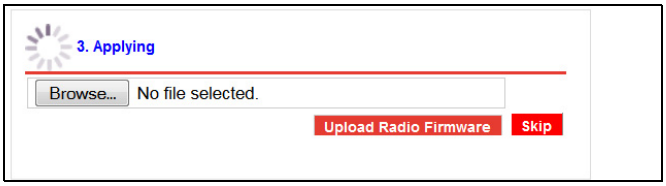
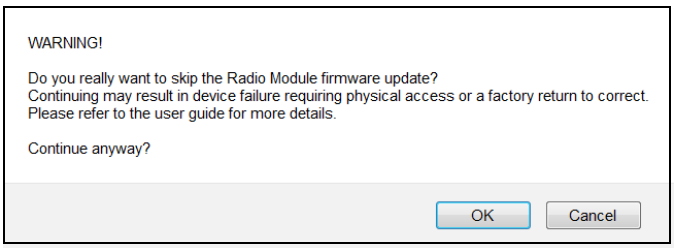


Figure 2-14: Prompt for Radio Module Firmware

7. Under Applying, click Browse... and navigate to the radio module firmware file that was included in the .zip file you downloaded. This is an .iso file named for the router's radio module and the mobile network operator's network (or "GENERIC", if it is intended for more than one operator network). For example, MC7354_GENERIC_2820.iso.
8. Click Upload Radio Firmware.

   A message appears on the window indicating that the firmware has been successfully uploaded.

Note: Sierra Wireless recommends that you do NOT skip the radio module firmware update unless advised to do so by Sierra Wireless or an authorized distributor. If you choose to skip the radio module firmware update, you'll see the following warning.



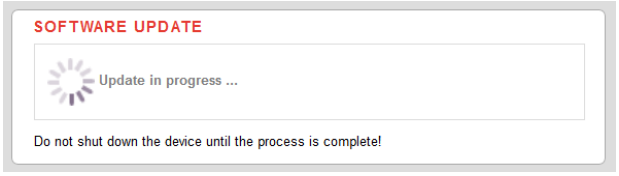
Once the radio module firmware is uploaded, the router begins applying the firmware upgrade. On the AirLink router, the LED chase begins to indicate that the firmware is being applied.

As indicated on the window, the radio module firmware may take 10 to 20 minutes to upload and install.

Important: *Do not disconnect the AirLink router from the computer or reboot the router while the firmware update is in progress. During the radio module firmware update, the router LEDs flash rapidly in sequence (an LED chase or caterpillar). When the radio module firmware update is complete, the router reboots automatically.*

Note: When you update the radio module firmware, the firmware stored on the router is also updated. If there is not enough room in the storage, the radio module firmware update fails. In that case, first remove one of the versions stored on the router to free up space. For more information, see *Radio Module Firmware on page 381.*

9. When the update is complete, the AirLink router reboots. The Software Update progress window appears.



When the reboot is complete, you are returned to the Login screen.

10. After you log in, go to Status > About.
11. Click Refresh.
12. Check the ALEOS Software Version and the Radio Firmware Version fields to confirm that the ALEOS software and the radio module firmware have been updated.

Using AirLink Management Service (ALMS) to Update One or Multiple AirLink routers Over-the-Air

You can use AirLink Management Service to update the ALEOS software and radio module firmware over-the-air on one or multiple AirLink routers.

If you don't have an ALMS account, go to sierrawireless.com/router-solutions/alms for information and to create an account.

Updating ALEOS software with an ALMS account:

1. Go to airvantage.net and log in.
2. Follow the instructions in the online ALMS documentation to update the ALEOS software and radio module firmware.

Updating Only the Radio Module Firmware

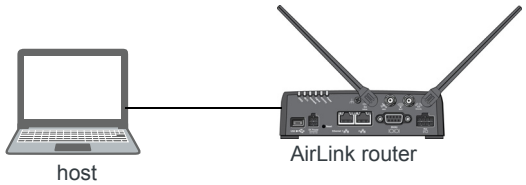
Important: *In order to update the Radio Module Firmware only, please use the tools available under Admin > Radio Module Firmware. For more information, see Radio Module Firmware on page 381.*

Enterprise LAN Management

You can use AirLink routers in the following configurations:

- Standalone with a connection to a single device

  When using the AirLink router with a single device, ensure that the device is DHCP enabled.



- With a router

  The router allows several devices to use the AirLink router's connection to the network. When using the AirLink router with a router:

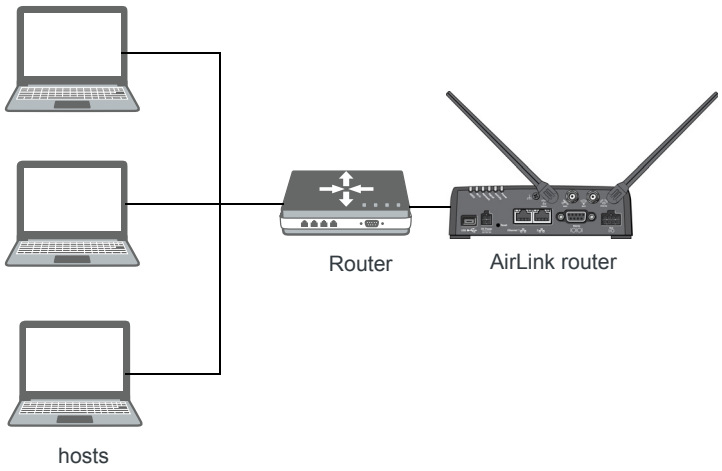
  - Configure the router to be DHCP enabled.

  And either:

  - Configure the router to use Network Address Translation (NAT).

    Or

  - Configure ALEOS (in ACEmanager) to use Host Port Routing. For information on using ALEOS with a router that is not configured to use NAT, see Host Port Routing on page 139.



Note: Other than for VLANs, ALEOS does not provide DHCP addresses to router connected devices.

Over the Air (OTA) Connections

Access AirLink routers

You can use an OTA connection to access AirLink routers that are in either configuration described above (stand alone or with a router).

Access connected devices

To use an OTA connection to access a connected device through the AirLink router, configure the device in ALEOS as the DMZ or port forwarding destination. For information on inbound OTA connections to the host, see DMZ on page 195 and Port Forwarding on page 190.

Configuring Your AirLink Router for use in a PCI Compliant System

The credit card industry requires retailers to comply with Payment Card Industry (PCI) standard to maintain a secure environment when processing payment card transactions. For these transactions, the AirLink router acts as a wireless data conduit for routers and PoSs (point-of-sale-terminals) that have been configured for PCI compliance.

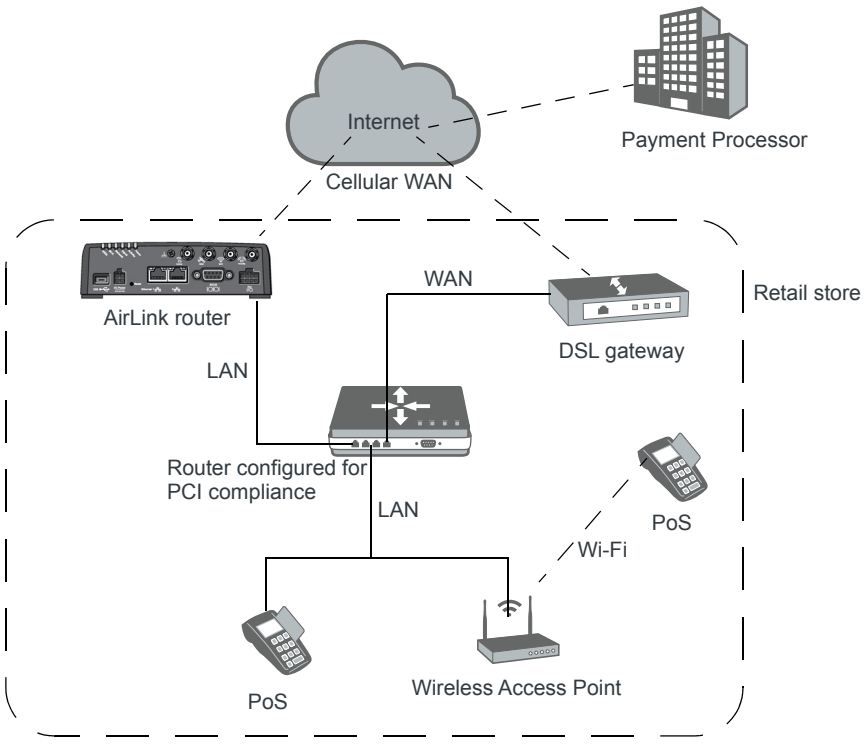


Figure 2-15: Sample PCI compliant network

The PCI compliant network must be set up so that:

- The USBnet is on a different subnet from the point-of-sale-terminal.
- All security protocols must be established from the point-of-sale terminal to the payment processor.
- Payment card terminals must be on a dedicated LAN or VLAN.

- The AirLink router must be connected to a router that is configured for PCI compliance.

Note: The serial port on the AirLink router has no access to the IP data path and does not need to be disabled.

If you are using the AirLink router for a payment card industry application, to meet PCI Data Security Standard compliance requirements the following steps must be done by a PCI certified service company.

For each router:

1. Connect the AirLink router to a router that has been configured for PCI compliance.
2. Log in to ACEmanager:
   - User Name: “user” (entered by default)
   - Default Password:
     - For devices that support unique passwords, the default password is printed on the device label.
     - For other devices, the default password is 12345.

   Note: For system security, and in accordance with PCI recommendations, ensure that you change the default ACEmanager password. The new password must be at least 8 characters long. For more information, see Change Password on page 355.
3. Go to Applications > ALEOS Application Framework and set the ALEOS Application Framework field to Disable.

3: Status

All fields in the Status group are read-only and provide information about the AirLink RV50. Depending on individual settings, the onboard radio module, and the type of network, the actual status pages may look different than the pages shown here.

Tip: *To be sure you are viewing the current status for all fields, click the Refresh button on the upper right side of the screen.*

On the Status tab, you'll find the following pages:

- Home
- Cellular
- Ethernet
- LAN IP/MAC Table
- VPN
- Security
- Services
- Location
- Serial
- Applications
- Policy Routing
- RSR (Reliable Static Routing)
- PNTM (Private Network Traffic Management)
- About

Home

The Home section of the Status tab is the first page displayed when you log in to ACEmanager. It shows basic information about the WAN network connection, the mobile network connection, and important information about the RV50.

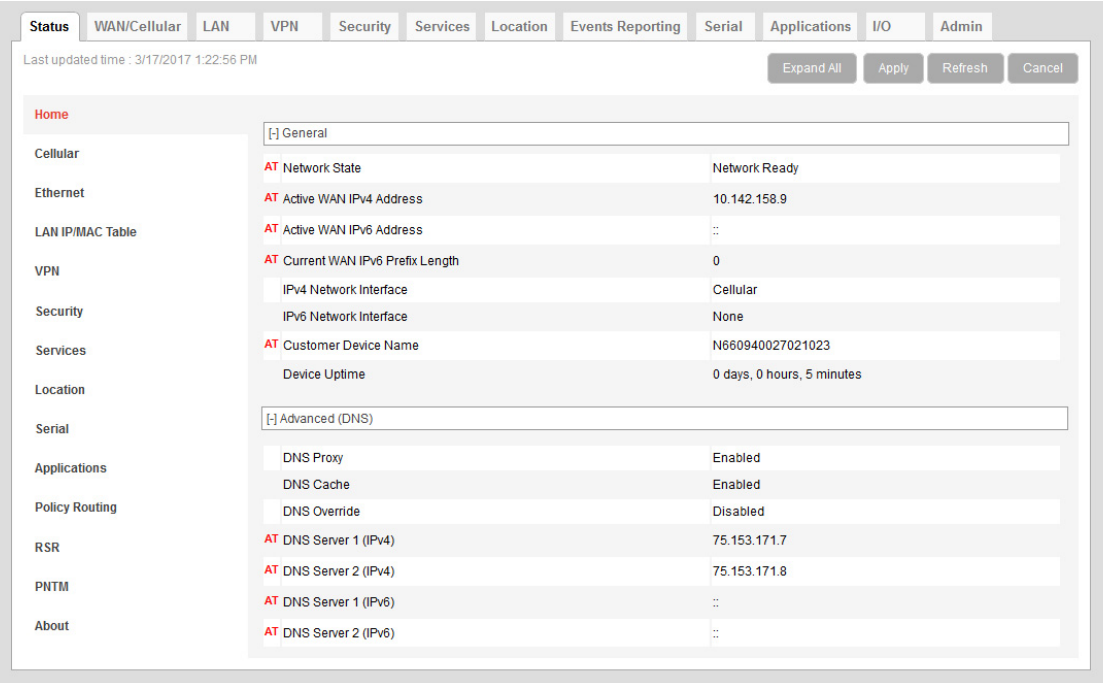


Figure 3-1: ACEmanager: Status > Home

Field	Description
General	
Network State	Current state of the WAN network connection • Network Ready—Connected to a mobile broadband network and ready to transfer data • Connected - No Service • Network Link Down—The network link is not available • Not Connected
Active WAN IPv4 IP Address	The current IPv4 WAN IP address for the router
Active WAN IPv6 IP Address	The current IPv6 WAN IP address for the router
Current WAN IPv6 Prefix Length	The length, in bits, of the WAN IPv6 prefix
IPv4 Network Interface	Current active network interface
IPv6 Network Interface	Current active network interface
Customer Device Name	By default, the name is the serial number of the router. If you have configured a device name in the IP Manager[a] section of the Services > Dynamic DNS tab, that name appears in this field.
Device Uptime	Length of time since the router last rebooted (in days, hours, and minutes)

Field	Description
Advanced (DNS)	
DNS Proxy	Determines which DNS server the connected clients use for domain name resolution • Enabled—DNS Proxy is activated. Connected DHCP clients acquire the AirLink router's IP address as their DNS server. The AirLink router performs DNS lookups on behalf of the clients. • Disabled—Connected DHCP clients acquire the DNS servers used by the router. To set this option, see DNS Proxy on page 143.
DNS Cache	Status of the DNS Local Cache feature • Enabled—The built-in DNS server caches queries and entries, which can reduce WAN traffic overall by sending out less DNS-related traffic. • Disabled—DNS queries and entries are not cached. • To set this option, see DNS Local Cache on page 143.
DNS Override	Override WAN-granted DNS • Enabled—Locally configured DNS servers are used. • Disabled—DNS servers provided by the active WAN connection are used.
DNS Server 1 (IPv4)	1st DNS server IPv4 address currently in use by the WAN connection to resolve domain names into IP addresses
DNS Server 2 (IPv4)	2nd DNS server IPv4 address
DNS Server 1 (IPv6)	1st DNS server IPv6 address currently in use by the WAN connection to resolve domain names into IP addresses
DNS Server 2 (IPv6)	2nd DNS server IPv6 address

a. IP Manager will be deprecated in ALEOS 4.17.0.

Cellular

The Cellular section provides specific information about the connection including the IP address and how much data has been transmitted or received. Some of the information on this ACEmanager page is repeated on the Home page for quick reference.

General

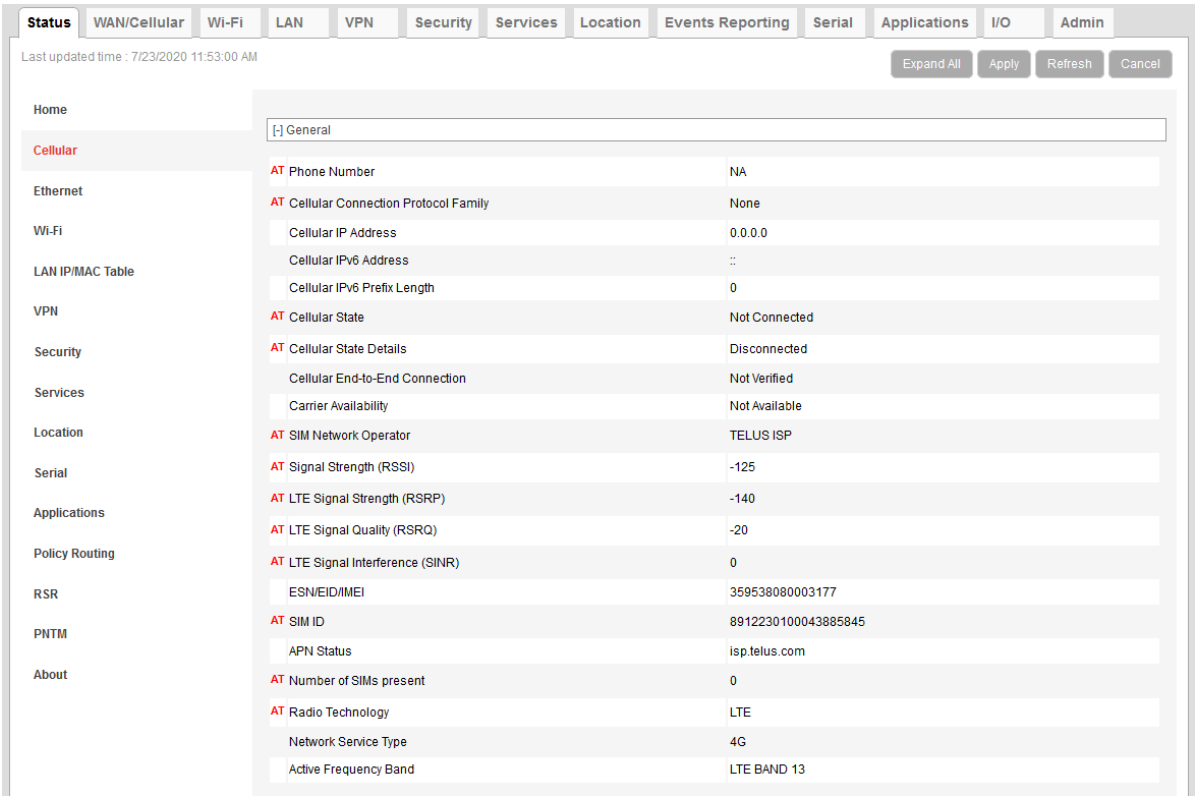


Figure 3-2: ACEmanager: Status > Cellular > General

Table 3-1: Reported Signal Strength and Quality Values

Network	Signal Strength and Quality values
EV-DO, 1x	• Signal Strength (RSSI) • Signal Quality (ECI0) • Received Signal Power Code (RSCP) • LTE Signal Interference (SINR Level)

Table 3-1: Reported Signal Strength and Quality Values

Network	Signal Strength and Quality values
UMTS	• Signal Strength (RSSI) • Signal Quality (ECI0) • Received Signal Power Code (RSCP)
LTE	• Signal Strength (RSSI) • LTE Signal Strength (RSRP) • LTE Signal Quality (RSRQ) • LTE Signal Interference (SINR)

General	
Phone Number	The phone number associated with the Mobile Network Operator account. If the Mobile Network Operator does not allow the account to display the phone number or there is no Mobile Network account for the router, “NA” is displayed.
Cellular Connection Protocol Family	The current IP version of the cellular network connection • IPv4 • IPv6 • Both IPv4 and IPv6 *Note: Cellular Connection Protocol Family, Cellular IPv6 Address and Cellular IPv6 Prefix Length do not appear when only IPv4 connections are possible.*
Cellular IP Address	IPv4 Cellular WAN IP Address If there is no mobile network connection, 0.0.0.0 is displayed.
Cellular IPv6 Address	Shows the IPv6 Cellular WAN IP Address if an IPv6 connection is established.
Cellular IPv6 Prefix Length	Shows the IPv6 prefix length, in bits, if an IPv6 connection is established.
Cellular State	Current state of the cellular connection: • Connected • Not Connected • No Service

Cellular State Details	Provides additional details about the current cellular state, for example the router may not be connected because the SIM card is not installed. Possible messages are: • Disconnected • Connecting • Data connection failed. Waiting to retry • Data connection failed. Waiting long time to retry • Not Connected - Radio Connect off • Not Connected - Waiting for Activity • No SIM or Unexpected SIM Status • SIM Locked, but bad SIM PIN • SIM PIN Incorrect, More than 5 Attempts Left • SIM PIN Incorrect, 5 Attempts Left • SIM PIN Incorrect, 4 Attempts Left • SIM PIN Incorrect, 3 Attempts Left • SIM PIN Incorrect, 2 Attempts Left • SIM PIN Incorrect, 1 Attempt Left • SIM PIN Incorrect, 0 Attempts Left • SIM Blocked, Bad unlock code • SIM Locked: 10 PUK Attempts Left • SIM Locked: 9 PUK Attempts Left • SIM Locked: 8 PUK Attempts Left • SIM Locked: 7 PUK Attempts Left • SIM Locked: 6 PUK Attempts Left • SIM Locked: 5 PUK Attempts Left • SIM Locked: 4 PUK Attempts Left • SIM Locked: 3 PUK Attempts Left • SIM Locked: 2 PUK Attempts Left • SIM Locked: 1 PUK Attempt Left • SIM Blocked, unblock code incorrect • IP Acquired
Cellular End-to-End Connection	Describes the state of the cellular network connection, based on Cellular network monitoring (see Cellular > Monitor on page 98). Possible states are: • Not Verified—The monitoring function is set to disable and therefore the availability of the cellular network cannot be verified. • Pending—The monitoring function is enabled, but has not yet completed its test. Once the first test is complete, this option only appears again if monitoring is disabled and then re-enabled. • Established—The monitoring system has determined that service is available on the cellular network. • Not Established—The monitoring system has determined that the cellular interface has no service (ping test failed).
Carrier Availability	Indicates whether or not the mobile network operator (carrier) is able to provide service to the router's radio module Possible values: • Available • Not Available
SIM Network Operator	The SIM card's home network, i.e, the Mobile Network Operator when the router is not roaming

<table>
<tr><td>Serving Network Operator</td><td>The network currently in use
This field only appears when the router has a network connection.
• If the router is not roaming, this field is the same as the SIM Network Operator field.
• If the router is roaming, this field displays the roaming Mobile Network Operator.</td></tr>
<tr><td>Signal Strength (RSSI)</td><td>Received Signal Strength Indicator
The average received signal power measured in the air interface channel
Indicates if there is a strong signal available for the AirLink router to connect to
See also LTE Signal Strength (RSRP) and LTE Signal Quality (RSRQ).
The value varies, depending on the network characteristics and the AirLink router.
<table><tr><th>RSSI</th><th>Signal strength</th></tr><tr><td>> -78 dBm</td><td>Good</td></tr><tr><td>-78 dBm to -93 dBm</td><td>Fair</td></tr><tr><td>-94 dBm to -102 dBm</td><td>Poor</td></tr><tr><td>< -103 dBm</td><td>Inadequate</td></tr></table></td></tr>
<tr><td>Signal Quality (ECI0)</td><td>2G/3G signal quality
Indicates the signal quality with a ratio of the average signal energy to co-channel interference in dB
<table><tr><th>ECI0</th><th>Signal quality</th></tr><tr><td>0 to -6</td><td>Good</td></tr><tr><td>-7 to -10</td><td>Fair</td></tr><tr><td>-11 to -20</td><td>Poor</td></tr></table></td></tr>
<tr><td>ESN/EID/IMEI</td><td>Electronic Serial Number for the internal radio</td></tr>
<tr><td>SIM ID</td><td>Identification number for the SIM card in use</td></tr>
<tr><td>APN Status</td><td>Current APN in use by the network connection
• (Configured) is a default APN based on the SIM card in use.
• (User Entered) is a custom APN entered manually into the configuration.
Note: APN is configured on the WAN/Cellular configuration tab.</td></tr>
<tr><td>Number of SIMs present</td><td>Indicates the number of SIMs installed in the RV50.</td></tr>
<tr><td>Primary SIM</td><td>Indicates which SIM card slot is assigned to be the primary SIM card. If more than one SIM cards are installed, the Primary SIM card is used for network connections.</td></tr>
<tr><td>Secondary SIM</td><td>Indicates which SIM card slot is assigned to be the secondary SIM card.</td></tr>
<tr><td>Active SIM</td><td>Indicates which SIM card slot is used for the current data connection.</td></tr>
</table>

<table>
<tr><td>Radio Technology</td><td>Type of service being used by the router (e.g. LTE, HSPA+, 1xRTT, EV-DO, UMTS, HSPA, EDGE, or GPRS)
If you are connected to a network other than that of your Mobile Network Operator, the network service type indicates that you are roaming (and additional charges may apply).</td></tr>
<tr><td>Network Service Type</td><td>Type of network the router is connected to (e.g. 4G, 3G, 2G)</td></tr>
<tr><td>Active Frequency Band</td><td>Current cellular band being used (LTE BAND 2, WCDMA 2100, etc.)</td></tr>
<tr><td colspan="2">Signal Strength and Quality
Different radio technologies have different ways of reporting signal strength and signal quality. The fields displayed in ACEmanager depend on the type of network it is connected to. For details, see Reported Signal Strength and Quality Values on page 39.</td></tr>
<tr><td>Received Signal Code Power (RSCP)</td><td>The RSCP is the power measured by the receiver on a particular physical channel. It provides an indication of signal strength for CDMA and UMTS connections, and appears under Cellular > Advanced. Expected values are in the range of -50 dB to -120 dB.</td></tr>
<tr><td>LTE Signal Strength (RSRP)</td><td>Reference Signal Received Power
The average signal power of all cell-specific reference signals within the LTE channel
Indicates whether the AirLink router has a strong connection to the wireless network
The value varies, depending on the network characteristics and the AirLink router.
<table><tr><th>RSRP</th><th>Signal strength</th></tr><tr><td>> -105 dBm</td><td>Good</td></tr><tr><td>-105 dBm to -115 dBm</td><td>Fair</td></tr><tr><td>-116 dBm to -1000 dBm</td><td>Poor</td></tr><tr><td>< -1000 dBm</td><td>Inadequate</td></tr></table>See also LTE Signal Quality (RSRQ) and Signal Strength (RSSI).</td></tr>
<tr><td>LTE Signal Quality (RSRQ)</td><td>Reference Signal Received Quality
The RSRQ indicates the quality of the AirLink router’s connection to the wireless network. (Is noise or interference affecting the quality of the connection?) See also Signal Strength (RSSI) and LTE Signal Strength (RSRP).
The value varies, depending on the network characteristics and the AirLink router.
<table><tr><th>RSRQ</th><th>Signal quality</th></tr><tr><td>> -9 dB</td><td>Good</td></tr><tr><td>-9 dB to -12 dB</td><td>Fair</td></tr><tr><td>< -12 dB</td><td>Poor</td></tr></table>Note: For additional information on the LTE network, use the *CELLINFO2? AT command (described on page 467).</td></tr>
</table>

<table>
<tr><td>LTE Signal Interference (SINR Level)</td><td>Signal Interference Plus Noise (SINR) Level only applies to Verizon Wireless LTE networks. The maximum value for each level is:
Level 0 = -9 dB
Level 1 = -6 dB
Level 2 = -4.5 dB
Level 3 = -3 dB
Level 4 = -2 dB
Level 5 = +1 dB
Level 6 = +3 dB
Level 7 = +6 dB
Level 8 = +9 dB</td></tr>
<tr><td>LTE Signal Interference (SINR)</td><td>Signal to noise and interference ratio
Higher values indicate that signal power is much greater than noise and interference.<table><tr><th>SINR</th><th>Throughput</th></tr><tr><td>> 10</td><td>Excellent</td></tr><tr><td>6–10</td><td>Good</td></tr><tr><td>0–5</td><td>Fair</td></tr><tr><td>< 0</td><td>Poor</td></tr></table></td></tr>
</table>

Statistics

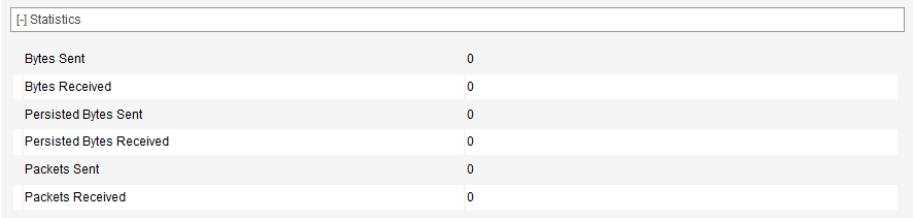


Figure 3-3: ACEmanager: Status > Cellular > Statistics

Statistics	
Bytes Sent	Number of bytes sent to the mobile network since system startup or reboot
Bytes Received	Number of bytes received from the mobile network since system startup or reboot
Persisted Bytes Sent	Number of bytes sent The count starts when the router first goes on air and persists over reboot. The field resets to zero on reset to factory default settings. For the RV50 Series, this value is the cumulative traffic for all SIM cards, if more than one SIM card is present.

Persisted Bytes Received	Number of bytes received The count starts when the router first goes on air and persists over reboot. The field resets to zero on reset to factory default settings. For the RV50 Series, this value is the cumulative traffic for all SIM cards, if more than one SIM card is present.
Packets Sent	Number of packets sent to the network since system startup or reboot
Packets Received	Number of packets received from the network since system startup or reboot

Monitor

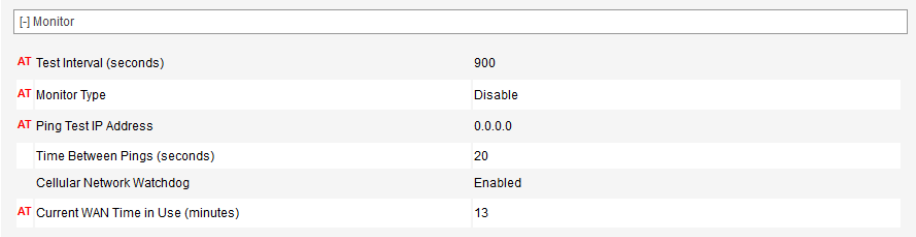


Figure 3-4: ACEmanager: Status > Cellular > Monitor

Monitor	
Test Interval (seconds)	The configured amount of time between tests of the cellular connection
Monitor Type	The configured type of test being run on the interface to diagnose its ability to provide end-to-end connectivity
Ping Test IP Address	The configured IP address used for testing interface connectivity
Time Between Pings (seconds)	The configured time between individual pings
Cellular Network Watchdog	Status of the Cellular Network Watchdog (Enabled or Disabled) See Network Watchdog on page 72.
Current WAN Time in Use (minutes)	The length of time the cellular WAN has been in use

Advanced

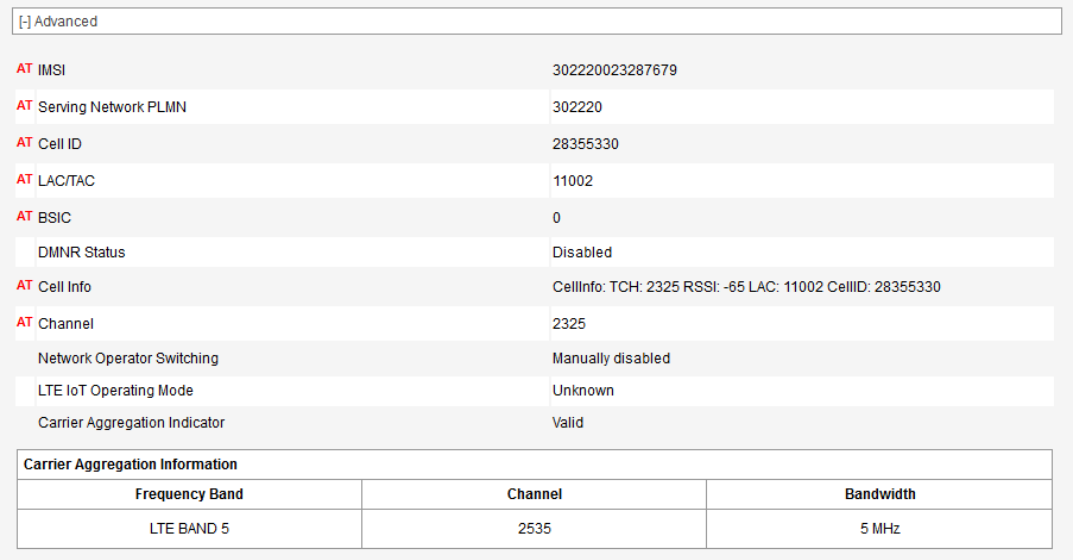


Figure 3-5: ACEmanager: Status > Cellular > Advanced

Advanced	
IMSI	International Mobile Subscriber Identity number
Serving Network PLMN	The PLMN of the currently attached network
Cell ID	Unique number that identifies each base transceiver station (BTS) or sector of a BTS within an LAC
PN Offset	This field appears only for CDMA networks. Base station identifier used in CDMA networks.
LAC/TAC	Location Area Code or Tracking Area Code (LTE)
BSIC	Base Station Identity Code
DMNR Status	Dynamic Mobile Network Routing (DMNR) is only supported on the Verizon Wireless network. DMNR status: • Enabled • Disabled
DMNR Foreign Agent Registration Status	This field only appears if DMNR is enabled. The status of transactions with the Home agent • Pass—Connected subnets registered or de-registered successfully • Fail—Unable to register or de-register connected subnets • Unknown
DMNR Reverse Tunnelling Agent Status	This field only appears if DMNR is enabled. Status of the NEMO tunnel: • Up • Down

Cell Info	Cell information such as the Base Station Identity Code (BSIC), TCH, Received Signal Strength Indicator (RSSI), Location Area Code (LAC), and the cell ID For additional information, including cell info for LTE networks, see *CELLINFO2? on page 467 and LTE Networks on page 549.
Channel	WAN network channel The current active channel number for the mobile network connection
Network Operator Switching	Network Operator Switching status (See Radio Module Firmware on page 381.) Possible status: • OK—The SIM in use matches the currently active radio module firmware. • Manually disabled—SIM-based image switching is disabled on the Admin > Radio Module Firmware screen. • Disabled: <carrier> firmware is not in the local store—The required radio module firmware is not stored on the router. For instructions on how to install the radio module firmware, see Radio Module Firmware on page 381. • Disabled: Unknown MCC/MNC—The router does not recognize the Mobile Country Code (MCC) or the Mobile Network Code (MNC) for the SIM card. • Disabled: SIM card not ready at boot—SIM card error. Ensure that the SIM card is installed properly, and has a valid account associated with it. If the problem persists, contact your Mobile Network Provider. • Disabled: SIM card not usable at boot—The router is unable to read the SIM card. Check the Network State field to ensure that the SIM card is not PIN-blocked. Ensure that the SIM card is installed properly, and has a valid account associated with it. If the problem persists, contact your Mobile Network Provider. • Disabled: DVT-Mode—The router is in an advanced diagnostic mode, normally only used at the factory. Contact your Sierra Wireless authorized distributor. • Disabled: internal error—Indicates a problem with the Network Operator Switching feature. Contact your Sierra Wireless authorized distributor.
Carrier Aggregation Indicator	This field appears only for LTE-Advanced networks Indicates whether or not carrier aggregation is enabled Carrier Aggregation Indicator: • Valid—Secondary band/channel information is available • Information not available—No secondary band/channel information is available
Carrier Aggregation Information	Carrier Aggregation Information appears only for LTE-Advanced networks when carrier aggregation is enabled. The Carrier Aggregation Information table displays the following information about multiple SCCs (secondary component carriers) for LTE carrier aggregation: • Frequency Band • Channel • Bandwidth

Ethernet

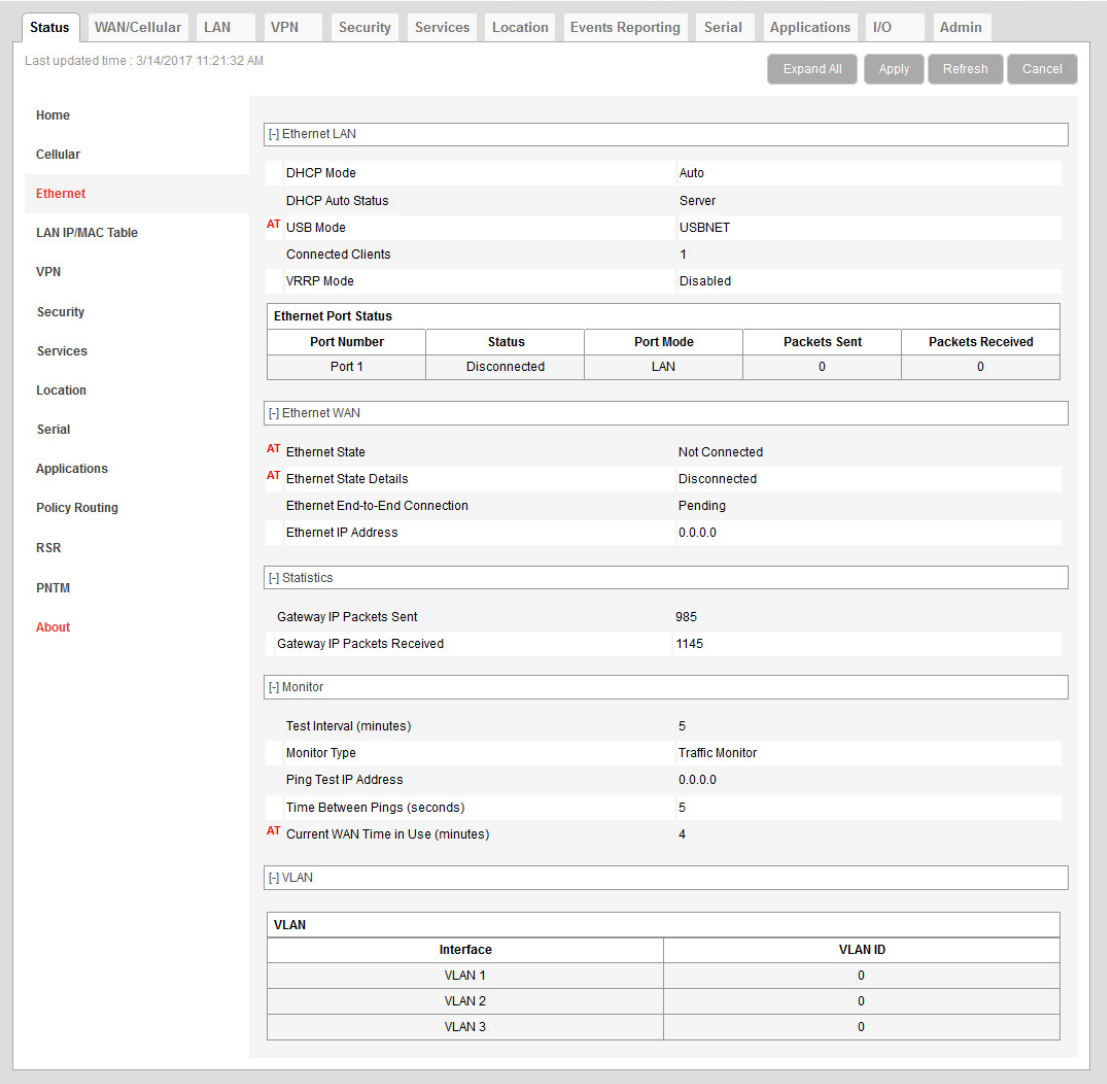


Figure 3-6: ACEmanager: Status > Ethernet

Field	Description
Ethernet LAN	
DHCP Mode	Status of DHCP mode • Server—The AirLink router is acting as a DHCP server for all Ethernet connections. • Disable—The AirLink router is not acting as a DHCP server or client. All devices connected to the AirLink router must have a static LAN IP or use PPPoE. • Auto—Default setting used by authorized AirLink resellers for initial router configuration. See DHCP Mode on page 121 for more information.

Field	Description
DHCP Auto Status	Status of DHCP mode (This field only appears when the DHCP mode is Auto.) • Server—ALEOS is acting as a DHCP server. • Client—ALEOS is acting as a DHCP client.
USB Mode	Which USB port mode is set (USBnet, USB serial, or Disabled)
Connected Clients	Number of connected devices that can communicate with the router over Ethernet or USBnet (IP address obtained through DHCP or statically assigned). The value in this field does not include devices connected via PPP or PPPoE.
VRRP Mode	VRRP status
Proxy ARP	Proxy ARP status: • Enabled • Disabled For more information, see Primary Gateway on page 140.
Ethernet Port Status	
Port Number	Port number (The number of Ethernet ports available varies depending on the router.)
MAC Address	MAC addresses of the Ethernet ports
Status	Status of the Ethernet port(s): • Disabled—The Ethernet port has not been enabled (Default) • Link Speed—Link speed depends on the router and the network • Disconnected—No device is connected to the Ethernet port • Disabled (Public IP)—The Connection mode is set to “Ethernet Uses Public IP”. All the Ethernet ports except the Public Mode Ethernet port are automatically disabled.
Port Mode	Mode of each Ethernet port
Packets Sent	Number of packets sent over the Ethernet port
Packets Received	Number of packets received over the Ethernet port
Ethernet WAN	
Ethernet State	Current state of the Ethernet connection: • Connected • Not Connected • No Service
Ethernet State Details	Provides additional details about the current Ethernet connection status. Possible messages are: • IP Acquired • Disconnected • Not configured for WAN

Field	Description
Ethernet End-to-End Connection	Describes the state of the Ethernet network connection, based on Ethernet network monitoring (see Ethernet > Monitor on page 102). Possible states are: • Not Verified—The monitoring function is set to disable and therefore the availability of the Ethernet network cannot be verified. • Pending—The monitoring function is enabled, but has not yet completed its test. Once the first test is complete, this option only appears again if monitoring is disabled and then re-enabled. • Established—The monitoring system has determined that service is available on the cellular network. • Not Established—The monitoring system has determined that the cellular interface has no service (ping test failed).
Ethernet IP Address	Ethernet IP address
Statistics	
Gateway IP Packets Sent	Number of gateway packets sent to the network since system startup or reboot.
Gateway IP Packets Received	Number of gateway packets received from the network since system startup or reboot.
Monitor	
Test Interval (minutes)	The configured amount of time between testing the Ethernet WAN connection
Monitor Type	The configured type of test being run on the interface to diagnose its ability to provide end-to-end connectivity
Ping Test IP Address	The configured IP address used for tests of interface connectivity
Time Between Pings (seconds)	The configured time between individual pings
Current WAN Time in Use	The length of time the Ethernet WAN has been in use
VLAN	
Interface	Identities Interface name of the configured VLANs
VLAN ID	Identities ID of the configured VLANs

LAN IP/MAC Table

The LAN IP/MAC table shows the status of the local network.

Note: The LAN IP/MAC table does not appear in ALMS.

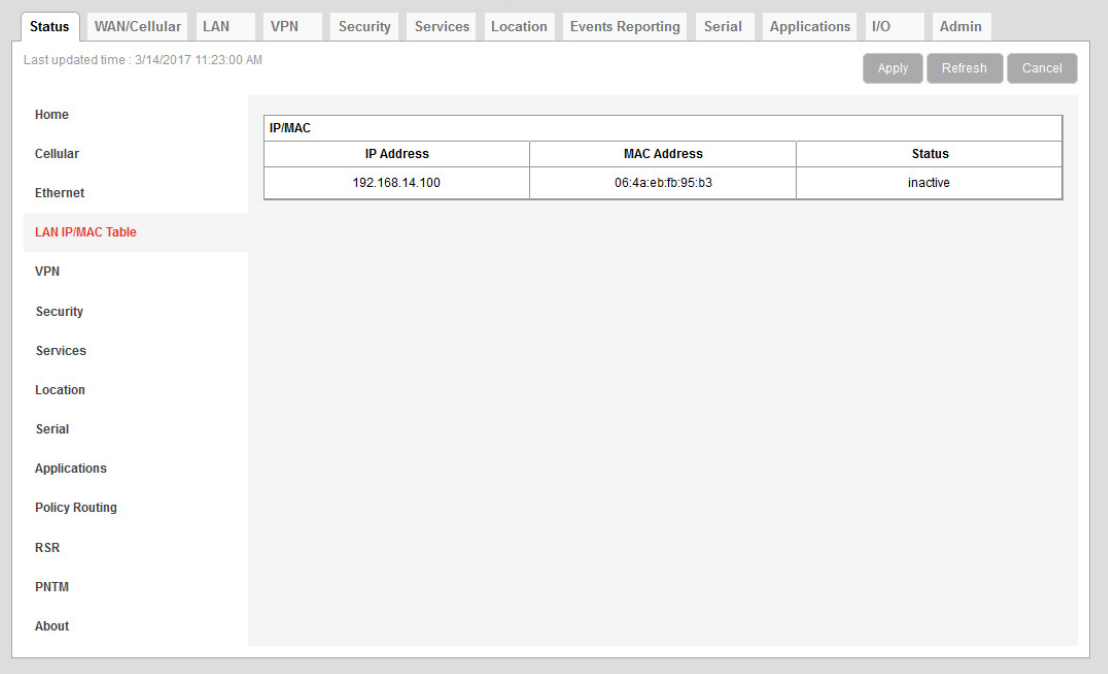


Figure 3-7: ACEmanager: Status > LAN IP/MAC Table

Field	Description
IP/MAC	
IP Address	Local IP Address of devices on the LAN
MAC Address	MAC Address of devices on the LAN
Status	The status of the connection: • active—the connection is up and active • inactive—no recent activity on the connection • authorized—a client whose MAC address is included in the list of authorized MAC addresses is connected via a captive portal. See Captive Portal on page 141. • unauthorized—an unauthorized client attempting to connect to the Wi-Fi network via a captive portal has been given an IP address, but is not connected

VPN

The VPN section gives an overview of the VPN settings and indicates whether a VPN connection has been made.

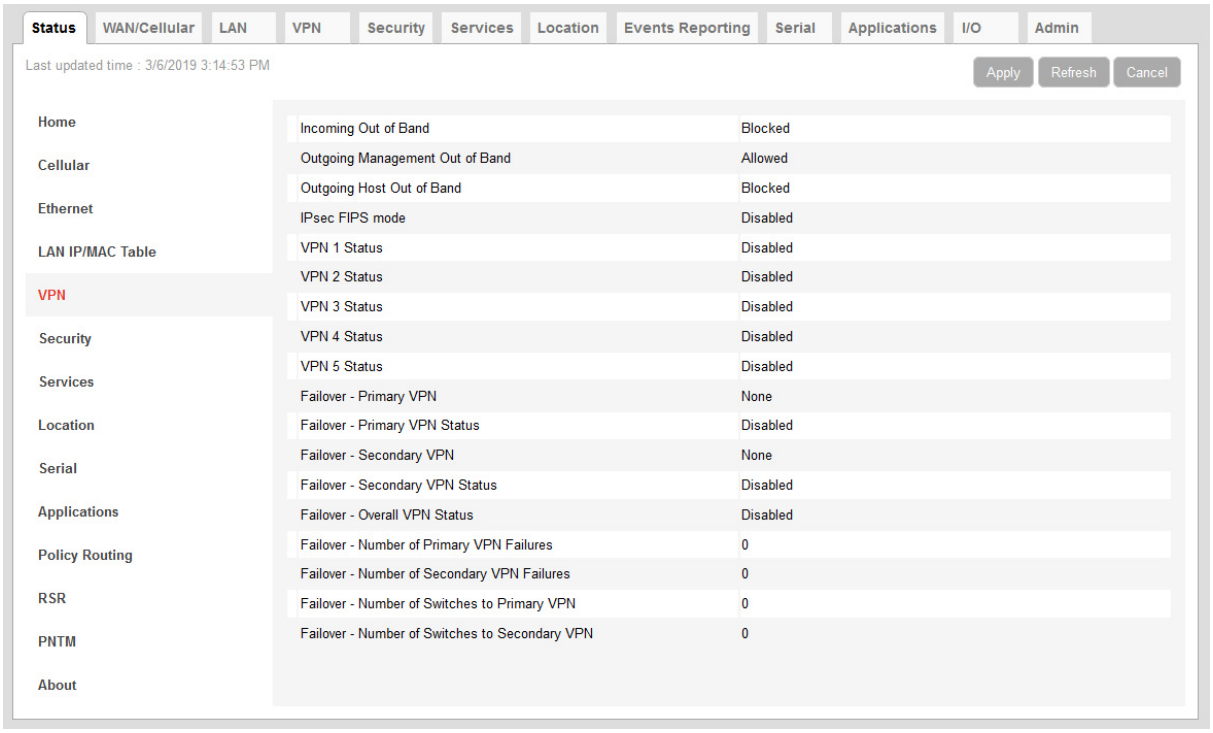


Figure 3-8: ACEmanager: Status > VPN

Field	Description
Incoming Out of Band	Whether Incoming Out of Band traffic is allowed or blocked
Outgoing Management Out of Band	Whether outgoing ALEOS Out of Band traffic is allowed or blocked
Outgoing Host Out of Band	Whether Outgoing Host Out of Band traffic is allowed or blocked
IPsec FIPS mode	Whether IPsec FIPS mode is enabled (available when Standard VPN Implementation is enabled)

Field	Description

VPN 1 to 5 Status	Status of each VPN connection:
	• Disabled—VPN is disabled (default)
	• Not Connected—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the router, etc.
	• Connected—The VPN is connected and ready to transmit traffic.
	• Configuration Error—This status appears when:
	  • Two VPNs have both the same Local Address and the same Remote Address
	  • More than one VPN has the remote address set to “0.0.0.0”
	  Note: This restriction does not apply to the Additional Remote Subnets.
	When either of these errors exist, only the first of the conflicting VPNs is operational.
	To determine which VPNs are in conflict:
	1. Go to Admin > Configure Log.
	2. For the VPN Subsystem, ensure that Display in Log is set to Yes. The Verbosity can be either Info or Debug.
	3. Click View Log.
	4. The resulting log shows you which VPNs are in conflict.
	Note: You can display the VPN status on the ACEmanager login page. For more information, see Status Screen on page 266.

Failover - Primary VPN	ID of the primary VPN (for VPN Failover) i.e. VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (Default is None.) Setting persists over reboot.
Failover - Primary VPN Status	Status of the primary VPN: • Disabled—VPN Failover is disabled. (default) • Connecting—The VPN is trying to connect to the responder. • Active—The VPN tunnel is ready and transferring traffic. • Backup—This is currently the backup VPN connection. • Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed. • Out of Service—There have been 5 DPD failures within an hour.
Failover - Secondary VPN	ID of the Secondary VPN (for VPN Failover) i.e. VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (Default is None.) Setting persists over reboot.
Failover - Secondary VPN Status	Status of the Secondary VPN: • Disabled—VPN Failover is disabled. (default) • Connecting—The VPN is trying to connect to the responder. • Active—The VPN tunnel is ready and transferring traffic. • Backup—This is currently the backup VPN connection. • Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed. • Out of Service—There have been 5 DPD failures within an hour.

Field	Description
Failover - Overall VPN Status	Status of the overall VPN: • Disabled—VPN Failover is disabled. (default) • Connecting—One of the VPNs is trying to connect to the responder. • Active—One VPN tunnel is currently in use. The backup VPN is available. • Backup_Unavailable—One VPN tunnel is currently in use. The backup VPN is not available. • Out of Service—Neither the primary nor secondary VPN is operational. • N/A—The overall VPN status is temporarily not available. Click Refresh.
Failover - Number of Primary VPN Failures	Number of times DPD has failed on the primary VPN since the router has been rebooted or the “Set VPN Policy” button was clicked
Failover - Number of Secondary VPN Failures	Number of times DPD has failed on the Secondary VPN since the router has been rebooted or the “Set VPN Policy” button was clicked
Failover - Number of Switches to Primary VPN	Number of times traffic was switched to the primary VPN since the router has been rebooted or the “Set VPN Policy” button was clicked
Failover - Number of Switches to Secondary VPN	Number of times traffic was switched to the Secondary VPN since the router has been rebooted or the “Set VPN Policy” button was clicked

Security

The Security section provides an overview of the security settings on the AirLink router.

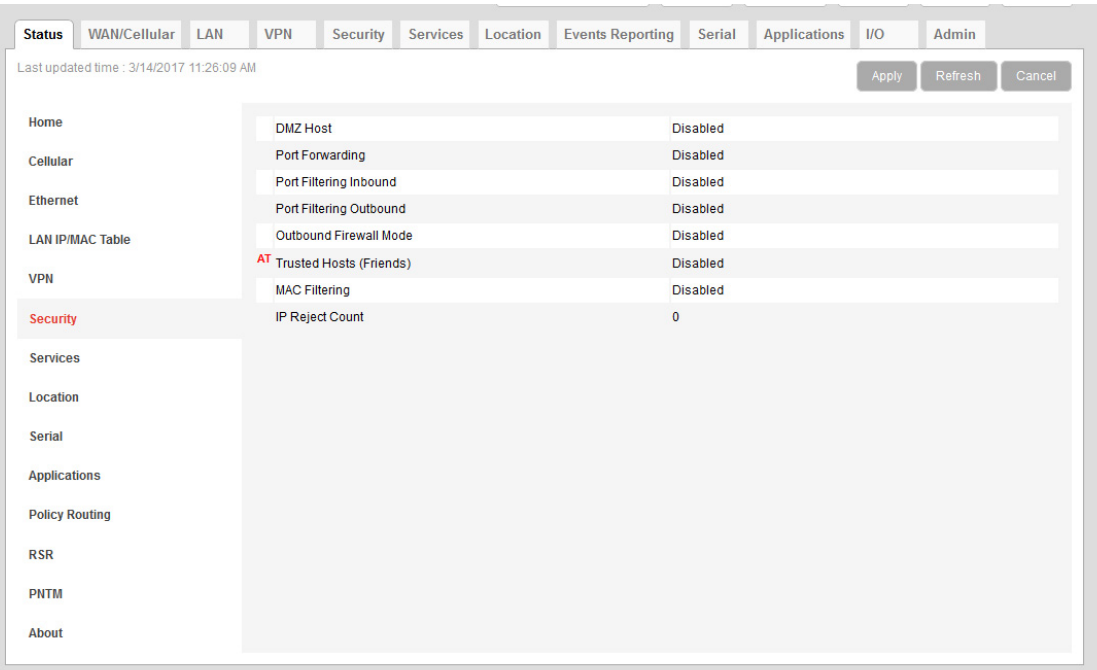


Figure 3-9: ACEmanager: Status > Security

Field	Description
DMZ Host	Setting for the DMZ Host (Automatic, Manual, or Disabled) DMZ defines a single LAN connected device where all unsolicited data should be routed.
Port Forwarding	Status of port forwarding (Enabled or Disabled)
Port Filtering Inbound	Status of inbound port filtering (Allowed Ports, Blocked Ports, or Disabled)
Port Filtering Outbound	Status of outbound port filtering (Allowed Ports, Blocked Ports, or Disabled)
Outbound Firewall Mode	Status of the outbound firewall (Enabled or Disabled)
Trusted Hosts (Friends)	Status of the Trusted Hosts (Friends) list (Disabled or Enabled) When this option is enabled, the AirLink router only accepts connections from trusted remote IP addresses.
MAC Filtering	Status of MAC filtering (Enabled or Disabled)
IP Reject Count	Number of IP addresses that have been rejected

Services

This section shows the status of AirLink services, including ALMS and remote access.

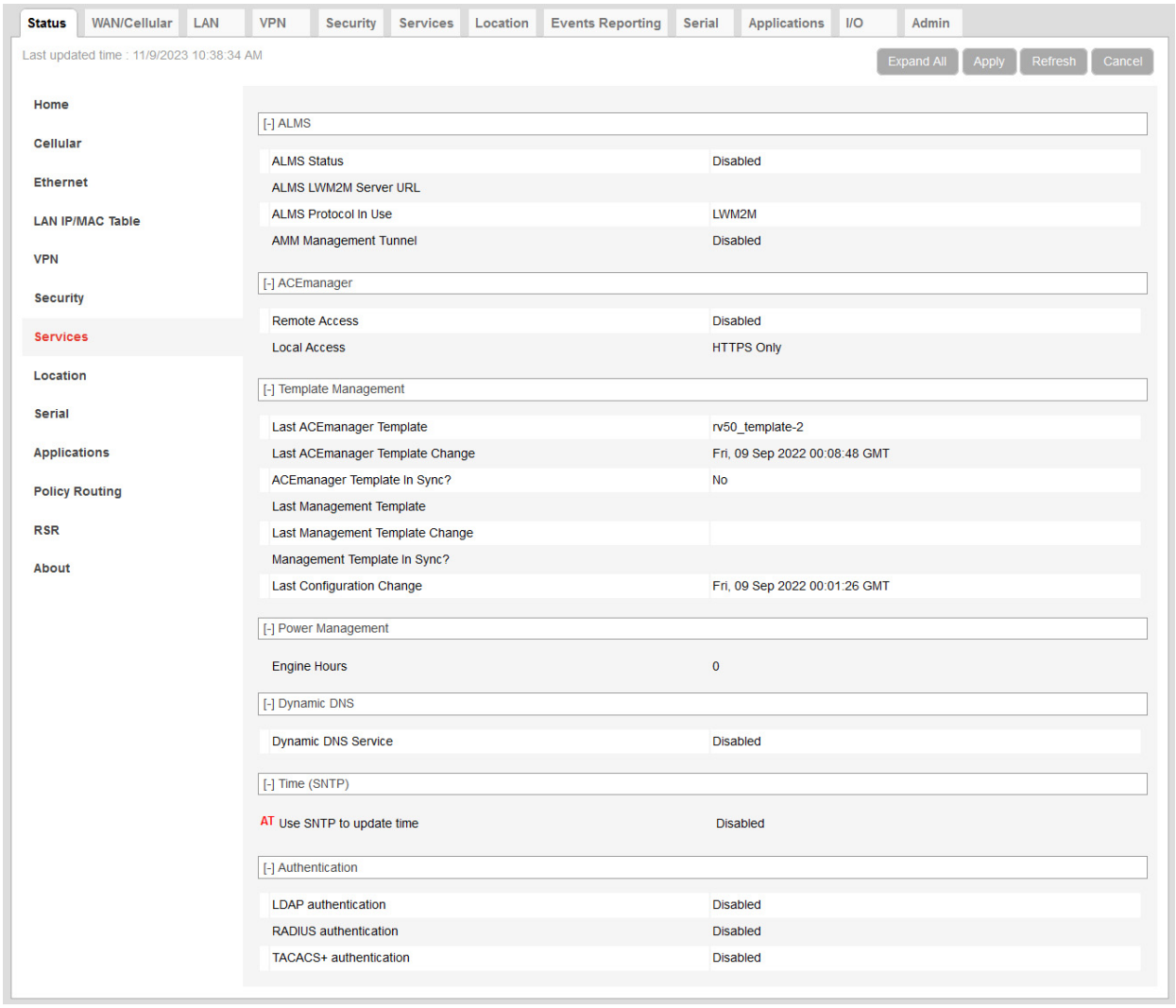
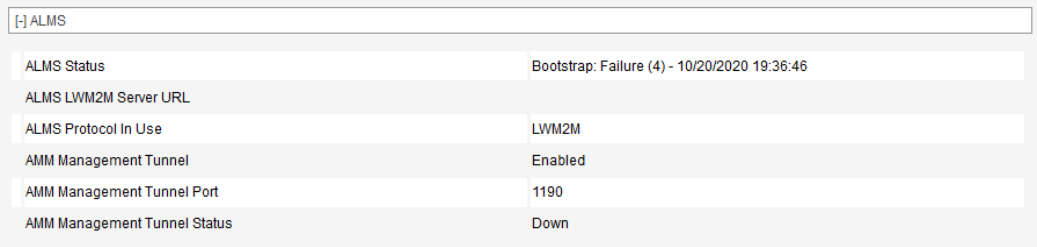


Figure 3-10: ACEmanager: Status > Services

Field	Description
ALMS The status items under ALMS vary according to the services you have enabled.  	
ALMS Status	Status of the connection to the AirLink Management Service For details, see Status on page 208.
ALMS LWM2M Server URL	Shows the LWM2M server URL that is currently in use
ALMS Protocol in Use	Shows the current ALMS Protocol in use (LWM2M or MSCI)
AMM Management Tunnel	Shows the status of the AMM Management Tunnel (Enabled, Disabled).
AMM Management Tunnel Port	Appears when AMM Management Tunnel is enabled. Shows the port used for the OpenVPN connection to AMM (1190 is the default port).
AMM Management Tunnel Status	Appears when AMM Management Tunnel is enabled. Shows whether or not the AMM Management Tunnel is established (Down, Established).
ACEmanager	
Remote Access	ACEmanager remote access (over the WAN link): • Disabled (default) • HTTPS Only • Both HTTP and HTTPS
Local Access	ACEmanager local access (Ethernet, USBnet, or Serial/DUN): • HTTPS Only (default, starting at ALEOS 4.14.0) • Both HTTP and HTTPS
Template Management	
Last ACEmanager Template	The name of the ACEmanager template that was previously applied.
Last ACEmanager Template Change	The time that the last ACEmanager template was uploaded to the RV50.
ACEmanager Template in Sync?	Indicates whether the RV50's configuration is synchronized with the last ACEmanager template change: • Yes • No
Last Management Template	Name of the AMM template that was previously applied.

Field	Description
Last Management Template Change	The time that the last AMM template was uploaded to the RV50.
Management Template in Sync?	Indicates whether the RV50's configuration is synchronized with the last AMM template change: • Yes • No
Last Configuration Change	The time of the most recent configuration change on the RV50.
Power Management	
Engine Hours	Time the engine has been running. Depending on your configuration, this is based on: • Voltage on the Power Pin from the vehicle battery (Engine Hours On Voltage Level) • Voltage on the Ignition Sense Pin (Engine Hours Ignition Enable)
Dynamic DNS	
Dynamic DNS Service	Service in use for Dynamic DNS translation
Full Domain Name	If the Dynamic DNS Service is configured to use a 3rd party host, the domain name configured is displayed. If the Dynamic DNS Service is configured to use IP Manager[a], this field does not display.
Time (SNTP)	
Use SNTP to update time	Daily SNTP updates of the system time
Authentication	
LDAP Authentication	Status of the LDAP client: • Enabled • Disabled (default)
RADIUS Authentication	Status of the RADIUS client: • Enabled • Disabled (default)
TACACS+ Authentication	Status of the TACACS+ client: • Enabled • Disabled (default)

a. IP Manager will be deprecated in ALEOS 4.17.0.

Location

The Location tab provides AirLink router location and movement information for use with tracking applications.

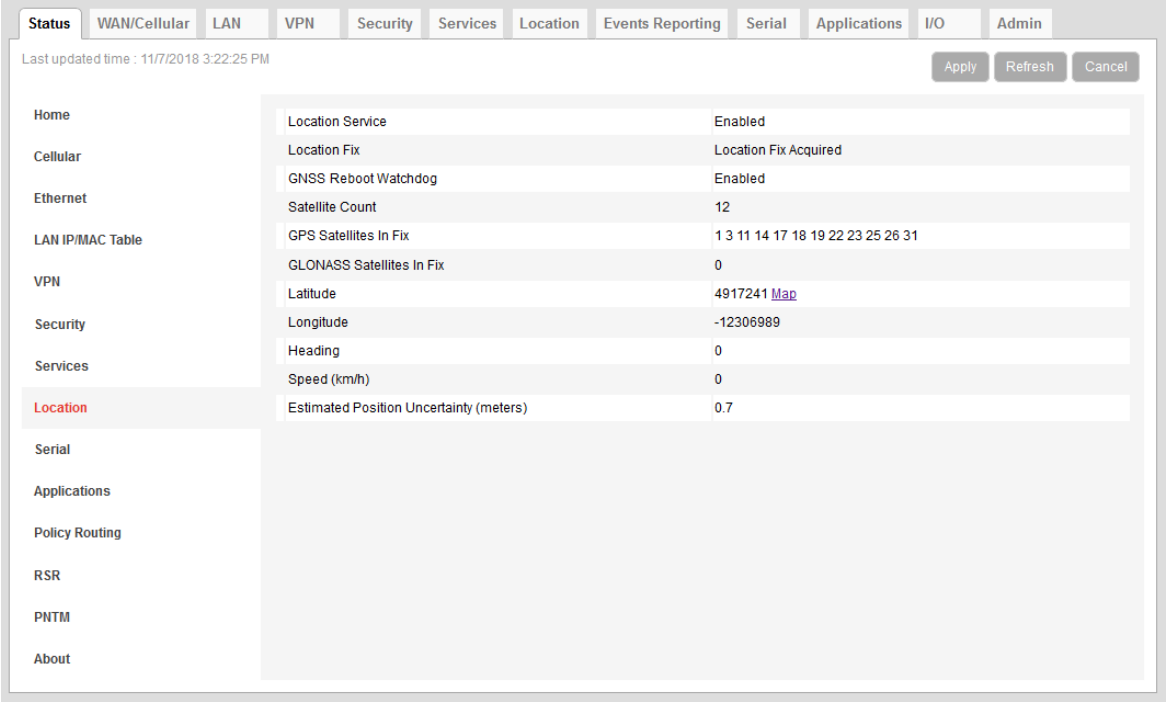


Figure 3-11: ACEmanager: Status > Location

Field	Description
Location Service	Status of the Location Service • Enabled • Disabled
The remainder of the fields only appear if Location Service is enabled.	
Location Fix	Status of the Location fix • No Location Fix • Location Fix Acquired • Differential Location Fix Acquired
GNSS Reboot Watchdog	Status of the GNSS Reboot Watchdog (see page 273) • Enabled • Disabled
GNSS Antenna Bias	Status of the GNSS Antenna Bias setting (see page 274) • Enabled • Disabled

Field	Description
Smart GNSS Bias Control	Status of the Smart GNSS Bias Control setting (see page 275) • Enabled • Disabled
Satellite Count	Number of satellites the Location receiver detects
GPS Satellites In Fix	Shows the IDs for the GPS satellites used to acquire the fix
GLONASS Satellites In Fix	Shows the IDs for the GLONASS satellites used to acquire the fix
Galileo Satellites In Fix	Shows the IDs for the Galileo satellites used to acquire the fix
BeiDou Satellites In Fix	Shows the IDs for the BeiDou satellites used to acquire the fix
QZSS Satellites In Fix	Shows the IDs for the QZSS satellites used to acquire the fix
Latitude	Latitude of the Location receiver Click the Map link to view the current location of the router, using Google Maps™.
Longitude	Longitude of the Location receiver
Heading	Direction in which the AirLink router is moving. No configuration is needed for Heading or Speed; these are calculated automatically.
Speed (km/h)	Speed (in kilometers per hour) derived from location service
GNSS Firmware Version	Current version of firmware on the router's GNSS (Global Navigation Satellite System) module
Estimated Position Uncertainty (meters)	Estimated error margins in location fixes. The status remains at 99.0 (maximum) until a location fix is acquired.

Serial

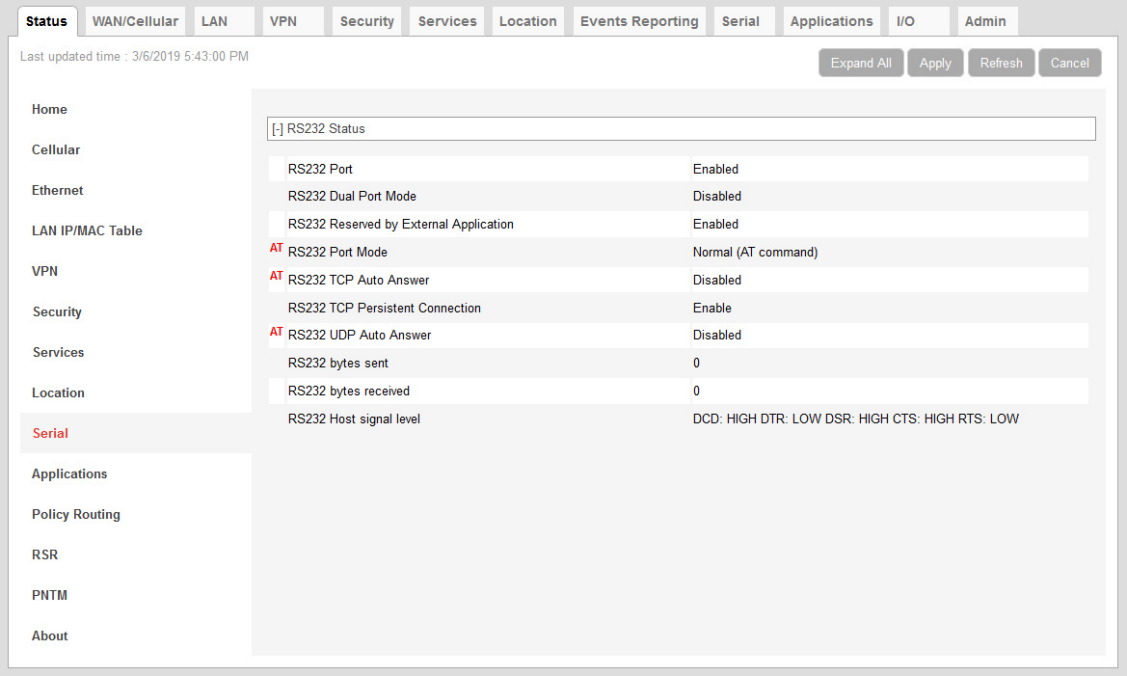


Figure 3-12: ACEmanager: Status > Serial

Field	Description
RS232 Status	
RS232 Port	Status of the serial port: • Enabled—The serial port is functional (default). • Disabled— The serial port has been manually disabled. To enable the serial port, go to RS232 Configuration > General on page 312.
RS232 Reserved by External Application	Reservation status of the serial port: • Enabled—The serial port is reserved for ALEOS Application Framework (ALEOS AF), and cannot be used for any other serial-related ALEOS features. • Disabled— The serial port is available for non-ALEOS AF, serial-related ALEOS features. To reserve the serial port for ALEOS AF, go to Applications > ALEOS Application Framework > Serial Port Reserved. (See ALEOS Application Framework on page 344.)
RS232 Port Mode	Default power-up mode for the serial port. When the AirLink router is power-cycled, the serial port enters the mode specified by this command after 5 seconds.
Login reverse telnet	This field only appears when reverse telnet is selected as the Serial Port Mode. Status of login for reverse telnet. For more information, see Reverse Telnet/SSH on page 320.

Field	Description
RS232 TCP Auto Answer	This parameter determines how the AirLink router responds to an incoming TCP connection request. The AirLink router remains in AT Command mode until a connection request is received. DTR must be asserted (S211=1 or &D0) and the router must be set for a successful TCP connection. The AirLink router sends a “RING” string to the host. A “CONNECT” sent to the host indicates acknowledgment of the connection request and the TCP session is established. • Disabled (default) • Enabled
RS232 TCP Persistent Connection	Status of the TCP Persistent Connection feature. See TCP Persistent Connection on page 316.
RS232 UDP Auto Answer	How UDP auto answer mode is configured • Disabled (default) • Enabled
RS232 bytes sent	Number of bytes sent over serial port to host
RS232 bytes received	Number of bytes received over serial port from host
RS232 Host signal level	Status of the following parameters related to the host signal level: • DCD—Data Carrier Detect—Control signal to the PC • DTR—Data Terminal Ready—Used to establish a connection • DSR—Data Set Ready—Used to establish a connection • CTS—Clear to Send—Data flow control • RTS—Request to Send—Data flow control Each parameter can have a value of LOW (signal not asserted) or HIGH (signal being asserted). The first three parameters (DCD, DTR, and DSR) may be helpful for troubleshooting. If the values shown for these parameters are not as expected: 1. Press Refresh to ensure you have the latest values. 2. Check the cable connections. *Note: ACEmanager does not update dynamically. Press Refresh to view the current values.*

Applications

The Applications section of the Status group provides information on the status of the Garmin router and data service.

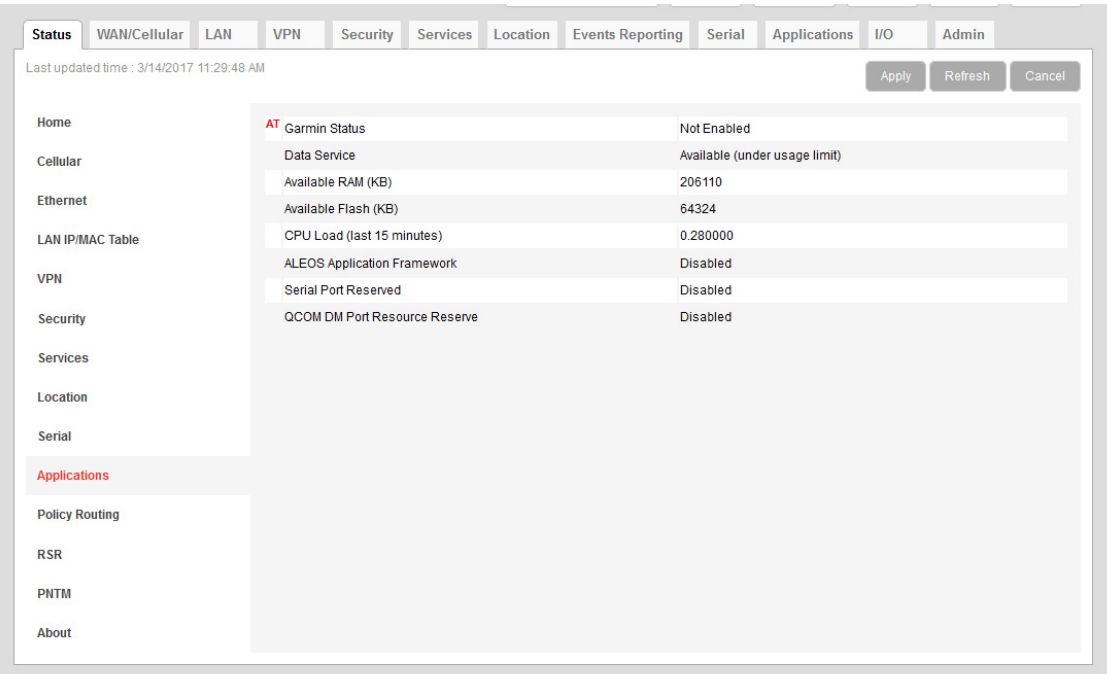


Figure 3-13: ACEmanager: Status > Applications

Field	Description
Data Service	Data Service field displays “Available (under usage limit)” if the configured usage limit has not been exceeded.
Available RAM (KB)	Available RAM in kilobytes (1000 bytes), updated every 30 seconds
Available Flash (KB)	Available Flash on the user partition in kilobytes (1024 bytes), updated every 30 seconds
CPU Load (Last 15 minutes)	CPU load, averaged over the last 15 minutes and updated every 30 seconds The CPU load relates to how many applications are attempting to execute in parallel over the 15-minute period. If the load is greater than 1, some applications are waiting for CPU capacity to become available and may be delayed in launching.
ALEOS Application Framework	Whether ALEOS Application Framework is enabled or disabled
Serial Port Reserved	Reservation of the serial port: • Disabled (default) • Enabled
QCOM DM Port Resource Reserve	Reservation of the QCOM DM port: • Disabled (default) • Enabled

Policy Routing

The Policy Routing section of the Status group provides information on the routing policy configuration.

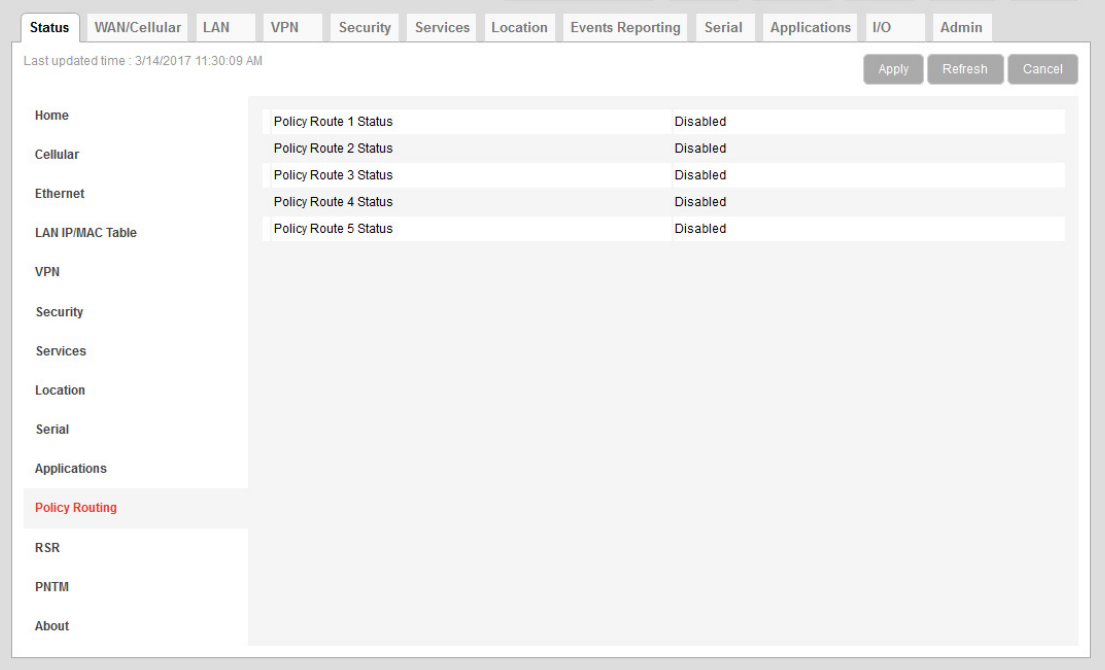


Figure 3-14: ACEmanager: Status > About

Field	Description
Policy Route # Status	Displays the Policy Route Status for each of the five configurable policies

RSR (Reliable Static Routing)

The RSR section of the Status group provides basic information about the RSR configuration. For more information, see Reliable Static Routing (RSR) on page 105.

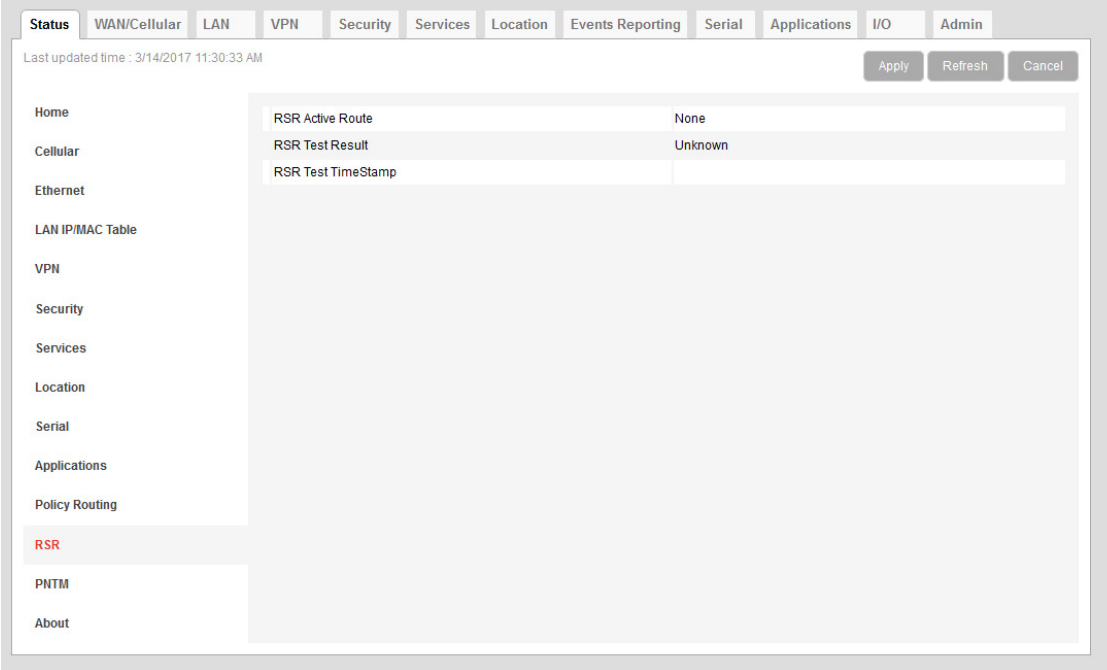


Figure 3-15: ACEmanager: Status > RSR

Field	Description
Reliable Static Route	Status of the Reliable Static Routing feature: • Enabled • Disabled
Tracking Object	Status of the Tracking Object: • Enabled • Disabled
RSR Active Route	Active route for Reliable Static Routing • Primary—Specified network traffic is currently using the configured primary route. • Backup—Specified network traffic is currently using the configured backup route. • None—RSR is not enabled.
RSR Test Result	Result of the most recent Object Tracking test
RSR Test Timestamp	Time of the most recent Object Tracking test

PNTM (Private Network Traffic Management)

The PNTM section of the Status group provides basic information about the PNTM configuration.

Note: PNTM is available only on Verizon Wireless' private network. PNTM status appears only when the RV50 has a Verizon SIM installed.

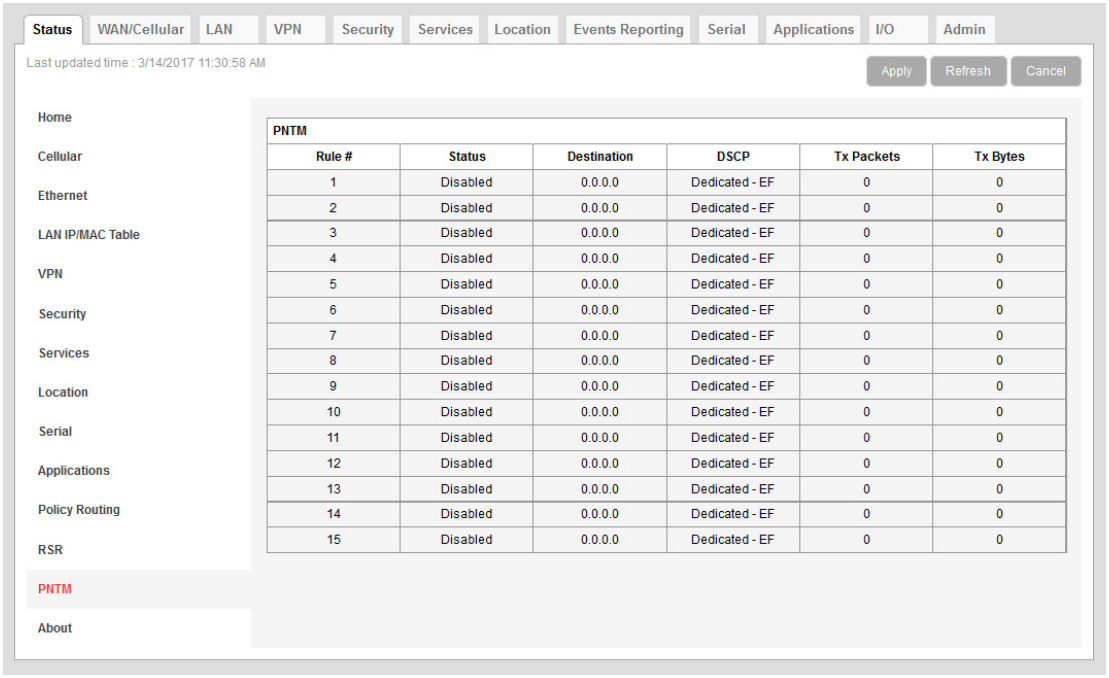


Figure 3-16: ACEmanager: Status > PNTM

Field	Description
Rule #	PNTM rule number
Status	Status of the PNTM rule (Enabled or Disabled)
Destination	The destination IP address
DSCP	The priority level
Tx Packets	Number of packets transmitted
Tx Bytes	Number of bytes transmitted

About

The About section of the Status group provides basic information about the AirLink router.

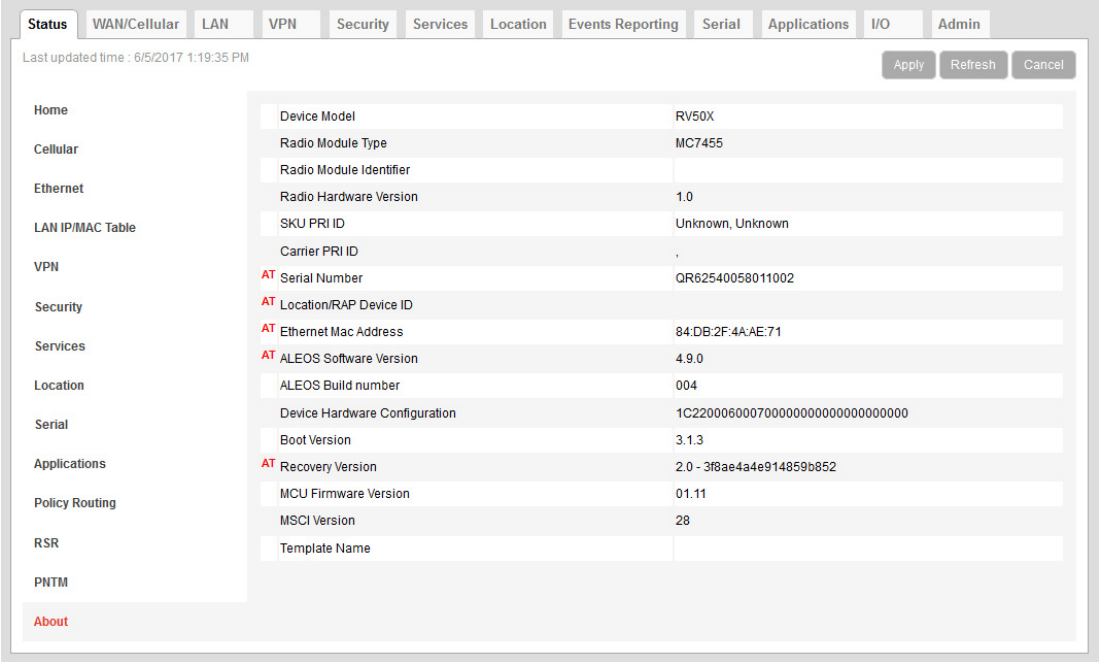


Figure 3-17: ACEmanager: Status > About

Field	Description
Device Model	Model of the router (e.g.,RV50)
Radio Module Type	Model number of the internal radio module (e.g. WP7601, MC7354)
Radio Module Identifier	Identifier for the internal mobile radio module
Radio Firmware Version	Firmware version in the radio module
Radio Hardware Version	Hardware version of the radio module (does not appear for all carriers)
SKU PRI ID	Product Release Instructions ID number
Carrier PRI ID	Product Release Instructions ID number
Serial Number	Serial number used by ALEOS to identify itself for various management applications
Location/RAP Device ID	Device ID used by Location/RAP and other reporting
Ethernet Mac Address	MAC address of the main Ethernet port
ALEOS Software Version	Version of ALEOS software running on the AirLink router
ALEOS Build number	Build number for the ALEOS Software
Device Hardware Configuration	AirLink router's hardware configuration

Field	Description
Boot Version	Version of boot code installed on the router
Recovery Version	Recovery ALEOS version installed
MCU Firmware Version	Version of micro controller unit (MCU) firmware installed on the router
MSCI Version	MSCI version of the ALEOS internal configuration database
Template Name	If you have installed a custom-named template, the name appears here. Otherwise, the field is blank.

4: WAN/Cellular Configuration

The WAN/Cellular tab in ACEmanager allows you to view and modify mobile network connection settings. The settings available depend on the router model and the radio module. This chapter is divided into sections based on the left side menu items.

The first time you power up the router on its home network, it automatically begins the activation/provisioning process and attempts to connect to the network. This process typically takes 5 to 10 minutes. If the router does not automatically connect to the network, see Network Credentials on page 85.

Note: The fields displayed vary depending on the ACEmanager settings.

Monitoring WAN Connections

ALEOS enables you to:

- Monitor each WAN interface—cellular, Ethernet WAN, and Wi-Fi—independently, regardless of which one is active
- Set the priority for each WAN interface

Monitoring confirms whether or not the interface provides connectivity from the router to a ping destination on the WAN. Interface priority enables you to choose which interface has priority and which interface to switch to if the highest-priority interface is not available.

Interface priority checks the link layer connection (for example, in an Ethernet WAN setup, the connection to the router). It does not verify whether or not the router has a WAN connection. With monitoring, you can configure the router to ping a destination on the WAN. If the router does not receive a response to the ping, it attempts to connect to the next highest priority interface. See Figure 4-1 and Table 4-1.

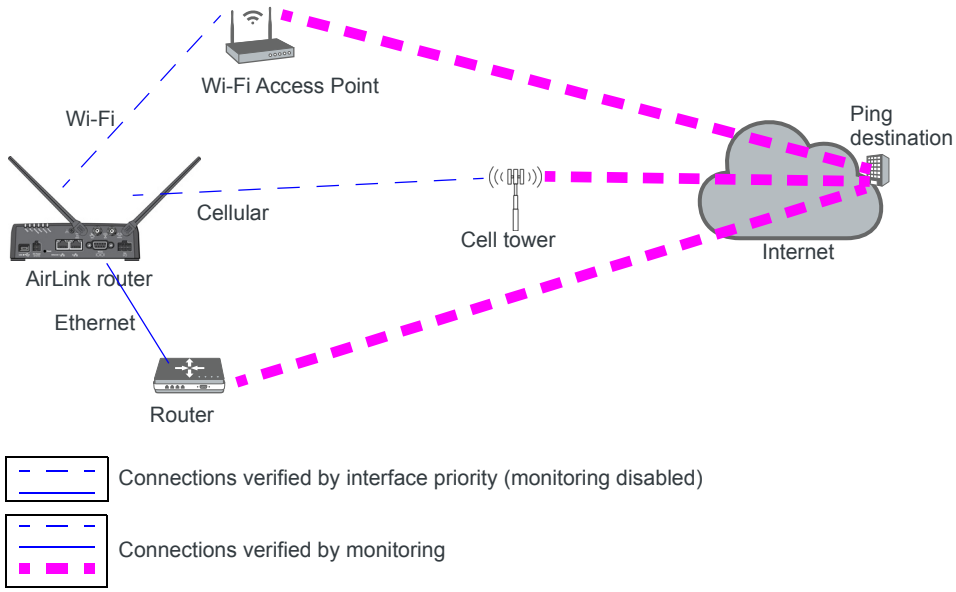


Figure 4-1: Interface priority alone vs. interface priority with monitoring

Table 4-1: Example: Interface Priority with and without Monitoring Enabled

Configured	Interface Priority Configuration Details	What Happens
Interface Priority only	Highest Priority = Ethernet Second Priority = Cellular	• If the router is able to communicate with the router and receive an IP address, it assumes it has WAN connectivity. The router's connection to the WAN is not verified. • If the router is unable to establish communication with the router (i.e. no IP address, cable unplugged) it attempts to connect to the cellular network.
Interface Priority plus Monitoring	Highest Priority = Ethernet Second Priority = Cellular	• If the router receives a response to a ping sent over the Ethernet WAN network, it uses the Ethernet WAN interface. • If the router does not receive a response to a ping sent over the Ethernet WAN, it attempts to connect to the cellular network.

Related Features

The network watchdog is also part of the monitoring process. If none of the WAN interfaces are available, the network watchdog, if configured, reboots the router after the configured period with no WAN connection. If you have Accelerated Interface Scan enabled, ALEOS attempts to regain connectivity on one of the available interfaces until the reboot occurs.

As a final strategy, if the network watchdog fails to re-establish connectivity, there is a backoff mechanism whereby the router waits for 1 hour before starting the network watchdog mechanism again to prevent frequent rebooting.

To configure these options, see the following sections:
- Interface Priority—See Interface Priority on page 71.
- Monitoring Cellular network—See Cellular > Monitor on page 98.
- Monitoring Ethernet WAN network—Ethernet > Monitor on page 102.
- Configuring the Network Watchdog—Network Watchdog on page 72.

General

Interface Priority

This screen allows you to set the WAN interface priority. If multiple available interfaces have the same priority, the order of priority is: Ethernet, and cellular.

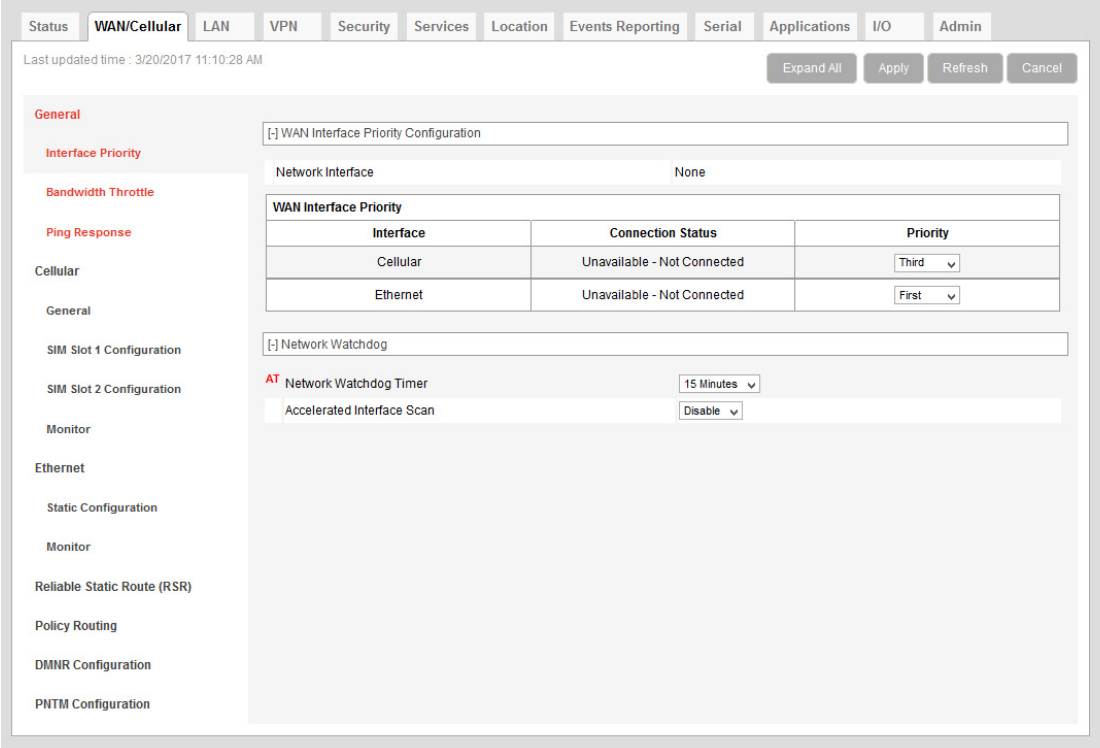


Figure 4-2: ACEmanager: WAN/Cellular > General > Interface Priority

Field	Description
WAN Interface Priority Configuration	
Network Interface	Read-only field that shows the current network interface or None if the router does not have a network connection.

Field	Description
WAN Interface Priority	
Priority	Rank the available WAN interfaces by selecting the order of priority. The highest priority interface will become the default route for IP traffic. The default order of priority is: • Ethernet—First • Cellular—Second If the highest-priority interface is not available, the router attempts to connect to the second-highest priority interface. Interface priority is evaluated as follows: • Ethernet—Does the AirLink router have an IP address from the connected router? • Cellular—Can the router access the Mobile Network Operator's network? **Tip:** *To ensure end-to-end connectivity (router to destination), enable monitoring for the relevant interfaces. See Cellular > Monitor on page 98, Ethernet > Monitor on page 102.* *Note: Changes to the interface priority take effect without a reboot.*
Network Watchdog	
Network Watchdog Timer	Network Watchdog Timer If there is no WAN connection for the time configured in this field, the router reboots. Options are: • Disable—When this field and the Accelerated Interface Scan field are set to Disable, the router never reboots as a result of lack of network connectivity. • 5 Minutes • 10 Minutes • 15 Minutes (Default) • 30 Minutes • 45 Minutes • 1 Hour
Accelerated Interface Scan	If this option is enabled, the router sends out a ping every 30 seconds while the router is waiting to reboot (according to the Network Watchdog Timer configuration). This option is only available if the network watchdog is enabled.

Bandwidth Throttle

This feature helps you manage your data account by allowing you to configure the AirLink router to restrict the real-time available bandwidth. You can:

- Place limits on traffic (uplink, downlink, or both)
- Allow for burst of traffic on the uplink, downlink, or both, while still maintaining the over-all desired bandwidth limit

Traffic that exceeds the limits is dropped. Status fields keep running tallies of data sent and received and the number of uplink and downlink packets dropped.

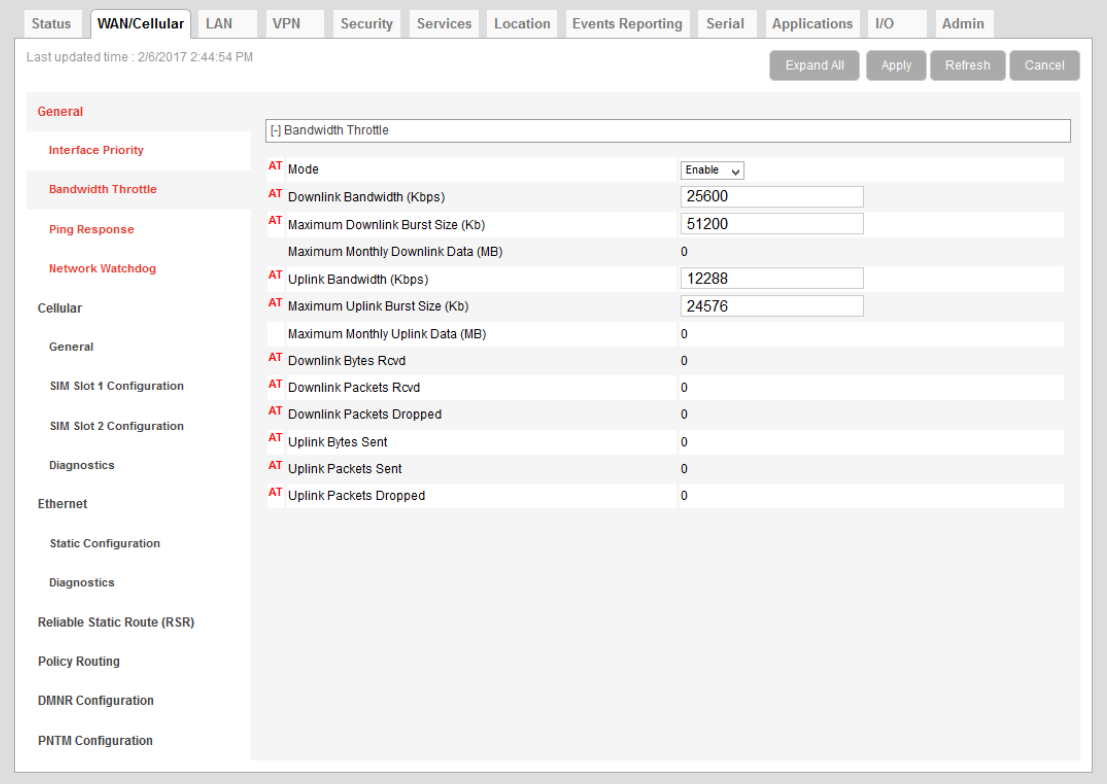


Figure 4-3: ACEmanager: WAN/Cellular > General > Bandwidth Throttle

Field	Description
Bandwidth Throttle	
Mode	Allows you to Enable or Disable the feature Default is Disable.
Downlink Bandwidth (Kbps)	The maximum downlink bandwidth in Kilobits per second (Kbps) This is the long-term bandwidth limit. Options are: • 0–512000 (500 Mbps) Default is 25600. 0 = feature disabled for downlink traffic

Field	Description
Maximum Downlink Burst Size (Kb)	Maximum size for bursts of downlink traffic in Kilobits (Kb) This field allows the AirLink gateway to handle temporary bursts of downlink traffic without dropping packets. When the actual downlink traffic is less than the value configured in the Downlink Bandwidth (Kbps) field, ALEOS collects credits that can be used for bursty traffic. The value in this field is the maximum amount of credit that can be collected. Options are: • 64–512000 (500 Mb) Default is 51200. *Note: Sierra Wireless recommends that the Maximum Downlink Burst Size be set at 2x the value configured in the Downlink Bandwidth (Kbps) field. If the Maximum Downlink Burst Size is set at more than 60x the value configured in the Downlink Bandwidth (Kbps) field, the bandwidth throttle feature is disabled for downlink traffic.*
Maximum Monthly Downlink Data (MB)	An estimate of the maximum monthly downlink data in Megabytes (MB), based on the value set in the Downlink Bandwidth (Kbps). Maximum monthly downlink data (MB) = Downlink bandwidth × 2592000 ÷ 8192 Where: 2592000 is the number of seconds in a month (30 days/month) 1 MB = 1024 KB; 1024 × 8 = 8192 Kb/MB
Uplink Bandwidth (Kbps)	The maximum uplink bandwidth in Kilobits per second (Kbps) This is the long-term bandwidth limit. Options are: • 0–204800 (200 Mbps) Default is 12288. 0 = feature disabled for uplink traffic
Maximum Uplink Burst Size (Kb)	Maximum size for bursts of uplink traffic in Kilobits (Kb) This field allows the AirLink router to handle temporary bursts of uplink traffic without dropping packets. When the actual uplink traffic is less than the value configured in the Uplink Bandwidth (Kbps) field, ALEOS collects credits that can be used for bursty traffic. The value in this field is the maximum amount of credit that can be collected. Options are: • 32–204800 (200 Mb) Default is 24576. *Note: Sierra Wireless recommends that the Maximum Uplink Burst Size be set at 2x the value configured in the Uplink Bandwidth (Kbps) field. If the Maximum Uplink Burst Size is set at more than 60x the value configured in the Uplink Bandwidth (Kbps) field, the bandwidth throttle feature is disabled for uplink traffic.*
Maximum Monthly Uplink Data (MB)	An estimate of the maximum monthly uplink data i in Megabytes (MB), based on the value set in the Uplink Bandwidth (Kbps) Maximum monthly uplink data (MB) = Uplink bandwidth × 2592000 ÷ 8192 Where: 2592000 is the number of seconds in a month (30 days/month) 1 MB = 1024 KB; 1024 × 8 = 8192 Kb/MB
Downlink Bytes Rcvd	Number of downlink bytes received The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.

Field	Description
Downlink Packets Rcvd	Number of downlink packets received The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.
Downlink Packets Dropped	Number of downlink packets dropped because the limits set in Downlink Bandwidth (Kbps) and Maximum Downlink Burst Size (Kb) have been exceeded The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.
Uplink Bytes Sent	Number of uplink bytes sent The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.
Uplink Packets Sent	Number of uplink packets sent The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.
Uplink Packets Dropped	Number of uplink packets dropped because the limits set in Uplink Bandwidth (Kbps) and Maximum Uplink Burst Size (Kb) have been exceeded The value is updated every 30 seconds, and is reset to zero on router reboot or reset to factory default settings.

Ping Response

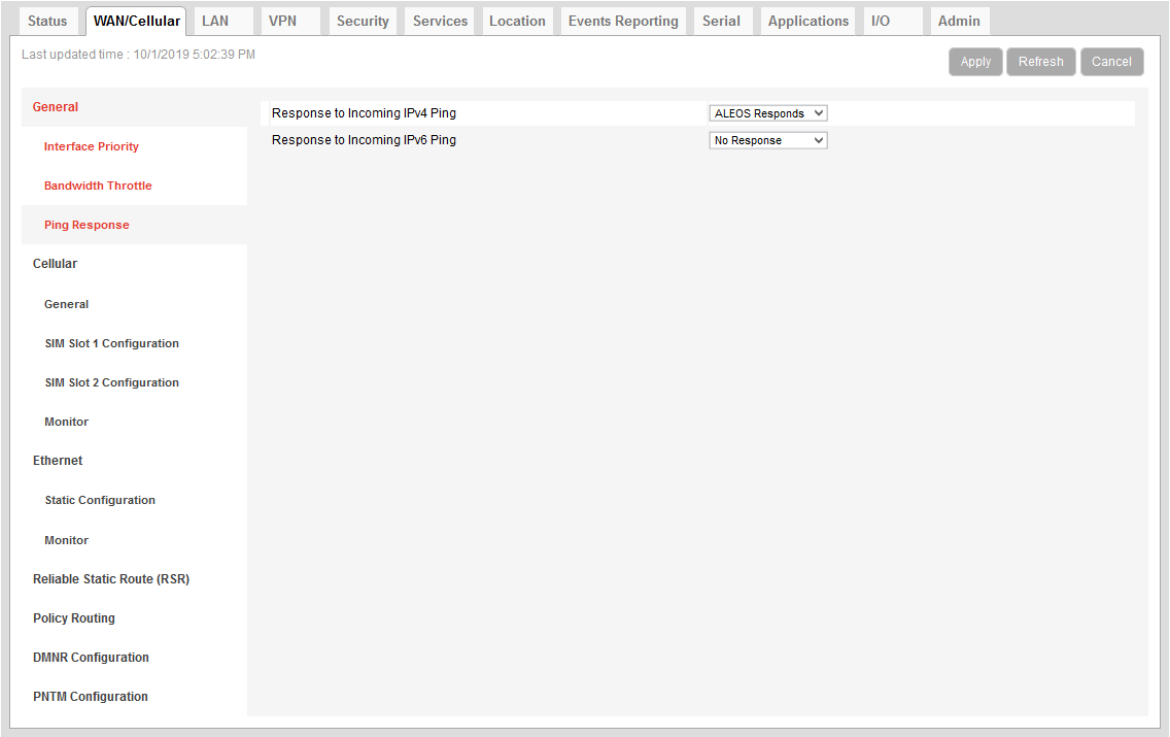


Figure 4-4: ACEmanager: WAN/Cellular > General > Ping Response

Field	Description
Response to Incoming IPv4 Ping	When an IPv4 ping is received by the router from a remote location, the Response to Incoming Ping redirects it to the selected location. • No response: The incoming ping is completely ignored. • ALEOS Responds (default): ALEOS responds to the incoming ping. • Pass to Host: The ping is forwarded to the DMZ host with any response from the host forwarded back to the OTA location. If no host is connected, there is no ping response. *Note: Some Mobile Network Operators may block all ICMP traffic on their network. When ICMP is blocked by the operator, a ping sent to the router from a remote location is not received.*
Response to Incoming IPv6 Ping	When an IPv6 ping is received by the router from a remote location, the Response to Incoming Ping redirects it to the selected location. • No response (default): The incoming ping is completely ignored. • ALEOS Responds: ALEOS responds to the incoming ping. *Note: Some Mobile Network Operators may block all ICMP traffic on their network. When ICMP is blocked by the operator, a ping sent to the router from a remote location is not received.*

Cellular

General

The General Page contains the following sections:

- Multi SIM: Multiple SIM Card Support
- Manual SIM Switching
- Automatic SIM Switching
- Network Credentials
- Band Setting
- Cellular Watchdog
- Advanced

The RV50, with its two SIM card slots, has Multi SIM and Automatic SIM switching capability. Settings for configuring these features appear on the Cellular > General page. For information on multiple SIM settings, see Multi SIM: Multiple SIM Card Support on page 79, Automatic SIM Switching on page 81 and Multiple SIM Configuration on page 92.

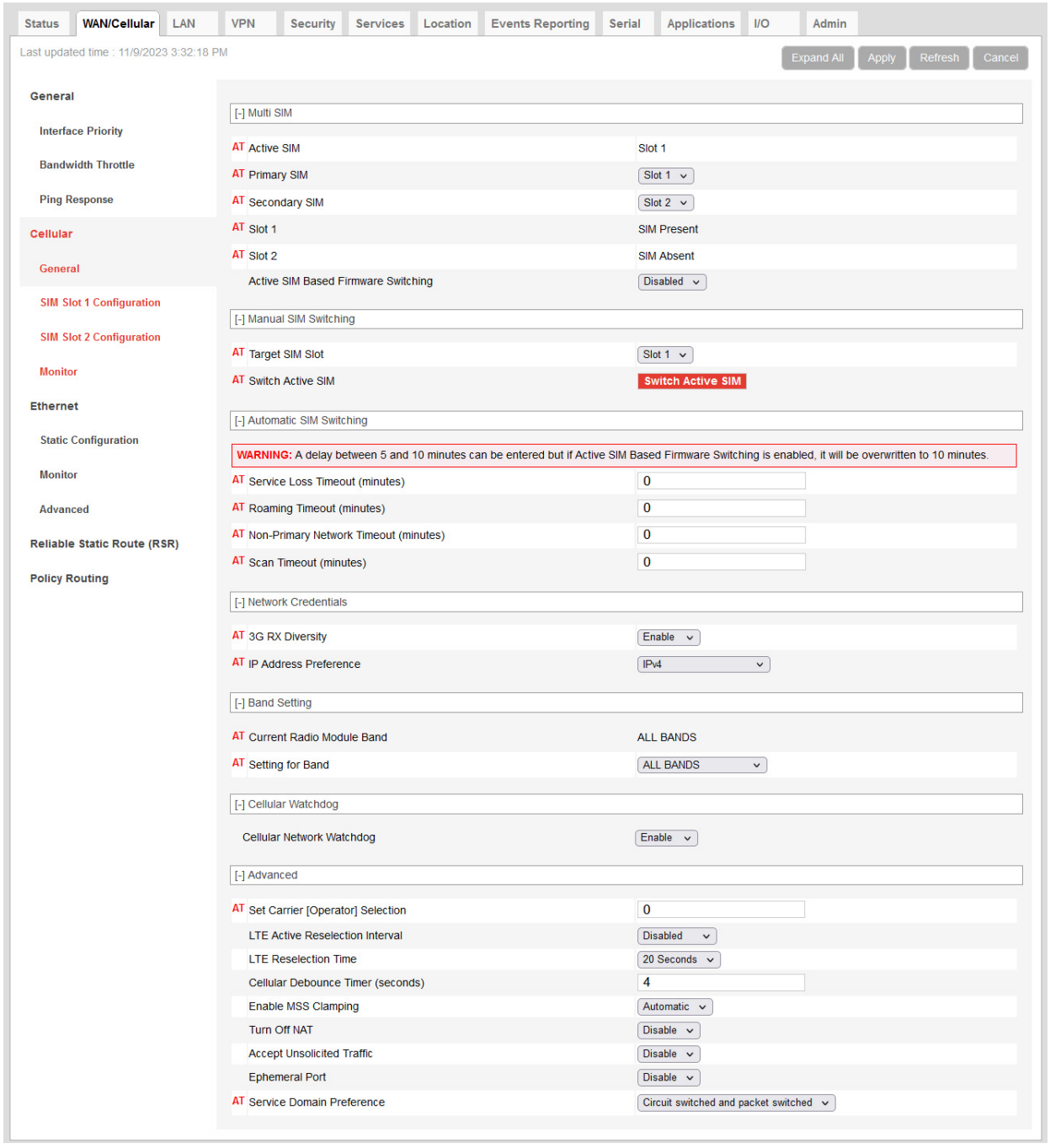


Figure 4-5: ACEmanager: WAN/Cellular > Cellular > General

Multi SIM: Multiple SIM Card Support

The AirLink RV50 has two SIM card slots and is capable of supporting a primary and secondary SIM card. By default, the SIM card in the upper slot (slot 1) is the primary SIM card. To configure which SIM card is the primary SIM card, see Primary SIM on page 79.

When the RV50 powers up or reboots, it detects how many and which SIM cards are inserted. It connects to the cellular network using the primary SIM card, if present. If there is no SIM card in the primary SIM card slot, the RV50 connects to the mobile network using the secondary SIM card.

You can configure Automatic SIM Switching to respond to changes in the cellular network state, or you can switch SIM cards manually using the Switch Active SIM button or the *SWITCHSIM AT command.

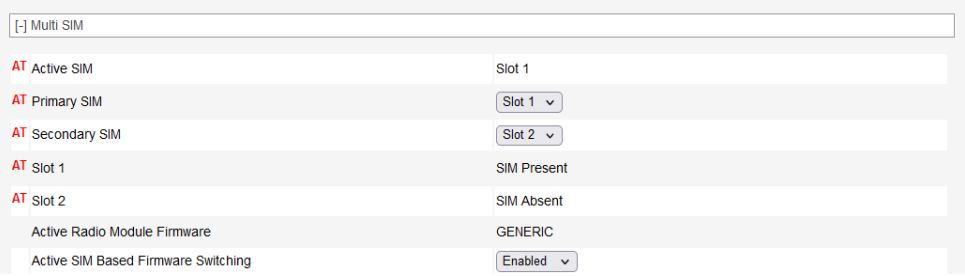


Figure 4-6: ACEmanager: WAN/Cellular > Cellular > General (Dual SIM settings)

Field	Description
Multi SIM	
Active SIM	Shows the location of the Active SIM card, i.e. the SIM card account that is used for the current data connection. You can also use the *ACTIVESIM? AT Command to query which SIM card is currently being used for the data connection.
Primary SIM	Select the primary SIM card. If multiple SIM cards are installed, the Primary SIM card is used for network connections. Options are: • Slot 1—The SIM card in Slot 1 (upper slot) is the primary SIM card. (default) • Slot 2—The SIM card in Slot 2 (lower slot) is the primary SIM card. If there is no SIM card in the primary SIM card slot, the router connects to the cellular network using the secondary SIM. You can also use the *PRIMARYSIM AT Command to query or set the primary SIM card slot.
Secondary SIM	Selects the SIM card slot to be the Secondary SIM card.
Slot 1	Indicates whether or not a SIM card is inserted in SIM slot 1 (the upper SIM slot) You can also use the *SIM1PRESENT? AT Command to query the presence of a SIM card in slot 1.
Slot 2	Indicates whether or not a SIM card is inserted in SIM slot 2 (the lower SIM slot) You can also use the *SIM2PRESENT? AT Command to query the presence of a SIM card in slot 2.

Field	Description
Active SIM Based Firmware Switching	Enable or disable SIM-based radio module image switching. • Enable—Allows SIM switches to also trigger radio module firmware image switches if installed SIM cards require different radio module firmware. When enabled, the Active Radio Module Firmware status appears, and the range of the Secondary Network Timeout changes from 10–255 minutes to 1–5 hours (1 default). *Note: Enable this feature for fixed (stationary) applications only. Ensure that the Network Watchdog Timer and Cellular Watchdog timer are disabled. Otherwise, the RV50 could reboot and switch back to the primary SIM (which is normal SIM switching behavior) while cellular service is still relying on the secondary network for its connection.* *Note: The firmware image switch can take 5 to 10 minutes. During this time, the WAN interface connection will be interrupted.* • Disabled—The RV50 does not automatically select the appropriate radio module firmware when SIM switching occurs. You can manually switch the active SIM and then manually switch the radio module firmware (see Manually Selecting the Radio Module Firmware on page 385).

Manual SIM Switching

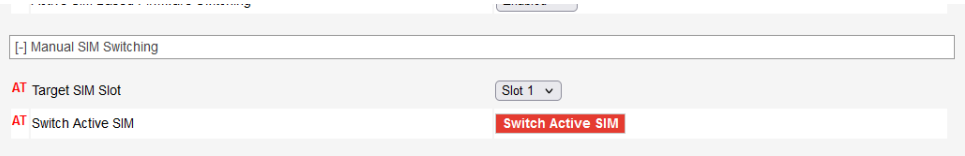


Figure 4-7: ACEmanager: WAN/Cellular > Cellular > General (Dual SIM settings)

Field	Description
Target SIM Slot	Select the inactive SIM to be the active SIM card. Options vary according to your product variant, but may include: • Slot 1 • Slot 2
Switch Active SIM	If the RV50 has multiple SIM cards installed, click the Switch Active SIM button to switch to the target SIM card. No reboot is required, but you may need to refresh the screen in order to see the change.

Automatic SIM Switching

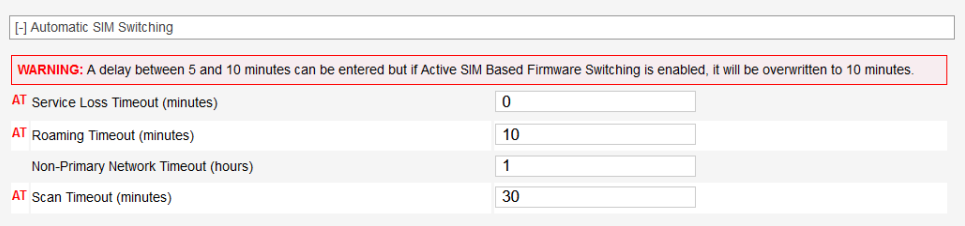


Figure 4-8: ACEmanager: WAN/Cellular > Cellular > General > Automatic SIM Switching

If you have multiple SIM cards installed, you can use the Automatic SIM switching fields to configure the circumstances in which the RV50 automatically switches the SIM card being used for network connectivity. The configurable cases are:

- Service Loss Timeout—switch SIMs if the network's data connection is lost for x minutes
  - If Cellular > Monitor is enabled, the Cellular Monitor ping test determines whether the end-to-end connection is lost. If the ping test fails, the Service Loss Timeout begins.
- Roaming—switch SIMs if roaming for x minutes
- Secondary network—if the router has been connected to the secondary SIM for x minutes, switch to the primary SIM. Use this parameter if you prefer the router to use the primary SIM whenever possible.
- Scan Timeout—After a Service Loss Timeout and an attempted switch to the secondary SIM, the Scan Timeout switches the router back to the primary SIM if no connection is made during the timeout. Similarly, if the router does not connect to the primary cellular network after startup or reboot, the Scan Timeout triggers the router to use the secondary SIM.

These settings work together, so it's important to plan how you want automatic SIM switching to work before configuring these fields.

Note: Sierra Wireless recommends that whenever you configure automatic SIM switching, you include a setting for Scan Timeout. This helps to ensure that if the desired network is not available, the router maintains a data connection by attempting to connect to the other network.
If you intend to use Active SIM Based Firmware Switching, disable the Scan Timeout by setting it to 0. This ensures the firmware image switch does not take place if the router cannot connect to the secondary network.

Service loss example

In this example, the desired outcome is to use the primary SIM (for example, a less expensive network connection) whenever possible, but if necessary, to switch to the secondary SIM to maintain the data connection.

The Network Watchdog and Cellular Watchdog are both disabled or configured for a longer interval than the Service Loss Timeout, which enables SIM switching to persist. The watchdogs may prompt the router to reboot, which causes the router to revert to using the primary SIM card.

Note: If Active SIM Based Firmware Switching is enabled, switching to the secondary SIM also loads the appropriate radio module firmware for the secondary SIM card. As well, if Active SIM Based Firmware Switching is enabled, the Secondary Network Timeout changes from minutes (as shown in Figure 4-9) to hours.

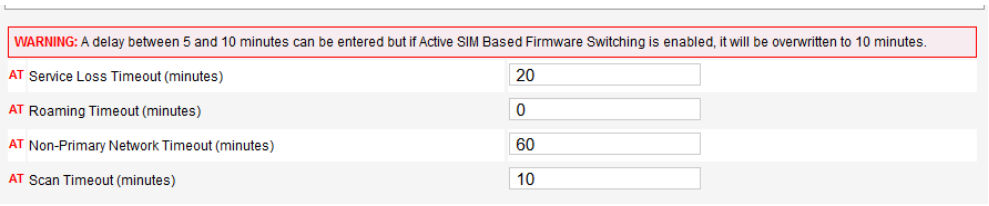


Figure 4-9: ACEmanager: WAN/Cellular > Automatic SIM Switching

With this configuration:

- If the RV50 loses the data connection on the primary SIM for 20 minutes, it switches to the secondary SIM.

  Note: If Active SIM Based Firmware Switching is enabled, switching to the secondary SIM also loads the appropriate radio module firmware for the secondary SIM card.

- If the RV50 connects to the network using the secondary SIM, it uses the secondary SIM for 60 minutes and then attempts again to connect to the primary SIM's network for another 10 minutes.
- If the RV50 cannot connect to the secondary network for 10 minutes (the Scan Timeout), it attempts to reconnect using the primary SIM for another 20 minutes.

Note: The "service loss" used for automatic SIM switching is based on network information about the cellular connection. You can also use the Cellular Monitor to trigger the change in cellular network state. This enhances your network monitoring capability by sending pings to a configured IP address to confirm your end-to-end connection. If the ping test fails, then the Service Loss Timeout begins, followed by the SIM switch. To configure the Cellular Monitor, see Cellular > Monitor on page 98.

Roaming example

In this example, the desired outcome is to avoid roaming as much as possible, but if the roaming network is the only one available, to maintain a data connection.

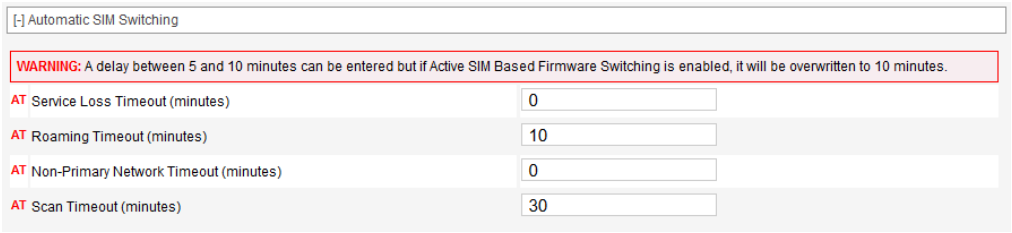


Figure 4-10: ACEmanager: WAN/Cellular > Automatic SIM Switching (Roaming example)

With this configuration:

- If the RV50 is roaming, for example, on the primary SIM for 10 minutes, it switches to the secondary SIM.
- If the secondary SIM's network is not immediately available, the RV50 continues to attempt to connect for 30 minutes. The RV50 switches to the secondary SIM's network as soon as it becomes available. If, after 30 minutes, the RV50 is still unable to establish a data connection with the secondary SIM, the RV50 switches back to the primary SIM.

Automatic SIM Switching	
Service Loss Timeout (minutes)	If the data connection is lost for more than the configured time (in minutes), the router switches to the inactive SIM card. Options are: • 0—The feature is disabled (default) • 10–255 (5–255 if Active SIM Based Firmware Switching is disabled) You can also use the *MSNOSERVICETOUT AT Command to configure or query this setting. **Tip:** *If you prefer to use the Primary SIM account as much as possible, configure the Non-Primary Network Timeout (minutes)/(hours) and the Scan Timeout (minutes) so the router will periodically check, and switch back to the Primary network when it becomes available.*
Roaming Timeout (minutes)	If the router has been roaming for longer than the time (in minutes) configured in this field, it automatically switches to the inactive SIM card. Options are: • 0—The feature is disabled (default) • 10–255 You can also use the *MSROAMINGTOUT AT Command to configure or query this setting. This option is useful if the router frequently crosses an international border where there are different Mobile Network Operators in each country. You can set up the router with two SIM cards—one for a Mobile Network Operator in each country. The router then automatically switches to the SIM that is not roaming (after a configured delay) whenever the router crosses the border.

Non-Primary Network Timeout (minutes)/ (hours)	If the router has been connected to a network using a secondary SIM card for the time configured in this field (in minutes), it automatically switches to the primary SIM card. This allows you to configure the router to fall back to the primary network if, for example, the data rate is better on the primary network. Note that the RV50 will switch SIM cards again if the Service Loss Timeout (minutes) threshold is met again. Example: After switching back to the primary SIM card (with the Service Loss Timeout set to 30), if there is a service loss for 30 minutes, the SIM will switch to the non-primary SIM card and the Non-Primary Network Timeout begins again. Options are: • 0—The feature is disabled (default) • 10–255 (minutes) • 0–255 (hours, see **Note** below) *Note: If Active SIM Based Firmware Switching is enabled, the range changes to 0–255 hours (default is 0, disabled).* You can also use the *MSSECONDARYTOUT AT Command to configure or query this setting.
Scan Timeout (minutes)	If the router has been trying to connect to a network for more than the configured time (in minutes), the router switches to the other SIM card. Options are: • 0—The feature is disabled (default) • 10–255 You can also use the *MSSCANTOUT AT Command to configure or query this setting. *Note: If you are using Automatic SIM switching, this field should always be configured.* *Note: The automatic SIM switch is initiated if the router is unable to establish a data connection or if the SIM card is unable to register on the network. If this is a new SIM card, check that the APN in Use is correct and that it is able to register on the network.*

Network Credentials

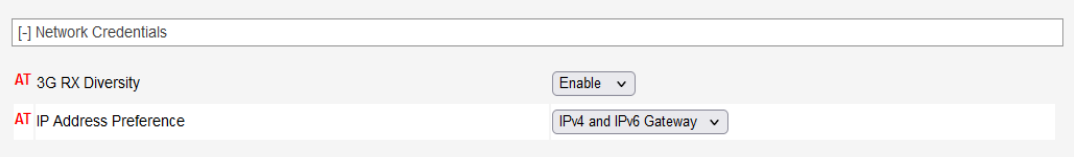


Figure 4-11: ACEmanager: WAN/Cellular > Cellular > General > Network Credentials

Network Credentials	
RX Diversity (3G only)	Allows two antennas to provide a more reliable connection • Disable • Enable (default) If you are not using a diversity antenna, diversity should be disabled. *Note: Two antennas are required when connecting to an LTE network.*
IP Address Preference	Use this field to select the preferred IP Address version. To use IPv6, it must be supported by your Mobile Network Operator and your account (SIM and APN). Options are: • IPv4—When the router connects to the mobile network, it is assigned only an IPv4 address. • IPv4 and IPv6 Gateway—When the router connects to the mobile network, it is assigned an IPv4 address and an IPv6 address. The IPv6 address and routing information are passed to the LAN clients so that they can acquire IPv6 addresses and pass IPv6 traffic over the mobile network. *Note: The LAN client must have IPv6 enabled and must be configured to use SLAAC (Stateless address auto configuration). The IPv6 address and routing information, and DNS servers are passed to the LAN clients via SLAAC.* *Note: Other than routing IPv6 packets between the WAN and the LAN, no other AirLink features (except VPN) are supported on IPv6.* The IP addresses are displayed on the Status > Home screen. *Note: For more information, see IPv6 Support on page 91.*

Band Setting

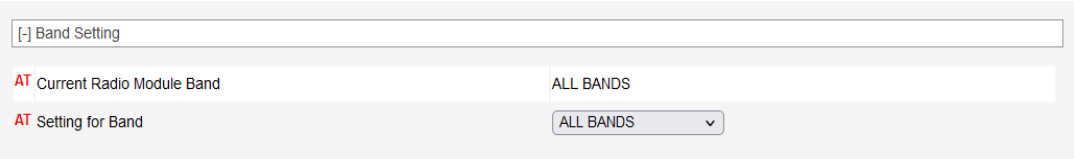


Figure 4-12: ACEmanager: WAN/Cellular > Cellular > General > Band Setting

Current Radio Module Band	Band reported by the radio module as the one currently in use.
Setting for Band	For setting band details for your router, see Band Diagnostic Settings on page 372 and Setting for Band on page 552.

Cellular Watchdog

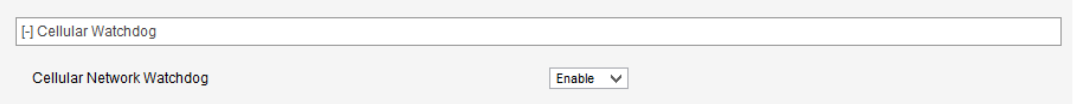


Figure 4-13: ACEmanager: WAN / Cellular > Cellular > General > Cellular Watchdog

Cellular Network Watchdog	Cellular Network Watchdog Options are: • Enable—When this Watchdog is enabled, the router reboots after several failed attempts to attach to the mobile network. (default) • Disable—When this field and the Network Watchdog Timer field are both set to Disable, the router never reboots as a result of lack of network connectivity.

Advanced

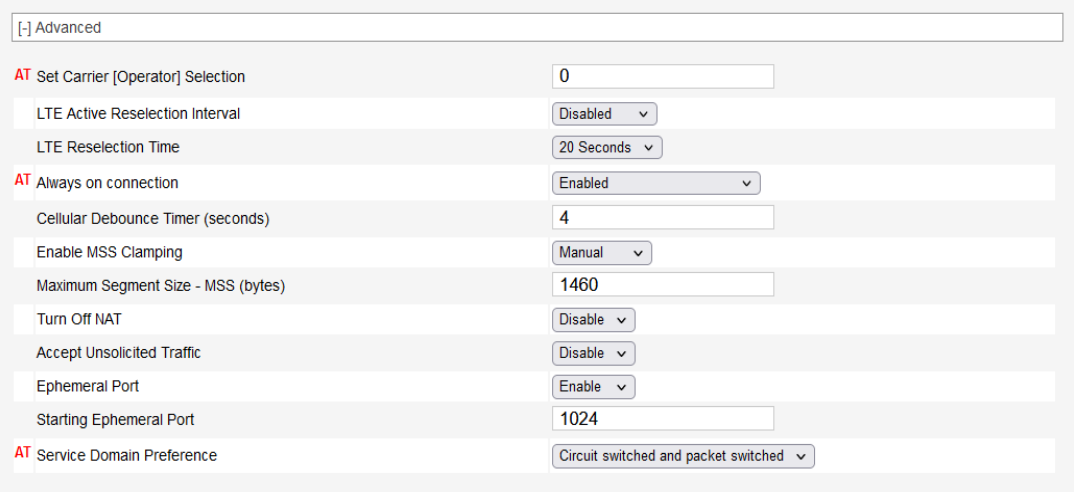
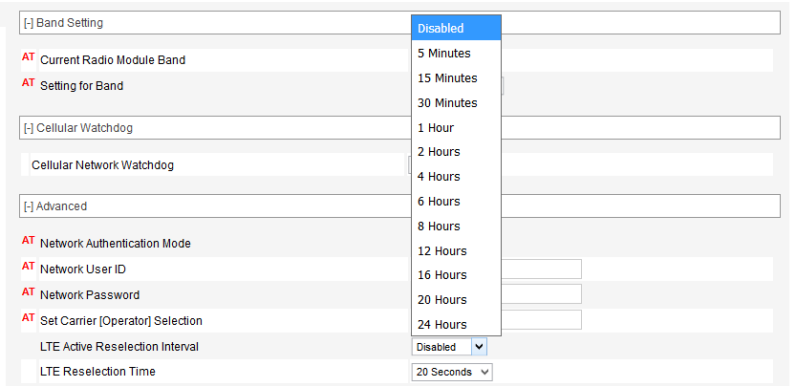


Figure 4-14: ACEmanager: WAN/Cellular > Cellular > General > Advanced

Set Carrier (Operator) Selection	Manually specify an operator. Enter the desired parameters in the following format: mode[,format[,oper]] • mode= 0: Automatic—any affiliated carrier [default] • mode= 1: Manual—use only the operator <oper> specified • mode= 4: Manual/automatic—if manual selection fails, goes to automatic mode • format= 0: Alphanumeric (“name”) • format= 2: Numeric • oper=”name” See also +COPS on page 477 and *NETOP? on page 464. You can use this setting to configure ALEOS attempt to prevent the device from roaming. However, ALEOS cannot prevent the radio from sending data over a roaming network. To do this, use the +COPS command to determine the desired operator’s numeric code and then enter 1,2,[operator code] for Set Carrier (Operator) Selection. This will set ALEOS to use only the operator you specify. *Note: Sierra Wireless accepts no responsibility for any charges resulting from data transmitted or received using this Sierra Wireless product.* *Note: Not all carriers or accounts allow specifying the operator. If the carrier doesn't support it, this command may appear to fail.*

LTE Active Reselection Interval	This feature assists the router to revert back to an LTE network if one becomes available.
	When an LTE AirLink router is connected to a non-LTE network, it may not hand over to an LTE network when one becomes available if data is being continuously transmitted or received.
	When the LTE Active Reselection Interval timer is configured, the AirLink router temporarily halts uplink data for the length of time configured in the LTE Reselection Time field if the router is connected to a non-LTE network. This allows the radio module to go idle and reconnect to an LTE network, if one is available.
	Note:
	• *If the LTE signal that the AirLink router receives is weaker than the HSPA+ signal, the router may not revert to LTE, depending on the local network characteristics.*
	• *This feature should be disabled:*
	  • *If the SIM in the router is not provisioned to work on an LTE network*
	  • *If the router is roaming*
	To use this feature:
	1. From the drop-down menu in the LTE Active Reselection Interval field, select how long the AirLink router is not on an LTE network before the reselection process begins. (Disabled is the default.)
	
	2. Click Apply.
	3. Reboot the router.

LTE Reselection Time	Use this field to set how long the router radio should attempt to find and connect to an LTE network (i.e. how long the reselection process described in LTE Active Reselection Interval should last). Data for transmission during the reselection process is buffered. Options are: • 15 seconds • 20 seconds (default) • 25 seconds • 30 seconds

Always on connection	This field is intended for International routers on the Vodafone network.
	This option allows you to configure the AirLink router to use minimal wireless network resources when there has not been any outgoing WAN network traffic.
	• Enabled—The AirLink router maintains a mobile network data connection. (default)
	• Disabled - Connect on traffic—The AirLink router only establishes a mobile network data connection:
	  • When there is network traffic
	  • If SMS Wakeup is configured and the router receives the specified type of SMS (For information on configuring SMS Wakeup, see SMS Wakeup on page 241.)
	*Note: You can also use AT*RADIO_CONNECT to switch the mobile network connection on and off. See *RADIO_CONNECT on page 486.*

Connection Timeout (minutes)	This field is intended for International routers on the Vodafone network. This field only appears when Always on connection is set to Disabled - Connect on traffic, and defines the timeout period for Always on connection. If there is no outgoing packet through the WAN interface during the period set in this field (in minutes), the AirLink router disables the WAN connection. This timer is triggered after every outgoing packet, except AT*IPPINGADDR keep alive packets. • 2–65535 minutes (default is 2) *Note: You can also use AT*TRAFWUPTOUT to set the timeout period. See *TRAFWUPTOUT on page 491.*
Cellular Debounce Timer (seconds)	Use this field to configure how long it takes for the router to respond after cellular service is lost. This timer can prevent service interruptions caused by brief cellular network outages. • 0–20 seconds (default is 4)
Enable MSS Clamping	MSS (Maximum TCP Segment Size) Clamping controls the maximum packet size used for TCP connections between a local (LAN-side) host and a remote host over the cellular WAN interface. MSS Clamping helps avoid possible issues with sending and receiving large TCP packets over the cellular network when other standard MTU mechanisms do not appear to be working with your installation. Options are: • Manual—MSS is clamped to the specified maximum value bi-directionally for all inbound (remote-to-LAN) and outbound (LAN-to-remote) TCP connections when the TCP session is established using the cellular interface. • Automatic (default)—MSS is clamped at 40 bytes (20 byte IP header + 20 byte TCP header) less than the MTU of the cellular interface. • Disable
Maximum Segment Size - MSS (bytes)	When MSS Clamping is set to Manual, set the Maximum TCP Segment Size • 256–1460 bytes (default is 1460)
Turn Off NAT	When enabled, ALEOS routes outbound packets from connected devices without performing NAT on them. For example, when a connected device that has an IP address of 192.168.13.100 sends data to a remote destination, the outbound packets have a source IP of 192.168.13.100. If you are configuring RADIUS Framed Route, set this field to Enable. For more information, see RADIUS Framed Route on page 134. In most other cases, it is best to leave this field at the default setting (Disable).

Accept Unsolicited Traffic	If you are configuring RADIUS Framed Route, set this field to Enable. For more information, see RADIUS Framed Route on page 134. In most other cases, it is best to leave this field at the default setting (Disable).
Ephemeral Port	Enable or Disable the Ephemeral Port feature • Disable—The source port in packets the AirLink router receives from a connected device and then sends out is not changed. The source port assigned to the packet when it was created in the customer's connected device is used. (default) • Enable—The AirLink router changes the source port on all outgoing NATed UDP packets, using the range configured in the Starting Ephemeral Port field.
Starting Ephemeral Port	This field appears only when the Ephemeral Port field is set to Enable. It allows you to set the starting port range used by a LAN device as the source port for over-the-air (OTA) destinations using NAT. *Note: This field is intended for advanced users only. In most cases, use the default value.* The NAT for the LAN device uses a range of 1000 ports as source ports for OTA destinations beginning with the configured Ephemeral port. Options are: • 1024 (default)–64535 If you have a network with multiple LAN devices that are sending data to the same server and the server is not receiving data from one (or more) of the devices, it may be because the Mobile Network Operator has a WAN firewall that is blocking the ports used by the NAT for over-the-air (OTA) destinations. This field enables you to avoid the blocked ports by changing the source port range used to send the data. For example, some users have found that changing the starting port to 42000 has resolved the issue. *Note: The ephemeral port setting does not affect any outbound traffic initiated by the device such as Location reports, Events Reporting, Device Initiated ALMS connection, etc.*
Service Domain Preference	Controls whether the LTE radio attaches to the cellular network in Circuit switched mode (CS-Only), Packet Switched mode (PS-Only), or Circuit switched and Packet switched modes (CS+PS). Leaving at the default setting is recommended. Changing the setting to Packet switched may resolve connection issues related to Circuit switched mode. Options are: • Circuit switched • Packet switched • Circuit switched and packet switched (default)

IPv6 Support

IPv6 support is available for cellular network connections. The LAN connections can be Ethernet or Wi-Fi (depending on your router model), but the WAN connection must be an active cellular connection.

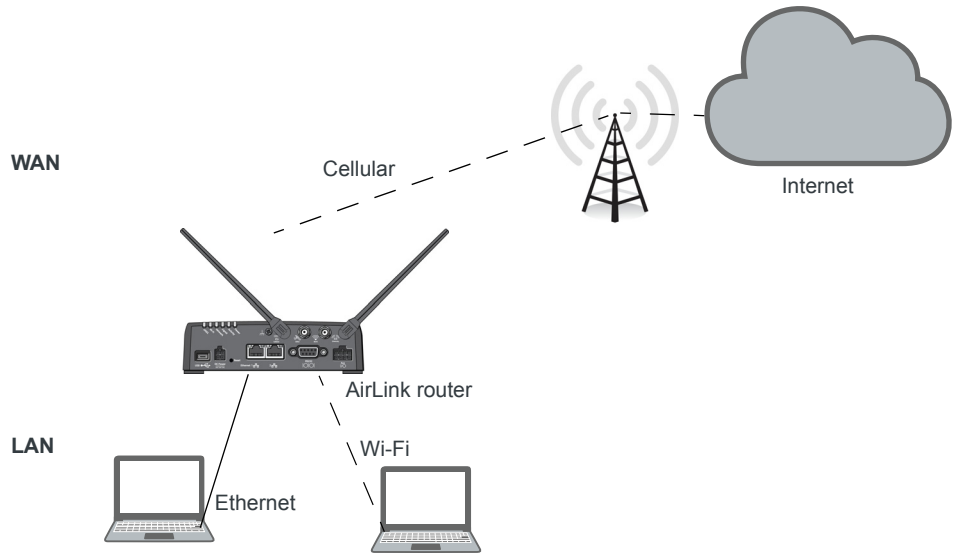


Figure 4-15: IPv6 support network

To configure the RV50 to use IPv6 addressing:

1. In ACEmanager, go to the Status > Home screen.
2. If the Network Interface field value is anything other than Cellular, go to the WAN/Cellular screen > WAN Interface Priority Configuration section and set the priority for Cellular to First.
3. Reboot the router.

IPv6 Technical Implementation Details

Sierra Wireless IPv6 supports:

- Linux operating system
- SLAAC addressing for clients
- Router advertisement for the IPv6 DNS server addresses

Note: Make sure rdnssd daemon is installed on your LAN client to take the IPv6 DNS server addresses.

Troubleshooting tip: If you experience problems with Internet access, try setting the MTU for LAN clients to 1280.

Multiple SIM Configuration

To configure multiple SIM cards:

1. In ACEmanager, go to WAN/Cellular, and from the left menu, select either SIM Slot 1 Configuration or SIM Slot 2 Configuration .

   The following examples show how to configure SIM Slot 1. The steps are the same for other SIM slots.

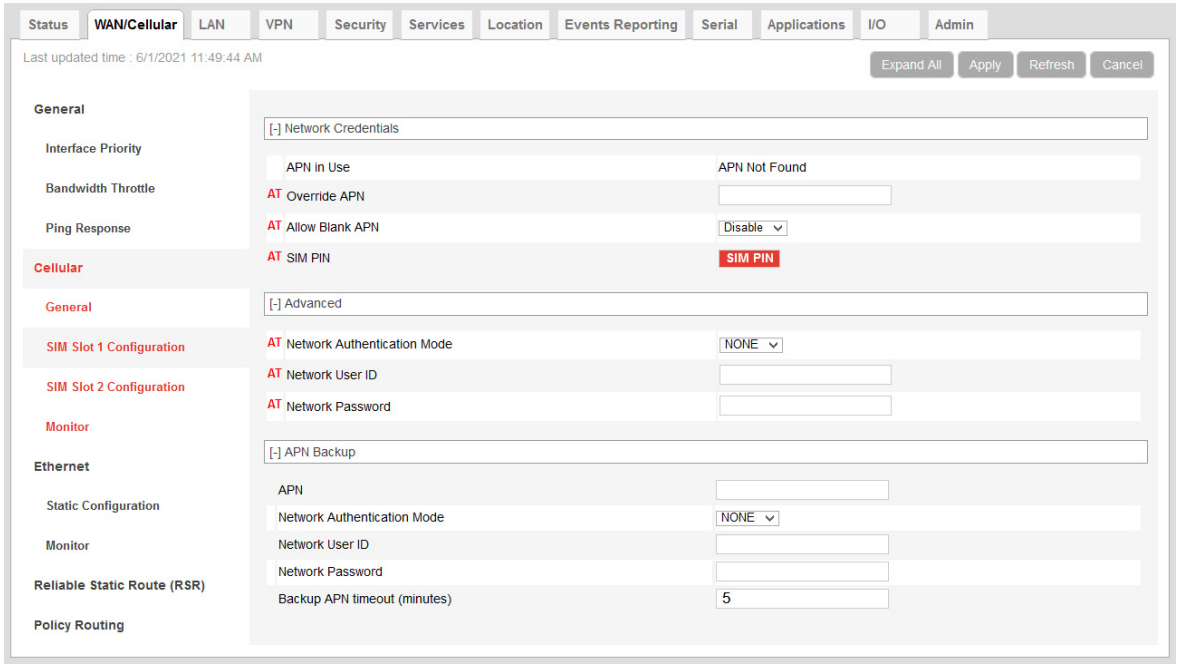


Figure 4-16: ACEmanager: WAN/Cellular > SIM Slot 1 Configuration

2. Use the information in the following table to configure the SIM card.

Field	Description
Network Credentials	
Note: If the router does not automatically connect to the network, you may need to manually configure your APN using the User Entered APN field. You may also need to contact your Mobile Network Operator to confirm the APN and activation status of your router.	
APN in Use	This field only appears for the Active SIM. The APN in use for the current mobile network connection. When you power on the AirLink router, the APN the router is using for authentication on the mobile network is displayed. • If a user-entered Override APN is configured, the Override APN is displayed. • If there is no Override APN configured, an automatically-selected APN is displayed. If ALEOS is unable to find the appropriate APN to use (No APN found), contact your Mobile Network Operator for the APN and enter it in the Override APN field.
Override APN	The APN entered in this field takes priority over the automatically selected APN or a blank APN. 1. Enter the APN in this field (maximum 100 characters). 2. Click Apply. 3. Click Reboot. *Note: If you reset the router to factory defaults, you have the option to preserve the custom APN, if entered. See Reset Configuration on page 365.*
Allow Blank APN	Allows connection with a blank APN for supported networks. *Note: ALEOS will only use a blank APN if both Allow Blank APN is enabled and the Override APN field is blank.* Options are: • Enable—ALEOS attempts to connect to the network and acquire an APN from the network. • Disable (default)—ALEOS automatically selects an APN, or uses a manually entered Override APN.
SIM PIN	Click this button to configure the PIN for the SIM card in SIM slot 1. For more information, see SIM PIN on page 94. By default, the router does not use a SIM PIN for the SIM in slot 1.
Advanced	
Network Authentication Mode	Specifies the authentication method to use when connecting to a mobile network Options are: • NONE • CHAP • PAP (default)
Network User ID	Network User ID The login that is used to log in to the mobile network, when required. • Maximum 128 characters

Field	Description
Network Password	Network Password is the password that, when required, is used to log in to the mobile network. • Maximum 30 characters
APN Backup This feature enables you to configure a backup APN to be used as a backup network connection mechanism, only if the primary APN is not available. When it is enabled, the RV50 connects to the backup APN only if it is unable to connect to the primary APN.	
APN	Enter the backup APN (maximum 100 characters).
Network Authentication Mode	Specifies the authentication method to use when connecting to a mobile network Options are: • NONE • CHAP • PAP (default)
Network User ID	Network User ID The login that is used to log in to the mobile network, when required. • Maximum 128 characters
Network Password	Network Password is the password that, when required, is used to log in to the mobile network. • Maximum 30 characters
Backup APN timeout (minutes)	Configures how long the RV50 attempts to connect using the primary APN at startup. If no connection is established after the timeout, the RV50 attempts to connect using the backup APN. If there is still no connection, the cellular watchdog reboots the RV50. The timeout also applies in the case of a SIM switch. If the timeout expires with no connection to the primary APN, the RV50 attempts to use the backup APN. Range: 3 to 255 (5 default)

SIM PIN

If you have a SIM card with a PIN configured, you can configure ALEOS to enter the PIN on reboot, so human intervention is not required.

This feature has two requirements:
- A PIN-locked SIM card—Contact your Mobile Network Operator to ensure that they support this feature and to obtain a PIN-locked SIM card and PIN.
- The SIM PIN feature in ACEmanager must be enabled. See Enable the SIM PIN.

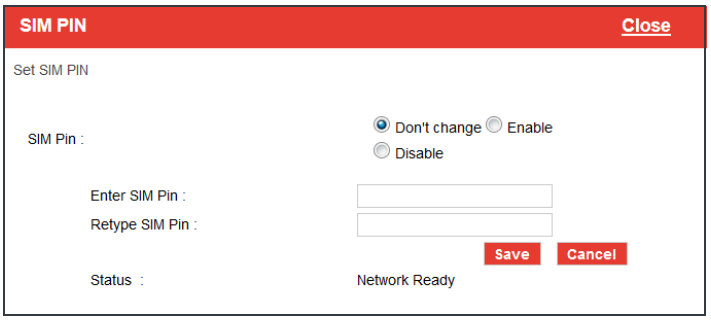
If the AirLink router has a PIN-locked SIM installed and this feature is not enabled in ACEmanager, the AirLink router is unable to go on air and the Network Status field on the Status > Home screen displays the message “SIM PIN incorrect, # attempts left”.

*Note: On routers with ALEOS 4.7.0 or later, you can use AT Commands to enable, disable, or change the SIM PIN the SIM card requests when the router boots up. For details, see *CHGSIMPIN on page 475 and *ENASIMPIN on page 478.*

Enable the SIM PIN

To enable or enter the SIM PIN:

1. In ACEmanager, go to WAN/Cellular > SIM Slot 1 or 2 Configuration.
2. Click the SIM PIN button. The following pop-up window appears.



3. Select Enable.
4. Enter the PIN (obtained from your Mobile Network Operator or set using *CHGSIMPIN—see page 475) twice and click Save.
5. Reboot the AirLink router.

After rebooting:

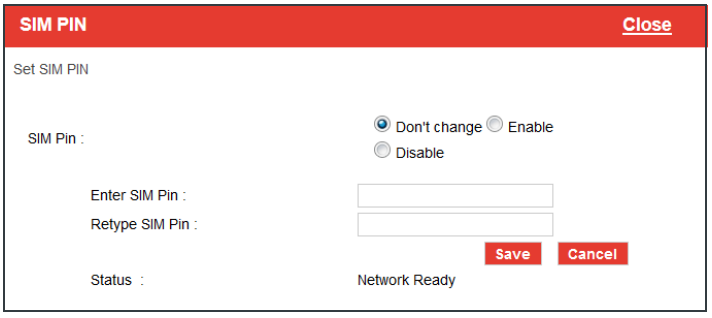
- The AirLink router uses the configured PIN on subsequent reboots.
- The SIM PIN pop-up window shows the default settings. “Don’t change” is selected and the SIM PIN fields are blank. “Don’t change” indicates that the PIN is used in the same way on every boot.

Note: If you enter an incorrect PIN, the AirLink router is unable to go on air, and the Network Status field on the Status > Home screen displays “SIM PIN incorrect, # attempts left”. The failed PIN is not retried on subsequent reboots to prevent exhausting the available number of retries with repeated attempts with an incorrect PIN.

Change the SIM PIN ALEOS Enters at Reboot

To change the SIM PIN ALEOS enters at reboot:

1. In ACEmanager, go to WAN/Cellular > SIM Slot 1 or 2 Configuration.
2. Click the SIM PIN button. The following pop-up window appears.



3. Select Enable.
4. Enter the new PIN twice and click Save.
5. Reboot the AirLink router.

After rebooting:

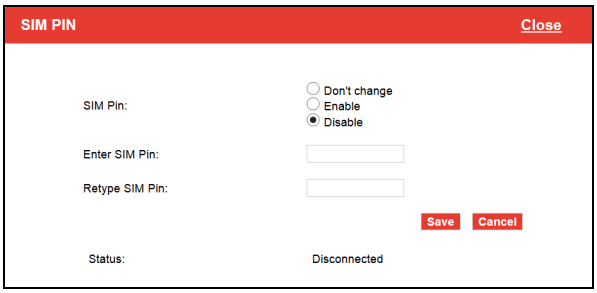
- The AirLink router uses the configured PIN on subsequent reboots.
- The SIM PIN pop-up window shows the default settings. Don't change is selected and the SIM PIN fields are blank. "Don't change" indicates that the PIN is used in the same way on every boot.

Note: If you enter an incorrect PIN, the Network Status field on the Status > Home screen displays "SIM PIN incorrect, # attempts left". The failed PIN is not retried on subsequent reboots to prevent exhausting the available number of retries with repeated attempts using an incorrect PIN.

Disable the SIM PIN

To disable the SIM PIN:

1. In ACEmanager, go to WAN/Cellular > SIM Slot 1 or 2 Configuration.
2. Click the SIM PIN button. The following pop-up window appears.



3. Select Disable.
4. Enter the PIN twice and click Save.

   If you enter an incorrect PIN or no PIN, the feature will not be disabled.
5. Reboot the AirLink router.

After rebooting:

- The AirLink router no longer uses the stored PIN on subsequent reboots.
- The SIM PIN pop-up window shows that the feature is Disabled.

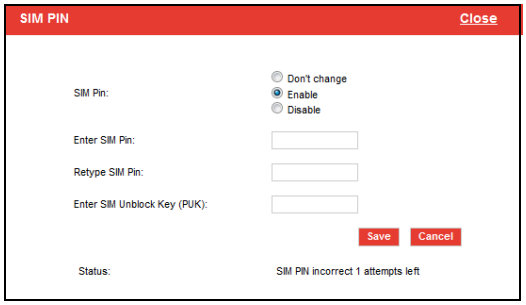
Unblocking a SIM PIN

When you enable, change or disable a SIM PIN, you have a set number of attempts to enter the correct PIN, depending on your Mobile Network Operator. If the correct PIN is not entered in the allotted number of attempts, the SIM PIN becomes blocked and you need a PUK code to unblock it.

To unblock a SIM PIN:

1. Contact your Mobile Network Operator to obtain a PUK code.
2. In ACEmanager, go to WAN/Cellular > SIM Slot 1 or 2 Configuration.
3. Click the SIM PIN button.

   When the PIN is blocked, an additional field (Enter SIM Unblock Key (PUK)) appears.



4. Select Enable.
5. Enter the new PIN code.

6. Enter the PUK and click Save.

   Be careful when entering the PUK. You have a limited number of attempts to enter the correct PUK (generally 10) before the SIM card is disabled. If the PUK does not unblock the SIM PIN after the first few attempts, contact your Mobile Network Operator.

   If you have exhausted all the alloted attempts to enter the correct PUK, the Mobile Network Operator may give you a new SIM card, or a new code to enable your existing SIM card.

   To enter the code:

   a. Remove the SIM card from your AirLink router (following the instructions in the AirLink router Hardware User Guide) and insert it in a cell phone that accommodates a MiniSIM (2FF) card.

   b. Enter a new code provided by the Mobile Network Operator and then return the SIM card to the AirLink router.

Cellular > Monitor

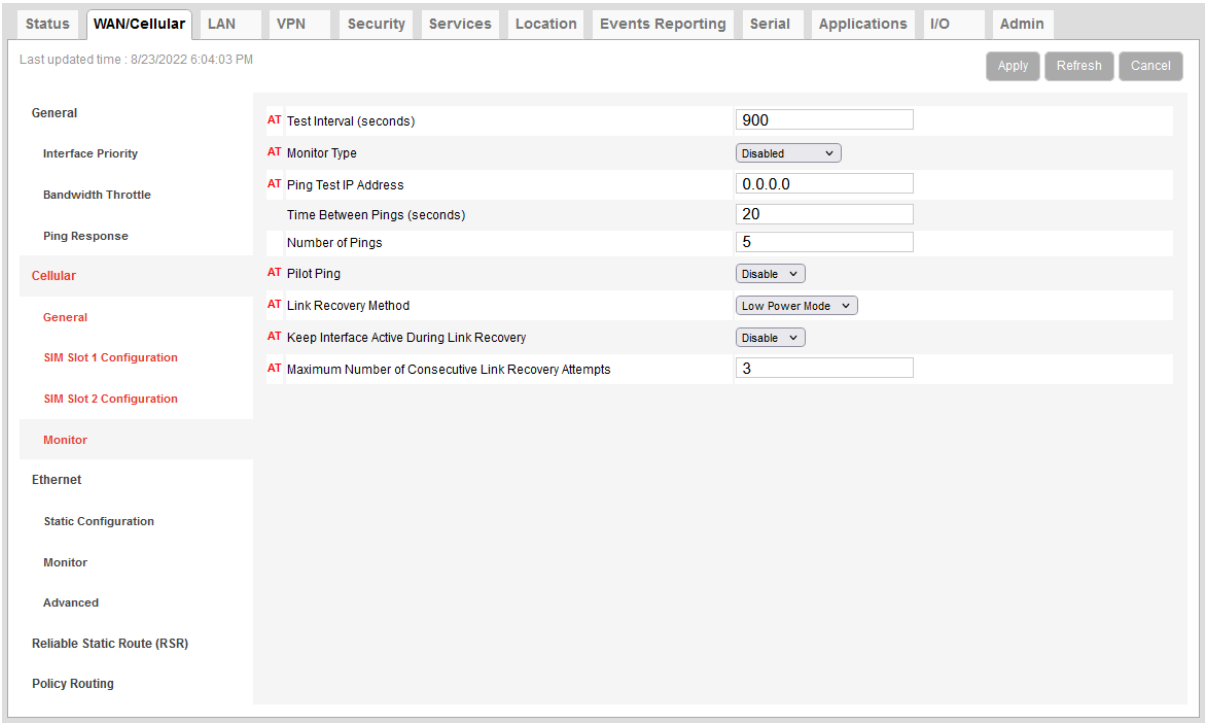


Figure 4-17: ACEmanager: WAN/Cellular > Cellular > Monitor

Use these fields to monitor the cellular network connection.

Field	Description
Test Interval (seconds)	The amount of time between tests of the cellular connection. Available range is: • 1–15300 seconds (Default is 900.) Most applications work well with an interval of 900 to 3600 seconds (15 to 60 minutes).
Monitor Type	Determines the type of test run on the interface to diagnose its ability to provide end-to-end connectivity for this interface. Options are: • Disabled—No end-to-end diagnostic runs and the service state cannot be verified. Therefore it is assumed that this interface provides service if an IP is assigned. • Traffic Monitor—A ping test is only performed if there is no traffic during the configured interval. • Ping Test—A ping is sent at the end of the test interval regardless of whether or not there has been any traffic during the interval (i.e. if the interface receives ingress traffic regularly, no additional traffic is generated by the router). *Note: Using pings to monitor the interface may accrue data charges. Each individual ping is approximately 98 bytes (196 bytes for ping sent plus ping response).*
Ping Test IP Address	Enter the IP address to ping.
Time Between Pings (seconds)	Time between individual pings Available range is: • 1–20 seconds (Default is 20.) If the first ping fails, the AirLink router sends additional pings at the configured interval. If all pings fail, the AirLink router declares the service state as “Not Established” and attempts to switch to another interface according to the Interface Priority (see page 71) configuration, and interface availability. If this field is set to 10 (with Number of Pings set to 5) and the test is started and fails, the interface does not provide service for a total of 50 seconds.
Number of Pings	Sets the number of consecutive missed pings before the AirLink router declares the service state as “Not Established” and attempts to switch to another interface. Available range is: • 1–12 (Default is 5.)
Pilot Ping	Enable or disable a pilot ping for the cellular interface. When enabled, the pilot ping performs a ping test as soon as the interface becomes active. After the initial ping test, regular ping tests continue at the configured interval. Options are: • Disable (default) • Enable
Link Recovery Method	Selects the method the router uses to recover the link after ping monitor failure. Options are: • Low Power Mode (default)—Resets the cellular interface by forcing the radio module into, and out of, low power mode. • Disable

Field	Description
Keep Interface Active During Link Recovery	Sets the router behavior while an interface is recovered. You can set whether the current interface remains active during recovery, or if the router switches to another WAN interface while the recovery is attempted. Options are: • Disable (default)—The router fails over to the next highest priority interface until the ping monitor can validate the formerly active interface. • Enable—The router does not switch to the secondary WAN interface while attempting WAN recovery.
Maximum Number of Consecutive Link Recovery Attempts	Configures whether the router indefinitely attempts to recover the interface or if only a configurable number of sequential recovery attempts are allowed before ALEOS gives up on the interface and invokes the network watchdog. After configuring a link recovery method for a particular WAN interface, you can configure the Maximum Number of Consecutive Link Recovery Attempts. Once the configured number of recovery attempts has been reached, no further recoveries are attempted until the interface is recovered, at which point the count is reset. When set to 0, there is no limit to the number of consecutive recovery attempts. • Range: 0–255 (3 default)

Ethernet

Static Configuration

Before configuring the Ethernet WAN mode, go to LAN > Ethernet and ensure that the Ethernet port is set to WAN.

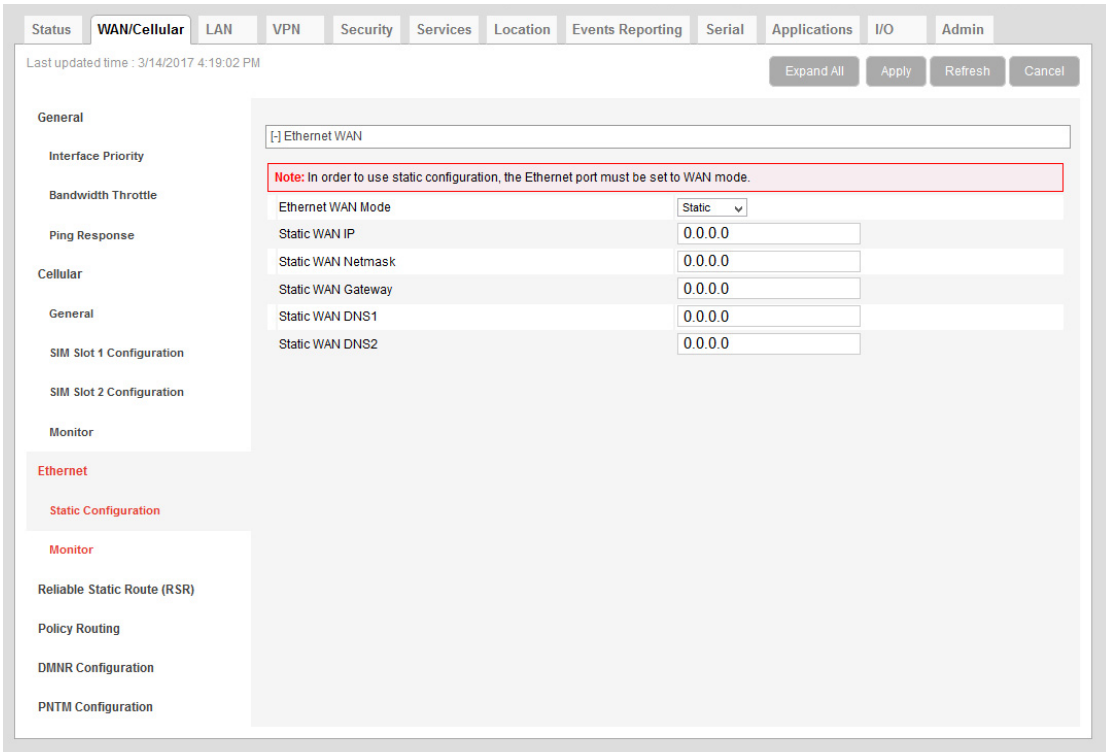


Figure 4-18: ACEmanager: WAN/Cellular > Ethernet > Static Configuration

Field	Description
Ethernet WAN	
Ethernet WAN Mode	Set the Ethernet WAN IP address mode Options are: • Dynamic (default)—WAN IP address is assigned by the DHCP server • Static—Choose this mode to statically assign an IP address when required. After you select Static, click Apply.
Static WAN IP	Enter the static IP address for the AirLInk RV50 Example: 192.168.0.55
Static WAN Netmask	Enter the subnet mask Example: 255.255.255.0
Static WAN Gateway	Enter the static IP address for the router Example: 192.168.0.1

Field	Description
Static WAN DNS1	Enter the static IP address for the primary DNS server[a] Example: 192.168.0.2
Static WAN DNS2	Enter the static IP address for the secondary DNS server[a] Example: 192.168.0.3

Note: Changes take effect after the AirLink router is rebooted.

a.) If you have enabled DNS Override on the LAN > Global DNS screen, those settings override Static WAN DNS1 and Static WAN DNS2.

Ethernet > Monitor

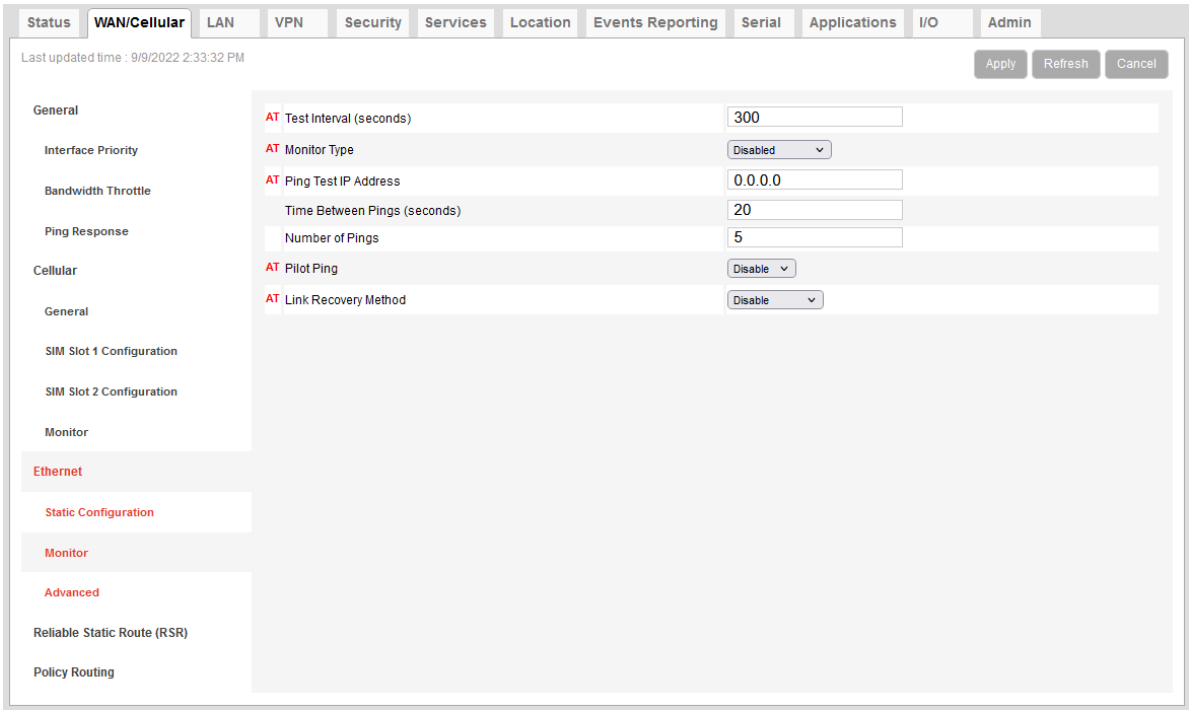


Figure 4-19: ACEmanager: WAN/Cellular > Ethernet > Monitor

Field	Description
Test Time Interval (seconds)	The amount of time between tests of the Ethernet WAN connection. Available range is: • 1–15300 seconds (Default is 300.) Most applications work well with an interval of 900 to 3600 seconds (15 to 60 minutes).
Monitor Type	Determines the type of test run on the interface to monitor its ability to provide end-to-end connectivity for this interface. Options are: • Disabled—No end-to-end diagnostic runs and the service state cannot be verified. Therefore it is assumed that this interface provides service if an IP is assigned. • Traffic Monitor—A ping test is only performed if there is no traffic during the configured interval. • Ping Test—A ping is sent at the end of the test interval regardless of whether or not there has been any traffic during the interval (i.e. if the interface receives ingress traffic regularly, no additional traffic is generated by the router). *Note: Using pings to monitor the interface may accrue data charges. Each individual ping is approximately 98 bytes (196 bytes for ping sent plus ping response).*
Ping Test IP Address	Enter the IP address to ping.
Time Between Pings (seconds)	Time between individual pings Available range is: • 1–20 seconds (Default is 20.) If the first ping fails, the AirLink router sends additional pings at the configured interval. If all pings fail, the AirLink router declares the service state as “Not Established” and attempts to switch to another interface according to the Interface Priority (see page 71) configuration, and interface availability. If this field is set to 10 (with Number of Pings set to 5) and the test is started and fails, the interface does not provide service for a total of 50 seconds.
Number of Pings	Sets the number of consecutive missed pings before the AirLink router declares the service state as “Not Established” and attempts to switch to another interface. Available range is: • 1–12 (Default is 5.)
Pilot Ping	Enable or disable a pilot ping for the Ethernet interface. When enabled, the pilot ping performs a ping test as soon as the interface becomes active. After the initial ping test, regular ping tests continue at the configured interval. Options are: • Disable (default) • Enable
Link Recovery Method	Selects the method the router uses to recover the link after ping monitor failure. Options are: • Power Cycle—Power cycles the Ethernet interface to reset it • Disable (default)

Field	Description
Keep Interface Active During Link Recovery	Sets the router behavior while an interface is recovered. You can set whether the current interface remains active during recovery, or if the router switches to another WAN interface while the recovery is attempted. Options are: • Disable (default)—The router fails over to the next highest priority interface until the ping monitor can validate the formerly active interface. • Enable—The router does not switch to the secondary WAN interface while attempting WAN recovery.
Maximum Number of Consecutive Link Recovery Attempts	Configures whether the router indefinitely attempts to recover the interface or if only a configurable number of sequential recovery attempts are allowed before ALEOS gives up on the interface and invokes the network watchdog. After configuring a link recovery method for a particular WAN interface, you can configure the Maximum Number of Consecutive Link Recovery Attempts. Once the configured number of recovery attempts has been reached, no further recoveries are attempted until the interface is recovered, at which point the count is reset. When set to 0, there is no limit to the number of consecutive recovery attempts. • Range: 0–255 (3 default)

Reliable Static Routing (RSR)

Reliable Static Routing enables you to force specified traffic to use different routing rules (rather than the default, which is usually cellular) to direct specified traffic (from or to either the AirLink router or a connected device) to a designated primary route. If the primary route fails, the specified traffic uses a backup route.

First, you designate specific traffic to use the primary route, based on the destination IP address and subnet mask. A configured Tracking Object Test verifies the validity of the primary route. If the test fails, the backup route is used. The Tracking Object Test continues to run and as soon as it returns a “Pass”, traffic is switched back to the primary route.

You can direct the traffic to a network or to an individual host.

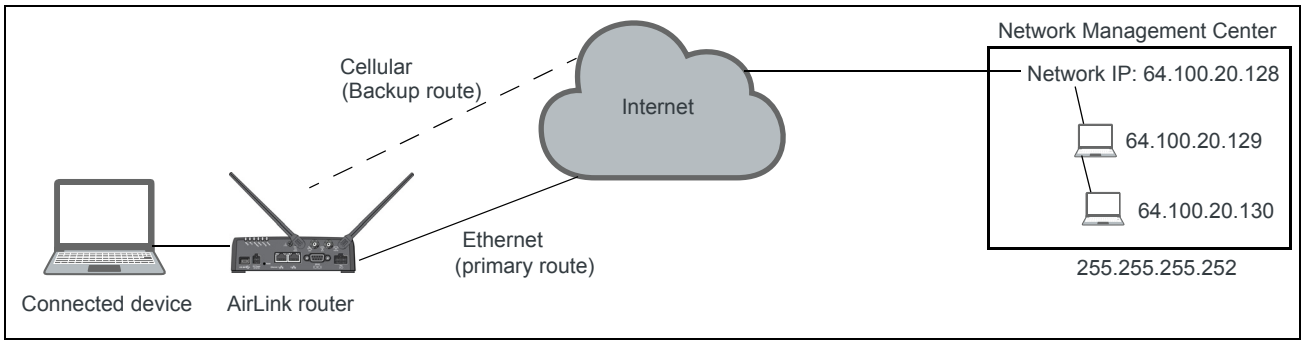


Figure 4-20: RSR directed to a destination network

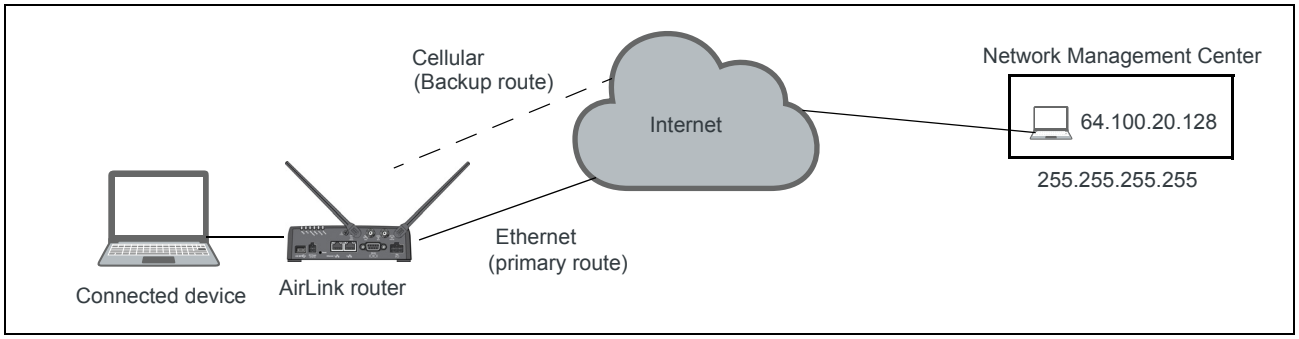


Figure 4-21: RSR directed to a destination IP address (individual host)

In a business continuity application where the router also has a routable IP address from a wireline gateway connection (as shown in Figure 4-22) the IT administrator may prefer to use that lower cost connection for data sourced from the AirLink router, such as SNMP or ALMS data. When reliable static routing is configured, the Tracking Object tests the validity of the primary route, and data from the AirLink router is transmitted through the primary route (in this example, the wireline connection). If the tracking object determines that the primary route is down, data is transmitted through the backup (in this example, the wireless connection).

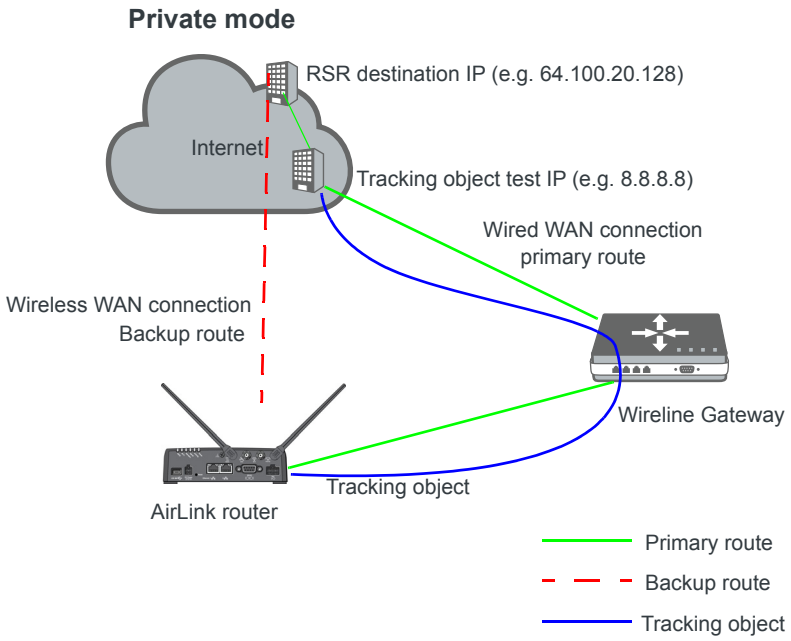


Figure 4-22: Private Mode with Reliable Static Routing

Sierra Wireless recommends a Private Mode network (Figure 4-22) as the most reliable configuration to use in a business continuity failover application as defined in the AirLink Hardware User Guide with Reliable Static Routing and Reverse Telnet.

To configure Reliable Static Routing:

1. Connect the hardware as shown in Figure 4-22.
2. Use the Tracking Object to test the connection:
   a. In ACEmanager, go to WAN/Cellular > Reliable Static Route (RSR).

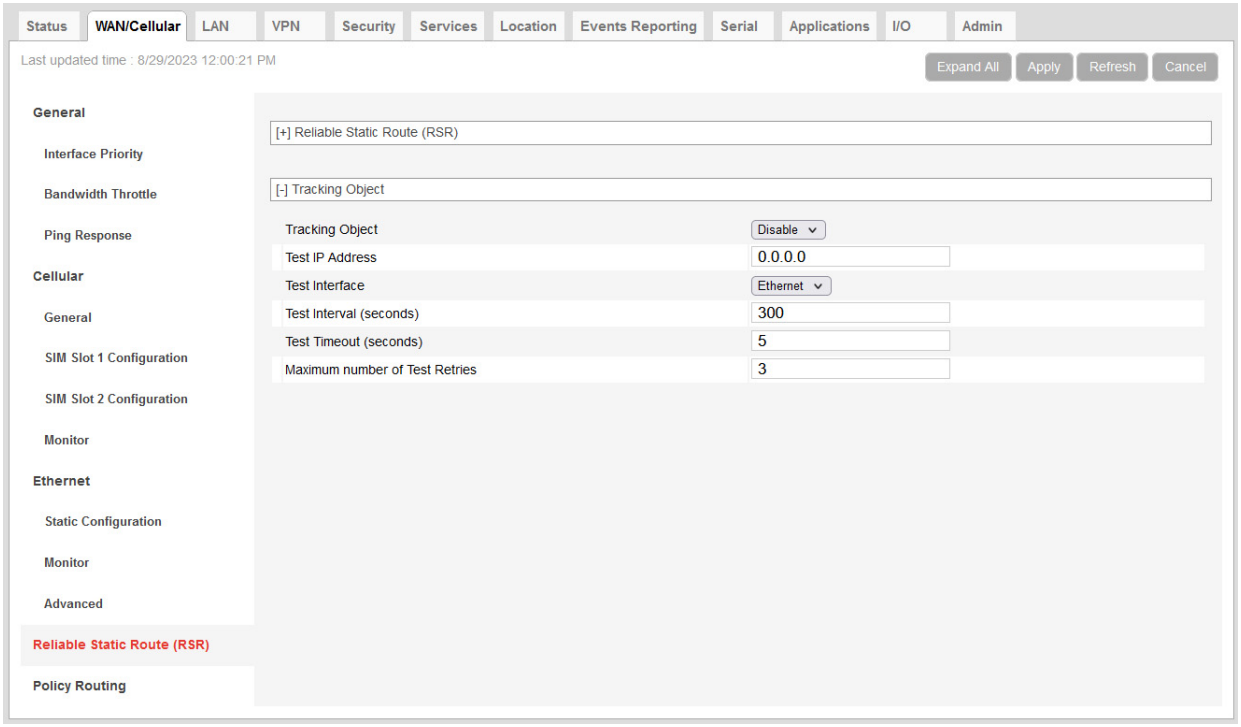


Figure 4-23: ACEmanager: WAN/Cellular > Reliable Static Route (RSR) > Tracking Object

b. Under Tracking Object, enter the Test IP address, using a host behind the router that has a reliable IP address, such as 8.8.8.8.

c. From the drop-down menu, select Ethernet as the Test Interface.

d. Leave the default values for the Test Interval, Test Timeout, and Maximum number of retries.

e. In the Tracking Object field, select Enable.

f. Click Apply.

g. The Tracking Object pings the Test IP address configured in step b. In ACEmanager go to Status > RSR and note the result in the RSR Test Result field.

3. Disable Tracking Object.

Note: Configure all the other fields before setting the Enable/Disable Reliable Static Routing field. Once you enable RSR, some fields on this page are not editable.

4. Go to WAN/Cellular > Reliable Static Route (RSR) > Reliable Static Route (RSR).

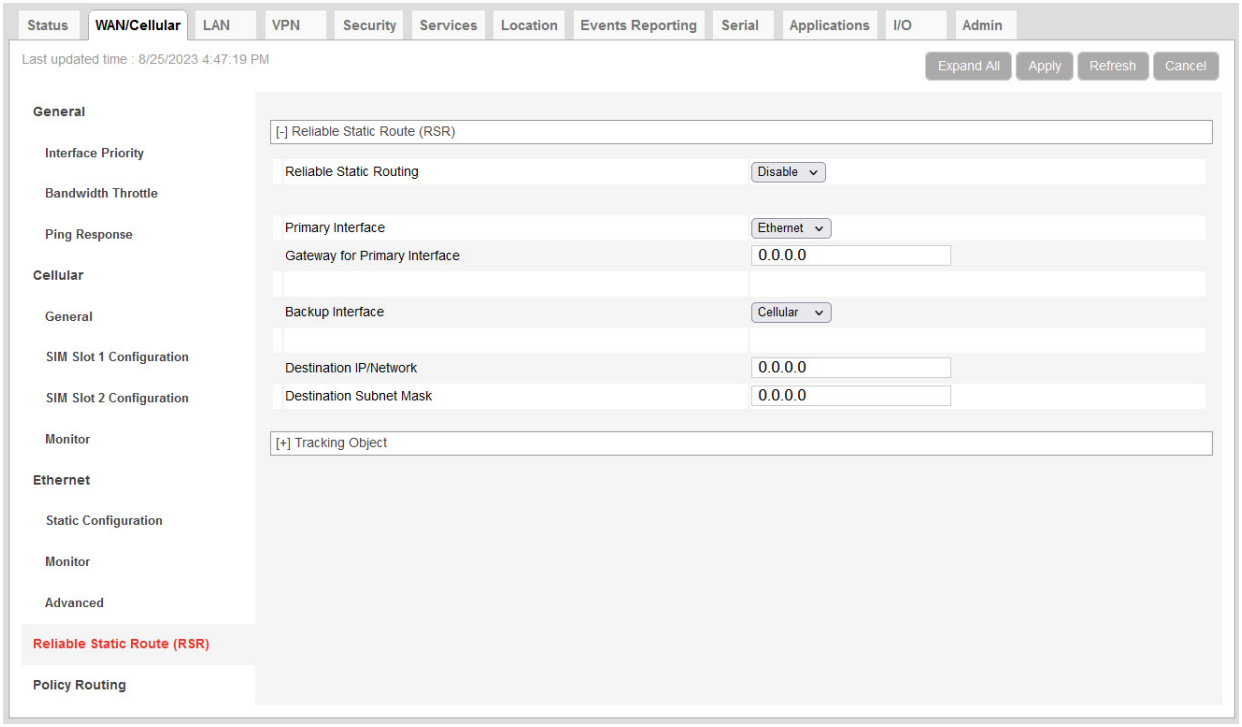
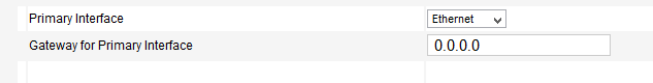


Figure 4-24: ACEmanager: WAN/Cellular > Reliable Static Route (RSR) > Reliable Static Route (RSR)

5. Select the interfaces for the primary and backup routes. The options are:
   - Ethernet (default for primary route)
   - USB
   - Wi-Fi
   - Cellular (default for backup route)

   If you select Ethernet, you are given the option to enter a Gateway IP address that is used as the next hop for reaching the destination network.[1]



   - If the Tracking Object test completed in step 2 was successful, leave this field at the default value (0.0.0.0).
   - If the Tracking Object test completed in step 2 failed, enter the Gateway IP address in this field.

6. Set the Destination IP/Network and Destination Subnet Mask.

   To configure the RSR destination as a network for this example, enter:
   - 64.100.20.128 in the Destination IP/Network field.
   - 255.255.255.252 in the Destination Subnet Mask field.

   To configure the RSR destination as an individual host for this example, enter:
   - 64.100.20.128 in the Destination IP/Network field.
   - 255.255.255.255 in the Destination Subnet Mask field.

1. This applies to both the primary and the Backup interface.

7. Under Tracking Object, leave Tracking Object set at Disable until you finish configuring the other Tracking Object fields.
8. Enter the Test IP address (normally an IP address within the Traffic Selection Criteria Network/Subnet).
9. From the drop-down menu, select the desired Test Interface (normally the same interface as the primary route). Options are:
   - Ethernet
   - USB
   - Wi-Fi
   - Cellular
10. Enter the Test Interval in seconds. This is the interval between Tracking Object Tests.

    For most applications, the default values for the Test Interval, Test Timeout, and Maximum number of retries should be fine.

    If you want to change these values, be aware of the following:
    - Selecting a short test interval increases network traffic and may lead to false failures if the network is busy.
    - Selecting a long test interval may mean that traffic does not switch to the secondary route quickly enough when the primary route fails.
    - The test interval must be greater than the product of Test Timeout × Maximum number of Test Retries.
      [Test Interval] > [Test Timeout] × [Maximum number of Retries]
11. Enter the Test Timeout in seconds. This is the time to wait for a response. If this time expires before a response is received, the test attempt fails.
12. Enter the Maximum number of Test Retries. If the first Tracking Object Test fails, this is the number of times the router sends additional test messages (without receiving a response) before it declares the test as failed and switches the specified traffic to the backup network.
13. In the Tracking Object field, select Enable.
14. In the Reliable Static Routing field, select Enable.

Note: Always click Apply after enabling or disabling this feature.

Go to Status > WAN/Cellular to check the RSR Test Result and confirm that traffic is being sent through the primary route. If the RSR Test Result field indicates that the Tracking Object Test has failed, validate the connectivity of the primary path. (A test result of Unknown indicates that the test has not yet run.)

Policy Routing

You can use Policy Routing to configure up to 5 policy routing rules used to determine the WAN interface over which outbound traffic is sent. When policy routing is configured, all traffic from the router is compared to the rules, in order of priority. If a match is found, the traffic flows over the WAN interface specified by the rule. If no match is found or the selected interface is not available, the active WAN interface is used.

Do not include devices in the policy if they need to access ACEmanager.

You can create rules based on the following components:

- Destination IP address/destination subnet mask
- Destination port
- Source IP address/source subnet mask
- Source port

Any component left with its default value is excluded from the traffic filtering.

Examples:

- If Source IP/subnet mask and Destination IP/subnet mask are configured, traffic from specific LAN hosts with a remote destination matching the configured destination IP and subnet mask uses the policy and is sent over the configured interface. All other traffic uses the current active WAN interface.
- If only the Destination port is configured, traffic from the router or from any connected device being sent to the configured remote port uses the policy. All other traffic uses the current active WAN interface.

Note: It is possible to configure a policy routing rule in such a way that you could lose the network connection you are using to configure the router with ACEmanager. For example, if you are using ACEmanager through an Ethernet connection to configure the router with IP address 192.168.13.100 and you inadvertently configure a rule to send all traffic destined for 192.168.13.100 over the cellular interface, the Ethernet connection you are using to configure the router will be lost. If that happens, use a different IP address.

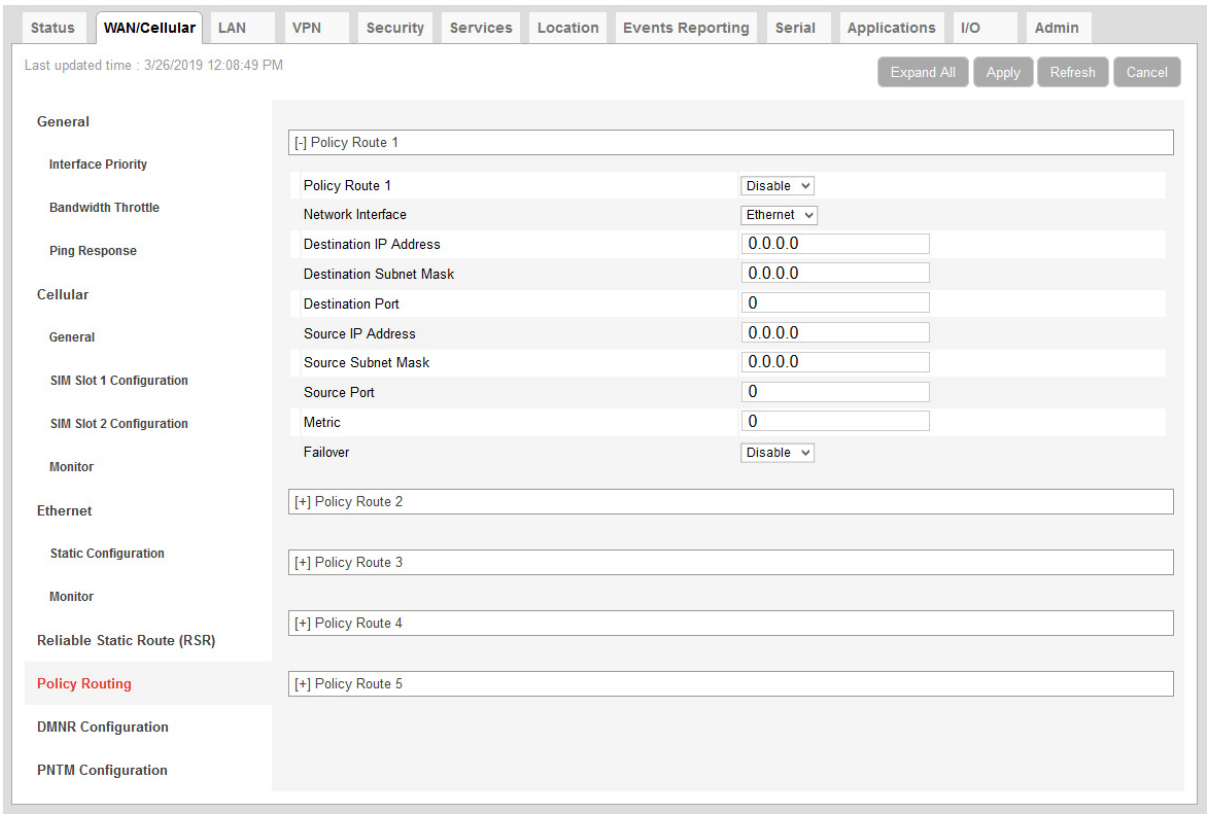


Figure 4-25: ACEmanager: Policy Routing

Field	Description
Policy Route	
Policy Route #	Configure all the relevant fields for the policy routing rule before you set this field to Enable. Once the rule is enabled, none of the other fields are editable. Options are: • Disable (default) • Enable *Note: Always click Apply after enabling or disabling this feature.*
Policy Route # Status	This field shows the status of the rule. It only appears when the policy route rule is enabled.
Network Interface	The interface over which configured traffic exits the router once the rule is enabled Options are: • Ethernet • Cellular
Gateway IP Address	This field only appears if Ethernet is selected in the Network Interface field. Enter the remote gateway IP address for the selected network. *Note: This field is optional.*
Destination IP Address	Enter the destination IP address or subnet for traffic that this policy routing rule applies to. *Note: The destination IP or subnet cannot be the same as the ping test IP used for monitoring the cellular or Ethernet interface. (See Monitoring WAN Connections on page 69.)*
Destination Subnet Mask	Enter the destination subnet mask for traffic that this policy routing rule applies to. If a destination IP is used, the subnet mask must be configured. For a single destination, use 255.255.255.255 as the subnet mask.
Destination Port	Enter the destination port for traffic that this policy routing rule applies to.
Source IP Address	Enter the source IP address for traffic that this policy routing rule applies to.
Source Subnet Mask	Enter the source subnet mask for traffic that this policy routing rule applies to. If the source IP is used, the subnet mask must be configured. For a single source, use 255.255.255.255 as the subnet mask. *Note: /26 to /31 subnet masks are also supported.*
Source Port	Enter the source port for traffic that this policy routing rule applies to.
Metric	Set the priority for the policy routing rule. The lower the number the higher the priority. Range is: 0–99
Failover	When failover is enabled, if outbound traffic cannot flow over the configured network interface, it flows over the current active interface.

Dynamic Mobile Network Routing (DMNR)

Note: DMNR is supported only on the Verizon Wireless network. These settings appear only when the RV50 has a Verizon SIM installed.

DMNR provides direct communication between customer sites (for example, between remote subnets and the corporate data center) through a Mobile Network Operator's (MNO's) private network (isolated from Internet traffic).

DMNR creates a tunnel between the home agent on the MNO's private network and the AirLink router.

Note: Primary Access Mode DMNR is supported only *on Ethernet LANs.*

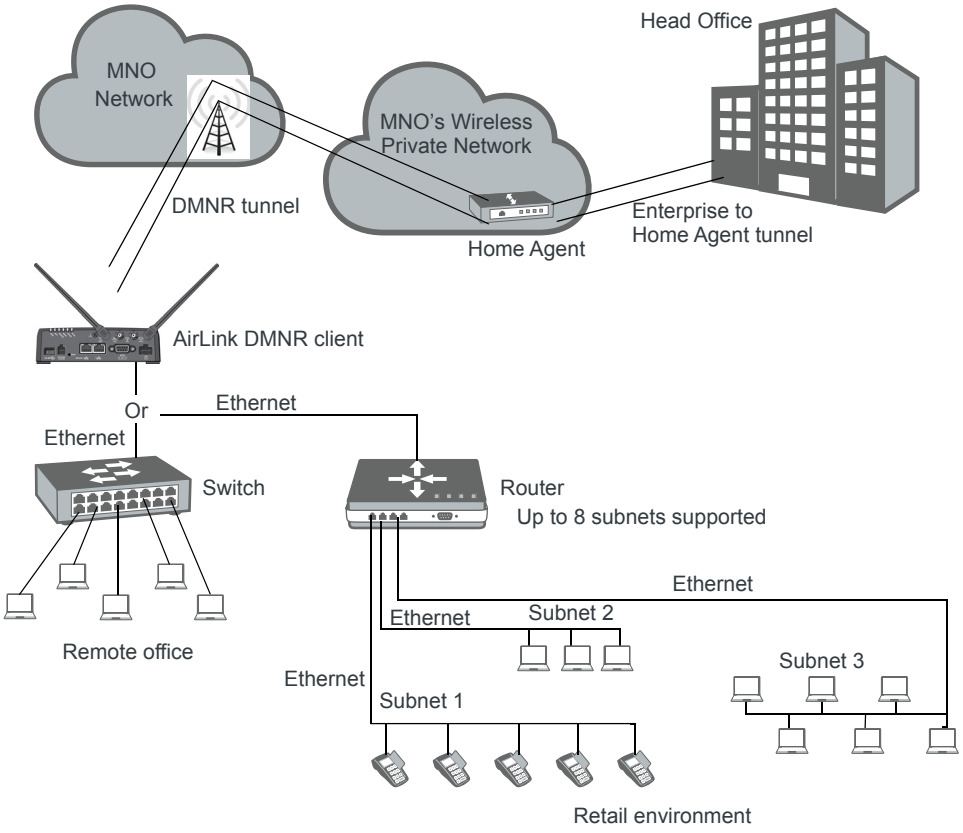


Figure 4-26: DMNR Configuration

Before configuring DMNR:

1. Go to LAN > DHCP/Addressing and ensure that IP Passthrough is set to Disabled (default).
2. Go to LAN > Host Port Routing and set the Primary Gateway field to Disable.
3. Go to LAN > Ethernet > Device IP and change the default address from 192.168.13.x to the same subnet as the DMNR subnet.
4. Go to VPN and disable any VPNs you have set up.

Once DMNR is configured, all traffic from the connected LANs goes through the DMNR tunnel.

5. Go to Security > Port Forwarding and set the DMZ Enabled field to Disable.
6. Reboot the router.

Note: For the DMNR registration process to complete successfully, there must be a switch, router, or other device physically connected to the AirLink router's Ethernet port.

Note: Ensure that the default route of the switch or router points to the AirLink router.

To configure DMNR:

1. Go to WAN/Cellular > DMNR Configuration.

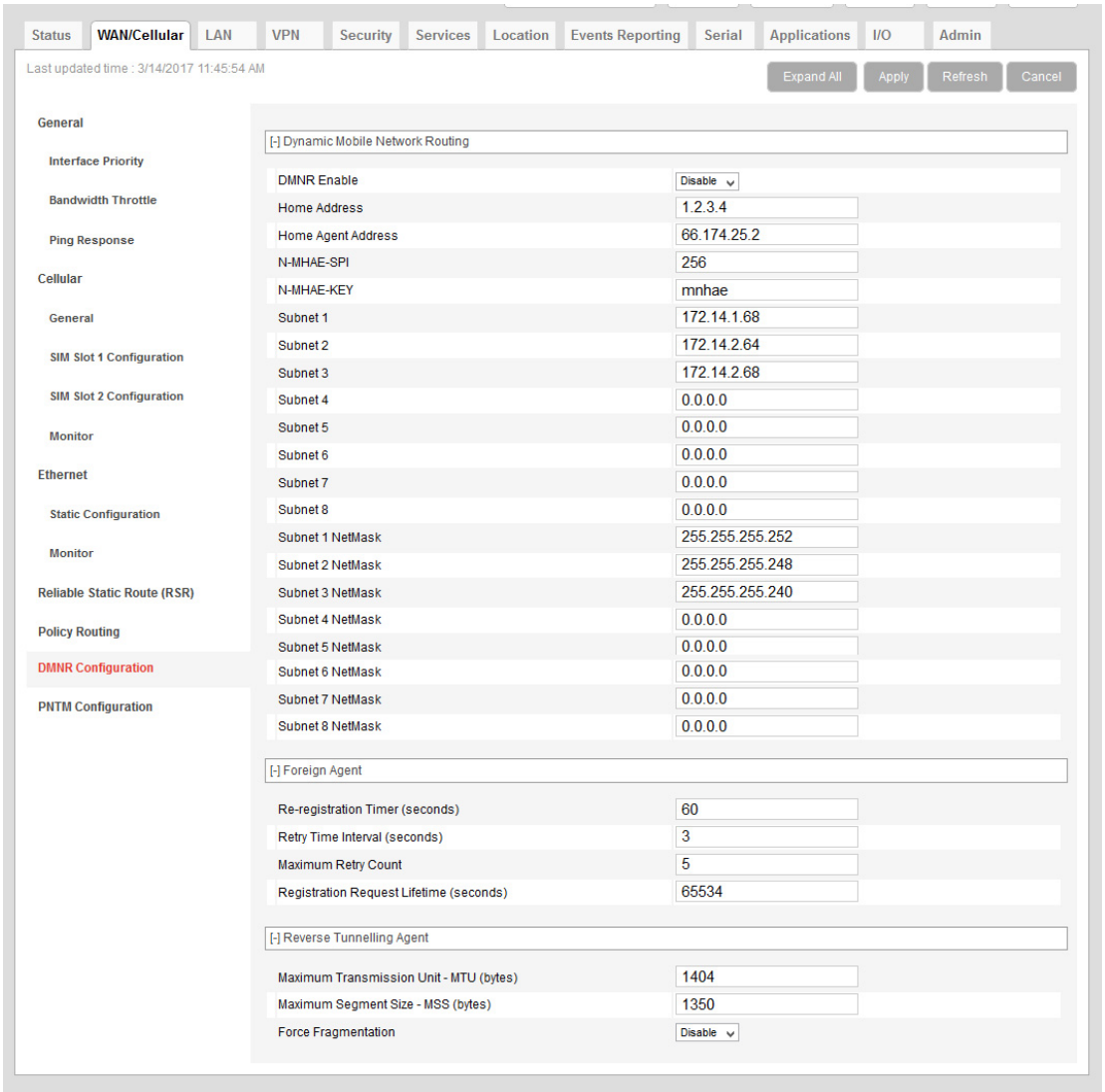


Figure 4-27: ACEmanager: WAN/Cellular > DMNR Configuration

2. Configure the fields as outlined in the following table.

Field	Description
Dynamic Mobile Network Routing	
DMNR Enable	Enables Dynamic Mobile Network Routing. Options are: • Enable • Disable (default)[a] *Note: Configure all the other parameters first and then set this field to Enable. When this field is set to Enable, the other fields in this window are read-only.* *Note: Alway click Apply after enabling or disabling this feature.*
Home Address	Enter a home address for the AirLink router. This address is used to distinguish the AirLink router used for DMNR. Use 1.2.3.4 for all routers configured for DMNR. This field cannot be left blank.
Home Agent Address	IP address of the Home Agent (available from your Mobile Network Operator)
N-MHAE-SPI	NEMO Authentication Extension Security Parameter Index (available from your Mobile Network Operator)
N-MHAE-KEY	NEMO Authentication Extension Key (available from your Mobile Network Operator) *Note: The value regularly used successfully for routers on the Verizon Wireless network (subject to change) is VzWNeMo.*
Subnet 1–8	Enter the IP addresses for the subnets you want to include in the DMNR network. You can configure up to 8 subnets. 0.0.0.0 indicates that the subnet is not configured. *Note: If you want to remove a subnet from the DMNR configuration, replace the IP address with 0.0.0.0 rather than deleting it.*
Subnet 1–8 NetMask	Enter the subnet masks for the subnets you want to include in the DMNR network. 0.0.0.0 indicates that the subnet mask is not configured. *Note: If you want to remove a subnet mask from the DMNR configuration, replace the IP address with 0.0.0.0 rather than deleting it.*

a. If you disable DMNR when the DMNR tunnel is up, no disconnect message is sent, resulting in a temporary mismatch between the reachability of the (NEMO) subnets on the router and the Home Agent.

3. Click the + beside Foreign Agent and Reverse Tunnelling Agent.
4. Configure the Foreign Agent and Reverse Tunnelling Agent.

Field	Description
Foreign Agent	
Re-registration Timer (seconds)	The frequency with which the foreign agent re-registers its subnets • If the registration status is Down, the foreign agent re-registers its subnets when the time configured in this field expires. • If the registration status is Up, the frequency with which the foreign agent re-registers its subnets is equal to the Registration Response Lifetime minus the value configured in this field. The Registration Response Lifetime is usually equal to the Registration Request Lifetime (seconds). Once you have enabled DMNR, you can confirm the Registration Response Lifetime in ACEmanager. Options are: • 1–60 seconds (Default is 60.)
Retry Time Interval (seconds)	The interval (in seconds) between retries if the re-registration fails. Options are: • 1–5 seconds (Default is 5.)
Maximum Retry Count	Maximum number of re-registration tries allowed. Options are: • 0–5 (Default is 3.)
Registration Request Lifetime (seconds)	Enter the desired registration lease time (in seconds). Options are: • 0–65534 seconds (Default is 65534.)
Reverse Tunnelling Agent	
Maximum Transmission Unit - MTU (bytes)	Use this field to set the tunnel MTU for packets sent over the DMNR/GRE tunnel. Note that the tunnel adds 24 bytes to each packet so the tunnel MTU should be set at least 24 bytes lower than the Mobile Network MTU in order to avoid packet fragmentation. Options are: • 576–1500 (Default is 1404.)
Maximum Segment Size - MSS (bytes)	Use this field to set the TCP maximum segment size for the packets (in bytes). Options are: • 68–1436 (Default is 1350.)
Force Fragmentation	Allows you to override the “Do not fragment” bit in the incoming packet header and send large packets through the DMNR tunnel Options are: • Enable—The “Do not fragment” bit in the incoming packet header is cleared. This setting is useful if you need to send large packets or you do not know the MTU of all the routers in the network path. • Disable—The “Do not fragment” bit in the incoming packet header is respected. If the bit is set, packets larger than the MTU are dropped. If the bit is clear, packets larger than the MTU are fragmented and sent. (Default)

5. In the DMNR Enable field, select Enable.

   Once DMNR is enabled, the fields are read-only. If you want to change any of the field entries, set the DMNR Enable field to Disable, make the required change, and then set the field to Enable.

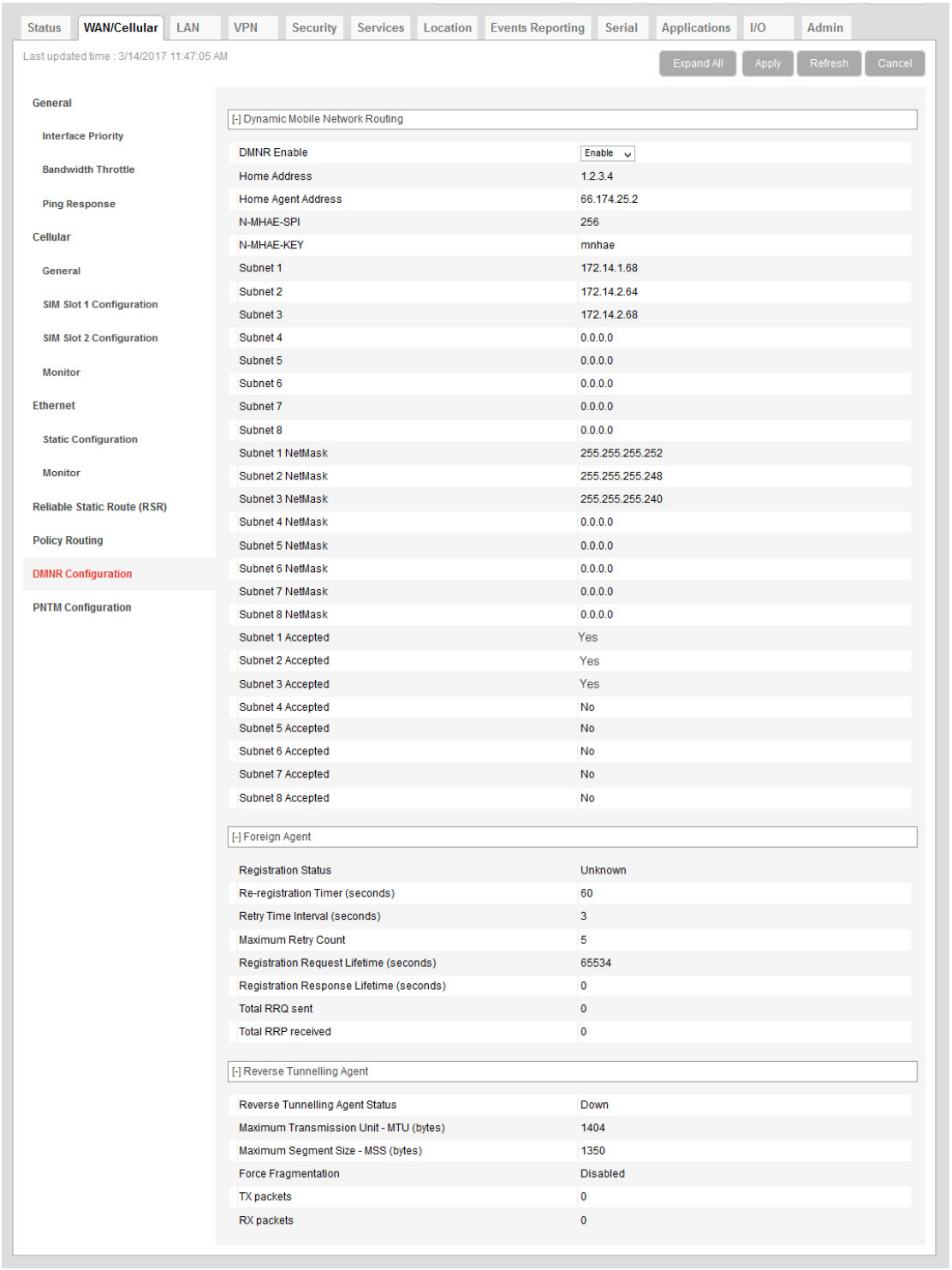


Figure 4-28: ACEmanager: WAN/Cellular > DMNR Enabled

Once DMNR is enabled, additional status fields appear, as described in the following table.

Field	Description
Dynamic Mobile Network Routing	
Subnet 1 – 8 Accepted	Confirms that the subnet configuration is accepted. Options displayed are: • Yes—The subnet is configured and accepted. • No—The subnet is not configured or not accepted.
Foreign Agent	
Registration Status	Foreign agent registration status Options displayed are: • Pass—A response has been received from the Home Agent. • Fail—No response from the Home Agent. • Unknown—Initial state
Registration Response Lifetime (seconds)	Shows the length of the current lease time (in seconds).
Total RRQ sent	Number of Registration Requests sent
Total RRP received	Number of Registration Responses received
Reverse Tunnelling Agent	
Reverse Tunnelling Agent Status	DMNR tunnel status This field only appears when DMNR is enabled. Options displayed are: • Up—DMNR tunnel is up. • Down—DMNR tunnel is down.
Force Fragmentation	Status of the Force Fragmentation field • Enabled • Disabled For more information, see Force Fragmentation on page 115.
TX packets	Number of packets transmitted The counter is reset when: • DMNR is disabled. • When the DMNR tunnel (Reverse Tunnelling Agent Status) is down.
RX packets	Number of packets received The counter is reset when: • DMNR is disabled. • When the DMNR tunnel (Reverse Tunnelling Agent Status) is down.

PNTM Configuration

Note: This feature is available only on Verizon Wireless' private network. These settings appear only when the RV50 has a Verizon SIM installed.

You can use Private Network Traffic Management (PNTM) to tag and prioritize traffic for up to 15 destinations.

For more information on private networking, contact Verizon Wireless.

To configure PNTM:

1. In ACEmanager, go to WAN/Cellular > PNTM Configuration.

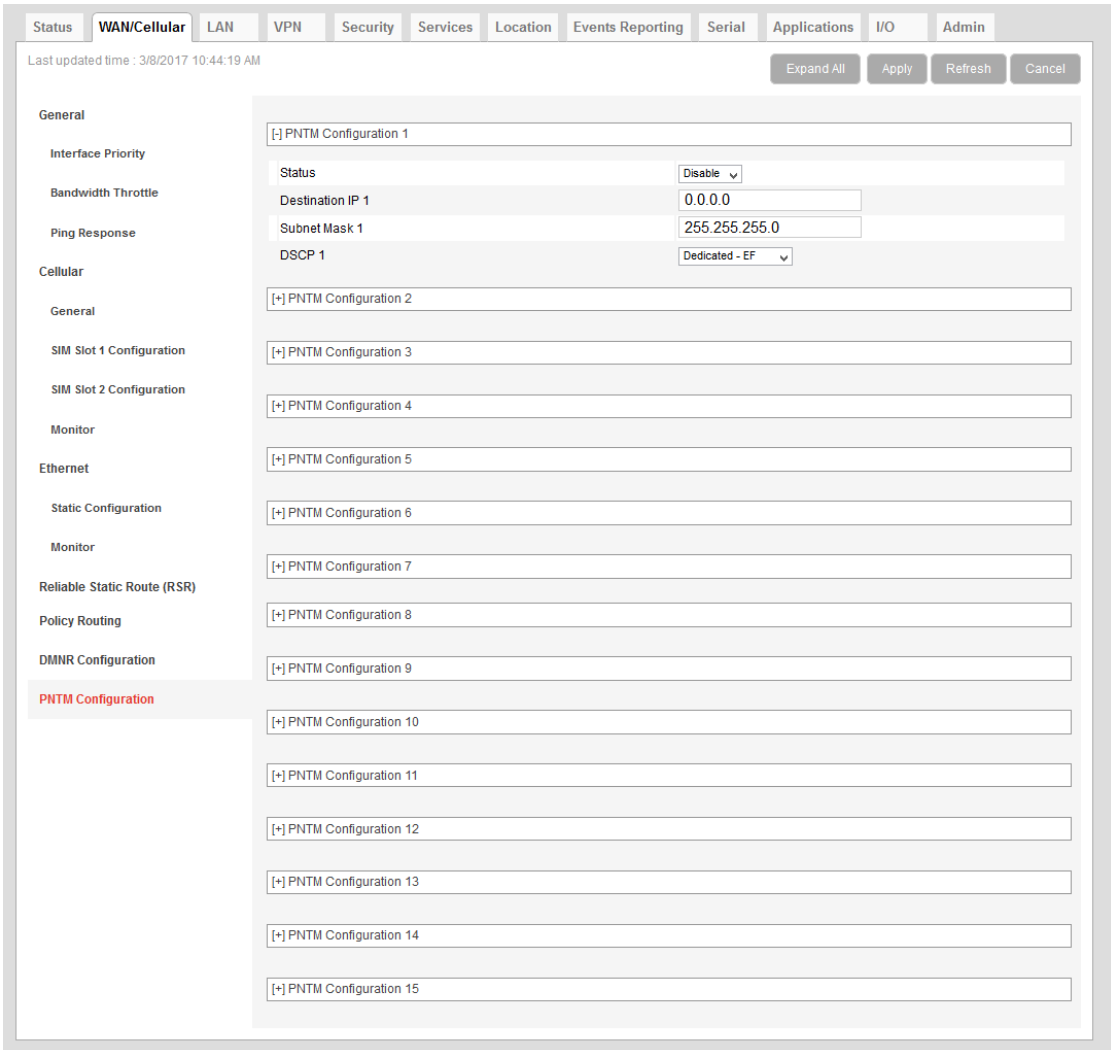


Figure 4-29: ACEmanager: WAN/Cellular > PNTM Configuration

2. Configure the PNTM parameters as described in the following table.

Field	Description
PNTM Configuration #	
Status #	Configure all the fields for the PNTM before you set this field to Enable. Once the PNTM is enabled, all the fields are read-only and this field shows the status of the PNTM connection. *Note: Always click Apply after enabling or disabling this feature.*
Destination IP #	Enter the destination IP address.
Subnet Mask #	Enter the destination subnet mask.
DSCP #	Select the desired priority level.

5: LAN Configuration

You can use the AirLink RV50 to route data between one or more connected devices and the Internet via the mobile network.

The following LAN interfaces are available:

- Ethernet
- USB

Port Use

Applications running on a LAN client such as a router or laptop must use different ports from those used by ALEOS features on the AirLink RV50. For a list of inbound ports used by ALEOS, see Inbound Ports Used by ALEOS on page 551.

DHCP/Addressing

This page governs the DHCP and addressing for all interfaces.

The LAN Address Summary is a display of the IP addresses assigned to interfaces on their respective configuration pages. To change the addressing for the Ethernet interface, go to the Ethernet side menu. To change the addressing for the USBnet interface, go to the USB side menu.

The DHCP/Addressing page includes the following sections:

- General
- IP Passthrough
- DHCP Reservation List
- DHCP Server Options
- DHCP Client Options
- DHCP Vendor Specific Options

General

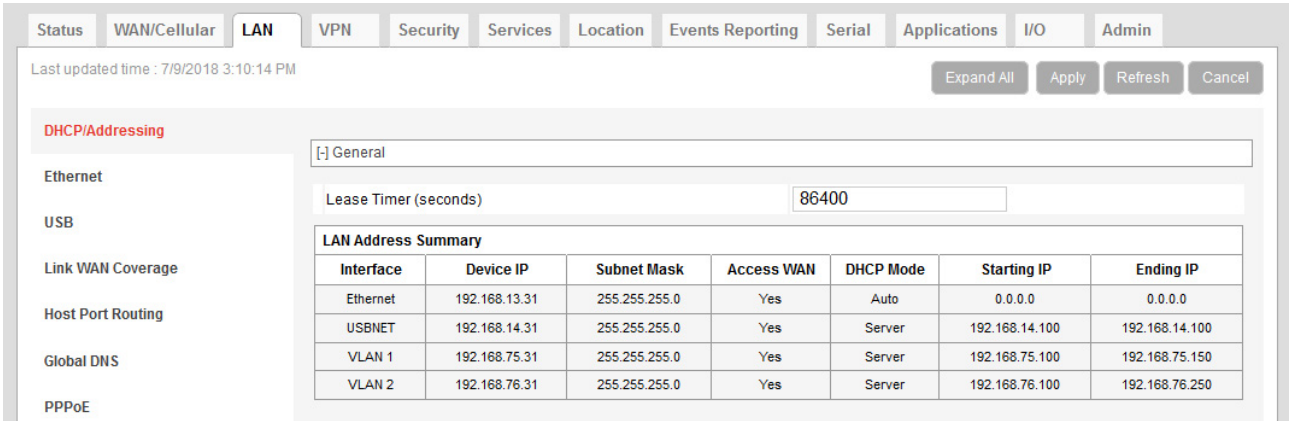


Figure 5-1: ACEmanager: LAN > DHCP/Addressing > General

Field	Description
General	
Lease Timer (seconds)	The amount of time the DHCP client is given for the use of the IP address (in seconds) Options are: • 120–4294967295—Number of seconds the IP address is leased for. If you want to set the value to “infinity”, enter 4294967295 (equivalent to 136 years). The actual maximum value depends on the maximum supported by your DHCP client. The default lease time is 86400 seconds (24 hours).
LAN Address Summary Displays the interfaces which have been enabled. By default, only the Ethernet and USBNET Interfaces are enabled. This table also includes VLAN if configured.	
Interface	The physical interface port or VLAN ID
Device IP	The IP address of the AirLink router for the specified interface port. By default, this is set to 192.168.13.31 for Ethernet and 192.168.14.31 for USB/net.
Subnet Mask	Subnet mask indicates the range of device IP addresses that can be reached directly. Changing this limits or expands the number of clients that can connect to the AirLink router. The default of 255.255.255.0 means that 253 IP addresses can connect to the AirLink router. Uses 192.168.13. as the first three octets of the IP address if the router IP is 192.168.13.31. *Note: Do not use the same IP addresses/subnet mask for WAN and LAN connections. For example, you cannot have 192.168.13.0/24 as a LAN subnet if the WAN the router is connecting to is using 192.168.13.0/24.*
Access WAN	Appears if the interface is configured to allow connected device(s) access to the Internet *Note: Internet access cannot be disabled for Ethernet hosts.*
DHCP Mode	Indicates whether or not the interface has a DHCP server enabled to provide dynamically allocated IP addresses provided to connected devices. The DHCP Mode status for Ethernet can be Auto, Server, or Relay. The DHCP Mode status for USB can be Server or Relay. *Note: The DHCP server can only be disabled for Ethernet and VLAN.*
Starting IP	Ethernet DHCP pool starting IP address (DHCP low address)
Ending IP	The ending IP for the interface (DHCP high address). If the starting and ending IP are the same, there is a single address in the pool and only one connected device receives an IP address from the DHCP server for that interface. Some interfaces, such as USB, can only have a single device connection. For others, statically assigned IP addresses in the same subnet, but outside of the DHCP pool, can still connect and use the router in the same way as a DHCP connected device.

IP Passthrough

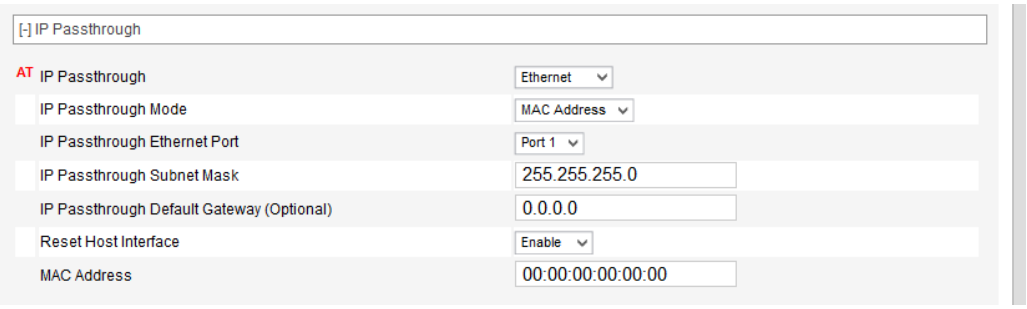


Figure 5-2: ACEmanager: LAN > DHCP/Addressing > IP Passthrough

Field	Description
IP Passthrough In IP Passthrough mode, the AirLink router passes the WAN IP address to the selected LAN interface or device. *Note: IP Passthrough is only available on the WAN cellular interface. In order for IP Passthrough to work, and for inbound packets to be forwarded to the LAN interface or device, the setting DMZ Host Enabled must be set to Automatic.*	
IP Passthrough	Select the interface that will be used for IP passthrough. Options are: • Disabled—Private IP addresses are used (default) • Ethernet—Ethernet interface is used for IP passthrough • USB—USB interface is used for IP passthrough • Serial DUN—Serial DUN interface is used for IP passthrough
IP Passthrough Mode	Choose the IP passthrough mode. Options are: • First Host—The first connected device gets the WAN IP. Subsequent devices do not receive an IP address. (default) • MAC Address—This option is available for the Ethernet interface only. The device with the configured MAC address gets the WAN IP. Subsequent devices use the private IP address corresponding to the interface configured in IP Passthrough.
IP Passthrough Subnet Mask	Enter the IP passthrough subnet mask. This field does not appear when IP Passthrough is set to Serial DUN. The default setting is 255.255.255.0
IP Passthrough Default Gateway (Optional)	Configure the address of the IP passthrough default gateway. The default setting is 0.0.0.0
Reset Host Interface	When this option is enabled, the host interface is reset when the device gets a new WAN IP. Options are: • Enable (default) • Disable
MAC Address	When IP Passthrough Mode is set to MAC Address, enter the MAC address of the device that you want to receive the WAN IP.

DHCP Reservation List

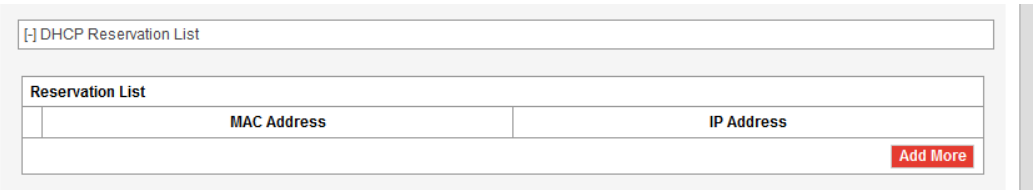


Figure 5-3: ACEmanager: LAN > DHCP/Addressing > DHCP Reservation List

Field	Description
DHCP Reservation List	
Reservation List	Use this list to reserve IP addresses for up to 20 connected devices, based on their MAC addresses. This feature is useful if you have multiple connected devices behind the AirLink router where you need to use DHCP addressing and also need to assign a specific IP addresses to some devices. To reserve an IP address: 1. Click Add More. 2. Complete the MAC Address and IP Address fields. The device does not need to be connected when you complete these fields. 3. Click Apply. To delete a reserved IP address, click the X beside the reserved IP address. *Note:* • *A reserved IP address must be from a private subnet configured for the applicable interface. For example, 192.168.13.10 for an Ethernet connected device.* • *When Host Connection Mode is set to Public for a particular interface, the DHCP reservations for that interface are overridden. Any device connected to the specified interface (and port for Ethernet) receives the public IP. Any other device connected to the same interface type does not receive any IP from DHCP.* • *The reservation list supports Ethernet hosts.*
MAC Address	Enter the MAC address of the device you want to reserve an IP address for.
IP Address	Enter the IP address you want to reserve for the device.

DHCP Server Options

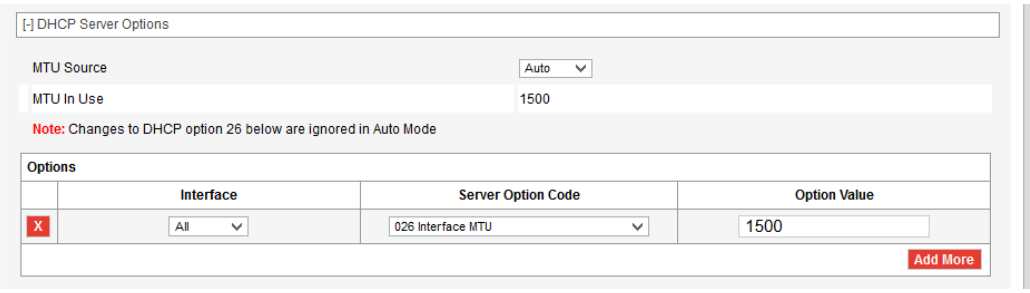


Figure 5-4: ACEmanager: LAN > DHCP/Addressing > DHCP Server Options

Field	Description
DHCP Server Options Enables IT Administrators to configure up to 10 DHCP options, allowing you to push DHCP options to connected devices.	
MTU Source	Use this field to select where the Maximum Transmit Unit (MTU) value for LAN clients is obtained. Options are: • Auto—The MTU value distributed to clients is obtained from the radio module. This option ensures that all interfaces use the same MTU as the radio module. (default) When Auto is selected in this field, the MTU value configured for Option Code 026 Interface MTU is ignored. • Manual—The MTU value configured for the Server Option Code 026 Interface MTU is distributed to clients. *Note: If you are using a new SIM card for the first time, Auto MTU takes effect after the second reboot.*
MTU in Use	This field only appears when MTU Source is set to Auto. Displays the Maximum Transmit Unit (MTU) value (from the radio module) being distributed to clients
Interface	Select the interface to use: • All (default) • Ethernet • USB *Note: VLAN hosts only receive the DHCP options when the Interface is set to All.*

Field	Description
Server Option Code	Choose from the options in the drop-down menu. For a list of supported Option Codes, see Table 5-1. For additional information on the option codes, refer to the Internet Engineering Task Force (IETF) memorandum on Internet Protocols and Standards, RFC 2131. *Note: When MTU Source is set to Auto, the MTU value configured for Server Option Code 026 Interface MTU is ignored.*
Option Value	The format for the option value depends on the Server Option Code selected, as formats must conform with RFC 2132. For a list of accepted formats for each of the supported DHCP Option Codes, see Table 5-1. Use a comma to separate multiple values.

Table 5-1: Supported DHCP Options

DHCP Option	Type of entry	Accepted values (if applicable)
002 Time Offset	32-bit unsigned integer	-43200–43200[a]
003 Router[b]	1 or more IP addresses	
006 Domain Name Server	1 or more IP addresses	
007 Log Server	1 or more IP addresses	
009 LPR Server	1 or more IP addresses	
012 Hostname	ASCII string	No spaces (_ and - are valid)
013 Boot File Size	16-bit unsigned integer	1–65535
015 Domain Name	Fully Qualified Domain Name (FQDN)	
016 Swap Server	1 or more IP addresses	
017 Root Path	ASCII string	
018 Extension Path	ASCII string	
019 IP Forward Enable/Disable	Single octet Boolean	0 (Disable) or 1 (Enable)
020 Non-Local Source Routing	Single octet Boolean	0 (Disable) or 1 (Enable)
021 Policy Filter	1 or more pairs of IP addresses or IP address/mask pairs	
022 Max Datagram Reassembly Size	16-bit unsigned integer	576–65535
023 IP TTL	8-bit unsigned integer	1–255
026 Interface MTU	16-bit unsigned integer	68–65535 (Default is 1500.)
027 All Subnets Are Local	Single octet Boolean	0 (Disable) or 1 (Enable)

Table 5-1: Supported DHCP Options

DHCP Option	Type of entry	Accepted values (if applicable)
031 Perform Router Discovery	Single octet Boolean	0 (Disable) or 1 (Enable)
032 Router Solicitation Address	Single IP address	
034 Trailer Encapsulation	Single octet Boolean	0 (Disable) or 1 (Enable)
035 ARP Timeout	32-bit unsigned integer	6–65535
036 Ethernet Encapsulation	Single octet Boolean	0 (Disable) or 1 (Enable)
037 TCP TTL	8-bit unsigned integer	1–255
038 TCP Keepalive	32-bit unsigned integer	0–65535
040 NIS Domain	ASCII string	Domain name
041 NIS Server	Single IP address	
042 NTP Server	Single IP address	
044 NetBIOS Name Server	1 or more IP addresses	
045 NetBIOS Datagram Distribution Server	1 or more IP addresses	
046 NetBIOS Node Type	8-bit unsigned integer	1, 2, 4, or 8
047 NetBIOS Scope	ASCII string	
048 X Windows System Font Server	1 or more IP addresses	
049 X Windows System Display Manager	1 or more IP addresses	
064 NIS+ Domain	Domain name	
065 NIS+ Server	Single IP address	
066 TFTP Server	ASCII string or IP address	Name, domain name, or IP address
067 Bootfile Name	ASCII string	Name
068 Mobile IP Home	1 or more IP addresses	
069 SMTP Server	1 or more IP addresses	
070 POP3 Server	1 or more IP addresses	
071 NNTP Server	1 or more IP addresses	
074 IRC Server	1 or more IP addresses	

a. The time offset is entered as seconds. See Table 5-2 for a list of hour/second conversions.
b. If DHCP Server Option 003 is set to 0.0.0.0, no router is advertised to the attached client on the selected interface. This effectively does the same thing as disabling Advertise WAN Access, but on the selected interface.

Table 5-2: Time Offset Hour/Second conversions

Hour	Seconds	Hour	Seconds
0	0		
1	3600	**-1**	-3600
2	7200	**-2**	-7200
3	10800	**-3**	-10800
4	14400	**-4**	-14400
5	18000	**-5**	-18000
6	21600	**-6**	-21600
7	25200	**-7**	-25200
8	28800	**-8**	-28800
9	32400	**-9**	-32400
10	36000	**-10**	-36000
11	39600	**-11**	-39600
12	43200	**-12**	-43200

DHCP Client Options

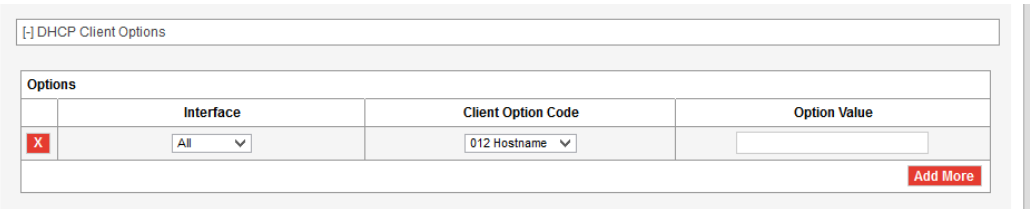


Figure 5-5: ACEmanager: LAN > DHCP/Addressing > DHCP Client Options

Field	Description
DHCP Client Options Enables IT Administrators to push DHCP Option 12 to connected devices.	
Interface	Select the interface to use: • All (default) • Ethernet • *Note: VLAN hosts only receive the DHCP options when the Interface is set to All.*

Field	Description
Client Option Code	Option 12 Hostname is the only option available.
Option Value	Text string with no spaces (_ and - are valid).

DHCP Vendor Specific Options

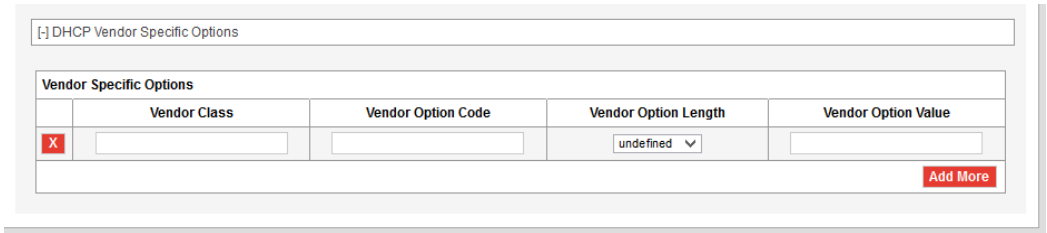


Figure 5-6: ACEmanager: LAN > DHCP/Addressing > DHCP Vendor Specific Options

Field	Description
DHCP Vendor Specific Options Enables IT Administrators to configure up to 5 vendor-specific options	
Vendor Class	Enter the vendor class
Vendor Option Code	Enter the vendor option code. Possible entries are: • 0–255
Vendor Option Length	This field allows you to specify the DHCP vendor specific option length in order to ensure that the DHCP datagram is correctly formatted for the DHCP client. Options are: • Undefined—Use this setting for IP addresses and strings (default) • 1 byte—Use for decimal values of 255 or less • 2 bytes—Use for decimal values between 256 and 65535 • 4 bytes—Use for decimal values greater than 65535 *Note: If the size used for the data is not correct, the option is ignored by the client.*
Vendor Option Value	Enter the vendor option value in one of the following formats: • Dotted-quad IPv4 address • Decimal number • Colon-separated hex digits • Text string Use a comma to separate multiple values.

Ethernet

The AirLink RV50 is equipped with an Ethernet port that can be enabled or disabled as needed. When the port is disabled, the connected device cannot connect via Ethernet, and ARP queries do not receive responses on the port.

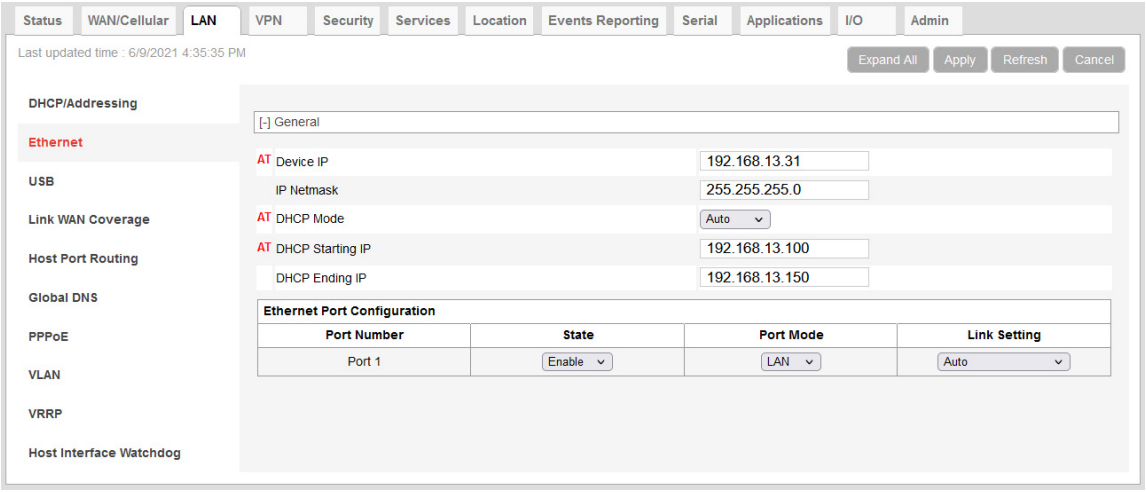


Figure 5-7: ACEmanager: LAN > Ethernet

Field	Description
General	
Device IP	The Ethernet IP address of the AirLink router. By default this is set to 192.168.13.31.
IP Netmask	The Netmask given to any Ethernet DHCP client Default is 255.255.255.0.
DHCP Mode	Determines how DHCP operates on the Ethernet interface Options are: • Server—The AirLink RV50 acts as a DHCP server for all Ethernet connections. • Disable—The AirLink RV50 acts as neither a DHCP server or client. All devices connected to the AirLink router must have a static LAN IP or use PPPoE. • Auto—When the RV50 is powered on or reboots, it attempts to determine if a DHCP server is present on the Ethernet network. If a DHCP server is found, the router obtains an IP address and it can communicate with AirLink Management Service (ALMS). If a DHCP server is not found, the RV50 becomes a DHCP server. (default) When using Auto DHCP, set the Ethernet port as Auto or LAN (not WAN). See Mode on page 131. For a full-featured auto DHCP, see Ethernet WAN Auto Mode. Most of the time you can leave this field set to the default value. • Relay—DHCP requests are forwarded to, and assigned by, an external DHCP server. For more information, see DCHP Relay on page 132.

Field	Description
DHCP Relay Server	Appears when DHCP Mode is set to Relay. Enter the IP address of the DHCP Relay Server. *Note: DHCP Relay servers must be specified by IP address. Specifying by hostname is not supported.*
DHCP Starting IP	Ethernet DHCP pool starting IP address Default is 192.168.13.100. *Note: If only one computer or device is connected directly to the Ethernet port, this is the IP address it is assigned.*
DHCP Ending IP	The ending IP address for the Ethernet interface DHCP pool Default is 192.168.13.150.
Ethernet Port Configuration	
Port Number	Ethernet Port number The number of Ethernet ports available varies depending on the router model.
State	State of the Ethernet Port (Enable or Disable) *Note: When the port is disabled, the device ignores any physical connection to the Ethernet port.*

Field	Description
Mode	You can set the following modes on the Ethernet port: • Auto—When the router is powered on or reboots, it attempts to determine if a DHCP server is present on the Ethernet network. If a DHCP server is found, the router obtains an IP address from the DHCP server. If no DHCP server is found, the port acts as a bridged LAN connection. • LAN—The Ethernet port acts as a LAN connection. WAN— The port is used as a WAN connection. Any security settings configured on the router, such as DMZ, IP filters, and port forwarding rules apply to this WAN connection.
Link Setting	Configures the Ethernet port speed and duplex setting Most of the time you can leave the default setting and the device you are connecting automatically negotiates the speed and duplex setting with the AirLink router. However, if the connected device has a fixed setting, use this field to change the AirLink router setting to match that of the connected device. *Note: If you select 100 Mb Full Duplex or 10 Mb Full Duplex for the router, ensure that the same speed is selected on the connected device.* The options are: • Auto—(default) The router auto-negotiates with the connected device to use the fastest speed possible—10 Mb, 100 Mb, or 1000 Mb. For best results, ensure that the connected device is also set to auto-negotiation. If your highest priority is power saving, select one of the 100 Mb or 10 Mb settings. • 100 Mb Full Duplex • 100 Mb Half Duplex • 10 Mb Full Duplex • 10 Mb Half Duplex You can view the current speed and duplex setting on the Status > Ethernet page. See page 49.

DCHP Relay

By using DHCP Relay, you can configure the Wi-Fi SSID so that DHCP leases are managed by an external DHCP server rather than the ALEOS-based server on-board the AirLink router.

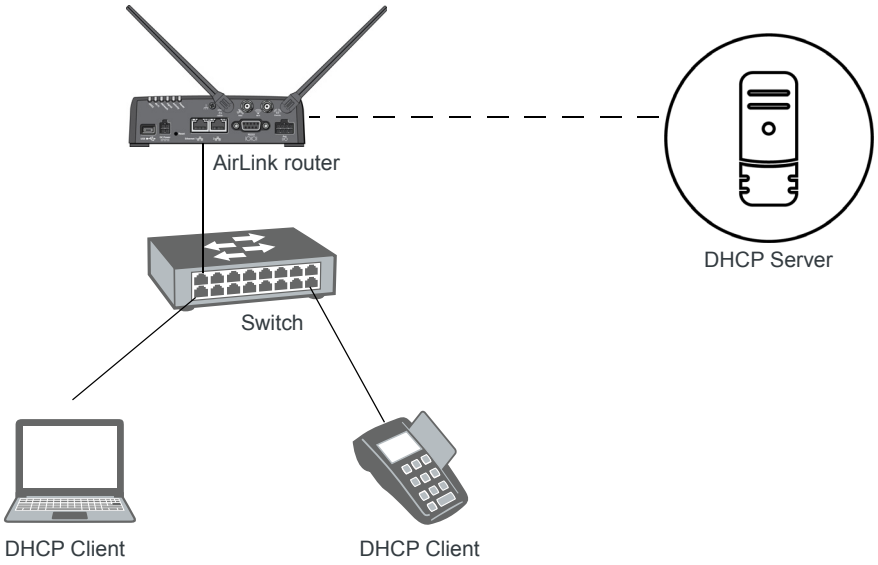


Figure 5-8: DHCP Relay Overview

In the example shown in Figure 5-8, a DHCP client is requesting an IP address. In DHCP Server mode, the IP address would be supplied to the DHCP client by the AirLink Router. However, by selecting DHCP Relay mode, the DHCP request is forwarded to the external DHCP relay server, which can then assign an address to the client.

DHCP Relay is supported on the Ethernet, USB and Wi-Fi interfaces. Each interface can have its own DHCP relay server configured, or you can use the same DHCP relay server for multiple interfaces. DHCP relay servers must be specified by IP address. Specifying by hostname is not supported.

The DHCP Relay configuration for an interface is ignored if that interface is configured for IP passthrough.

Note: DHCP Relay does not prevent you from assigning IP addresses that are outside the subnet for the configured interface. Please ensure that the DHCP relay server provides IP addresses within a valid range.

Using a DHCP relay server on an internal network

In the example shown in Figure 5-9, several AirLink routers are in a fixed location; a warehouse, for example. The routers have a WAN connection on the same network (10.0.0.0/8 in this example). Each router is configured with a /24 subnet within this network so the first ALEOS router will get 10.0.0.0/24, the second router will get 10.0.1.0/24, etc. Within each AirLink router's network are several devices that receive IP addresses from a central DHCP relay server.

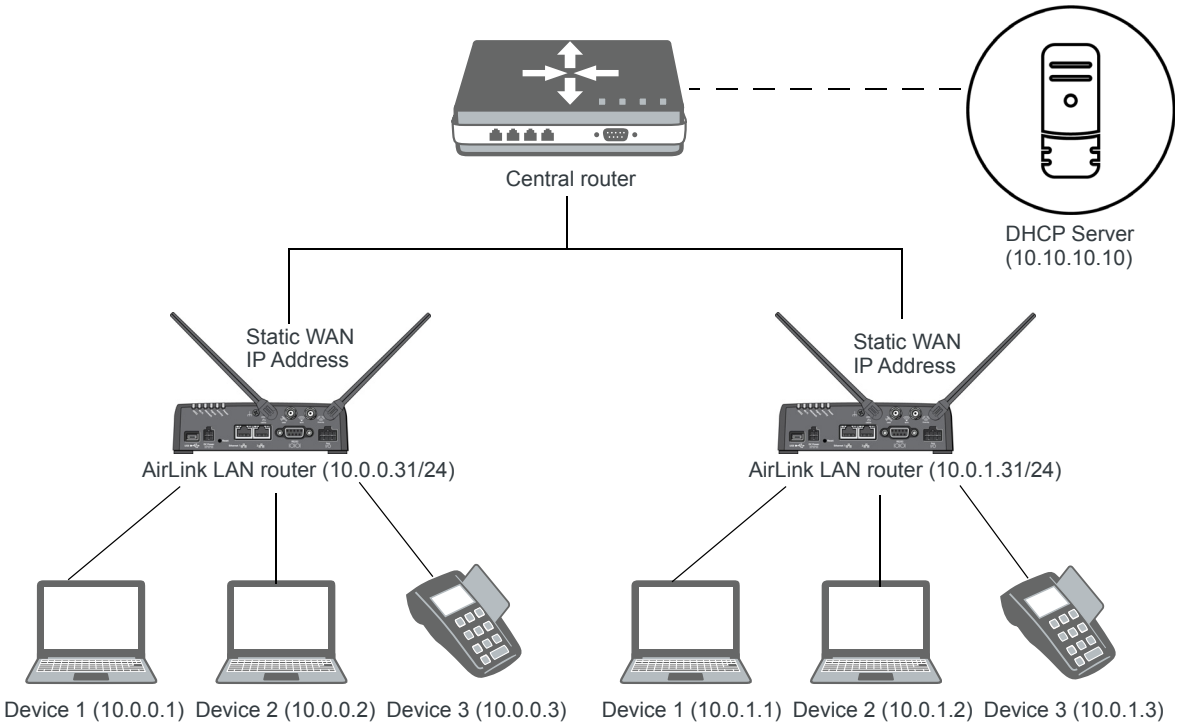


Figure 5-9: DHCP Relay Server on an Internal Network

As each connected device is powered on, it sends a DHCP request. This request triggers the AirLink router to send a unicast DHCP request out the WAN interface. When this request reaches the central router, the central router routes the request to the DHCP server. The DHCP server then generates and sends a response back to the IP address associated with the AirLink router interface on which the request was made.

Note: Any routers between the AirLink router and the DHCP server must have routes configured that allow the response to be routed back to the AirLink router. The AirLink router itself must have a static IP address.

Finally, the typical DHCP handshake takes place and IP addresses are assigned to the connected devices.

Using a DHCP relay server on a VPN

In this scenario, each AirLink router is in a different location; for example, installed in vehicles. Each AirLink router is configured to connect to a central VPN server and the DHCP server is located on the remote end of that VPN connection.

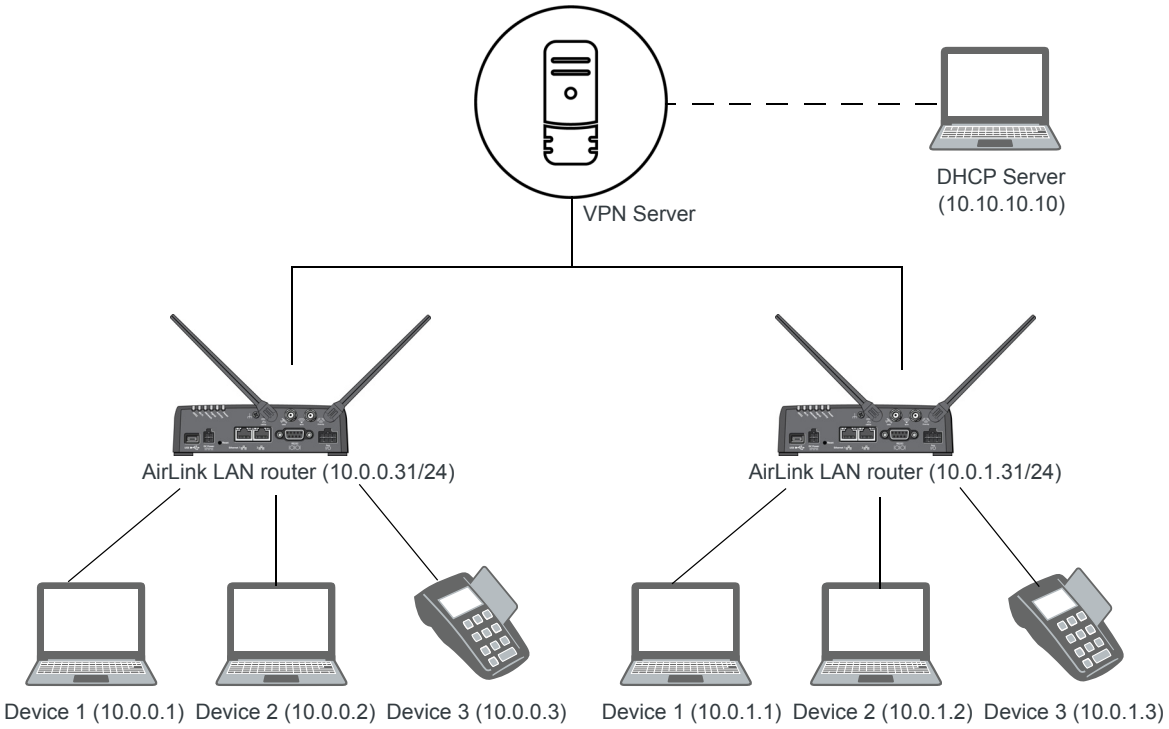


Figure 5-10: DHCP Relay Server on a VPN

In order to make the DHCP relay feature work over the Internet you must use a VPN server. This is because when the DHCP server crafts its response to the DHCP inquiry, it will send the response to the IP address associated with the AirLink router interface that the request came from, which will be a private IP address. By using the VPN server, you can keep within private networks without exposing traffic to the wider Internet.

RADIUS Framed Route

If you have a private APN that is authenticated with a unique user name and password through a RADIUS authentication server, Framed Route enables you to associate a pool of IP address (for example a /24 subnet) with that user name, effectively creating a remote branch of a private corporate network. Refer to the RADIUS specifications for more details.

For an AirLink router to work effectively with Framed Route, set the following two fields on the LAN > Ethernet screen to “Enable”:

- Accept Unsolicited Traffic—Enabling this field allows a device on the corporate network to dial out to a device connected on the LAN side of the AirLink router.
- Turn Off NAT—Enabling this field allows traffic from the LAN side of the AirLink router to flow back to the corporate network.

USB

The AirLink RV50 is equipped with a USB port that increases the methods by which you can send and receive data from a connected computer. You can set up the USB port to work as either a virtual Ethernet port or a virtual serial port, or you can disable it to prevent access by USB. You may need to install a USB driver to use these modes. For more information, see Installing the USB Drivers on page 136.

By default, the port is set to work as a virtual Ethernet port.

Note: Sierra Wireless recommends that you use a USB 2.0 cable with your AirLink RV50 and connect directly to your computer for best throughput.

To change the USB port to allow virtual serial port communication:

1. In ACEmanager, go to LAN > USB, and choose USB Serial as the USB Device Mode. To disable the USB port, select Disable from the same menu.

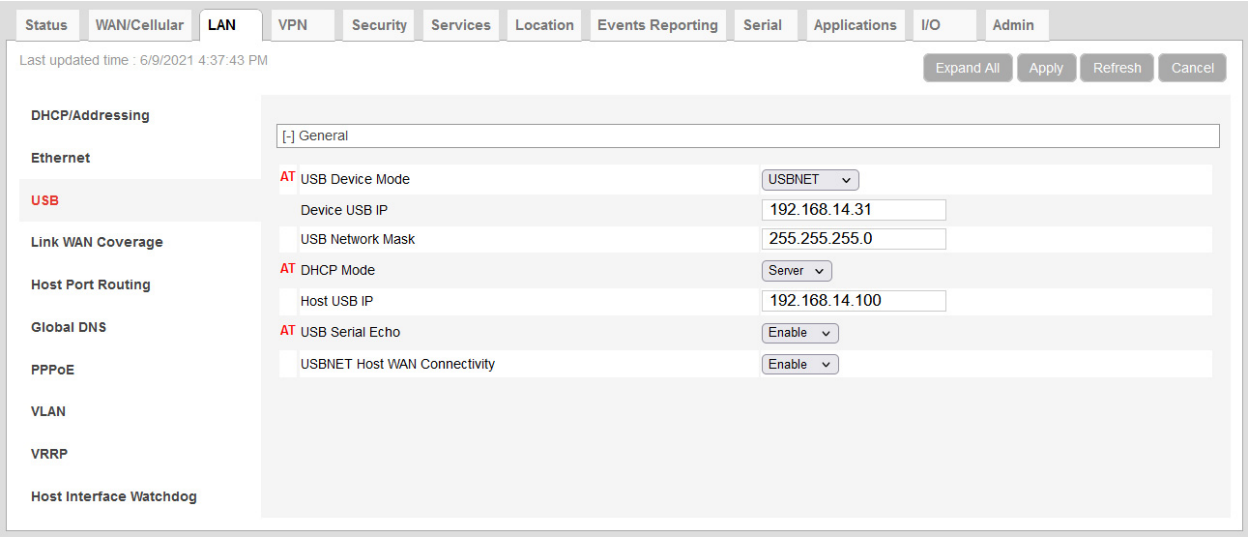


Figure 5-11: ACEmanager: LAN > USB

Field	Description
General	
USB Device Mode	The USB mode on router startup • USB Serial—USB port acts as a virtual Serial port. • USBNET—USB port acts as a virtual Ethernet port. (default) • Disabled—USB port is disabled. You can also configure this parameter using the AT Command *USBDEVICE. See *USBDEVICE on page 495. *Note: A reboot is required to activate the USB mode change. If you want to stream Location data to the USB port (Local/Streaming on page 287), set this field to USB Serial.*

Field	Description
USB Serial Mode	When USB Device Mode is set to USB Serial, select the USB Serial Mode. Options are: • AT (default) • PPP
Device USB IP	The USBNET IP address of the AirLink router. By default this is set to 192.168.14.31.
USB Network Mask	Use this field to configure a subnet mask for USBNET Default is 255.255.255.0
DHCP Mode	Sets how IP addresses are assigned on the network. Options are: • Server (default)—IP addresses and DHCP leases are managed by the AirLink router • Relay—DHCP requests are forwarded to, and assigned by, an external DHCP server. For more information, see DCHP Relay on page 132.
DHCP Relay Server	Appears when DHCP Mode is set to Relay. Enter the IP address of the DHCP Relay Server. *Note: DHCP Relay servers must be specified by IP address. Specifying by hostname is not supported.*
Host USB IP	The IP for the computer or device connected to the USB port
USB Serial Echo	The AT command echo mode when the USB is configured as a virtual serial port Options: • Enable—Echoes commands to the computer (so you can see what you type) (default) • Disable—Does not echoes commands to the computer (you cannot see what you type)
USBNET Host WAN Connectivity	Controls access to the WAN over the USB port Options are: • Enable—USB can be used to access the WAN (default) • Disable—Access to the WAN over USB is blocked.

Installing the USB Drivers

A USB driver is required if you want to use the USB port on the router as a virtual serial port (USB Serial). If you want to use the USB port as a virtual Ethernet port (USBnet), a driver is not required as the default Microsoft Windows 7 and Windows 8 drivers are used.

To install the USB Serial drivers for Windows 7 and Windows 8:

1. Go to source.sierrawireless.com and download the USB Serial Driver One-Click Tool.
2. Double-click the downloaded file (AirLink_Serial_<version number>.exe).
3. As the drivers installs, a progress box appears in the lower right-hand corner of the monitor.

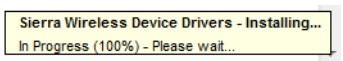


Figure 5-12: USB Serial One-Click Tool progress window

4. In ACEmanager, go to LAN > Ethernet and set the USB Device Mode field to USB Serial.
5. Connect a router to the computer using a USB cable.
   The driver installation completes and a window opens indicating the Serial Port number.

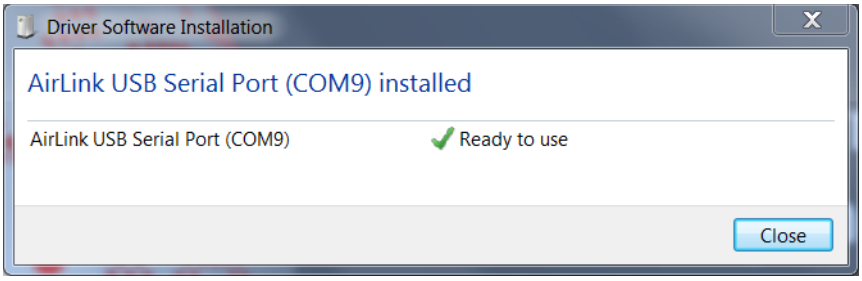


Figure 5-13: USB Serial Driver Installation Complete

At any time, you can open Device Manager to check the Serial Port number.

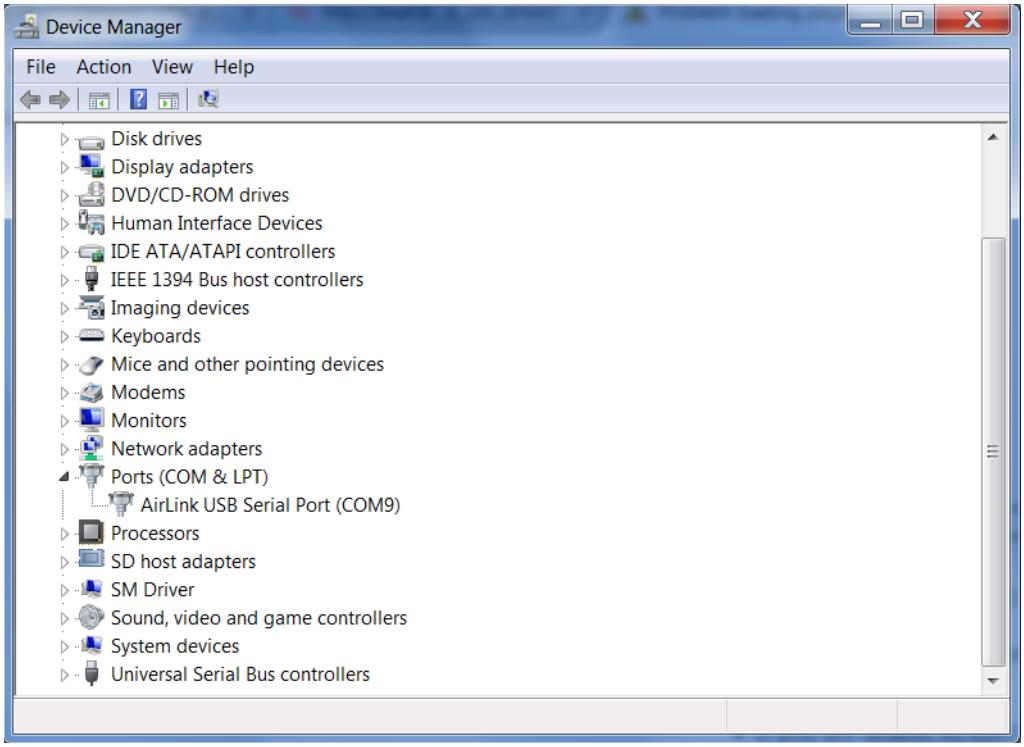


Figure 5-14: Device Manager

Note: USB serial and USBnet drivers available at source.sierrawireless.com also work with Linux CDC-ACM drivers.

Note: The COM port number assigned by driver installation is the next port that is available. The port number might vary depending on the number of devices connected (using serial or virtual serial).

Once the driver is installed, you can use the USB port just like a standard serial port.

Link WAN Coverage

You can link WAN coverage to a selected LAN port (Ethernet or USB). If the AirLink router loses WAN coverage, the selected port is disabled for a configurable duration.

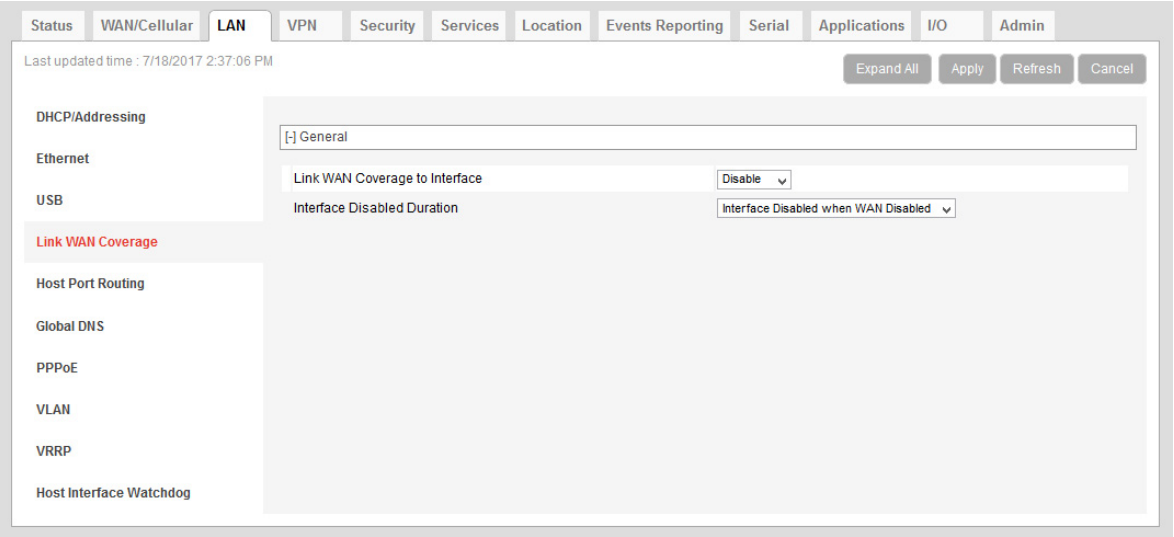


Figure 5-15: ACEmanager: LAN > Link WAN Coverage

Field	Description
General	
Link WAN coverage to Interface	This disables the specified port when there is no WAN connection. Options are: • Disable (default) • Ethernet • USB
Interface Disabled Duration	Sets the period of time (in seconds) that the LAN interface is disabled when linking a LAN port to the WAN. Either the Ethernet or the USB LAN port can be linked to the WAN connection, but not at the same time. Options are: • Interface Disabled when WAN is disconnected (default) • 5 seconds • 10 seconds • 15 seconds • 20 seconds • 25 seconds • 30 seconds

Host Port Routing

Host port routing enables the AirLink router to handle network communication for up to two non-NATed networks behind the gateway or router connected to the AirLink router. The following illustration shows a typical network configuration.

Note: The AirLink router does not handle addressing for devices behind the router or gateway.

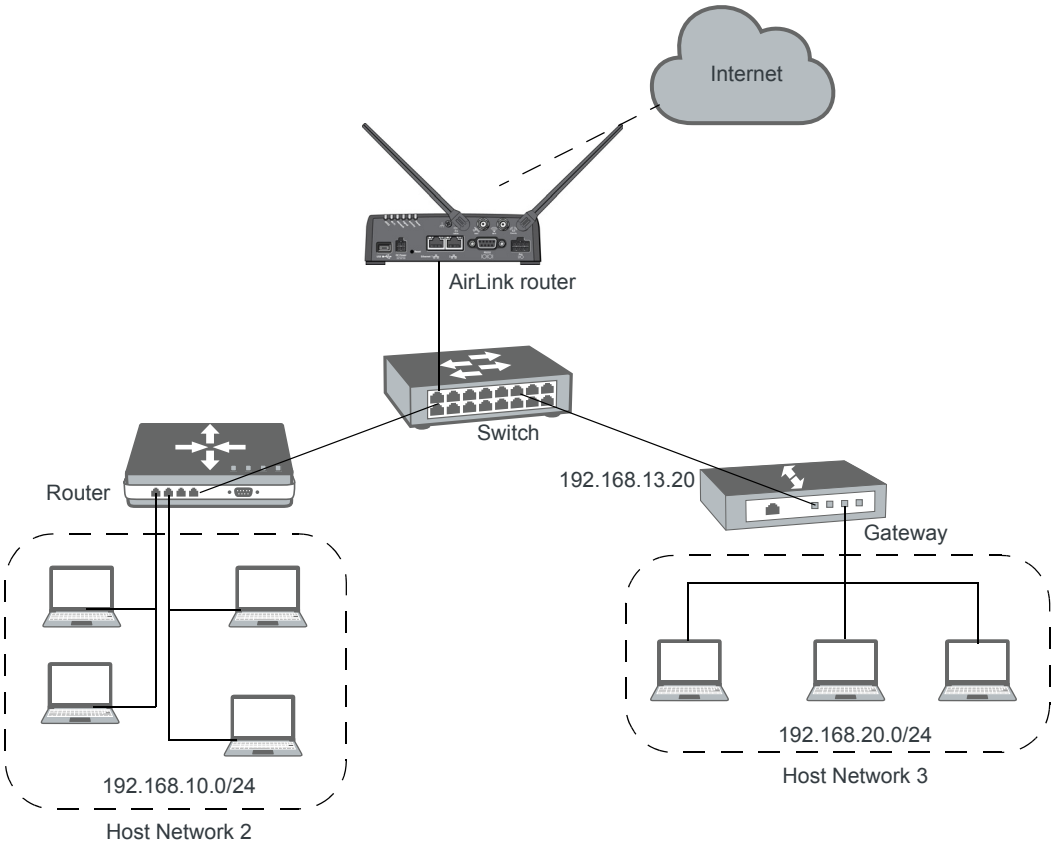


Figure 5-16: Host Port Routing Network Configuration

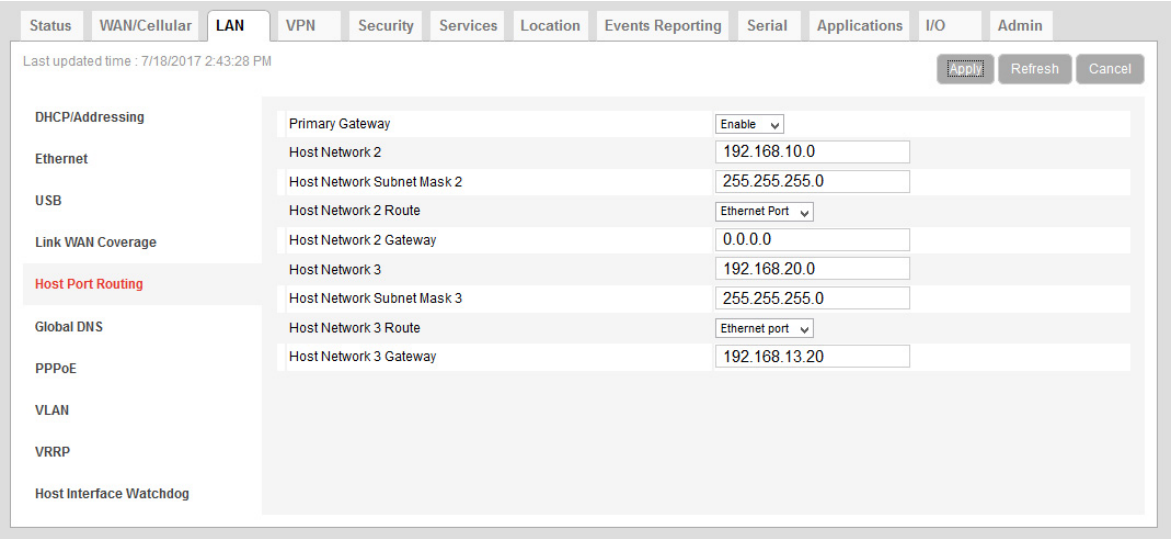


Figure 5-17: ACEmanager: LAN > Host Port Routing

Field	Description
Primary Gateway	When enabled, the AirLink router responds to Address Resolution Protocol (ARP) requests to resolve WAN addresses for devices on the connected LANs. In doing so, the router becomes the primary gateway for connected LANs. Default is Enabled.
Host Network 2 **Host Network 3**	Enter the IP address for Host Network 2 and 3. These are LAN networks connected to the AirLink router behind a router or gateway. They do not have the same IP range as the AirLink router LAN network. For example, 192.168.10.0.
Host Network Subnet Mask 2 **Host Network Subnet Mask 3**	The subnet for the applicable network. For example, 255.255.255.0, which would with the setting above define a secondary network of 192.168.10.0/24.

Host Network 2 Route **Host Network 3 Route**	Choose the appropriate option, depending on how ARP requests are handled on the network. Options are: • Ethernet— Select this option if the network uses a router that acts as an ARP proxy for addresses on subnets connected to it. For example, in Figure 5-17 on page 140, when traffic is destined for host 192.168.10.100 in network 2, the AirLink router sends an ARP request for 192.168.10.100. *Note: If Proxy ARP is not enabled on the router, the transmission fails (destination unreachable).* • Gateway—Select this option if the network uses a device that does not handle ARP requests for network devices attached to it. When Gateway is selected, ALEOS handles ARP requests for the connected LAN devices. Any traffic destined for a host on the network behind a gateway is routed, by the device, through the gateway IP. For example, in Figure 5-17 on page 140, when traffic is destined for host 192.168.20.100 in network 3, the AirLink router sends an ARP request for the gateway (192.168.13.20), not the host. When you select Gateway, Proxy ARP is not required on the router.
Host Network 2 Gateway **Host Network 3 Gateway**	Enter the IP address for the gateway. This setting appears after selecting Gateway in the Host Network Route field and clicking Apply.

Global DNS

When the mobile network grants the IP address to the device, it includes the IP addresses of its DNS servers. Global DNS allows you to override the Mobile Network Operator's DNS settings for all connected devices. This is useful when the connected devices need to use a private network.

Note: If there are no alternate DNS servers defined, the default is the WAN network DNS server.

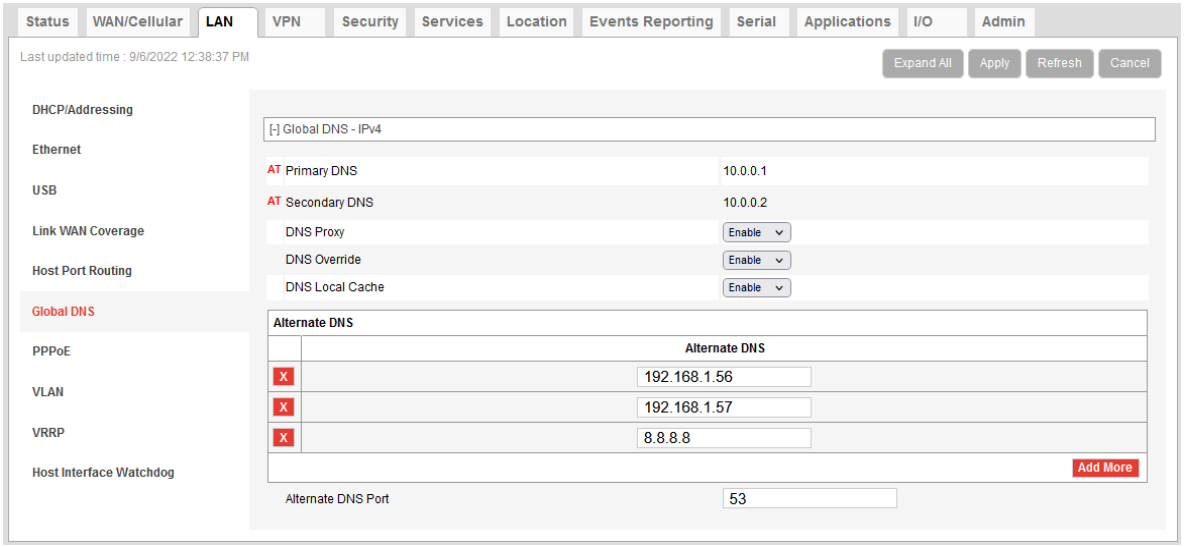


Figure 5-18: ACEmanager: LAN > Global DNS

Field	Description
Primary DNS	Primary Mobile Network Operator's DNS IP Address. This and the secondary DNS are generally granted by the mobile network along with the Network IP.
Secondary DNS	Secondary Mobile Network Operator's DNS IP Address

Field	Description

DNS Proxy	Determines whether or not the AirLink router is used as a DNS proxy server.
	Note: Using the AirLink router as a proxy DNS server can help reduce mobile network data use.
	Options are:
	• Enable (default) —All connected DHCP clients (PPP, PPPoE, USBNET, and Ethernet) send their DNS IP address resolution requests to the AirLink router. The AirLink router performs DNS lookups on behalf of the DHCP client.
	  • If the AirLink router is able to resolve the request, it sends a response to the DHCP client.
	  • If the AirLink router does not have the necessary information to resolve the request, it sends the request to the DNS server configured in the DNS Override field. When the AirLink router receives a response, it forwards it to the DHCP client and saves the information so that it can resolve the same request in the future.
	• Disable—All connected DHCP clients send their DNS IP address resolution requests to the DNS server received from the mobile network or the alternate server specified by DNS Override, if enabled. The AirLink router is not used as a DNS server.

DNS Override	Overrides the Mobile Network Operator's DNS address with the DNS server configured in the Alternate DNS field(s). Options are: • Disable (default)—Mobile Network Operator's DNS server is used • Enable—Alternate DNS server is used In order to ensure consistent DNS resolution, DNS override, when configured, applies to all WAN interfaces, including Ethernet WAN with static IP configuration. (See Static Configuration on page 101.)
DNS Local Cache	Configures caching for the router's DNS server. Options are: • Enable (default)—The built-in DNS server caches queries and entries, which can reduce WAN traffic overall by sending out less DNS-related traffic. • Disable—DNS queries and entries are not cached.
Alternate DNS	Configure up to four alternate DNS servers to use instead of the Mobile Network Operator's DNS server. Each server is queried in order, from first to last.
Alternate DNS Port	If you want to specify the port on the connected device that the AirLink router sends IP address resolution responses to: 1. Ensure that the DNS Override field is set to Enable. 2. Enter the desired port number in this field. 3. Click Apply. When this field is set to 53 (default) or 0, packets are sent to port 53, the standard DNS port.

PPPOE

PPPoE (Point-to-Point Protocol over Ethernet) allows a point-to-point connection while using Ethernet. Just like the dial up protocol on which it is based, PPPoE can use traditional user name and password authentication to establish a direct connection between two Ethernet devices on a network (e.g., your AirLink router and your computer or router).

Examples for PPPoE with your AirLink router:

- Backup connectivity solution for your network
- Individualized Internet connection on a LAN
- Password restricted Internet connection

Only one computer, router, or other network device at a time can connect to the AirLink router using PPPoE. If you are using the AirLink router connected to a router as a back up Internet connection for your network, you should configure the router to use the PPPoE connection and not the individual computers.

Note: To configure a PPPoE connection on some operating systems, you need administrator privileges to the computer you are configuring or access granted by an administrator on the network to add/remove devices to your computer.

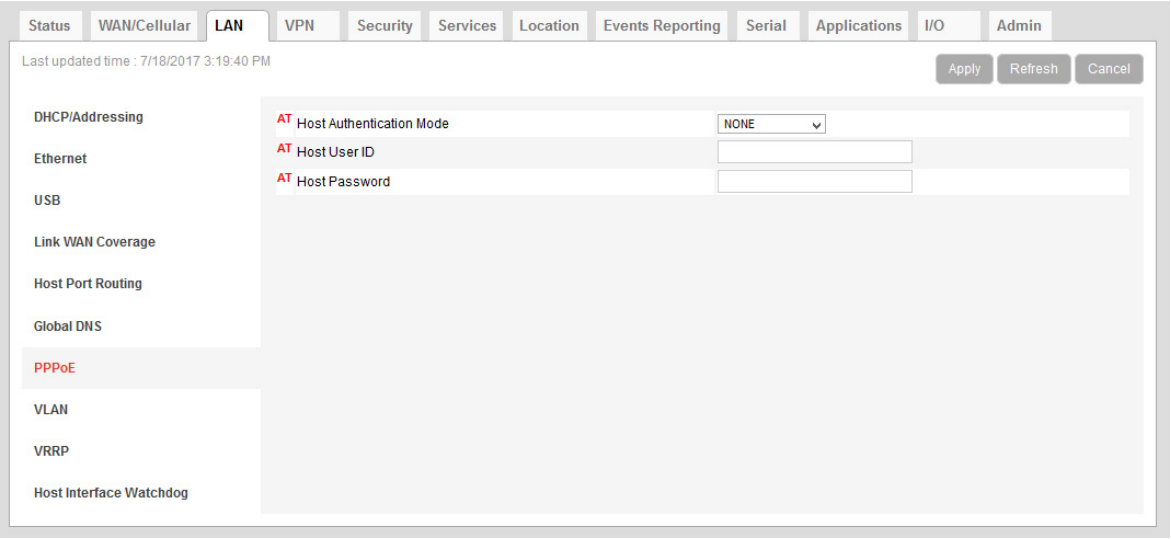


Figure 5-19: ACEmanager: LAN > PPPoE

Field	Description
Host Authentication Mode	Host Authentication Mode: Use PAP or CHAP to request the user login and password during PPP or CHAP negotiation on the host connection. The username and password set in *HOSTUID and *HOSTPW is used. • NONE (default) • PAP and CHAP • CHAP

Field	Description
Host User ID	User ID for authentication (up to 64 bytes)
Host Password	Password for authentication

Configure the AirLink router to Support PPPoE

Note: You must disable the DHCP server for PPPoE to work.

To configure an AirLink router to support PPPoE:

1. In ACEmanager, go to LAN > Ethernet.
2. Under General, in the DHCP Server Mode field, select Disable.

Note: PPPoE authentication is optional. If you use PPPoE authentication, no other tethered LAN connection will have network access, regardless of whether or not the PPPoE host is connected. If you are using non-authenticated PPPoE, other tethered LAN connections will have network access until a PPPoE host is connected.

3. If you want to use authenticated PPPoE:
   a. Go to LAN > PPPoE, and in the Host Authentication Mode field, select PAP and CHAP.
   b. In the Host User ID, enter a user ID for the PPPoE connection.
   c. In the Host Password field, enter a password for the PPPoE to connection.
4. Click Apply.
5. Reboot the router.

Tip: *If you leave Host User ID and Host Password blank, any computer or device can connect to the AirLink router using PPPoE.*

Note: ACEmanager shows the existing value for the PPPoE password as stars (****).

Optional: Configure the Device Name

1. In ACEmanager, go to Services > Dynamic DNS.
2. In the Service field, select IP Manager[1].
3. Under Dynamic IP, enter a name in the Device Name field, such as AirLink router or the ESN. The name can be up to 20 characters long.

   The name you choose for Device Name does not affect the connection, but may need to be configured in PPPoE settings for the router, device, or computer you connect to your AirLink router.

1. IP Manager will be deprecated in ALEOS 4.17.0.

Configuring a PPPoE Connection in Windows 7

1. In Windows 7, go to Start > Control Panel.

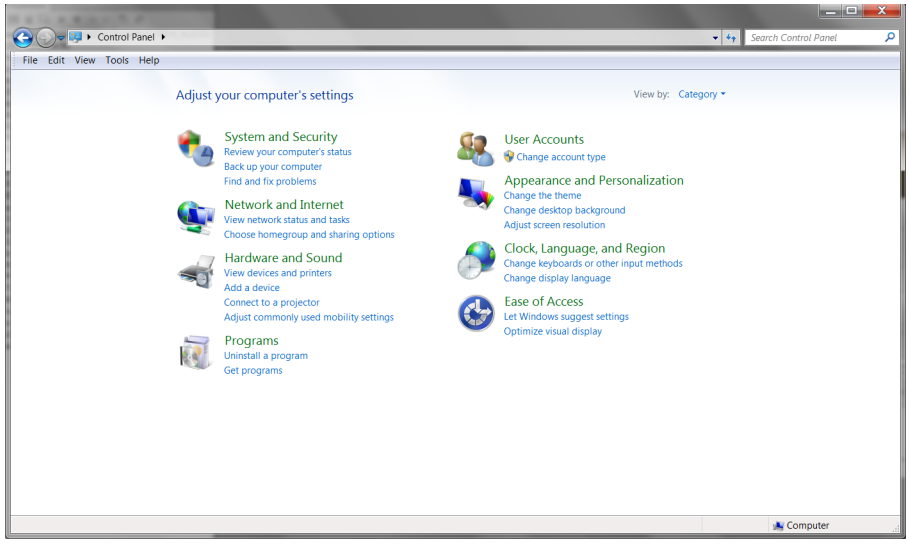


Figure 5-20: Windows 7: Control Panel

2. Select Network and Internet.

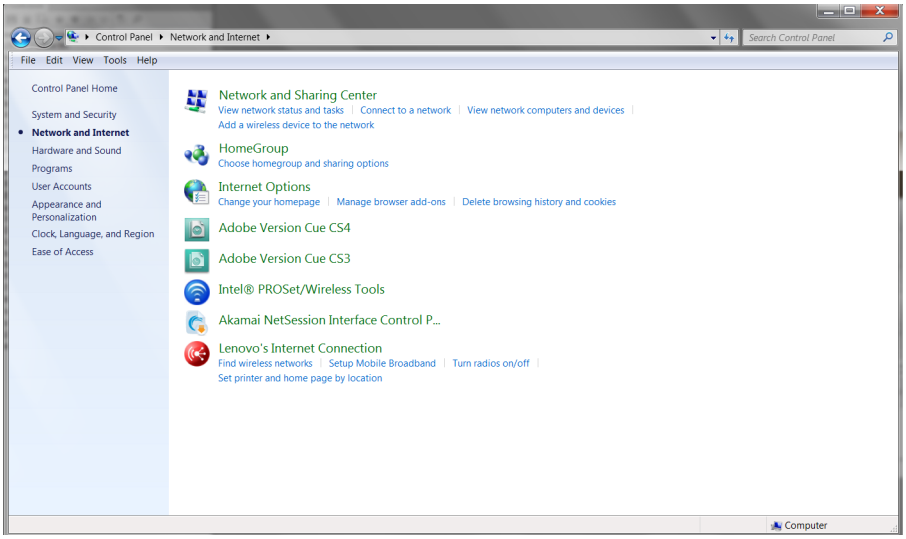


Figure 5-21: Windows 7: Control Panel > Network and Internet

3. Select Network and Sharing Center.

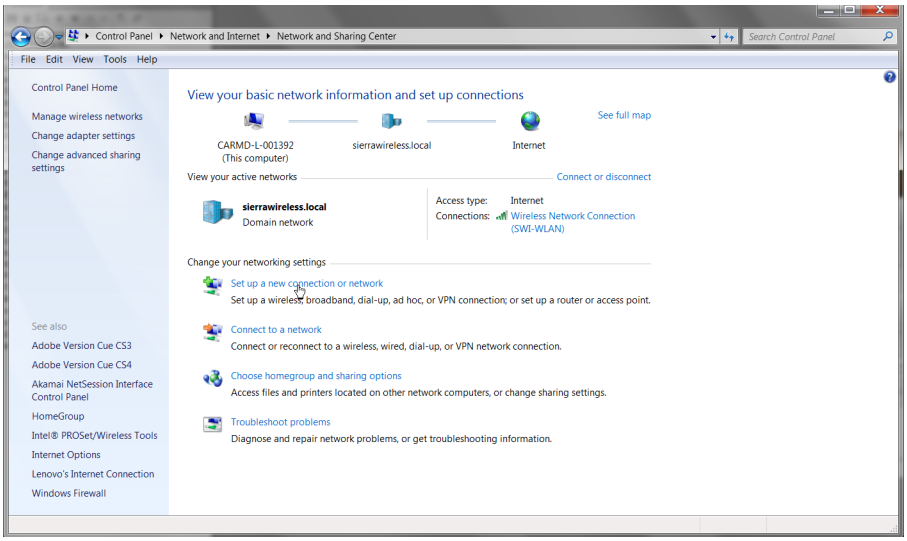


Figure 5-22: Windows 7: Control Panel > Network and Sharing Center

4. In the middle of the page, under Change your networking settlings, select Set up a new connection or network.

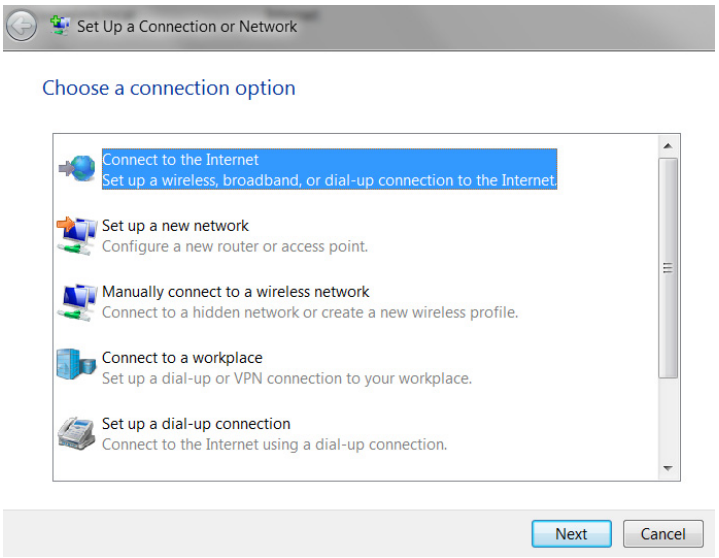
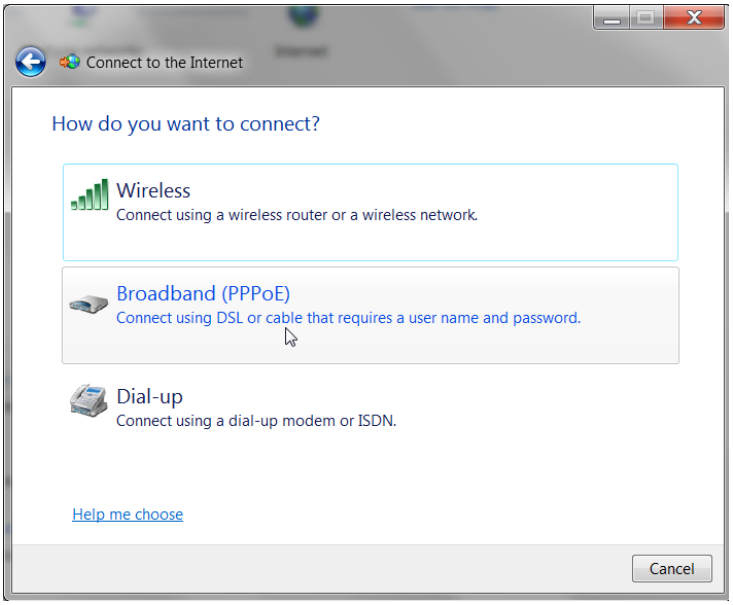
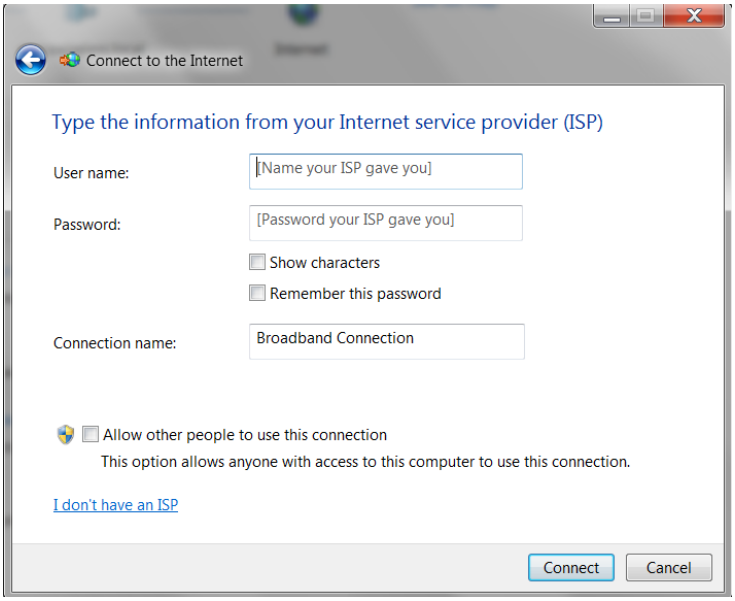


Figure 5-23: Set Up an Connection or Network

5. Select Connect to the Internet and click Next.



6. Select Broadband (PPPoE).



7. If you are using authenticated PPPoE, enter the User name and Password you configured in ACEmanager.
8. If desired, change the Connection name to something such as PPPoE that clearly identifies the connection.
9. Click Connect.

For subsequent connections, you can click the network icon in the Task bar ( ) and select the PPPoE connection.

VLAN

ALEOS supports up to three Virtual Local Area Networks (VLANs) on its Ethernet port. VLANs are logical groupings of network devices that share the same broadcast domain. All devices on the same VLAN can ping each other without routing. ALEOS does not support routing between VLANs.

Note: The VLANs must also be configured on the switch.

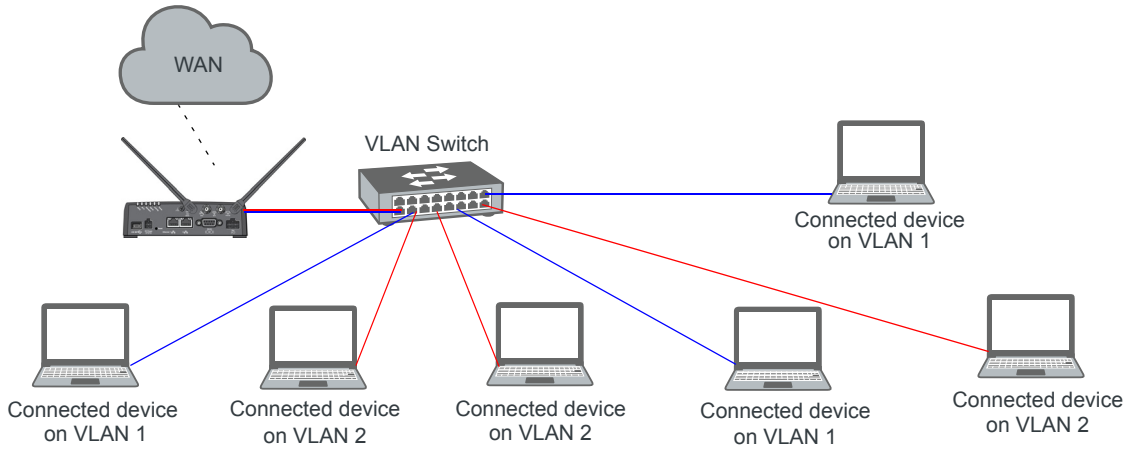


Figure 5-24: VLAN network configuration

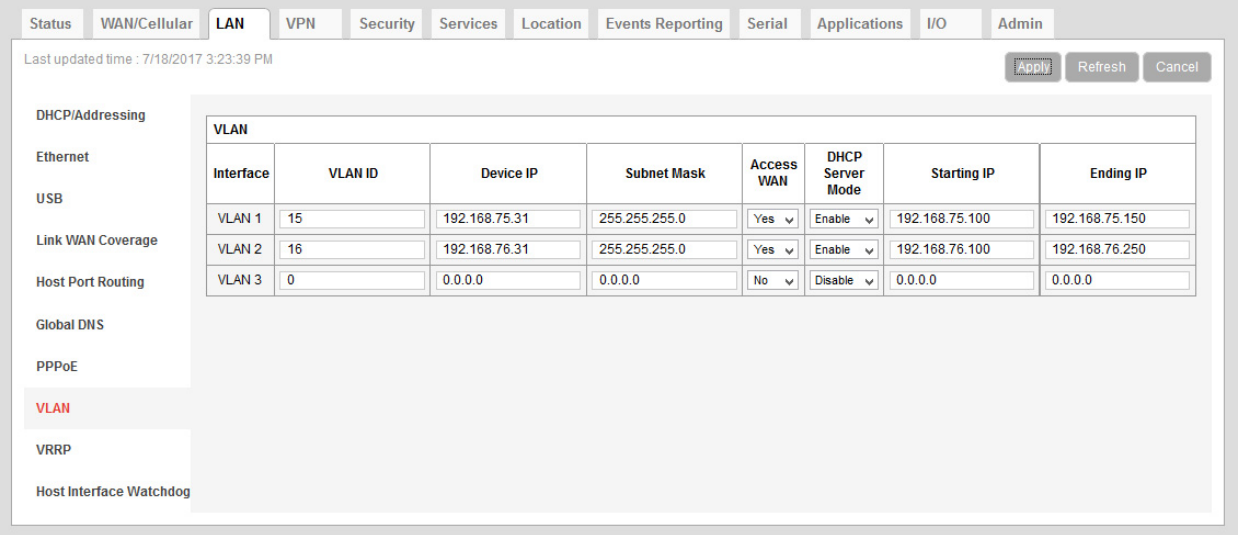


Figure 5-25: ACEmanager: LAN > VLAN

Field	Description
Interface	Displays the three VLANs you can configure
VLAN ID	VLAN ID • 0—VLAN is disabled (default) • 1–4094—Valid range for VLAN ID
Device IP	The IP address of the AirLink router for that VLAN interface
Subnet Mask	The subnet mask indicates the range of host IP addresses that can be reached directly. Changing the subnet mask limits or expands the number of devices that can connect to the AirLink router.
Access WAN	Choose whether or not devices on the configured VLAN have access to the WAN. • Disable (default) • Enable
DHCP Server Mode	Choose whether or not the AirLink router acts as a DHCP server Options are: • Enable—AirLink router acts as the DHCP server • Disable (default)
Starting IP	VLAN interface DHCP pool starting IP address
Ending IP	VLAN interface DHCP pool ending IP address

VRRP

VRRP (Virtual Router Redundancy Protocol) enables you to configure a backup WAN connection to be used if the primary connection fails. You can configure VRRP on the AirLink router's Ethernet port.

You configure a VRRP Master and VRRP Backup device(s) and set their priorities. The device with the highest priority (normally the VRRP Master) becomes the primary route for the data connection.

The VRRP Master and Backups share a common virtual IP.

One common scenario is to use a 3rd party router for the primary connection and the AirLink router for the backup connection.

Note: VLAN does not function with VRRP or VPN. Do not configure VLAN with VRRP or VPN.

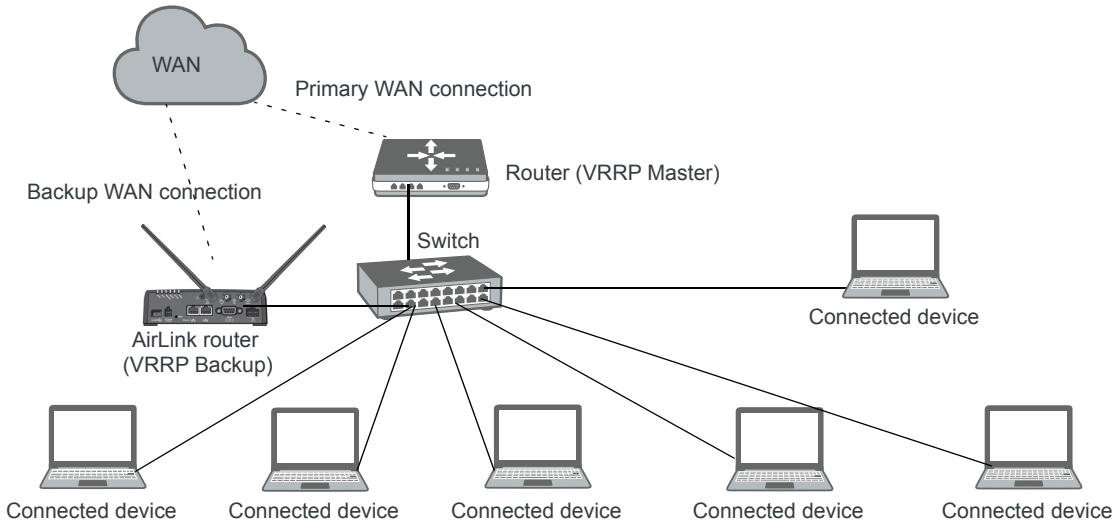


Figure 5-26: VRRP Network Configuration

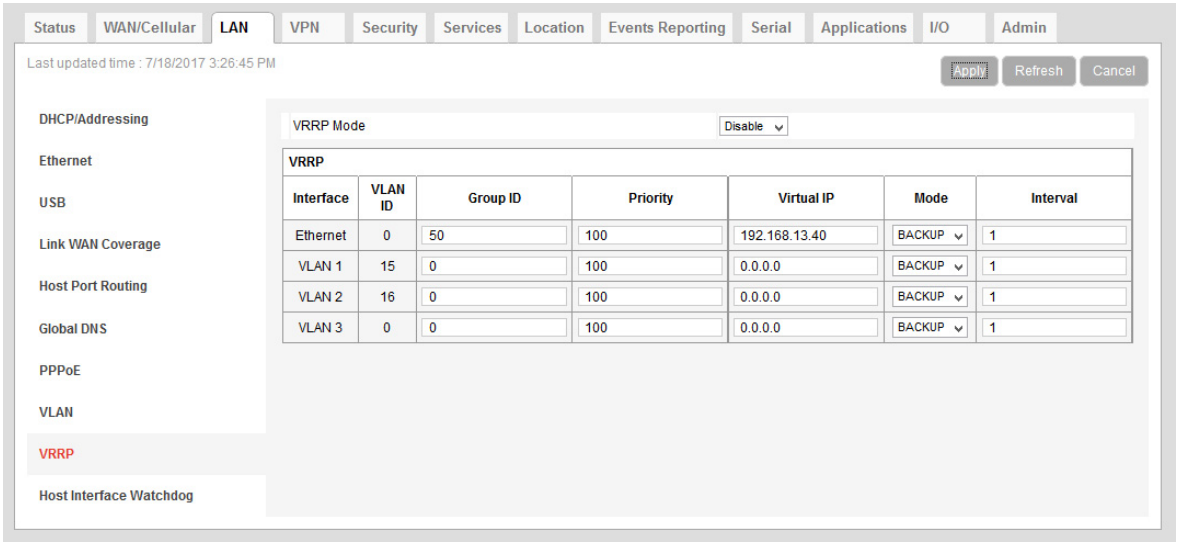


Figure 5-27: ACEmanager: LAN > VRRP (no VLANs)

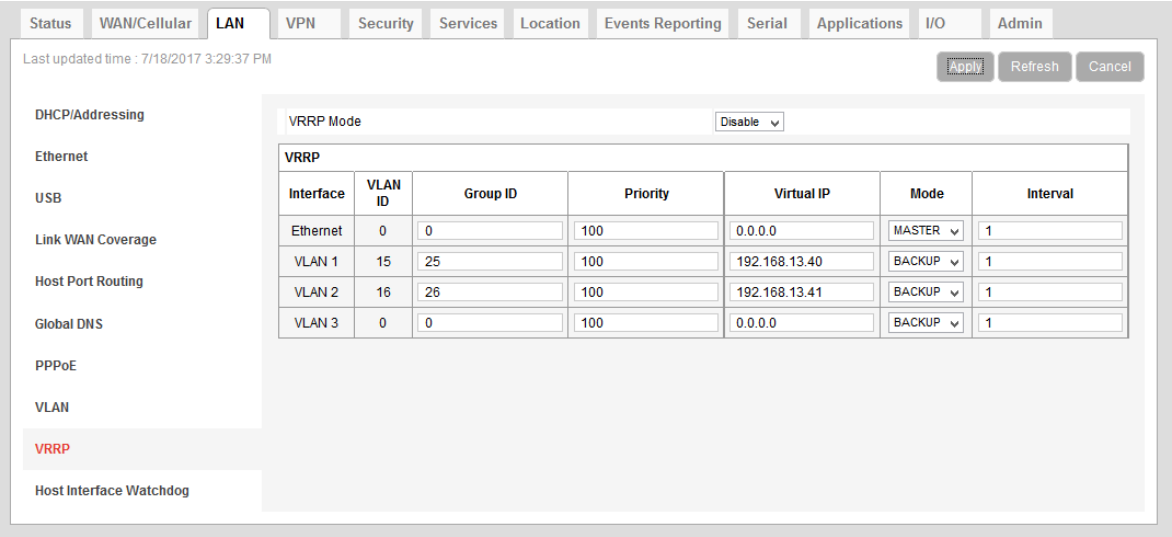


Figure 5-28: ACEmanager: LAN > VRRP (VLANs)

You can also set up VRRP using two AirLink routers—one configured as the VRRP Master and the other as the VRRP Backup. The Backup AirLink router provides an alternate route when the Master AirLink router loses coverage.

For example, if you have cellular accounts with two different Mobile Network Operators (MNOs) you might prefer to use MNO A's connection, but to maintain continuity, you would like traffic to switch to MNO B if A's network is down and switch back to A's network once the connection is re-established.

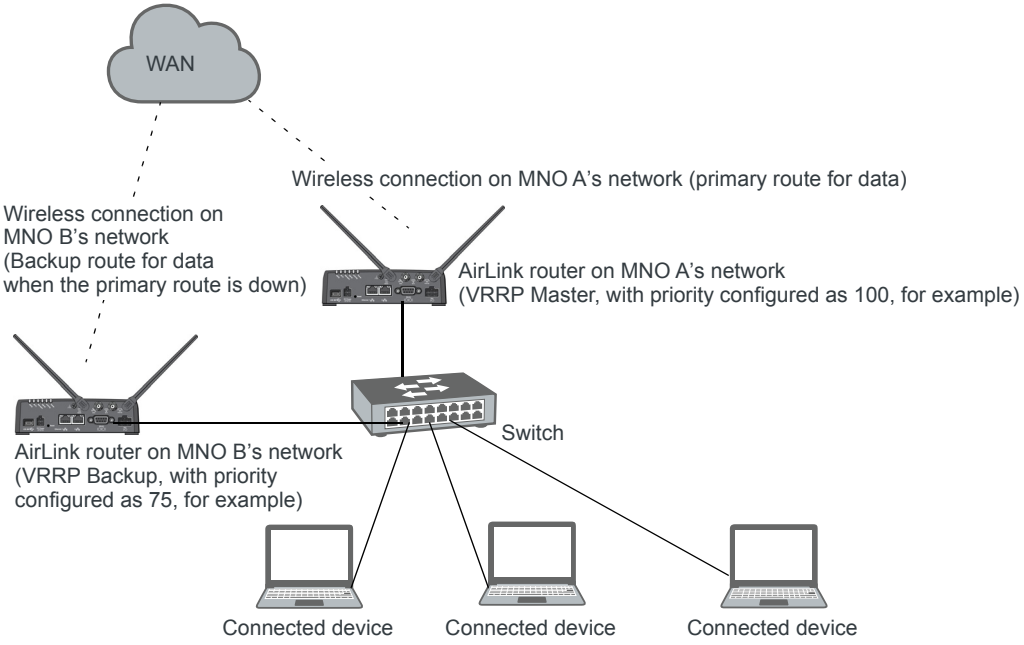


Figure 5-29: VRRP Network Configuration using two AirLink routers

Field	Description
VRRP Enabled	Allows you to activate VRRP. Options are: • Enable • Disable (default) *Note: VLAN does not function with VRRP or VPN. Do not configure VLAN with VRRP or VPN.*
VRRP — The Group ID, and Virtual IP address must be the same on the VRRP Master and VRRP Backup devices	
Interface	Displays Ethernet port on AirLink router and the VLAN numbers
VLAN ID	Displays the VLAN ID This value is inherited from the LAN > VLAN screen. (See VLAN on page 149.) *Note: VLAN does not function with VRRP or VPN. Do not configure VLAN with VRRP or VPN.*
Group ID	Enter the VRRP Group ID. Configure the VRRP Master (for example, the 3rd party router) and the VRRP Backup (for example the AirLink router) with the same Group ID. Options are: • 0–255 (Default is 0.)
Priority	Use this field to configure the priority for the AirLink router. The device with the highest priority (typically a 3rd party router) provides the primary data traffic route. If the device loses its connection to the WAN, its priority number drops. If the device fails, then when the failure is detected, the next highest priority router becomes the active router. The priority number configured on the VRRP Backup (typically the AirLink router) should be less than the initial priority number on the VRRP Master and greater than the value that the VRRP Master's priority number would be if it drops as a result of losing its WAN connection. For example, if the VRRP Master router has an initial priority number of 200 that drops to 80 if it loses its WAN connection, setting the AirLink router's priority to 100 ensures that it becomes the primary route if the VRRP Master loses its WAN connection. When the 3rd party router re-establishes its connection, its priority returns to 200 and it once again becomes the primary route for data. Options are: • 1–255 (Default is 100.)
Virtual IP	Configure the same virtual IP for the VRRP Backup (typically the AirLink router) and the VRRP Master (typically a 3rd party router). The virtual IP must be unique within the LAN subnet and cannot be within a pool of addresses assigned via DHCP.

Field	Description
Mode	Indicates the initial mode for the AirLink router Options are: • MASTER • BACKUP (default) *Note: Designating a device as "Master" in this field does not make it the primary route for data unless it is also given a higher priority number than the VRRP Backup device. See Priority.*
Interval	If the AirLink router is acting as VRRP Master, it advertises its Master status at the interval (in seconds) configured in this field. Options are: • 1–65535 seconds (Default value is 1.)

Host Interface Watchdog

The Host Interface Watchdog provides a way for you to ensure that the LAN connection is alive. You can use this feature to monitor:

- A host connected to the LAN via an Ethernet or USB connection

When the Host Interface Watchdog is enabled, ALEOS sends a ping to the connected device at configured intervals. If there is no response to the ping, the LAN interface is reset.

Note: The network interface is automatically determined from the IP address and the LAN configuration.

After the interface comes back up, ALEOS sends another ping to the connected device. If there is still no response to this ping, the AirLink router reboots. After a reboot caused by the LAN Interface Watchdog, ALEOS waits an hour before attempting pings to prevent repeated frequent reboots.

Note: DUN (PPP) is not supported. If the IP address for the host is on a DUN network, the feature is disabled.

Note: The feature is not disabled when the interface uses Public Mode, but it cannot monitor the host interface unless the mobile network provides a static IP.

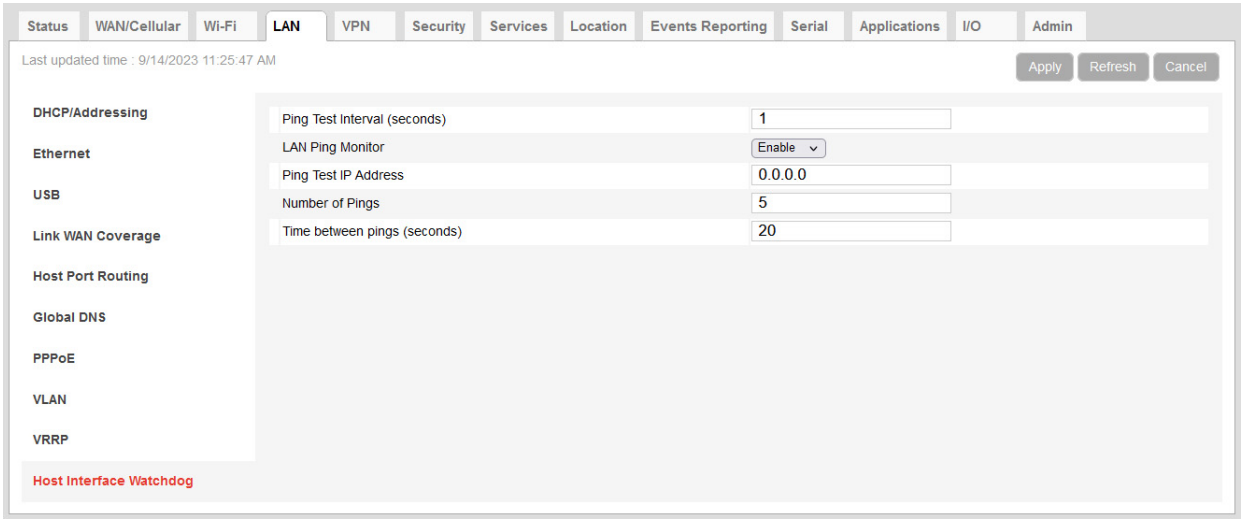


Figure 5-30: ACEmanager: LAN > Host Interface Watchdog

Field	Description
Ping Test Interval (seconds)	Enter the idle period (in seconds) between connectivity tests. If this field is set to 0, the Host Interface Watchdog is disabled. To prevent the router from rebooting frequently when a connection is not available, if the router reboots as a result of a failed keepalive ping, it waits 60 minutes before sending another keepalive ping. Once the ping is successful, the router returns to the interval configured in this field. Options are: • 1–15300 (Default is 1)
LAN Ping Monitor	• Enabled (default)—The network interface statistics are not monitored and a ping is always sent at the interval configured in the Ping Test Interval field. • Disabled—The network interface statistics are monitored and connectivity is assumed when there is traffic received.
Ping Test IP Address	Enter the IP address of the device to ping. If a device IP address is not configured, the Host Interface Watchdog is disabled.
Number of Pings	Enter the number of consecutive missed pings before a test is considered to have failed. Options are: • 1–12 (Default is 5)
Time between pings (seconds)	Enter the idle period (in seconds) between pings. Consecutive missed pings (as entered for Number of Pings above) will cause a ping test to fail. Options are: • 1–20 (Default is 20)

6: VPN Configuration

The AirLink RV50 can act as a Virtual Private Network (VPN) device, providing enterprise VPN access to any device connected to the AirLink router even when a device has no VPN client capability on its own. The AirLink router supports three types of VPN: IPsec, GRE, and OpenVPN. The RV50 can support up to five VPN tunnels at the same time.

Note: Dynamic Mobile Network Routing (DMNR) is not compatible with VPN tunnels. If you are using DMNR, disable all VPN tunnels.

Note: VLAN does not function with VRRP or VPN. Do not configure VLAN with VRRP or VPN.

General

On the General page you can select your IPsec Implementation and reset all VPN tunnels so that the RV50 doesn't have to be rebooted in order for changes to be used.

The available settings on the General page depend on which IPsec implementation you have selected.

Standard Vs. Legacy IPsec Implementation

The AirLink RV50 supports Legacy IPsec implementation (in place prior to ALEOS 4.12.0) or the new Standard IPsec implementation. Sierra Wireless recommends that you migrate any existing Legacy VPN implementations to the Standard version for increased features and support. For configuration information, see IPsec (Legacy) on page 164 and IPsec (Standard) on page 170.

The Standard implementation is fully IKEv1 and IKEv2 compliant, and supports MOBIKE when operating over IKEv2. Standard implementation also offers increased security through certificate-based authentication and a larger set of cryptographic algorithms than the Legacy implementation. You can use Standard for Host-terminated or LAN-terminated applications (see Figure 6-3). In addition, the Standard implementation provides the option to configure IPsec tunnels to FIPS (Federal Information Processing Standards) standards. For more information, see IPsec FIPS Mode on page 159.

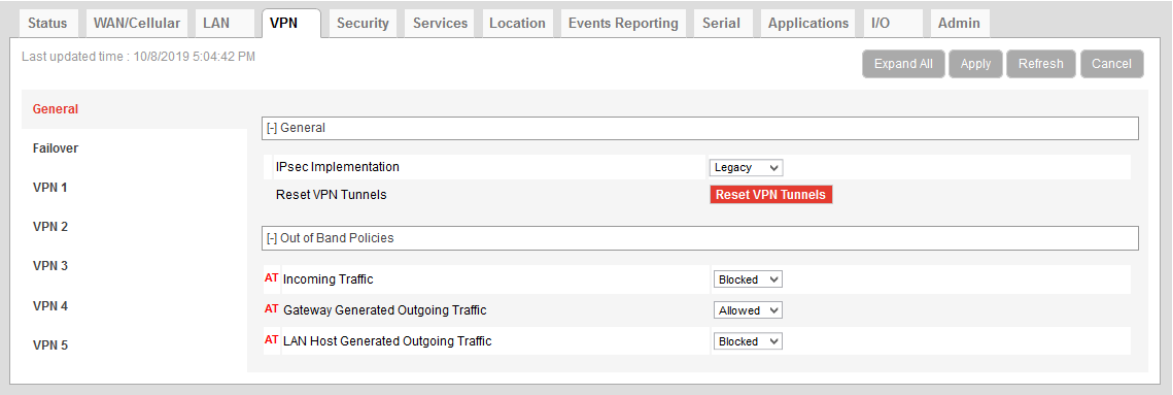


Figure 6-1: ACEmanager: VPN > General (Legacy)

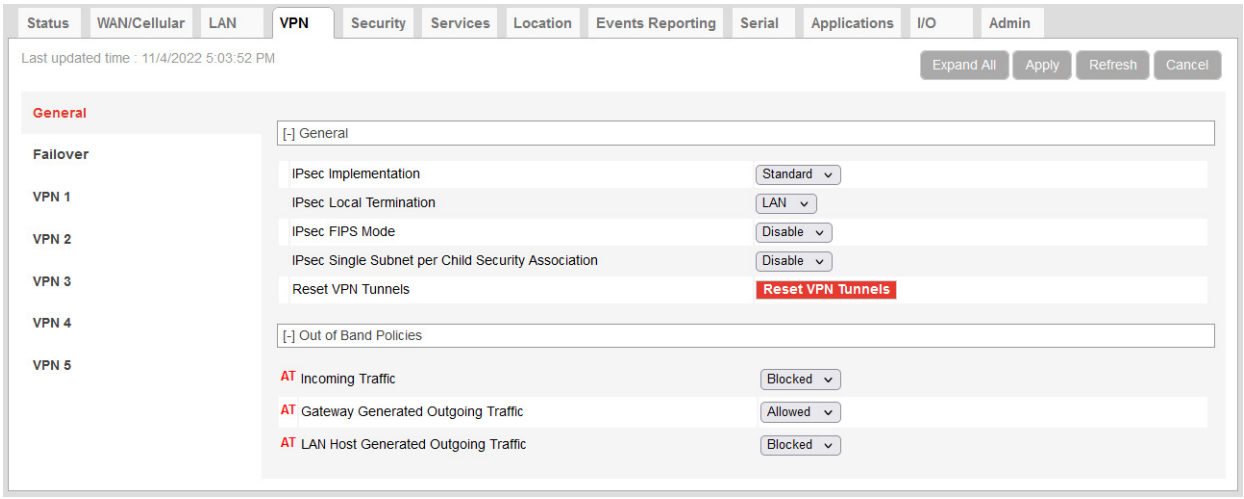


Figure 6-2: ACEmanager: VPN > General (Standard)

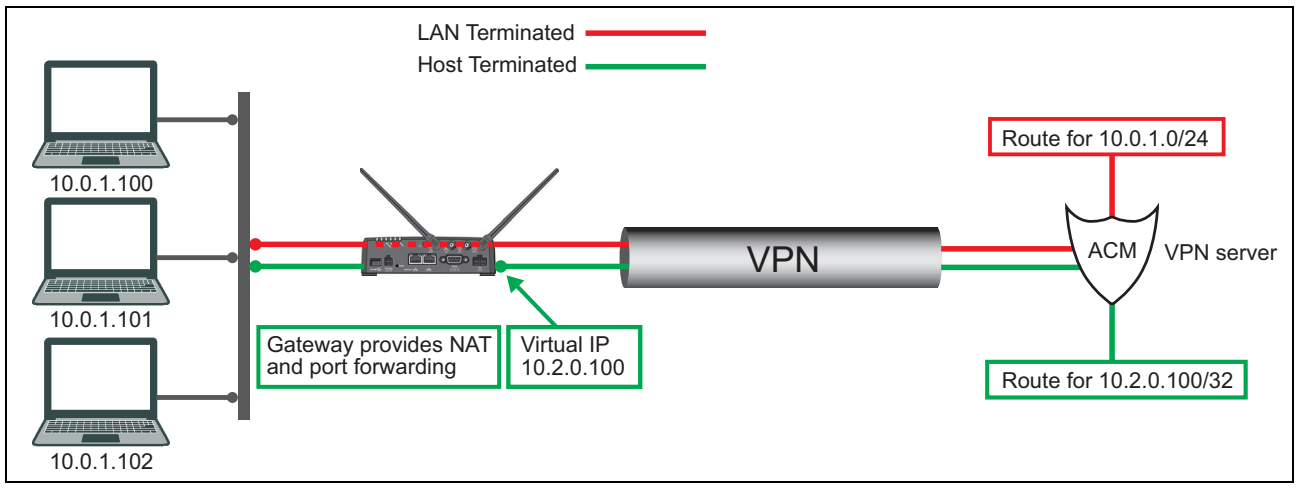


Figure 6-3: IPsec VPN Local Termination types

Field	Description
General	
IPsec Implementation	Selects the IPsec Implementation. • Legacy • Standard For more information, see IPsec Overview on page 163, IPsec (Legacy) on page 164, and IPsec (Standard) on page 170. *Note: Legacy and Standard implementations are independent. Once you have configured IPsec tunnels for Standard VPN implementation, if you change IPsec Implementation to Legacy, you must reconfigure IPsec tunnels for the Legacy implementation.*
IPsec Local Termination	Available only with Standard IPsec Implementation. Select where the VPN tunnel terminates. Local termination type: • LAN (default)—Network terminated. Use for LAN-to-LAN configuration. • Host—Host terminated. Use for Host-to-LAN configuration.
IPsec FIPS Mode	Available only with Standard IPsec Implementation. Enables FIPS mode of operation. When enabled, a FIPS-approved cryptographic module is used for IPsec data protection, and only FIPS-approved cryptographic algorithms are allowed for tunnel configurations. *Note: FIPS is only supported for IKEv2 tunnels.* Options are: • Disable (default) • Enable *Note: ACEmanager saves FIPS and non-FIPS IPsec tunnel configurations separately. Settings for one mode (IKE and ESP algorithms, for example) do not apply to the other mode if you switch the mode. After you have enabled FIPS mode and configured IPsec tunnels, disabling FIPS mode will return IPsec tunnel settings to non-FIPS settings. Re-enabling FIPS mode restores your FIPS mode IPsec tunnel settings.*
IPsec Single Subnet per Child Security Association	**Important:** *This option should only be enabled for connection to Cisco ASA (and similar VPN servers). For all other VPN servers, leave this option disabled.* Available only with Standard IPsec Implementation. Selecting this option enables the use of multiple local and/or remote LAN-to-LAN subnets or multiple remote Host-to-LAN subnets when connecting to a Cisco ASA (Adaptive Security Appliance) or similar server using IKEv2. For any other configurations, this option should not be selected. Options are: • Disable (default)—All subnets use the same child SA, per IKEv2 default settings. • Enable—A separate child SA is created for each remote subnet.

Field	Description
Reset VPN Tunnels	Resets and reconfigures all VPN tunnels. After making VPN configuration changes, click this button to reset the VPN tunnels and begin using the new settings. Rebooting the device is not necessary.
Out of Band Policies The AirLink RV50 supports out-of-band traffic, where some traffic can be routed through an encrypted VPN, while other incoming and/or outgoing traffic is routed through the public Internet (“Out of Band” traffic). Out-of-band configurations should be set up with care, as a configuration with both an enterprise VPN and access to the public Internet can inadvertently expose company resources.	
Incoming Traffic	Controls incoming public Internet traffic. Options are: • Blocked—Incoming public Internet traffic is blocked. Only traffic through the VPN tunnel is allowed. (default) • Allowed—Incoming public Internet traffic is allowed.
Gateway Generated Outgoing Traffic	Controls outgoing AirLink router-generated traffic. • Blocked—Outgoing traffic from the AirLink router to the public Internet is blocked. Only traffic through the VPN tunnel is allowed. • Allowed—Outgoing traffic from the AirLink router to the public Internet is allowed. (default)
LAN Host Generated Outgoing Traffic	Controls outgoing LAN Host-generated traffic. Options are: • Blocked—Public Internet traffic from the host device is blocked. Only traffic through the VPN tunnel is allowed. (default) • Allowed—Public Internet traffic from the host device is allowed.

VPN Failover

VPN Failover is only available for IPsec VPN tunnels. To use this feature, configure a primary and a secondary VPN tunnel. Dead Peer Detection (DPD) verifies the status of the active connection. For example, if the primary/active VPN goes down (i.e. DPD detects that the end device is not responding) traffic is automatically switched to a backup VPN tunnel. The VPN Failover feature continues to ping the VPN responder for the tunnel that has gone down. If configured to do so, once the primary VPN tunnel is up, traffic automatically reverts to the primary VPN. Status fields on the Failover page inform you of the current status of the two VPNs.

Note: VPN Failover should not be used at the same time as VPN ping monitor. See Monitor on page 182 for more information.

Note: For VPN Failover to work correctly, VPN server addresses must be able to respond to ICMP echo requests. If the VPN server/firewall device does not respond to ICMP echo requests, then the VPN Failover feature may not fail over and/or revert correctly.

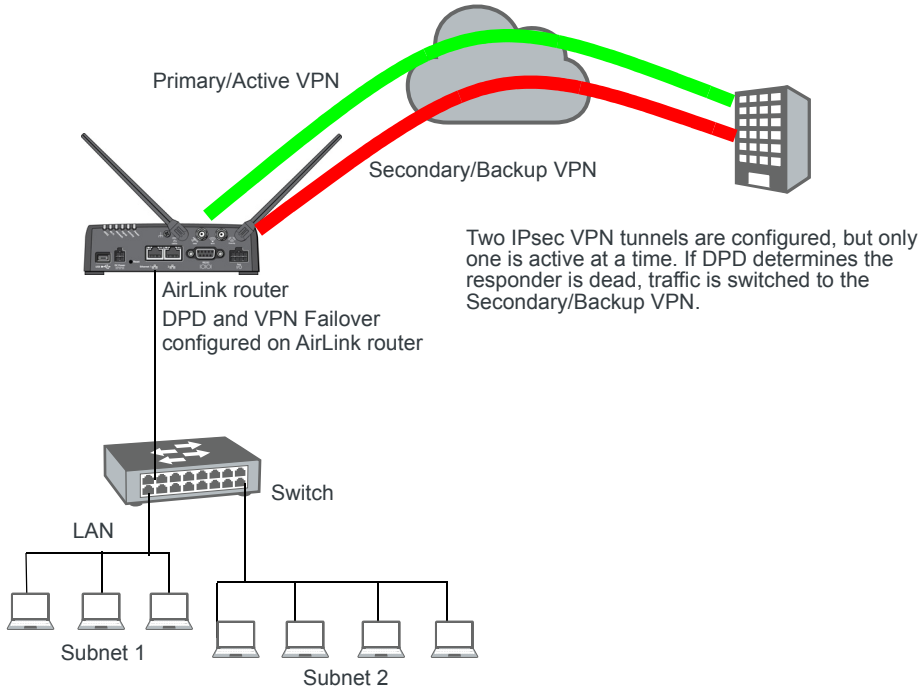


Figure 6-4: VPN Failover Configuration

To configure VPN Failover:

1. Configure two IPsec VPN tunnels. The tunnel you want to designate as the Primary VPN must have Dead Peer Detection configured. The Secondary VPN must be configured identically except for the Remote Address/Subnet List.

   For instructions on configuring IPsec VPN tunnels, see IPsec (Legacy) on page 164 and IPsec (Standard) on page 170.

2. Go to VPN > Failover and configure the first three fields. See the table following the screen shot for details.
3. Click Apply and Reset VPN Tunnels or reboot the AirLink router.

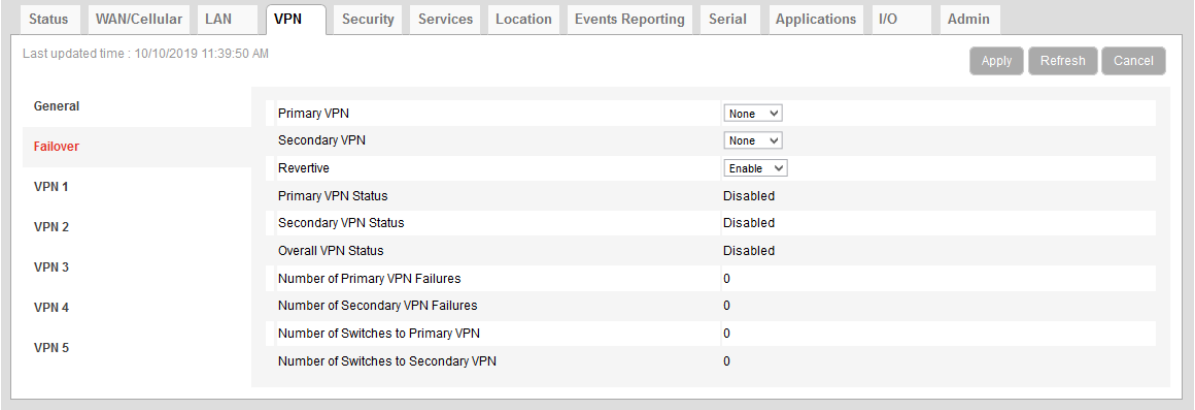


Figure 6-5: ACEmanager: VPN > Failover

Field	Description
Primary VPN	ID of the primary VPN (for VPN Failover): VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (default)
Secondary VPN	ID of the Secondary VPN (for VPN Failover): VPN 1, VPN 2, VPN 3, VPN 4, VPN 5, or None (default)
Revertive	When VPN Failover is configured and this field is set to Enable, traffic automatically switches from the Secondary VPN back to the primary VPN when the failure is resolved and the primary VPN tunnel is up again. Options are: • Enable (default) • Disable
Primary VPN Status	Status of the primary VPN: • Disabled (default)—VPN Failover is disabled. • Connecting—The VPN is trying to connect to the responder. • Active—The VPN tunnel is ready and transferring traffic. • Backup—This is currently the backup VPN connection. • Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed. • Out of Service—There have been 5 DPD failures within an hour.
Secondary VPN Status	Status of the Secondary VPN: • Disabled (default)—VPN Failover is disabled. • Connecting—The VPN is trying to connect to the responder. • Active—The VPN tunnel is ready and transferring traffic. • Backup—This is currently the backup VPN connection. • Failed—Dead Peer Detection (DPD) has determined that the VPN responder is dead, or a ping sent to the VPN host failed. • Out of Service—There have been 5 DPD failures within an hour.

Field	Description
Overall VPN Status	Status of the overall VPN: • Disabled—VPN Failover is disabled. (default) • Connecting—One of the VPNs is trying to connect to the responder. • Active—One VPN tunnel is currently in use. The backup VPN is available. • Backup_Unavailable—One VPN tunnel is currently in use. The backup VPN is not available. • Out of Service—Neither the primary nor secondary VPN is operational. • N/A—The overall VPN status is temporarily not available. Click Refresh.
Number of Primary VPN Failures	Number of times DPD has failed on the primary VPN since the device last lost its WAN connection.
Number of Secondary VPN Failures	Number of times DPD has failed on the Secondary VPN since the device last lost its WAN connection.
Number of Switches to Primary VPN	Number of times traffic was switched to the primary VPN since the device last lost its WAN connection.
Number of Switches to Secondary VPN	Number of times traffic was switched to the Secondary VPN since the device last lost its WAN connection.

IPsec Overview

The IP protocol that drives the Internet is inherently insecure. Internet Protocol Security (IPsec), which is a standards-based protocol, secures communications of IP packets over public networks.

IPsec is a common network layer security control and is used to create a virtual private network (VPN).

Note: ALEOS offers two IPsec implementations: Standard and Legacy (compatible with ALEOS releases prior to 4.12.0). All installations are encouraged to upgrade to ALEOS 4.12.0 to take advantage of the new Standard implementation, with its increased security. For configuration information, see IPsec (Legacy) on page 164 and IPsec (Standard) on page 170.

The advantages of using the IPsec feature includes:

- Data Protection: Data Content Confidentiality allows you to protect your data from any unauthorized view, because the data is encrypted (encryption algorithms are used).
- Access Control: Access Control implies a security service that prevents unauthorized use of a Security Gateway, a network behind a gateway or bandwidth on that network.
- Data Origin Authentication: Data Origin Authentication verifies the actual sender, thus eliminating the possibility of forging the actual sender's identification by a third-party.
- Data Integrity: Data Integrity Authentication allows both ends of the communication channel to confirm that the original data sent has been received as transmitted, without being tampered with in transit. This is achieved by using authentication algorithms and their outputs.

The IPsec architecture model includes the Sierra Wireless AirLink router as a local gateway at one end, communicating through a VPN tunnel with a remote VPN gateway at the other end. The remote gateway is connected to a remote network and the VPN is connected to the local network. You can configure up to three remote subnets.

The IPsec VPN employs the IKE (Internet Key Exchange) protocol to set up a Security Association (SA) between the AirLink RV50 and AirLink Connection Manager or a Cisco (or Cisco compatible) enterprise VPN server. IPsec has two phases for setting up an SA between peer VPNs. Phase 1 creates a secure channel between the RV50 VPN and the enterprise VPN, thereby enabling IKE exchanges. Phase 2 sets up the IPsec SA that is used to securely transmit enterprise data.

Note: If you configure custom settings, they are saved and the tunnel can be disabled and re-enabled without needing to re-enter the settings. For a successful configuration, all settings for the VPN tunnel must be identical between the AirLink RV50 VPN and the enterprise VPN server.

You can also configure VPN Failover for IPsec VPN tunnels. For more information, see VPN Failover on page 161.

IPsec (Legacy)

The Legacy IPsec implementation was in place prior to ALEOS 4.12.0. You can configure IPsec tunnels in Legacy mode if you absolutely must retain an existing configuration. Otherwise, Sierra Wireless recommends using the Standard IPsec implementation. For more information, see Standard Vs. Legacy IPsec Implementation on page 157.

To configure an IPsec VPN tunnel in Legacy mode:

1. In ACEmanager, go to VPN.
2. On the General page, under IPsec Implementation, select Legacy.
3. Select the VPN you want to configure (1, 2, 3, 4, or 5).
4. In the VPN Type field, select IPsec Tunnel. The screen expands to show the IPsec Tunnel fields.

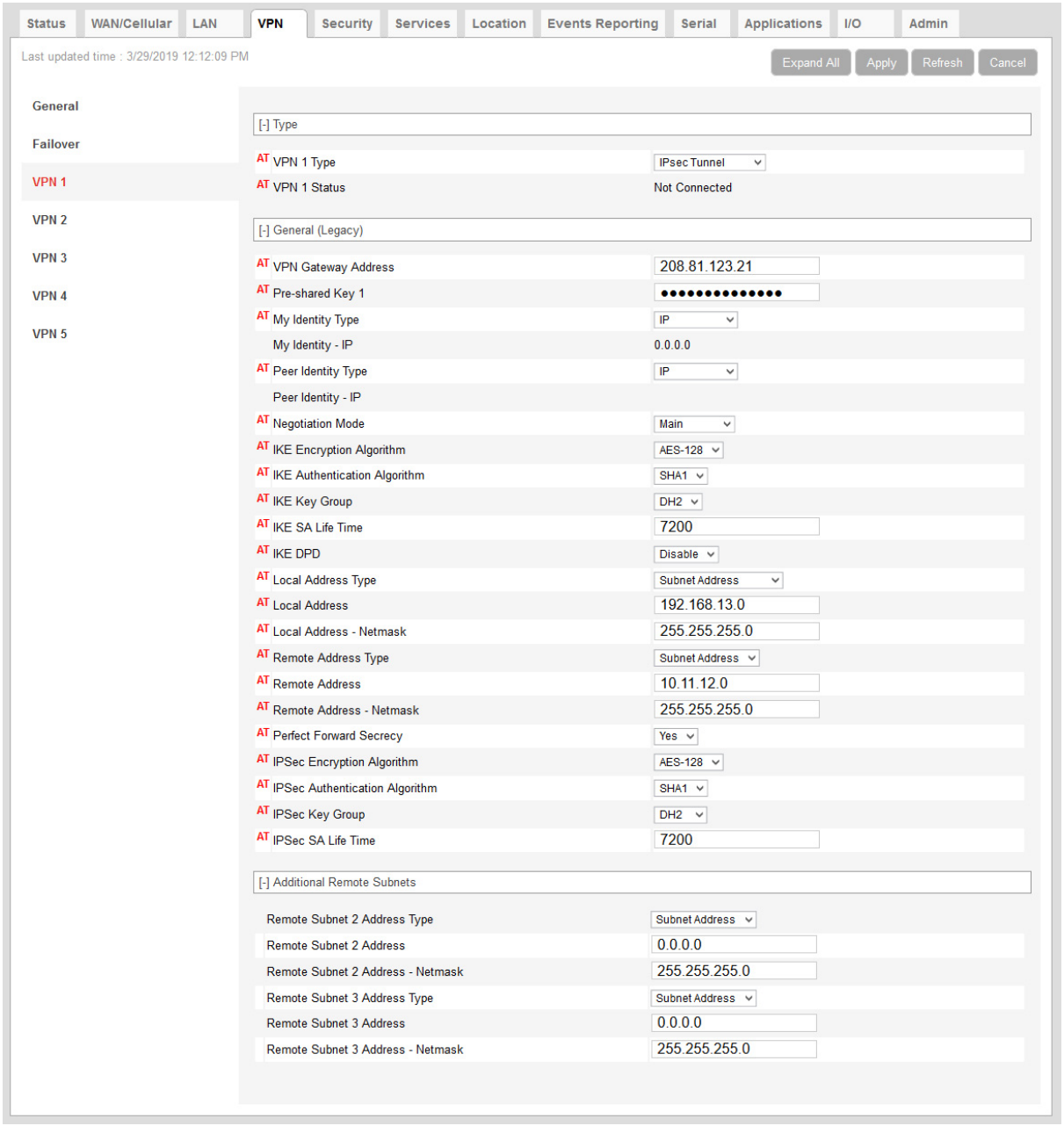


Figure 6-6: ACEmanager: VPN > VPN 1 > IPsec Tunnel (Legacy)

5. See the following table for instructions on completing the IPsec Tunnel fields.
6. Once the configuration is complete, click Apply and Reset VPN Tunnels or reboot the AirLink router.
7. Check the VPN Status field to confirm the status of the VPN connection.

Field	Description
Type	
VPN # Type	Use this field to select the type of VPN tunnel. If you configure custom settings, they are saved and the tunnel can be disabled and re-enabled without needing to re-enter the settings. Options are: • Tunnel Disabled (default) • IPsec Tunnel • GRE Tunnel • OpenVPN Tunnel (only available for VPN 1)

VPN # Status	Status of the VPN connection:
	• Not Enabled—VPN is disabled (default)
	• Not Connected—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the device, etc.
	• Connected—The VPN is connected and ready to transmit traffic.
	• Configuration Error—This status appears when:
	  • Two VPNs have the same Local Address and Remote Address
	  • More than one VPN has the remote address set to “0.0.0.0”
	When either of these errors exist, only the first of the conflicting VPNs is operational.
	To determine which VPNs are in conflict:
	1. Go to Admin > Configure Log.
	2. For the VPN Subsystem, ensure that Display in Log is set to Yes. The Verbosity can be either Info or Debug.
	3. Click View Log.
	4. The resulting log shows you which VPNs are in conflict.
	Note: You can display the VPN status on the ACEmanager login page. For more information, see Status Screen on page 266.

<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td colspan="2">General (Legacy)</td></tr>
<tr><td>VPN Gateway Address</td><td>The IP address of the server that this VPN client connects to. This address must be open to connections from the AirLink router. The default VPN Gateway IP Addresses are static address on Sierra Wireless Servers. They are:

<table>
<tr><th>VPN</th><th>Gateway IP Address</th></tr>
<tr><td>1</td><td>208.81.123.21</td></tr>
<tr><td>2</td><td>208.81.123.22</td></tr>
<tr><td>3</td><td>208.81.123.26</td></tr>
<tr><td>4</td><td>208.81.123.23</td></tr>
<tr><td>5</td><td>208.81.123.24</td></tr>
</table>

You can use these default IP addresses to confirm that an IPsec connection can be established with your wireless configuration before making any configuration changes, and as an example to model your VPN configuration after.

Note: For VPN Failover to work correctly, VPN server addresses must be able to respond to ICMP echo requests. If the VPN server/firewall device does not respond to ICMP echo requests, then the VPN Failover feature may not fail over and/or revert correctly.</td></tr>
<tr><td>Pre-shared Key 1</td><td>The pre-shared key (PSK) is used to initiate the VPN tunnel.
• Pre-shared key length: Maximum supported length is 128 characters.
• Valid characters are: 1234567890abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ!%-~@#$^*
• Invalid characters: ><?&</td></tr>
<tr><td>My Identity Type</td><td>Sets the host authentication ID. Options are:
• IP (default)—The My Identity - IP field appears with the WAN IP address assigned by the carrier
• FQDN—The My Identity - FQDN field appears. Enter a fully qualified domain name (FQDN) e. g., modemname.domainname.com
• User FQDN—The My Identity - FQDN field appears. Enter a User FQDN whose values should include a username (e.g. user@domain.com)</td></tr>
<tr><td>My Identity - IP or My Identity - FQDN</td><td>• My Identity—IP appears only when IP is selected from the My Identity Type drop-down menu. The WAN IP address assigned by the carrier appears.
• My Identity—FQDN appears only when User FQDN or FQDN is selected from the My Identity Type drop-down menu. Enter an FQDN or User FQDN.

Note: If you are using a FQDN for your device (My Identity Type) either:
• Set up a Dynamic DNS on the Services > Dynamic DNS tab (See Dynamic DNS on page 223) or
• Use a DNS server as your domain host</td></tr>
</table>

Field	Description
Peer Identity Type	Required in some configurations to identify the client or peer side of a VPN connection. Options are: • IP (default)—The Peer Identity - IP field appears with the IP address of a VPN server set up by Sierra Wireless for your testing purposes • FQDN—The Peer Identity - FQDN field appears. Enter an FQDN (e. g. modemname.domainname.com) • User FQDN—The Peer Identity - FQDN field appears. Enter a User FQDN whose values should include a username (e.g., user@domain.com)
Peer Identity - IP or **Peer Identity - FQDN**	• Peer Identity—IP appears only when IP is selected from the Peer Identity Type drop-down menu. The VPN Gateway IP Address appears. • Peer Identity—FQDN appears only when User FQDN or FQDN is selected from the Peer Identity Type drop-down menu. Enter the Peer FQDN or Peer User FQDN.
Negotiation Mode	Enable Aggressive mode for the VPN. Aggressive mode offers increased performance at the expense of security. Options are: • Main (default) • Aggressive
IKE Encryption Algorithm	Determines the type and length of encryption key used to encrypt/decrypt IKE packets. 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption. Options are: DES, 3DES, AES-128 (default), and AES-256
IKE Authentication Algorithm	MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest. Options are: MD5 and SHA1 (default)
IKE Key Group	Options are: DH1, DH2 (default), or DH5
IKE SA Life Time	Determines how long the VPN tunnel is active in seconds. Options are: 180 to 86400; Default: 7200
IKE DPD	Dead Peer Detection (DPD) Options are: • Disable (default) • Enable When DPD is enabled, the AirLink router checks to see if the server is still present if there has been no traffic for a configured interval. If it does not receive an acknowledgment, it retries at 5 second intervals. If there is no acknowledgment after 5 retries, the status of the VPN is set to Not Connected and the device attempts to renegotiate IPSEC security parameters with its peer. *Note: Sierra Wireless recommends that you Enable IKE DPD. Otherwise the AirLink router has no way of detecting that the connection to the VPN server is still available.*
IKE DPD Interval (seconds)	Use this field to set the DPD interval (in seconds). If there has been no traffic for the period of time set in this field, the AirLink router retries checking with the server, as described in IKE DPD. Options are: 0 to 3600 (default is 1200) If this field is set to 0, DPD monitoring is turned off (or disabled as described in the IKE DPD section), but the AirLink router still responds to DPD requests from the server.

<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>Local Address Type</td><td>The network information of the device. Options are:
Subnet Address (default)
Use the Host Subnet
Single Address</td></tr>
<tr><td>Local Address</td><td>Device subnet address</td></tr>
<tr><td>Local Address - Netmask</td><td>Device subnet mask information
Default: 255.255.255.0</td></tr>
<tr><td>Remote Address Type</td><td>The network information of the IPsec server behind the IPsec gateway. Options are:
Subnet Address (default)
Single Address</td></tr>
<tr><td>Remote Address</td><td>The IP address or subnet of the device(s) connected to the router
If the remote address is 0.0.0.0, the remote address netmask should also be 0.0.0.0.
Note that you can only have one remote address of 0.0.0.0 for all the VPNs.
Default values are:<table><tr><th>VPN</th><th>Remote Address</th></tr><tr><td>1</td><td>10.11.12.0</td></tr><tr><td>2</td><td>10.11.13.0</td></tr><tr><td>3</td><td>10.11.14.0</td></tr><tr><td>4</td><td>10.11.15.0</td></tr><tr><td>5</td><td>10.11.16.0</td></tr></table></td></tr>
<tr><td>Remote Address - Netmask</td><td>Remote subnet mask information
Default: 255.255.255.0
0.0.0.0 is allowed for the remote address subnet mask as long as the remote address is also 0.0.0.0.</td></tr>
<tr><td>Perfect Forward Secrecy</td><td>Perfect Forward Secrecy (PFS) is enabled by default. Leave the default setting in this field.
To disable PFS, see IPsec Key Group.</td></tr>
<tr><td>IPsec Encryption Algorithm</td><td>Determines the type and length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets. 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.
Options are: None, DES, 3DES, AES-128 (default), and AES-256.</td></tr>
<tr><td>IPsec Authentication Algorithm</td><td>Can be configured with MD5 or SHA1. MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest.
Options are: None, MD5 and SHA1 (default)</td></tr>
</table>

Field	Description
IPsec Key Group	Use this field to select the DH (Diffie-Hellman) group pre-shared key length used for authentication, or to disable Perfect Forward Secrecy (PFS). The DH group number determines the length of the key used in the key exchange process. Longer keys are more secure, but take longer to compute. Also note that both peers in the VPN exchange must use the same DH group. PFS is enabled by default. It adds additional security because each session uses a unique temporary public/private key pair to generate the shared secret. One key cannot be derived from another. This ensures previous and subsequent encryption keys are secure, even if one key is compromised. *Note: In the Legacy IPsec implementation, it is not possible to disable PFS. If PFS is set to disabled in ACEmanager, the RV50, by default, negotiates PFS using the DH2 key group.* Options are: • None—Disables PFS • DH1—Uses DH Group 1 (key length is 768 bits) • DH2—Uses DH Group 2 (default—key length is 1,024 bits) • DH5—Uses DH Group 5 (key length is 1,536 bits)
IPsec SA Life Time	Determines how long the VPN tunnel is active in seconds Options are: 180 to 86400; Default: 7200
Additional Remote Subnets	
Remote Subnet 2 Address Type	The network information for subnet 2 IPsec server behind the IPsec gateway. Options are: Subnet Address (default) and Single Address
Remote Subnet 2 Address	The IP address for the subnet 2 device behind the router
Remote Subnet 2 Address - Netmask	Remote subnet 2 mask information Default: 255.255.255.0
Remote Subnet 3 Address Type	The network information for subnet 3 IPsec server behind the IPsec gateway. Options are: Subnet Address (default) and Single Address
Remote Subnet 3 Address	The IP address for the subnet 3 device behind the router
Remote Subnet 3 Address - Netmask	Remote subnet 3 mask information Default: 255.255.255.0

IPsec (Standard)

The Standard implementation offers increased security and connectivity, and is the recommended configuration. For more information, see Standard Vs. Legacy IPsec Implementation on page 157.

To configure an IPsec VPN tunnel in Standard mode:

1. In ACEmanager, go to VPN.
2. On the General page, under IPsec Implementation, select Standard.

3. Select your desired Local Termination and (depending on your application) enable FIPS mode.
4. Select the VPN you want to configure (1, 2, 3, 4, or 5).
5. In the VPN Type field, select IPsec Tunnel. The screen expands to show the IPsec Tunnel fields.

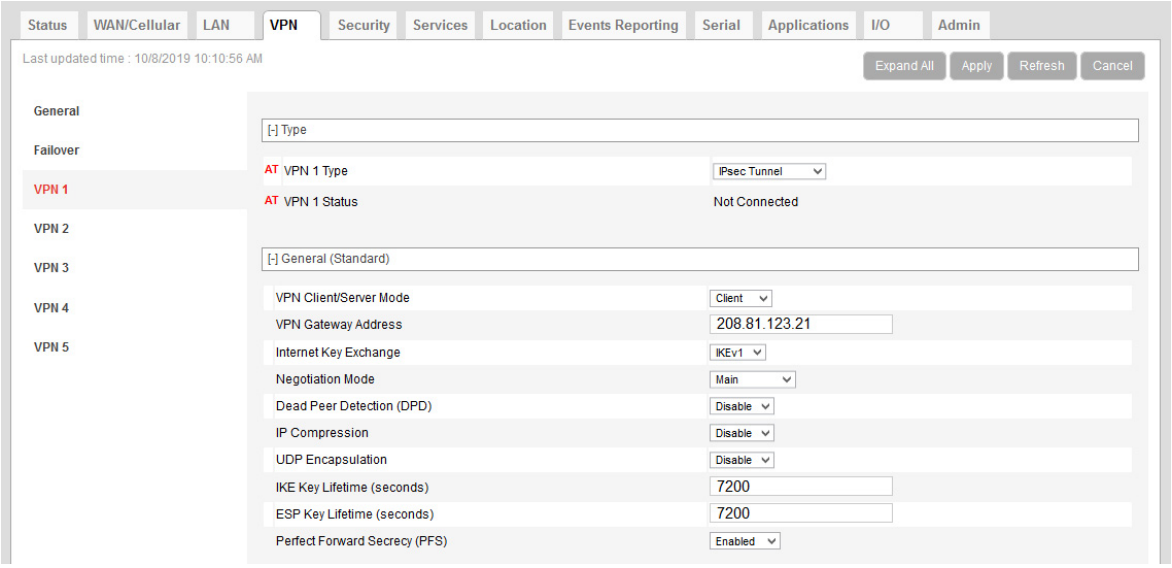
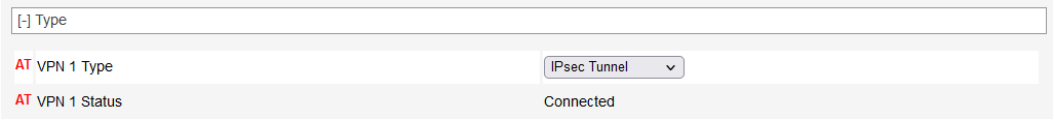


Figure 6-7: ACEmanager: VPN > VPN 1 > IPsec Tunnel (Standard)

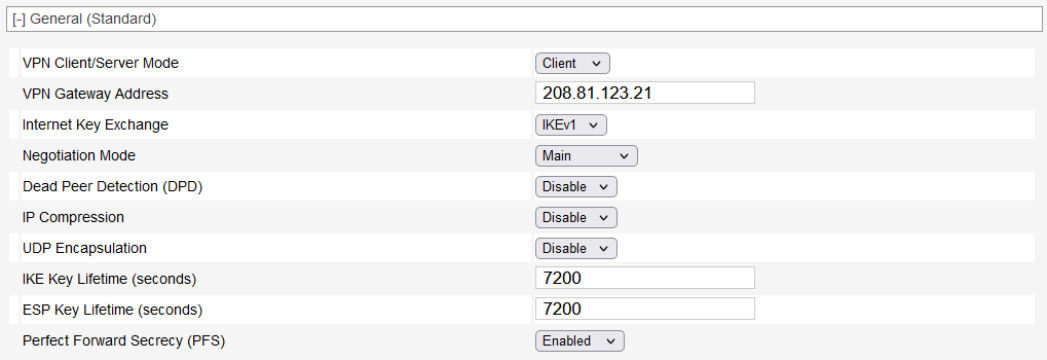
6. See the following tables for instructions on completing the IPsec Tunnel fields.
7. Once the configuration is complete, click Apply and Reset VPN Tunnels or reboot the AirLink router.
8. Check the VPN Status field to confirm the status of the VPN connection.

Type



Field	Description
Type	
VPN # Type	Use this field to select the type of VPN tunnel. If you configure custom settings, they are saved and the tunnel can be disabled and re-enabled without needing to re-enter the settings. Options are: • Tunnel Disabled (default) • IPsec Tunnel • GRE Tunnel • OpenVPN Tunnel (only available for VPN 1)
VPN # Status	Status of the VPN connection: • Disabled—VPN is disabled (default) • Error Connecting—The VPN failed to connect. This could be because of a mismatch in the configuration between the client and the server, no data connection on the device, etc. • Connected—The VPN is connected and ready to transmit traffic. • Not Connected—The tunnel is enabled and trying to connect. • Error in Gateway—The gateway/peer was an FQDN, and it could not be found; i.e., the IP address could not be found.

General (Standard)



<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>VPN Client/Server Mode</td><td>
Client
Server
Note: Server Mode is not compatible with Host-to-LAN configurations. Do not select Server when IPsec Local Termination is set to Host.

Note: In Server Mode, the following is not a supported configuration:
Negotiation Mode—Aggressive
Internet Key Exchange—IKEv1
Authentication Method—Pre-Shared Key
Sierra Wireless recommends setting Negotiation Mode to Main (default) in this case.
</td></tr>
<tr><td>VPN Gateway Address</td><td>
Available in Client Mode. The IP address or FQDN (Fully Qualified Domain Name) of the server that this VPN client connects to. This address must be open to connections from the AirLink router. The RV50 supports IPv6 addresses for “4-in-6” tunnels, where it is able to pass IPv4 traffic from the local IPv4 subnet to remote IPv4 subnets over the IPv6 network.

The default VPN Gateway IP Addresses are static addresses on Sierra Wireless Servers. They are:
<table>
<tr><th>VPN</th><th>Gateway IP Address</th></tr>
<tr><td>1</td><td>208.81.123.21</td></tr>
<tr><td>2</td><td>208.81.123.22</td></tr>
<tr><td>3</td><td>208.81.123.26</td></tr>
<tr><td>4</td><td>208.81.123.23</td></tr>
<tr><td>5</td><td>208.81.123.24</td></tr>
</table>
You can use these default IP addresses to confirm that an IPsec connection can be established with your wireless configuration before making any configuration changes, and as an example to model your VPN configuration after.

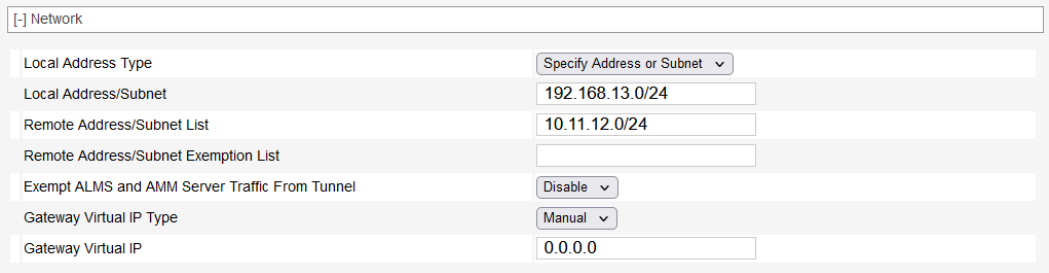
Note: For VPN Failover to work correctly, VPN server addresses must be able to respond to ICMP echo requests. If the VPN server/firewall device does not respond to ICMP echo requests, then the VPN Failover feature may not fail over and/or revert correctly.
</td></tr>
<tr><td>VPN Peer Address</td><td>
Available in Server Mode. The IP address or FQDN (Fully Qualified Domain Name) of the client/peer that can connect to this VPN server. This address must be open to connections from the AirLink router.

Note: The default IP Address in this field relates to the VPN Gateway Address setting described above. It can be disregarded when configuring the VPN Peer Address.
</td></tr>
</table>

Field	Description
Internet Key Exchange (FIPS)	• IKEv1 (default) • IKEv2 (default in FIPS mode—IKEv2 is the only option available)
Negotiation Mode	Enable Aggressive mode for the VPN. Aggressive mode offers increased performance at the expense of security. *Note: This setting applies to IKEv1 mode only.* Options are: • Main (default) • Aggressive
MOBIKE	Available when Internet Key Exchange: IKEv2 is selected. MOBIKE allows a VPN tunnel to stay connected, even if the WAN interface used by the tunnel changes. For example, the tunnel stays connected if the WAN interface changes from Ethernet to cellular. Options are: • Enable (default) • Disable
Dead Peer Detection (DPD)	Dead Peer Detection (DPD) Options are: • Disable (default) • Enable When DPD is enabled, the AirLink router checks to see if the server is still present if there has been no traffic for a configured delay. If it does not receive an acknowledgment after several retries, the status of the VPN is set to Not Connected and an attempt is made to restart the tunnel. *Note: Sierra Wireless recommends that you enable DPD. Otherwise the AirLink router has no way of detecting that the connection to the VPN server is still available.*
DPD Delay (seconds)	Use this field to set the DPD delay (in seconds). If there has been no traffic for the period of time set in this field, the AirLink router retries checking with the server, as described in Dead Peer Detection (DPD). Options are: 0 to 3600 (default is 10) Setting this field to 0 disables Dead Peer Detection as described in Dead Peer Detection (DPD). The AirLink router always responds to DPD requests from the server.
DPD Timeout (seconds)	Available for IKEv1 only. Periodic interval for Dead Peer Detection. If there is no communication from the server (including DPD responses) within this interval, the status of the VPN is set to Not Connected and an attempt is made to restart the tunnel.
IP Compression	Enable or disable IP packet compression. When enabled, IP packets are compressed before being encrypted, improving throughput for slow connections. • Disable (default) • Enable *Note: Disable IP Compression if the VPN server (Server Address field) doesn't support compression.*

Field	Description
UDP Encapsulation	Allows you to enable UDP encapsulation in cases where it must be manually enabled if firewall restrictions require it. If either peer is behind a NAT device, UDP encapsulation is automatically enabled. • Enabled—When the VPN server is behind a firewall, firewall configuration is simplified as the firewall only has to allow ports 500 (IKE) and 4500 (IKE and UDP-encapsulated ESP). • Disabled (Default)—When disabled, port 50 must also be allowed for the ESP protocol to pass. *Note: This setting can usually be left at default. Do not use if the gateway is IPv6.*
IKE Key Lifetime (seconds)	Sets the lifetime for the IKE Security Association (SA). After this time expires, a new SA is negotiated, either by re-keying (IKEv2) or re-authentication (IKEv1). Range: 180–86400 (default 7200) *Note: Either end may initiate the negotiation; both ends need not agree.*
ESP Key Lifetime (seconds)	Sets the lifetime for the ESP Security Association (SA). After this time expires, a new SA is negotiated by re-keying. Range: 180–86400 (default 7200) *Note: Either end may initiate the negotiation; both ends need not agree.*
Perfect Forward Secrecy (PFS)	Perfect Forward Secrecy (PFS) is enabled by default. Options are: • Disabled • Enabled (default)

Network



<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>Local Address Type</td><td>The network information of the device. Options are:
Use the Host Subnet
Specify Address or Subnet (default)</td></tr>
<tr><td>Local Address/Subnet</td><td>If Specify Address or Subnet is selected, enter the local address or subnet in CIDR notation; for example, 192.168.13.0/24.

Note: More than one local address/subnet is not supported.</td></tr>
<tr><td>Remote Address/ Subnet List</td><td>The IP address or subnet (in CIDR notation) of the device(s) connected to the remote VPN server. These addresses/subnets will be accessible from any hosts connected locally to the router.
Note that you can only have one remote address of 0.0.0.0/0 for all the VPNs.

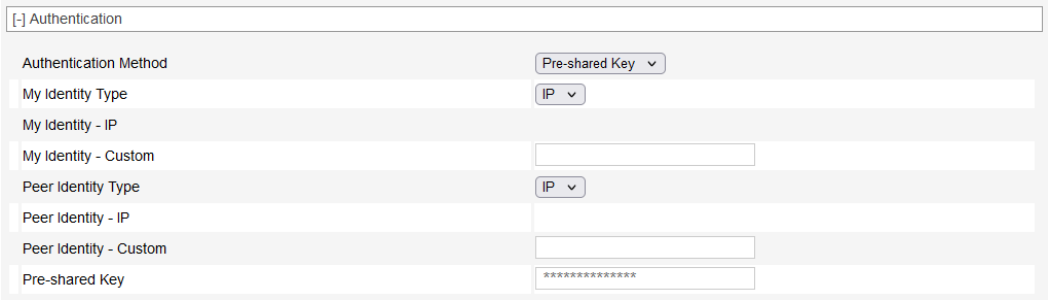
Note: Enter subnets or addresses as a comma-separated list, ensuring that there are no spaces before or after commas.

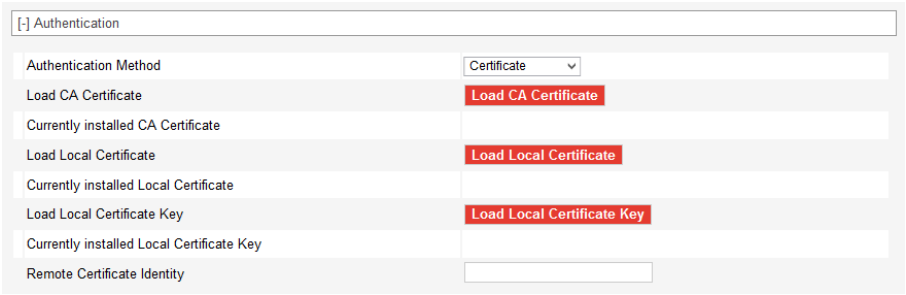
Default values are:<table><tr><th>VPN</th><th>Remote Address</th></tr><tr><td>1</td><td>10.11.12.0/24</td></tr><tr><td>2</td><td>10.11.13.0/24</td></tr><tr><td>3</td><td>10.11.14.0/24</td></tr><tr><td>4</td><td>10.11.15.0/24</td></tr><tr><td>5</td><td>10.11.16.0/24</td></tr></table></td></tr>
<tr><td>Remote Address/ Subnet Exemption List</td><td>Comma-separated list of Remote Addresses or subnets (in CIDR notation) to be exempted.

Note: Enter subnets or addresses as a comma-separated list, ensuring that there are no spaces before or after commas.</td></tr>
<tr><td>Exempt ALMS and AMM Server Traffic From Tunnel</td><td>Selects whether or not to exclude ALMS and AMM server traffic from the tunnel. You may enable this setting if the addresses of the ALMS/AMM servers are within the range of the remote subnet(s), and the remote server is not configured to route this traffic to the ALMS/ AMM servers.
Disable (default)
Enable</td></tr>
</table>

Field	Description
Gateway Virtual IP Type	Appears when IPsec Local Termination is set to Host. Selects how the virtual IP address is assigned. • Automatic—The RV50 receives the virtual IP address dynamically from the VPN server (default when IKEv2 is used). • Manual—Manually assign the virtual IP address. *Note: You can select Automatic for the Gateway Virtual IP Type only when IKEv2 is used. When IKEv1 is used, Manual is the only option available.*
Gateway Virtual IP	Appears when IPsec Local Termination is set to Host and Gateway Virtual IP Type is Manual. Enter the virtual IP address of the VPN server. Default value is 0.0.0.0. *Note: The default value is not a valid IP address. To create a working VPN tunnel, you must enter an IP address according to your network's design.*

Authentication



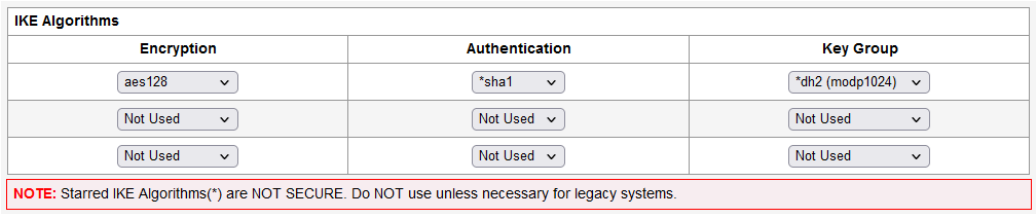
Field	Description
Authentication Method	• Pre-shared Key • Certificate When Pre-shared Key is selected, the Authentication settings appear as in Figure 6-7. When Certificate is selected, the Authentication settings are as shown below. 
Load CA Certificate	Loads the server root CA (Certificate Authority) certificate. When you click the button, a window pops up and enables you to browse and select the file containing the root CA certificate. For more information, see Loading Certificates and Certificate Keys on page 188.
Currently installed CA Certificate	Displays the filename of the most recently uploaded root certificate
Load Local Certificate	Loads the client certificate. For more information, see Loading Certificates and Certificate Keys on page 188. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate.
Currently installed Local Certificate	Displays the filename of the most recently uploaded client certificate.
Load Local Certificate Key	Loads the client certificate key. For more information, see Loading Certificates and Certificate Keys on page 188. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate key.
Currently installed Local Certificate Key	Displays the filename of the most recently uploaded client certificate key
Remote Certificate Identity	Enter the remote certificate identity, or leave this field blank to accept any remote certificate identity.
My Identity Type	Appears when the Authentication Method is Pre-shared Key. Sets the host authentication ID. Options are: • IP (default)—IP address of the active WAN link. This could be the static IP assigned to your SIM. • Custom
My Identity - IP	The WAN IP address assigned by the carrier appears.

Field	Description
My Identity - Custom	Enter your own custom name. *Note: If you are using a FQDN for your device (My Identity Type) either:* • *Set up a Dynamic DNS on the Services > Dynamic DNS tab. (See Dynamic DNS on page 223.) or* • *Use a DNS server as your domain host*
Peer Identity Type	Required in some configurations to identify the peer side of a VPN connection. Options are: • IP (default) • Custom
Peer Identity - IP	Normally, this shows the same address as the router.
Peer Identity - Custom	Enter your own custom name.
Pre-shared Key	This field appears only if the Authentication Method is Pre-shared Key. The pre-shared key (PSK) is used to authenticate the VPN tunnel. • Pre-shared key length: Maximum supported length is 128 characters. • Valid characters are: 1234567890abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ!%-~@#$^* • Invalid characters: ><?&

IKE Security

You can define up to three rows in the IKE Algorithms table. Each row is called a proposal. This enables the client and server to negotiate which algorithms to use. Normally, the most secure algorithms would be selected in the first proposal, with the weakest ones in the last proposal.

*Note: Algorithms marked with a *, such as *3DES and *MD5, are intended for backwards compatibility and should not be used for new installations. These algorithms are not available in FIPS mode.*



Field	Description
Encryption	Determines the type and length of encryption key used to encrypt/decrypt IKE packets. Options are: Not Used, *3DES, AES-128, AES-192, AES-256, and AES-256gcm16 (IKEv2 only)

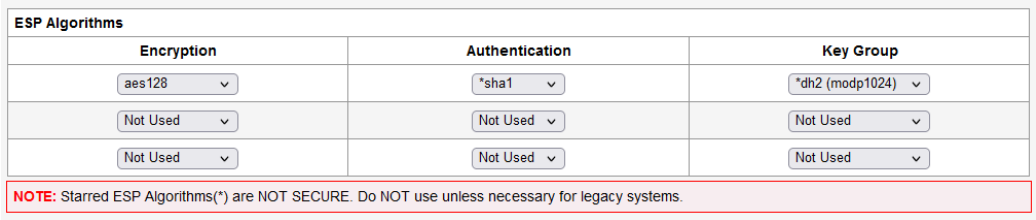
Field	Description
Authentication	Determines the type and length of digest used for authentication. Options are: Not Used, *SHA1, *MD5, SHA512, SHA384, SHA256
Key Group	Select the DH (Diffie-Hellman) group key length used for authentication. Options are: • Not Used, DH21 (ecp521), DH20 (ecp384), DH19 (ecp256), DH26 (ecp224), DH18 (modp8192), DH17 (modp6144), DH16 (modp4096), DH15 (modp3072), DH14 (modp2048), *DH5 (modp1536), *DH2 (modp1024), *DH1 (modp768)

ESP Security-PFS Enabled

This section is called ESP Security (FIPS)-PFS Enabled when FIPS Mode is enabled.

You can define up to three rows in the ESP Algorithms table. Each row is called a proposal. This enables the client and server to negotiate which algorithms to use. Normally, the most secure algorithms would be selected in the first proposal, with the weakest ones in the last proposal.

*Note: Algorithms marked with a *, such as *3DES, are intended for backwards compatibility and should not be used for new installations. These algorithms are not available in FIPS mode.*

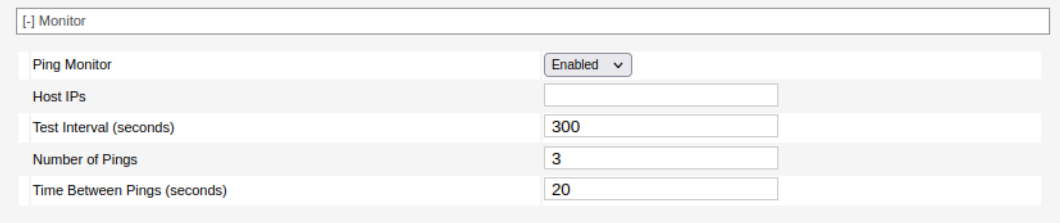


Field	Description
Encryption	Determines the type and length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets. Options are: Not Used, *3DES, AES-128, AES-192, AES-256, AES-256gcm16, and null (used for testing purposes only—packets are not encrypted)

Field	Description
Authentication	Determines the type and length of digest used for authentication. Options are: Not Used, *SHA1, *MD5, SHA512, SHA384, and SHA256
Key Group	Select the DH (Diffie-Hellman) group key length used for authentication, or to disable Perfect Forward Secrecy (PFS). *Note: This column does not appear when Perfect Forward Secrecy (PFS) is disabled.* The DH group number determines the length of the key used in the key exchange process. Longer keys are more secure, but take longer to compute. Also note that both peers in the VPN exchange must use the same DH group. PFS is enabled by default. It adds additional security because each session uses a unique temporary public/private key pair to generate the shared secret. One key cannot be derived from another. This ensures previous and subsequent encryption keys are secure, even if one key is compromised. • Options are: Not Used, DH21 (ecp521), DH20 (ecp384), DH19 (ecp256), DH26 (ecp224), DH18 (modp8192), DH17 (modp6144), DH16 (modp4096), DH15 (modp3072), DH14 (modp2048), *DH5 (modp1536), *DH2 (modp1024), *DH1 (modp768) and none *Note: Select none to disable PFS for a proposal. This can be useful when multiple proposals are defined. For example, if the first proposal has a valid DH key group number, and the second one has none, if the server supports PFS, the first proposal will be used, but the server will still connect even if the server doesn't support PFS.*

Monitor

The VPN Monitor provides a means of recovering from temporary VPN connection problems, and may be a more reliable method than Dead Peer Detection (see VPN Failover on page 161). The VPN Monitor is available only on IPsec (Standard) and GRE Tunnels.



Field	Description
Ping Monitor	Enable or disable the VPN ping monitor. When Ping Monitor is enabled, the settings listed below appear.
Host IPs	Enter the Host IPv4 addresses (as a comma-separated list) to which VPN Monitor pings are sent.
Test Interval (seconds)	Sets how often ping tests are performed. Pings are sent to the Host IPs, and if responses are received within the Time Between Pings, the test ends. *Note: Ensure the VPN Test Interval is longer than the WAN Test interval. See Cellular > Monitor, Ethernet > Monitor, or Wi-Fi Monitor.* Range: 60–15300 (default 300)
Number of Pings	Sets the maximum allowed consecutive ping failures. If this number of consecutive pings fail, the VPN tunnel restarts. Range: 1–12 (default 3)
Time Between Pings (seconds)	Sets the number of seconds to wait for a response to a ping. If a response is not received, the number of consecutive ping failures increases. If the first ping fails, the AirLink router sends additional pings (set by **Number of pings**) at the configured interval. If all pings fail for just one of the Host IP addresses, the AirLink router restarts the VPN tunnel. Range: 1–20 (default 20)

GRE

The AirLink router can act as a Generic Routing Encapsulation (GRE) endpoint, providing a means to encapsulate a wide variety of network layer packets inside IP tunneling packets. With this feature you can reconfigure IP architectures without worrying about connectivity. GRE creates a point-to-point link between routers on an IP network.

Note: Only one GRE tunnel can be configured at one time.

To configure GRE:

1. In ACEmanager, go to VPN.
2. Select the VPN you want to configure (1, 2, 3, 4, or 5).
3. In the VPN Type field, select GRE Tunnel. The screen expands to show the GRE fields.

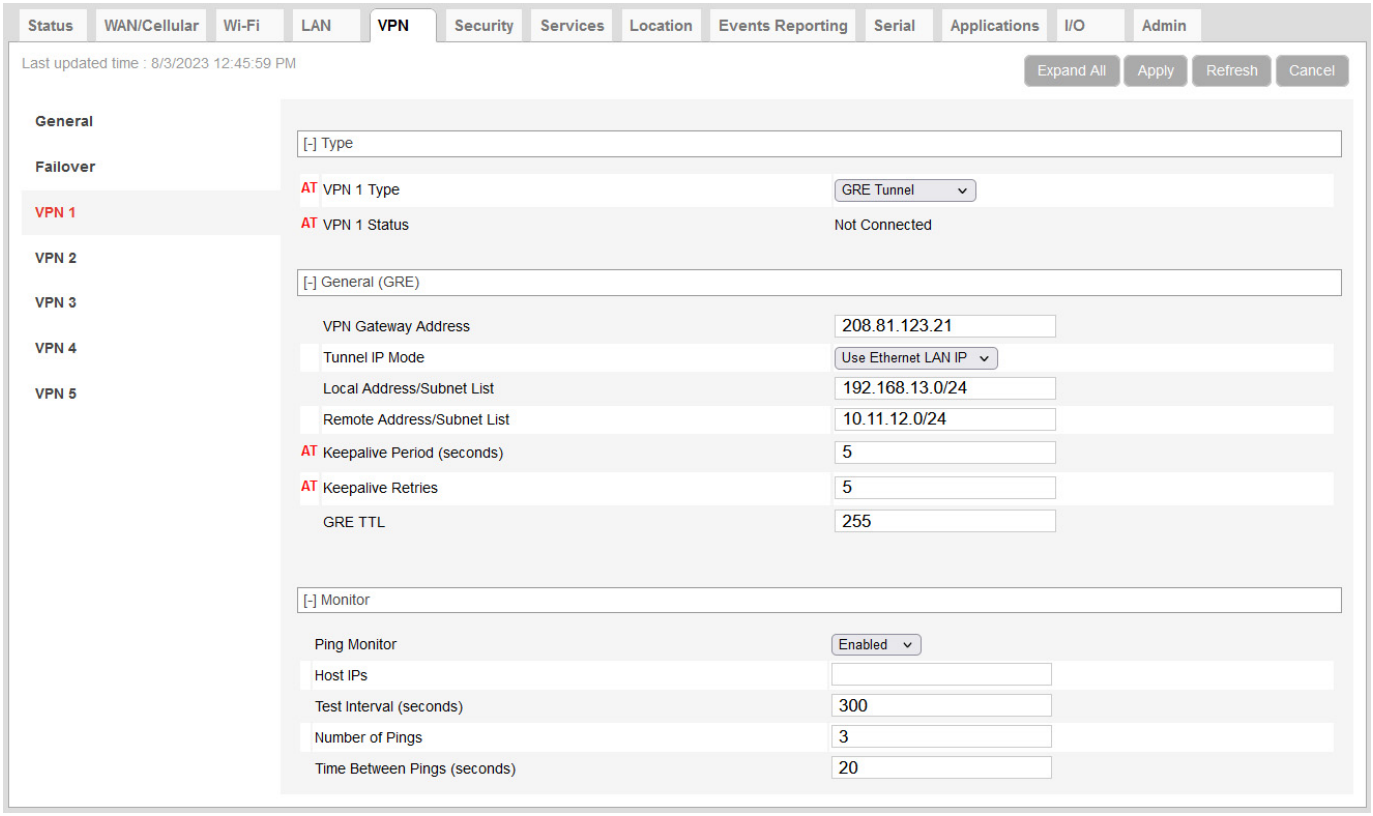


Figure 6-8: ACEmanager: VPN > VPN 1 > GRE Tunnel

4. See the following table for instructions on completing the GRE fields.
5. Once the configuration is complete, click Apply and reboot the router.

Field	Description
Type	
VPN # Type	Options are: Tunnel Disabled or GRE Tunnel. Enabling the GRE Tunnel will expose other options for configuring the tunnel.
VPN # Status	Indicates the status of the GRE tunnel on the device Options are: Disabled, Connected or Not Connected
General (GRE)	
VPN Gateway Address	The IP address of the device that this client connects to. This IP address must be open to connections from the device.

Field	Description
Tunnel IP Mode	Sets the mode used to determine the IP address for the GRE Tunnel. Options are: • Use Ethernet LAN IP • Custom
Tunnel IP	Appears when Tunnel IP Mode is set to Custom. Sets the IP address and subnet for the GRE Tunnel. Enter in CIDR notation.
Local Address/Subnet List	Enter a comma-separated list of local addresses and subnets in CIDR notation. These local addresses specify which traffic is directed into the GRE tunnel. The length of the list is limited to 255 characters.
Remote Address/ Subnet List	Enter a comma-separated list of remote addresses and subnets in CIDR notation. The length of the list is limited to 255 characters.
Keepalive Period (seconds)	The amount of time to wait for a GRE keepalive packet from the VPN server gateway. If at least one packet is received within this time, the GRE tunnel status (VPN # Status) is “Connected”. *Note: The VPN server must have its keepalive functionality enabled.* Options are: 0–65535, 0 default (disabled)
Keepalive Retries	The maximum number of GRE keepalive packet tracking timeouts before the GRE tunnel status (VPN # Status) becomes “Not Connected”. Options are: 0–65535, 5 default
GRE TTL	GRE time to live (TTL) value is the upper bound on the time that a GRE packet can exist in a network. In practice, the TTL field is reduced by one on every router hop. This number is in router hops and not in seconds.
Monitor	
Ping Monitor	Enable or disable the VPN ping monitor. When Ping Monitor is enabled, the settings listed below appear.
Host IPs	Enter the Host IPv4 addresses (as a comma-separated list) to which VPN Monitor pings are sent.
Test Interval (seconds)	Sets how often ping tests are performed. Pings are sent to the Host IPs, and if responses are received within the Time Between Pings, the test ends. *Note: Ensure the VPN Test Interval is longer than the WAN Test interval. See Cellular > Monitor, Ethernet > Monitor, or Wi-Fi Monitor.* Range: 60–15300 (default 300)
Number of Pings	Sets the maximum allowed consecutive ping failures. If this number of consecutive pings fail, the VPN tunnel restarts. Range: 1–12 (default 3)
Time Between Pings (seconds)	Sets the number of seconds to wait for a response to a ping. If a response is not received, the number of consecutive ping failures increases. If the first ping fails, the AirLink router sends additional pings (set by **Number of pings**) at the configured interval. If all pings fail for just one of the Host IP addresses, the AirLink router restarts the VPN tunnel. Range: 1–20 (default 20)

OpenVPN Tunnel

Note: OpenVPN Tunnel configuration is only available on VPN 1.

OpenVPN uses SSL/TLS to facilitate key exchange and supports up to 256-bit encryption. OpenVPN is capable of crossing network address translators (NATs) and firewalls. Peers can authenticate each other using pre-shared keys, certificates, or username and password.

The AirLink router client authenticates the server using a PKI certificate. The server likewise authenticates the client. The Root CA certificate for the server certificate must be loaded on the device.

To configure an OpenVPN tunnel:

1. In ACEmanager, go to VPN.
2. Select the VPN 1.
3. In the VPN Type field, select OpenVPN Tunnel. The screen expands to show the OpenVPN Tunnel fields.

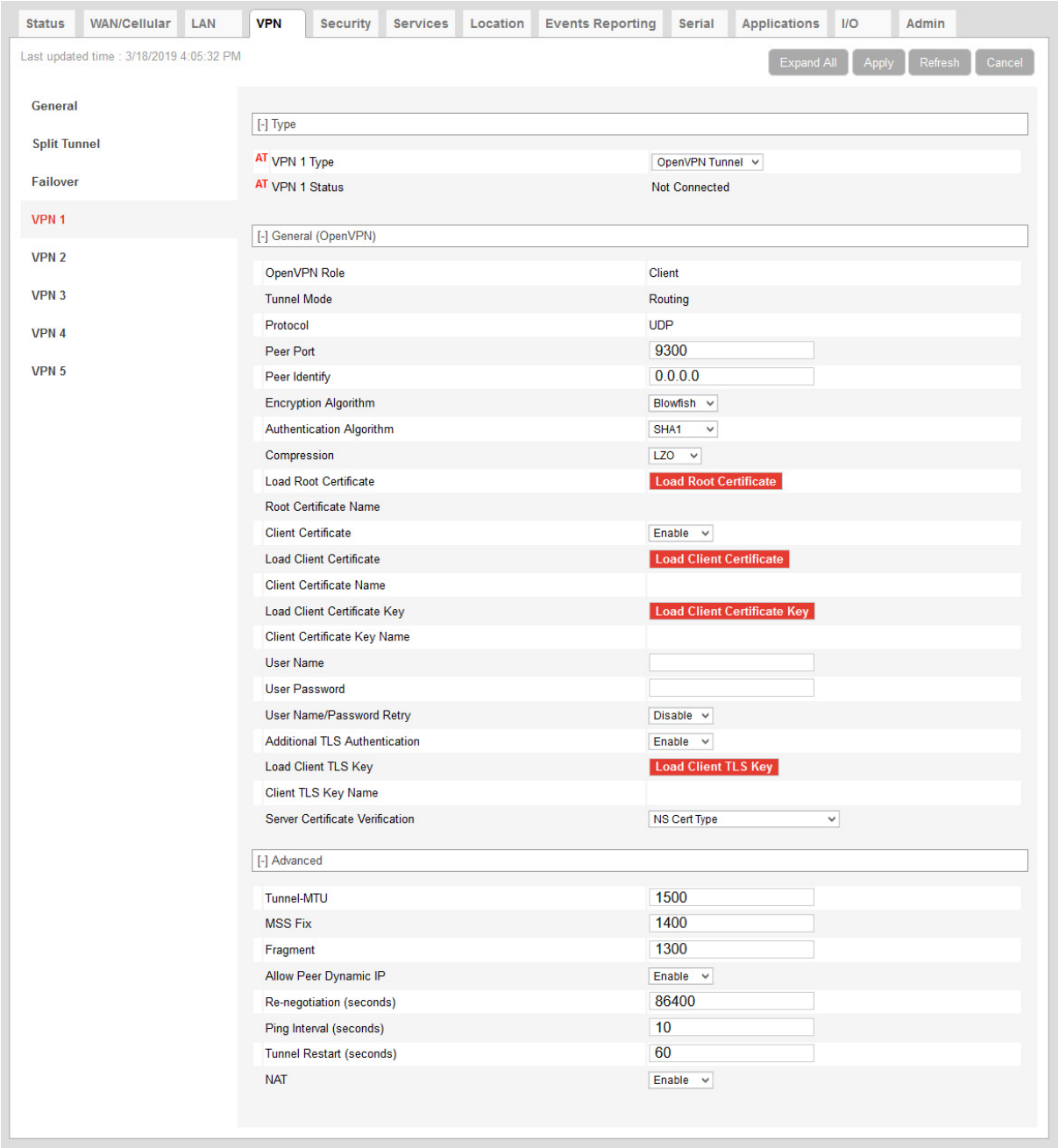


Figure 6-9: ACEmanager: VPN > VPN1 > OpenVPN Tunnel

4. See the following table for instructions on completing the OpenVPN Tunnel fields.
5. Once the configuration is complete, click Apply and reboot the AirLink router.

Field	Description
General	
VPN 1 Type	Options are: Tunnel Disabled or OpenVPN Tunnel. Enabling the OpenVPN Tunnel will expose other options for configuring the tunnel.

Field	Description
VPN 1 Status	Indicates the status of the OpenVPN tunnel on the device Options are: Disabled, Connected or Not Connected
General (OpenVPN)	
OpenVPN Role	The AirLink router can only be an OpenVPN client. Default: Client
Tunnel Mode	The Tunnel Mode is set to “Routing”.
Protocol	Displays the protocol used for configuration. Only supports UDP
Peer Port	The Peer Port is the UPD port on the peer device.
Peer Identity	Enter the IP address or Fully Qualified Domain Name (FQDN) of the peer device.
Encryption Algorithm	Options are: DES, Blowfish, DES, Cast128, AES-128, and AES-256
Authentication Algorithm	Options are: MD5, SHA-1, and SHA-256
Compression	Options are: LZ0 or NONE
Load Root Certificate	Loads the server root CA (Certificate Authority) certificate. When you click the button, a window pops up and enables you to browse and select the file containing the root CA certificate. For more information, see Loading Certificates and Certificate Keys on page 188.
Root Certificate Name	Displays the name of the most recently uploaded root certificate
Client Certificate	Enables or disables use of a client certificate.
Load Client Certificate	This field appears only if Client Certificate is enabled. Loads the client certificate. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate. For more information, see Loading Certificates and Certificate Keys on page 188.
Client Certificate Number	Displays the number of the most recently uploaded client certificate.
Load Client Certificate Key	This field appears only if Client Certificate is enabled. Loads the client certificate key. When you click the button, a window pops up and enables you to browse and select the file containing the client certificate key. For more information, see Loading Certificates and Certificate Keys on page 188.
Client Certificate Key Name	Displays the name of the most recently uploaded client certificate key
User Name	The user name required for client authentication
User Password	The user password required for client authentication
User Name/Password Retry	Enables or disables retries if there is an authentication error after entering credentials.
Additional TLS Authentication	Enables or disables use of Transport Layer Security (TLS) authentication.

Field	Description
Load Client TLS Key	This field appears only if Additional TLS Authentication is enabled. Loads the client TLS key. When you click the button, a window pops up and enables you to browse and select the file containing the client TLS key. For more information, see Loading Certificates and Certificate Keys on page 188.
Client TLS Key Name	Displays the name of the most recently uploaded client TLS key.
Server Certificate Verification	Selects the method used to verify the server certificate. Options are: • NS Cert Type • Key Usage/Extended Key Usage
Advanced	
Tunnel-MTU	Default: 1500 bytes
MSS Fix	Default: 1400 bytes
Fragment	Default: 1300 bytes
Allow Peer Dynamic IP	Options are: Enable or Disable
Re-negotiation (seconds)	Default: 86400 (24 hours)
Ping Interval (seconds)	Sets the keep-alive sent by the client. Default: 10 seconds
Tunnel Restart (seconds)	Enter the time (in seconds) for a tunnel restart. Default: 60 seconds
NAT	Enables or disables the Mobile Network Operator NAT (note: not a local NAT).

Loading Certificates and Certificate Keys

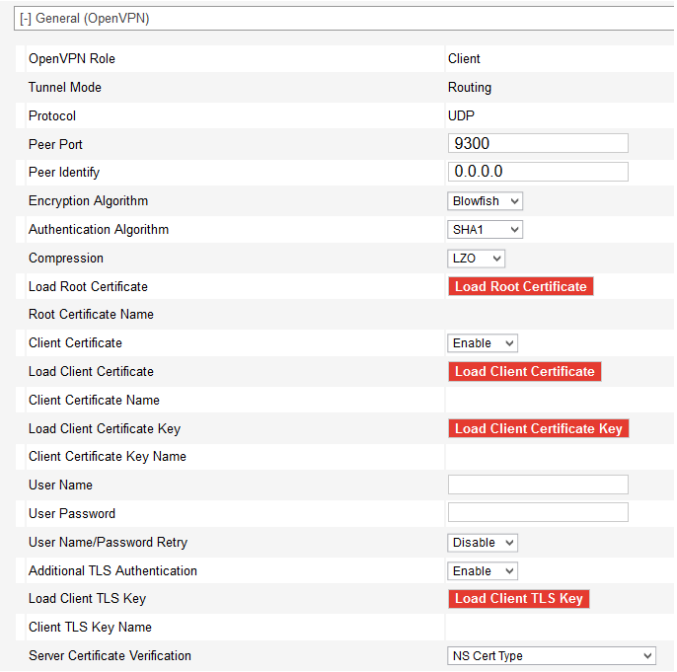
Note: The certificate and certificate key must meet the following conditions:

- *The certificate must be an X.509 certificate*
- *The certificate and the private key must be in .pem format, and they must be in separate files.*
- *There is no limit to the size of the private key, but the larger the key, the more the performance is affected. Sierra Wireless recommends that the key does not exceed 2048 bits.*

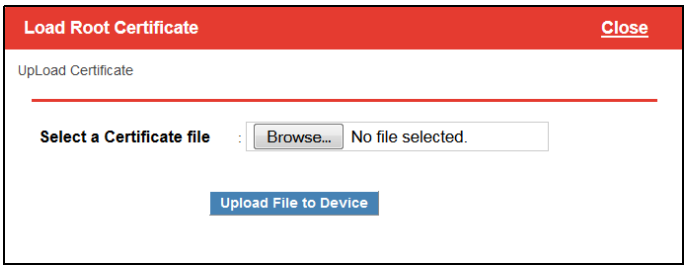
Note: The RV50 supports pre-defined cipher suites using 128-bit cipher algorithms.

To load a certificate or certificate key:

1. Click the button for the type of certificate or key you want to upload.



2. Click Browse... and then select the appropriate file for your device. (Loading a Root Certificate is shown below.)



3. Click Upload File to Device.

7: Security Configuration

The Security tab covers firewall-type functions. These functions include how data is routed or restricted from one side of the device to the other, i.e., from computers or devices connected to the device (LAN) and from computers or devices contacting it from a remote source (WAN). These features are set as rules.

Tip: *For additional security, Sierra Wireless recommends that you change the default password for ACEmanager. See* *Change Password on page 355.*

Solicited vs. Unsolicited

How the device responds to data being routed from one network connection to the other depends on the origin of the data.

- If a computer on the LAN initiates a contact to a WAN location (such as a LAN connected computer accessing an Internet web site), the response to that contact is solicited.
- If, however, a remote computer initiates the contact (such as a computer on the Internet accessing a camera connected to the device), the connection is considered unsolicited.

Port Forwarding

In Port Forwarding, any unsolicited data coming in on a defined Public Port is routed to the corresponding private port and IP of a host connected on the LAN. You can forward a single port or a range of ports.

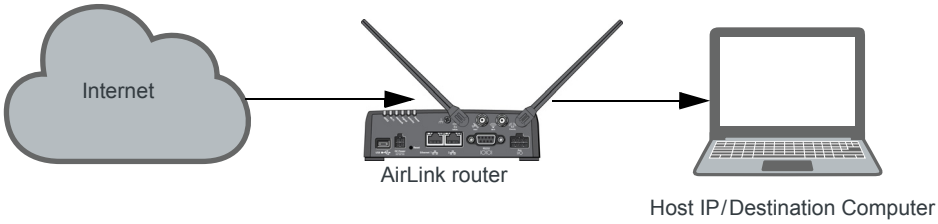


Figure 7-1: Port Forwarding

Note: You can set up a maximum of 48 port forwarding rules, 24 on the Port Forwarding screen and an additional 24 on the Extended Port Forwarding screen.

Single port

To define a port forwarding rule for a single port:

1. In ACEmanager, go to Security > Port Forwarding.
2. In the Port Forwarding field, select Enable.
3. Click “Add More” to display a rule line.

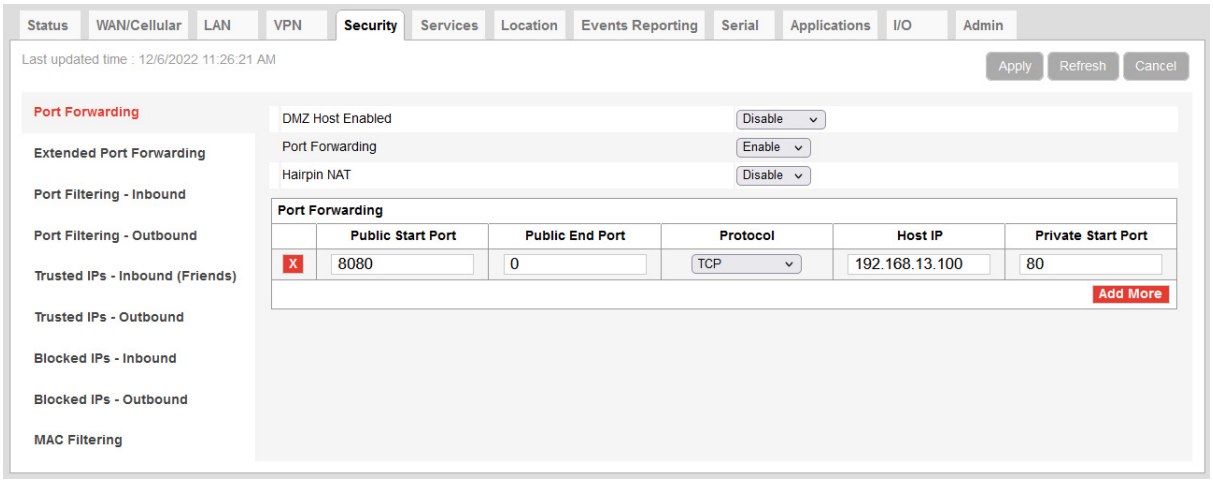


Figure 7-2: ACEmanager: Security > Port Forwarding (Single Port)

4. In the Public Start Port field, enter the desired public network port number. Values between 1 and 65535 are supported, although Sierra Wireless recommends using a value greater than 1024.

   Unsolicited data coming in on this port is forwarded to the port you select in the Private Start Port field.
5. In the Public End Port field, enter 0.
6. Select the desired protocol (see Protocol on page 194):
   - TCP
   - UDP
   - TCP & UDP
7. Enter the IP address of the computer you want to forward data to.
8. In the Private Start Port field, enter the number of the port on the destination computer that you want to forward data to.
9. Click Apply.

   You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

The Port Forwarding screen allows for 24 port forwarding rules.

10. Optional—If you need additional port forwarding rules, click Extended Port Forwarding on the left menu, and continue adding rules, up to a total over both screens of 48.

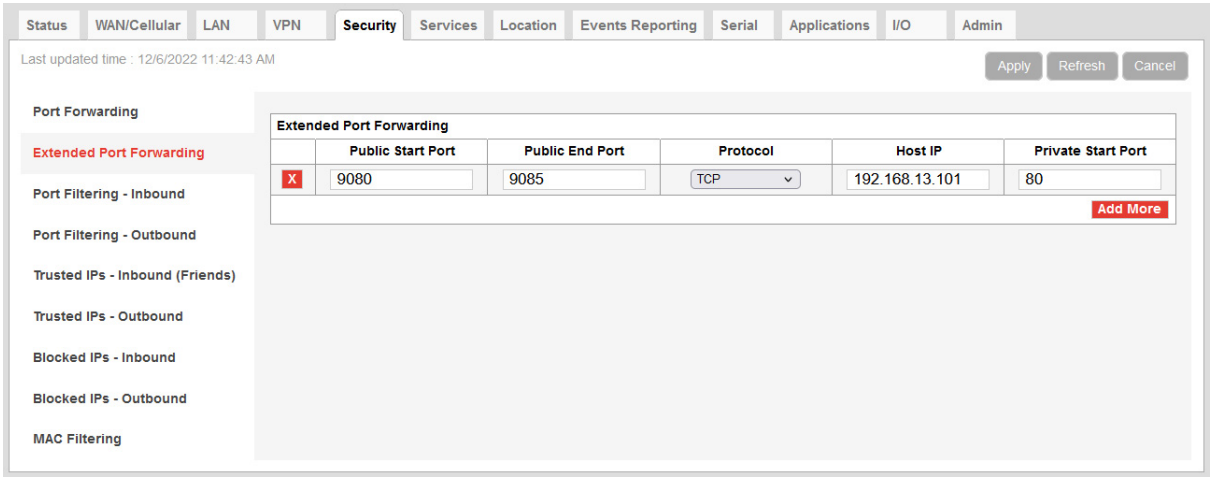


Figure 7-3: ACEmanager: Security > Extended Port Forwarding

11. Reboot.

Range of ports

To define a port forwarding rule for a range of ports:

1. In ACEmanager, go to Security > Port Forwarding.
2. In the Port Forwarding field, select Enable.

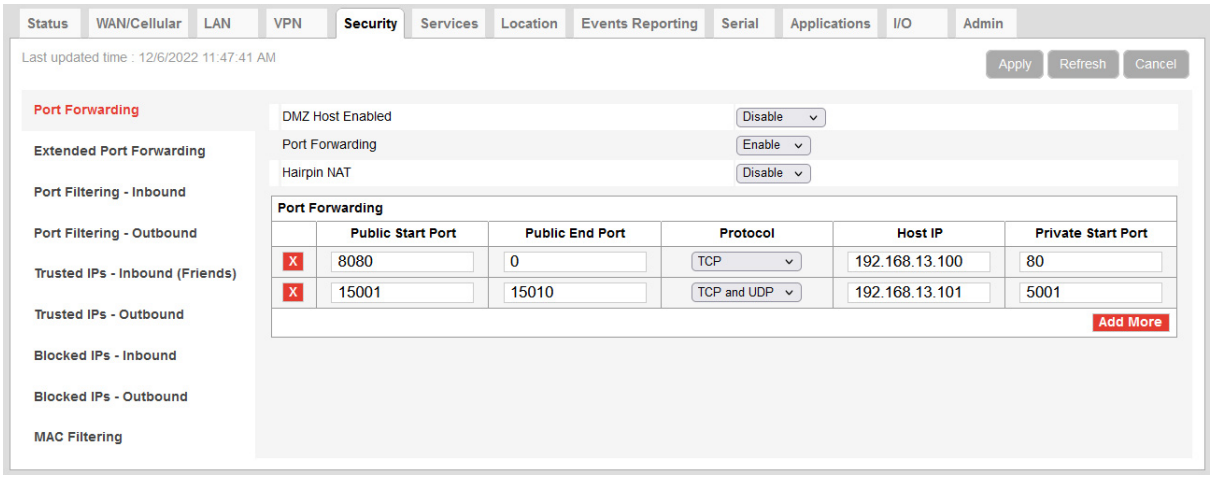


Figure 7-4: ACEmanager: Security > Port Forwarding (Port Range)

3. Set the port range for incoming data:
   a. In the Public Start Port field, enter the desired public network port number. Values between 1 and 65535 are supported, although Sierra Wireless recommends using a value greater than 1024.
   b. In the Public Port End field, enter the last public network port number in the range. The value you enter in the Public Port End field must be greater than the value in the Public Start Port field, or ALEOS rejects the selection.

Unsolicited data coming in on ports in this range are forwarded to a range of ports, starting with the port you select in the Private Start Port field.

4. Select the desired protocol (see Protocol on page 194):
   - TCP
   - UDP
   - TCP & UDP
5. Enter the IP address of the computer you want to forward data to.

   To forward a port to a local ALEOS Service, set the Host IP to 127.0.0.1.
6. In the Private Start Port field, enter the starting port number for the range of ports on the destination computer that you want to forward data to.
7. If you want to add another range, click Add More to display a new rule line.
8. Click Apply.

The Port Forwarding screen allows for 24 port forwarding rules.

9. Optional—If you need additional port forwarding rules, click Extended Port Forwarding on the left menu, and continue adding rules, up to a total over both screens of 48.

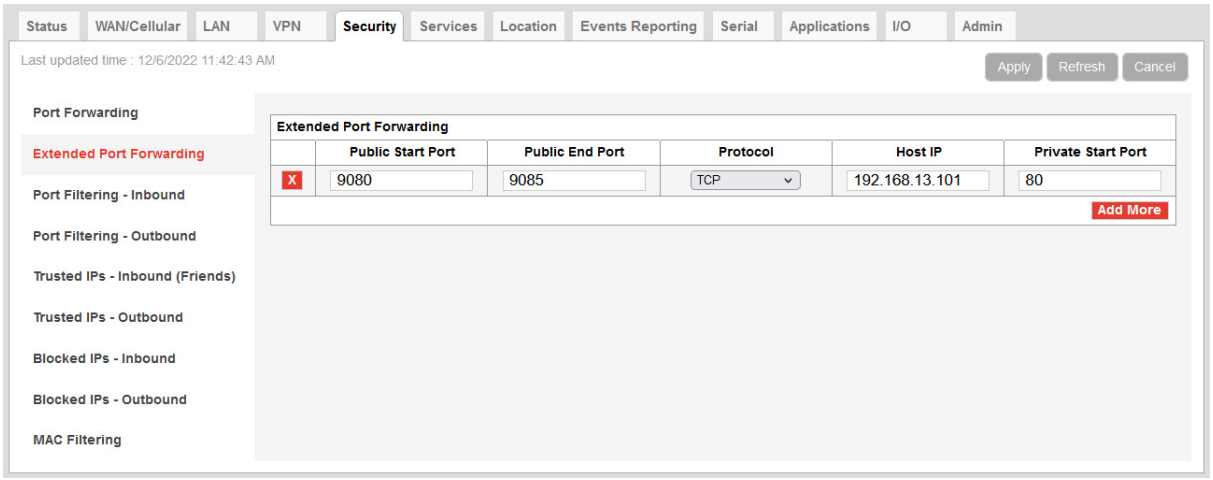


Figure 7-5: ACEmanager: Security > Extended Port Forwarding

10. Reboot.

    You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

Note: Sierra Wireless recommends that the total number of port forwardings be fewer than 1000 ports, including single port forwarding and port forwarding within a range.

Field	Description
Port Forwarding	Enables port forwarding rules. Options are Enable and Disable (default).
Public Start Port	Port on the public network or starting port on the public network for a range of ports. • Supported values: 1–65535 (Recommended values: greater than 1024)
Public End Port	Ending port for a range of ports on the public network. • For a single port forwarding, this field must be 0. • For a range of ports, this value must be greater than the value in the Public Start Port field.
Protocol	The protocol to be used with the forwarded port: • TCP—Only unsolicited data requests using TCP are forwarded • UDP—Only unsolicited data requests using UDP are forwarded • TCP & UDP—Unsolicited data requests using either TCP or UDP are forwarded
Host IP	IP address of the computer (or device) you want to forward data to.
Private Start Port	Port on the destination computer used as the port for single port forwarding rules, or as the start port for a port forwarding range.

Port Forwarding Example

The following example shows you how to configure a port forward rule for a range of 6 ports on an Ethernet-connected device:

1. In ACEmanager, go to Security > Port Forwarding, and enable Port Forwarding.
2. Click “Add More” to display a rule line.
3. Enter 8080 for the Public Start Port.
4. Enter 8085 for the Public End Port.
5. Select TCP & UDP.
6. Enter 192.168.13.100 as the Host IP.
7. Enter 80 as the Private Start Port.

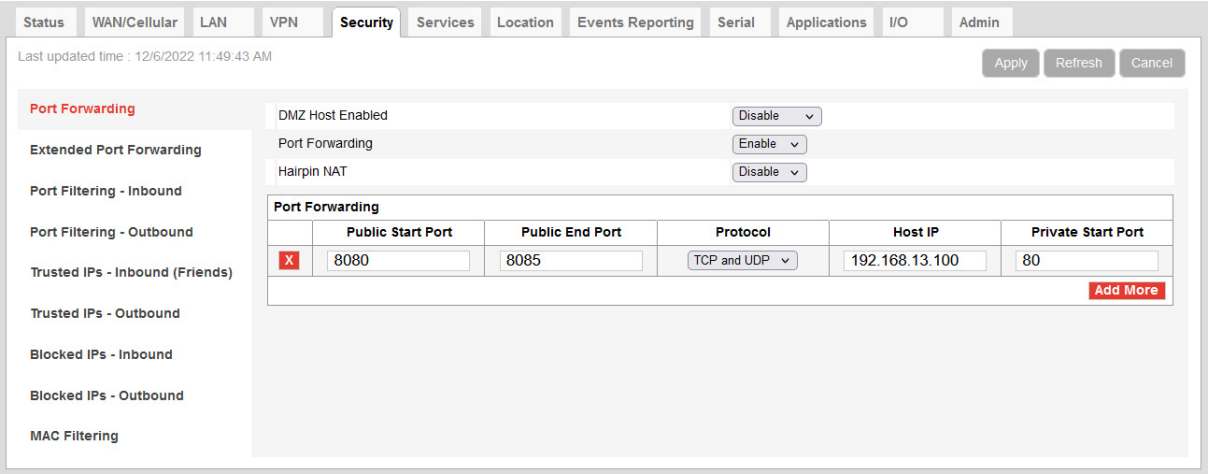


Figure 7-6: ACEmanager: Port Forwarding example

8. Click Apply.
9. Reboot.

   You do not need to reboot immediately, if you have additional changes to make, but port forwarding does not take effect until the device is rebooted.

An unsolicited TCP and UDP data request coming in to the AirLink router on port 8080 is forwarded to the LAN connected device, 192.168.13.100, at port 80. In addition, unsolicited data requests coming in from the Internet on ports 8081, 8082, 8083, 8084, and 8085 are forwarded to ports 81, 82, 83, 84, and 85 respectively.

DMZ

The DMZ is used to direct unsolicited inbound traffic to a specific LAN device such as a computer running a web server or other internal application. The DMZ with public mode is particularly useful for certain services like VPN, NetMeeting, and streaming video where the remote server may require a WAN connection to the LAN device rather than being NATed by the router.

Options for DMZ are Automatic, Manual, and Disable (default is Disable).

Automatic uses the first connected device. If more than one host is available (multiple Ethernet on a switch connected to the device and/or Ethernet with USBnet) and you want to specify the host to use as the DMZ, select Manual and enter the IP address of the desired host.

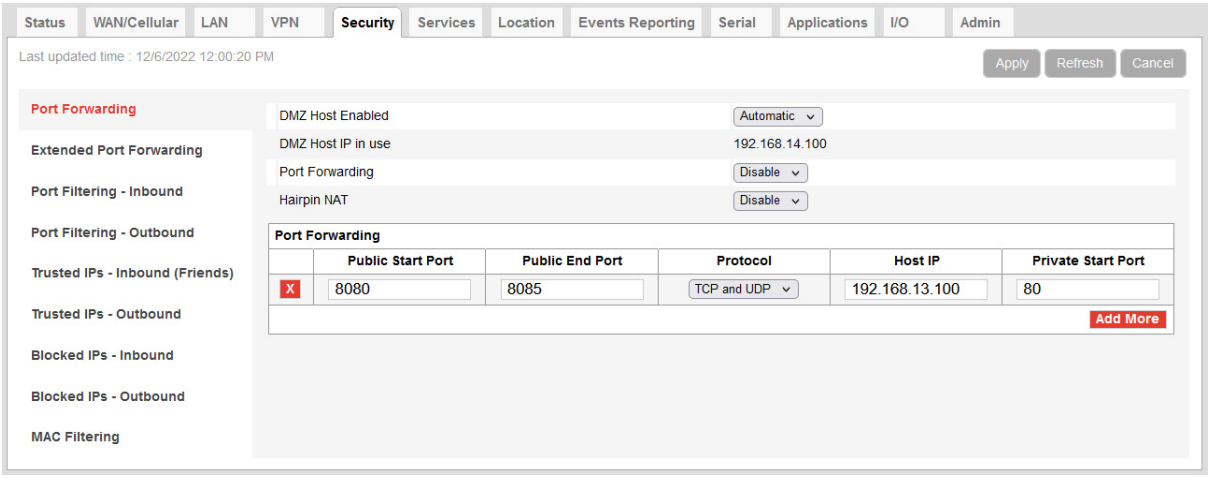


Figure 7-7: ACEmanager: Security > Port Forwarding (DMZ)

Field	Description
DMZ Host Enabled	The AirLink router allows a single client to connect to the Internet through a demilitarized zone (DMZ). Options are: • Automatic—enables the first connected device or the Public Mode interface as the DMZ *Note: In order for IP Passthrough to work, and for inbound packets to be forwarded to the LAN interface or device, DMZ Host Enabled must be set to Automatic.* • Manual—inserts a specific IP address in the DMZ IP field • Disable—no connected device receives unsolicited traffic from the cellular network or Internet (default)
DMZ Host IP	This field only appears if Manual is selected for the DMZ Enabled field. It is the IP address of the private mode host that should be used as the DMZ.
DMZ Host IP in use	IP address of the host to which inbound unsolicited packets are sent When the device passes the Network IP to the configured public host, the DMZ IP in Use displays the public IP.

Example of configuring the DMZ on an Ethernet connected device:

1. In the DMZ Host Enabled field, select Manual.
2. Enter 192.168.13.100 for the DMZ IP.
3. Select Ethernet as the Default Interface.

An unsolicited data request coming in to the AirLink router on any port is forwarded to the LAN device, 192.168.13.100, at the same port.

Note: The DMZ settings are independent of the number of Port Forward entries and can be used with port forwarding to pass anything not forwarded to specific ports.

Hairpin NAT

Hairpin NAT (also known as NAT loopback or NAT reflection) allows devices connected to the router to access the port forwarded device via any interface (WAN or LAN) along with the ports specified in the Port Forwarding configuration.

Any device connected to the following interfaces will have access to hairpin NAT:

- Ethernet (including additional ports from a connected external switch)—The Ethernet port must be configured for LAN
- Wi-Fi—Works for both bridged and unbridged Access Points
- USB—The USB port must be configured for USBNET

Hairpin NAT is disabled by default.

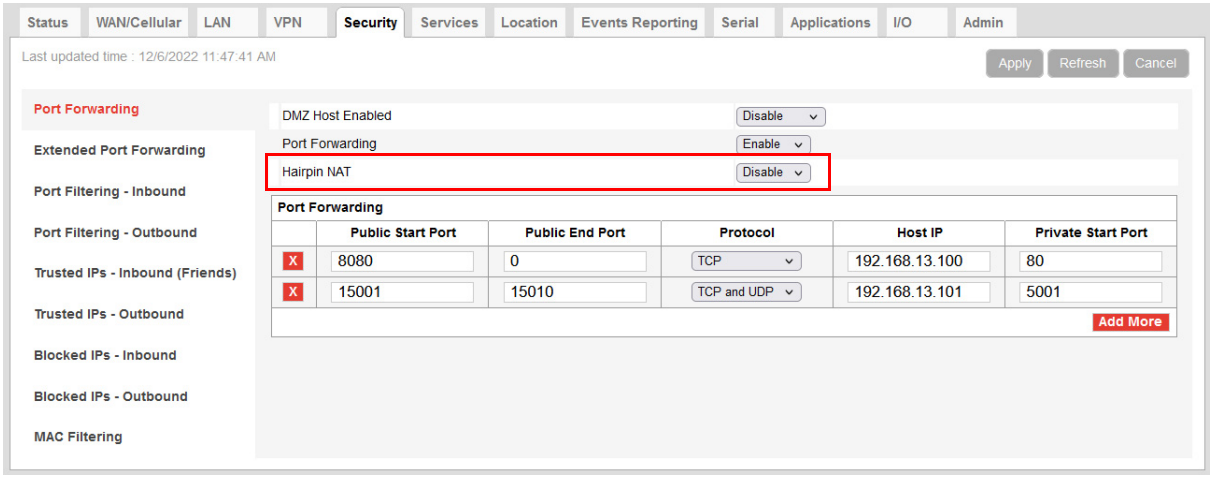


Figure 7-8: ACEmanager: Security > Port Forwarding (Hairpin NAT)

Port Filtering—Inbound

Port Filtering—Inbound restricts unsolicited access to the AirLink router and all LAN-connected devices.

You can enable Port Filtering to either block or allow specified ports. When enabled, all ports not matching the rule are allowed or blocked depending on the mode.

You can configure Port Filtering either on individual ports or for a range of ports. Click Add More for each port filtering rule you want to add.

Note: Inbound restrictions do not apply to responses to outbound data requests. To restrict outbound access, you need to set the applicable outbound filter.

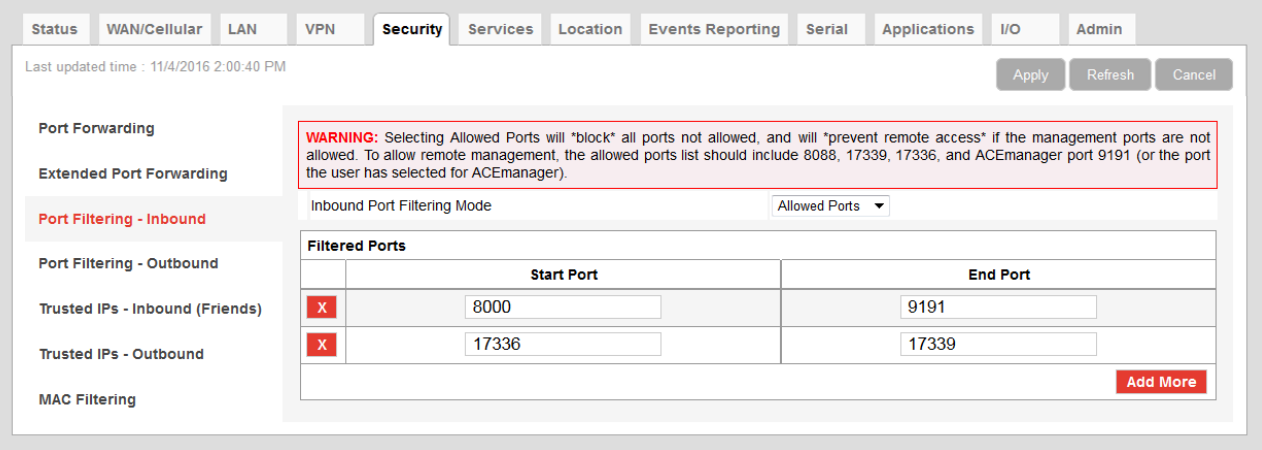


Figure 7-9: ACEmanager: Security > Port Filtering - Inbound

Field	Description
Inbound Port Filtering Mode	Options are: • Disable (default) • Blocked Ports—ports through which traffic is blocked (Shown in Filtered Ports list) • Allowed Ports—ports through which traffic is allowed (Shown in Filtered Ports list)
Filtered Ports	
Start Port	A single port or the first port in a range of ports on the public network (mobile network accessible)
End Port	The end of the range on the public network (mobile network accessible).

Warning: *Selecting Allowed Ports will **block** all ports not allowed, and will **prevent remote access** if the management ports are not allowed. To allow remote management, the allowed ports list should include 8088, 17339, 17336, and ACEmanager port 9191 (or the port you selected for ACEmanager).*

Port Filtering — Outbound

Port Filtering—Outbound restricts LAN access to the external network, i.e., the Internet.

Port Filtering can be enabled to block ports specified or allow specified ports. When enabled, all ports not matching the rule will be allowed or blocked depending on the mode.

Port Filtering can be configured on individual ports or for a range of ports. Click Add More for each port filtering rule you want to add.

Note: Outbound restrictions do not apply to responses to inbound data requests. To restrict inbound access, you need to set the applicable inbound filter.

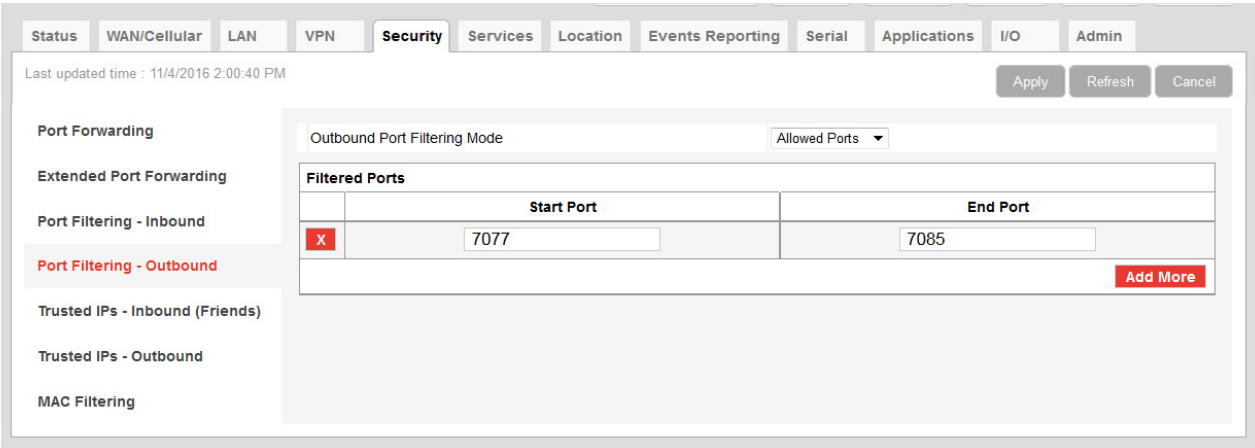


Figure 7-10: ACEmanager: Security > Port Filtering - Outbound

Field	Description
Outbound Port Filtering Mode	Allowed and blocked ports through which traffic is either allowed or blocked (respectively) are listed. Options are: • Disable (default) • Blocked Ports—ports through which traffic is blocked (Shown in Filtered Ports list) • Allowed Ports—ports through which traffic is allowed (Shown in Filtered Ports list) *Note: Outbound IP filter supports up to 9 ports.*
Start Port	The first of a range or a single port on the LAN
End Port	The end of the range on the LAN

Trusted IPs—Inbound (Friends)

Trusted IPs—Inbound restricts access to the AirLink router and all LAN connected devices.

Tip: *Trusted IPs-Inbound was called Friends List in legacy AirLink products.*

When enabled, IP packets with a source address not matching those in the list or range of trusted hosts will be ignored/dropped by the router.

Note: Inbound restrictions do not apply to responses to outbound data requests. To restrict outbound access, you need to set the applicable outbound filter.

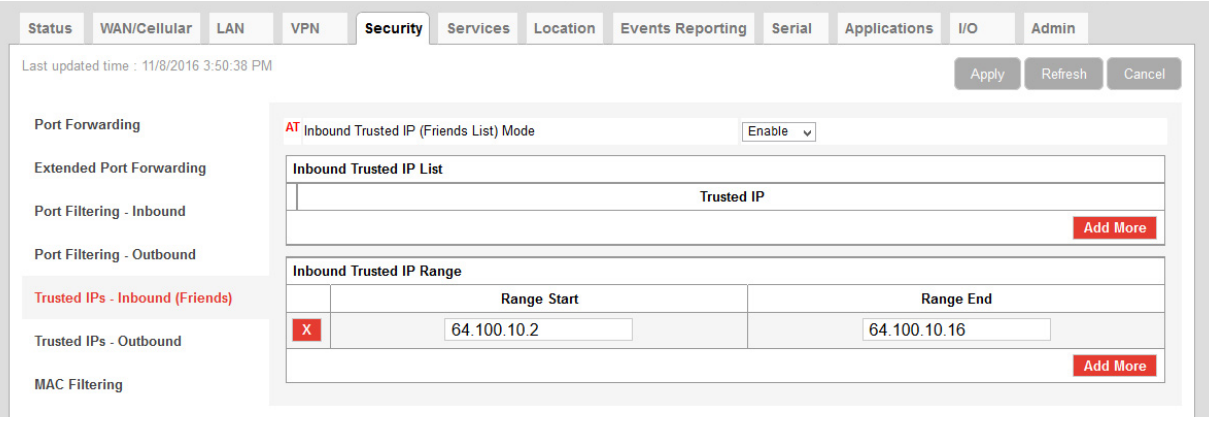


Figure 7-11: ACEmanager: Security > Trusted IPs - Inbound (Friends)

Field	Description
Inbound Trusted IP (Friends List) Mode	Disables or Enables port forwarding rules. Options are Disable (default) or Enable.
Inbound Trusted IP List	Enter a single trusted IP address for example 64.100.100.2. Click Add More to add additional IP addresses to the list.
Inbound Trusted IP Range	Use this section of the page to enter a range of trusted IP addresses.
Range Start	Specify the start and end IP addresses for the trusted IP address range, for example, entering 64.100.10.2 as the Range Start and 64.100.10.15 as the Ranges End would allow 64.100.10.5 but would not allow 64.100.10.16.
Range End	

Trusted IPs—Outbound

Trusted IPs—Outbound restricts LAN access to the external network (Internet).

When enabled, only packets with the destination IP addresses matching those in the list of trusted hosts will be routed from the LAN to the external location.

Note: Outbound restrictions do not apply to responses to inbound data requests. To restrict inbound access, you need to set the applicable inbound filter.

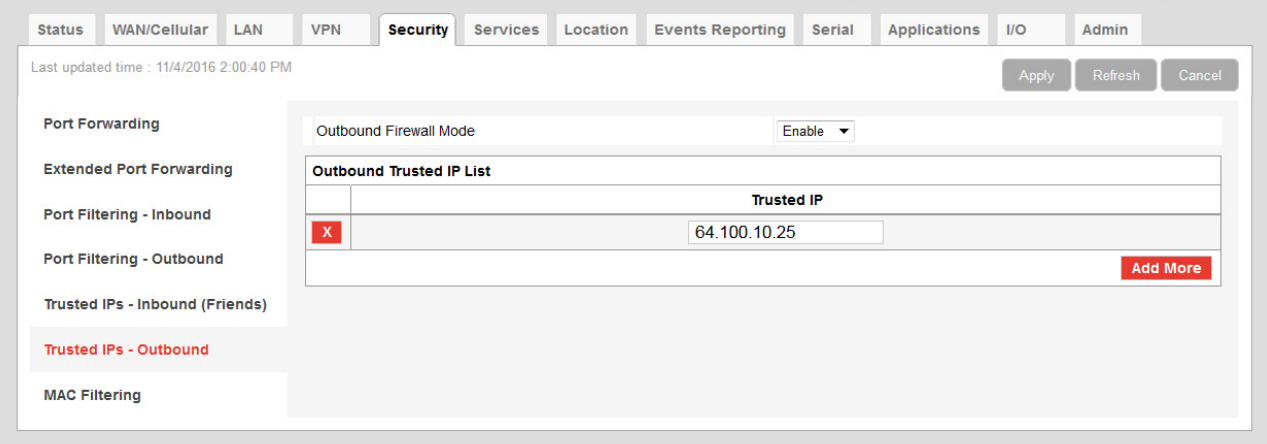


Figure 7-12: ACEmanager: Security > Trusted IPs - Outbound

Field	Description
Outbound Firewall Mode	Disables or enables the Outbound Firewall Options are: • Disable (default)—Allows all outbound traffic • Enable—Only outbound traffic destined for an IP address on the Trusted IP list is allowed. All other outbound traffic is blocked.
Outbound Trusted IP List	Each entry can be configured to allow a single IP address (e.g., 64.100.100.2) Click Add More to add additional IP addresses to the list.

Blocked IPs—Inbound

You can add up to nine IP address ranges to block for inbound traffic. When enabled, these options drop traffic from the listed IP address ranges. To block only a single IP address, enter the same IP address at both the start and end of the range.

Inbound Blocked IPs override access from the Inbound Trusted IP list. If the same IP address is placed in both inbound options, traffic will be blocked from the IP address. For example, when setting Trusted/Blocked Inbound IP addresses, traffic will be blocked to all IP addresses except the included Trusted IPs, and then traffic will be blocked to the included Blocked IP addresses. Please take care to configure both settings to make sure that the device can be accessed from an available IP.

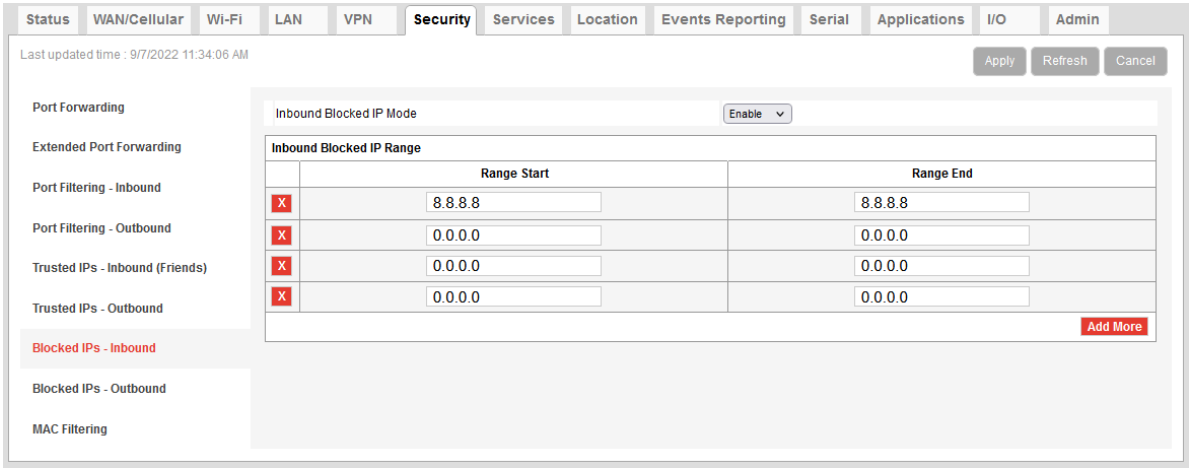


Figure 7-13: ACEmanager: Security > Blocked IPs - Inbound

Field	Description
Inbound Blocked IP Mode	Disables or enables the Inbound Blocked IP feature. Options are: • Disable (default)—Allows all inbound traffic • Enable—Inbound traffic destined for IP addresses in the Inbound Blocked IP Ranges table is blocked.
Inbound Blocked IP Range	Each entry can be configured to block an IP address range. Click Add More to add additional IP address ranges to the list.

Blocked IPs—Outbound

You can add up to nine IP address ranges to block for outbound traffic. When enabled, these options drop traffic to the listed IP address ranges. To block only a single IP address, enter the same IP address at both the start and end of the range.

Outbound Blocked IP addresses override access to the Outbound Trusted IP list. If the same IP address is placed in both outbound options, traffic will be blocked to the IP address. Please take care to configure both settings to make sure that the device can access an available IP address.

As with the Trusted IP list, for outbound, ALEOS filters only LAN/Host traffic (ALEOS traffic is not filtered).

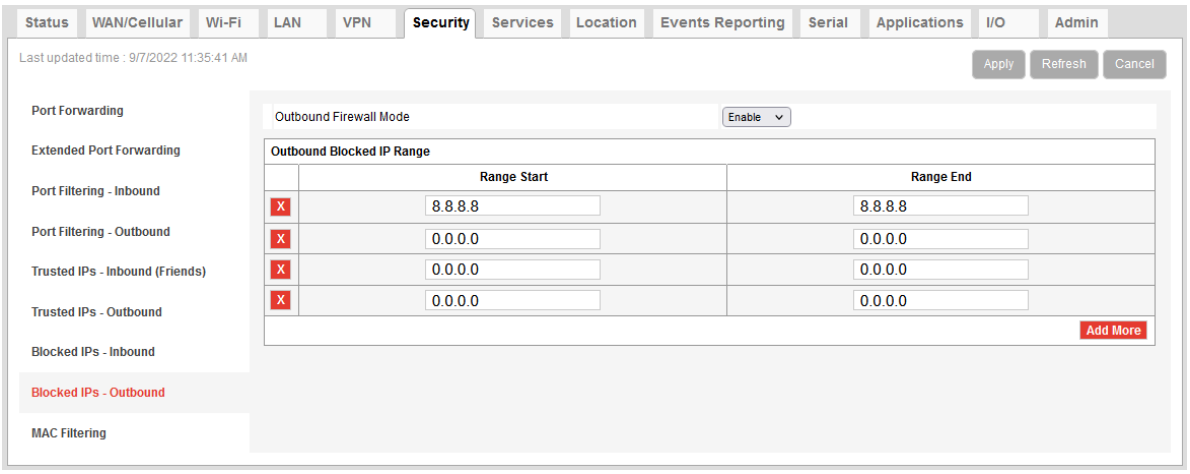


Figure 7-14: ACEmanager: Security > Blocked IPs - Outbound

Field	Description
Outbound Blocked IP Mode	Disables or enables the Outbound Blocked IP feature. Options are: • Disable (default)—Allows all outbound traffic • Enable—Outbound traffic destined for IP addresses in the Outbound Blocked IP Ranges table is blocked.
Outbound Blocked IP Range	Each entry can be configured to block an IP address range. Click Add More to add additional IP address ranges to the list.

MAC Filtering

MAC filtering restricts LAN connection access. You can create a list of up to 20 devices that are allowed a connection based on their MAC address. When MAC filtering is enabled, devices not on the allowed list are explicitly blocked. Hosts directly connected to the device but not in the Allowed list may show an active physical connection, but are blocked from sending traffic of any kind to the device or any other host connected to the device.

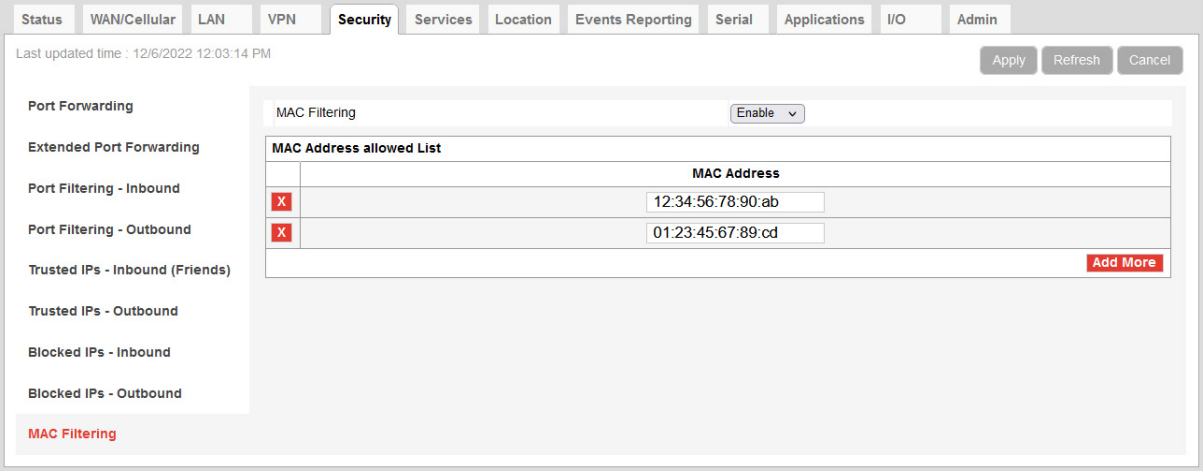


Figure 7-15: ACEmanager: Security > MAC Filtering

Field	Description
MAC Filtering	Enable or disable (default) MAC Filtering
MAC Address allowed List	Allows devices with the MAC Addresses listed to connect to the host and transfer data. Add MAC addresses by clicking on the Add More button. When adding MAC addresses, use a colon between the digit groups, for example 01:23:45:67:89:ab. *Note: After adding all the desired MAC addresses, reboot the device. The MAC Address allowed List takes effect after the device is rebooted.*
MAC Address	This is the MAC Address of the interface adapter on a computer or other device. **Tip:** *You can use the Status > LAN IP/MAC Table page to obtain the MAC addresses of DHCP connected devices.*

8: Services Configuration

The Services tab sections allow the configuration of external services that extend the functionality of the AirLink RV50.

These services include:

- ALMS (AirLink Management Service)
- ACEmanager
- Power Management
- Dynamic DNS
- SMS
- AT (Telnet/SSH)
- Email (SMTP)
- Management (SNMP)
- Time (NTP)
- Authentication
- Device Status Screen

ALMS (AirLink Management Service)

The AirLink® Management Service is a secure cloud-based management solution that makes it easy to deploy, monitor and upgrade any number of routers remotely. For more information, visit sierrawireless.com.

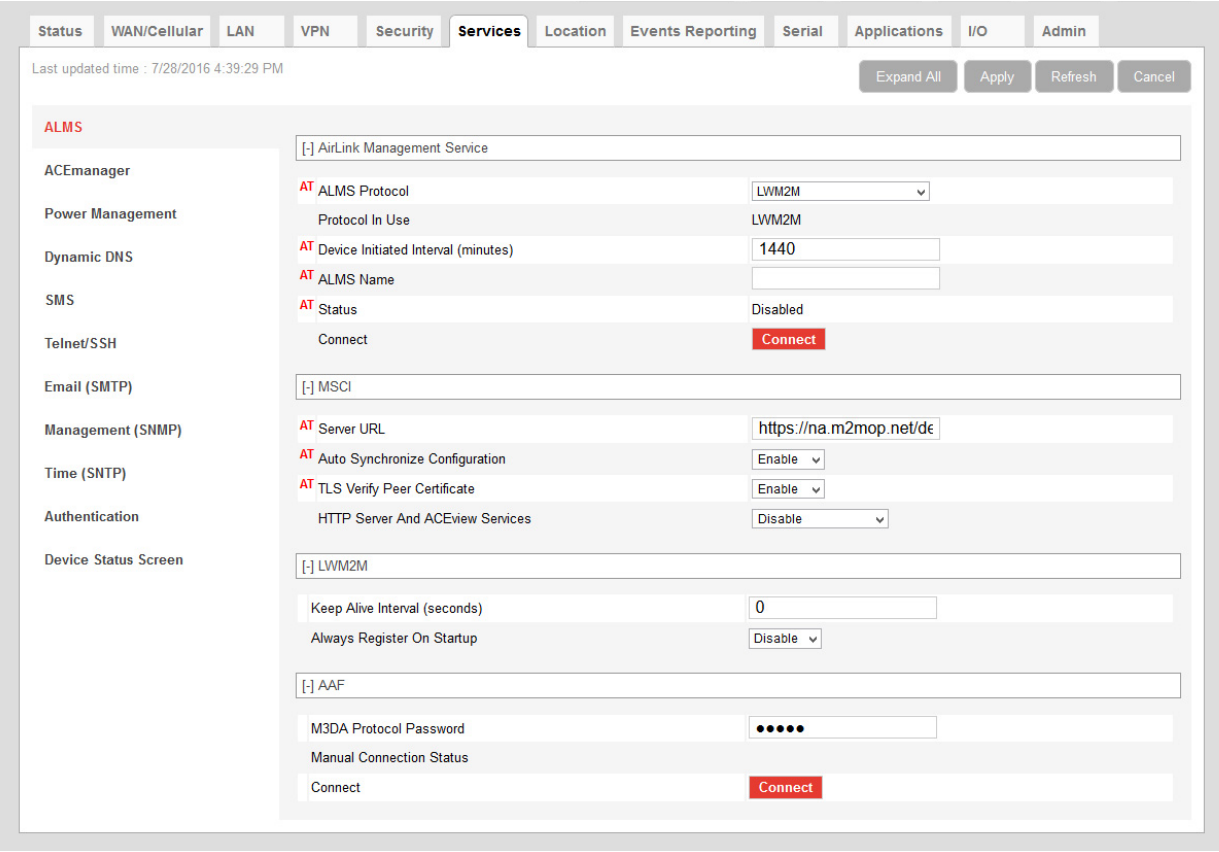
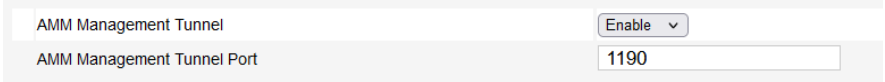


Figure 8-1: ACEmanager: Services > ALMS

Field	Description
AirLink Management Service	
ALMS Protocol	This field is used to enable and select the underlying communication protocol used with ALMS. In most cases, it is best to leave the default settings, but if the router is unable to communicate with ALMS, you may need to change this setting. First check to ensure that the router is registered on ALMS, and if the default is LWM2M, confirm that the network allows UDP traffic. Options are: • Disable—Disable device management with ALMS • LWM2M—Lightweight M2M LWM2M uses DTLS secured communication, with server/router mutual authentication, and uses less bandwidth than MSCI. To use LWM2M, the network must allow UDP traffic. • MSCI—Multi-Protocol Serial Communication Select this setting if you are using a private server that does not support LWM2M, or the network does not allow UDP traffic. (MSCI uses TCP.) • Try LWM2M, Fallback to MSCI (default) After the router is powered on or rebooted, and has a WAN connection, it attempts for two minutes to communicate with ALMS using LWM2M. If it is successful, the field is reset to LWM2M. If it is unsuccessful, the router uses MSCI, and the setting remains as Try LWM2M, Fallback to MSCI. Use this setting if you are unsure whether or not the server being used supports LWM2M.
Protocol in Use	Shows the current ALMS Protocol in use
Device Initiated Interval (minutes)	This field determines how often the AirLink router communicates with ALMS to check for software updates, setting changes, etc. • If the protocol in use is MSCI, the router sends a check-in message, after which all pending jobs on ALMS are carried out. • If the protocol in use is LWM2M, the router sends a registration update, after which all pending jobs on ALMS are carried out. ALMS can also query the AirLink router at a regular interval if settings allow. Refer to AirLink Management Service documentation for more information. Default: 1440 minutes (24 hours).
ALMS Name	Use this field to assign a name of your choice to the AirLink router.This name is used by the ALMS server to identify your device. By default, this field is blank. You can also use an AT command to assign or query the name. See *AVMS_NAME on page 505.

Field	Description
Status	Displays the status of the ALMS connection For MSCI: • Success—Device successfully contacted ALMS during its latest communication. • Disabled—ALMS communications are disabled. (Appears when the AirLink Management Service drop-down menu is set to Disable.) • [ALEOS] Waiting for connectivity—This transitory status appears when the device is in Connect-on-traffic mode and is trying to connect to the network for an ALMS check-in. (See Always on connection on page 89.) When the device connects to the network, the ALMS check-in is sent and the status changes to Success or an error message, if there is a problem with the connection. For a list of MSCI error messages, see page 564. For LWM2M: • Bootstrap: In Progress [(n)] - date—Router is contacting the ALMS bootstrap server to get the ALMS server address and corresponding credentials. • Bootstrap: Success [(n)] - date—The ALMS server address and credentials has been provisioned. • Bootstrap: Failure [(n)] - date—Failed to contact the bootstrap server • Registration: In Progress [(n)] - date—Router is contacting the ALMS server to register. • Registration: Success [(n)] - date—Router has successfully registered on the ALMS server. • Registration: Failure [(n)] - date—Router failed to register on the ALMS server. • Registration Update: In Progress [(n)] - date—Router is contacting the ALMS server to refresh its registration. • Registration Update: Success [(n)] - date—Registration has been successfully refreshed. • Registration Update: Failure [(n)] - date—Failed to refresh registration • Authentication: In Progress [(n)] - date—Router is authenticating (ALMS or ALMS bootstrap). • Authentication: Success [(n)] - date—Authentication is complete (ALMS or ALMS bootstrap). • Authentication: Failure [(n)] - date—Router failed to authenticate (ALMS or ALMS bootstrap). • Notify: Sent - date—Router has successfully sent notifications to the ALMS server. • Notify: Failure - date—Router failed to send notifications to the ALMS server. In this case the router retries to send the notifications following an exponential back-off algorithm. • Notify: Rejected - date—The ALMS server has rejected the latest notifications sent by the device. In this case the device renews its registration at the next opportunity: • At the next expected registration update time or • If the registration update is requested using the Connect button. (n): is optional and represents the retry attempt number. n is between 1 and 5 date: is the Greenwich Mean Time of the last status update.
Connect	The Connect button enables you to manually connect an AirLink router to ALMS. This may be useful for troubleshooting the connection between the platform and the remote device and confirming that AAF scripts or jobs created are executing as expected on ALMS.

Field	Description
MSCI	
Server URL	The ALMS server URL address. By default, this is: https://na.m2mop.net/device/msci/com, which encrypts network traffic from ALEOS to ALMS. Using an HTTPS URL enables Transport Layer Security (TLS). When TLS is enabled and the TLS Verify Peer Certificate field is set to Enable, the validity of the server certificate is checked. For more information, see TLS Verify Peer Certificate on page 209. *Note: The URL from earlier ALEOS versions, http://na.m2mop.net/device/msci, is still valid, but does not use TLS.*
Auto Synchronize Configuration	This field allows you to choose when changes to the configuration are propagated to ALMS. • Enable—Changes to the configuration are propagated as soon as possible and do not wait for the next communication period (as configured in the Device Initiated Interval field). This may result in more frequent communication with ALMS. (default) • Disable—Changes to the configuration are propagated to ALMS at the device initiated interval rate.
TLS Verify Peer Certificate	This field has no effect unless an HTTPS URL is used for the Server URL. Using an HTTPS URL (for example, https://na.m2mop.net/device/msci/com) as the server URL enables Transport Layer Security (TLS). When TLS is enabled, use this field to set the TLS certificate validation. • Enable—The validity of the server certificate is checked during the TLS negotiation. (default) If the certificate is not valid, communication with the ALMS server is terminated. For more information, see [HTTP] SSL peer certificate or SSH remote key was not OK on page 565. • Disable—The validity of the server certificate is not checked during the TLS negotiation. The TLS communication proceeds even if the server presents a non-validated certificate.
HTTP Server And ACEview Services	Allows you to activate the: • MSCI server—enables you to configure the router remotely using MSCI over HTTP • ACEview service—enables the router to communicate with the ACEview Windows utility Options are: • Disable—Both services are disabled. • LAN Only—The MSCI HTTP server and ACEview service are only accessible through a LAN connection. (Default) • Both WAN And LAN—The MSCI HTTP server and ACEview service are accessible through both WAN and LAN connections. *Note: In order to use MSCI server-initiated communication from ALMS, HTTP Server And ACEview Services must be set to Both WAN And LAN.*

Field	Description
Private AMM Certificate	Appears when the ALMS Protocol is set to MSCI.  You can set up a management tunnel with an AMM server with a private SSL root certificate by extracting the user name and password from their respective MSCIIDs (10035 and 10036), and using the certificate signed by the same root ca as the AMM server. To upload a private SSL certificate for MSCI communication and the management tunnel, click the Private AMM Certificate button. The Private AMM Certificate window appears, where you can upload (or delete) the certificate.  When the certificate is uploaded, the management tunnel will only use the uploaded private SSL certificate to establish the tunnel.
Currently Installed AMM Certificate	Displays the filename of the installed certificate.
AMM Management Tunnel	Appears when the ALMS Protocol is set to MSCI. Enables the RV50 to establish an OpenVPN connection to the AMM server. This OpenVPN connection enables remote SSH and remote ACEmanager access from AMM.  Options are: • Disable (default) • Enable *Note: If the AMM Event Reporting (AMMER) AAF application is installed, it will enable this setting by default. Modifying the setting when AMMER is in use can cause AMM connectivity issues.*

Field	Description
AMM Management Tunnel Port	Appears when AMM Management Tunnel is enabled. This field sets the port used for the OpenVPN connection to AMM. Options are: • 1–65535 (default is 1190) *Note: In most cases, you should leave this setting at default. The port number must match the port used for the MSCI OpenVPN management tunnel on the AMM, which is also 1190 by default.*
LWM2M	
Keep Alive Interval (seconds)	Use this field to configure how frequently the router pings ALMS to confirm an IP connection. Options are: • 1–3600 • 0—Disabled (Default)
Always Register on Startup	Use this field to set the router's registration behavior on startup: • Disable—The router performs a registration update. It signals ALMS that it is up and running and refreshes its registration. A registration update consumes far less bandwidth than a registration. (Default) • Enable—The router performs a LWM2M registration on startup. The router declares its capabilities to ALMS and synchronizes its configuration.
AAF	
ALEOS Application Framework	AAF status: Enabled or Disabled. To enable AAF, see ALEOS Application Framework on page 344.
M3DA Protocol Password	M3DA Protocol Password This password must be configured on the AirLink device and on ALMS. The default M3DA password is the default ACEmanager password as shown on the device label. *Note: This password is reset to default when the device is reset to factory defaults using the hardware Reset button, or using the Reset to Factory Default command in ACEmanager (when the Reset Mode is Preserve Only User Password or Reset All). See Reset to Factory Default on page 365 and Reset Configuration on page 365.*
Manual Connection Status	Displays the current manual connection status if AAF is enabled.
Connect	The Connect button enables you to manually connect an AirLink device to ALMS. This may be useful for troubleshooting the connection between the platform and the remote device and confirming that AAF scripts or jobs created are executing as expected on ALMS.

ACEmanager

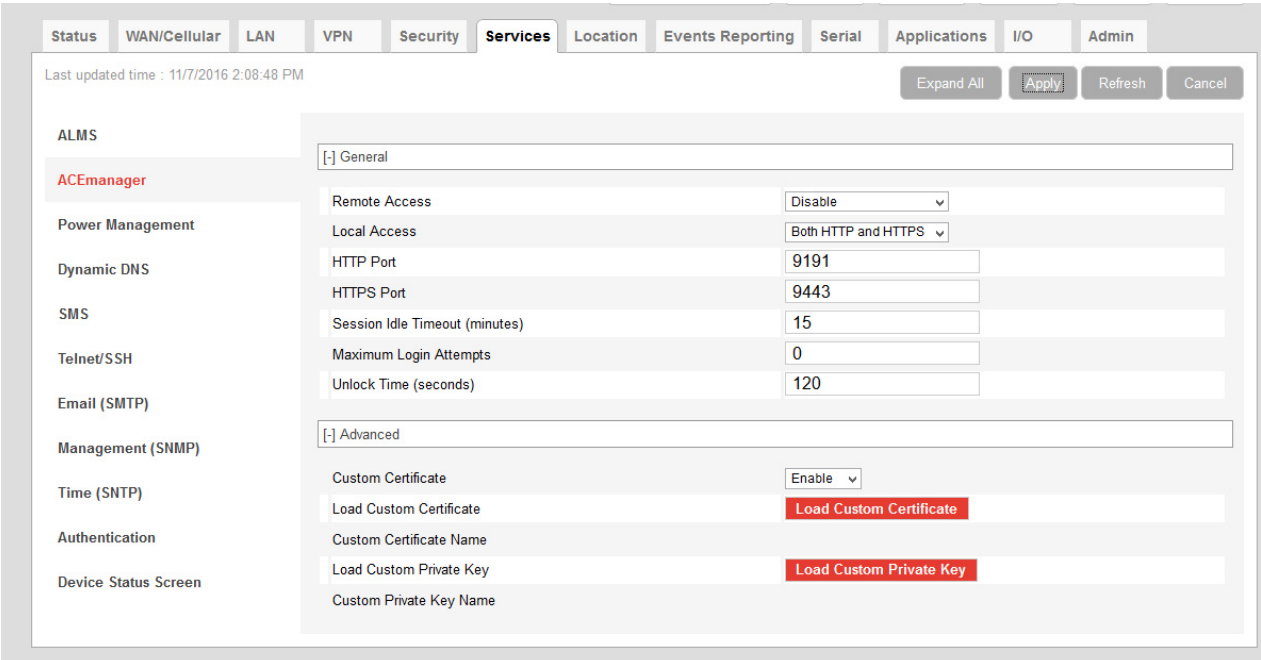


Figure 8-2: ACEmanager: Services > ACEmanager

Field	Description
General	
Remote Access	Configure ACEmanager remote access (over the WAN link) Options are: • Disable (default) • HTTPS Only • Both HTTP and HTTPS
Local Access	Configure ACEmanager local access (Ethernet, USBnet, or Serial/DUN) Options are: • HTTPS Only • Both HTTP and HTTPS (default)
HTTP Port	Configure the HTTP port for ACEmanager access. Reboot the device after applying the port change. Default value is 9191.
HTTPS Port	Configure the HTTPS port for ACEmanager access. Reboot the device after applying the port change. Default is 9443.

Field	Description
Session Idle Timeout (minutes)	If ACEmanager is idle for the configured timeout, it automatically logs out and returns you to the Login screen. Options are: • 0–60 (default is 15) If you set the Session Idle Timeout to zero (0), the session remains active until you manually log out.
Maximum Login Attempts	Number of failed login attempts allowed before the user account is temporarily locked Options are: • 0—The account lock-out feature is disabled. • 1–5—Maximum number of failed login attempts before the user account is locked for the length of time specified in the Unlock Time (seconds) field. Default is 3
Unlock Time (seconds)	The length of time (in seconds) that the user account is locked after the maximum number of failed login attempts (configured in Maximum Login Attempts) Options are: • 1–3600 (1 hour) (default is 120 [2 minutes])
Advanced	
Custom Certificate	Enabling this feature allows you to load a custom SSL certificate. (Some restrictions apply; see Note below for details.) Options are: • Enable—Additional fields appear that allow you to load a custom SSL certificate and a custom private key. The ACEmanager web server uses this custom certificate for authentication during HTTPS communication, instead of the default certificate. • Disable—The ACEmanager web server uses the default SSL certificate for authentication during HTTPS communication. (default) *Note: The custom certificate and private key must meet the following conditions:* • *The certificate must be an X.509 certificate* • *The certificate and the private key must be in .pem format, and they must be in separate files.* • *There is no limit to the size of the private key, but the larger the key, the more the performance is affected. Sierra Wireless recommends that the key does not exceed 2048 bits.* *Note: The RV50 supports pre-defined cipher suites using 128-bit cipher algorithms.*
Load Custom Certificate	This field only appears when the Custom Certificate field is set to Enable. To load a custom SSL certificate: 1. Click Load Custom Certificate. 2. Click Browse... and navigate to the SSL certificate file. 3. Click Upload file to device. 4. Once you have uploaded the custom certificate and the custom private key, click Apply and reboot the device.

Field	Description
Custom Certificate Name	This field only appears when the Custom Certificate field is set to Enable. Displays the name of the custom certificate.
Load Custom Private Key	This field only appears when the Custom Certificate field is set to Enable. Allows you to enter a custom private key (Some restrictions apply; see Custom Certificate for details.) To load a custom private key: 1. Click Load Private Key. 2. Click Browse... and navigate to the private key file. 3. Click Upload file to device. 4. Once you have uploaded the custom certificate and the custom private key, click Apply and reboot the device.
Custom Private Key Name	This field only appears when the Custom Certificate field is set to Enable. Displays the name of the private key.

Power Management

The AirLink RV50 gives you a number of options for managing power usage, depending on your application and hardware configuration. For example, you can use the Services > Power Management screen to configure the RV50 to automatically enter standby mode based on the state of the ignition switch, an I/O input, low voltage input to the RV50, or time of day.

For additional power saving strategies, see Additional Power Saving Strategies on page 222 or refer to the AirLink RV50 Series Hardware User Guide.

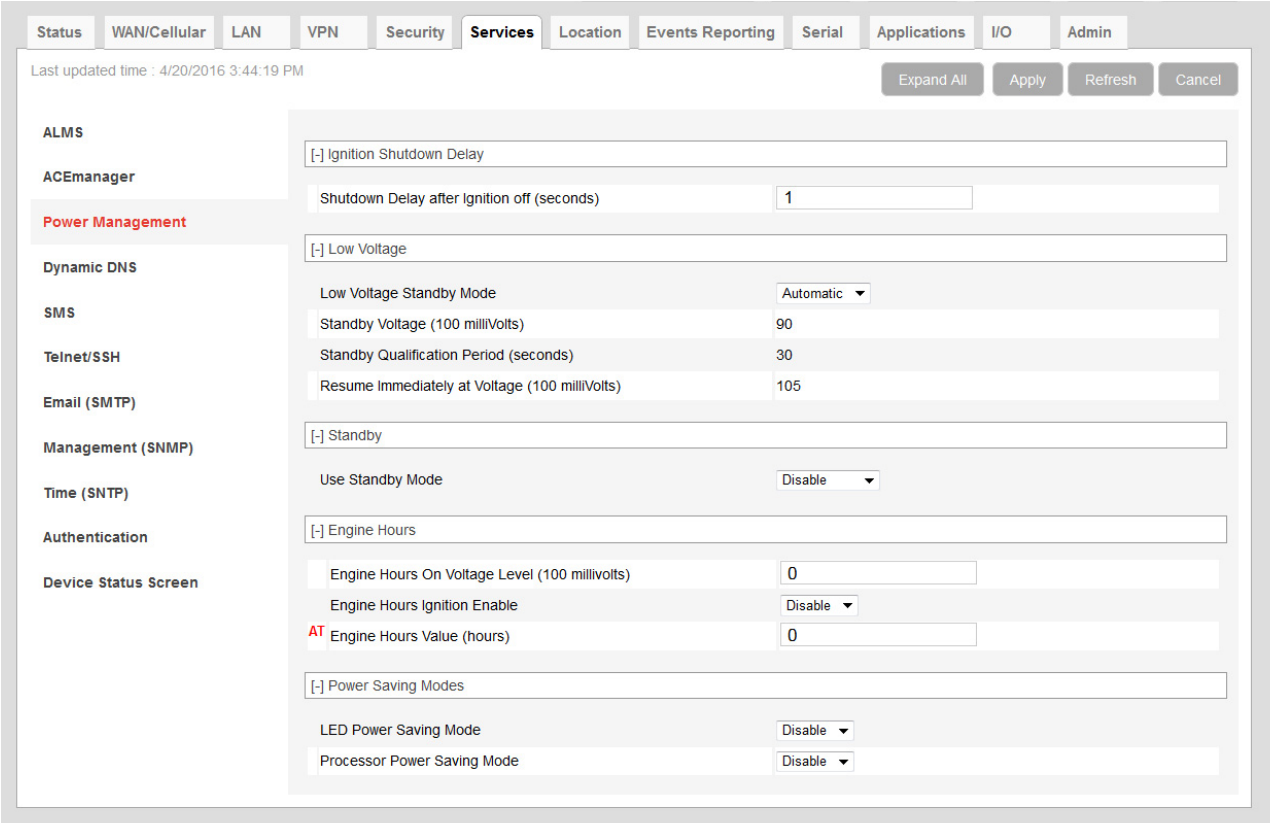


Figure 8-3: ACEmanager: Services > Power Management

Field	Description
Ignition Shutdown Delay	
Shutdown Delay after Ignition off (seconds)	Set the delay (in seconds) between the time the ignition input goes low and the RV50 shuts down. • Range: 2–65535 (18 hours) (default is 2) The timer is reset if the ignition comes on during the delay period.

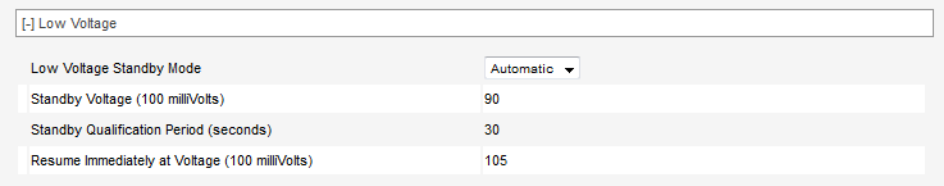
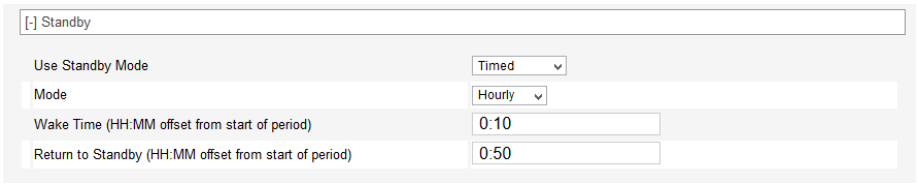
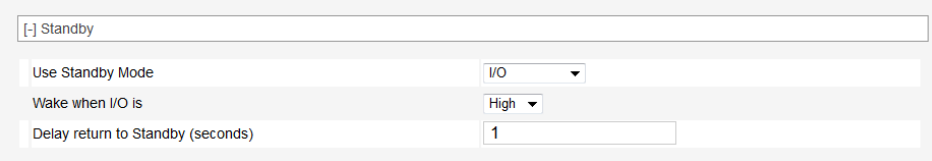
Field	Description
Low Voltage *Note: Changes to the low voltage settings take effect when you click Apply, but the new values are not permanently stored on the router it is rebooted. Also note that, after a change is made, the first reboot may take longer than usual.* *Note: Exercise caution when setting the Low Voltage Standby fields. Before setting the Resume immediately at Voltage field, ensure that you have a power source readily available that can supply the configured voltage. The reset button is not available when the router is in standby mode, so you cannot use it to reset the router to factory default settings. If you have inadvertently set the Resume Voltage too high, follow the instructions in How do I get my RV50 out of Low Voltage Standby mode? to return your router to normal operation.* 	
Low Voltage Standby Mode	Use this field to chose a set of predefined values for low voltage standby mode or to enable the option to configure custom values. • Custom—Allows you to configure the values used for low voltage standby mode. For more information on the configurable fields, see Standby Voltage (100 milliVolts), Standby Qualification Period (seconds), and Resume immediately at Voltage (100 milliVolts). When configuring these fields, the difference between the number in the Standby Voltage field and the number in the Resume immediately at Voltage field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest number you can enter in the Low Voltage Standby mode field is 114. • Automatic—The router uses preset values. (default) • Off—The router uses the lowest possible preset values for low voltage standby mode and enters standby mode if the voltage falls below 5.8 V.

Table 8-1: Low Voltage Standby Mode Configurable Ranges and Preset Values

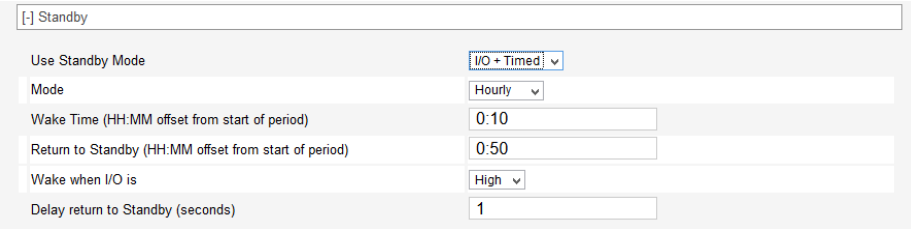
Low Voltage Standby Mode	Standby Voltage (100 milliVolts)	Standby Qualification Period (seconds)	Resume immediately at Voltage (100 milliVolts)
Custom	58–294 (default is 90)	30–3600 (default is 30)	68–300 (default is 105)
Automatic	90	30	105
Off	58	30	68

Field	Description
Standby Voltage (100 milliVolts)	If the incoming voltage to the router is below the value set in this field for the period of time set in the Standby Qualification Period (seconds) field, the router goes into standby mode. This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is: • 58–294 hundreds of milliVolts • Default value depends on the setting in the Low Voltage Standby Mode field. See Table 8-1. Enter the value in tenths of Volts. For example, for 11.5 V, enter 115. The difference between the number in the Standby Voltage field and the number in the Resume immediately at Voltage (100 milliVolts) field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest number you can enter in the Low Voltage Standby mode field is 114.
Standby Qualification Period (seconds)	Set the time period (in seconds) that the voltage to the router is below the value set in the Standby Voltage (100 milliVolts) field before the router goes into standby mode. This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is: • 30–3600 seconds (default is 30)
Resume immediately at Voltage (100 milliVolts)	Set the voltage at which the router exits standby mode and resumes normal operation. This field is read-only if the Low Voltage Standby Mode is set to Automatic or Off. If Low Voltage Standby Mode is set to Custom, the valid range is: • 68–300 hundreds of milliVolts • Default value depends on the setting in the Low Voltage Standby Mode field. See Table 8-1. Enter the value in tenths of Volts. For example, for 12.5 V, enter 125. The difference between the number in the Standby Voltage (100 milliVolts) field and the number in the Resume immediately at Voltage field must be greater than 5, with the smaller number in the Low Voltage Standby Mode field. For example, if you enter 120 in the Resume immediately at Voltage field, the highest number you can enter in the Low Voltage Standby mode field is 114.
Standby	
Use Standby Mode	Select the type of Standby mode you want to configure Options are: • Disable (default) • Timed • I/O • I/O + Timed Changes take effect when you click Apply. No reboot is required. Note: You cannot set this field to I/O or I/O + Timed if the I/O line is already being used by the Relay Output or by the Pull-up for I/O.
Timed 	

Field	Description
Mode	Select the Mode: • Hourly—Wake Time (HH:MM offset from start of period) and Return to Standby (HH:MM offset from start of period) operate on an hourly basis • Daily—Wake Time (HH:MM offset from start of period) and Return to Standby (HH:MM offset from start of period) operate on an daily basis • Custom—Provides the option set a test period to repeat the Wake/Standby cycle
Wake Time (HH:MM offset from start of period)	Set the time (hours:minutes on a 24 hour clock) at which the router wakes up. If you selected Hourly in the Mode field, set the minutes (the hour portion is ignored) and the router wakes up every hour at the configured time. If you selected Daily in the Mode field, the router wakes up every day at the configured time.
Return to Standby (HH:MM offset from start of period)	Set the time (hours:minutes on a 24 hour clock) at which the router goes into standby mode. If you selected Hourly in the Mode field, set the minutes (the hour portion is ignored) and the router goes into standby mode every hour at the configured time. If you selected Daily in the Mode field, the router goes into standby mode every day at the configured time. *Note: There must be at least 5 minutes between the Wake Time (HH:MM offset from start of period) and the Return to Standby time.*
Repeat Period	This field only appears if you select Custom in the Mode field. Use this field to configure how often the Wake Time (HH:MM offset from start of period)/ Return to Standby (HH:MM offset from start of period) cycle is repeated. The options are: • 2 Hours (default) • 3 Hours • 4 Hours • 6 Hours • 8 Hours • 12 Hours
I/O 	
Wake when I/O is	Select the I/O state that causes the router to wake. Options are: • High (default) • Low *Note: If the I/O line is already configured for another purpose, this I/O option is not available.*

Field	Description
Delay return to Standby (seconds)	Select the delay (in seconds) between the I/O state change and the router entering Standby mode. • Range is 1–43200 (12 hours) (default is 1 second)

I/O + Timed

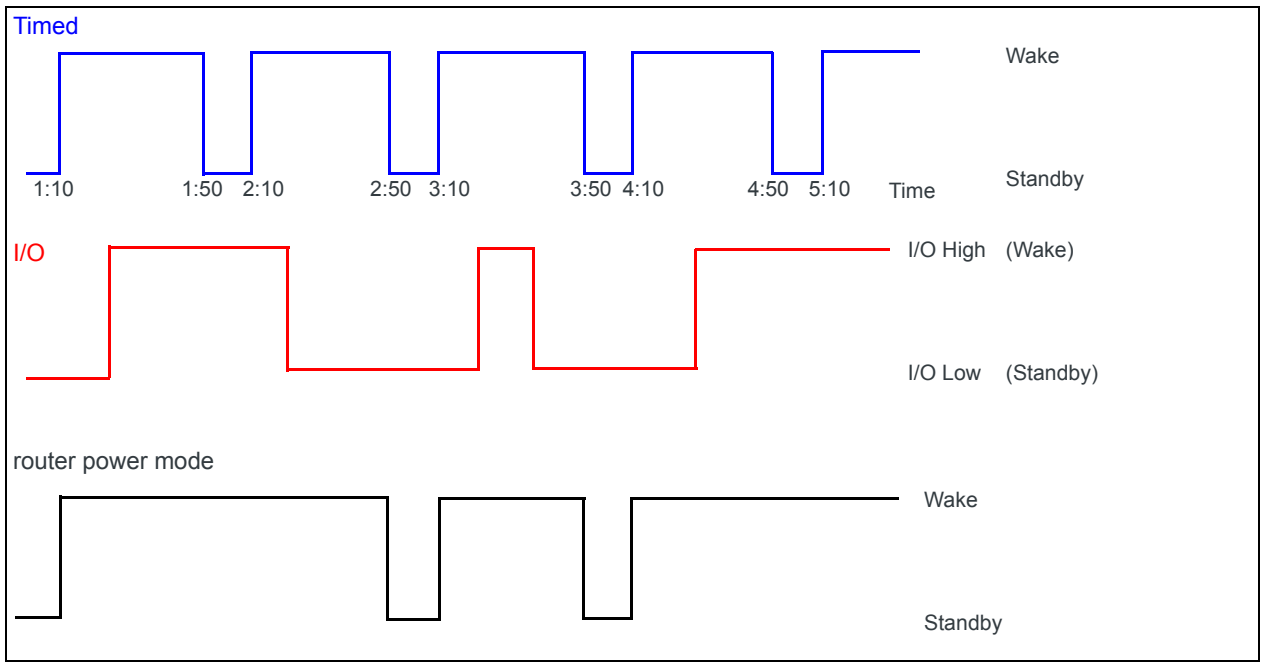


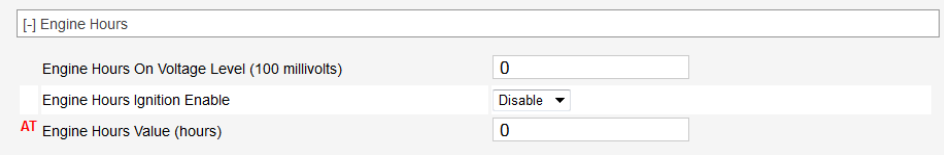
To configure the fields for I/O + Timed, see Timed on page 217 and I/O on page 218.

When both I/O and Timed are configured, the router is in standby mode only when both I/O and Timed conditions for standby mode are met. The router exits standby and returns to the normal operating mode when either the Timed or I/O (or both) conditions for standby are no longer met.

Example: The following example is based on the default settings.

- Timed is set to wake at 10 minutes after the hour and return to standby 50 minutes after the hour.
- I/O is set to wake when the I/O is high.



Field	Description
Engine Hours—ALEOS can start and stop counting engine hours based on: • Voltage on power connector Pin 1 (Power pin) from the vehicle battery (Engine Hours On Voltage Level) • State (High/Low) of power connector Pin 3 (Ignition Sense pin) (Engine Hours Ignition Enable) If you configure both fields, both conditions must be met before the device begins counting engine hours. For more information on the power connector pins, refer to the Hardware Configuration User Guide for your AirLink router. 	
Engine Hours On Voltage Level (100 millivolt)	If you want to use this field to trigger counting engine hours, the AirLink router must be using the vehicle battery as a power source (i.e. Pin 1 [VCC] and Pin 2 [ground] on the AirLink router's power connector are connected to the vehicle battery). Enter the voltage level above which the AirLink router starts counting engine hours. When the voltage from the vehicle battery falls below that value, the device stops counting engine hours. Enter the desired value of the ignition in millivolts. For example, to set the voltage level at 13.0 volts, enter 130. The default value is 0, which means the feature is disabled. Engine hours are not incremented based on the power pin voltage level.
Engine Hours Ignition Enable	If Pin 3 (the ignition sense pin) on the AirLink router's power connector is wired to the vehicle's ignition switch, oil pressure switch, or some other digital input, you can use this field to trigger counting engine hours. The device starts counting engine hours when the voltage on Pin 3 is high and stops counting when the voltage is low (Ground or 0 volts). For more information on the power connector pins, refer to the Hardware User Guide for your AirLink router. Options are: • Disable (default)—Engine hours are not incremented based on changes to Pin 3. • Enable
Engine Hours Value (hours)	Displays an estimate of the number of hours the engine has been running, based on either the input voltage from the vehicle battery or the voltage on the ignition sense pin, depending on which of the two previous fields you configured. For more information on the power connector pins, refer to the Hardware User Guide for your AirLink router. You can also set the engine hours value to an initial value. The default value is 0. The maximum allowed value is 65535. You can also use an AT Command to set this value. For more information, see *ENGHRS on page 506. *Note: You can configure Events Reporting to send reports based on this value. For more information, see Events Reporting Configuration on page 293.*

Field	Description
Power Saving Modes	
LED Power Saving Mode	Set the LED Power Saving option: • Enable—When enabled, the Signal LED Is off when the signal strength is good or average, and the Network LED is off when the RV50 is connected to a network. The LEDs still indicate: **Signal LED:** • Poor signal: Flashing Amber • No signal: Flashing Red **Network LED:** • Connecting: Flashing Green • No network available: Flashing Red • Disable—Signal LED and Network LED indicate all states (default) **Signal LED:** • Good signal: Solid Green • Average signal: Solid Amber • Poor signal: Flashing Amber • No signal: Flashing Red **Network LED:** • LTE network: Solid Green • 3G or 2G network: Solid Amber • Connecting: Flashing Green • No network available: Flashing Red *Note: For a complete description of LED behavior, refer to the AirLink Hardware User Guide for your product.*
Processor Power Savings Mode	Recommended for customers who require the lowest possible active/idle power consumption, for example, in battery or solar powered applications. Enabling this feature saves energy by reducing performance where possible. The default setting (Disable) favors performance, but increases power consumption.

Additional Power Saving Strategies

The following table lists features that, if not used in your application, can be turned off/disabled to minimize power consumption.

Feature	Default Setting	Location in ACEmanager
Location Service	Off/Disable	> Global Settings See Location Service on page 271.
Ethernet port	On	LAN > Ethernet > General See Ethernet Port Configuration on page 130.
Ethernet Link Setting (data rate)	Auto 10/100/1000	LAN > Ethernet > General See Link Setting on page 131.
USB port	On USBNET	LAN > USB > General See USB Device Mode on page 135.
Serial port	On/Enable	Serial > RS232 Configuration See RS232 Configuration on page 311.

Dynamic DNS

Dynamic DNS allows an AirLink router's WAN IP address to be published either to a proprietary Sierra Wireless dynamic DNS service called IP Manager, or to a 3rd party DNS service.

Important: *The Sierra Wireless IP Manager dynamic DNS service is intended for limited use in testing or evaluation scenarios. This service is unmonitored and is provided without any service level commitments or uptime expectations. This service may go offline periodically and without notice. This service should not be used in any mission-critical customer application, and Sierra Wireless recommends that customers configure an alternate commercial dynamic DNS service. IP Manager will be deprecated in ALEOS 4.17.0.*

Whether you have one Sierra Wireless AirLink router or multiple devices, it can be difficult to keep track of the current IP addresses especially if the addresses are not static but change every time the devices connect to the mobile network. If you need to connect to a specific router, or the device behind it, it is much easier when you have a domain name (mypage.mydomain.com).

Reasons to Contact or Connect to a Device:

- Requesting a location update from a delivery truck
- Contacting a surveillance camera to download logs or survey a specific area
- Triggering an oil derrick to begin pumping
- Sending text to be displayed by a road sign
- Updating the songs to be played on a juke box
- Updating advertisements to be displayed in a cab
- Remote accessing a computer, a PLC, an RTU, or other system
- Monitoring and troubleshooting the status of the router itself without needing to bring it in or go out to it.

A dynamic IP address is suitable for many Internet activities such as web browsing, looking up data on another computer system, for data only being sent out, or for data only being received after an initial request (also called Mobile Originated). However, if you need to contact the AirLink router directly, a device connected to the AirLink router, or a host system using your AirLink router (also called Mobile Terminated), a dynamic IP will not give you a reliable address to contact (since it may have changed since the last time it was assigned).

Domain names are often only connected to static IP addresses because of the way most domain name (DNS) servers are set-up. Dynamic DNS servers require notification of IP Address changes so they can update their DNS records and link a dynamic IP address to the correct name.

- Dynamic IP addresses are granted only when your AirLink router is connected and can change each time the router reconnects to the network.
- Static IP addresses are granted the same address every time your AirLink router is connected and are not in use when your router is not connected.

Since many mobile network operators, such as wire-based ISPs, do not offer static IP addresses or static address accounts (which can cost a premium as opposed to dynamic accounts), Sierra Wireless AirLink Solutions developed IP Manager. IP Manager works

with a Dynamic DNS server to receive notification from Sierra Wireless AirLink routers to translate the dynamic IP address to a fully qualified domain name. Thus, you can contact your AirLink router directly from the Internet using a domain name.

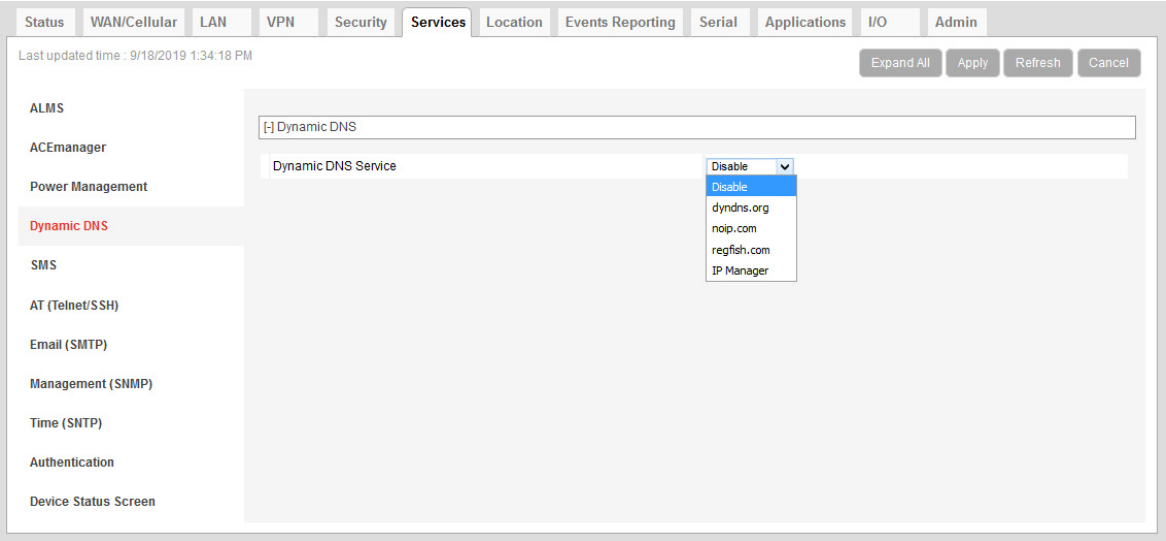


Figure 8-4: ACEmanager: Services > Dynamic DNS

Field	Description
Service	Allows you to select a Dynamic DNS service. Options are: • Disable (default) • dyndns.org • noip.com • regfish.com • IP Manager[a]

a. IP Manager will be deprecated in ALEOS 4.17.0.

Third Party Dynamic DNS Services

Using a third party dynamic DNS service requires an account with Internet access and an account with the third party service.

Note that third party Dynamic DNS services typically update the domain name to point to the source IP in the update packet. If the router has a NATed WAN IP address the domain name points to the network device performing NAT.

Note: Using a Dynamic DNS service does not change the router's Internet accessibility. If the router cannot be accessed remotely using the WAN IP address, it cannot be accessed using the associated FQDN.

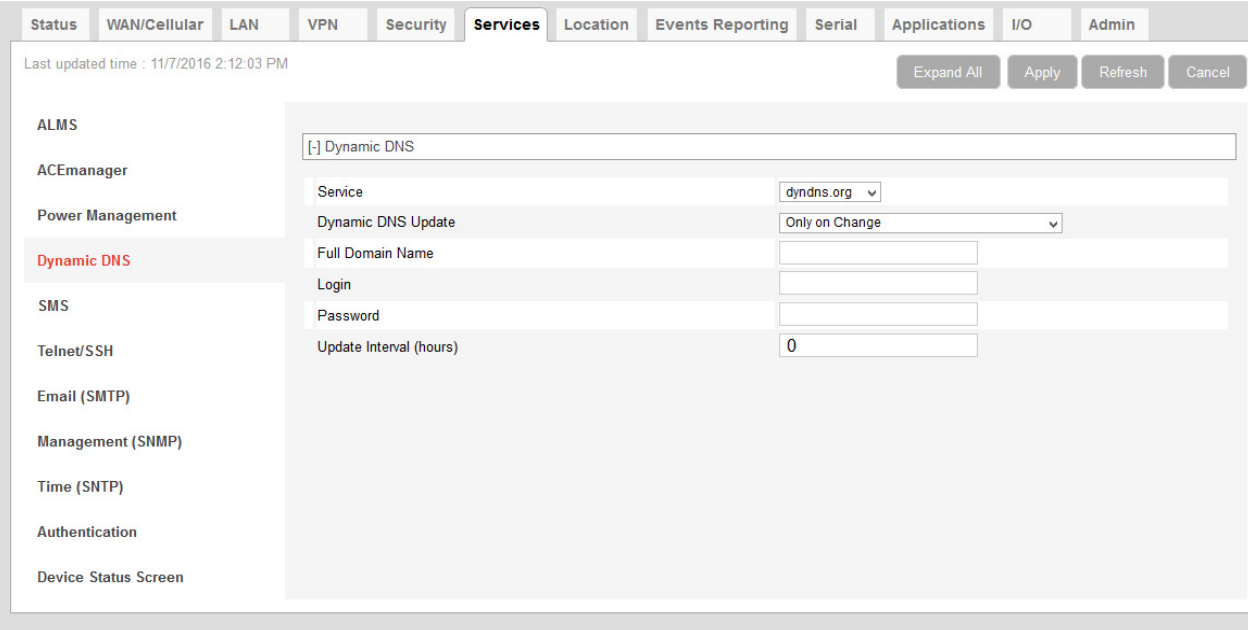


Figure 8-5: ACEmanager: Services > Dynamic DNS Third Party Services

The third party service selected from the Service drop-down menu in this example is "dyndns.org." These same fields are displayed for all Service selections other than IP Manager and Disable.

Field	Description
Service	Allows you to select a Dynamic DNS Mobile Network Operator. Options are: • Disable (default) • dyndns.org • noip.com • regfish.com • IP Manager[a]
Dynamic DNS Update	Options are: • Only on Change (default)—Sends an update whenever the IP address changes • Periodically Update (Not recommended)—Sends an update at the interval set in Update Interval (hours). Note that data usage charges may be incurred.
Full Domain Name	The name of a specific AirLink router or device
Login	Shows the login name
Password	Shows the password in encrypted format
Update Interval (hours)	Indicates the time (in hours) between checks for service updates from the selected third party service when Periodically Update is selected.

a. IP Manager will be deprecated in ALEOS 4.17.0.

IP Manager

You can use the Sierra Wireless IP Manager Dynamic DNS service if:

- The service is being used for limited testing or evaluation purposes and is not to be used in production or mission critical environments
- The router has Internet access and uses the Sierra Wireless-hosted IP Manager server (eairlink.com domain)
- The router is on a private network without Internet access and a self-hosted IP Manager server is on the same private network. If you want to self-host an IP Manager server on your private network, contact your authorized Sierra Wireless distributor for more information.

Important: *IP Manager is deprecated in ALEOS 4.17.0. Note that Sierra Wireless has discontinued our free IP Manager Dynamic DNS Service (hosted at eairlink.com) effective July 1, 2023. For more information, read this bulletin or contact Sierra Wireless support.*

With IP Manager, the router's WAN IP is included in the update packet sent to the IP Manager server, so IP Manager always links the router's WAN IP address to the domain name configured on the router.

Note: Using a Dynamic DNS service does not change the router's remote accessibility. If the router cannot be accessed remotely using the WAN IP address, it cannot be accessed using the associated FQDN.

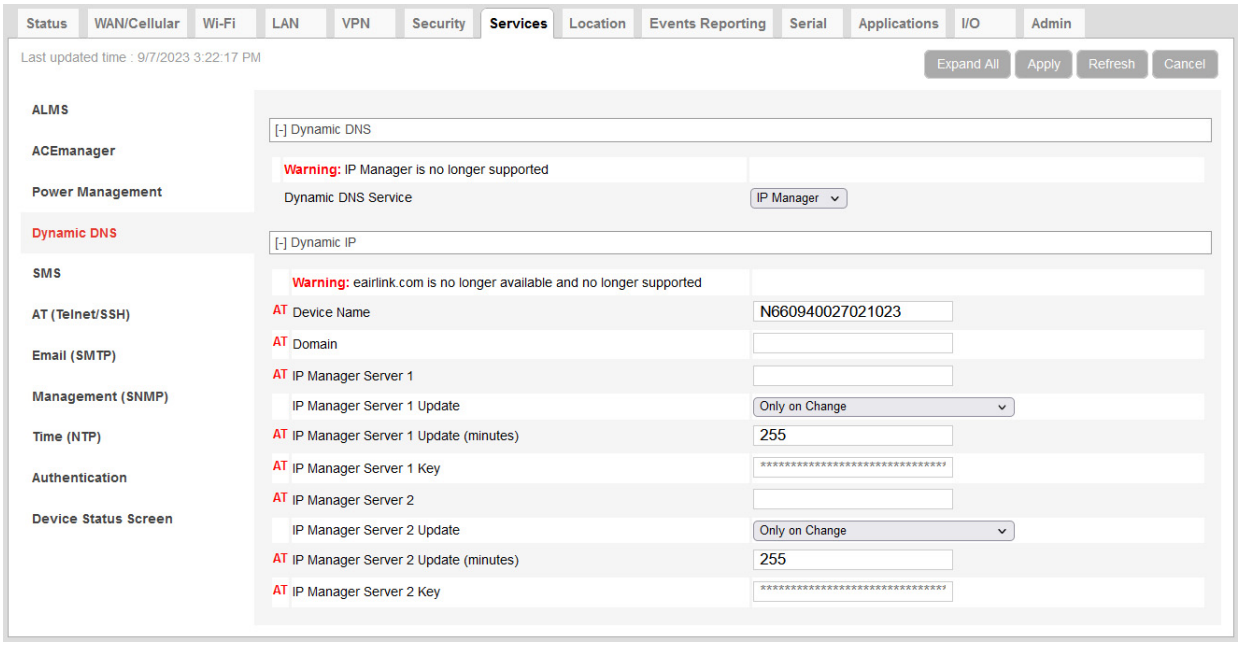


Figure 8-6: ACEmanager: Services > Dynamic DNS > IP Manager

Field	Description
Device Name	The name you want for the device (up to 20 characters) If you want to use the current device phone number as part of the FQDN (for example, 6175551234.eairlink.com) enter #NETPHONE in this field. #NETPHONE is displayed in this field and everywhere else the device name is used, including on the Home > Status page, in SMS messages, in Event reports, as the PPPoE station name, etc. Using #NETPHONE as the device name is recommended if the account phone number may change and you want the device to continue to use the current phone number as part of the FQDN, or if you are creating a template that will be applied to multiple devices. If you are not using #NETPHONE, the Device Name is limited to alpha-numeric characters, plus – (dash). You cannot include other special characters or spaces. To use this feature, you must have IP Manager[a] selected in the Service field.
Domain	The domain name to be used by the device This is the domain name of the server configured for *IPMANAGER1.
IP Manager Server 1	The IP address or domain name of the dynamic DNS server that is running IP Manager[a] *Note: Sierra Wireless no longer maintains an IP Manager server at edns1.eairlink.com*
IP Manager Server 1 Update	Options are: • Only on Change (default)—Sends an update whenever the IP address changes • Periodically Update (Not recommended)—Sends an update at the interval set in IP Manager Server 1 Update (minutes). Note that data usage charges may be incurred.
IP Manager Server 1 Update (minutes)	How often, in minutes, the address sent to the IP Manager Options are: 5–255
IP Manager Server 1 Key	User-defined password key used instead of the AirLink secret key when using an IP Manager server other than the one provided by Sierra Wireless
IP Manager Server 2	The IP address or domain name of the dynamic DNS server that is running IP Manager. *Note: Sierra Wireless no longer maintains a secondary IP Manager server at edns2.eairlink.com*
IP Manager Server 2 Update	Options are: • Only on Change (default)—Sends an update whenever the IP address changes • Periodically Update (Not recommended)—Sends an update at the interval set in IP Manager Server 2 Update (minutes). Note that data usage charges may be incurred.

Field	Description
IP Manager Server 2 Update (minutes)	How often, in minutes, the address sent to the IP Manager Options are: 5–255
IP Manager Server 2 Key	User-defined password key used instead of the AirLink secret key when using an IP Manager server other than the one provided by Sierra Wireless.

a. IP Manager is deprecated in ALEOS 4.17.0.

Tip: *Some PPPoE connections can use a Service Name to differentiate PPPoE devices. Use the device name to set a Station Name for the PPPoE connection.*

Understanding Domain Names

A domain name is a name of a server or device on the Internet associated with an IP address. Similar to how the street address of your house or your phone number are ways to contact you, both the IP address and the domain name can be used to contact a server or device on the Internet. While contacting you at your house address or with your phone number employ different methods, using a domain name instead of the IP address uses the same method, just as a word based name is easier for most people to remember than a string of numbers.

Understanding the parts of a domain name can help to understand how IP Manager[1] works and what you need to be able to configure the device. A fully qualified domain name (FQDN) generally has several parts.

- **Top Level Domain** (TLD): The TLD is the ending suffix for a domain name (.com, .net, .org, etc.)
- **Country Code Top Level Domain** (ccTLD): This suffix is often used after the TLD for most countries except the US (.ca, .uk, .au, etc.)
- **Domain name**: This is the name registered with ICANN (Internet Corporation for Assigned Names and Numbers) or the registry for a the country of the ccTLD (i.e., if a domain is part of the .ca TLD, it would be registered with the Canadian domain registry). A name must be registered before it can be used.
- **Sub-domain or server name**: A domain name can have many sub-domain or server names associated with it. Sub-domains need to be registered with the domain, but do not need to be registered with ICANN or any other registry. It is the responsibility of a domain to keep track of its own subs.

1. IP Manager will be deprecated in ALEOS 4.17.0.

mypage.mydomain.com

- ***.com*** is the TLD
- *mydomain* is the domain (usually noted as mydomain.com since the domain is specific to the TLD)
- *mypage* is the subdomain or server name associated with the device, computer, or device registered with mydomain.com

mypage.mydomain.ca

This would be the same as above, but with the addition of the country code. In this example, the country code (.ca) is for Canada.

Tip: *A URL (Universal Resource Locator) is different from a domain name in that it also provides information on the protocol used by a web browser to contact that address such as* `http://www.sierrawireless.com`. www.sierrawireless.com *is a fully qualified domain name, but adding http://, the protocol identifier, makes the text string a URL.*

Dynamic Names

When an IP address is not expected to change, the DNS server can indicate to all queries that the address can be cached and not looked up for a long period of time. Dynamic DNS servers, conversely, have a short caching period for the domain information to prevent other Internet sites or queries from using the old information. Since the IP address of a device with a dynamic account can change frequently, if the old information was used (e.g., with a DNS server that indicates the address can be cached for a long period of time) when the IP address changed, the domain would no longer point to the new and correct IP address of the device.

If your AirLink router is configured for Dynamic IP when it first connects to the Internet, it sends an IP change notification to the IP Manager[1]. The IP Manager acknowledges the change and updates the Dynamic DNS server. The new IP address is then the address for your device's configured name.

When your device IP address has been updated in IP Manager, it can be contacted by name. If the IP address is needed, use the domain name to determine the IP address.

Note: The fully qualified domain name of your AirLink router will be a subdomain of the domain used by the IP Manager server.

1. IP Manager will be deprecated in ALEOS 4.17.0.

SMS

Note: The RV50 uses the cellular network to send SMS. To use SMS with the RV50, you must have a data subscription from a Mobile Network Operator. Your account may need to have SMS enabled if it is not included with your service.

SMS Overview

AirLink routers can:

- Receive commands via SMS message and send responses, even when the device does not have a full data connection. For example, you can provision a device via SMS without having a data connection (a basic attachment to the cellular network is still required)
- Act as an SMS router for a device connected to a local interface

ACEmanager has four SMS modes. Table 8-2 summarizes the capabilities of each mode.

Table 8-2: SMS Mode Capabilities

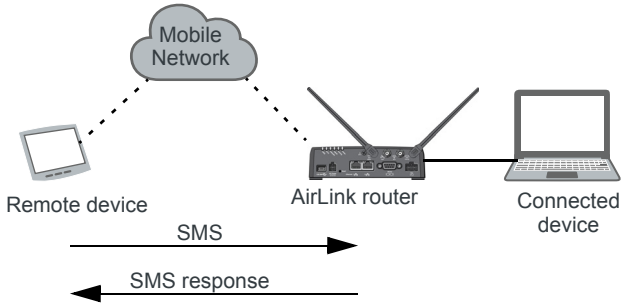
Mode	SMS Command with password	SMS Command without password	SMS router
Password Only	Yes	No	No
Control Only	Yes	Yes*	No
Gateway Only	Yes	No	Yes*
Control & Gateway	Yes	Yes*	Yes*

* Provided either:

- Trusted Phone Number List is disabled.
- Trusted Phone Number List is enabled and the device's phone number is in the Trusted Phone Number List.

For more information on Trusted Phone Number List, see Inbound SMS Messages on page 242.

Sending SMS Commands to an AirLink Router



The format for sending an SMS command varies depending on the mode. See Table 8-3 for details.

Table 8-3: SMS Command Formats

Mode	SMS Command Format
Password Only	PW [Password] [Prefix][Command]
Control Only (from a number on the Trusted Phone Number list)	[Prefix][Command] or PW [Password] [Prefix][Command]
Control Only (from a number not on the Trusted Phone Number list)	PW [Password] [Prefix][Command]
Gateway Only	PW [Password] [Prefix][Command]

Note: Insert a space before and after [Password]; no space between [Prefix] and [Command].

Examples:

[Prefix][Command]

"&&&reset", where:

- &&& is the prefix
  If the ALEOS Command Prefix field in ACEmanager (Services > SMS) is blank, the prefix is not required.
- reset is the command

PW [Password] [Prefix][Command]

"PW 1234 &&&reset", where:

- 1234 is the password
  For more information, see SMS Password Security on page 244.
- &&& is the prefix
  If the ALEOS Command Prefix field in ACEmanager (Services > SMS) is blank, the prefix is not required.
- reset is the command

For information on sending SMS commands and a list of available commands, see page 542.

Note: The maximum length of the ALEOS Command Prefix is 3 characters (alphanumeric or special characters).

SMS Modes

The first step in configuring SMS is to select the SMS mode from the following options:

- Password Only—See page 232.
- Control Only—See page 233.
- Gateway Only—See page 234.
- Control and Gateway—See page 240.
- Outbound Only—See page 240.

For a list of available SMS commands, see page 543. For a list of SMS-related AT commands, see SMS on page 508.

Password Only

In Password Only mode, you can send SMS commands to a device, provided you use the password. Router SMS messaging is not supported in this mode.

Note: In Password Only mode, the password is always required. The Trusted Phone Number List is not available.

To configure Password Only mode:

1. In ACEmanager, go to Services > SMS.

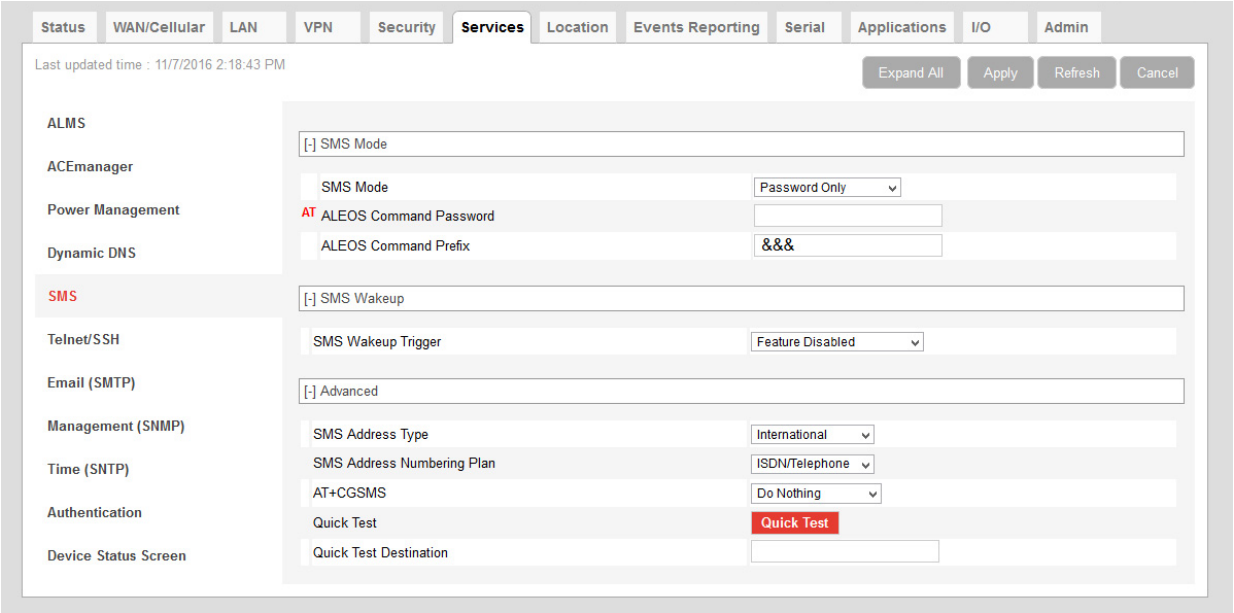


Figure 8-7: ACEmanager: Services > SMS (Password Only)

2. In the SMS Mode field, select Password Only.
3. Enter the desired password in the ALEOS Command Password field or leave the field blank to use the default password.

   The password you enter can be any alphanumeric string between 1 and 255 characters long.

   For more information see SMS Password Security on page 244.
4. If desired, configure SMS Wakeup (see SMS Wakeup on page 241) and Advanced options (see SMS > Advanced on page 246).
5. Click Apply.

For information on the message format, see Sending SMS Commands to an AirLink Router on page 230.

Control Only

In Control Only mode, you can send SMS commands to an AirLink router, but you cannot send non-command (router) SMS messages.

You can send an SMS command without a password if:

- Trusted Phone Number is disabled.
- Trusted Phone Number is enabled and your phone number is on the Trusted Phone Number List.

If Trusted Phone Number is enabled and your number is not on the Trusted Phone Number List, you can still send an SMS command provided you use the password.

Configure ALEOS for Control Only mode

1. In ACEmanager, go to Services > SMS.

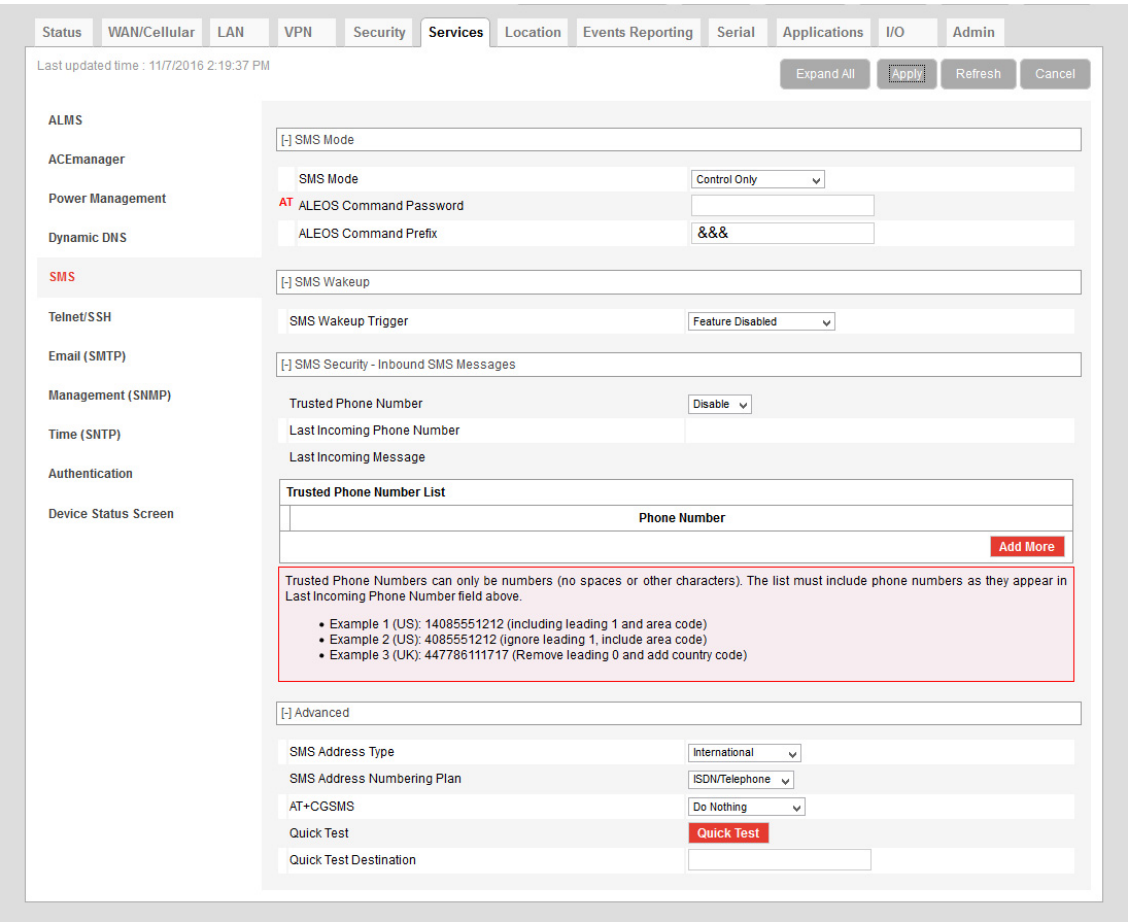


Figure 8-8: ACEmanager: Services > SMS (Control Only)

2. In the SMS Mode field, select Control Only.
3. Enter the desired password in the ALEOS Command Password field or leave the field as is to use the default password.

   The password you enter can be any alphanumeric string between 1 and 255 characters long.

For more information see SMS Password Security on page 244.

Note: If all the SMS commands you send in Control Only mode are from a trusted number, you do not need to include a password when you send the command.

4. If desired, change the ALEOS Command Prefix or use the default prefix, &&&.

Note: The maximum length of the ALEOS Command Prefix is 3 characters (alphanumeric or special characters). If you leave the ALEOS Command Prefix field blank, no prefix is required when you send the SMS command. The option to omit the prefix is only available in Control Only mode.

5. If desired, configure SMS Security options (see SMS Security on page 242), SMS Wakeup (see SMS Wakeup on page 241), and Advanced options (see SMS > Advanced on page 246).
6. Click Apply.

For information on the message format, see Sending SMS Commands to an AirLink Router on page 230.

Gateway Only

In Gateway Only mode you can send and receive SMS gateway messages through the AirLink router to a local device. SMS messages received by the AirLink router (inbound) are sent on to the configured local device. Messages sent by the local device to a configured port on the AirLink router are sent out as SMSs (outbound) to a remote destination. Essentially, the AirLink router sends SMS messages between the cellular radio and the connected device.

In Gateway Only mode, you can also send SMS commands provided you include a password. For more information, see Sending SMS Commands to an AirLink Router on page 230.

To configure ALEOS for Gateway Only mode and format a Gateway message:

1. In ACEmanager, go to Services > SMS.

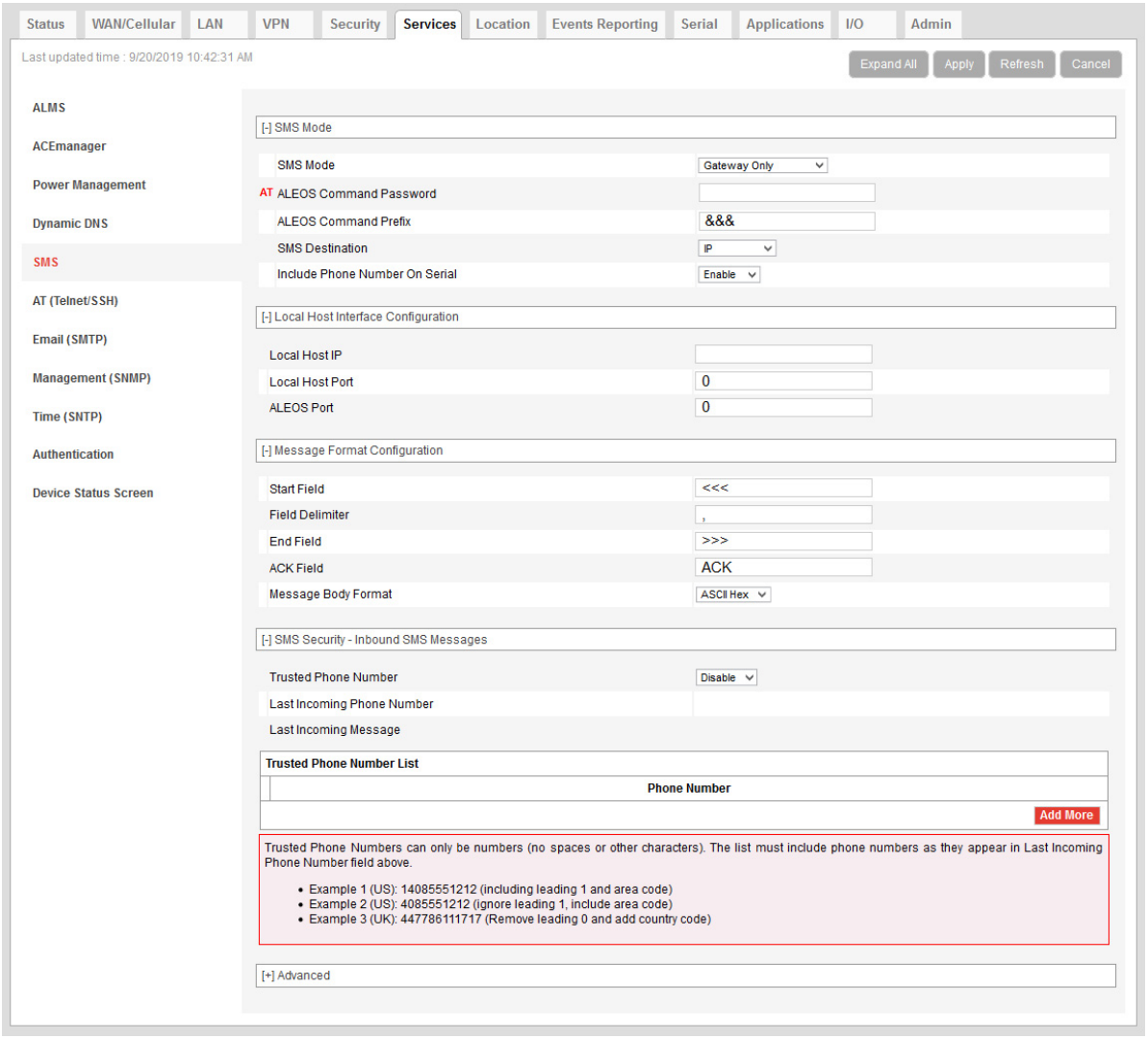


Figure 8-9: ACEmanager: Services > SMS (Gateway Only)

2. In the SMS Mode field, select Gateway Only.
3. Enter the desired password in the ALEOS Command Password field or leave the field blank to use the default password.

   The password you configure can be any alphanumeric string between 1 and 255 characters long.

   For more information see SMS Password Security on page 244.
4. The SMS destination is the local interface where ALEOS forwards an SMS from the mobile network.
   In the SMS destination field, select from the following options:
   - Serial—Messages are forwarded to the Serial port on the destination device.

     If you want to include the phone number as part of the information sent to the serial port, select Yes in the Include Phone Number on Serial field.

     Proceed to step 13.

- IP—Messages are sent using UDP over IP to a designated LAN device. Proceed to step 5.

Local Device Interface Configuration (Applies to inbound [to the local device] gateway messages when IP is the SMS destination and outbound [from the local device])

Inbound

5. Enter the Local Host IP address.

   This is the IP address of the LAN device that is used as the destination for all incoming Gateway messages.

6. Enter the Local Host Port.

   This is the UDP port the destination device listens to for incoming messages.

Outbound

7. Enter the ALEOS port.

   This is the UDP port on which the AirLink router listens for outbound Gateway messages sent from any local device.

Message Format Configuration (Only applies if you selected IP in the SMS destination field)

8. In the Start field, enter the start of message delimiter, or use the default (<<<).
9. In the Field Delimiter field, enter the delimiter to be used between fields in the SMS message, or use the default (,).
10. In the End field, enter the end of message delimiter, or use the default (>>>).
11. In the ACK field, enter the desired acknowledgment message, or use the default (ACK). The acknowledgment is sent to the device as a UDP packet on the same port as the device used to send the message.

    ALEOS provides a message acknowledgment for every SMS message when it is passed to the radio. If ALEOS does not send an ACK, wait for 30 seconds, and then retry.

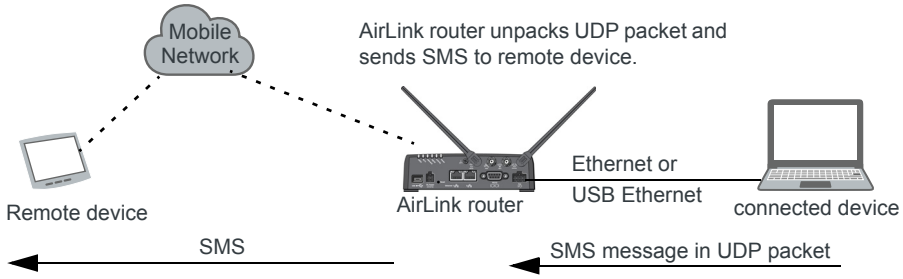
Security

12. If desired, configure SMS Security options (see SMS Security on page 242), SMS Wakeup (see SMS Wakeup on page 241), and Advanced options (see SMS > Advanced on page 246).
13. Click Apply.

    If you are using IP as the destination and you have changed the IPs or port numbers, reboot the device.

For information on the message format for an SMS Command, see Sending SMS Commands to an AirLink Router on page 230.

Sending a gateway message from a local IP device to a remote destination



The AirLink router acts as a gateway to send SMS messages from an IP connected device using AirLink SMS Protocol. The IP device sends a UDP packet to the AirLink router, which then sends the SMS to its destination.

Note: Outgoing SMS messages are limited to 140 characters.

To use AirLink SMS Protocol to send an SMS message from a connected device:

1. Begin with the start field.
2. Follow with the destination phone number. This number must be in the same format as the phone numbers in the Trusted Phone Number List.

   Note: There is no space between the start number and the destination phone number or between any delimiter and the data fields.

3. Add the field delimiter.
4. Add the data type for the message:

For:	Enter:
ASCII	ASCII
8-bit	8BIT
Unicode	UCS-2
Data types are case sensitive.	

5. Add another field delimiter.
6. Add the number of ASCII characters in your original message (before it is converted to ASCII hex format).
7. Add another field delimiter.
8. Add the message to be sent in ASCII hex format. ASCII is case sensitive. Do not use any punctuation, such as a colon, or characters between hex pairs.
9. Finish with the end field.

Example: You want to send the following message: “Test message” to phone number (510) 555-4200. To use this feature, convert the message to hex:54657374206d657373616765. Then format the message as follows:

<<<15105554200,ASCII,12,54657374206d657373616765>>>

where:

- “<<<” is the start delimiter
- “15105554200” is the phone number
- “,” is the delimiter between fields
- “ASCII” is the data type
- “12” is the number of characters in the original message (before it is converted to ASCII hex format)
- “54657374206d657373616765” is the message itself
- “>>>” is the end delimiter

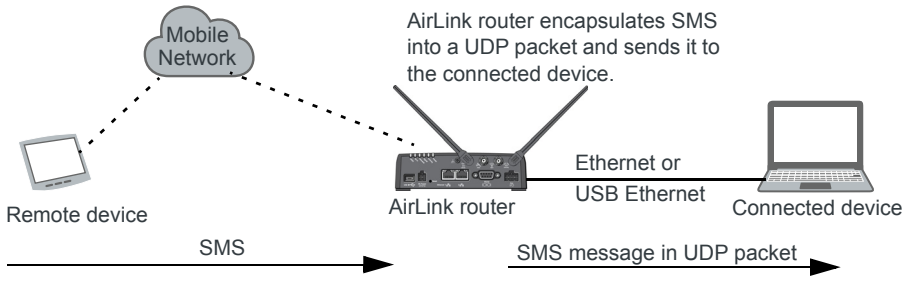
10. Send the UDP packet to the configured ALEOS port.

    After your message is sent, you receive an ACK message in the format ACK Field acknowledgment Code ACK Field. For example, if your message was successfully queued to be sent, you receive the message: ACK0ACK.

If you receive an error message, see SMS on page 563 for details.

*Note: You can also use AT*SMSM2M to send an SMS message to the remote device. For more information, see SMSM2M on page 248.*

Sending a gateway message to the connected device using IP address and port as the SMS destination



Messages from a remote device can be sent to the AirLink router. The AirLink router encapsulates the message in a UDP packet using AirLink SMS Protocol, and sends it to the configured Local Host IP and Local Host Port on the connected device.

Message example:

Example:

1. An SMS is sent from phone number (640) 555-4200 to the device: “Test message”
2. The AirLink router receives the SMS and determines it is a gateway message.
3. The AirLink router converts the message into a UDP packet using the AirLink SMS Protocol and sends it to the configured Local Host IP at Local Host Port. The message as follows:

   <<<16045554200,ASCII,12,54657374206d657373616765>>>

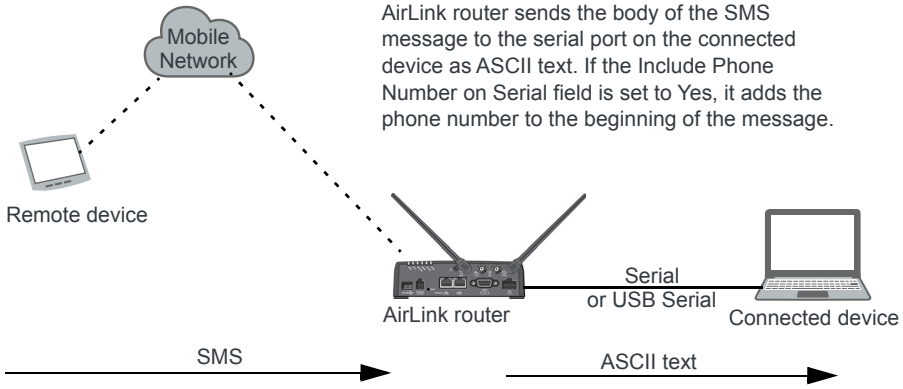
where:

- “<<<” is the start delimiter
- “16045554200” is the phone number
- “,” is the delimiter between fields
- “ASCII” is the message type*
- “12” is the number of characters in the message
- “54657374206d657373616765” is the message itself
- “>>>” is the end delimiter

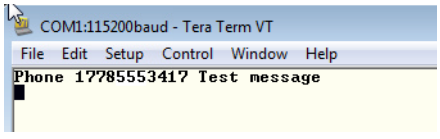
* In this example the message is in ASCII, but it could also be in 8-bit or Unicode format:

For:	Enter:
ASCII	ASCII
8-bit	8BIT
Unicode	UCS-2
Data types are case sensitive.	

Sending a gateway message to the connected device using Serial or USB Serial as the SMS destination



A message can be sent from a remote device to the AirLink router. The AirLink router sends the body of the message in ASCII text to the connected device. If the Include Phone Number on Serial field is set to Yes, the AirLink router prepends the phone number to the message.



Control and Gateway

In Control and Gateway mode you can do both—send commands to the device and send gateway messages to the connected device. When the Trusted Phone Number List is enabled, all SMS messages from trusted devices that do not begin with the password indicator (PW) or the command prefix are sent to the connected device as a gateway message.

For more information, see Trusted Phone Number on page 244.

Configure ALEOS for Control and Gateway mode

1. In ACEmanager, go to Services > SMS.
2. Select Control and Gateway.

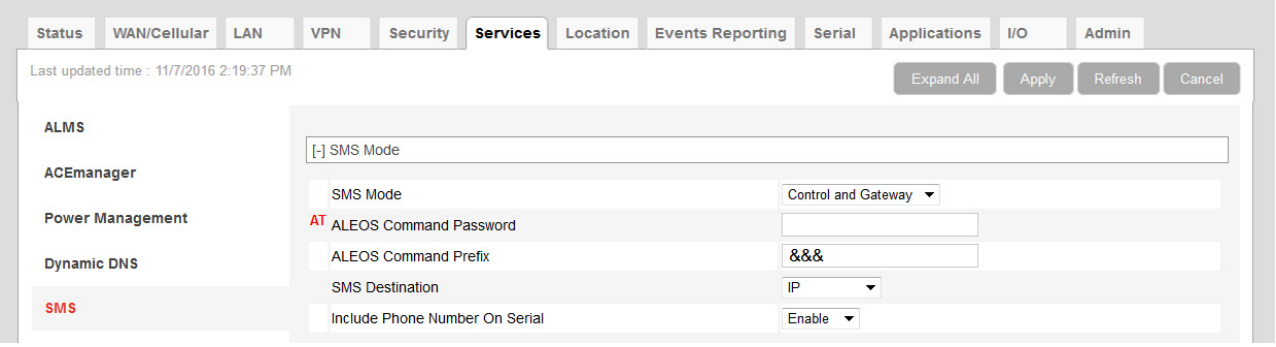


Figure 8-10: ACEmanager: SMS (Control and Gateway)

For more information, see Control Only on page 233 and Gateway Only on page 234.

Outbound Only

Select this mode if you plan to use +CMGD or +CMGL AT commands to manage SMS messages. When you choose this mode, inbound messages are stored on the radio module until another mode is chosen. Note that inbound messages could be lost if the storage becomes full.

Note: MC74xx devices do not support AT+CGML and AT+CGMD commands used for reading and deleting messages for carriers that use CDMA SMS message format.

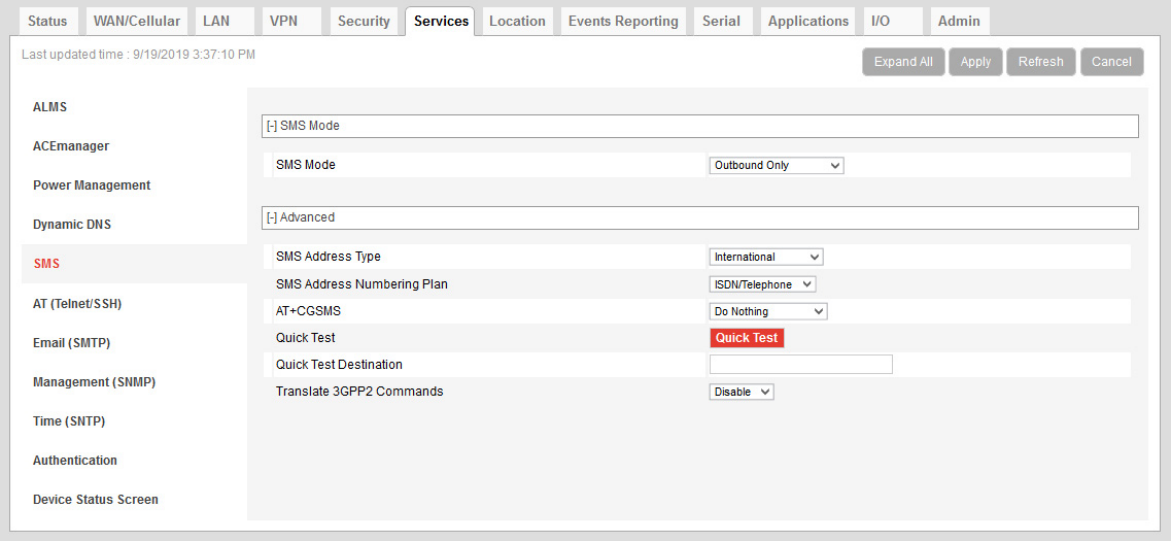


Figure 8-11: ACEmanager: SMS (Outbound Only)

SMS Wakeup

This feature is supported on International AirLink routers on the Vodafone network.

When the AirLink router is in Connect on traffic mode (for details, see Always on connection on page 89), you can configure the AirLink router to also initiate a mobile network data connection on receipt of an SMS. After the connection is established, it remains active until the configured timeout expires. The mobile network data connection closes after the specified timeout period. Outgoing traffic sent after the timer is triggered does not reset the timer.

To configure SMS Wakeup:

1. In ACEmanager go to WAN/Cellular > Advanced and ensure that the Always on connection field is set to Disabled - Connect on traffic.
2. Go to Services > SMS.

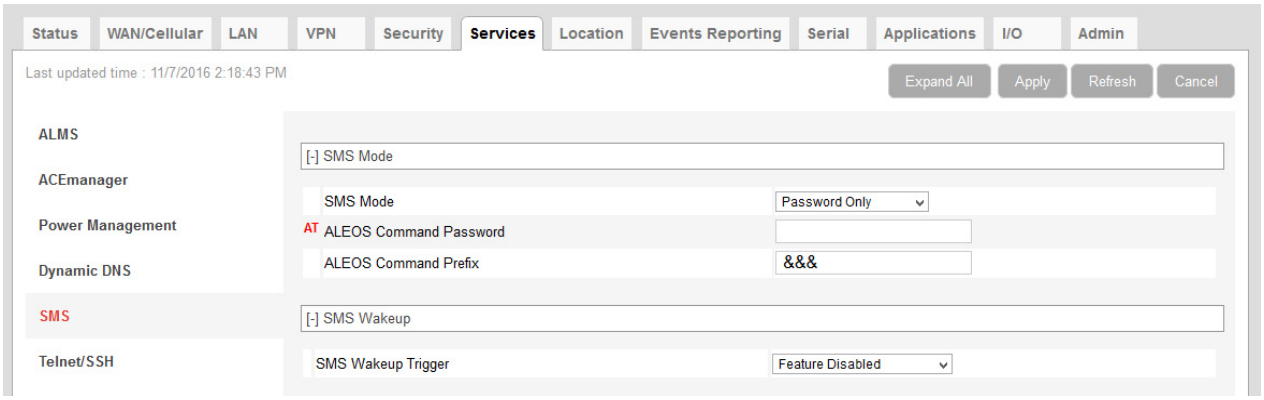


Figure 8-12: ACEmanager: Services > SMS

3. In the SMS Wakeup Trigger field, select the type of SMS that should wake up the device. The options are:
   - Feature Disabled

- Any Class 0 message
- Class 0 Wake Command
- Any SMS message
- Wake Command

Note: "Class 0 Wake Command" and "Wake Command" are SMS commands.

4. Click Apply.
5. In the Connection timeout (minutes) field, enter the number of minutes the mobile network data connection remains active after SMS Wakeup Trigger is received. Accepted values for this field are 2–65535. The default value is 2.

   You can also set the Connection timeout using an AT command. For more information, see *SMSWUPTOUT on page 510.
6. If you selected Class 0 Wake Command or Wake Command in step 3, you can specify the SMS command name in the Wake Command field or use the default value, WAKEUP. Sending this SMS to the device will wake it up. Example: &&&WAKEUP (&&& is the SMS command prefix.)



Figure 8-13: ACEmanager: Services > SMS > SMS Wakeup > Wake Command

7. Click Apply.

SMS Security

Inbound SMS Messages

Incoming SMS messages are received as UDP packets, and forwarded to the local device IP address and port. The UDP packets are in the same format as sent messages.

When Trusted Phone Number security is enabled, incoming messages coming from the phone numbers in the Trusted Phone Number list are the only ones for which commands will be performed (relay, response etc.) or gateway messages forwarded. Incoming messages from all other phone numbers will be ignored. Commands sent to the device with the correct password are always treated as coming from a trusted number.

All non-alphanumeric characters except a space will be replaced by a dot in ACEmanager.

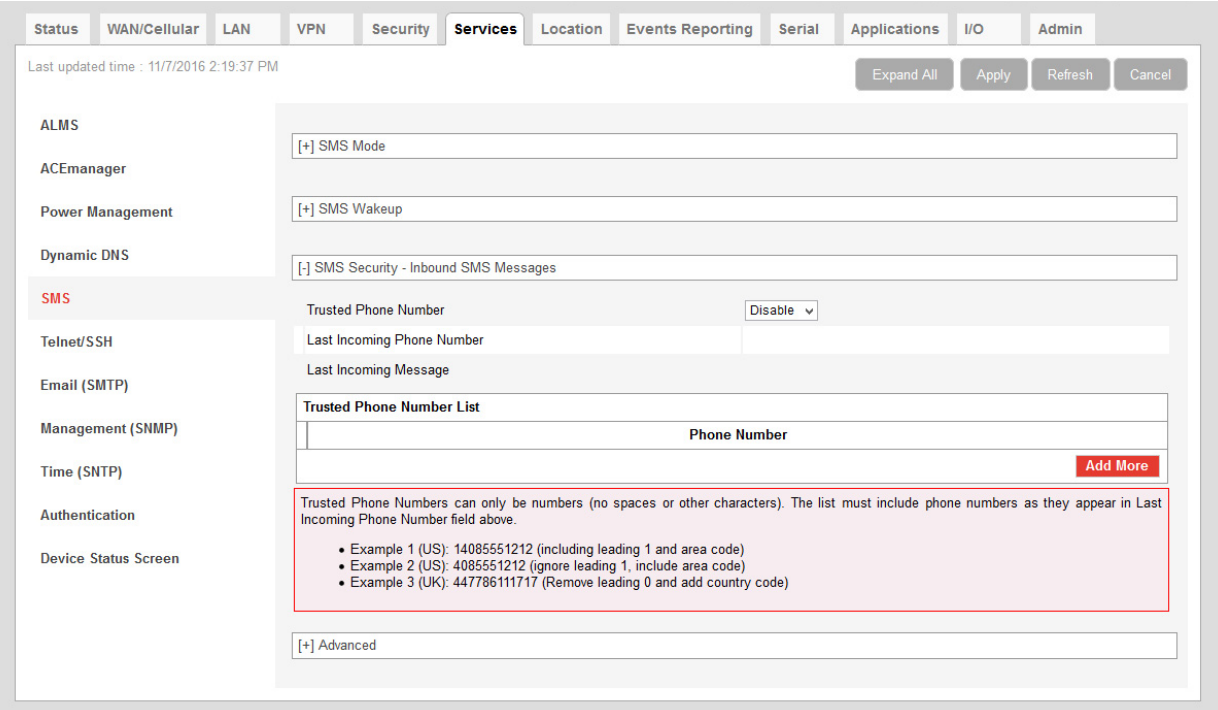


Figure 8-14: ACEmanager: Services > SMS > Security

Field	Description
SMS Security - Inbound SMS Messages	
Trusted Phone Number	Allows you to Enable or Disable a trusted phone number
Last Incoming Phone Number	The last inbound phone number is displayed here. This will only be erased with a reset to defaults.
Last Incoming Message	The last incoming message is the last inbound SMS from the phone number. This will only be erased with a reset to defaults.
Trusted Phone Number List	Trusted phone numbers are listed here

Trusted Phone Number

Follow the instructions below to add a Trusted Phone Number on the SMS page.

1. Send an SMS command to the device, and hit Refresh. If Trusted Phone Number is enabled, and the phone number is not in the Trusted Phone Number List, no action is performed on the message.
2. Once you have the Last Incoming Phone Number that shows up on the SMS window in ACEmanager, note the exact phone number displayed.
3. Click Add More to add the Trusted Phone Number. The Last Phone Number will continue to display. Additions to the Trusted Phone Number become effective immediately. You do not need to reboot the device.

Note: The Trusted Phone number can be up to 15 characters long and must be comprised of numbers only.

Note: Phone Numbers (both trusted and not trusted) will be displayed in the Last Incoming Phone Number field.

4. Enter the Last Incoming Phone Number as the Trusted Phone Number.
5. Click Apply.

Note: Do not enter any extra digits, and use the Last Incoming display as a guide to type the phone number. Use "1" only if it is used in the beginning of the Last Incoming Phone Number.

With Trusted Phone Number enabled, only those SMS messages from Trusted Phone Numbers will receive responses to commands or messages acted on as applicable.

SMS Password Security

The SMS Password feature enables you to use a password to send a command at any time to the device. Even if Trusted Phone Number is enabled, you can send an SMS command from a non-trusted number, provided you include the password.

A default SMS password is generated from the last four characters of the SIM ID (for all SIM-based devices or the ESN (for devices without a SIM, such those using EV-DO),) or you can configure your own SMS password.

Tip: *If you do not know the SIM ID or ESN number you can find it in ACEmanager (Status > WAN/Cellular).*

Note: The SMS password is not the same as the ALEOS password used to access ACEmanager or Telnet/SSH.

To configure the SMS password:

1. Go to Services > SMS > SMS Mode.

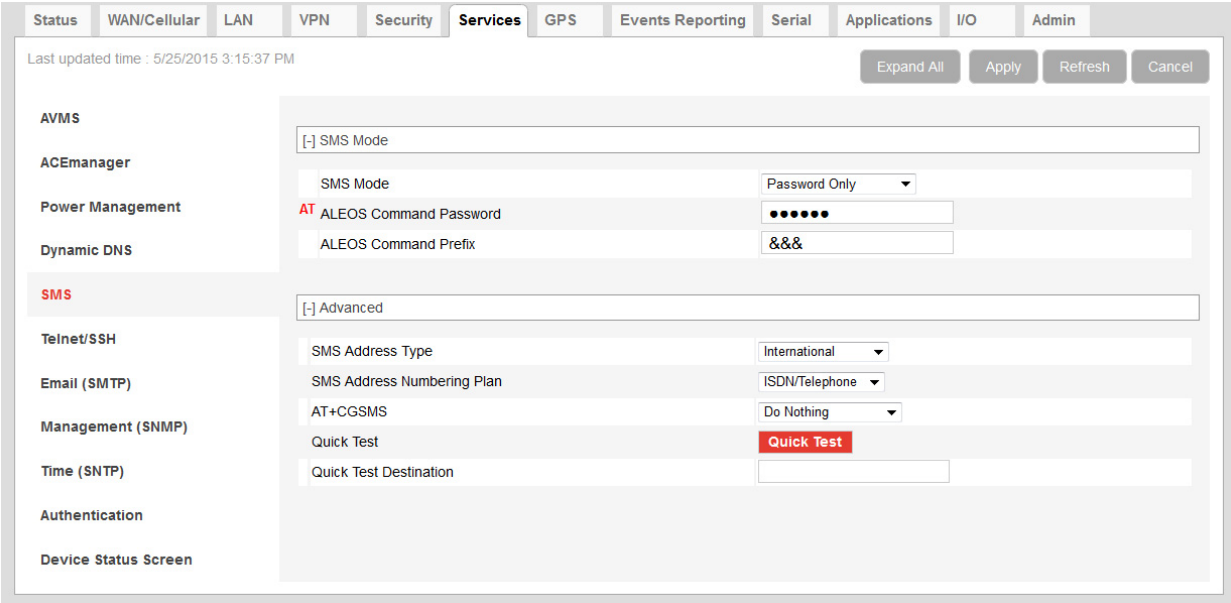


Figure 8-15: ACEmanager: Services > SMS > Password

2. Enter the desired SMS password in the ALEOS Command Password field. The password can be any alphanumeric string 1 to 255 characters long.
3. Click Apply.

Note:

- *The SMS password is not displayed in plain text in ACEmanager. If you want to query it, use the AT command. See* **SMS_PASSWORD on page 510*.
- *If an SMS command is sent with the wrong SMS password, the device replies with a "Wrong Password" message, and the command is dropped.*

Using the Default SMS Password

You can use the default SMS password (last 4 characters of either the SIM ID number for SIM-based devices, or the ESN for devices without a SIM) with no prior configuration.

Note: The default password:

- *Works with all SMS commands*
- *Is not displayed in ACEmanager (If the ALEOS Command Password field is blank, the default password is used.)*
- *Is overridden by a user-defined password*
- *Changes if the SIM is changed, if no user-defined password is configured*

SMS > Advanced

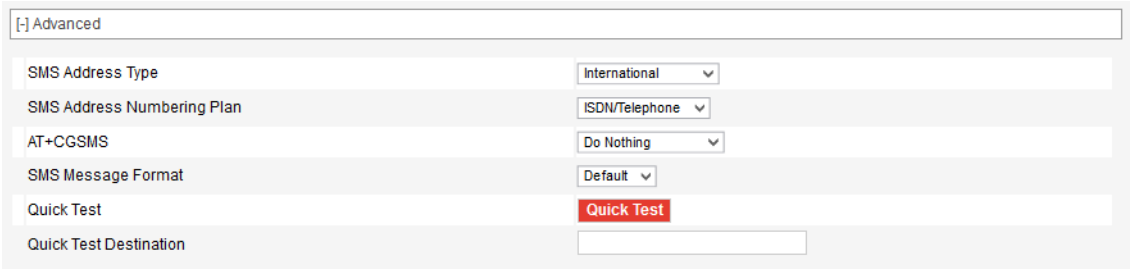


Figure 8-16: ACEmanager: Services > SMS > Advanced

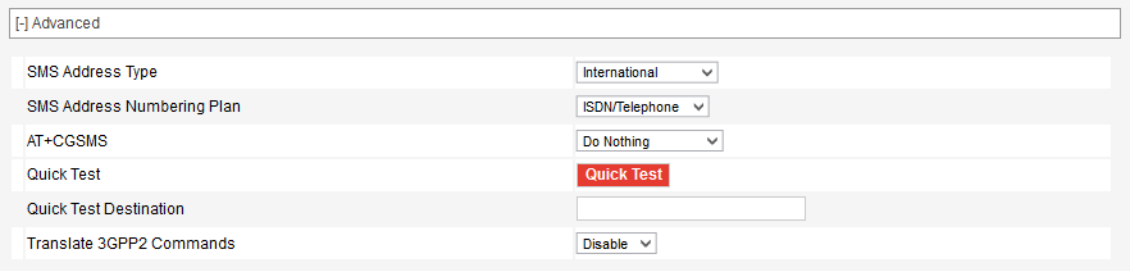


Figure 8-17: ACEmanager: Services > SMS > Advanced (Outbound Only mode)

Field	Description
SMS Address Type	For most networks, use the default setting (International). The address type of the phone number used to send outgoing messages and command responses. Options are: • International (default) • National • Network Specific • Subscriber • Abbreviated
SMS Address Numbering Plan	For most networks, use the default setting (ISDN/Telephone). The address numbering plan of the phone number used to send outgoing messages and command responses. Options are: • Unknown • ISDN/Telephone (default) • Date Numbering • Telex • National • Private • ERMES
AT+CGSMS	Allows you to choose the technology used to send SMS messages. For most networks, use the default setting (Do nothing). Options are: • Do Nothing (default) • Set AT+CGSMS=0—GPRS • Set AT+CGSMS=1—Circuit switched • Set AT+CGSMS=2—GPRS Preferred (Uses circuit switched if GPRS is not available) • Set AT+CGSMS=3—Circuit Switched Preferred (Uses GPRS if circuit switched is not available) *Note: If your router is able to receive SMS messages, but is unable to send them, try changing this field to Set AT+CGSMS=1.* *Note: This field does not appear on CDMA/EV-DO devices or on LTE devices that fallback to CDMA/EV-DO.*
SMS Message Format	This setting appears in all SMS modes except Outbound Only. If the router does not send or receive SMS messages, you may need to select the SMS message format. This situation may arise when an unrecognized SIM prompts the router to use Generic radio module firmware, but service is actually provided by Verizon or AT&T. Options are: • Default (default)—ALEOS uses the message format configured for the carrier's radio module firmware. • 3GPP—ALEOS uses 3GPP message format (compatible with AT&T service). • CDMA—ALEOS uses CDMA/3GPP2 message format (compatible with Verizon).

Field	Description
Quick Test	Allows you to send a test message to the destination entered in the Quick Test Destination field.
Quick Test Destination	Enter the phone number to use for the test message. Click Apply before clicking the Quick Test button. This field is cleared on reboot.
Translate 3GPP2 Commands	This setting appears in Outbound Only mode. In some instances, for MC74xx devices on CDMA networks, the 3GPP AT commands +CMGD and +CMGL must be translated to 3GPP2 in order to work. In such cases, enable this setting. Options are: • Enable • Disable (default)

SMSM2M

SMS messages can be sent from the serial command interface. Enter AT*SMSM2M=”[phone] [message]”. The phone number needs to be in the same format as numbers entered in the Trusted Phone Number List.

The message must not exceed 140 characters. To send several messages back to back, you must wait for the OK before sending the next message.

Command	Description
***SMSM2M** ***SMSM2M_8** ***SMSM2M_u**	*SMSM2M is the command for ASCII text. *SMSM2M_8 is the command for 8-bit data. *SMSM2M_u is the command for unicode. Format: *smsm2m=”[phone][ascii message]” *smsm2m_8=”[phone][hex message]” *smsm2m_u=”[phone][hex message]” • The phone number can only consist of numbers (NO spaces or other characters). The phone number should be as it appears in the Last Incoming Phone Number field. Example 1 (US): 14085551212 (including leading 1 and area code) Example 2 (US): 4085551212 (ignore leading 1, include area code) Example 3 (UK): 447786111717 (remove leading 0 and add country code) Command Examples: *smsm2m=”18005551212 THIS IS A TEST” sends in ASCII. *smsm2m_8="17604053757 544849532049532041205445535 4" sends the message “THIS IS A TEST” as 8-bit data. *smsm2m_u="17604053757 000102030405060708090a0b0c0d0e0f808182838485868788898A8b8c8d8e8f" sends the bytes: 00 01 02 03 04 05 06 07 08 09 0a 0b 0c 0d 0e 0f 80 81 82 83 84 85 86 87 88 89 8a 8b 8c 8d 8e 8f *Note: Not all cellular carriers support 8-bit or unicode SMS messages.*

AT (Telnet/SSH)

Use the Telnet or SSH protocol to connect to any AirLink router and send AT commands.

A secure mechanism to connect remote clients is a requirement for many users. In ACEmanager, Secure Shell (SSH) is supported to ensure confidentiality of the information and make the communication less susceptible to snooping and man-in-the-middle attacks. SSH also provides for mutual authentication of the data connection.

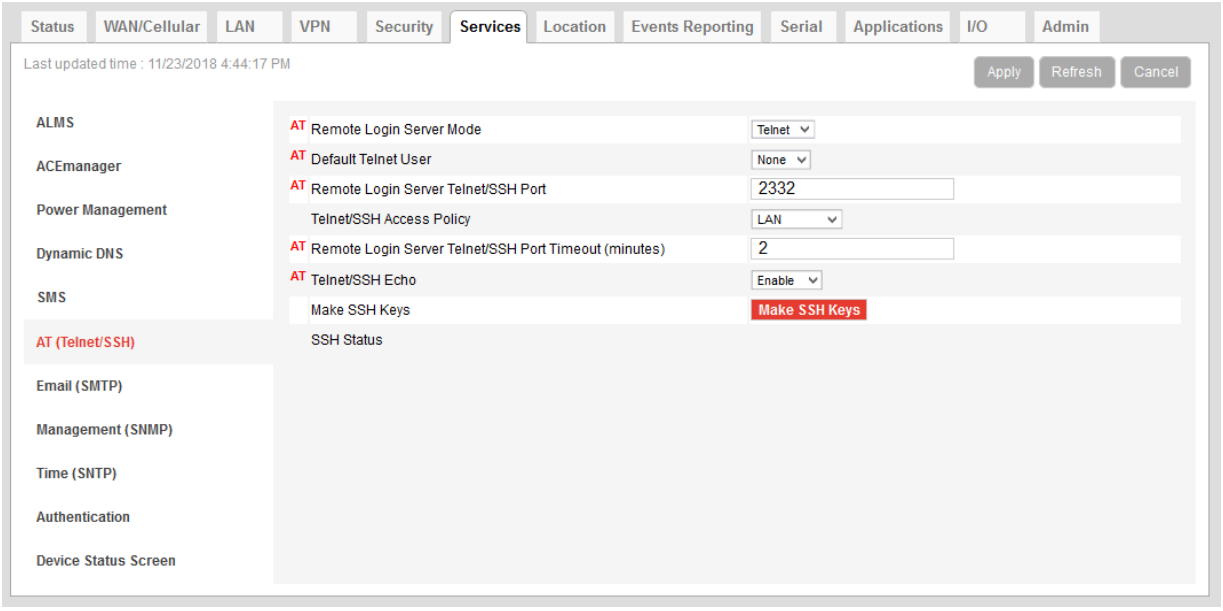


Figure 8-18: ACEmanager: Services >Telnet/SSH

Field	Description
Remote Login Server Mode	Select either Telnet (default) or SSH mode.
Default Telnet User	Select a default Telnet User name Options are: • None—When you log into a Telnet session, you are prompted for a user name and password. • user—When you log into a Telnet session, you are prompted only for a password. Telnet uses the default user name (user). *Note: The default user name is only for Telnet; not SSH.*
Remote Login Server Telnet/SSH Port	Sets or queries the port used for the AT Telnet/SSH server. Default: 2332 **Tip:** *Many networks have the ports below 1024 blocked. We recommend that you use a higher numbered port.*

Field	Description
Telnet/SSH Access Policy	Restricts access to Telnet/SSH Options are: • Disabled • LAN (default) • LAN+WAN • WAN
Remote Login Server Telnet/SSH Port Timeout (mins)	Telnet/SSH port inactivity timeout. Default: 2 (minutes)
Telnet/SSH Echo	Enable (default) or disable AT command echo mode.
Make SSH Keys	Creates keys for SSH session applications
SSH Status	Provides the status of the SSH session

Note: When you are connected to SSH locally, you cannot have OTA SSH connected.

Email (SMTP)

For some functions, the device needs to be able to send email. Since it does not have an embedded email server, you need to specify the settings for a relay server for the device to use.

A reboot is required after configuring the email settings.

Note: The SMTP function will only work with a mail server that will allow relay email from the ALEOS device's Net IP.

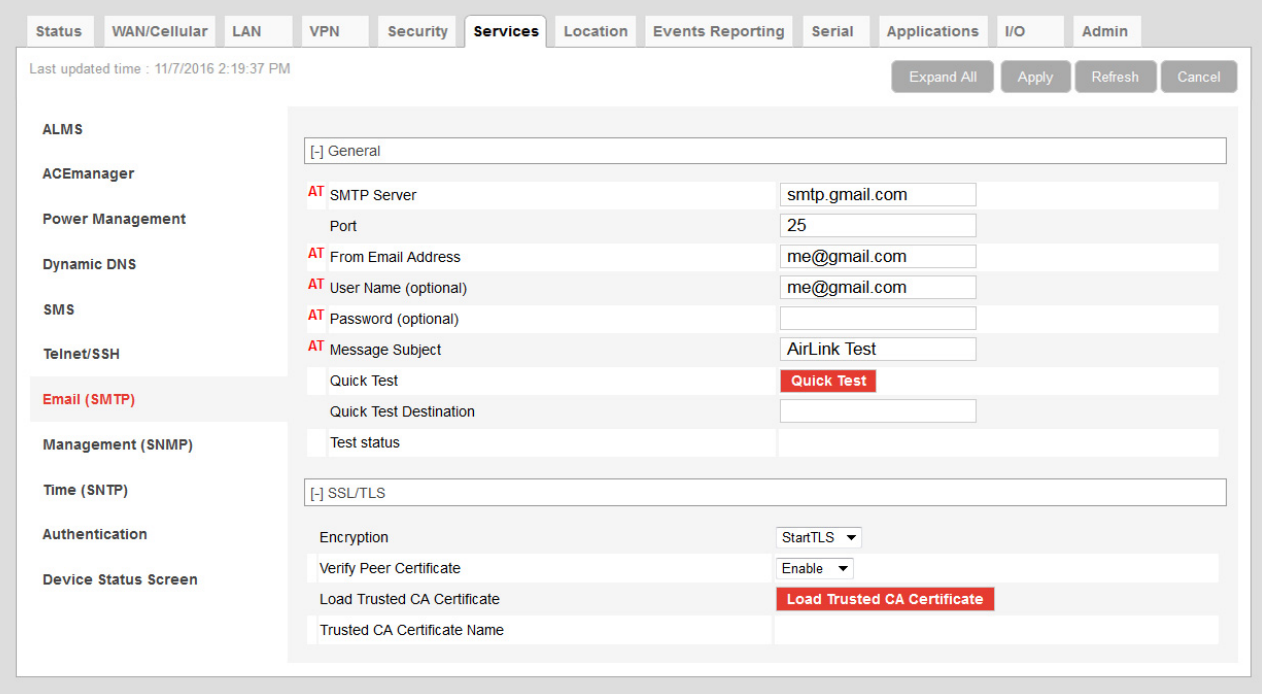
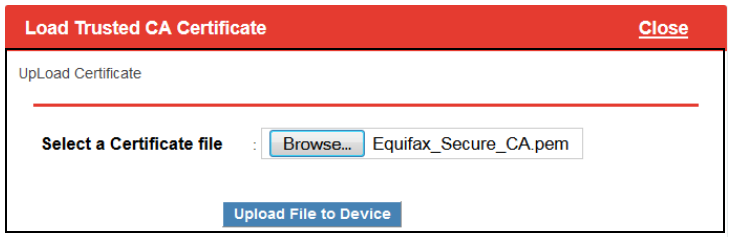


Figure 8-19: ACEmanager: Services > Email (SMTP)

Field	Description
General	
SMTP Server	Specify the IP address or Fully Qualified Domain Name (FQDN) of the SMTP server to use. • d.d.d.d = IP Address • name = domain name (maximum: 40 characters)
Port	Server port (Default is 25.) **Encryption method** / **Default port** SSL / 465 StartTLS / 587

Field	Description
From Email Address	Sets the email address from which the SMTP message is being sent. • email = email address (maximum: 30 characters)
User Name (optional)	Specifies the username to use when authenticating with the server
Password (optional)	Sets the password to use when authenticating the email account (*SMTPFROM) with the server (*SMTPADDR). • pw = password *Note: The email server used for the relay may require a user name or password.*
Message Subject	Allows configuration of the default Subject to use if one is not specified in the message by providing a “Subject: xxx” line as the initial message line. • subject = message subject
Quick Test	After completing the other fields on this screen, click the Quick Test button to send a test email. The status of the test appears in the Test status field.
Quick Test Destination	Enter the email address you want the test email sent to.
Test status	After you press the Quick Test button, the status of the email test appears in this field.
SSL/TLS	
Encryption	Choose the encryption method: • None—No encryption is used (default) • SSL—Use a secure connection directly • StartTLS—Transforms an non-secure connection to a secure one For SSL and StartTLS default ports, see Port on page 251.
Verify Peer Certificate	Choose whether or not to use a peer certificate Disable—No certificate is used (default) Enable—Verifies that the server name used for the connection matches the name and alternative names in the certificate loaded using the Load Trusted CA Certificate field.

Field	Description
Load Trusted CA Certificate	To load a certificate: 1. Click the Load Trusted CA Certificate button. 2. Click browse and navigate to the certificate you want to load.  3. Click Upload File to Device. *Note: Because the starting and expiration dates of the certificate are checked, the date used by the device must be correct. Sierra Wireless strongly recommends that you enable Network Time Protocol (NTP) on the Services > Time (SNTP) tab.*
Trusted CA Certificate Name	The name of the loaded certificate appears in this field.

Management (SNMP)

The Simple Network Management Protocol (SNMP) is designed to allow for remote management and monitoring of a variety of devices from a central location. It is generally used to monitor conditions that may require attention.

The SNMP management system is composed of:
- One or more managers (administrative computers)
- SNMP-compliant devices (such as your AirLink router, a router, a UPS, a web server, a file server, or other computer equipment)
- An agent (data collection software running on the SNMP-compliant devices)
- A Network Management System (NMS) that monitors all the agents on a specific network.

The agent stores information about the device in a Management Information Base (MIB). The manager can send messages to this database to configure and query the status of the device. In addition, the agent running on the device can send traps (unsolicited messages) to the manager on startup, on status change, or when an error condition occurs.

AirLink routers supports configuring SNMPv2 and SNMPv3 as SNMP agents.

Authentication ensures SNMP messages coming from the AirLink router have not been modified and the device cannot be queried by unauthorized users. SNMPv3 uses a User-Based Security Model (USM) to authenticate and, if desired or supported, message encryption. USM uses a user name and password specific to each device.

A reboot is required after configuring SNMP.

SNMPv2

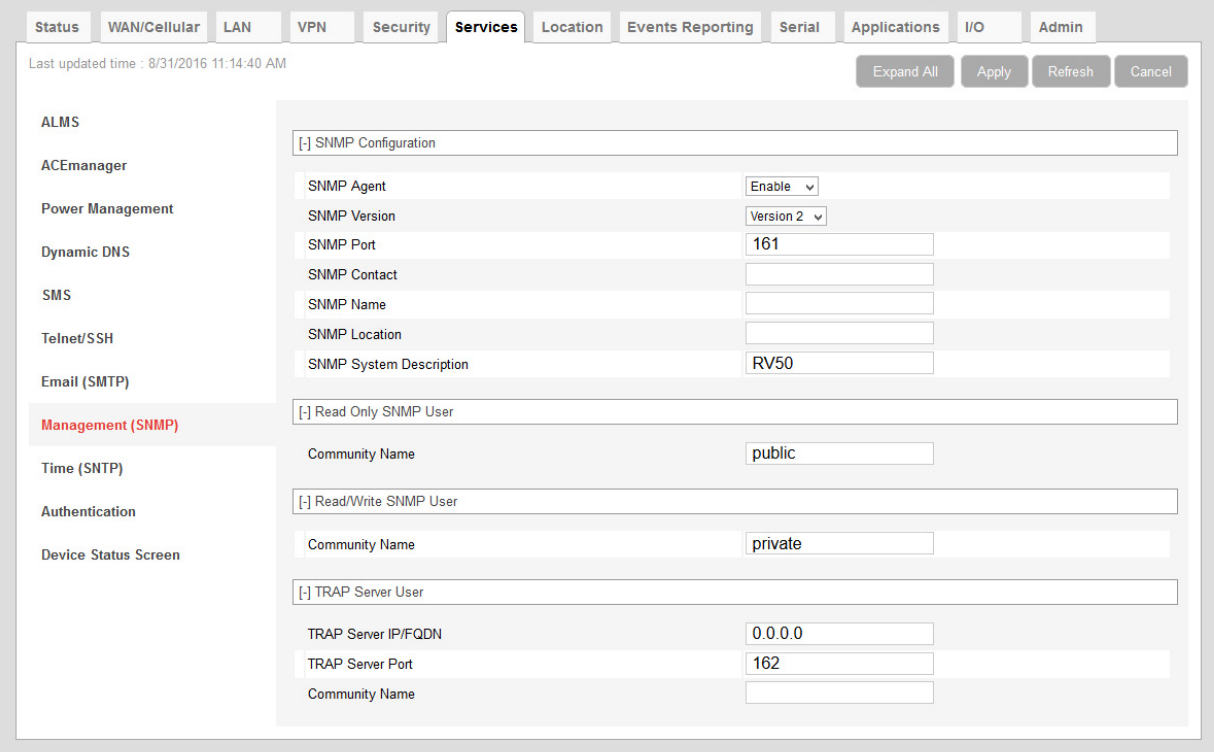


Figure 8-20: ACEmanager: Services > Management (SNMP) (Version 2)

Field	Description
SNMP Configuration	
Enable SNMP	Allows you to enable/disable SNMP Default: Disable
SNMP Version	Allows you to select either SNMP protocol Version 2 (default) or Version 3 communications.
SNMP Port	Controls which port the SNMP Agent listens on: • 1–65535 (default is 161)
SNMP Contact	This is a personal identifier of the contact person you want to address queries to. This is a customer defined field.
SNMP Name	This is the name of the device you want to refer to. This is a customer defined field.
SNMP System Description	Use this field to enter a system description, if desired. The default value, which appears after the SNMP agent is enabled and the router rebooted, is the product name.

Field	Description
Read Only SNMP User	
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. Default is public.
Read/Write SNMP User	
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. Default is private.
TRAP Server User	
TRAP Server IP/FQDN	Identifies the IP address or fully qualified domain name (FQDN) of the trap server that the AirLink router sends SNMP traps to
TRAP Server Port	Identifies the specific port the trap server is on • 1–65535 (default is 162)
Community Name	The community name is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the device. There is no default value.

SNMPv3

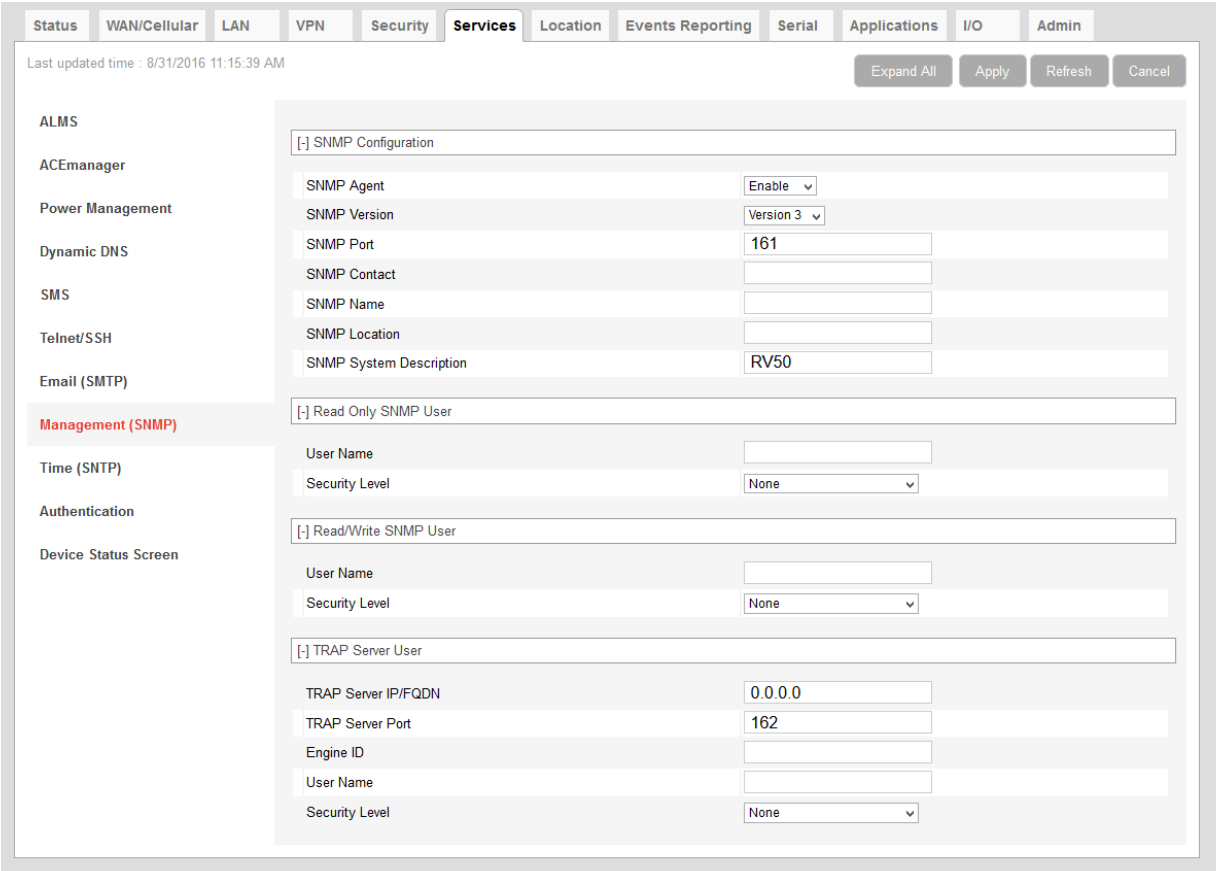


Figure 8-21: ACEmanager: Management (SNMP) (Version 3)

Field	Description
SNMP Configuration	
Enable SNMP	Allows you to enable/disable SNMP Default is Disable.
SNMP Version	Allows you to select either SNMP protocol Version 2 (default) or Version 3 communications.
SNMP Port	Controls which port the SNMP Agent listens on: • 1–65535 (default 161)
SNMP Contact	This is a personal identifier of the contact person you want to address queries to. This is a customer defined field.
SNMP Name	This is the name of the device you want to refer to. This is a customer defined field.
SNMP Location	Location of where your device is stored. This is a customer defined field.

Field	Description
SNMP System Description	Use this field to enter a system description, if desired. The default value, which appears after the SNMP agent is enabled and the router rebooted, is the product name.
Read Only SNMP	
User Name	Allows these SNMP users to view, but not change the network configuration
Security Level	Security types available: None, Authentication Only, and Authentication and Privacy.
Authentication Type	Authentication types available: MD5 or SHA (version SHA-1) *Note: This field is only available when you select either Authentication and Privacy, or Authentication Only in the Security Level field.*
Authentication Key	This key authenticates SNMP requests for SNMPv3. • Minimum length: 8 ASCII characters • Maximum length: 255 ASCII characters Example: My Key_1234 *Note: This field is only available when you select either Authentication and Privacy, or Authentication Only in the Security Level field.*
Privacy Type	Privacy types available: AES (version AES-128) or DES *Note: This field is only available when you select Authentication and Privacy in the Security Level field.*
Privacy Key	This key ensures the confidentiality of SNMP messages via encryption • Minimum length: 8 ASCII characters • Maximum length: 255 ASCII characters Example: My Key_56789 *Note: This field is only available when you select Authentication and Privacy in the Security Level field.*
Read/Write SNMP For a description of the Read/Write SNMP fields, see Read Only SNMP on page 257.	
TRAP Server User	
TRAP Server IP/FQDN	Identifies the IP address or fully qualified domain name (FQDN) of the trap server that the AirLink router sends SNMP traps to

Field	Description
TRAP Server Port	Identifies the specific port the trap server is on • 1–65535 (default is 162)
Engine ID	The Engine ID is a mandatory field that uniquely identifies the SNMPv3 agent in the device to the server. The Engine ID is 5–32 octets long (1 octet is 2 hex characters). That is: • Minimum length: 10 hex characters • Maximum length: 64 hex characters Create the engine ID by entering hex characters only, with no leading 0x. For example, ABCDEF1020
User Name	See User Name on page 257.
Security Level	See Security Level on page 257.
Authentication Type	See Authentication Type on page 257.
Authentication Key	See Authentication Key on page 257.
Privacy Type	See Privacy Type on page 257.
Privacy Key	See Privacy Key on page 258.

Time (NTP)

The device can be configured to synchronize its internal clock with a time server on the Internet using the Network Time Protocol (NTP). If NTP or GPS is not enabled, the RV50 synchronizes with mobile network. If both GPS and NTP are enabled, NTP time will be used.

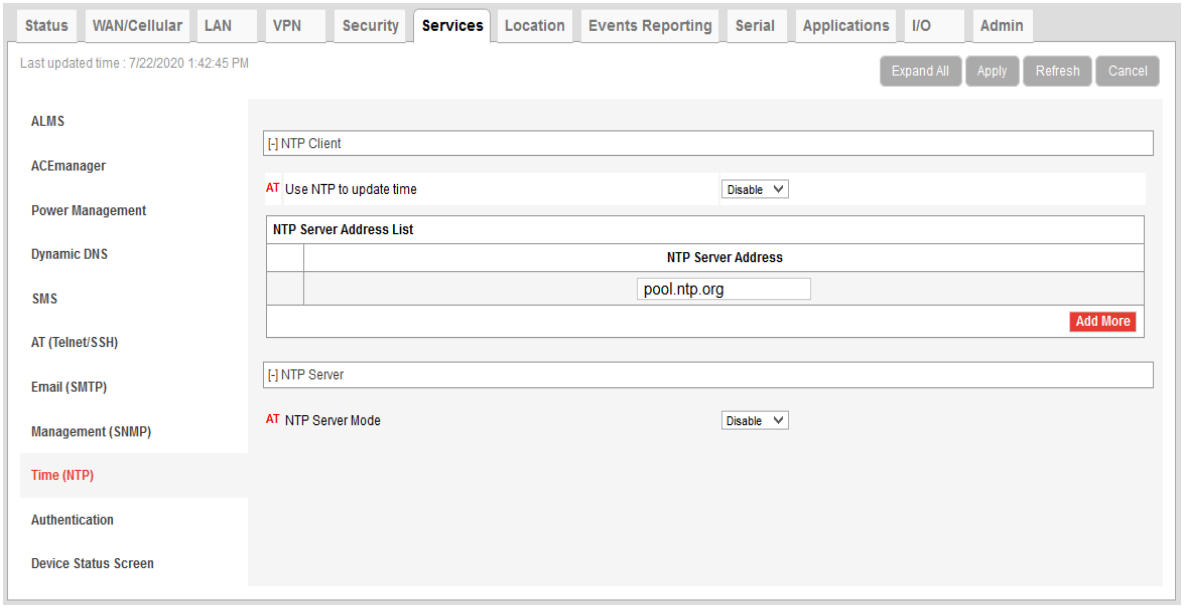


Figure 8-22: ACEmanager: Services > Time (NTP)

Field	Description
NTP Client	
Use NTP to update time	Enables daily NTP update of the system time. Default: Disable
NTP Server Address List	NTP Server IP address, or fully qualified domain name, to use if *NTP=1. If blank, time.nist.gov is used. • d.d.d.d=IP address • name=domain name Click Add More to add another NTP Server Address. You can add up to two additional NTP Servers. The additional NTP servers will provide backup if the primary server connection fails.
NTP Server	
NTP Server Mode	Enables the RV50 to act as an NTP server bound on port 123. If the NTP Client is not enabled, time from the cellular network or GPS will be used. Default: Disable

Authentication

ALEOS supports ACEmanager login using secure LDAP, RADIUS, and TACACS+ authentication schemes. This enables enterprise IT managers to centrally manage access to AirLink routers and produce an audit trail showing which users logged into specific devices and when.

Note the following:

- You can configure any or all of these schemes at the same time. When more than one scheme is configured, the authentication is successful if at least one of the schemes authenticates the user.
- Successful authentication can take time. For example, if you have all three authentication schemes enabled, ALEOS first attempts to reach the LDAP server. If it is unable to reach the LDAP server in the configured timeout period, it abandons the attempt and tries to reach the RADIUS server. If that server is unreachable after the timeout period, it then tries to reach the TACACS+ server. If none of the servers are reachable in the configured timeout periods, ALEOS falls back to ACEmanager user name and password authentication.
- LDAP, RADIUS, and TACACS+ provide authentication (checks the user's credentials) but do not check authorization (account expiration date, user rights, etc.) All users authenticated using the LDAP, RADIUS, and TACACS+ servers have administrative rights (i.e. a user account) and can modify the AirLink router settings. Ensure that LDAP, RADIUS, and TACACS+ users are authorized to modify device settings.
- LDAP, RADIUS, and TACACS+ are supported for ACEmanager logins, but are not supported by other AirLink router services such as Telnet, SSH, PPPoE, etc.

For instructions on configuring these authentication schemes, see:

- LDAP Authentication on page 260
- RADIUS Authentication on page 263
- TACACS+ Authentication on page 264

LDAP Authentication

Lightweight Directory Access Protocol (LDAP) is a network protocol for accessing and manipulating information stored in a directory. It is suitable for using with information that must be easily available and accessible, and does not change frequently. AirLink routers support LDAP version 3.

To configure LDAP:

1. Go to Services > Authentication.
2. In the LDAP Client field, select Enable.

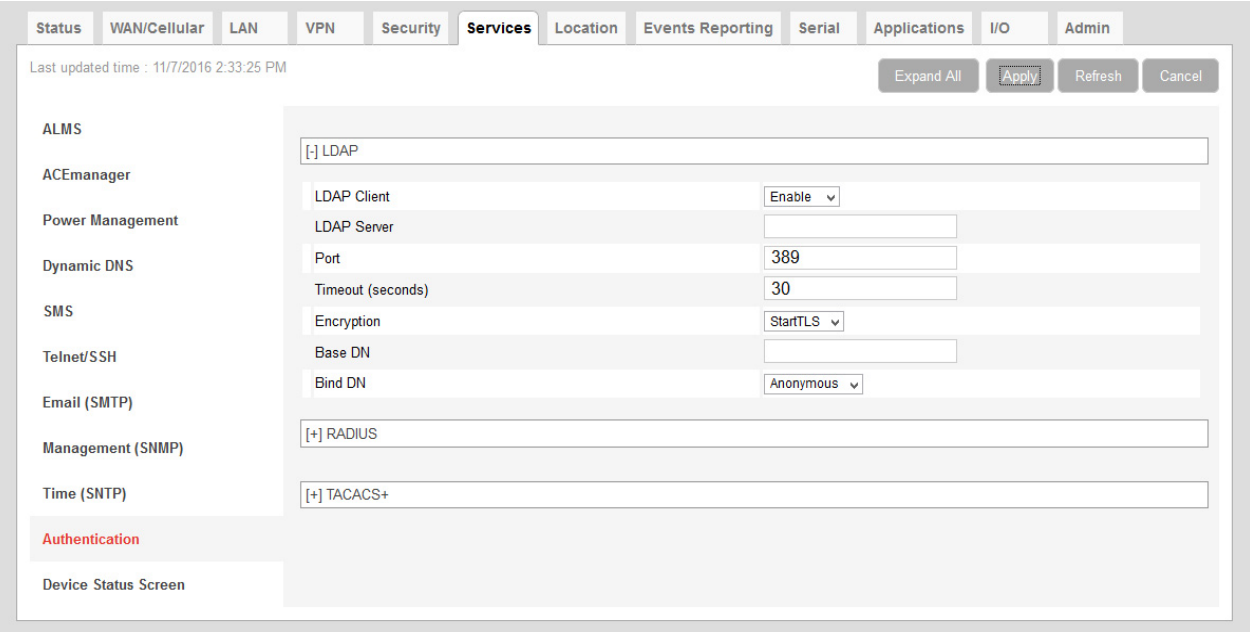


Figure 8-23: ACEmanager: Services > Authentication > LDAP

3. Enter:
   - The LDAP server IP address or resolvable domain name
   - The Port number (default is TCP port 389)
4. Ensure that the LDAP server IP address/port is reachable not only from outside the company, but also from inside the mobile network your router is on.

   You can use a utility such as netcat to test this. If netcat is available try:
   nc -z <IP> <port>; echo $?
   0 means success; 1 means failure.
5. Configure the other fields as described in the following table.

Field	Description
Timeout (seconds)	The time limit for the server to respond • 1–60 seconds (default is 30) *Note: If the server does not respond during the timeout (no route to host, server down, network too slow etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.*
Encryption	Select the encryption type Options are: • None • SSL—Secure Sockets Layer protocol—Non-standard legacy (pre-LDAPv3) encryption type • StartTLS—Secure mechanism integrated into the LDAPv3 protocol (default)

Field	Description
Base DN	The Base DN is the path in the LDAP tree to the list of users (example shown is dc=sierrawireless,dc=com). This is where the LDAP protocol searches for a matching user to authenticate.
Bind DN	Choose how the LDAP search is done Options are: • Anonymous—A password is not required to perform requests in the database (default) • Explicit—A password is required to perform requests in the database
Bind DN User	This field only appears if you selected Explicit in the Bind DN field The full path of the user authorized to perform requests in the LDAP database (example shown is cn=admin,dc=sierrawireless,dc=com)
Bind on Password	This field only appears if you selected Explicit in the Bind DN field Password associated with the Bind DN user

6. Click Apply.

RADIUS Authentication

Remote Authentication Dial In User Service (RADIUS) uses UDP and checks authentication credentials, using a shared key.

To configure RADIUS:

1. Go to Services > Authentication.
2. In the RADIUS Client field, select Enable.

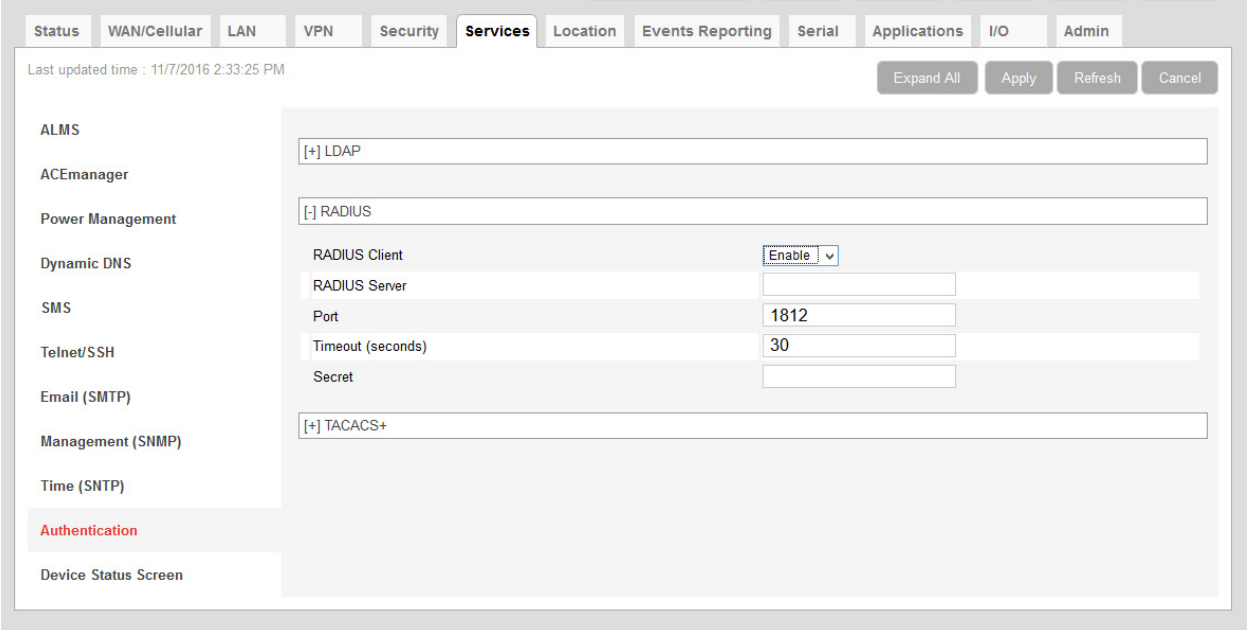


Figure 8-24: ACEmanager: Services > Authentication > RADIUS

3. Configure the other fields as described in the following table.

Field	Description
RADIUS Server	RADIUS server IP address or resolvable domain name
Port	By default, RADIUS uses UDP port 1812
Timeout (seconds)	The time limit for the server to respond • 1–60 seconds (default is 30) *Note: If the server does not respond during the timeout (no route to host, server down, network too slow etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.*
Secret	Shared secret for configured server

4. Click Apply.

TACACS+ Authentication

Terminal Access Controller Access-Control System Plus (TACACS+) uses TCP protocol and encrypts the entire packet, except the header.

To configure TACACS+:

1. Go to Services > Authentication.
2. In the TACACS+ Client field, select Enable.

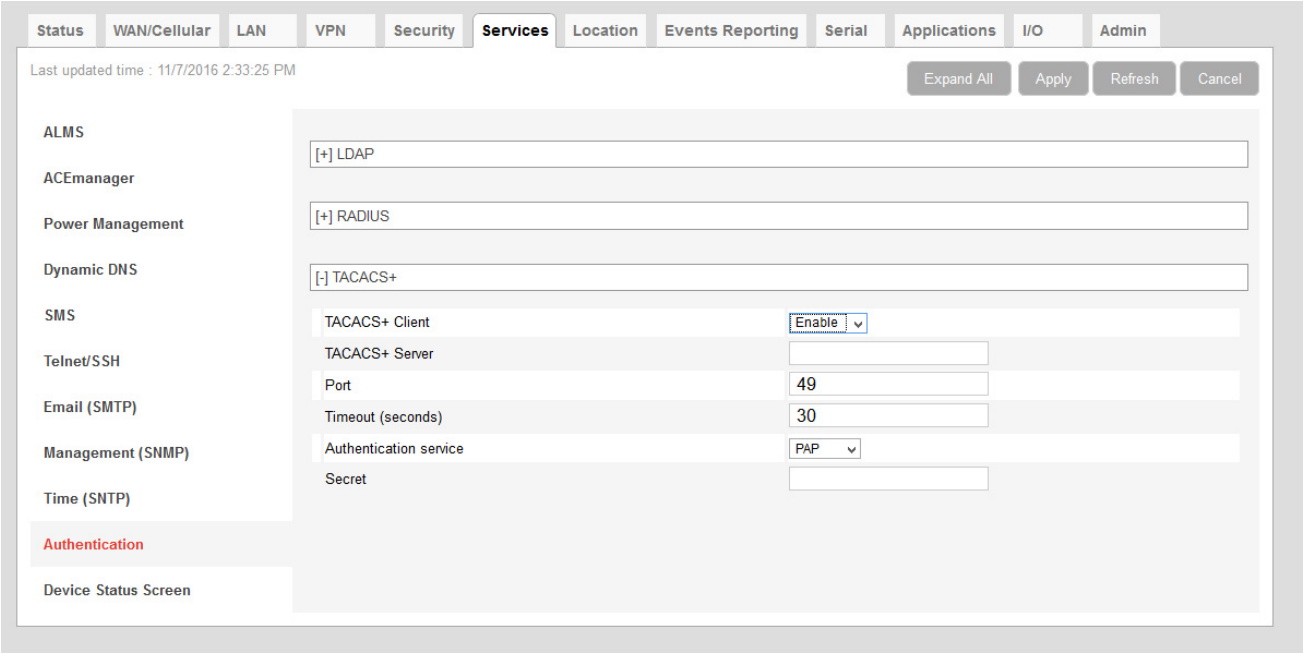


Figure 8-25: ACEmanager: Services > Authentication > TACACS+

3. Enter:
   - The TACACS+ server IP address or resolvable domain name
   - The Port number (default is TCP port 49)
4. Ensure that the TACACS+ server IP address/port is reachable not only from outside the company, but also from inside the mobile network your router is on.

   You can use a utility such as netcat to test this. If netcat is available try:
   nc -z <IP> <port>; echo $?
   0 means success; 1 means failure.

5. Configure the other fields as described in the following table.

Field	Description
Timeout (seconds)	The time limit for the server to respond • 1–60 seconds (default is 30) *Note: If the server does not respond during the timeout (no route to host, server down, network too slow, etc.), the authentication fails and the next enabled authentication mechanism checks the credentials.*
Authentication service	The type of bind used for authentication Options are: • PAP—Password Authentication Protocol (default) • CHAP—Challenge Handshake Authentication Protocol The stronger of the two protocols. Recommended, provided it is supported by all the client devices. • Login—User name and password
Secret	Shared secret for configured server

6. Click Apply.

Device Status Screen

The Device Status Screen feature allows you to add Location, Network, Template and Other (input voltage and temperature) status parameters to the ACEmanager Login screen. Once enabled, subsequent log ins to ACEmanager display whatever status parameters have been previously checked on the Device Status Screen.

Under Services > Device Status Screen, you can also configure the Login screen to display up to 10 lines of additional text (for a legal disclaimer, for example). See Legal Disclaimer on page 267.

Status Screen

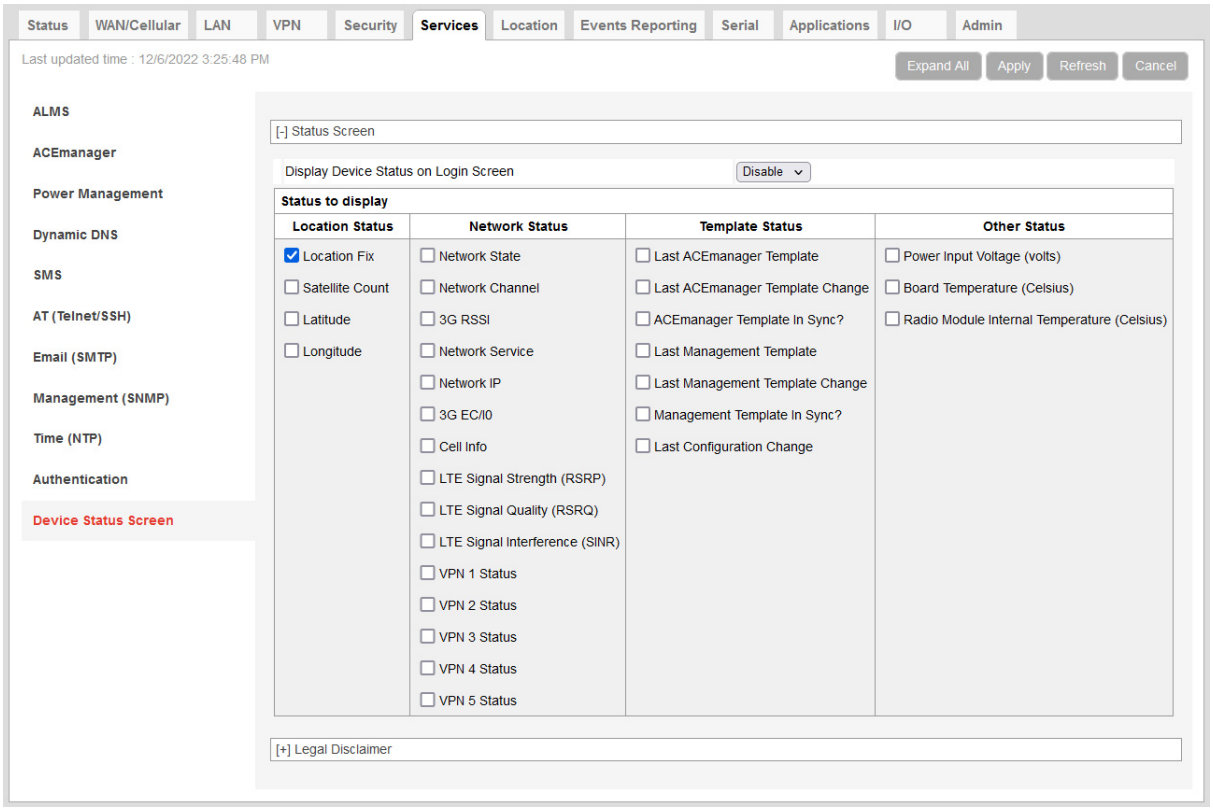


Figure 8-26: ACEmanager: Services > Device Status Screen

Field	Description
Enable Device Status on Login Screen	Enables device status parameters on the Login screen Options are: Disable (default) or Enable
Status to display	Select the location, network, template and other status parameters to display on the Login screen

Legal Disclaimer

In the Legal Disclaimer fields, you can enter up to 10 lines of text (maximum of approximately 200 characters per line) for displaying terms and conditions or other information on the ACEmanager Login screen.

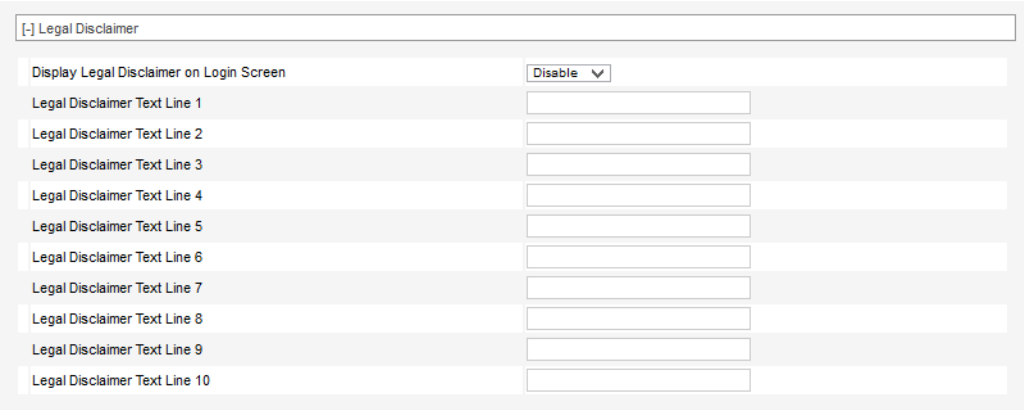


Figure 8-27: ACEmanager: Services > Device Status Screen > Legal Disclaimer

Field	Description
Display Legal Disclaimer on Login Screen	Enables the Login screen to display the text entered in the fields below. Options are: Disable (default) or Enable
Legal Disclaimer Text Line 1 - 10	Enter up to approximately 200 characters per line. *Note: The Login screen itself does not display up to 200 characters per line. The Login screen uses a proportional font, and the resulting line lengths can vary between roughly 40 to 60 characters, including spaces. See the example in Figure 8-28.*

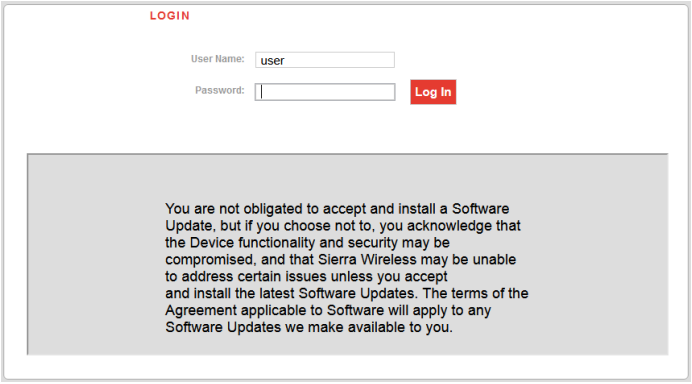


Figure 8-28: Legal Disclaimer text example

9: Location

Most AirLink devices are equipped with location tracking to ascertain their position and track the movements of a vehicle or other devices that move. The AirLink RV50 relays the information of its location as well as other data for use with tracking applications.

Note: Location is disabled by default in the AirLink RV50 Series. To enable it, see Enable Location Service on page 270.

Common Uses for Location

- Driver navigation—The AirLink router provides real time location data via the serial or Ethernet port to a local application, including applications that provide mapping and navigation support.
- Automatic Vehicle Location (AVL)—The AirLink router provides real time location data to the server that tracks the location and other variables of the vehicle or asset.

ALEOS Supported Location Report Protocols

- Remote Access Protocol (RAP)

  RAP is a proprietary binary message format developed and maintained by Sierra Wireless and used by many 3rd party applications. Because it is designed and maintained by Sierra Wireless, RAP supports more ALEOS features than other location protocols. It is a low-byte-usage protocol that can be used to develop low cost AVL solutions.

  The RAP messages are in hex and are referred to by their message ID. Reports can include location data alone, as well as location data with the date and time, radio frequency data, radio status information, and I/O state changes, and power state changes. For an example, see Location RAP Report Sequence Example on page 285. For more information, contact your Sierra Wireless Sales representative for information on how to obtain a copy of the RAP Protocol Guide.
- National Marine Electronics Association (NMEA®)

  NMEA is an ASCII protocol used by many location tracking applications.
- Trimble® ASCII Interface Protocol (TAIP)

  TAIP is a digital communication interface based on printable ASCII characters over a serial data link. TAIP was designed specifically for vehicle tracking applications but has become common in a number of other applications, such as data terminals and portable computers, because of its ease of use.
- Xora®

  Protocol specific to Xora asset management and tracking applications

Before Configuring Location

To decide what configuration you need for your AirLink router, there are some fundamental considerations you should determine:

- **Protocol—**What is the location protocol used by your tracking application and what type of reports will you need? (See Location Report Type on page 280.)
- **Dynamic IP Address—**Does your device have a dynamic IP address and you need to track the specific asset? (See Device ID in Local Reports on page 292.) You can also associate your device with a dynamic DNS configuration. (See Dynamic DNS on page 223.)
- **Server location and type of connection—**Will you be using a local server, a remote server, or both? Will you need a serial or local IP connection?
- **Multiple Location servers—**Will you need to have location data sent to more than one location server?

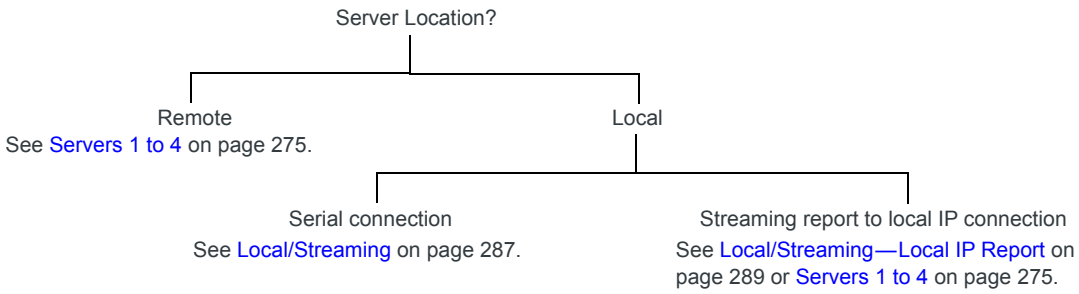


Figure 9-1: Server location and connection type

Note: Most Global settings (described on page 270) apply to remote and local servers. All location configuration changes go into effect immediately. No reboot of the AirLink router is necessary. After you configure any settings there is a short pause in receiving location reports while the device is re-initialized with the new configuration.

Enable Location Service

To enable Location Service:

1. In ACEmanager, go to Location.

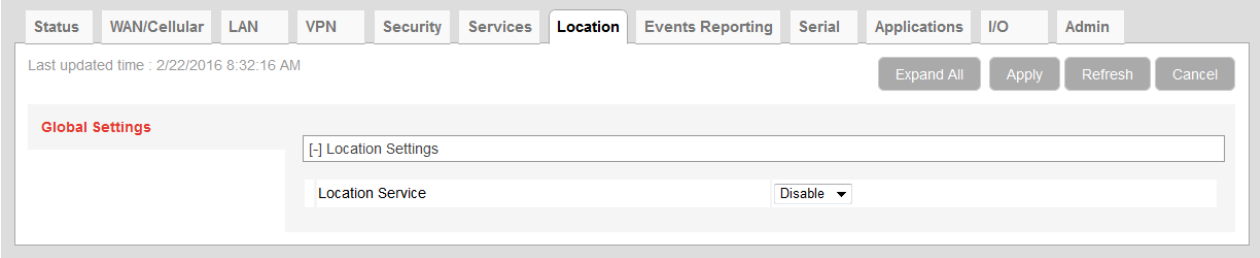


Figure 9-2: ACEmanager: Location

2. In the Location Service field, select Enable.
3. Click Apply.
4. Reboot the router.

Global Settings

Note: Most of the Global settings apply to all location server and local reports.These screens are only visible when Location is enabled. See Location Service on page 271.

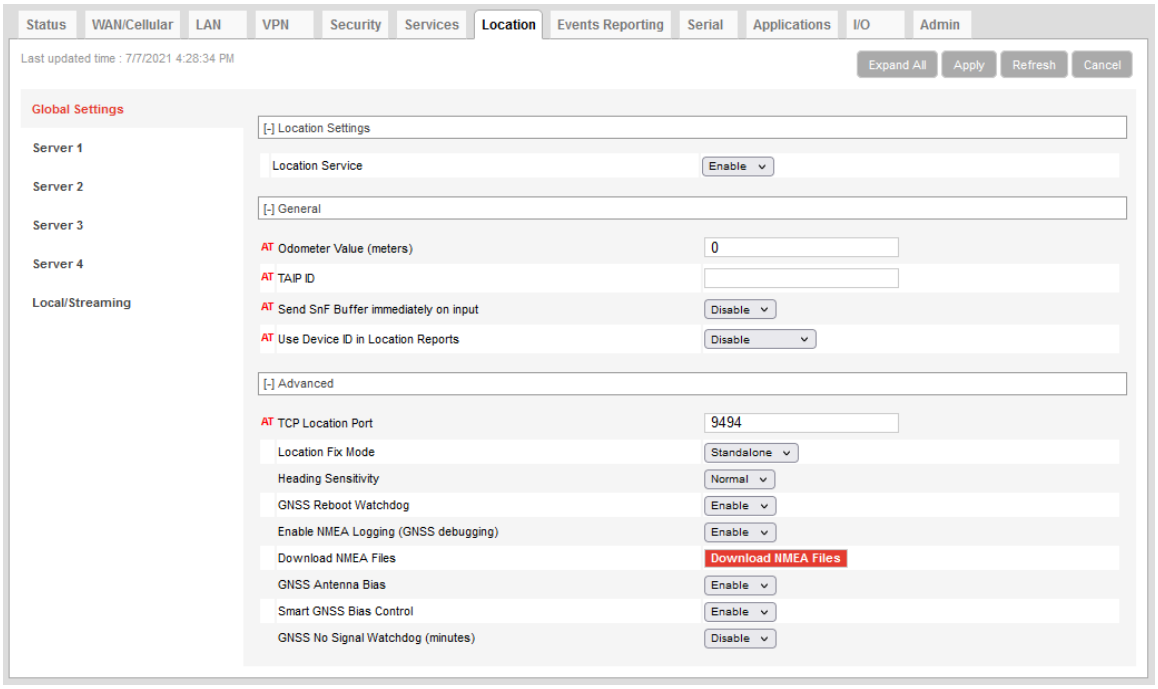


Figure 9-3: ACEmanager: Location > Global Settings

Table 9-1: Location: Global Settings

Field	Description
Location Settings	
Location Service	Sierra Wireless recommends that you disable Location if you are not using location reporting. Options are: • Enable (default) • Disable The change takes effect after you reboot the router.
General — These fields only appear if Location Service is enabled.	
Odometer Value (meters)	The odometer value increments based on the location distance traveled. You can include this value in RAP location reports. (See Location Report Type on page 280.) You can set the odometer value to an initial value **in meters** (kilometers × 1000 or miles × 1609.344). Maximum value is 4 294 967 295 meters (4,294,967 kilometers or 2,668,769 miles). Default: 0 *Note: The RAP report displays the odometer value in 100s of meters.* You can also use an AT Command to set this value. For more information, see *PPODOMVAL on page 519.
TAIP ID	The four character alphanumeric ID used in all TAIP reports You can also use an AT Command to set this value. For more information, see *PPTAIPID on page 520.
Send SnF Buffer immediately on input	If this feature is enabled, any pending stored reports are sent if the I/O input changes, a stationary vehicle is moved, or a maximum speed is exceeded, provided those events are enabled on the Location > Server > Events screen. Options are: • Disable (default) • Enable You can also use an AT Command to set this value. For more information, see *PPFLUSHONEVT on page 516.

Table 9-1: Location: Global Settings

Field	Description
Use Device ID in Location Reports	Allows use of the IMEI/ESN or phone number in RAP and NMEA reports configured for Servers 1–4 to identify a device/vehicle. Options are: • None (default) • Phone Number • ESN/IMEI You can also use an AT Command to set this value. For more information, see *PPDEVID on page 516. **Tip:** *Including the device ID is especially useful when your devices have dynamic IP addresses.* *Note: The device ID in RAP and NMEA reports is in hex, not plain text.* *Note: This option does not apply to Local IP reports. If you want the device ID included in local IP location reports, see Device ID in Local Reports on page 292.* *Note: If you want this Device ID included in the TCP PAD connections, enable the Include Device ID on TCP Connect field on the Serial screen (Serial > RS232 Configuration > PAD). See PAD on page 315.*
Advanced—These fields only appear is Location Service is enabled.	
TCP Location Port	You can obtain a single location snapshot from the device via a TCP session using the AirLink router's IP address and the device port configured in this field. • 1–65535 (default 9494) • 0 = Disable You can also use an AT Command to set this value. For more information, see *PPTCPPOLL on page 520. *Note: Access is restricted to the IP address defined for server 1. (See Report Server IP Address on page 281.)*
Location Fix Mode	Specifies the location fix mode. Options are: • Standalone (default) • MS Based—(Mobile Station Based fix) Uses assistance location data from a remote server over the WAN interface
Heading Sensitivity	Sets the sensitivity of the location heading reading • Normal (default) • High It is recommended that you leave the field set to Normal to avoid showing misleading heading values from poor location signal (poor sky view, reflections in urban canyon, etc.), but if your location application has its own location heading sensitivity algorithms, try changing this setting to High.

Table 9-1: Location: Global Settings

Field	Description
GNSS Reboot Watchdog	Enables or disables automatic GNSS-related reboots. Disabling the GNSS Reboot Watchdog helps maintain data connectivity if GNSS-related errors occur. Errors that might prompt a reboot include: • GNSS fix loss • GNSS tracking restarts • NMEA data stream loss Options: • Enable (default)—The RV50 reboots after GNSS-related errors • Disable
Enable NMEA Logging (GNSS debugging)	Enables or disables writing NMEA (and proprietary debug) sentences to a log file for troubleshooting purposes. To download the NMEA log file, see Download NMEA Files. Options: • Enable—starts compiling the log file • Disable (default)

Table 9-1: Location: Global Settings

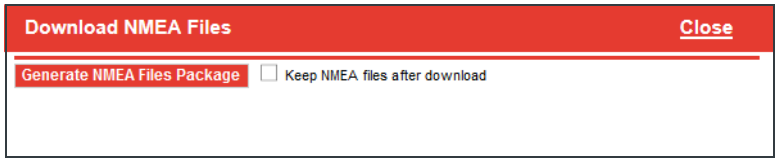
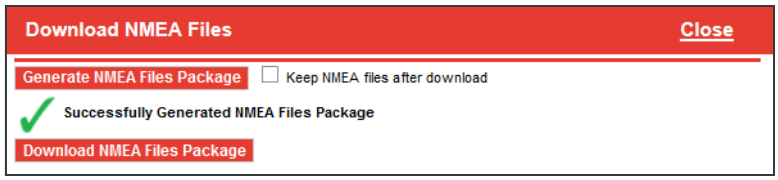
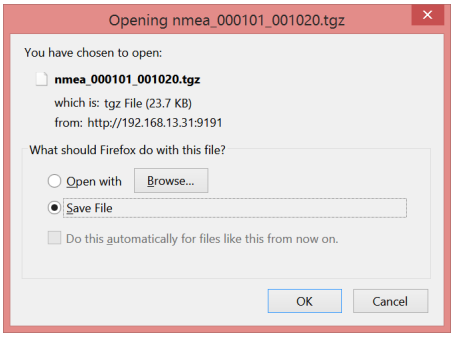
Field	Description
Download NMEA Files	As part of the troubleshooting process, you may be asked to download NMEA sentences before sending them to Sierra Wireless or your distributor. If asked to do so, first enable NMEA logging (see Enable NMEA Logging (GNSS debugging)), and then: 1. Click the Download NMEA Files button. The following window appears.  2. If you are instructed to do so by Sierra Wireless Tech Support, select the check box beside “Keep NMEA files after download”. Otherwise, leave the check box unselected. 3. Click Generate NMEA Files Package.  4. Once you see the message that the NMEA Files Package has been successfully generated, click Download NMEA Files Package, select Save File and click OK.  5. Navigate to where you want to save the file.
GNSS Antenna Bias	Configure the GNSS antenna bias Options are: • Enable—Use this setting if you are using an active GNSS antenna. (Default) • Disable—Use setting if you are using a passive GNSS antenna.

Table 9-1: Location: Global Settings

Field	Description
Smart GNSS Bias Control	Allows the smart control of the radio GPS bias. This setting is enabled by default so that GNSS bias is turned off whenever when the router reboots or is powered off. Sierra Wireless recommends leaving this setting at default unless you need to downgrade ALEOS on the device. Options are: • Enable (default) • Disable
GNSS No Signal Watchdog (minutes)	This field is used by TechSupport to troubleshoot Location problems. Otherwise it is best to leave the default setting. If the GNSS receiver does not receive any GNSS signals for the period of time (in minutes) configured in this field, the router reboots. Options are: • Disable (default) • 10 • 20 • 30 • 40 • 50 • 60

Servers 1 to 4

You can configure up to four servers as report destinations. Each server is configured independently and can be configured to report the same or different information. This enables you to simultaneously receive location and other information at more than one location, either local or remote.

The configuration fields are the same for each of the four servers, except that Server 1 has the option to configure one or two redundant servers.

Note: These side tabs only appear if Location Service (on the Global Settings side tab) is Enabled.

Note: These screens are only visible when Location is enabled. See Location Service on page 271.

To configure one of the servers:

1. In ACEmanager, go to Location.
2. From the menu on the left side of the screen, select the Server you want to configure.

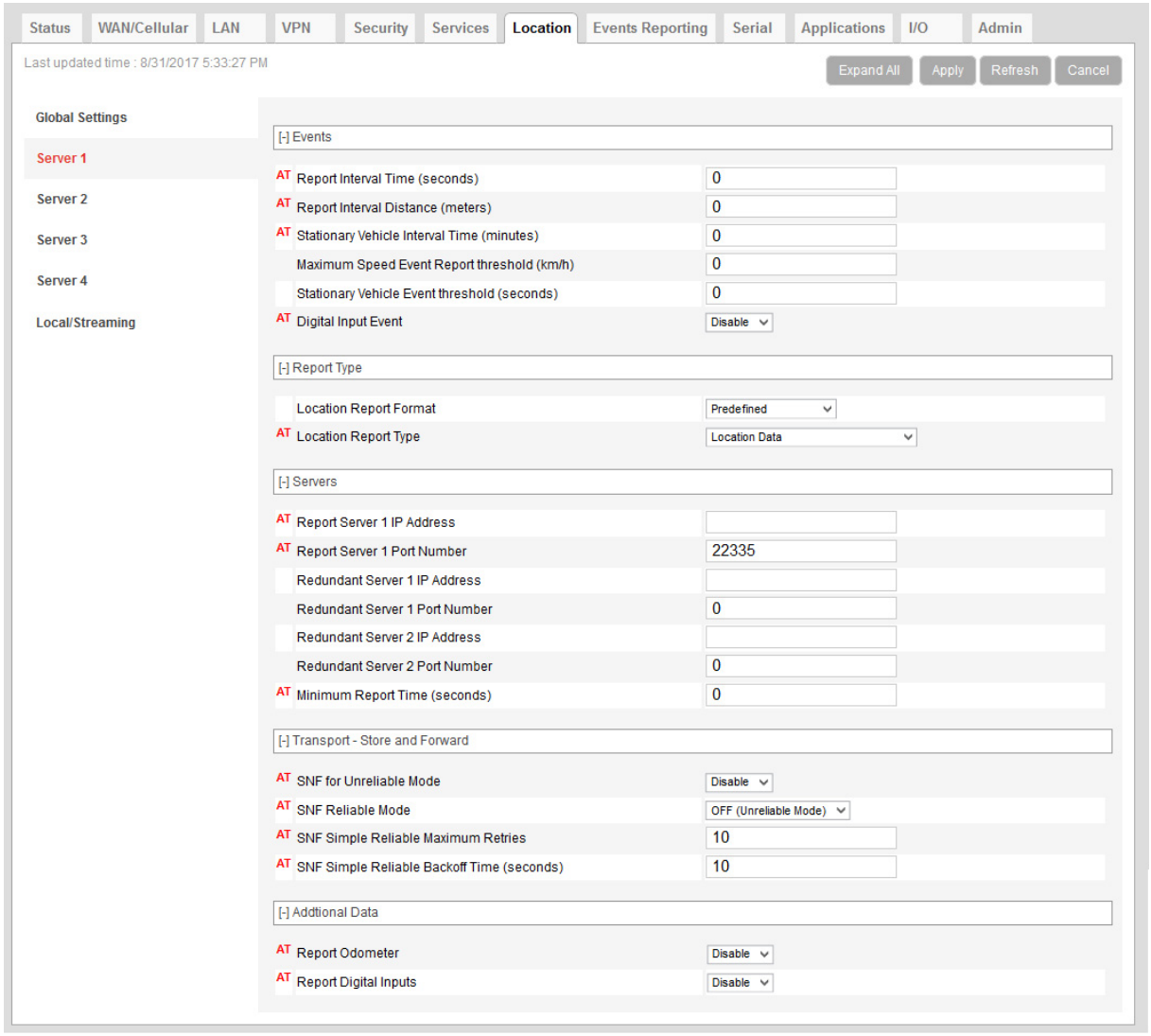


Figure 9-4: ACEmanager: Location > Server 1

Table 9-2: Location: Servers 1–4

Field	Description
Events—Configure when the location reports are sent	
Report Interval Time (seconds)	Location Report Time Interval The amount of time between location reports (in seconds) Options are: • 1– 65535 • 0 = Disables location reporting based on a time interval (default) With this option disabled, you can still receive reports based on distance traveled or the vehicle being stationary for a configured time. (See Report Interval Distance (meters) on page 277 and Stationary Vehicle Timer (minutes) on page 278.) You can also use an AT Command to set this value. For more information, see *PPTIME on page 520. *Note: Your cellular carrier may impose a minimum transmit time.*
Report Interval Distance (meters)	Location Report Distance Interval in meters The distance (in meters) that the vehicle (or device) travels between sending location reports Options are: • 40–65535 Note that setting the resolution near the low end of the range may result in incorrect reports as a result of location jitter (i.e. apparent motion caused by the inherent inaccuracy in location measurements). • 0 = Disables sending location reports based on a distance interval (default) With this option disabled, you can still receive reports based on time passed or the vehicle being stationary for a configured time. (See Report Interval Time (seconds) on page 277 and Stationary Vehicle Timer (minutes) on page 278.) You can also use the AT Command, *PPDISTM, to set this value. For more information, see page 516. *Note: An an additional AT Command, *PPDIST, allows you to configure the location report distance interval in 100 meter units. This option is only available through AT Commands. For more information, see page 516.* *Note: If the report interval time and report interval distance fields are both set, location reports are sent when either interval is reached. For example, if the time interval is reached, a location report is sent even if the distance is not reached. Conversely, if the vehicle travels the specified distance, a location report is sent even if the time interval was not reached.*

Table 9-2: Location: Servers 1 – 4

Field	Description
Stationary Vehicle Timer (minutes)	You can use this field if you want to receive less frequent reports when the vehicle is stationary. A location report is sent every x minutes the vehicle (or device) is stationary, where x is the value configured in this field. When the vehicle is stationary, this value overrides the value configured in the Report Interval Time field. Options are: • 1–255 • 0 = Disables location reporting based on a vehicle being stationary (default) You can also use an AT Command to set this value. For more information, see *PPTSV on page 520.
Maximum Speed Event Report (km/h)	A location report is sent if the speed (in kilometers per hour) configured in this field is exceeded, and again when the speed goes back down below the configured value. • 0 = Disable (default) • 1–255 *Note: If you are using one of the RAP location report types (see Location Report Type on page 280) the location report triggered by this feature includes:* • *A marker to indicate that it was triggered by the configured speed being exceeded and when the speed is goes back down below the configured value.* • *The standard location information for the configured report type* *For more information, refer to the RAP Protocol Guide.* *If you are not using a RAP location report, a standard report is sent.*
Send Stationary Vehicle Event in Seconds	A location report is sent if the vehicle (or device) has been in one location for more than the specified time (in seconds) and again when the vehicle (or device) moves from that location. Options are: • 1–255 • 0 = Disables sending location reports based on a vehicle being stationary (default) *Note: If you are using one of the RAP location report types (see Location Report Type on page 280) the location report triggered by this feature includes:* • *A marker to indicate that it was triggered by the vehicle either being stationary or starting to move again* • *The standard location information for the configured report type* *For more information, refer to the RAP Protocol Guide.* *If you are not using a RAP location report, a standard report is sent.* You can configure Stationary Vehicle Event in Seconds and Stationary Vehicle Timer together to receive a special report when the device is stationary longer than x seconds, a normal report every x minutes it is stationary (instead of the Report Interval Time) and a special report when the vehicle begins moving again.

Table 9-2: Location: Servers 1–4

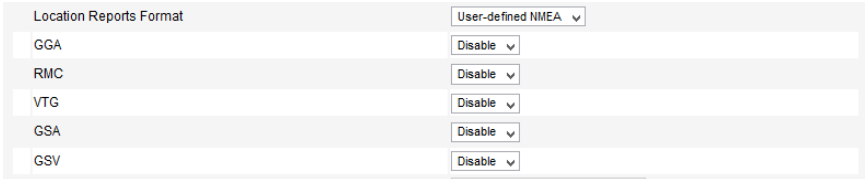
Field	Description
Enable Digital Input Event	A location report is sent if the configured digital input changes. For example, this could be used to trigger a report being sent when an emergency light or siren is turned on or off, or when a door is opened or closed. The location data in the report informs you of where the event took place. Options are: • Disable (default) • Enable *Note: If you are using one of the RAP location report types (see Location Report Type on page 280) the location report triggered by this feature includes:* • *A marker to indicate that it was triggered by a change in status of the configured digital input* • *The standard location information for the configured report type* *For more information, refer to the RAP Protocol Guide.* *If you are not using a RAP location report, a standard report is sent.* You can also use an AT Command to set this value. For more information, see *PPINPUTEVT on page 517.
Report Type	
Location Report Format	Configures the format of location reports. Options are: • Predefined (default)—When selected, the reports contain TAIP and NMEA GPS strings. If Predefined is selected, you can select Location Report Type. See Location Report Type on page 280. • User-defined NMEA—You can enable or disable GGA, RMC, VTG, GSA, and GSV sentences individually. 

Table 9-2: Location: Servers 1 – 4

Field	Description
Location Report Type	If the Location Report Format is Predefined, sets the type of location report. Options are: RAP • Location Data—RAP location report that contains only location data • Location+Date—RAP location report that contains location data with the UTC time and date (default) • Location+Date+RF—RAP location report that contains location data, the UTC time and date, and radio frequency information for the cellular connection • Location+Date+RF+EIO—RAP location report that contains location data, the UTC time and date, radio frequency information for the cellular connection, and the current I/O state **Note:** The maximum satellite count for RAP reports is 15. If there are more than 15 satellites visible, RAP reports 15 satellites. To see the actual number of satellites, go to Status > Location. NMEA • NMEA GGA+VTG—NMEA location report that contains fix information, vector track, and speed over ground • NMEA GGA+VTG+RMC—NMEA location report that contains fix information, vector track, speed over ground, and recommended minimum location data • NMEA GGA+VTG+RMC+GSA+GSV—NMEA location report that contains fix information, vector track, speed over ground, the recommended minimum location data, overall satellite data, and detailed satellite data TAIP • TAIP data—TAIP location report that contains position and velocity • Compact TAIP data—TAIP location report that contains the compact position • TAIP LN report—TAIP location report that contains a long navigation message • TAIP TM report—TAIP location report that contains the time and date XORA • XORA data—location report used with Xora asset tracking *Note: Only RAP location reports can be configured to include odometer and digital I/O information.* *Note: You can also use an AT Command to set this value. For more information, see *PPGPSR on page 517.*

Table 9-2: Location: Servers 1–4

Field	Description
Servers—Configure where the reports are sent	
Report Server IP Address	IP address or FQDN (fully qualified domain name) of the server where location reports are sent Example: 192.100.100.100 The IP address can be for a local host or a remote server that is accessed over-the-air or via a VPN tunnel. If an IP with the last octet of 255 is configured (i.e. 192.168.13.255), a report would be broadcast to all IPs on that subnet. When configured to a local host subnet, any connected device would receive the report. *Note: If you want to use it as a LAN device, it must have a private IP address. If you want to use a public IP address, use a Local IP report. (See Local/Streaming—Local IP Report on page 289.)* You can also use an AT Command to set this value. For more information, see *PPIP on page 517.

Table 9-2: Location: Servers 1 – 4

<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>Report Server Port Number</td><td>Destination port on the server where location reports are sent
The destination port can be the same for all servers or you can configure a different destination port for each server. Options are: 1–65535
Defaults:
Server 1 destination port: 22335
Server 2 destination port: 22336
Server 3 destination port: 22337
Server 4 destination port: 22338
You can also use an AT Command to set these values. For more information, see *PPPORT on page 519.
Note: If the account is behind a firewall (for example, an account that is not Internet-routable), the report may be redirected to come from a different source port when it arrives at the server.
The source ports on the device are not configurable. The following source ports are used:
<table>
<tr><th>Protocol</th><th>Server</th><th>Port</th></tr>
<tr><td rowspan="4">RAP/NMEA</td><td>1</td><td>17335</td></tr>
<tr><td>2</td><td>17345</td></tr>
<tr><td>3</td><td>17346</td></tr>
<tr><td>4</td><td>17347</td></tr>
<tr><td rowspan="4">TAIP</td><td>1</td><td>21000</td></tr>
<tr><td>2</td><td>21001</td></tr>
<tr><td>3</td><td>21002</td></tr>
<tr><td>4</td><td>21003</td></tr>
<tr><td rowspan="4">XORA</td><td>1</td><td>9494</td></tr>
<tr><td>2</td><td>9495</td></tr>
<tr><td>3</td><td>9496</td></tr>
<tr><td>4</td><td>9497</td></tr>
</table>
</td></tr>
</table>

Table 9-2: Location: Servers 1–4

Field	Description
Redundant Servers—Only available for Server 1 If the redundant server is configured, whenever a report is sent to server 1, an identical report is sent to any configured redundant server(s). Transport/SNF configuration settings do not apply to redundant servers. Commands from redundant servers are ignored. Reports originate from port 17335. The redundant servers can be a local host or a remote server that is accessed over-the-air or via a VPN tunnel.	
Redundant Server 1 IP Address	IP address or FQDN of the first redundant server
Redundant Server 1 Port Number	Port number of the first redundant server The port number can be the same as or different from that of other servers.
Redundant Server 2 IP Address	IP address or FQDN of the second redundant server
Redundant Server 2 Port Number	Port number of the second redundant server The port number can be the same as or different from that of other servers.
Minimum Report Time (secs)	Specifies the minimum time (in seconds) between partial reports or grouped packets being sent You can also use an AT Command to set this value. For more information, see *PPMINTIME on page 518.
Transport/Store and Forward (SNF) This feature is designed to accommodate periods when the AirLink router is outside the area of mobile network coverage or otherwise unable to reach the report server. Reports are stored and then “forwarded” in a combined packet when the device is again able to contact the server. There are four Location servers and five Events Reporting servers. Each server has its own buffer and can store a maximum of 395 reports. The maximum length of each report is 255 bytes. Note that this is separate from any SNF done by AAF applications, including the AirLink Vehicle Telemetry Application (AVTA).	
SNF for Unreliable Mode	Store and Forward causes location reports to be stored if the AirLink router goes out of network coverage. Once the device/vehicle is in coverage the stored location reports are sent to the server. Options are: • Disable (default)—If there is no mobile network coverage, reports are not stored. • Enable—If there is no mobile network coverage, reports are stored until the AirLink router can access the server. *Note: You can also use an AT Command to set this value. For more information, see *PPSNF on page 519.*

Table 9-2: Location: Servers 1–4

Field	Description
SNF Reliable Mode	Store and Forward Reliability: location reports are retransmitted if not acknowledged by the server. Options are: • OFF (Unreliable Mode) (default)—If this field is Off, the device does not expect acknowledgment to any location report sent to the server. • Reliable Mode—A sequence number (1–127) is added to each packet (page). The server acknowledges every 8th packet. If there is no ACK from the server, ALEOS pings the server and re-sends the packets when the server responds. If the server receives packets out of sequence, the server NAKs the first and last missed packets. ALEOS retransmits the missing packets. *Note: Reliable mode is valid only when a RAP report is selected as the Location Report Type.* • Simple Reliable Mode—ALEOS attempts to contact the server the configured number of times, after which it stops attempting to contact the server and discards messages that cannot be transmitted or received after the configured number of tries. When contacted, the server responds with the ASCII string UDPACK. For information on configuring the maximum number of retries see SNF Simple Reliable Max Retries on page 284. For information on configuring the backoff time, see SNF Simple Reliable Backoff Time (secs) on page 284.) • UDP Sequence Mode—A hex sequence number (30–7f) is prepended to the packet. The server responds with SEQACK and the sequence number. The sequence number is not stored and is re-initialized when the AirLink router is reset or power cycled. Unacknowledged packets are dropped after the configured number of retries. • TCP Listen Mode—This mode is the same as UDP Sequence Mode, except that the server initiates the connection using TCP. Use this mode if your server is behind a firewall. If you are using this mode, the AirLink router must have a mobile terminated/ Internet routable IP address. • TCP—By default, location reports are sent over UDP. Select this option if you want the location reports sent over TCP. Because TCP is an inherently reliable protocol, no additional headers are added to the report packet. TCP works with all location report types. *Note: You can also use an AT Command to set this field. For more information, see *PPSNFR on page 519.*
SNF Simple Reliable Max Retries	When the AirLink router is configured to use Simple Reliable Mode, use this field to set the maximum number of retries when a report is sent and there is no response. Use the SNF Simple Reliable Backoff Time (secs) field to set the interval between retries. Options are: • Disabled • 1–255 retries (Default is 10.) You can also use an AT Command to set this value. For more information, see *PPMAXRETRIES on page 518.
SNF Simple Reliable Backoff Time (secs)	When the AirLink router is configured to use Simple Reliable Mode, use this field to set the interval for the retries. (Use the SNF Simple Reliable Max Retries field to set the maximum number of retries.) • 0–255 (Default is 10.) You can also use an AT Command to set this value. For more information, see *PPSIMPLETO on page 519.

Table 9-2: Location: Servers 1 – 4

Field	Description
Additional Data When configured, these options add additional data to RAP reports (see Location Report Type **on page 280**) sent in response to any trigger.	
Report Odometer	Enables odometer reporting. Options are: • Disable (default) • Enable You can also use an AT Command to set this value. For more information, see *PPODOM on page 519.
Report Digital Inputs	Enables digital input reporting. Options are: • Disable (default) • Enable You can also use an AT Command to set this value. For more information, see *PPREPORTINPUTS on page 519.

Redundant Servers

When one or two redundant servers are enabled, each time a message is sent out to the main server a second identical message is sent to the redundant server(s).

The redundant servers can be running the same or different application than the primary server. The messages to the redundant server are independent of the primary server settings or state.

You can configure one or both redundant servers. The messages are sent independently to either or both.

Note: Messages are sent whether or not the server is available and do not use any reliable mode format. Receipt of a message is not acknowledged nor is any message resent. Messages to redundant servers are in UDP only.

Location RAP Report Sequence Example

In this example:

The AirLink router is installed in a police car.
- Digital input 2 is connected to the switch that controls the siren.
- Digital input 3 is connected to the laptop docking station.

ACEmanager has the following configuration:
- Report Interval Time: 30 seconds
- Report Interval Distance: 150 meters
- Stationary Vehicle Timer: 5 minutes
- Send Stationary Vehicle Event in Seconds: 6 seconds
- Maximum Speed Event: 100 km/h
- Enable Digital Input Event: Enable
- Report Type: Location + Date (RAP location report type 0x12)
- Low Voltage Standby Mode: Automatic

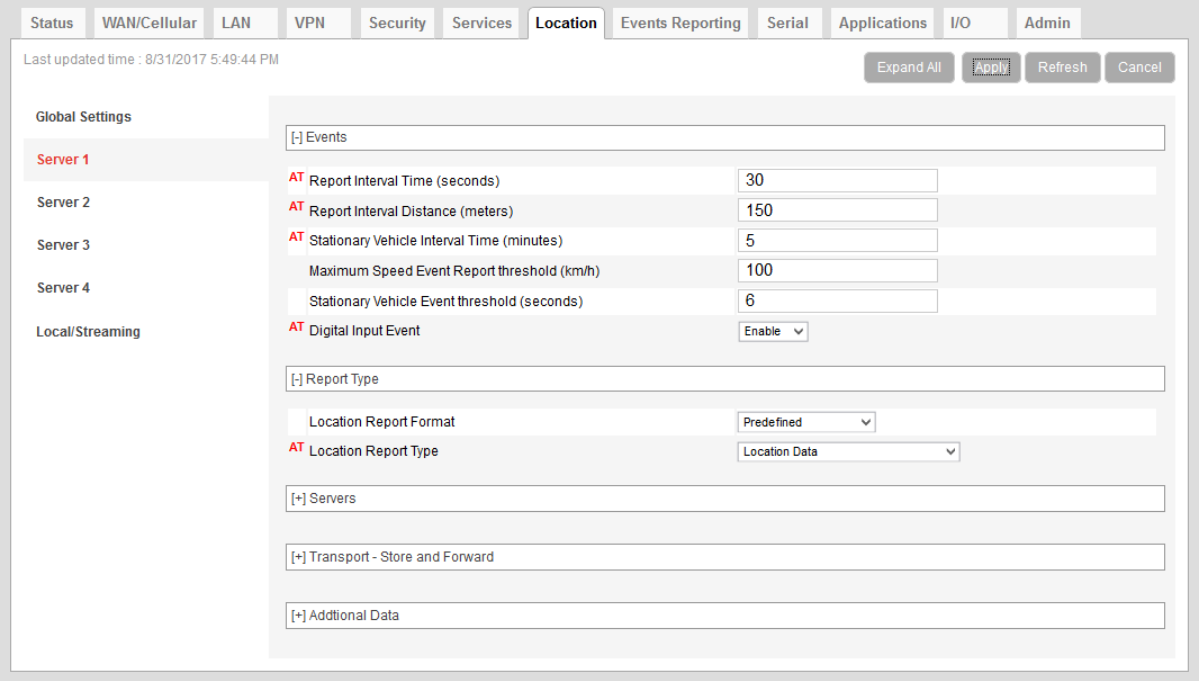


Figure 9-5: ACEmanager: Location > Server 1—Example

The following table provides a sample scenario for this ALEOS configuration.

Event / Action	Location RAP report sent to the server
The AirLink router in the police car is connected to power for the first time.	A 0x10 (power up) report is sent.
The police car is driving around the patrol area.	A 0x12 (Location + Date) report is sent every 150 meters or every 30 seconds, whichever is less.
The police officer spots a speeding vehicle, switches on the siren, and pursues the vehicle.	Digital input 2 which is connected to the siren switch is triggered and a 0x27 (DIN 2 changes to 1) report is sent.
The vehicle speeds up, with the police car in pursuit.	When the police car exceeds 100 km/h, a 0x2e (maximum speed exceeded) report is sent. A 0x12 (Location + Date) report is sent every 150 meters.
The vehicle being pursued and the police car slow down.	When the police car's speed goes below 100 km/h, a 0x2f (return to normal speed) report is sent.
The speeding vehicle pulls over and stops at the side of the road. The police car pulls in behind it. The officer turns off the siren, leaves the engine idling, gets out of the car, and walks over to the other vehicle.	Digital input 2 which is connected to the siren switch is triggered, and a 0x26 (DIN 2 changes to 0) report is sent. Six seconds after the police car comes to a stop, a 0x2c (stationary vehicle event) report is sent. While the car remains stopped with the engine idling, a 0x12 (Location + Date) report is sent every 5 minutes.
The officer issues a ticket, returns to the police car and drives away.	When the police car is back in motion, a 0x2d (started moving event) report is sent. A 0x12 (Location + Date) report is sent every 150 meters or 30 seconds, whichever is less.
The police car stops in front of the police station.	Six seconds after the car stops, a 0x2c (stationary vehicle event) report is sent.

Event / Action	Location RAP report sent to the server
The officer disconnects the laptop from the dock.	Digital input 3 connected to the docking station is triggered. A 0x28 (DIN 3 changes to 0) report is sent.
The officer turns off the ignition.	Before the AirLink router goes into Low Power Standby mode, it sends a 0x30 (entering Low Power mode) report.
The officer on the next shift gets into the car and turns on the ignition.	When the AirLink router wakes up from Low Power Standby mode, it sends a 0x31 (Wake up from Low Power mode event) report.

Local/Streaming

Some in-vehicle/navigation applications accept location reports via a serial connection, generally using either NMEA or TAIP. To configure serial streaming for DB-9 (RS-232) ports and/or USB Serial ports, go to Location > Local/Streaming. Reports are sent as ASCII text.

Note: These screens are only visible when Location is enabled. See Location Service on page 271.

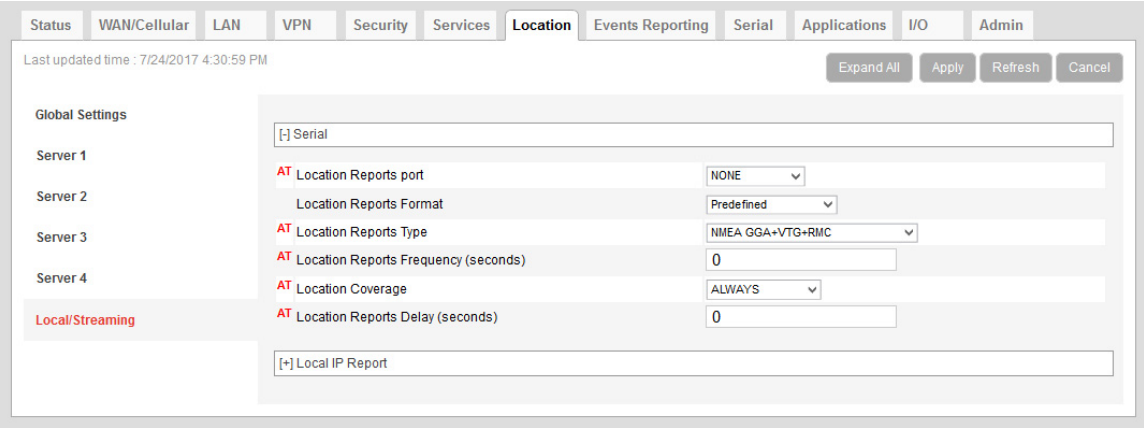


Figure 9-6: ACEmanager: Location > Local/Streaming > Serial

Table 9-3: Location: Local/Streaming

Field	Description
Serial	
Location Reports port	The serial port or USB serial link that reports are sent to. Options are: • NONE (default) • DB9 Serial • USB Serial • DB9 and USB You can also use an AT Command to set this value. For more information, see *PGPS on page 514. *Note: If you want to stream location data to a USB port, the USB port must be configured on the LAN > USB page to act as a serial port. See USB Device Mode on page 135.*
Location Reports Format	Configures the format of location reports to send using the serial link. Options are: • Predefined (default)—When selected, the reports contain TAIP and NMEA GPS strings. If Predefined is selected, you can select Location Reports Type for serial streaming. See Location Reports Type on page 288. • User-defined NMEA—You can enable or disable GGA, RMC, VTG, GSA, and GSV sentences individually. 
Location Reports Type	If Location Reports Format is Predefined, select the ASCII text location report type to send via the serial link: • NMEA GGA+VTG+RMC—NMEA location report that contains fix information and vector track and speed over ground, and recommended minimum location data (default) • NMEA GGA+VTG+RMC+GSA+GSV—NMEA location report that contains fix information and vector track and speed over ground, the recommended minimum location data, overall satellite data, and detailed satellite data • TAIP data—TAIP location report that contains position and velocity • TAIP compact data—TAIP location report that contains the compact position • TAIP LN report—TAIP location report that contains a long navigation message • TAIP TM report—TAIP location report that contains the time and date You can also use an AT Command to set this value. For more information, see *PGPSR on page 515.
Location Reports Frequency (secs)	How frequently (in seconds) the location report is sent to the serial link. Options are: • 1–65535—(up to 18.2 hours) You can also use an AT Command to set this value. For more information, see *PGPSF on page 515.

Table 9-3: Location: Local/Streaming

Field	Description
Location Coverage	This field refers to the mobile network coverage. Options are: • ALWAYS (default)—Location reports are always streamed to the serial link. • Out of Coverage—Location reports are only streamed to the serial link when the device has no cellular connection. You can also use an AT Command to set this value. For more information, see *PGPSC on page 515. **Tip:** *The Out of Coverage option enables you to use a backup in-vehicle mapping application that does not rely on mobile network access.*
Location Reports Delay (secs)	The delay (in seconds) before the out of the coverage stream begins. This field only applies if the location coverage field is set to “Out of Coverage”. • 0 (default) • 1–255 You can also use an AT Command to set this value. For more information, see *PGPSD on page 515.

Local/Streaming—Local IP Report

Local IP reports are limited to tethered IP-based LAN devices (Ethernet, USB/net, DUN, PPPoE). Local IP reports do not have any transport/SNF options. The reports are always sent regardless of cellular coverage. Reports are sent over UDP.

The destination IP cannot be configured directly. The first connected LAN device is used. If multiple devices are connected, the priority is the device using the Public IP address, or if all devices are using Private IP addresses, the priority is:

- Ethernet
- USB
- DUN

Note: These screens are only visible when Location is enabled. See Location Service on page 271.

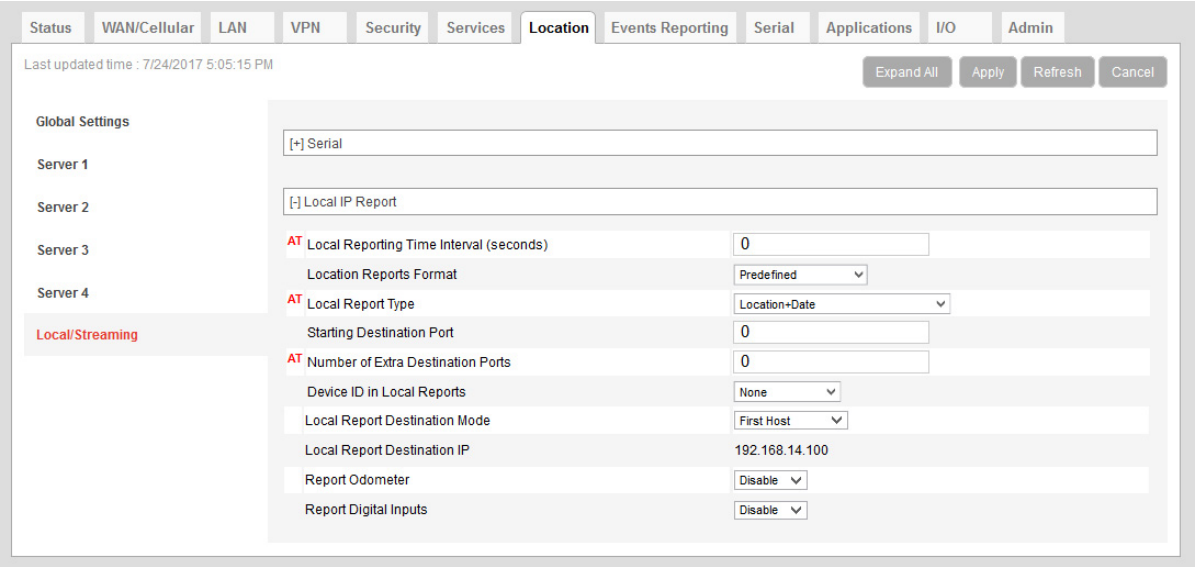


Figure 9-7: ACEmanager: Location > Local/Streaming > Local IP Report

Table 9-4: Location: Local/Streaming—Local IP Report

Field	Description
Local Reporting Time Interval (seconds)	The frequency (in seconds) of the reports Options are: • 0 = Disable (default) • 1–255 You can also use an AT Command to set this value. For more information, see *PPLATS on page 517. *Note: If the Local Reporting Time Interval is set to 1 second, there may be some variation in the report interval, with the report interval sometimes being less than 1 second and sometimes more than 1 second. Other settings for this field are accurate.*
Location Reports Format	Configure the format of location reports to send using IP streaming. Options are: • Predefined (default)—When selected, the reports contain TAIP and NMEA GPS strings. If Predefined is selected, you can select Local Report Type for IP streaming. See Local Report Type on page 291. • User-defined NMEA—You can enable or disable GGA, RMC, VTG, GSA, and GSV sentences individually. Location Reports Format: User-defined NMEA GGA: Disable RMC: Disable VTG: Disable GSA: Disable GSV: Disable

Table 9-4: Location: Local/Streaming—Local IP Report

Field	Description
Local Report Type	If the Location Reports Format is Predefined, sets one of the following Local Report types: RAP • Location Data—RAP location report that contains only location data • Location+Date—RAP location report that contains location data with the UTC time and date (default) • Location+Date+RF—RAP location report that contains location data, the UTC time and date, and radio frequency information for the cellular connection • Location+Date+RF+EIO—RAP location report that contains location data, the UTC time and date, radio frequency information for the cellular connection, and the current I/O state NMEA • NMEA GGA+VTG—NMEA location report that contains fix information, vector track, and speed over ground • NMEA GGA+VTG+RMC—NMEA location report that contains fix information, vector track, speed over ground, and recommended minimum location data • NMEA GGA+VTG+RMC+GSA+GSV—NMEA location report that contains fix information, vector track, speed over ground, the recommended minimum location data, overall satellite data, and detailed satellite data TAIP • TAIP data—TAIP location report that contains position and velocity • Compact TAIP data—TAIP location report that contains the compact position • TAIP LN report—TAIP location report that contains a long navigation message • TAIP TM report—TAIP location report that contains the time and date. *Note: You can also use an AT Command to set this value. For more information, see *PPLATSR on page 518.* *Note: Local IP Report does not have an option for Xora reports.*
Starting Destination Port	The primary port that reports are sent to The Local IP report source port is 17335. This is not configurable.
Number of Extra Destination Ports	You can send the report to up to 7 additional consecutive ports. For example, if the starting port is 12351 and you set this field to 5, reports are sent to ports 12351, 12352, 12353, 12354, 12355, and 12356. The default is 0, which means only the starting port is used. You can also use an AT Command to set this value. For more information, see *PPLATSEXTRA on page 518.

Table 9-4: Location: Local/Streaming—Local IP Report

Field	Description
Device ID in Local Reports	Allows use of the IMEI/ESN or phone number in local IP RAP and NMEA reports to identify a device/vehicle. Options are: • None (default) • Phone Number • ESN/IMEI **Tip:** *Including the device ID is especially useful when your devices have dynamic IP addresses.* *Note: If you want the device ID included in all other RAP and NMEA location reports, see Use Device ID in Location Reports on page 272.*
Local Report Destination Mode	Configures the target IP address for the local reports. Options are: • First Host (default)—Use the IP of the first host to connect to the device on any network interface • IP Passthrough—Use the radio IP. This should be used in conjunction with IP passthrough mode • USBNET • Ethernet
Local Report Destination Sub Mode	When Local Report Destination Mode is set to USBNET or Ethernet, this setting configures the target IP address for the local reports. Options are: • First Host (default)—First host to connect to the device on the interface specified in Local Report Destination Mode (USB or Ethernet) • IP Address—Enter an IP address • MAC Address—Enter a MAC address
Local Report Destination IP	This read-only field shows the IP address of the destination that Local IP reports are sent to. Through its use of DHCP, ALEOS detects if there is a connected device and designates that device's IP as the local IP destination. When no device is connected at startup, ALEOS uses the first IP address in the Ethernet DHCP pool as the destination. When using Public mode for an interface, that interface will be the local IP destination even if it's not the first device connected.
Report Odometer	Enables odometer reporting. Options are: • Disable (default) • Enable *Note: Only applies for RAP report types.*
Report Digital Inputs	Enables digital input reporting. Options are: • Disable (default) • Enable *Note: Only applies for RAP report types.*

10: Events Reporting Configuration

Introduction

You can configure the AirLink RV50 to generate reports or initiate actions based on specified events. Events can either be generated internally, such as a change in location fix status or a signal quality indicator crossing a specified threshold, or by external devices attached to the analog or digital inputs.

Events that can trigger reports or actions include:

- A switch on connected equipment opens or closes (digital input)
- A pulse accumulation crosses a configured threshold
- An analog meter on connected equipment crosses a configured threshold (Analog input is reported in volts or transformed to meaningful units.)
- Changes to location information such as a location fix obtained or lost, changes in vehicle speed or heading, engine hours threshold crossed
- Changes to network status such as signal strength, network state, and network service
- The router's power supply (in volts) crosses a configured threshold
- The AirLink router board or radio temperature crosses a configured threshold
- A configured threshold for daily or monthly data usage is crossed

Depending on the type of report, reports can be sent to a local or remote report server, or an email address, or by SMS to a cell phone.

The occurrence of a configured event can also turn on or off a relay link.

Figure 10-1 summarizes how Event reporting works.

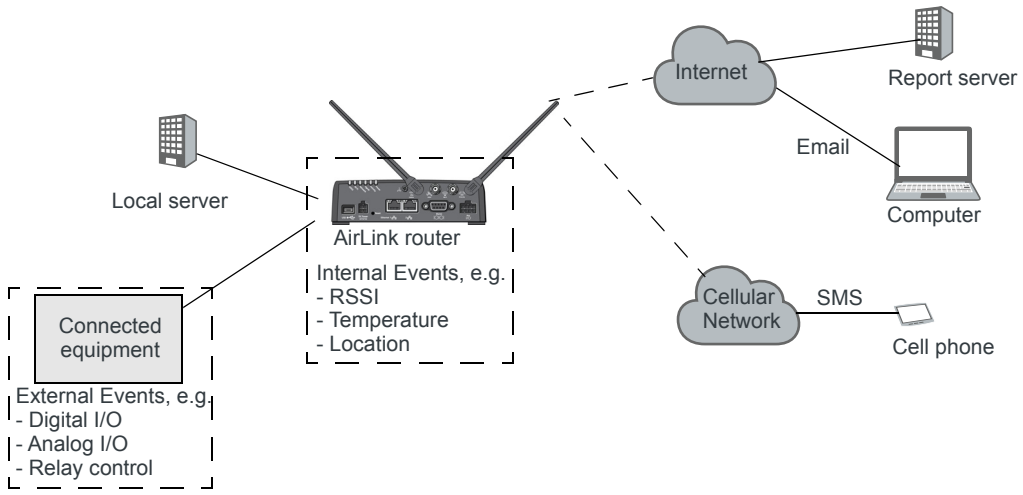


Figure 10-1: Events Reporting

Events/Actions are not one-shot activities. After an Action is performed, the Event is still active and will trigger an Action the next time the state change or threshold crossing occurs.

A single Event may activate one or more Actions. For example, if RSSI is below threshold, you can send an email (Action 1) and send an SMS message (Action 2).

A single Action may be activated by one or more Events. For example, if either the network state changes to Network Ready or the RSSI crosses a configured threshold, the same Action is performed.

Configuring Events Reporting

Before you begin

If you plan to use either of the following, configure that feature in ACEmanager before configuring Events Reporting:

- Email (Email (SMTP) on page 251)
- SNMP Trap (Management (SNMP) on page 253)

Configuring Events Reporting

When configuring Events Reporting, first configure the Action (that is, how you want to be notified when the Event occurs). Then configure the Event you want reported, and finally, link the Event to the Action.

Note: All Events Reporting configuration changes take effect after a short delay (about one minute). No reboot of the AirLink router is necessary.

Configuring the Action

Note: You can define a maximum of 5 Actions.

If an Action requires an IP connection, the following source ports are used. These are not configurable.

Actions (in the order configured)	Source port
Action 1	17348
Action 2	17349
Action 3	17351
Action 4	17352
Action 5	17353

Click the appropriate link for instructions on configuring the desired Action. Once the Action is configured, proceed to Event Types on page 307.

- Email
- SMS
- Relay Link
- SNMP TRAP
- Location Reports
  - Location RAP Report 13

  - NMEA GGA+VTG
  - NMEA GGA+VTG+RMC
  - NMEA GGA+VTG+RMC+GSA+GSV
  - TAIP data
  - Compact TAIP data
  - TAIP LN report
  - TAIP TM report
  - XORA report
- Events Protocol Reports
  - Type, Length, Value
  - Binary
  - CSV- ASCII
  - XML
- Turn Off Services

Email

Note: Sending an email report is limited to SMTP servers that are open and do not require a secure login.

To configure ALEOS to send an email report:

1. Ensure that email is configured on the Services > Email (SMTP) screen. (See *Email (SMTP)* on page 251.)
2. On the Events Reporting tab, select Actions from the menu on the left.
3. Enter the desired Action Name.
4. From the drop-down menu in the Action Type field, select Email.

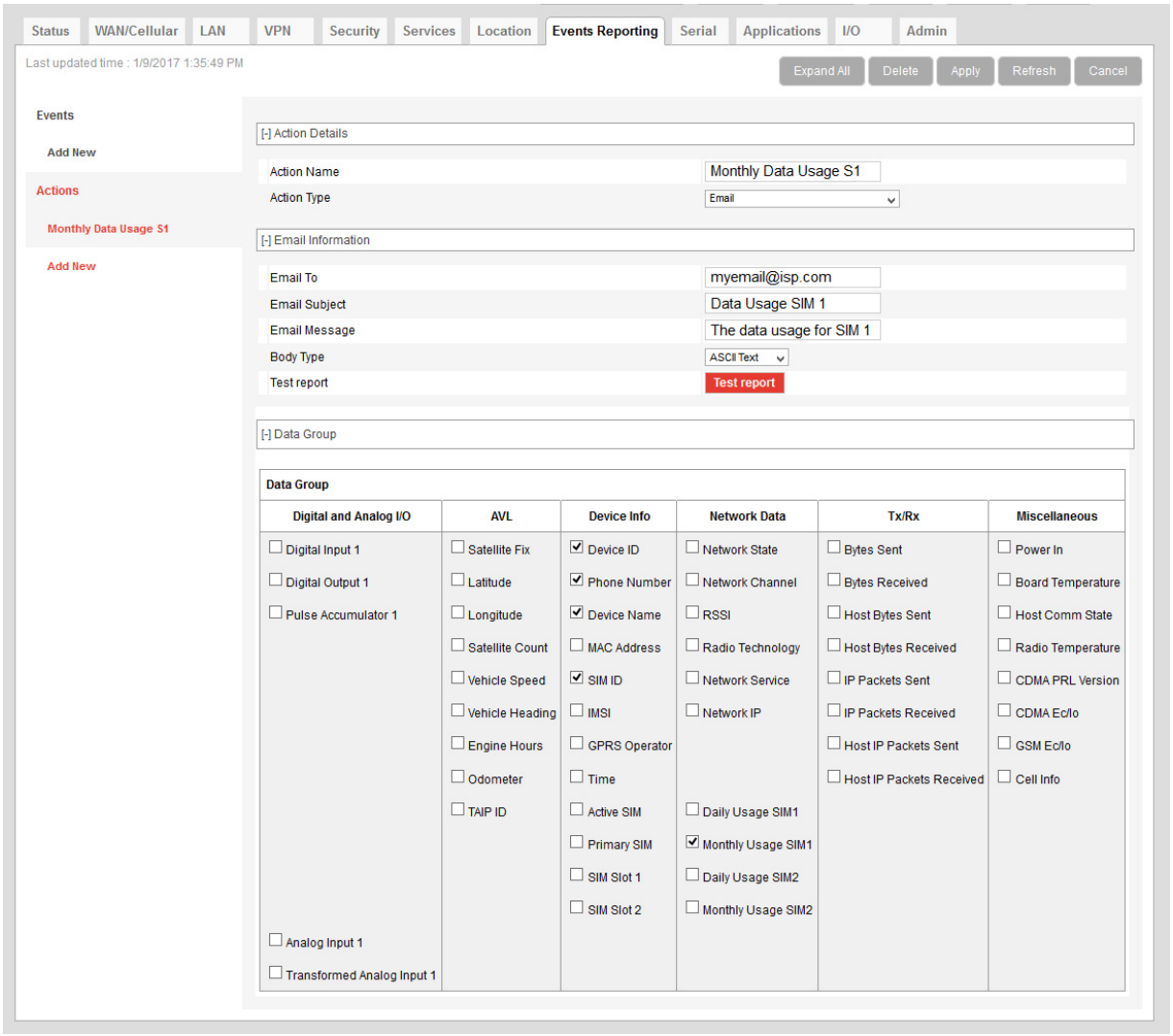


Figure 10-2: ACEmanager: Events Reporting > Actions > Action Type > Email (RV50)

5. Complete the Email Information section with the recipient's email address, the subject line, and the desired message.
6. In the Body Type field, select the desired format for the Data Group information included in the report.
7. In the Data Group section, select the data to be included in the email report. For more information on the options, see Report Data Group on page 304.
8. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.
9. Optional—If desired, after you have updated all the fields and clicked the Apply button, wait about 1 minute, and then click the Test report button to send a test email to verify that the destination and format are correct.
10. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

SMS

Note: You can only send SMS from your AirLink router if your cellular account allows SMS. You may need to have SMS added to the account. SMS from data accounts is blocked on some mobile networks. Outgoing SMS messages are limited to 140 characters. If the selected data exceeds 140 characters, the message is truncated.

To configure ALEOS to send an SMS message:

1. On the Events Reporting tab, select Actions from the menu on the left.
2. Enter the desired Action Name.
3. From the drop-down menu in the Action Type field, select SMS.

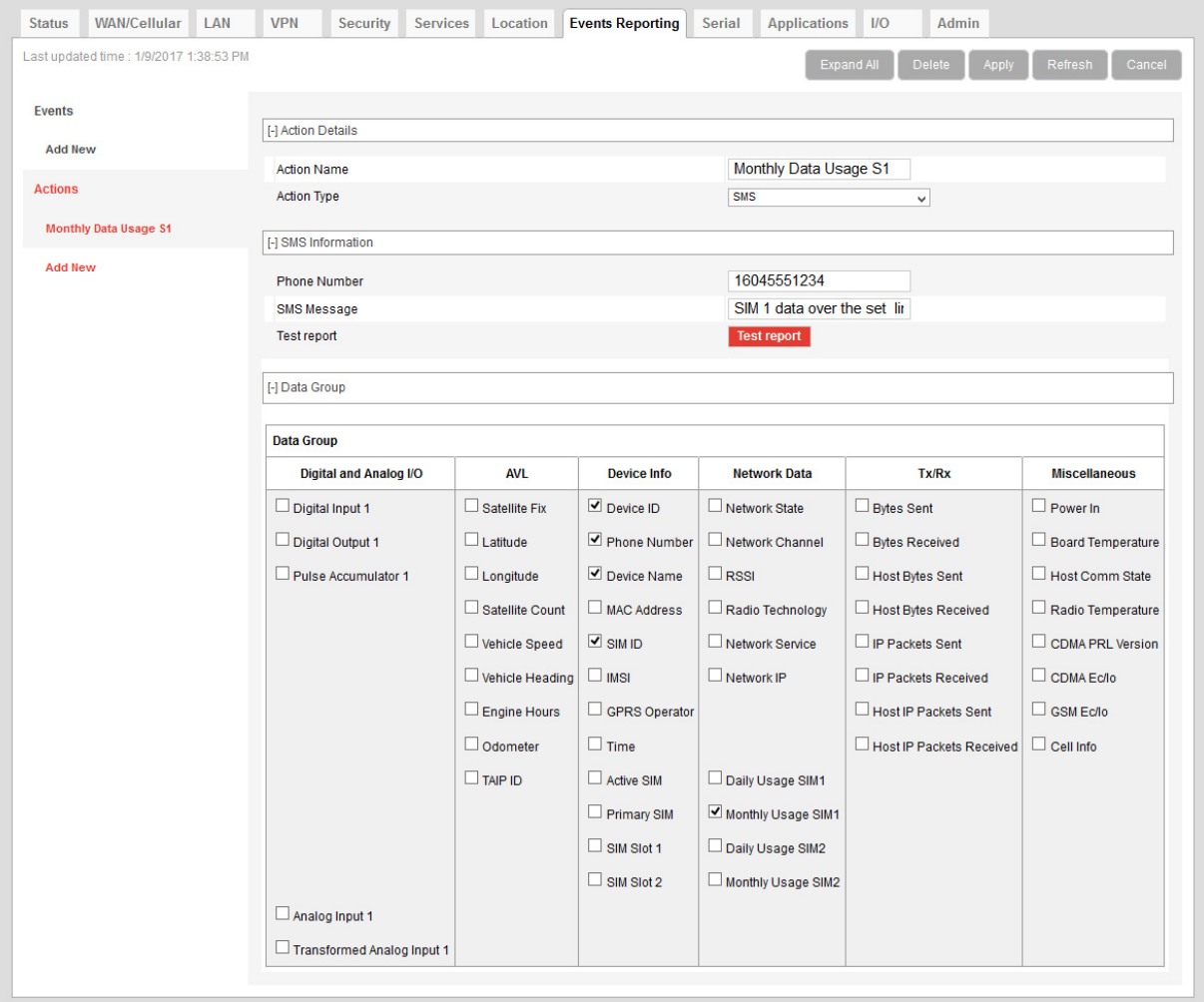


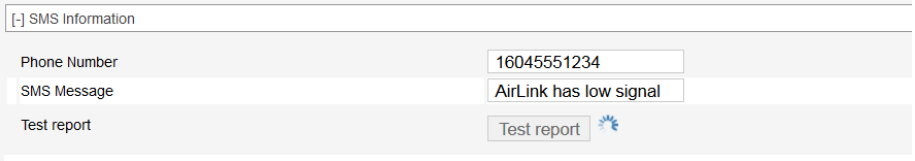
Figure 10-3: ACEmanager: Events Reporting > Actions > Action Type > SMS

4. Complete the SMS Information section with the recipient's phone number and the desired message to be included with the information from the Data Groups. The combined message and Data Group information cannot exceed 140 characters.

- You can enter multiple phone numbers as a comma-separated list with no spaces. The length of the phone number string (the phone numbers and commas) must be under 256 characters. For example, 1234567890,1234567890,1234567890,1234567890,1234567890

5. In the Data Group section, select any data you would like to be included in the SMS. For more information on the options, see Report Data Group on page 304.
6. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.
7. Optional—If desired, after you have updated all the fields and clicked the Apply button, wait until the progress circle disappears (about 30 seconds), and then click the Test report button to send a test SMS.



8. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

Relay Link

When an event occurs, you can signal or control connected devices using the router's relay outputs. The power connector has one relay.

Note: The relays are capable of switching small loads. If you need to switch a larger load, such as to open a door lock, connect the AirLink router's relay to an externally powered switch.

To configure ALEOS to turn a relay link on or off:

1. On the Events Reporting tab, select Actions from the menu on the left.
2. Enter the desired Action Name.
3. From the drop-down menu in the Action Type field, select Relay Link.

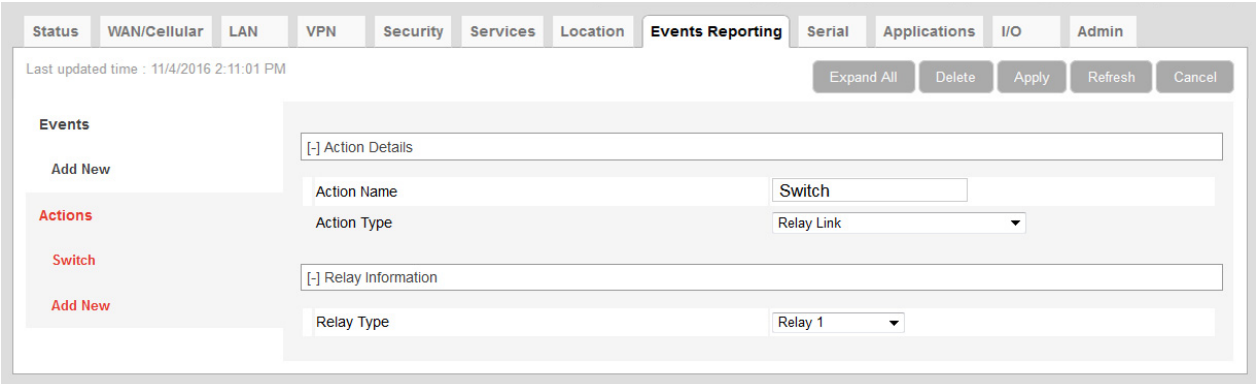


Figure 10-4: ACEmanager: Events Reporting > Actions > Action Type > Relay Link

4. In the Relay Type drop-down menu, select the desired Action:
   - Relay 1—Open
   - Relay 1, Inverted—Close
5. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this anytime to modify the settings.
6. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

SNMP TRAP

To configure ALEOS to send an SNMP TRAP notification:

1. Ensure that SNMP is configured on the Services > Management (SNMP) page. See Management (SNMP) on page 253.
2. On the Events Reporting tab, select Actions from the menu on the left.
3. Enter the desired Action Name.
4. From the drop-down menu in the Action Type field, select SNMP TRAP.

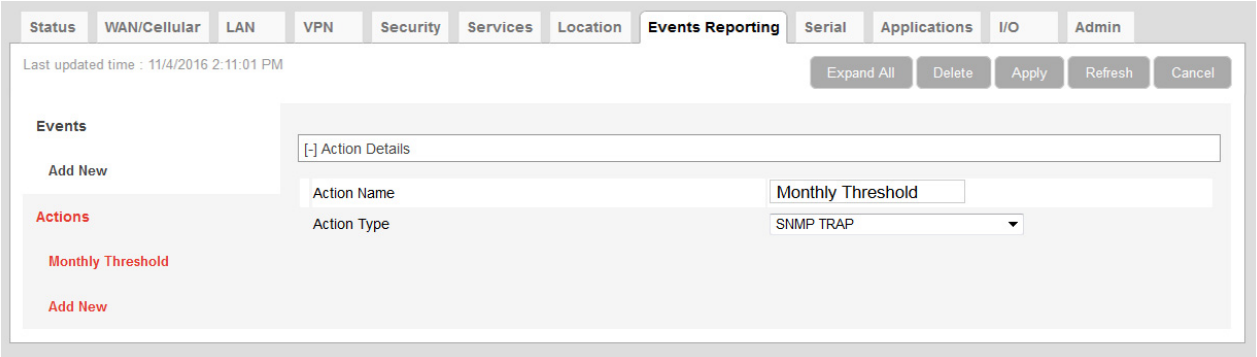


Figure 10-5: ACEmanager: Events Reporting > Actions > Action Type > SNMP TRAP

5. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this any time to modify the settings.
6. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

   If you have more than one event or action configured, the trap indicates which Event triggered which Action.

Location Reports

Location reports can be sent using:

- Standard NMEA, TAIP, and XORA
- Sierra Wireless' Remote Application Protocol (RAP)

  RAP reports are very small and conserve over-the-air bandwidth. They can include vehicle odometer and digital input information.

To configure ALEOS to send a location report:

1. On the Events Reporting tab, select Actions from the menu on the left.
2. Enter the desired Action Name.
3. From the drop-down menu in the Action Type field, select the desired type of location report.

Note: For more information on location report types, see Location Report Type on page 280.

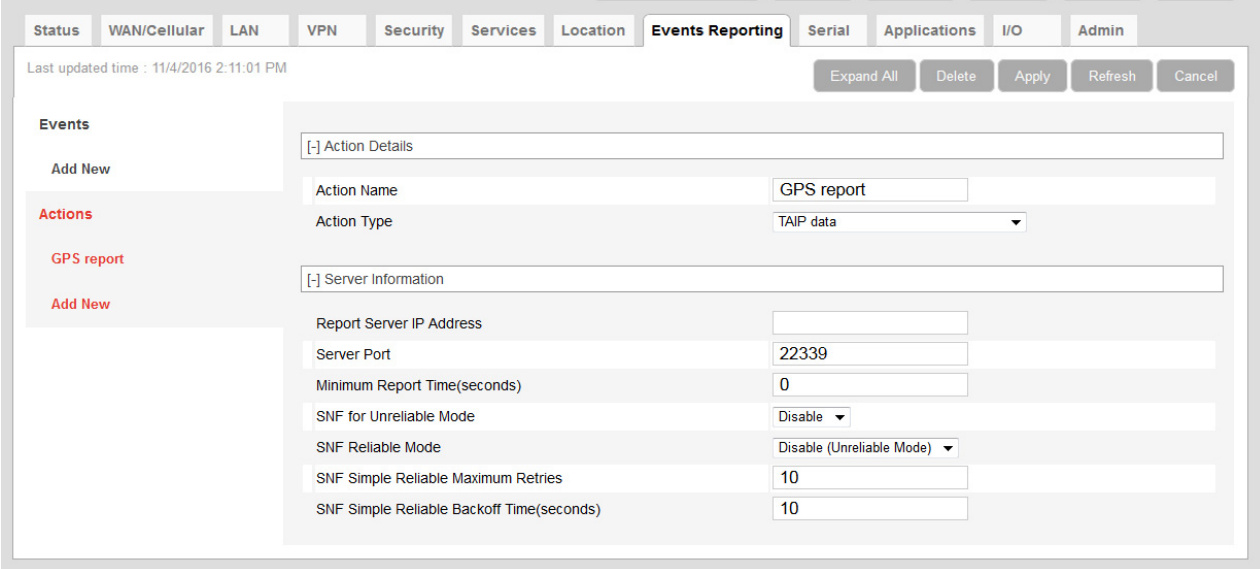


Figure 10-6: ACEmanager: Events Reporting > Actions > Action Type > TAIP data

4. Enter the server information and if desired, the store and forward SNF parameters.

Note: The Reliable, Simple Reliable, and UDP Sequence SNF modes apply only to RAP reports. For more information on SNF, see page 283.

5. Optional (location RAP Report 13 only)—Enable Report Odometer and/or Report Digital Inputs.
6. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this at any time to modify the settings.

7. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

Events Protocol Reports

Sierra Wireless' Events Reporting protocol allows for messages to be sent to the report server in four formats:

- **1 — Type, Length, Value** (TLV)—The TLV message consists of the MSCI ID as the type, the length of the data, and the actual data.
- **2 — Binary**—A binary condensed form of the TLV message
- **3 — CSV-ASCII**—An ASCII condensed and comma-delimited form of the TLV message
- **4 — XML**—An XML form of the data

Tip: *Because of its flexibility and robustness, the TLV message type is recommended for most reports using the Events Protocol. The Binary and ASCII forms do not contain a "type field" which can result in misinterpretation of data. Since the TLV and XML forms always include the type as well as the data, an unintentional type can be identified much easier.*

To configure an Events protocol report:

1. On the Events Reporting tab, select Actions from the menu on the left.
2. Enter the desired Action Name.
3. From the drop-down menu in the Action Type field, select the desired Events protocol report format.

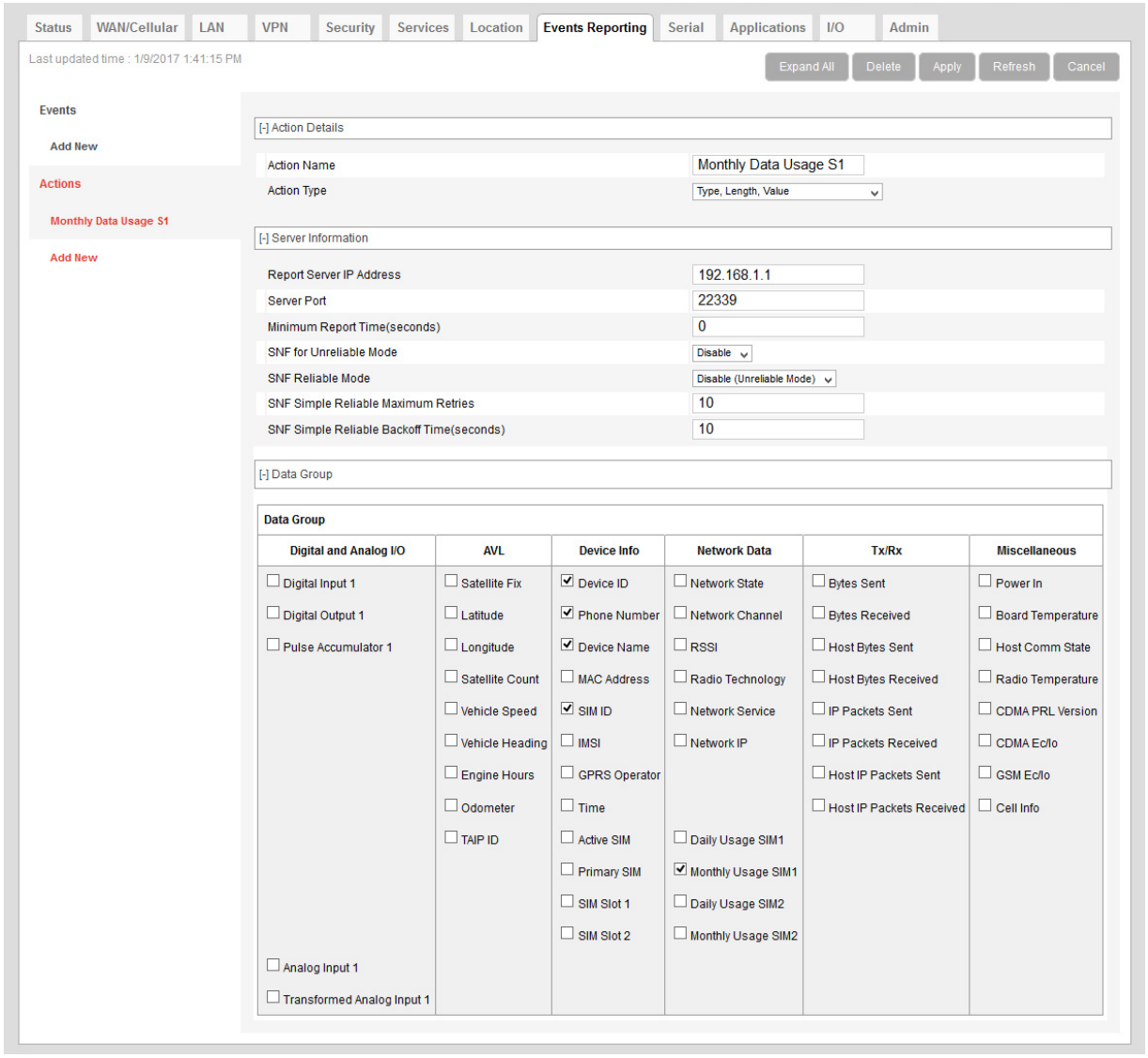


Figure 10-7: ACEmanager: Events Reporting > Actions > Action Type > Type, Length, Value

4. Enter the server information and if desired, the store and forward parameters.
5. In the Data Group section, select any data you would like to be included in the report. For more information on the options, see Report Data Group on page 304.
6. Click Apply.

   The name you assigned to the Action appears under Actions. You can click on this at any time to modify the settings.
7. Click Events on the menu on the left and follow the instructions on Event Types on page 307 to configure the Event you want associated with this Action and to link the Action to the Event.

Turn Off Services

This setting limits services and is primarily used in conjunction with monitoring data usage. For example, you could set the AirLink router to limit network service when data usage exceeds a configured threshold. For more information, see Data Usage on page 334.

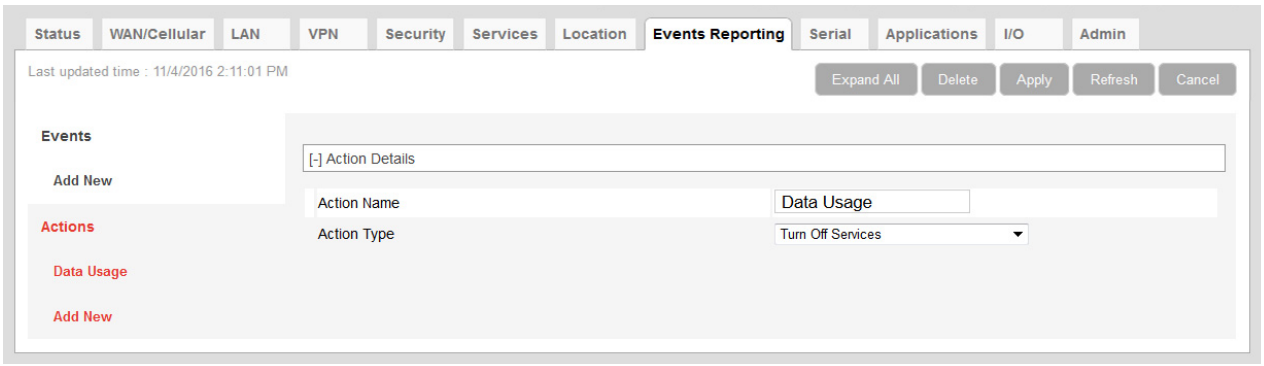


Figure 10-8: ACEmanager: Events Reporting > Action > Action Type > Turn Off Services

Turn Off Services does not turn off all network use. Reports are still sent and over-the-air access to the device is allowed. You can still access the AirLink router locally, but Ethernet, USBnet, and Wi-Fi host access to the mobile network is blocked.

After Turn Off Services is triggered, serial communication that originates from the router continues to be sent out over the WAN port. This includes PAD and MODBUS data.

Serial communication that originates from a dial-up networking host is blocked by Turn Off Services. This includes PPP and SLIP data.

Report Data Group

For email, SMS, and Events Protocol (TLV, Binary, CSV-ASCII, and XML) messages, you can select the data you want to be included in the report. Check the box corresponding to the data displayed. By default, all the boxes are clear.

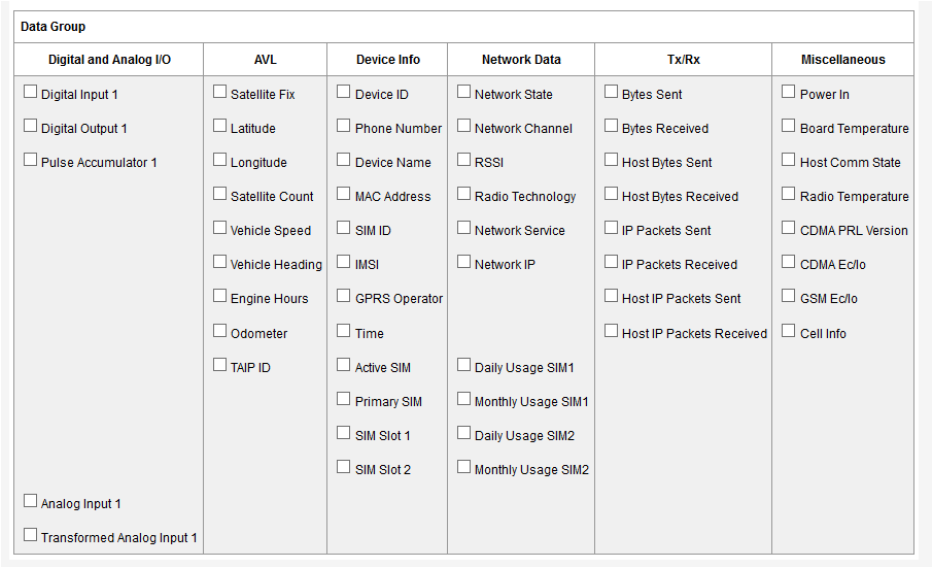


Figure 10-9: ACEmanager: RV50 Events Reporting > Actions > Data Group

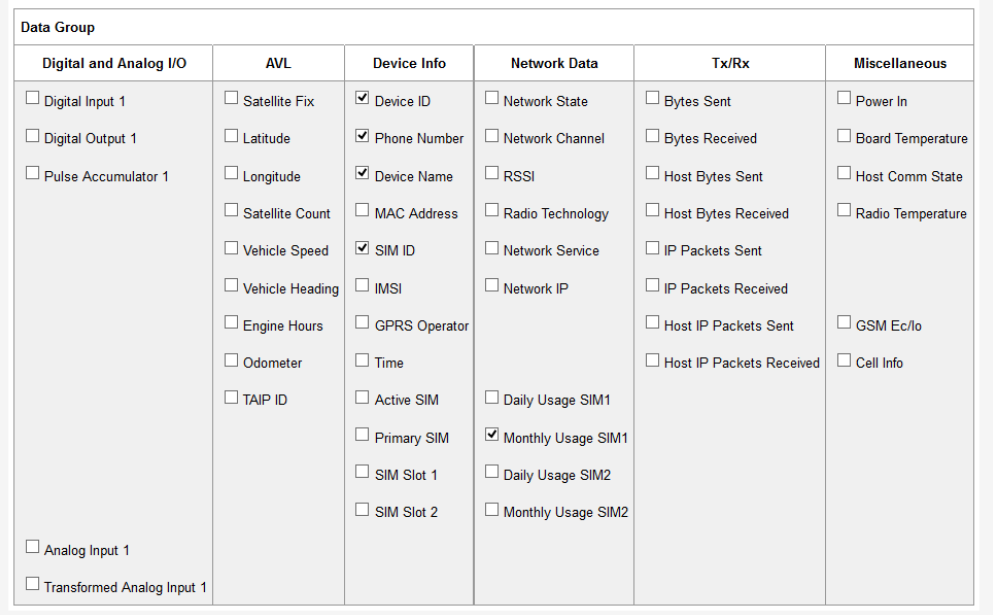


Figure 10-10: ACEmanager: RV50X Events Reporting > Actions > Data Group

The reports attributes are:

- Digital and Analog I/O

  Options are to include:

  - Digital Input 1—The status of the digital input

  - Pulse Accumulator 1—The pulse count for the digital input
  - Analog Input 1—The status of the analog input (reported in volts)
  - Transformed Analog Input 1—The status of the analog input (reported in units configured in ACEmanager I/O > Configuration—see Configuration on page 351)
- AVL

  Options are to include:
  - Satellite Fix—Whether or not there is a usable location satellite fix
  - Latitude—The latitude reported by the location fix
  - Longitude—The longitude reported by the location fix
  - Satellite Count—The number of satellites the location technology is using to get a satellite fix
  - Vehicle Speed—The speed of the vehicle reported by the location fix
  - Vehicle Heading—The direction the vehicle is traveling reported by the location fix
  - Engine Hours—The number of hours the engine has been on, based on either Power In or Ignition Sense
  - Odometer—The number of miles reported by the location fix
  - TAIP ID—The TAIP ID for the AirLink router
- Device Info

  Options are to include:
  - Device ID—The device ID (serial number) for the AirLink router
  - Phone Number—The phone number of the AirLink router
  - Device Name—The name of the AirLink router
  - MAC Address—The MAC Address of the Ethernet port of the AirLink router
  - SIM ID—The SIM ID of the AirLink router
  - IMSI—The IMSI of the SIM installed in the AirLink router
  - GPRS Operator—The wireless Mobile Network Operator the SIM card is associated with
  - Time—The time the AirLink router is active
  - Active SIM—The SIM card slot that contains the SIM card currently being used for the network connection
  - Primary SIM—The SIM card slot that contains the Primary SIM card (the primary one is used for network connections if two SIM cards are installed)
  - Secondary SIM—The SIM card slot that contains the Secondary SIM card (the Secondary one is used for network connections if two SIM cards are installed)
  - SIM Slot 1—Whether or not a SIM card is present in SIM slot 1 (the upper SIM slot)
  - SIM Slot 2—Whether or not a SIM card is present in SIM slot 2 (the lower SIM slot)
- Network Data

  Options are to include:
  - Network State—The network state for the AirLink router
  - Network Channel—The network channel to which the AirLink router is connected
  - RSSI—The signal strength for the AirLink router
  - Radio Technology—Type of service being used by the device (e.g. EV-DO, HSPA, LTE)
  - Network Service—The network service for the AirLink router
  - Network IP—The IP address given by the mobile network
  - Daily Usage SIM 1—The daily usage of the SIM card in slot 1 (Units as configured on the Applications > Data Usage screen)
  - Daily Usage SIM 2—The daily usage of the SIM card in slot 2 (Units as configured on the Applications > Data Usage screen)

  - Monthly Usage SIM 1—The monthly usage of the SIM card in slot 1 (Units as configured on the Applications > Data Usage screen)
  - Monthly Usage SIM 2—The monthly usage of the SIM card in slot 2 (Units as configured on the Applications > Data Usage screen)
- Tx/Rx

  The Network Traffic in this group relates to the mobile network and the network between the AirLink router and any directly connected device(s). Options are to include:
  - Bytes Sent—The number of bytes sent on the mobile network since last reset
  - Bytes Received—The number of bytes received from the mobile network since last reset
  - Host Bytes Sent—The number of bytes sent from the network between the AirLink router and the connected device(s) since last reset
  - Host Bytes Received—The number of bytes received from the network between the AirLink router and the connected device(s) since last reset
  - IP Packets Sent—The number of IP packets sent on the mobile network since last reset
  - IP Packets Received—The number of IP packets received from the mobile network since last reset
  - Host IP Packets Sent—The number of IP packets sent from the network between the AirLink router and the connected device(s) since last reset
  - Host IP Packets Received—The number of IP packets received from the network between the AirLink router and the connected device(s) since last reset
- Misc Data

  Options are to include:
  - Power In—The voltage level of the power coming in to the AirLink router at the time of the report
  - Board Temperature—The temperature of the internal hardware of the AirLink router at the time of the report
  - Host Comm State—The signal level between the AirLink router and the connected device(s)
  - Radio Temperature—The temperature of the internal radio module
  - CDMA PRL Version—PRL version used by the AirLink router
  - CDMA EC/IO—The quality of the signal from the cellular CDMA network
  - GSM EC/IO—The quality of the signal from the cellular GSM network
  - Cell Info—The mobile network cell information for the AirLink router

Event Types

Note: You can define a maximum of 5 Events.

To define an Event:

1. On the Event Reporting tab, select Events > Add New from the menu on the left.

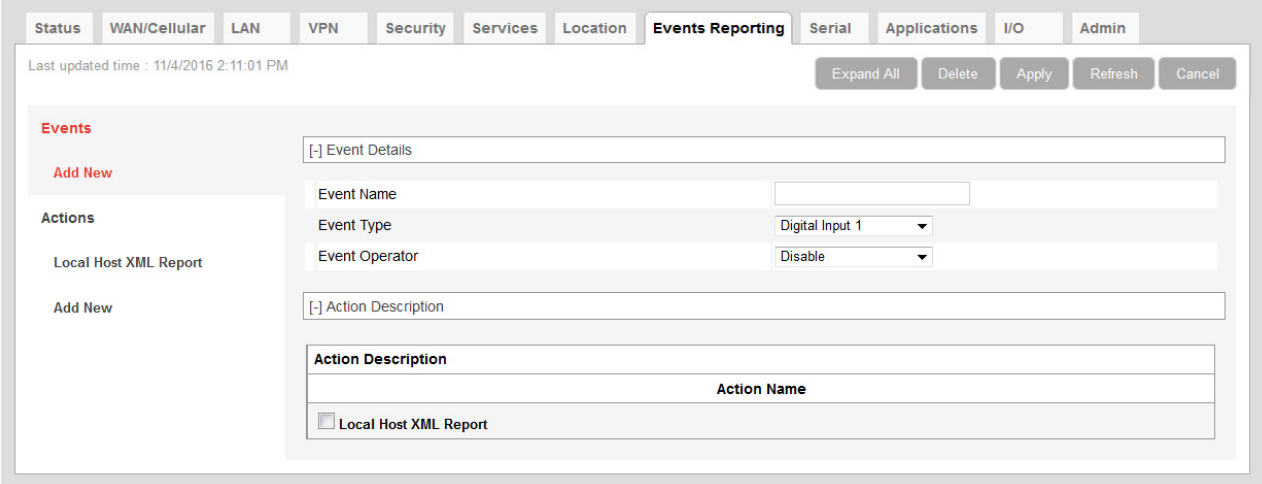


Figure 10-11: ACEmanager: Events Reporting, Events > Add New

2. Enter the desired name for the Event.
3. Select the Event type from the drop-down menu.
4. Select the Event Operator and the Value to Compare. The options available depend on the Event type you choose. See Table 10-1 on page 308 for a list of options for each Event type.
5. All the configured Actions appear at the bottom of the screen. Select the check box beside the Action you want to associate this Event with.
6. Click Apply.

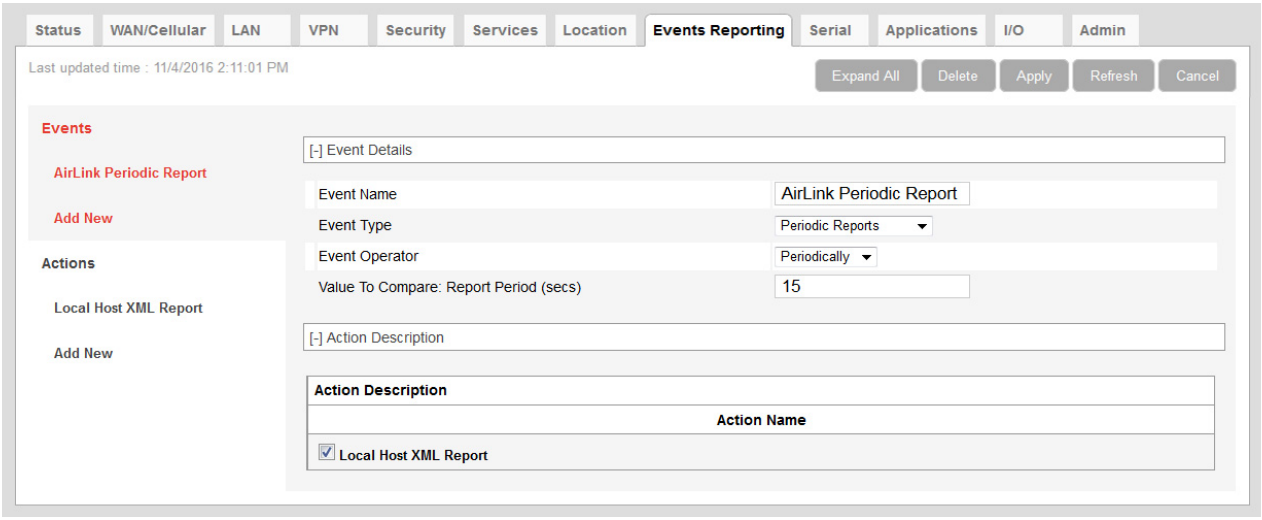


Figure 10-12: ACEmanager: Events Reporting > Events

Table 10-1: Event Types

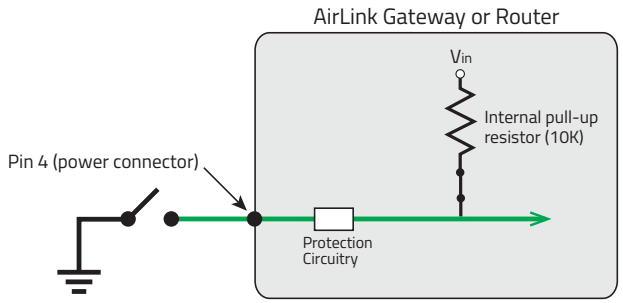
Event Name	Event Type	Event Operator Options	Values to Compare
Digital Inputs			
Digital Input See Figure 10-13 for switch configuration	State Change	• Disable • When Switch Closed (I/O high-to-low falling edge) • When Switch Opened (I/O low-to-high rising edge) • On any change	N/A
		 *Figure 10-13: Digital input switch configuration*	
Pulse Accumulator	Threshold Crossing	• Disable • When Changed By	• Pulse Accumulator Delta • Starting Trigger Value
Analog Input (volts)	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Threshold (volts))

Table 10-1: Event Types

Transformed Analog	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Units configured on the I/O screen) See Transformed Analog on page 353.
AVL			
Location Fix	State Change	• Disable • Fix Lost • Fix Obtained • On any change	N/A
Vehicle Speed	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Vehicle Speed (KM/h))
Heading Change	Threshold Crossing	• Disable • Change in Direction	Value To Compare (Heading Change (degrees))
Engine Hours	Threshold Crossing	• Disable • When Changed By	Value To Compare (Engine Hours)
Network			
RSSI	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Signal Power (-dBm))
Network State	State Change	• Disable • When Cellular is Ready (Triggered when a cellular connection is established)	N/A
Network Service	State Change	• Disable • On Service • On No Service • On Change	Value To Compare (Network Service): • Roaming • 2G Service • Rev A or HSUPA • Any Data Service
Other Report Types			
Periodic Reports	Threshold Crossing (Time)	• Disable • Periodically	Value To Compare: Report Period (secs) *Note: The minimum interval between periodic reports is 3 seconds. Setting an interval less than 3 seconds results in only one report being sent.*

Table 10-1: Event Types

Power In	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Power In Threshold (volts))
Board Temperature	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Temperature Threshold (°C))
Radio Temperature	Threshold Crossing	• Disable • When Above Threshold • When Below Threshold • When Cross Threshold	Value To Compare (Temperature Threshold (°C))
Data Usage *Note: Depending on your AirLink router model, you can choose whether the Event is for the SIM card in slot 1, slot 2 or Ready to Connect eSIM.*			
Daily Data Usage	Threshold Crossing	• Disable • When Above Threshold	Value To Compare (% of Limit)
Monthly Data Usage	Threshold Crossing	• Disable • When Above Threshold	Value To Compare (% of Limit)
Note: You can only configure one Event with either a Daily Data Usage or Monthly Data Usage trigger. If you configure more than one, for example, a trigger when the Daily Data Usage reaches a certain percentage and a trigger when the Monthly Data Usage reaches a certain percentage, only the last threshold configured is used. *ALEOS Data Usage is approximate and should not be compared with data usage recorded by the Mobile Network Operator. SIERRA WIRELESS IS NOT RESPONSIBLE FOR DATA OVERAGES.*			

11: Serial Configuration

Use the serial port to connect devices or computers using a DB9/RS232 connection. RS232 connections can be configured on the Serial tab.

Note: These commands are specific to the RS232 port and generally do not apply to USB/serial.

RS232 Configuration

RS232 Configuration consists of the following categories of configurable parameters:

- General configuration, including Startup Mode and RS232 Port Configuration
- PAD settings, including TCP on page 316 and UDP on page 318
- Reverse Telnet/SSH
- PPP
- SLIP
- MODBUS

General

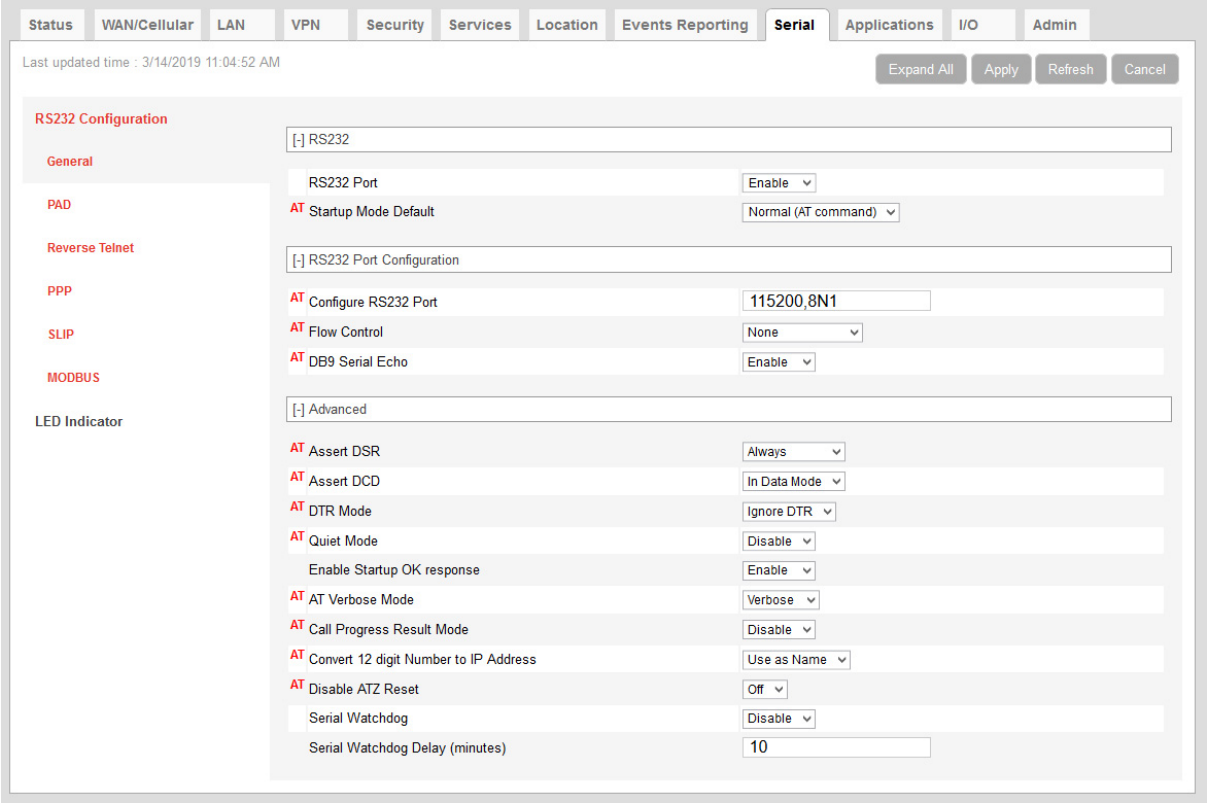


Figure 11-1: ACEmanager: Serial > RS232 Configuration > General

Table 11-1: RS232 Configuration > General

Field	Description
RS232	
RS232 Port	Enable or disable the RS232 port. Default is Enable.
Startup Mode Default	Default power-up mode for the RS232 port. When the AirLink RV50 is power-cycled, the RS232 port enters the communication mode specified. *Note: It can take up to 5 minutes to establish a connection.* • Normal (AT command) (default) • SLIP • PPP • UDP • TCP • Reverse Telnet/SSH—Allows you to telnet or SSH into a router or other device connected to the AirLink router via RS232. For information on configuring reverse telnet, see Reverse Telnet/SSH on page 320. • Modbus ASCII • Modbus RTU (Binary) *Note: When the serial port is set to a MODBUS mode, a TCP/UDP PAD session is also started. MODBUS messages with IDs in the MODBUS address list are sent to the destinations in the MODBUS Address List, while any other serial inputs are sent through PAD to the configured PAD destination (Destination Port and Destination Address).* • BSAP—Bristol Standard Asynchronous Protocol • Variable Modbus • UDP Multiple Unicast—Data from the RS232 port is packed into UDP packets and sent to multiple IP addresses (for example, multiple AirLink routers). For more information, see UDP Multiple Unicast for RS232 on page 319. You can also use an AT command to configure this field. See MD on page 522.
RS232 Port Configuration	
Configure RS232 Port	Format: [speed][data bits][parity][stop bits] Valid speeds are 300–115200, data bits: 7 or 8, parity: O,E,N,M, stop bits: 1,1.5. Default is 115200,8N1. You can also use an AT command to configure this field. See S23 on page 531.
Flow Control	RS232 port flow control setting • None—No flow control is being used (default) • Hardware—RTS/CTS hardware flow control is being used • Transparent SW—Transparent software flow control. Uses escaped XON and XOFF for flow control. XON and XOFF characters in data stream are escaped with the @ character (0x40). @ in data is sent as @@. You can also use an AT command to configure this field. See \Q on page 530.

Table 11-1: RS232 Configuration > General

Field	Description
DB9 Serial Echo	AT command echo mode • Enable—Text is visible as you type (default) • Disable—Text you type is not visible You can also use an AT command to configure this field. See E on page 529.
Advanced	
Assert DSR	Assert DSR always when the device is in a data mode (UDP, TCP, etc.), or when the device is in network coverage. Options are: • Always (default) • In Data Mode • In Coverage You can also use an AT command to configure this field. See &S on page 530.
Assert DCD	Assert DCD always, or when the device is in a data mode (UDP, TCP, etc.) or when the device is in network coverage. Options are: • Always • In Data Mode (default) • In Coverage You can also use an AT command to configure this field. See &C on page 527.
DTR Mode	Use DTR from the serial device, or ignore DTR (same as S211 on page 531). Options are: • Use DTR • Ignore DTR (default)
Quiet Mode	Disable or enable display of device responses. Options are: • Disable (default) • Enable You can also use an AT command to configure this field. See Q on page 529.
Enable Startup OK response	Disable or enable sending an “OK” message from the serial port after the router boots. Options are: • Disable—Suppresses the startup “OK” message • Enable (default)
AT Verbose Mode	Sets the level of information returned for AT commands Options are: • Verbose (default) • Numeric You can also use an AT command to configure this field. See V on page 532.
Call Progress Result Mode	When enabled adds 19200 to CONNECT messages Options are: • Disable (default) • Enable You can also use an AT command to configure this field. See X on page 532.

Table 11-1: RS232 Configuration > General

Field	Description
Convert 12 digit Number to IP Address	Choose whether a 12-digit number is converted to an IP address (eg. 111222333444 to 111.222.333.444). Options are: • Use as Name (default) • Use as IP You can also use an AT command to configure this field. See *NUMTOIP on page 524
Disable ATZ Reset	The value set in this field determines whether or not issuing an ATZ Command resets the RV50. Options are: • On: Block is enabled—ATZ does not reset the device. • Off: Block is disabled—ATZ resets the device. (default) You can also use an AT command to configure this field. See *DATZ on page 529.
Serial Watchdog	When this feature is enabled, the AirLink RV50 reboots if there is no traffic for longer than the period configured in the Serial Watchdog Delay field. Options are: • Disable (default) • Enable
Serial Watchdog Delay (minutes)	When Serial Watchdog is enabled, use this field to set the delay (in minutes) before the AirLink RV50 reboots if there is no traffic on the RS232 port. Accepted values: • 10–65535 (default is 10)

PAD

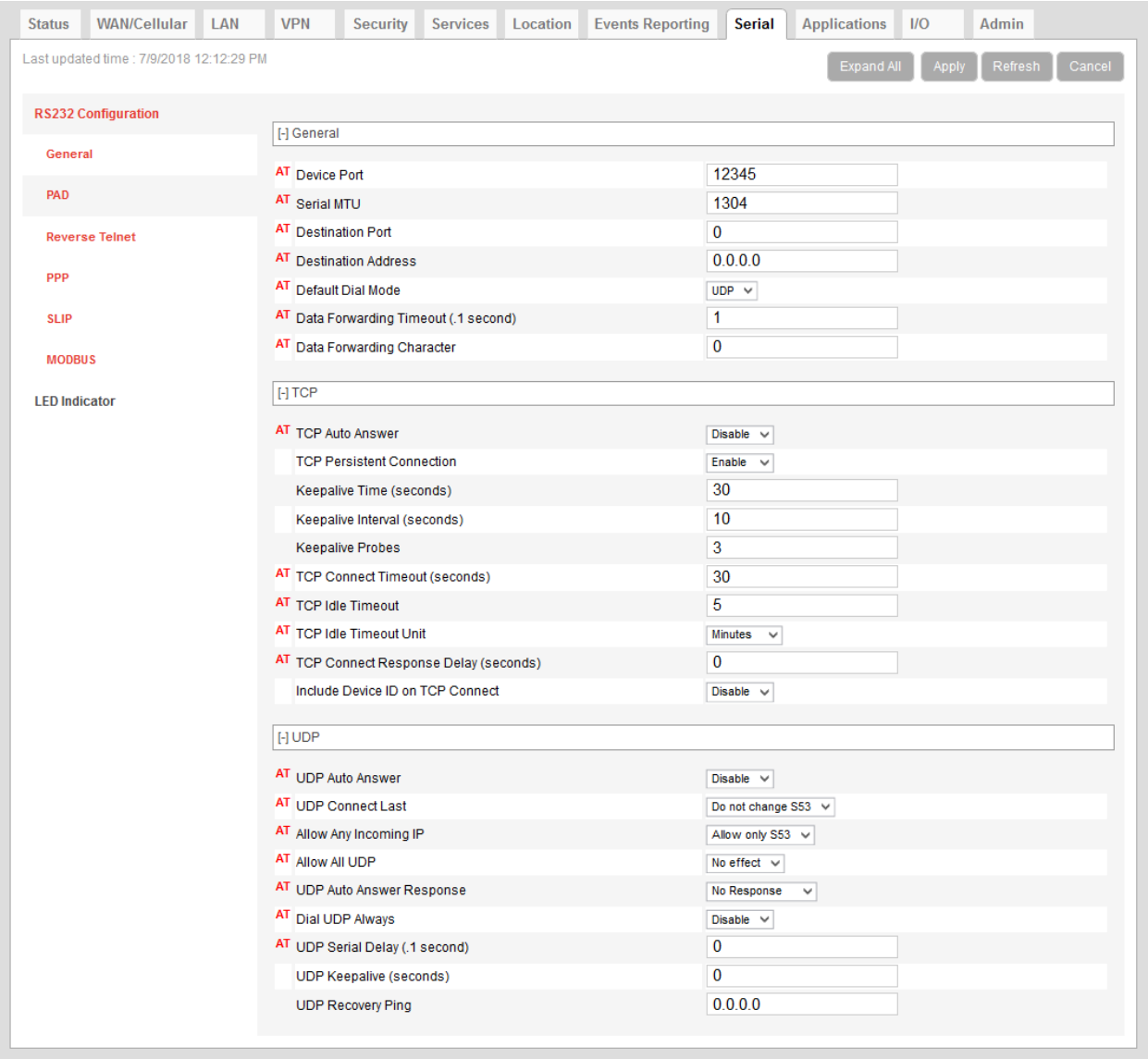


Figure 11-2: ACEmanager: Serial > RS232 Configuration > PAD

Table 11-2: RS232 Configuration > PAD

Field	Description
General	
Device Port	The port on the AirLink router used for incoming TCP/UDP communication (Default is 12345) If either, or both, of the UDP Answer or TCP Answer parameters are enabled, when the AirLink router receives incoming TCP or UDP packets that are destined for this port, it strips off the IP header and send the packet payload out its serial port. You can also use an AT command to configure this field. See *DPORT on page 521.

Table 11-2: RS232 Configuration > PAD

Field	Description
Serial MTU	The serial maximum transmit unit (PAD payload) Valid range: 256–4096 bytes (Default is 1304) Recommended settings if you want to prevent packet fragmentation: • UDP PAD—less than 1472 bytes • TCP PAD—less than 1460 bytes You can also use an AT command to configure this field. See *UDPPADMTU on page 526.
Destination Port	The destination port that TCP/UDP communication is sent to You can also use an AT command to configure this field. See S53 on page 524.
Destination Address	IP address TCP/UDP communication is sent to You can also use an AT command to configure this field. See S53 on page 524.
Default Dial Mode	Protocol used to send messages Options are: • TCP • UDP (default) You can also use an AT command to configure this field. See S53 on page 524.
Data Forwarding Timeout (.1 second)	The Data Forwarding Timeout feature causes ALEOS to wait until no data has been received on the serial port for the specified period of time beyond the built-in delay of 100 ms before sending a new PAD packet. Acceptable values are: 0–255. (Unit is 0.1 second; default is 1.) If the field is set to 0 or 1, the feature is disabled. ALEOS sends the new PAD packet after the built-in 100 ms delay. Data Forwarding Timeout is not applicable to AT and PPP modes.
Data Forwarding Character	PAD data forwarding character. ASCII code of character that causes data to be forwarded. Used in UDP or TCP PAD mode Default is 0 (No forwarding character). You can also use an AT command to configure this field. See S51 on page 524.
TCP	
TCP Auto Answer	This determines how the AirLink router responds to an incoming TCP connection request. The AirLink router remains in AT Command mode until a connection request is received. The AirLink router sends a “RING” string to the host. A “CONNECT” sent to the host indicates acknowledgment of the connection request and the TCP session is established. • Disable (default) • Enable You can also use an AT command to configure this field. See S0 on page 530.

TCP Persistent Connection	This feature assists the RV50 to maintain a TCP connection to the remote server.
	Options are:
	• Disable (default)
	• Enable—TCP Persistent Connection attempts to maintain the TCP connection by:
	  • Automatically reconnecting after the connection to the server is closed for any reason. A back-off mechanism will try to reconnect with an increased waiting period between each retry (maximum wait time is 30 minutes).
	  • Using TCP keepalive probe packets, which the device sends when the connection is idle (no traffic). You can configure a Keepalive Time, Keepalive Interval and the number of Keepalive Probes.

Table 11-2: RS232 Configuration > PAD

Field	Description
Keepalive Time (seconds)	Sets the interval between the last data packet sent and the first keepalive probe. Appears when TCP Persistent Connection is enabled. Options are: • 0–65535 (Default is 30)
Keepalive Interval (seconds)	Sets the interval between keepalive probes. Appears when TCP Persistent Connection is enabled. Options are: • 0–65535 (Default is 10)
Keepalive Probes (seconds)	Sets the number of unacknowledged probes to send before considering the TCP connection dead. Appears when TCP Persistent Connection is enabled. Options are: • 0–65535 (Default is 3)
TCP Connect Timeout (seconds)	Specifies the number of seconds to wait for a TCP connection to be established when dialing out (default is 30). You can also use an AT command to configure this field. See S7 on page 530.
TCP Idle Timeout	TCP idle time-out in the configured units (See TCP Idle Timeout Unit on page 317). Specifies a time interval upon which if there is no in or outbound traffic through a TCP connection, the connection is terminated. Default is 5. You can also use an AT command to configure this field. See TCPT on page 526.
TCP Idle Timeout Unit	Units used for the TCP Idle Timeout Interval. Options are: • Minutes (default) • Seconds You can also use an AT command to configure this field. See TCPS on page 525.
TCP Connect Response Delay (seconds)	The number of seconds to delay the “CONNECT' response upon establishing a TCP connection, or the number of tenths of seconds to delay before outputting ENQ on the serial port after the CONNECT when the ENQ feature is enabled. • 0–255 (Default is 0.) You can also use an AT command to configure this field. See S221 on page 532.
Include Device ID on TCP Connect	If this option is enabled, after a TCP connection is established, ALEOS sends a packet that contains the device ID (and optionally a prefix, suffix, and CRLF). Options are: • Disable (default) • Enable *Note: To use this feature, ensure that the Device ID is configured in the Use Device ID in Location Reports field on the Location screen (Location > Global Settings > General). See Global Settings on page 270.*
Device ID Prefix	If Include Device ID on TCP Connect is enabled, sets the Prefix DID in the device identification packet upon TCP connection. Maximum length of the prefix is 80 characters.

Table 11-2: RS232 Configuration > PAD

Field	Description
Device ID Suffix	If Include Device ID on TCP Connect is enabled, sets the Suffix DID in the device identification packet upon TCP connection. Maximum length of the suffix is 80 characters.
Send CR LF after Device ID	If Include Device ID on TCP Connect is enabled, enables a carriage return to be inserted in the device identification packet after the Suffix DID. Options are: • no CR LF • send CR • send CR LF (carriage return, line feed) Default
UDP	
UDP Auto Answer	Whether the AirLink router answers an incoming UDP connection request Options are: • Disable (default) • Enable You can also use an AT command to configure this field. See S82 on page 525.
UDP Idle Timeout (seconds)	UDP Idle Timeout in seconds Specifies a time interval upon which if there is no in or outbound traffic through a UDP connection, the connection is terminated. • 0—No idle time-out • 1–255 Timeout in seconds (Default is 50.) You can also use an AT command to configure this field. See S83 on page 525. *Note: UDP Idle Timeout only takes effect if the UDP Auto Answer is set to Enable.*
UDP Connect Last	Allows you to choose to use the last accepted IP address and port number as the default settings, instead of using S53 (destination address) Options are: • Do not change S53 (default) • Set S53 to last IP *Note: Resetting the device restores the configured S53 (destination address).* You can also use an AT command to configure this field. See *UDPLAST on page 526.
Allow Any Incoming IP	When UDP answer is enabled, use this field to select whether to allow any incoming IP address to connect or to only allow the configured destination IP address to connect. Options are: • Allow only S53 (default) • Allow any IP address If you select Allow only S53, the Destination Port and Destination Address fields under RS232 Configuration > PAD > General must be configured. (See Table 11-2 on page 315.) You can also use an AT command to configure this field. See AIP on page 521.

Table 11-2: RS232 Configuration > PAD

Field	Description
Allow All UDP	Accepts UDP packets from all IP addresses when a UDP session is active. If there is no UDP session active, an incoming UDP packet is treated according to the UDP answer and AIP settings. Options are: • No effect (default) • Allow all—The AirLink router accepts all UDP traffic from any IP address during a UDP session. You can also use an AT command to configure this field. See *UALL on page 526.
UDP Auto Answer Response	Half-Open Response—In UDP answer (half-open) mode. Options are: • No Response—No Response codes when UDP session is initiated (default) • RING CONNECT—RING CONNECT response codes sent out serial link before the data from the first UDP packet *Note: Quiet Mode must be Off.* You can also use an AT command to configure this field. See HOR on page 529.
Dial UDP Always	The dial command always uses UDP, even when using ATDT. Options are: • Disable—Dial using the means specified (default) • Enable—Dial UDP always, even when using ATDT *Note: When this parameter is set you cannot establish a TCP PAD connection.* You can also use an AT command to configure this field. See *DU on page 521.
UDP Serial Delay (.1 second)	Waits the specified delay before sending the first received UDP packet and the subsequent UDP packets out to the serial port (in 100 ms units). • No UDP packet delay (default) • 1–255—Delay in 100 ms units, from 100 ms to 25.5 sec. You can also use an AT command to configure this field. See *USD on page 526.
UDP Keepalive (seconds)	Use this field to configure the time interval (in seconds) for sending UDP keepalive packets. Options are: • 1–65535—ALEOS sends a UDP packet, containing the AirLink router's IMEI (in little endian) to the configured Destination IP Address:Destination Port when the UDP connection is first established and then at the configured interval. If the AirLink router's WAN IP address changes, a UDP packet is sent and the timer is reset. • 0—UDP Keepalive is disabled. (default)
UDP Recovery Ping	If an IP is provided in this field and no UDP packets are received from the server for the UDP Idle Timeout period, the router sends a single ping to this IP. This functionality is designed to resolve a known issue where a Verizon Wireless GX440 becomes temporarily unreachable from the mobile network after a period of time in which no data is sent or received.

UDP Multiple Unicast for RS232

With UDP Multiple Unicast, data from the serial port is packed into UDP packets and sent to multiple IP addresses. To configure UDP Multiple Unicast:

1. Go to Serial > RS232 Configuration > General.
2. In the Startup Mode Default field, select UDP Multiple Unicast.
3. Click Apply.
4. Under RS232 Configuration > PAD > General, in the Destination Port field, enter the remote port to be used.
5. Click Apply.
6. Go to RS232 Configuration > MODBUS > General > Address List and enter the index numbers and IP addresses of the devices you want the data sent to. (See MODBUS Address List on page 328.)
7. Click Apply.
8. Reboot the device.

Note: To avoid flooding the network, there is a 20 millisecond pause between sending the UDP packet to each destination.

Reverse Telnet/SSH

The Reverse Telnet/SSH feature allows you to connect to and configure a router or other device that has a serial connection to your AirLink router.

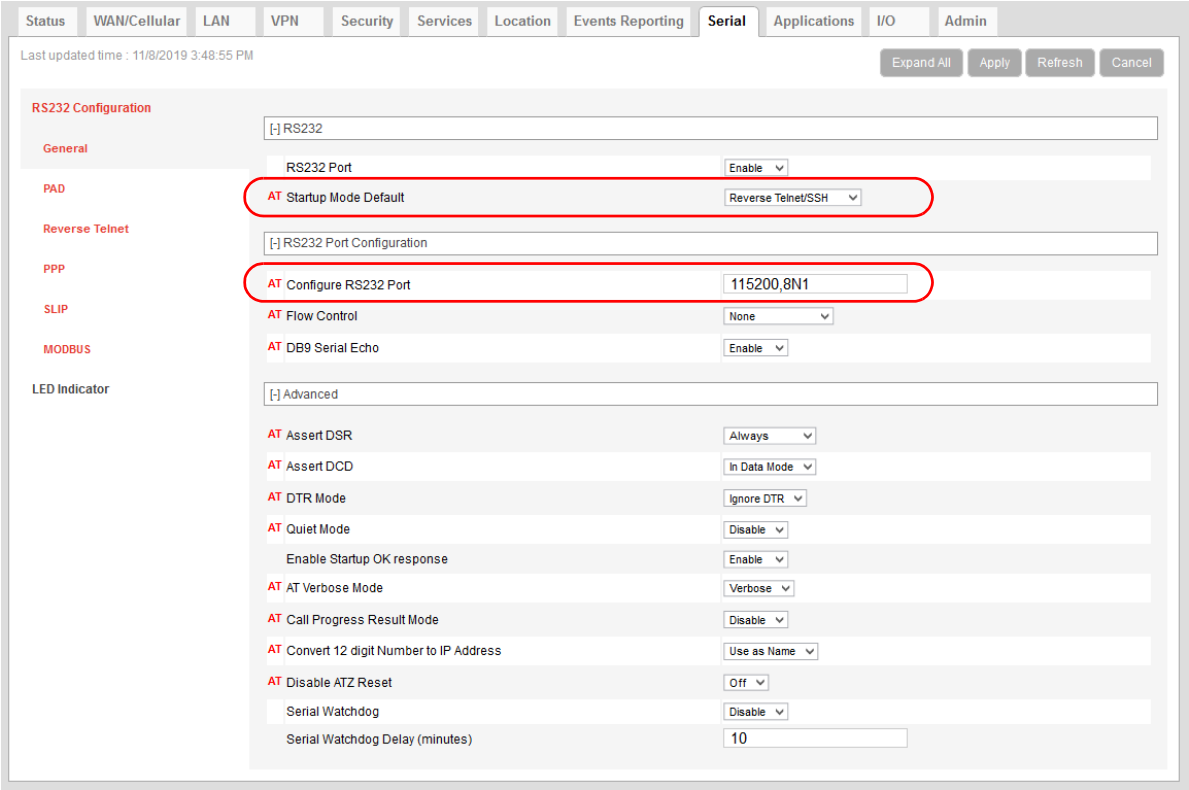
You can have only one Reverse Telnet session open at a time. If a new Reverse Telnet session is started, any existing Reverse Telnet connection will be closed.

However, you can simultaneously have:
- One Telnet session for Reverse Telnet (using the port configured in the Device Port field on the RS232 Configuration > Reverse Telnet page)
- One Telnet session for AT Commands (using the port configured in the Remote Login Server Telnet/SSH Port field on the Services > AT (Telnet/SSH) page)

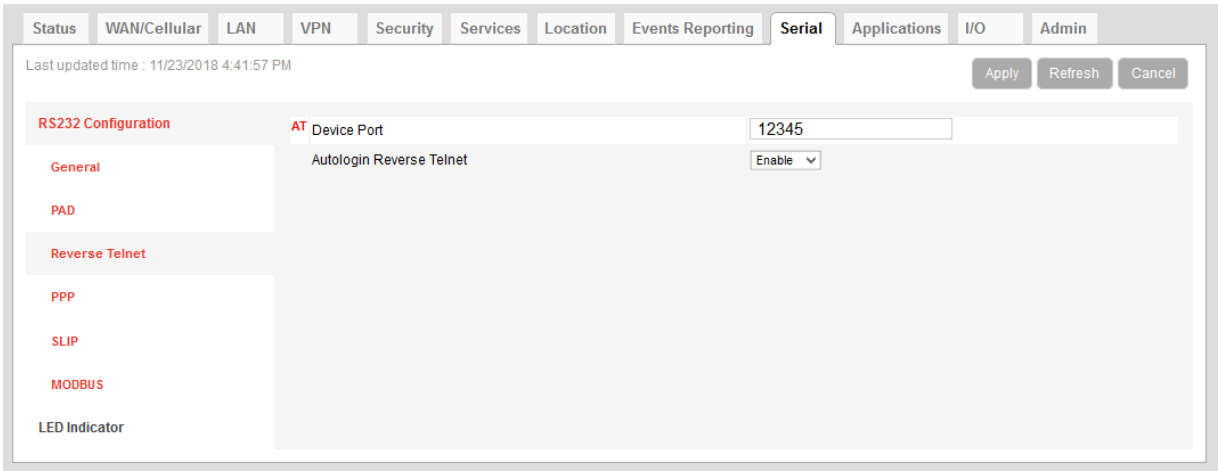
Note: If you are using Reverse Telnet and you have VPNs, the more VPN tunnels in use, the greater the CPU load. This may result in lower throughput or greater delays.

To configure Reverse Telnet/SSH:

1. Log into ACEmanager and go to Serial > RS232 Configuration > General.
2. In the Startup Mode Default field, select Reverse Telnet/SSH.
3. In the Configure Serial Port field, set the speed, data bits, parity, and stop bits. (The serial port configuration depends on the router you want to connect to. For example, to connect to a Cisco router that has a default baud rate of 9600, enter 9600,8N1 in the Configure Serial Port field.)



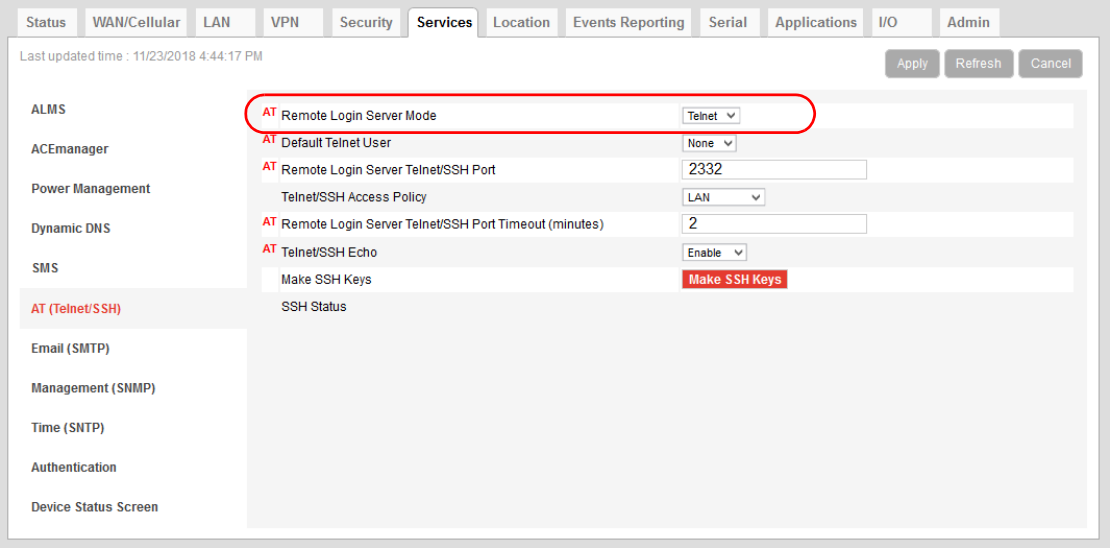
4. Optional—If you are planning to use telnet (rather than SSH), you can be automatically logged in when you telnet to the AirLink router without having to enter a user name and password. Log in is not supported with SSH.
   To set up automatic login:
   a. Go to RS232 Configuration > Reverse Telnet.
   b. In the Autologin Reverse Telnet field, select Enable.
   c. Click Apply.



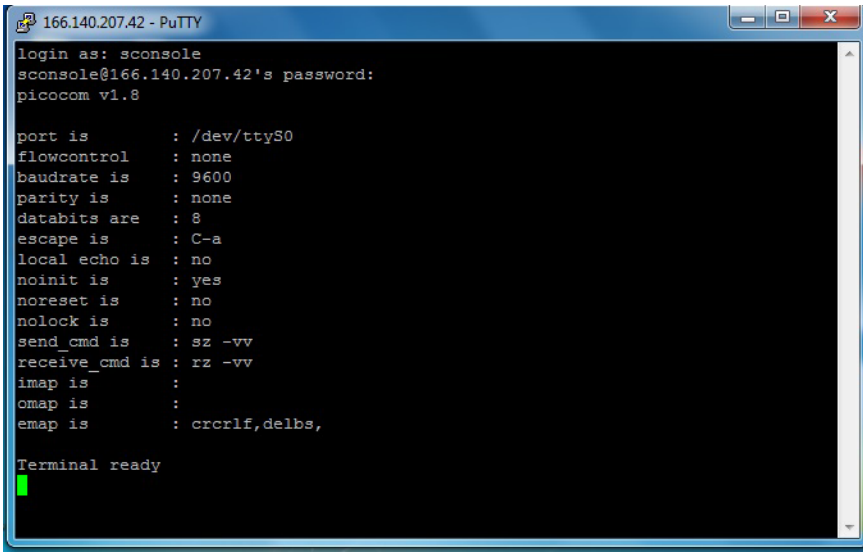
5. Go to Services > AT (Telnet/SSH).
6. In the Remote Login Server Mode field, select:

- Telnet—if you want to Telnet into the connected device
- SSH—if you want to SSH into the connected device

Note: If you enabled login, select Telnet.



7. Click Apply.
8. Reboot the AirLink router.
9. Use a Telnet or SSH terminal client such as Putty or Teraterm to connect to the appropriate port:
   - If you are using login, Telnet to the port specified in the Device Port field (default is 12345). SSH is not available with login.
   - If you are not using login, you can Telnet or SSH into the port specified in the Remote Login Server Telnet/SSH Port field (default is 2332).
10. If prompted, log in with the following credentials:
    - User name: sconsole
    - Password: 12345 (default)



For information on changing the default reverse telnet password, see Change Password on page 355.

ALEOS redirects you to the router or other device connected to the AirLink router serial port. You can use this connection to configure connected device.

Note: You may be required to enter a user name and password to access the router or other device.

PPP

Use Point-to-Point Protocol (PPP) to establish a connection between a host PC serial port and the AirLink router, as shown in Figure 11-3.

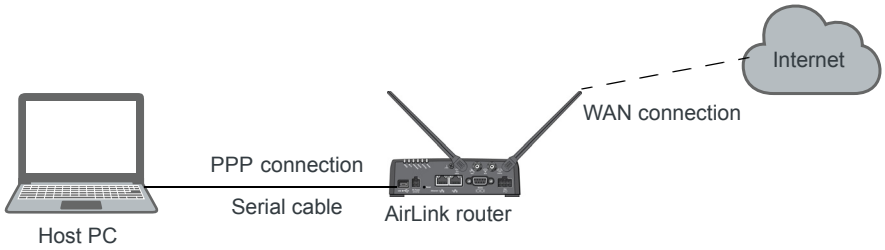


Figure 11-3: PPP connection

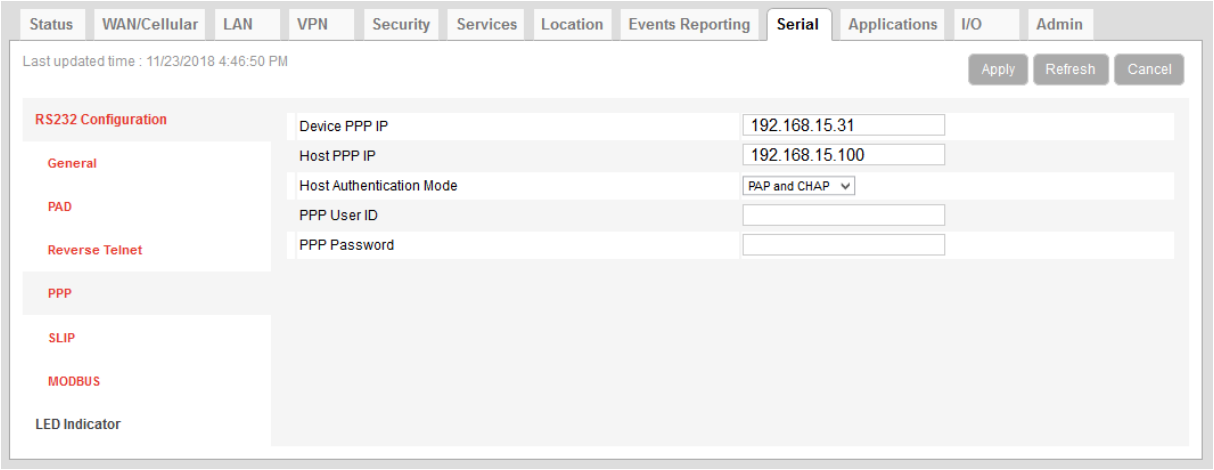


Figure 11-4: ACEmanager: Serial > RS232 Configuration > PPP

Table 11-3: RS232 Configuration > PPP

Field	Description
Device PPP IP	Sets the device IP address (in private mode) Default is 192.168.15.31
Host PPP IP	Sets the host IP address (in private mode) Default is 192.168.15.100
Host Authentication Mode	Sets the authentication method the host uses for PPP. Options are: • None (default) • CHAP—The stronger of the two protocols. Recommended, provided it is supported by all the client devices • PAP and CHAP—If CHAP is not supported by the client, the host reverts to PAP.
PPP User ID	Sets the User ID for authentication
PPP Password	Sets the User Password for authentication

SLIP

Use Serial Line Internet Protocol (SLIP) to establish a connection between a host PC serial port and the AirLink gateway, as shown in Figure 11-5.

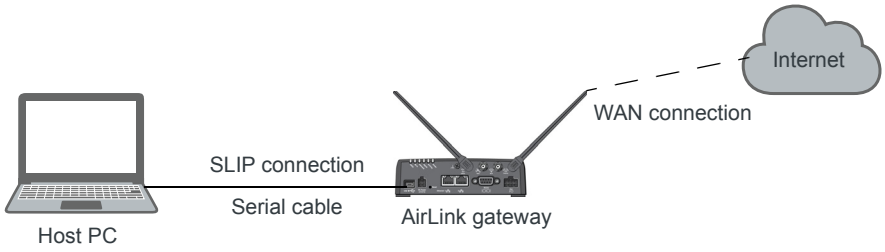


Figure 11-5: SLIP connection

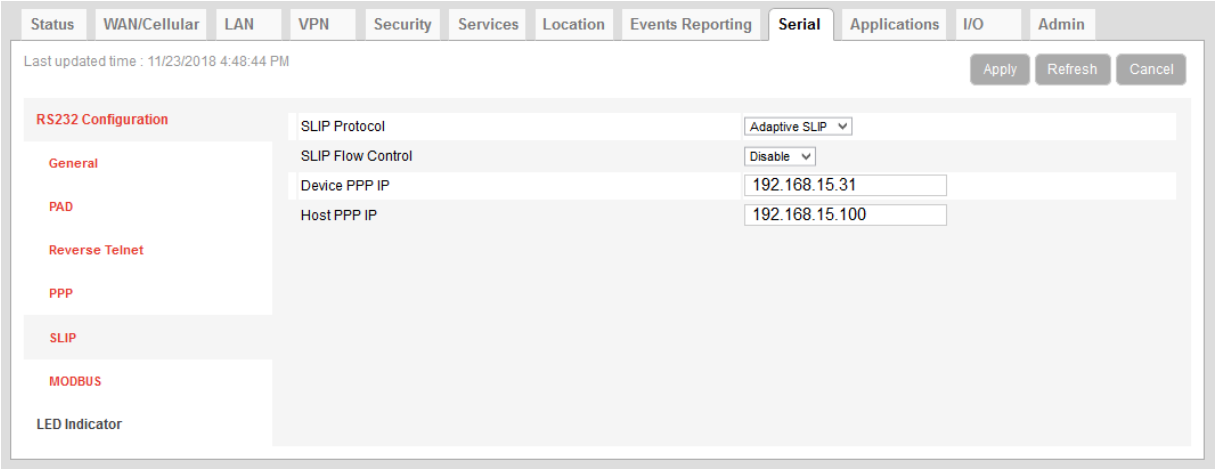


Figure 11-6: ACEmanager: Serial > RS232 Configuration > SLIP

Table 11-4: Serial Port Configuration > SLIP

Field	Description
SLIP Protocol	Select the type of Serial Line Internet Protocol (SLIP) to use Options are: • Adaptive SLIP—Allows the gateway to determine the SLIP implementation (default) • SLIP—Traditional SLIP encapsulation • CSLIP—SLIP encapsulation with Van Jacobsen header compression • SLIP6—SLIP encapsulation with six-bit encoding • CSLIP6—SLIP encapsulation with Van Jacobsen header compression and 6-bit encoding
SLIP Flow Control	Choose the SLIP data flow control setting. Options are: • Disable (default) • Enable Flow control enables the receiving device to control the data flow. This is useful if the receiving device has a heavier traffic load or less processing power than the sending computer.

Table 11-4: Serial Port Configuration > SLIP

Field	Description
Device PPP IP	Sets the device IP address (in private mode) Default is 192.168.15.31
Host PPP IP	Sets the host IP address (in private mode) Default is 192.168.15.100

MODBUS

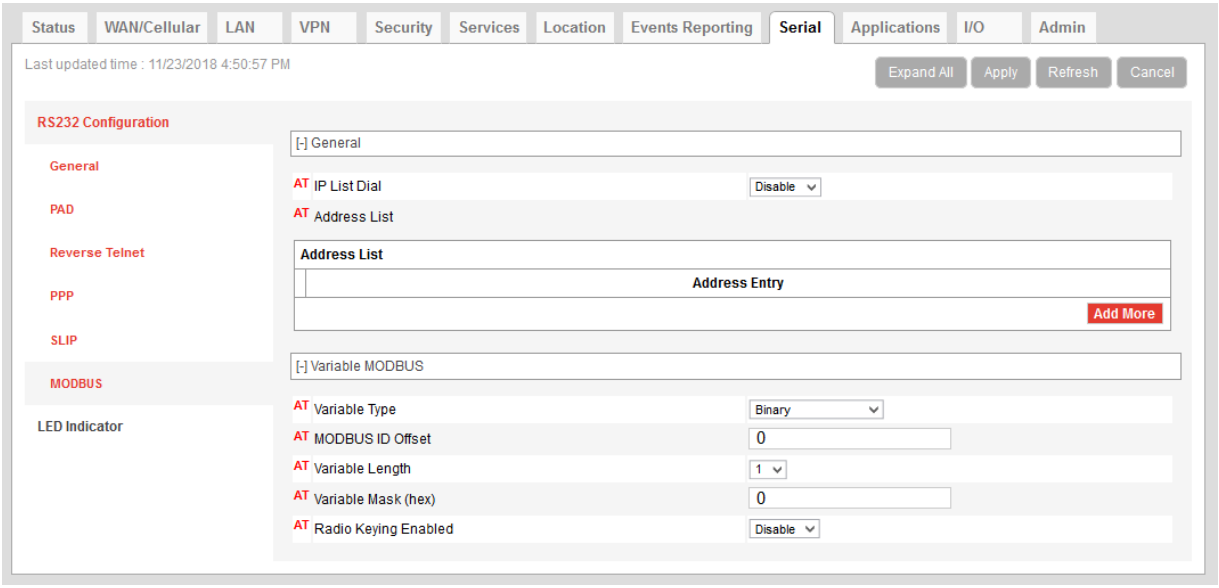


Figure 11-7: ACEmanager: Serial > RS232 Configuration > MODBUS

Table 11-5: RS232 Configuration > MODBUS

Field	Description
General	
IP List Dial	This allows access to the Modbus IP Address using the first two digits of the dial string. For example, ATDT1234567 would imply ID index 12 on the Modbus Address list and use the associated IP Address as the destination. Options are: • Disable (default) • Enable You can also use an AT command to configure this field. See IPL on page 524.
Address List	Add Modbus IP addresses. See MODBUS Address List on page 328.
Variable MODBUS	
Variable Type	Sets the Modbus Variant type (RTU ID data-type in a modbus-variant protocol). This parameter is used when the Mode Default (see MD on page 522) is set to 63. It defines the data-type of the RTU ID in Modbus-like protocol data packets.

Table 11-5: RS232 Configuration > MODBUS

Field	Description
MODBUS ID Offset	Sets the Modbus (Variable mode) offset in the data of where the Modbus ID starts. Options are 0 (default)–255
Variable Length	Sets the length (in bytes) of the RTU ID in a Modbus Variant protocol. Options are 1 (default)–5
Variable Mask (hex)	Sets the Modbus Variant ID Mask. This is the 16-bit hex mask to use when extracting the ID. This parameter is used when the Mode Default (see MD on page 522) is set to hex 63.
Radio Keying Enabled	Enable MDS Radio transceiver keying. Radio keying is designed to assert CTS when a packet is received, delay the time as specified, send the data out of the serial port, wait the same amount of time, drop CTS. This way the CTS signal can be used to key a transmitter on and give it time to reach its power level before data is sent to it. Delay interval is specified in S221. Options are: • Enable • Disable (default)

MODBUS Address List

To add a Modbus Address:

1. In ACEmanager, go to Serial > RS232 Configuration > MODBUS.
2. Under Address List, click Add More.
3. Enter the Index number, an equal sign, and the IP address. For example:
   10=123.123.123.123 (decimal)
   0xA=123.123.123.123 (hex) Prefix 0x to hex numbers.

Note: The range for index numbers is 0–255 (decimal) or 0x0–0xFF (hex). The Modbus address list accepts up to 100 entries.

Including the port number after the IP address is optional. If you include the port number, separate the port number and IP address by a colon.
For example:

10=123.123.123.123:11223

0xA=123.123.123.123:11223

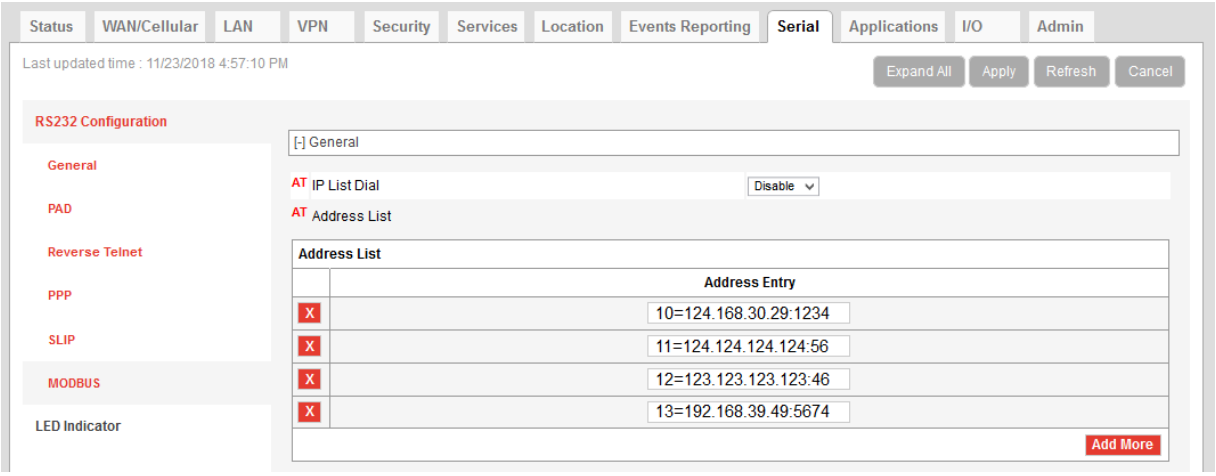


Figure 11-8: Serial > MODBUS Address List

4. Click Apply.
5. Reboot.

To delete an address from the list, click the X beside it.

Note: You can also use the AT Commands MLIST and MLISTX to add address entries and MLIST? or MLISTX? to query the entries on the list. See MLIST on page 522, and MLISTX on page 523.

Configuring IP to Serial with Answer and Serial to IP

You can configure the AirLink router to:

- Answer incoming TCP/IP or UDP/IP connections and send the packet payload out the AirLink router's serial port to a connected device
- Create and send TCP/IP or UDP/IP packets containing payload data that the AirLink router receives over its serial port from a connected device
- Both receive and send TCP/IP or UDP/IP packets (that is, both of the above functionalities)

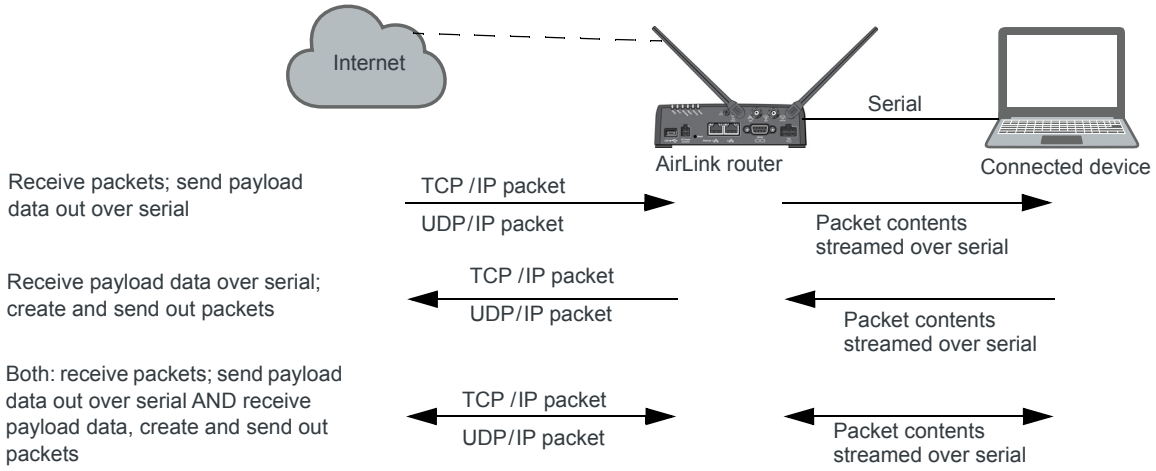


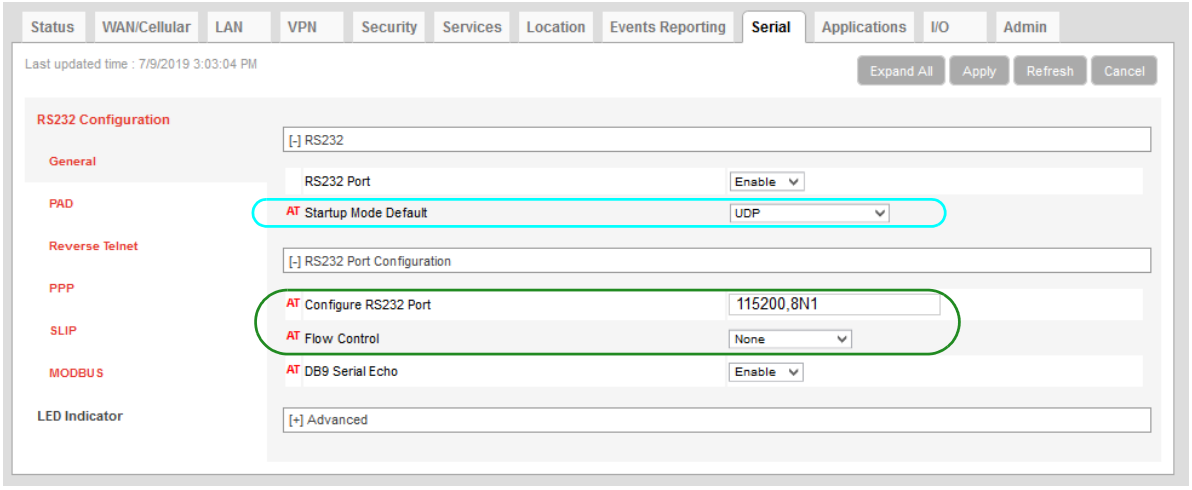
Figure 11-9: TCP and UDP Answer

To configure the AirLink RV50 for TCP/UDP answer, sending IP packets or both:

1. In ACEmanager, go to Serial > RS232 Configuration > General.
2. Use Table 11-6 and Step 5 onwards to configure the desired options for this feature.

Table 11-6: Quick Guide to Configuring IP to Serial with Answer and Serial to IP

Field	To receive packets and send data payload out over serial	To receive data payloads over serial and send out packets	Both (to receive packets - send out data payload AND receive data payload and send out packets)
Startup Mode Default See step Step 5.	N/A	UDP or TCP	UDP or TCP
Configure Serial Port See Step 6.	115200,8N1	115200,8N1	115200,8N1
Flow Control See Step 7.	None	None	None



Required field for receiving data payloads over serial, creating IP packets to send

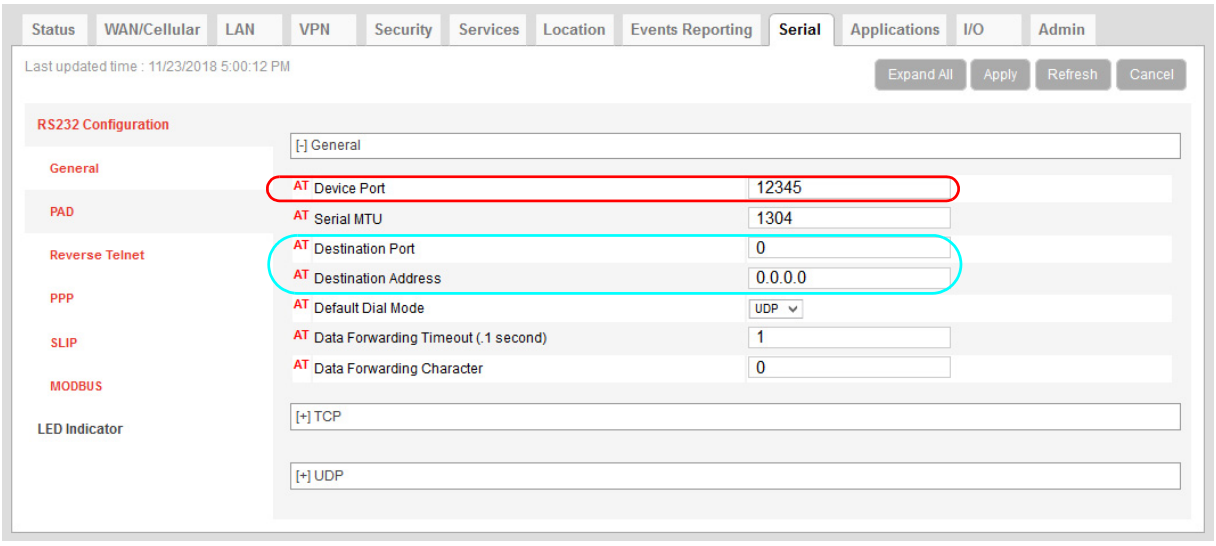
Required fields both receiving data payloads over serial, creating IP packets to send and receiving data payloads over serial, creating IP packets to send

Figure 11-10: ACEmanager: Serial > RS232 Configuration > General

3. Go to Serial > RS232 Configuration > PAD
4. Use Table 11-7 and Step 5 onwards to configure the desired options for this feature.

Table 11-7: Quick Guide to Configuring IP to Serial with Answer and Serial to IP

Field	To receive packets and send data payload out over serial	To receive data payloads over serial and send out packets	Both (to receive packets - send out data payload AND receive data payload and send out packets)
Device Port See Step 8.	12345	N/A	12345
Destination Port See Step 9.	N/A	Required	Required
Destination Address See Step 10.	N/A	Required	Required



Required field for receiving IP packets and sending out data payloads over serial

Required fields for receiving data payloads over serial, creating IP packets to send

Figure 11-11: ACEmanager: Serial > RS232 Configuration > PAD

5. Startup Default Mode—When the Startup Mode is set to UDP or TCP, the AirLink router takes any data sent to its serial port by a connected device and encapsulates it into a TCP/IP or UDP/IP packet.
6. Configure Serial Port—Set the baud rate of the serial port on the AirLink router so that it matches the baud rate of the serial port on the connected device. (The default baud rate is 115200 bps.) You can also use this field to set the framing characteristics for the serial port communication on those rare occasions when the default value of 8N1 does not apply.
7. Flow Control—This field can usually be left at the default value (None) as most serial devices use only a 3-wire connection (Tx, RX, and Gnd). However, if the serial device uses the RTS and CTS pins on the serial connection to control data flow between the two devices, set this field to Hardware.
8. Device Port—Data received on a TCP/IP or UDP/IP connection to the configured Device Port is sent out the serial port. The default value for the port is 12345.
9. Destination Port—The AirLink router uses the port value specified in this field to determine which port it sends the IP packet containing the data payload to. The AirLink router enters the value in the Destination Port field in the header of the IP packet it creates.
10. Destination Address—The AirLink router uses the IP address specified in this field to determine the IP address to send the packet it creates to. The AirLink router enters this IP address in the header of the IP packet it creates.
11. If you are configuring the AirLink router to:
    - Create and send packets only, go to step Step 12.
    - Receive TCP/UDP packets, complete the following instructions.

For Receiving TCP/IP Packets:

a. Expand the +TCP section of the screen.

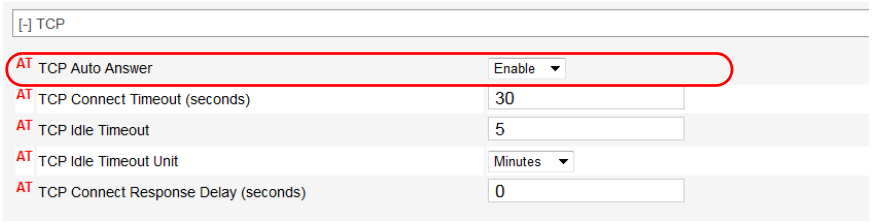


Figure 11-12: ACEmanager: Serial > RS232 Configuration > PAD > TCP

b. Set the TCP Auto Answer field to Enable.

For Receiving UDP/IP Packets:

a. Expand the +UDP section of the screen.

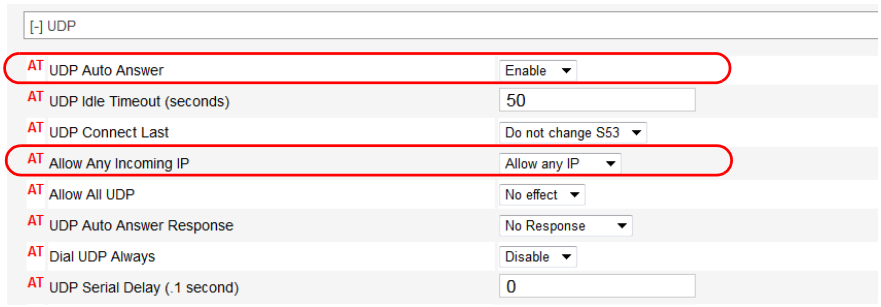


Figure 11-13: ACEmanager: Serial > RS232 Configuration > PAD > UDP

b. Set the UDP Auto Answer field to Enable.

c. Set the Allow Any Incoming IP field to Allow Any IP. (If this field is left at the default value, the AirLink router only accepts incoming UDP/IP packets from the IP address specified in the Destination Address field in the Port Configuration section of the screen.

12. For information on the other parameters, see RS232 Configuration on page 311.

13. Click Apply.

14. Click Reboot (in the upper right of the screen).

15. Once the reboot is complete, this feature is enabled.

If the packet contents are not being sent to the connected device, see the troubleshooting information in TCP/IP and UDP/IP Auto Answer on page 568.

LED Indicator

You can configure the Activity LED on the AirLink router to flash red when traffic is being transmitted or received over the serial port.

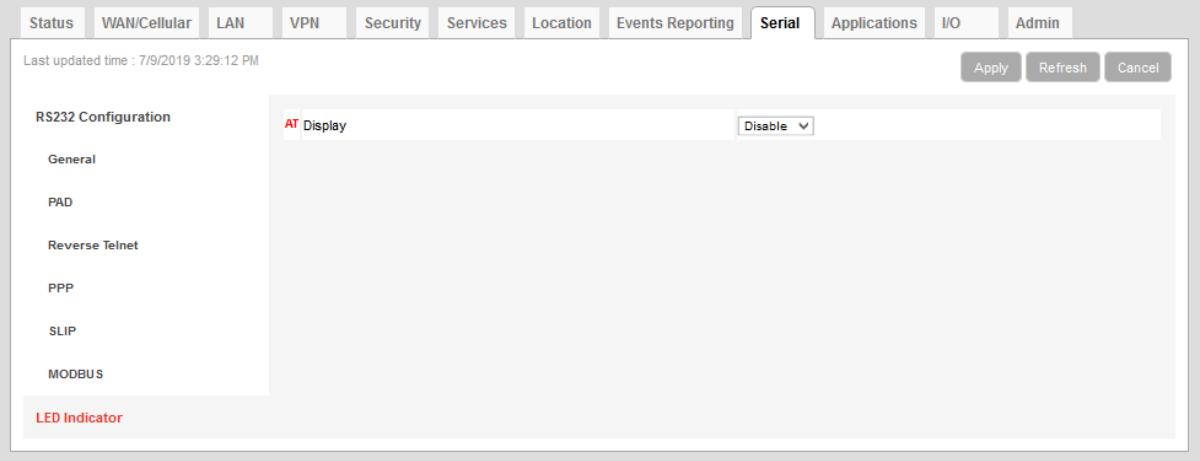


Figure 11-14: ACEmanager: Serial > LED Indicator

Table 11-8: Serial > LED Indicator

Field	Description
Display	Options are: • Disable (default) • Enable If this field is set to Enable, the Activity LED ( ) on the AirLink router flashes red when traffic is being transmitted/received on the serial port. **Activity LED** / **Traffic** Off / No traffic Flashing Green / Traffic on WAN interface Flashing Red / Traffic on selected serial port Flashing Yellow / Traffic on both the WAN interface and selected serial port You can also use an AT command to configure this field. See *SERIALLEDDISPLAY on page 525. For a complete list of LED behavior, refer to the Hardware User Guide for your product.

12: Applications Configuration

The Applications tab consists of a Data Usage section, a Garmin application, and an ALEOS Application Framework section.

Data Usage

Note: Before configuring Data Usage, ensure that the AirLink router receives date and time information from the mobile network, or from GNSS in the case of a router using Location technology. You can also use the ACEmanager SNTP client to receive time from an SNTP server. (See Time (NTP) on page 259.) If necessary, contact your Mobile Network Operator to confirm that the mobile network provides date and time information to connected devices.

The Data Usage feature on the Applications tab in conjunction with Events Reporting provides you with a way to actively monitor cellular data usage.

Once data usage is configured, you can use event reporting to:

- Actively monitor the cellular data usage by configuring monthly and/or daily usage level thresholds that result in notifications being sent to you (e.g. email, SMS, or SNMP Trap) when the threshold is reached.
- Limit mobile network communication until the end of the billing period when the data limit is reached by blocking connected LAN devices from using the mobile network. Traffic sent to and from the AirLink router is not blocked. Over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.

Note: You can configure Events Reporting to notify you when the threshold set in Data Usage is reached, but ALEOS does not block further access to the mobile network unless you also create a second action to Turn Off Services.

Note: ALEOS Data Usage is approximate and should not be compared with data usage recorded by the Mobile Network Operator.
Sierra Wireless is NOT responsible for data overages.

Step 1—Configure Data Usage

1. In ACEmanager, go to Applications > Data Usage.
2. In the Usage Monitoring field, select Enable.
3. In the side menu, select the SIM slot you want to configure: Data Usage Slot 1 or Data Usage Slot 2.

   Data usage monitors the slot. If you change the SIM card in the slot being monitored, the data usage tracked is the accumulative data usage for all SIM cards placed in that slot.
4. Enter the desired values in the Daily or Monthly Limit fields (in GB or MB), and the day of the month that the billing cycle starts. For more details, see the table starting on page 335.

5. Click Apply.

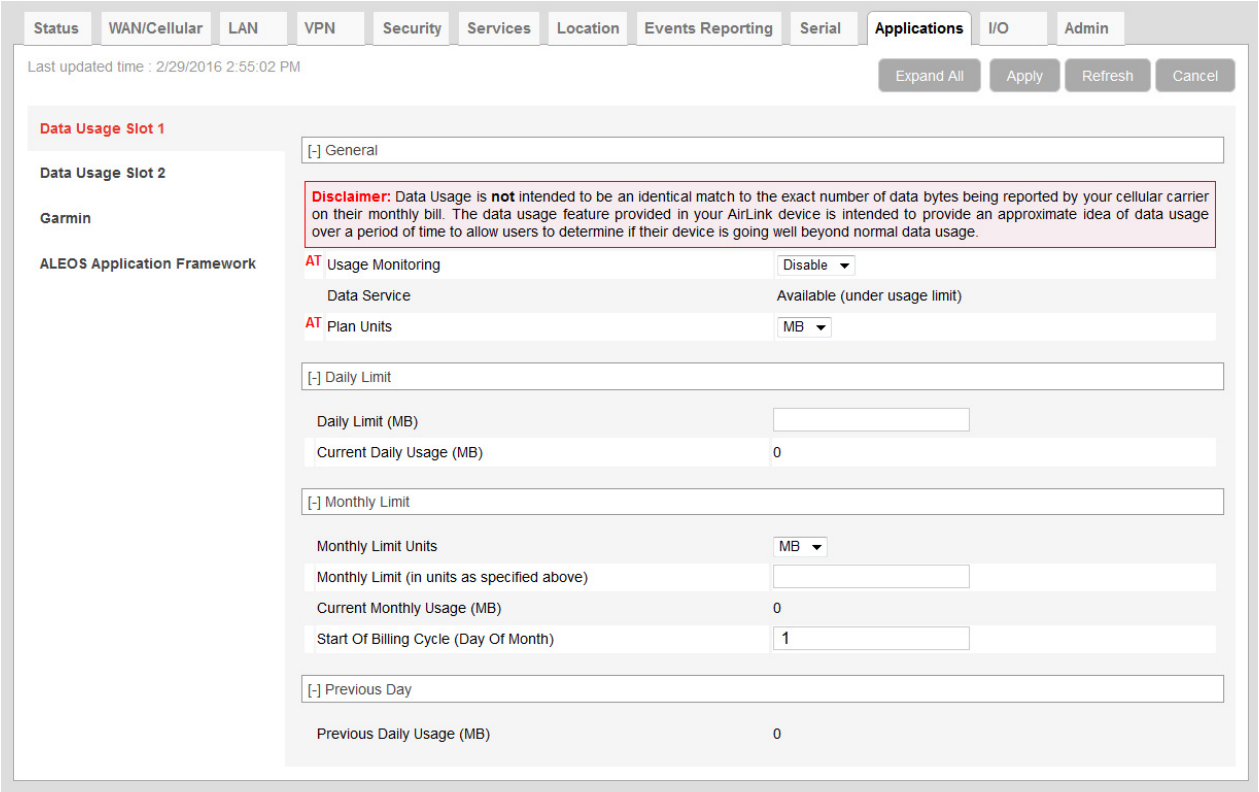


Figure 12-1: ACEmanager: Applications > Data Usage Slot 1

Field	Description
General	
Usage Monitoring	Use this field to enable or disable data usage monitoring. Options are: • Disable (default) • Enable

<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>Data Service</td><td>This field is intended for use in conjunction with Events Reporting, specifically a Data Usage Event with Turn Off Services as the configured action. For more information and instructions on configuring the appropriate Event Reporting settings, see Stopping Service when the Event Reporting Threshold is Reached on page 341.
<table>
<tr><th>Data Usage</th><th>Turn Off Services Events Reporting action configured</th><th>Data Service displays....</th></tr>
<tr><td>Over threshold configured in Events Reporting</td><td>No</td><td>Available (under usage limit)</td></tr>
<tr><td>Under threshold configured in Events Reporting</td><td>Yes</td><td>Available (under usage limit)</td></tr>
<tr><td>Over threshold configured in Events Reporting</td><td>Yes</td><td>Blocked (usage limit exceeded)</td></tr>
</table>
Warning: This field shows the status of the data usage, but mobile network access is not actually stopped when this field reads “Blocked (usage limit exceeded” unless you have also configured Event Reporting to Turn Off Services when the threshold is reached. See Stopping Service when the Event Reporting Threshold is Reached on page 341.</td></tr>
<tr><td>Plan Units</td><td>Select the units used for your data plan. The options are:
MB—Megabytes (default)
KB—Kilobytes
Note: When you change the units in this field, the units for values in the Daily Limit and Monthly Limit fields are not converted and must be updated manually.</td></tr>
</table>

Field	Description
Daily Limit	
Daily Limit (MB)	This is the user-specified daily (24 hour) data usage limit (in MB or KB, depending on the value in the Plan Units field). You can specify data usage limits on a daily basis. A limit is essentially a threshold that can trigger the software to take a user-specified action if the usage goes above the threshold. See Events Reporting Configuration on page 293. *Note: The Daily Limit value MUST be expressed as an integer (i.e., a whole number) and NOT as a fraction (e.g., "3.5").* *Note: Daily usage is cleared at midnight, UTC.* **Caution:** *Data usage limits are approximate and based on reporting conditions in ALEOS. Data usage may run over the amount set in this field before the action specified for the threshold trigger takes effect.* **Tip:** *ALEOS reads the data usage every 3 to 5 minutes. If you are using an application that requires high data usage, you can set an alert to warn you when data usage reaches a safe limit that takes into account the amount of data expected over the 3 to 5 minutes between data usage readings. For information on how to set an alert or other action, see Events Reporting Configuration on page 293.*
Current Daily Usage (MB)	Displays the current daily data usage (in MB or KB, depending on the option selected in the Plan Units field) *Note: Data usage includes data sent and data received.*

Field	Description
Monthly Limit	
Monthly Limit Units	Select the units used for your monthly data plan. This option does not appear if KB is selected for Plan Units. The options are: • MB—Megabytes (default) • GB—Gigabytes
Monthly Limit	This is the user-specified monthly data usage limit (in KB, MB or GB, depending on the option selected in the Plan Units and Monthly Limit Units field). Data usage accumulates on a monthly basis and on the date you specified (the "rolling month"). Data usage accumulates during the month until the end of the next billing period, at which point the data usage totals are reset. *Note: The Monthly Limit value MUST be expressed as an integer (i.e., a whole number) and NOT as a fraction (e.g., "3.5")* *Note: Monthly usage is cleared at midnight, UTC on the last day of the billing cycle.* **Caution:** *Data usage limits are approximate and based on reporting conditions in ALEOS. Data usage may run over the amount set in this field before the action specified for the threshold trigger takes effect.*
Current Monthly Usage	Displays the current monthly data usage (in MB or KB, depending on the value configured in Plan Units on page 336.) *Note: Data usage includes data sent and data received.*
Start of Billing Cycle (Day of Month)	Enter the desired start of the billing cycle. For example, 3 (Day 3 of every month) Changing the value in this field resets the Current Monthly Usage field to zero.
Previous Day	
Previous Daily Usage	Shows the data usage for the previous day (in MB or KB, depending on the value configured in Plan Units on page 336.) *Note: Data usage includes data sent and data received.*

Step 2—Configure Event Reporting

1. In ACEmanager, go to Events Reporting > Actions.

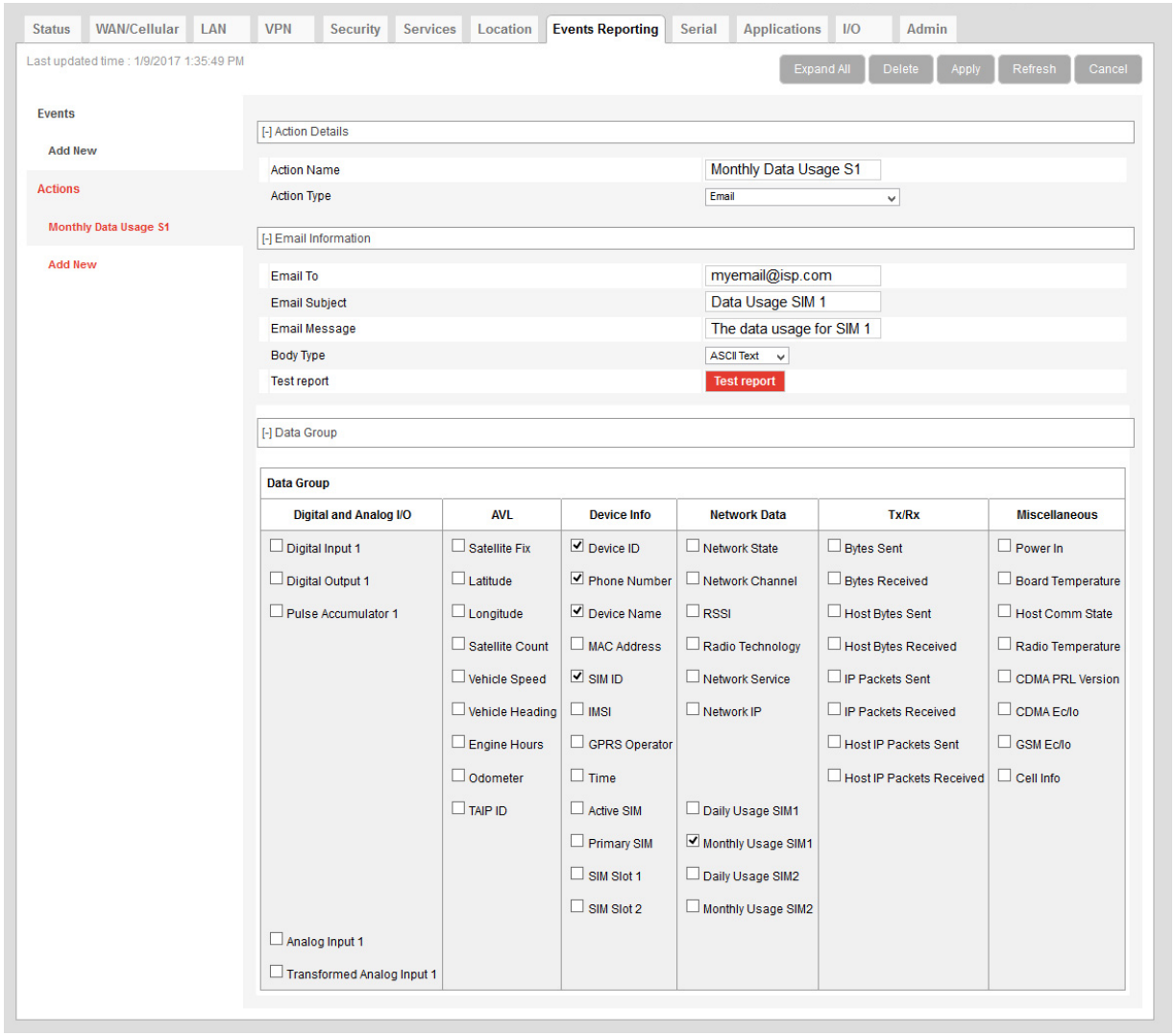


Figure 12-2: ACEmanager: Events Reporting > Actions

2. Select the desired Action to be performed when the Event is triggered, such as SNMP Trap or Email, and enter the appropriate information in the related fields. For detailed instructions, see Configuring Events Reporting on page 294.
3. Some reports give you the option to include additional information. If applicable, select the check box(es) in the Data Group section of the screen to indicate the information to be included in the report.

Note: You can have more than one Action for a single Event, but you can only have one Daily Usage and one Monthly Usage Event.

4. Click Apply.

5. Go to Events Reporting > Events and configure a data usage threshold.

   The threshold is specified as a percentage of the monthly or daily limit. For example, if you have a monthly limit of 5 GB, and the threshold is set at 80%, then threshold is reached at 4 GB of data. For detailed instructions, see Configuring Events Reporting on page 294.

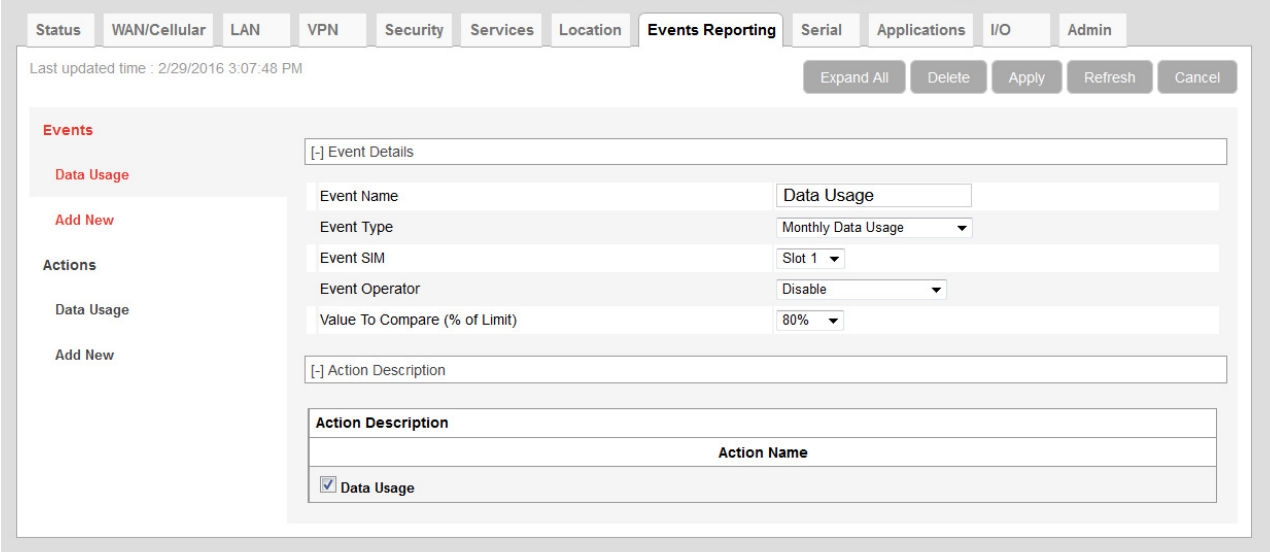


Figure 12-3: ACEmanager: Events Reporting > Events

6. At the bottom of the screen, select the check box beside the Action you want to associate the Event with.
7. Click Apply.

Stopping Service when the Event Reporting Threshold is Reached

When you are approaching the data plan limit, you may want to turn off cellular communication to any LAN connected user devices until the next billing cycle starts.

To turn off services on the data plan when the limit is reached:

1. In ACEmanager, go to Events Reporting and select Actions Add New on the left menu.
2. Enter the desired name for the action.
3. In the Action Type field, select Turn Off Services.

   When triggered, this action prevents cellular communication to all LAN connected devices. Traffic sent from the AirLink router is not blocked. Over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.

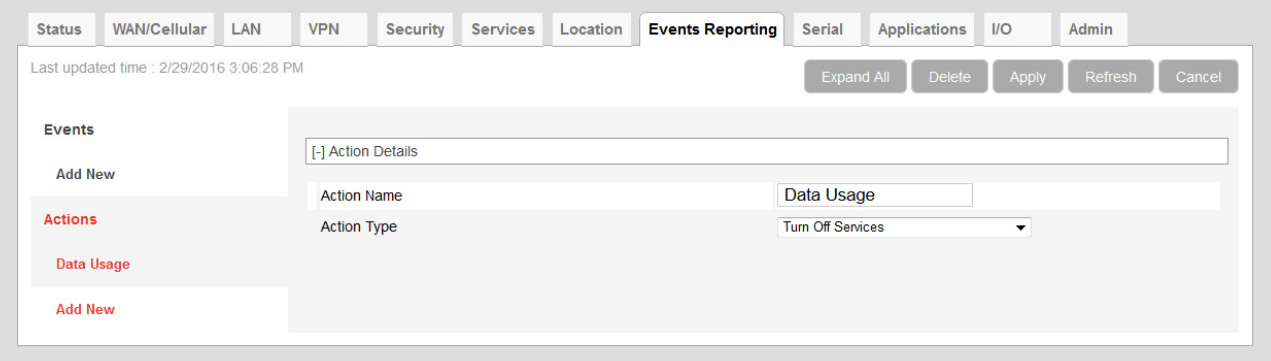


Figure 12-4: ACEmanager: Events Reporting

4. Click Apply.
5. Select Events on the left menu.
6. Enter the desired Event Name.
7. In the Event Type field, select either Daily Data Usage or Monthly Data Usage.
8. In the Event Operator field, select When Above Threshold.
9. Set the desired Value to Compare (% of limit).
10. At the bottom of the screen, select the check box beside the Action you want to associate the Event with.

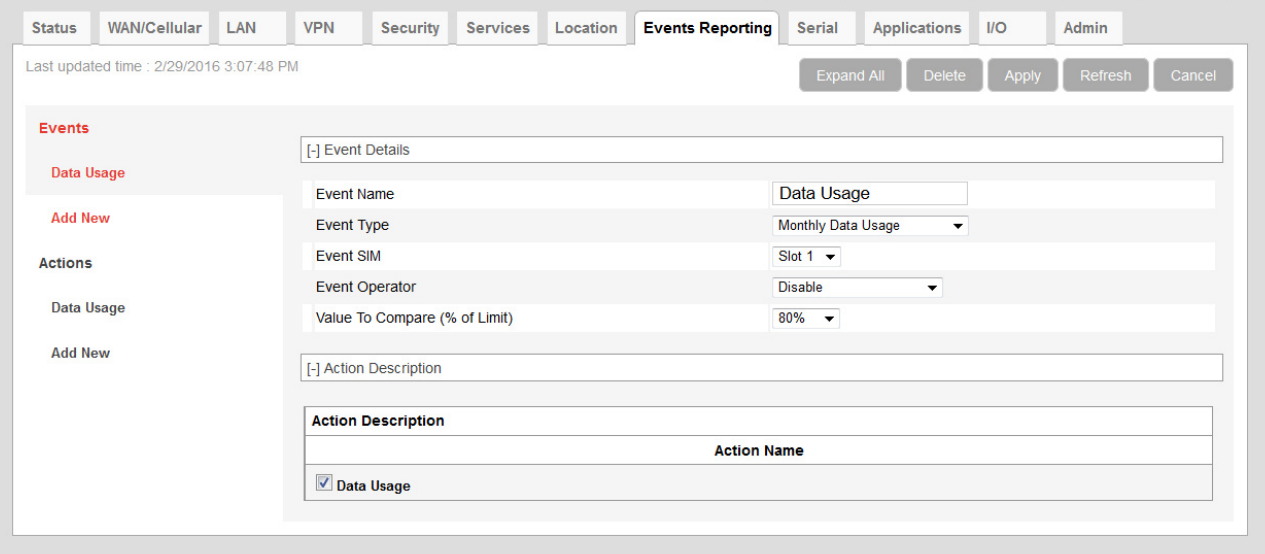


Figure 12-5: ACEmanager: Events Reporting > Events

11. Click Apply.

Note: When the configured threshold is crossed, all traffic between connected devices and the cellular network is blocked. This helps to reduce data usage, but it does not completely stop it. Traffic to and from the AirLink router is not blocked, and over-the-air access to ACEmanager and the Telnet/SSH AT interface is still available.
Setting the "Turn Off Services" threshold at a level below 100% of the data plan helps to reduce data usage before the data plan limits are exceeded.

Garmin

Garmin provides navigation devices for versatile fleet monitoring solutions. AirLink routers provide Internet access to Garmin devices and a mechanism to enable via cellular. ALEOS also monitors links to the Garmin device and communication between the Garmin device and the server.

To configure Garmin in ACEmanager:

1. Under the Applications > Garmin, set the Garmin Device Attached feature to Enabled.

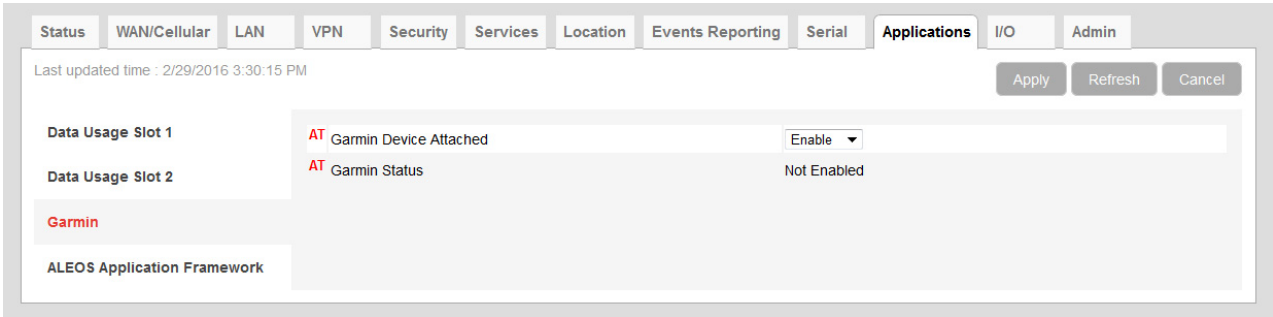


Figure 12-6: ACEmanager: Applications > Garmin

2. Go to Serial > RS232 Configuration > General and set the Startup Mode Default field to TCP.
3. Configure the serial port. To communicate with Garmin:
   - Set Configure Serial Port to **9600, 8N1**
   - Set Flow Control to **None**
   - Set DTR Mode to **Ignore DTR**.
4. Go to Serial > RS232 Configuration > PAD and set the Destination Port and the Destination Address to the port and address of the AVL server that the TCP application will be communicating with.

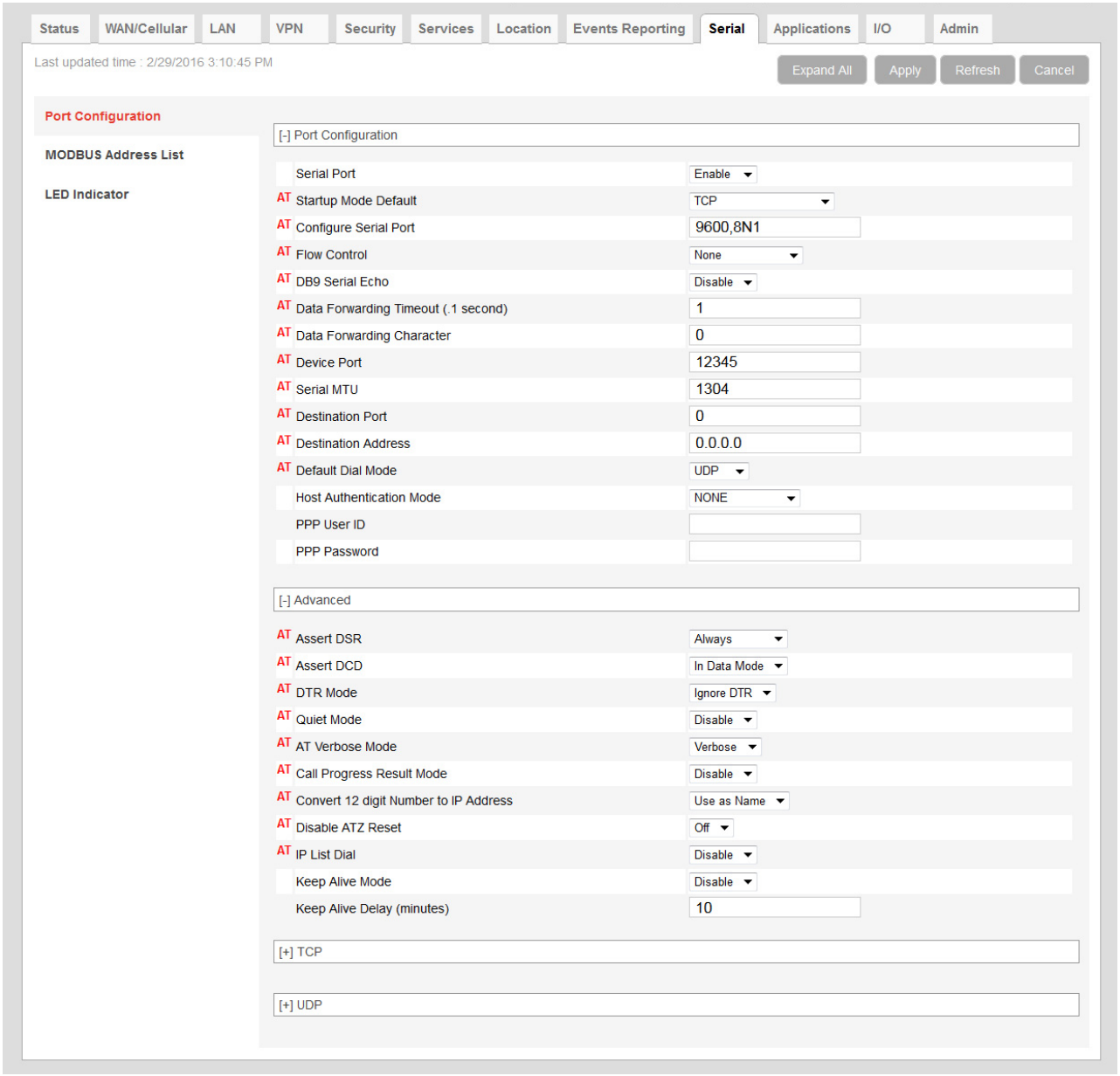


Figure 12-7: ACEmanager: Serial > Port Configuration

5. Check the Garmin's communications status under the Status > Applications tab. Garmin data service states are:
   - Not Enabled—Not acknowledged by the AVL server
   - Enabled—Acknowledged by the AVL server.

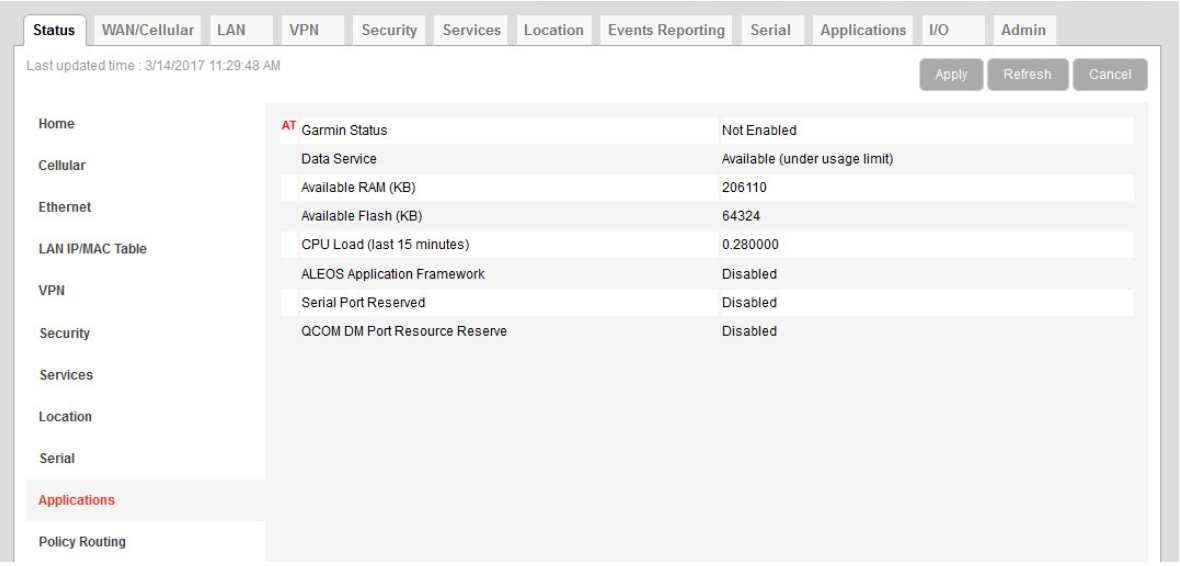


Figure 12-8: ACEmanager: Status > Applications > Garmin Status

6. Reboot the AirLink router to apply the changes. The "Garmin Status" now appears:
   - Enabled—Acknowledged by the AVL server.

*Note: The Garmin Status field appears **only** if the Garmin application is Connected.*

ALEOS Application Framework

ALEOS Application Framework (AAF) allows you to develop your own applications to run inside an AirLink router and leverage the ALEOS Application Platform (source.sierrawireless.com/resources/airlink/aleos_af/aleos_af_home/) or a customer-developed server platform.

Sierra Wireless routers come without an AAF user password. Before using AAF, select a password and go to Admin > Change Password to enter it. See AAF User Password on page 356. The AAF Development Studio (DevStudio) application uses this password to communicate with the router.

Once the AAF user password is set up, embedded and server application developers can start using AAF by accessing the ALEOS Application Platform (source.sierrawireless.com/resources/airlink/aleos_af/aleos_af_home/).

You may want to reserve the serial port for an AAF application. To do so, select Enable in Applications > ALEOS Application Framework > Serial Port Reserved.

It is not necessary to reserve the serial port before activating AAF.

Reserving the serial port is mandatory only if the AAF application will be using the serial port.

Note: When you reserve the serial port for AAF, it cannot be used for any other serial-related ALEOS features.

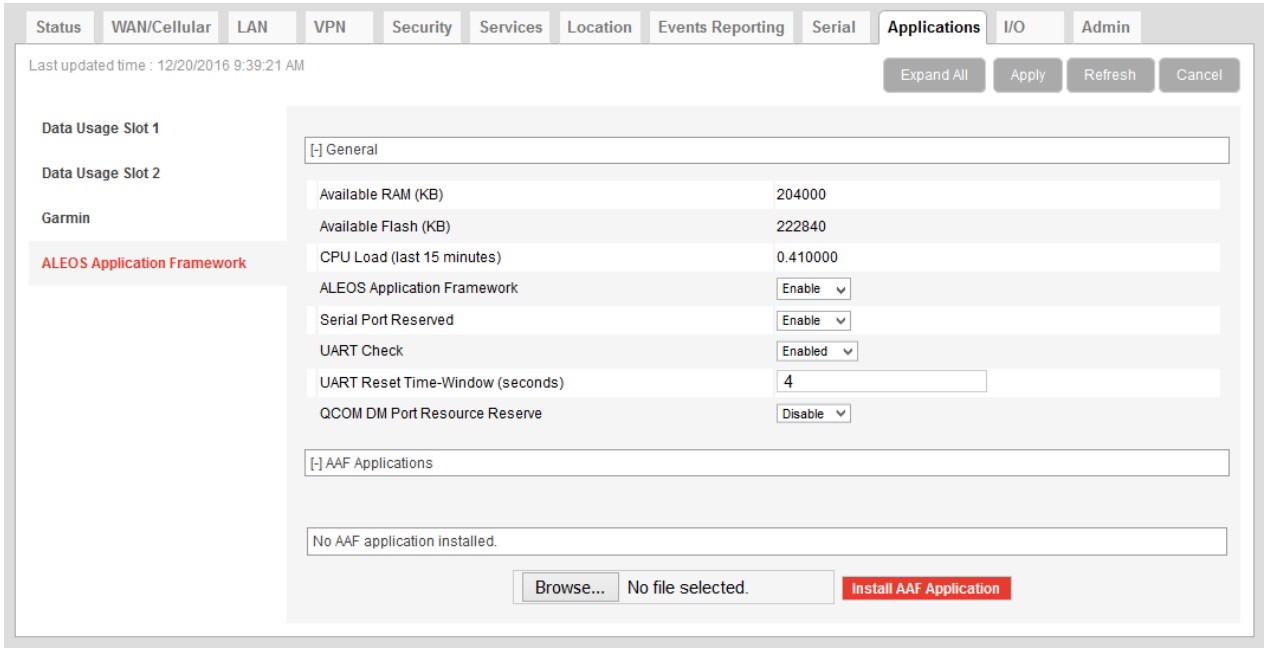


Figure 12-9: ACEmanager: Applications >ALEOS Application Framework (no applications installed)

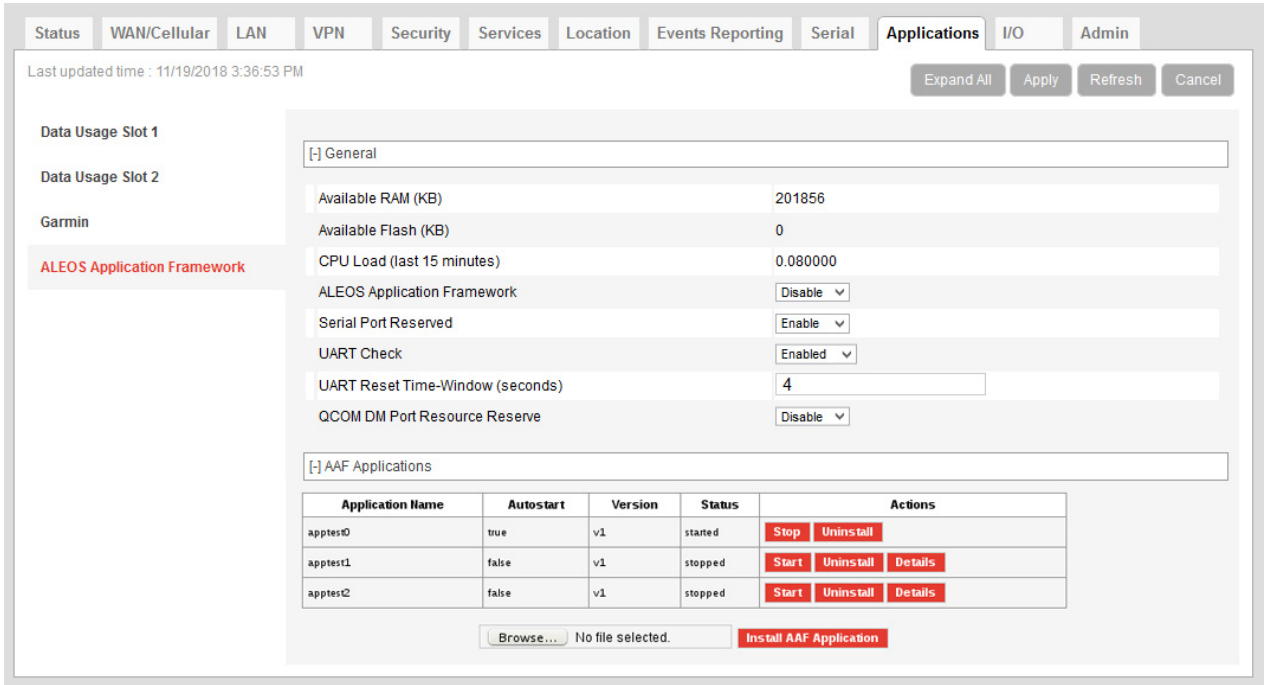


Figure 12-10: ACEmanager: Applications > ALEOS Application Framework (applications installed)

Field	Description
General	
Available RAM (KB)	Available RAM in kilobytes (1000 bytes), updated every 30 seconds
Available Flash (KB)	Available Flash on the user partition in kilobytes (1024 bytes), updated every 30 seconds
CPU Load (Last 15 minutes)	CPU load, averaged over the last 15 minutes and updated every 30 seconds The CPU load relates to how many applications are attempting to execute in parallel over the 15-minute period. If the load is greater than 1, some applications are waiting for CPU capacity to become available and may be delayed in launching.
ALEOS Application Framework	Enable or disable (default) the ALEOS Application Framework (ALEOS AF). If enabled, ALEOS AF starts at boot time. When the Reset to Factory default button on the Admin > Advanced page is pressed, ALEOS AF is disabled.
Serial Port Reserved	Select Enable to reserve the serial port for ALEOS AF. When this field is set to Enable, the serial port cannot be used for any other serial-related ALEOS features. The options are: • Disable (default) • Enable
UART Check	This setting appears when Serial Port Reserved is enabled. The UART Check setting checks for UART errors and resets UART if an error occurs. The options are: • Disabled (default) • Enabled
UART Reset Time-Window (seconds)	This setting appears when UART Check is enabled. The UART Reset Time-Window setting configures when a UART reset will occur. After a baud rate change, if ALEOS detects a UART error within the time window, it triggers a UART reset. Options are: 1–60, 4 default
QCOM DM Port Resource Reserve	Reserves the QCOM DM port for ALEOS AF applications. Options are: Enable (Reserve access for ALEOS AF) or Disable (Reserve access for ALEOS). Default: Disable
AAF Applications	
Application Name **Autostart** **Version** **Status** **Actions**	If there are no AAF applications enabled and started, one of the following messages is displayed: • “AAF not activated”—AAF is not enabled • “AAF not started”—AAF is not yet started • “No AAF Application installed” When AAF is enabled and started, you can install an application. To install an application: 1. Click Browse... and navigate to the application you want to install. 2. Click the Install AAF Application button. For installed applications, the table shows the: • Application name • Autostart—true or false • Version • Status—started or stopped Use the Stop/Start, Uninstall, and Details buttons to manage your applications. For more information on the Details button, refer to *AAF—Customizing UI Elements* on source.sierrawireless.com.

13: I/O Configuration

The I/O tab in ACEmanager applies to all Sierra Wireless AirLink routers that feature I/O ports.

You can use the input/outputs on AirLink routers to generate reports based on a threshold being crossed, a switch being opened or closed, or the number of times a switch has changed state.

Use the Events Reporting screen to configure reports. (See Events Reporting Configuration on page 293.) Use the I/O screen to view the current state of the analog and digital inputs, to turn the relays on and off, and to configure the units you want used in the reports based on analog inputs.

The AirLink RV50 has:
- One pin (Pin 4 on the power connector) that can be configured as a digital input/output, relay output, or analog input.
- Pull-up is available for digital input.

More information

For more information, refer to the Hardware User Guide for the AirLink RV50.

Analog inputs

Analog inputs monitor a voltage range in small increments. This allows you to monitor equipment that reports status as an analog voltage. Examples include:
- Power supply voltage
- Temperature, weight, volume, flow represented as voltage
- An incremental gauge with a voltage output
- Vehicle battery voltage

The raw data for the changes being monitored is in volts, but you can use the I/O Configuration screen in ACEmanager to convert voltage to the desired units of measurement. See Transformed Analog on page 353.

Digital inputs

Digital inputs monitor contact closures on a switch. This allows you to monitor changes such as:
- When a door or latch is open or closed
- When a container is full or empty
- When a switch or valve is opened or closed
- The level of fuel in a vehicle (connected to an on/off sensor)
- When the trunk of a vehicle is opened or closed

You can use Events Reporting to generate reports and actions based on the digital input values.

Volts	Interpreted as
≤ 1.0	Digital 0
≥ 2.7	Digital 1

For more information on setting up reports, see Events Reporting Configuration on page 293.

Relay outputs

You can use relay outputs to trigger an intermediary switch and change the state of equipment.

Current State

The Current State screen allows you to view the current values (as of the last refresh) of analog and digital inputs, pulse counts for digital inputs, and raw and transformed values for analog inputs. You can also use this screen to change the current values for Relay outputs. This change occurs immediately without a reboot.

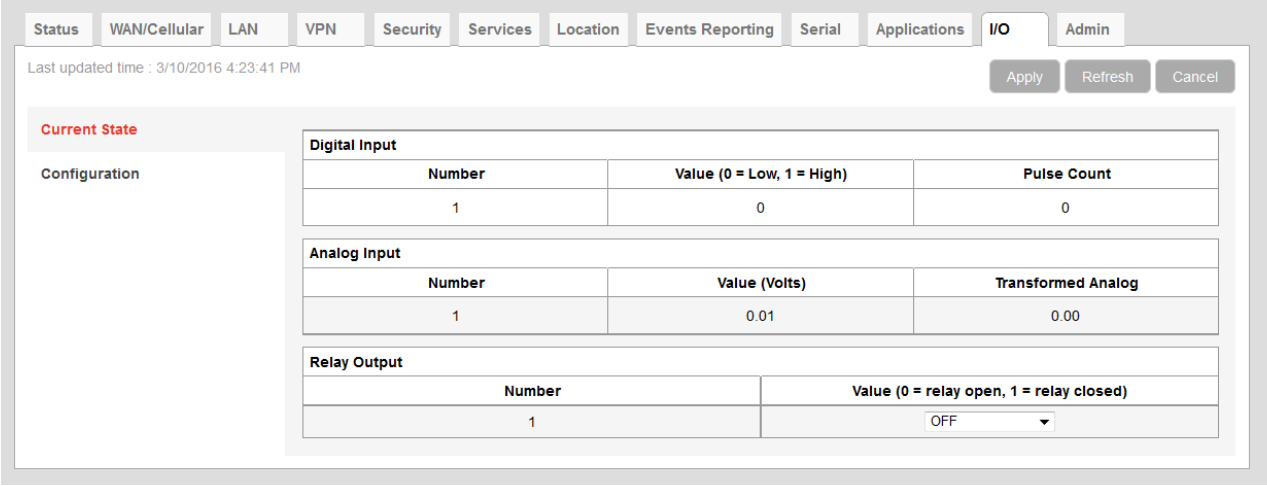


Figure 13-1: ACEmanager: I/O > Current State

Table 13-1: I/O: Current State

<table>
<tr><th>Command</th><th>Description</th></tr>
<tr><td colspan="2">Digital Input</td></tr>
<tr><td>Number</td><td>Displays the number of digital inputs. The corresponding hardware pins are:
<table><tr><th>Digital Input</th><th>Corresponding hardware pin</th></tr><tr><td>1</td><td>Pin 4 on Power connector</td></tr></table></td></tr>
<tr><td>Value</td><td>Displays the current value for the digital input:
• 0 —Low
• 1 —High
You can also use an AT command to read these values. See *DIGITALIN[n]? on page 532.</td></tr>
<tr><td>Pulse Count 1</td><td>The pulse count increments when the input value changes from high to low.
Note: To reset the pulse count to zero, reset the device to the factory defaults.</td></tr>
<tr><td colspan="2">Analog Input</td></tr>
<tr><td>Number</td><td>Displays the number of analog inputs. The corresponding hardware pins are:
<table><tr><th>Analog Input</th><th>Corresponding hardware pin</th></tr><tr><td>1</td><td>Pin 4 on Power connector</td></tr></table></td></tr>
<tr><td>Value (Volts)</td><td>Shows the current state of the analog input
The analog inputs report the voltage in volts. Range is 0–30 volts.
You can also use an AT command to read these values. See *ANALOGIN[n]? on page 532.</td></tr>
<tr><td>Transformed Analog</td><td>The analog input expressed in the configured units. See Transformed Analog on page 353.</td></tr>
<tr><td>Relay Output</td><td>Controls the internal current sink that you can use to drive a relay or for other use purposes where a switchable low side current sink is required. For more details refer to the hardware user guide.</td></tr>
</table>

Table 13-1: I/O: Current State

<table>
<tr><th>Command</th><th>Description</th></tr>
<tr><td>Number</td><td>Displays the number of relay outputs. The corresponding hardware pins are:
<table><tr><th>Relay Output</th><th>Corresponding hardware pin</th></tr><tr><td>1</td><td>Pin 4 on Power connector</td></tr></table></td></tr>
<tr><td>Value</td><td>Options are:
• OFF (default)—Relay open.
• Drive Active Low—Relay closed.
Note: You cannot set this field to Drive Action Low if the I/O line is already being used for Standby mode.
You can also use an AT command (see *RELAYOUT1 on page 533), an SMS command (see [prefix]relay x y on page 543), or a RAP command (refer to the Remote Application Protocol User Guide) to configure this field.
Note: Changes to this field go into effect immediately. No reboot of the AirLink router is necessary.</td></tr>
</table>

Pulse Count

Pulse Count details:

- Pulses are counted on falling edge (high to low).
- Repeated pulses cannot be counted when the device is powered off, or being reset. However, a single change in state while the device is powered off or being reset is counted properly.
- To reset the pulse count to zero, reset the device to the factory defaults.

Configuration

This screen allows you to configure the initial relay settings and to transform units of measurement for the analog inputs from volts to a more appropriate unit, if applicable. Generated reports use the transformed value configured on this screen.

For more information, refer to the Hardware Configuration User Guide for your AirLink router.

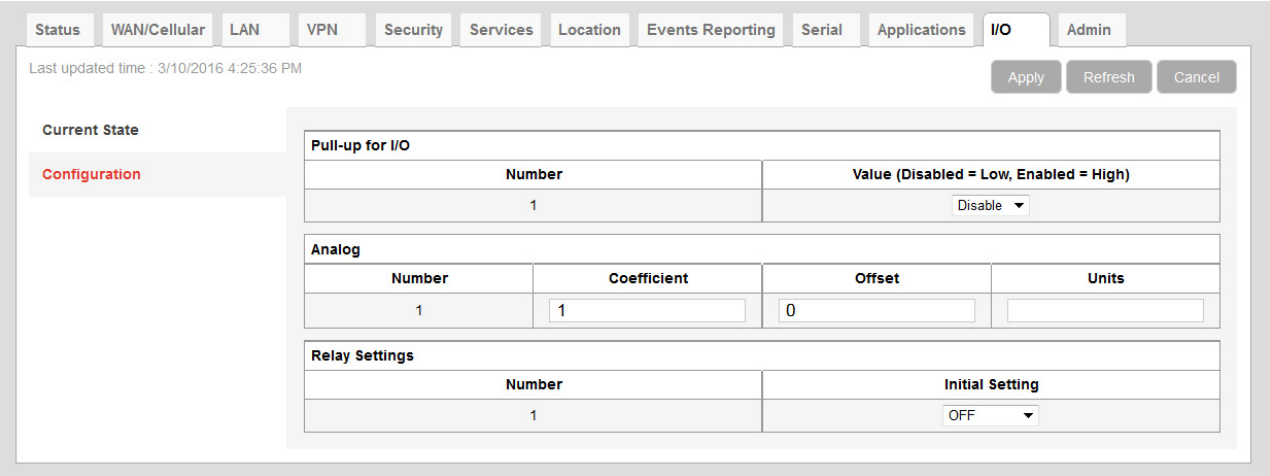


Figure 13-2: ACEmanager: I/O > Configuration

Field	Description
Pull-up for I/O	
Number	Displays the number of pull-ups. The corresponding hardware pins are: **Pull-up** | **Corresponding hardware pin** 1 | Pin 4 on Power connector

<table>
<tr><th>Field</th><th>Description</th></tr>
<tr><td>Value</td><td>Controls the internal pull-up resistor on the I/O line. Options are:
Disable—The pull-up is disabled. (Default)
Enable—The pull-up is enabled.
The pull-up voltage is based on V_{in}. For details, refer to the Hardware User Guide.
Note: You cannot enable the Pull-up for I/O if the I/O line is already being used for Standby mode.

Note: During bootup, the I/O settings remain in their default state: the internal pull-up resistor is disabled, and output current sink switch is open. After bootup, any custom I/O settings are applied. This may take approximately 30 seconds after the router is restarted or powered on.</td></tr>
<tr><td colspan="2">Analog</td></tr>
<tr><td>Number</td><td>Displays the number of analog inputs. The corresponding hardware pins are:<table><tr><th>Analog Input</th><th>Corresponding hardware pin</th></tr><tr><td>1</td><td>Pin 4 on Power connector</td></tr></table></td></tr>
<tr><td>Coefficient</td><td>This value may be found in the user guide for the equipment you want to monitor, or you can calculate it from information in the user guide. If this information is not available in the documentation that came with the equipment you want to monitor, contact the manufacturer.
For an example of how to calculate the coefficient, see Transformed Analog on page 353.</td></tr>
<tr><td>Offset</td><td>The offset (difference) between 0 volts and the equivalent value for the desired unit of measurement</td></tr>
<tr><td>Units</td><td>The unit of measurement used in event reporting for the parameter being monitored by the analog input
For example: degrees Celsius, degrees Fahrenheit, liters, mm, etc.</td></tr>
<tr><td colspan="2">Relay Settings</td></tr>
<tr><td>Number</td><td>Displays the number of relay outputs. The corresponding hardware pins are:<table><tr><th>Relay Output</th><th>Corresponding hardware pin</th></tr><tr><td>1</td><td>Pin 4 on Power connector</td></tr></table></td></tr>
<tr><td>Initial Setting</td><td>The initial setting for the current sink when the AirLink router is powered on
Options are:
ON
OFF (default)
Last Value (The value remains the same as it was before the AirLink router was powered down).
When you change this field, the corresponding digital input value on this screen reflects the change after a screen refresh.</td></tr>
</table>

Transformed Analog

The raw analog data is displayed in volts. However, that is not always the most convenient unit of measurement to view the data. The I/O Configuration screen enables you to transform the voltage readings to a more convenient unit of measurement, for example degrees Celsius or Fahrenheit for temperature, liters for volume, etc.

Step 1—Coefficient and Offset

Before you configure ACEmanager, you need to locate or calculate the coefficient and the offset values.

Consult the user documentation for the equipment you want to monitor. It should provide you with the coefficient to convert volts to the appropriate unit of measurement and the offset value (the difference between the equivalent value for 0 volts and 0), or provide information on equivalent values for voltage readings from which you can calculate the coefficient and offset. (If this information is not available in the user documentation, contact the manufacturer.)

For example, if the equipment monitors temperature, and has a scale from 0 volts to 30 volts, the equipment specifications should provide information similar to the following:

0 V is equivalent to –20°C

30 V is equivalent to 100°C

This is expressed algebraically as follows:

$$a \times 0V + b = -20C$$

$$a \times 30V + b = 100C$$

where:

a = coefficient

b = offset

For this example, you can calculate a as follows:

$$(a \times 30V + b) - (a \times 0V + b) = 100C - (-20)$$

$$a \times 30V = 120V$$

$$a = 4$$

To calculate b, substitute a into the first equation above:

$$4 \times 0V + b = -20$$

$$b = -20$$

Step 2—Configure ACEmanager

For each of the analog inputs you want to configure:

1. In ACEmanager, go to I/O > Configuration.

2. Enter the values for the coefficient and offset. (In this example, the coefficient is 4 and the offset is –20.)
3. Enter the desired unit of measurement. (In this example, the unit of measurement is C, for degrees Celsius).

ACEmanager shows the value of the transformed analog input as temperature in C.

Note: A reboot is required after configuring the transformed analog values.

14: Admin

Change Password

For system security reasons, ensure that you change the default password of the RV50.

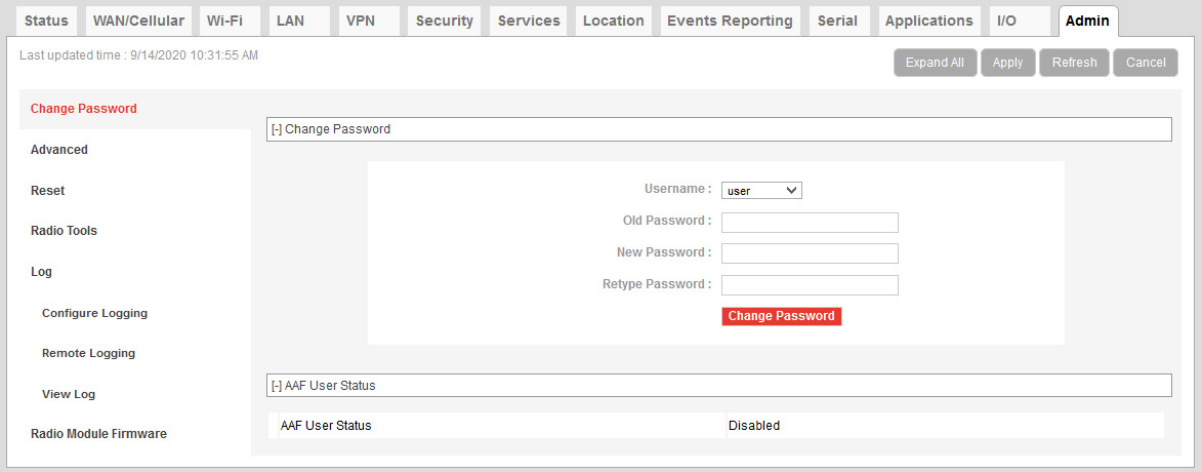


Figure 14-1: ACEmanager: Admin > Change Password

To change the default password:

1. Select the User Name associated with the password you want to change: user or sconsole.

   (To create an AAF user password, see AAF User Password on page 356.)

2. Enter the old password.
3. Enter the new password twice.

   The new password must be 8 to 32 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive.

Note: If the password is lost, the only way to recover access to the AirLink router is to press the hardware Reset button to reset all device settings to factory default. After resetting to factory defaults, the user password will be reset to the default password. If the router supports unique default passwords, the default password will be printed on the device label. Note that using the Reset button also resets the M3DA password to the default password.

To reset all settings to factory default, press the hardware Reset button for between 7 and 20 seconds (release the button when the Power LED flashes red).

If the Reset button has been disabled (using the Reset Button Configuration field on the Admin > Advanced screen) prior to the password being lost, the only way to recover access to the AirLink router is through AirLink Management Services, for which an account is required.

4. Click Change Password.

If you want to confirm that the password has been changed, log out and then log in with the new password.

AAF User Password

An AAF user password is required if you want to use ALEOS Application Framework (AAF) to develop your own applications to run inside an AirLink router. This password is used when installing an AAF application from DevStudio onto the router.

To enter an AAF user password:

1. In ACEmanager, go to Admin > Change Password.
2. From the User Name drop-down menu, select AAF user.

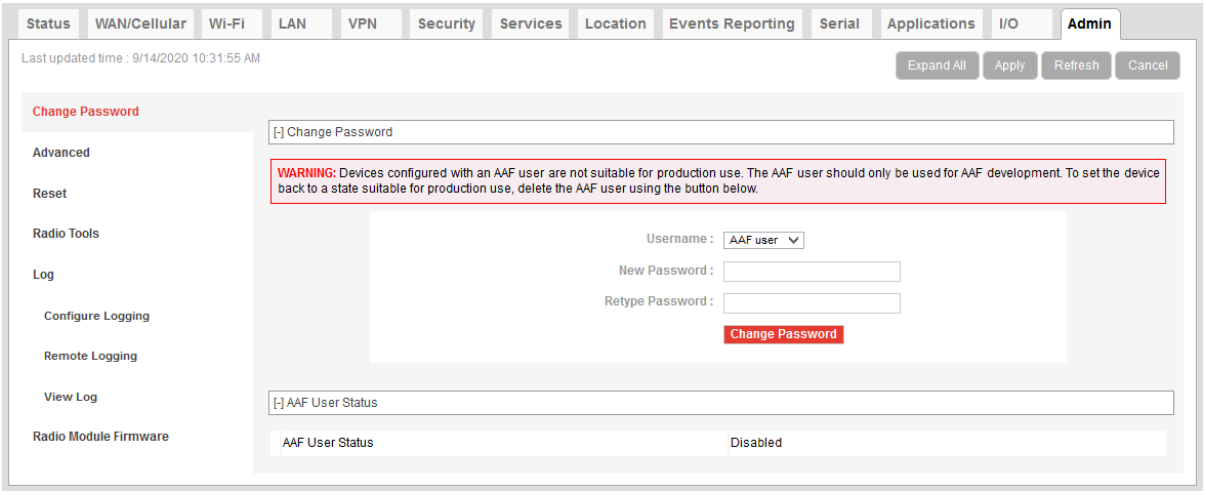


Figure 14-2: ACEmanager > Change Password (AAF user)

3. Enter the new password twice and click Change Password.

   The password can be 4 to 100 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive.
4. Reboot the router.

For more information on using ALEOS Application Framework, see page 344.

Advanced

The Advanced screen presents features that should be rarely changed and will affect the operation of the device.

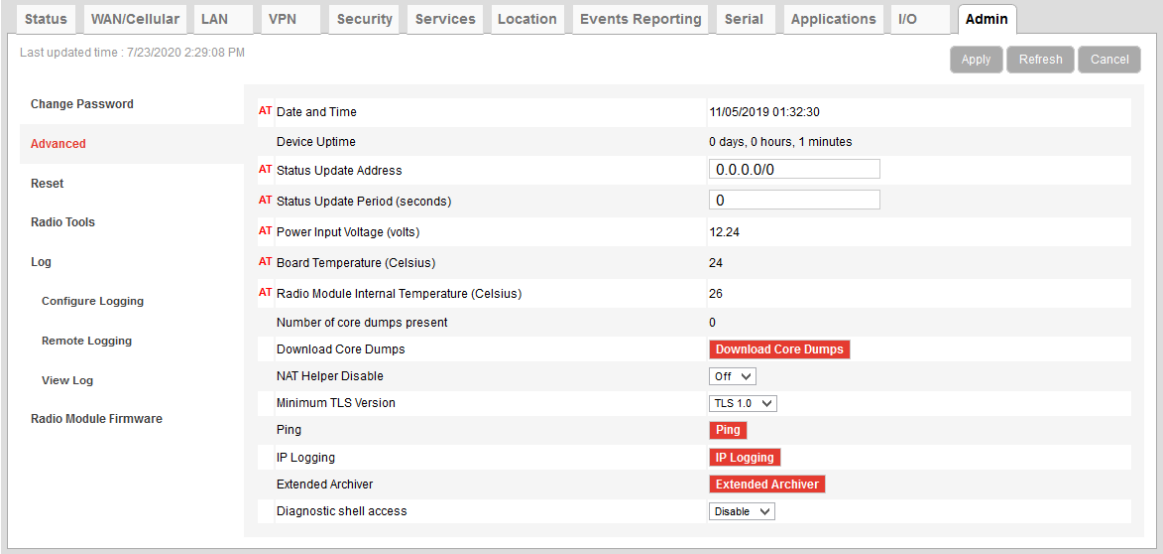
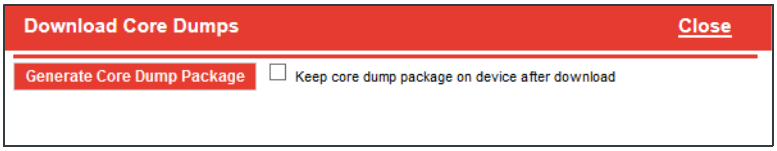
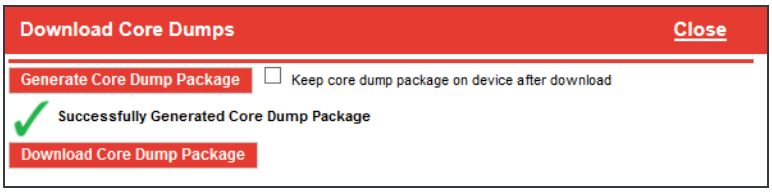
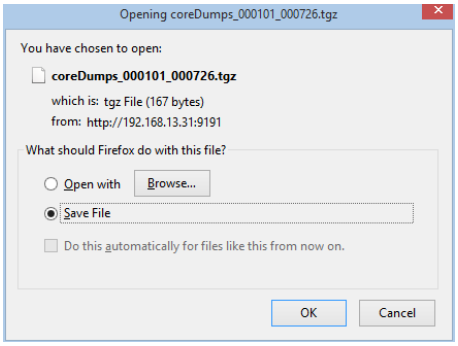
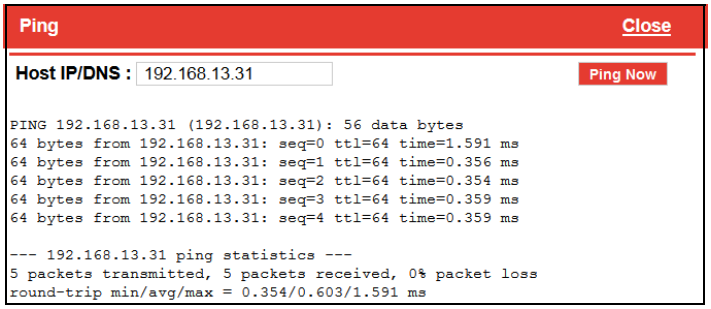
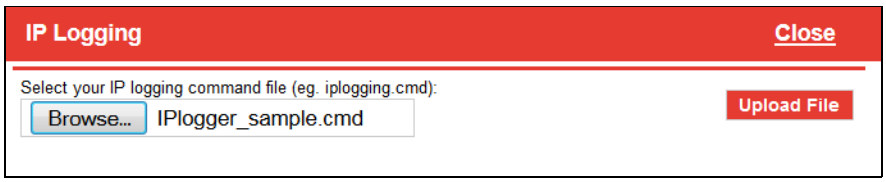


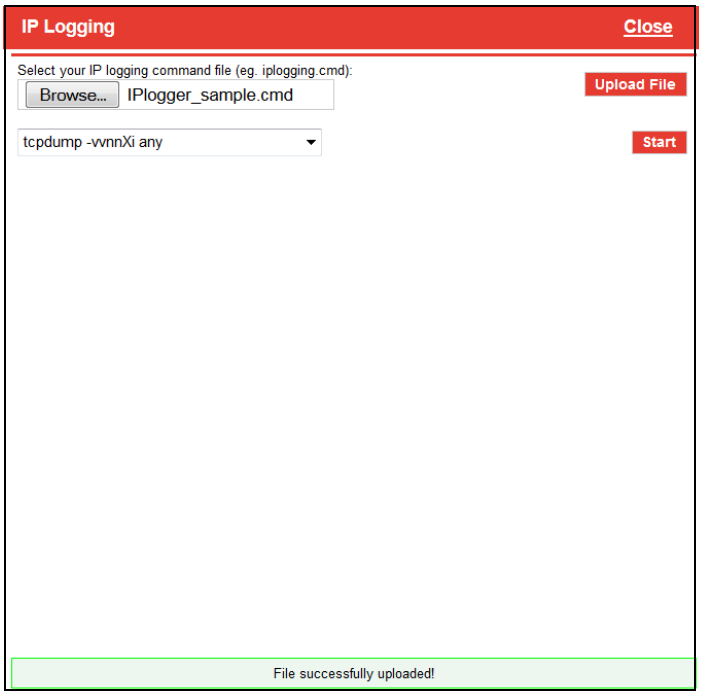
Figure 14-3: ACEmanager: Admin > Advanced

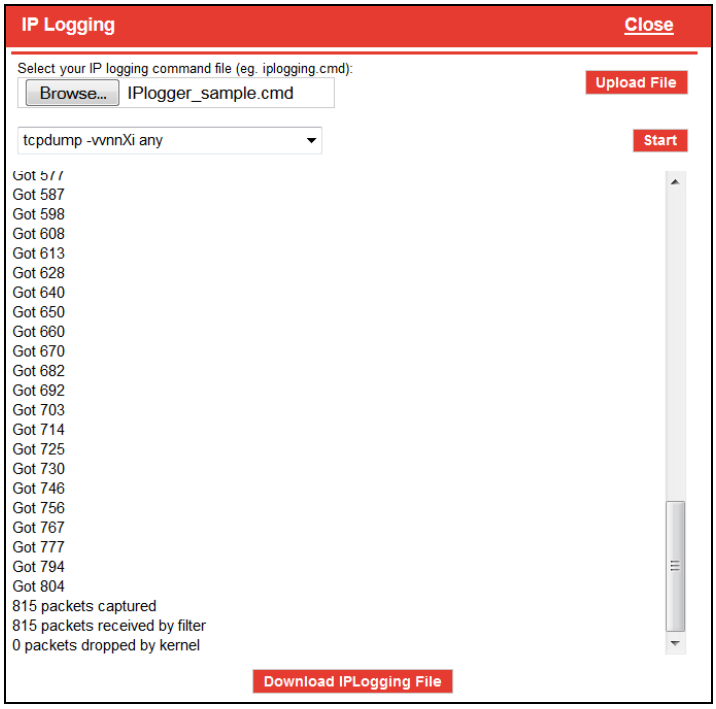
Field	Description
General	
Date and Time	Queries the internal clock. The date and time are always specified in 24-hour notation (UTC). • mm/dd/yyyy=date in month/day/year notation • hh:mm:ss=time in 24-hour notation
Device Uptime	Length of time since the router was last rebooted (in days, hours and minutes)
Status Update Address	Enter the device Name/Port. Name is the domain name or IP address, and Port is the port of the device where the device status updates (in XML format) will be sent. This report can be sent to a LAN connected device (e.g., 192.168.13.100/1122) or a remote location (e.g., newb.eairlink.com/17000).
Status Update Period (seconds)	The time interval (in seconds) when a status update should be sent
Power Input Voltage (volts)	Displays the power input voltage in volts. If the input voltage ground is connected to the AirLink router case (without serial connection), this value reads .3 V (approx.) less; if ground is connected (with serial connection), the value reads .3 V (approx.) more.
Board Temperature (Celsius)	Displays the board temperature in degrees (Celsius)
Radio Module Internal Temperature (Celsius)	Displays the temperature of the internal radio module in degrees (Celsius).

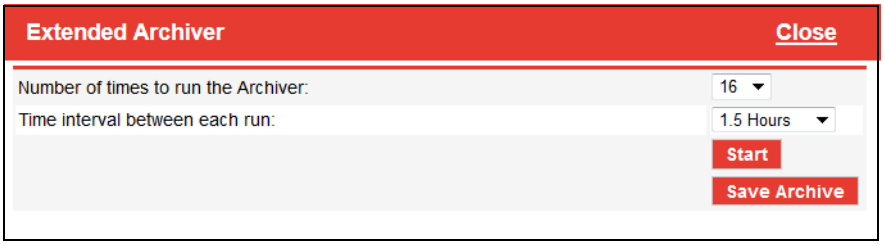
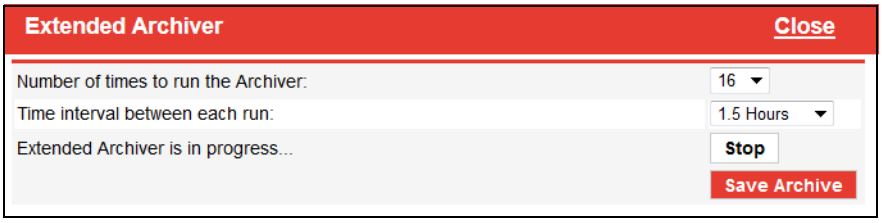
Field	Description
Number of core dumps present	Shows the number of core dumps stored on the system A core dump is produced if a software component on the router crashes, leading to a restart of the component or reboot of the system.
Download Core Dumps	As part of the troubleshooting process, you may be asked to download the core dumps and send them to Sierra Wireless or your distributor. If asked to do so: 1. Click the Download Core Dumps button. The following window appears.  2. If you are instructed to do so by Sierra Wireless Tech Support, select the check box beside “Keep core dump package on device after download”. Otherwise, leave the check box unselected. 3. Click Generate Core Dump Package.  4. Once you see the message that the Core Dump Package has been successfully generated, click Download Core Dump Package, select Save File and click OK.  5. Navigate to where you want to save the file.

Field	Description
NAT Helper Disable	The NAT helper functions are used to parse traffic on well-known protocols/port combinations. In most cases, leave the default setting. However, if you are running a protocol on one of the well-known port that is not normally associated with that port, traffic may not be parsed properly, or may be dropped completely. In that case, use this field to disable the NAT helper functions. The NAT helper functions are used to enable IP services that create temporary TCP or UDP ports. For example, FTP (TCP 21), SIP (UDP 5060) and SNMP (UDP 161). If you are running non-standard protocols on these ports, you may need to disable the NAT helper functions in order for the firewall to operate The NAT helper functions are used to enable IP services that create temporary TCP or UDP ports. For example, FTP (TCP 21), SIP (UDP 5060) and SNMP (UDP 161). If you are running non-standard protocols on ports that use the NAT helper functions, you may need to disable the NAT helper functions in order for the firewall to operate. Options are: • Off—NAT helper functions are operational (default) • On—NAT helper functions are disabled.
Minimum TLS Version	Sets the minimum TLS version that can be used for secure connections. When set to TLS 1.3, for example, connection attempts using a lower version will be blocked. **Important:** *Support for the insecure ciphers TLS 1.0 and TLS 1.1 has been removed in ALEOS 4.16.0. Note that some older equipment may still use these ciphers and AirLink devices running ALEOS 4.16.0 or later will no longer be able to communicate with any equipment using these insecure ciphers.* By default (when set to TLS 1.2) the RV50 will make outbound connection attempts using the most secure layer (TLS 1.3) and fall back to other layers if the remote host does not support it. Options are: • TLS 1.2 (default) • TLS 1.3
Ping	Use this button to confirm that a connected device is responding. 1. Click Ping. 2. In the pop-up window, enter the device IP address or DNS name and click Ping Now. 

Field	Description
IP Logging	IP Logging is used to troubleshoot issues such as: • Problems with the LAN or WAN connection to an AirLink router • Uncertainty about where a packet is coming from • Issues with port forwarding not working properly IP Logging enables you to log network traffic and save it in a form that can be analyzed by Sierra Wireless engineers. Before using IP Logging, contact your authorized AirLink reseller or Sierra Wireless representative to discuss the issue you are observing and obtain a .cmd file to capture the appropriate related IP traffic. When you receive the file, save it to your computer's hard drive. To use IP logging: 1. Obtain a command (.cmd) file from Sierra Wireless. 2. In ACEmanager, go to Admin > Advanced and click IP Logging. 3. In the pop-up window, click Browse and navigate to the command file you received from Sierra Wireless. 4. Click Open. The file name appears in the field beside the Browse... button.  5. Click Upload File.

Field	Description
IP Logging (continued)	6. Once you see a message at the bottom of the window saying that the file has been successfully uploaded, select a command from the drop-down menu, as advised by your support contact.  7. Click the Start button. *Note: If you are running more than one command, run each command sequentially and save the results before selecting the next command to run. Running a new command or re-running the same command wipes out the results from the previous run.* When the logging is complete, the log shows the number of packets captured, received, and dropped. *Note: If the log shows only "Got 0", no logs were captured. Contact Sierra Wireless.*

Field	Description
IP Logging (continued)	 8. Once the logging is compete, click the Download IP Logging File button at the bottom of the screen, save the tarred gzip file (file extension .tgz) to your computer, and email it to your support contact.

Field	Description
Extended Archiver	Extended Archiver is a troubleshooting tool that enables you to collect logs covering an extended period of time. Before using it, contact your authorized AirLink reseller or Sierra Wireless representative to discuss the problem. To start the process: 1. Click Extended Archiver. 2. Select the following options, as advised by Sierra Wireless: • The number of times to run the archiver (1–25; default is 16) • The interval between runs (30 minutes, 1 hour, 1.5 hours, 2 hours, 2.5 hours, 3 hours, 3.5 hours, 4 hours, 4.5 hours, 5 hours, 5.5 hours, 6 hours, or 6.5 hours; default is 1.5 hours)  3. Click Start. The Extended Archiver saves the current set of logs. It waits for the configured interval and then collects another set of logs, which are saved to the same file. This process continues for the number of times the Archiver is configured to run. At any time, you can click Save Archive. The logs collected to that point are saved and the process continues.  4. Once the process is complete, click Save Archive, save the tarred gzip file (file extension .tgz) to your computer, and email it to your support contact. **Stopping and Restarting the Extended Archiver** After you click the Start button, it changes to Stop. To stop the process: 1. Click Save Archive if you want to save the logs already collected. 2. Click Stop. Logs not already saved will be lost. If desired, you can change the settings and restart the process. *Note: The Extended Archiver settings and the collected logs persist over reboots. Once the reboot is complete, the process resumes.*
Diagnostic shell access	When enabled, this field allows Sierra Wireless Tech Support personnel to locally access the diagnostic shell on your router. It should be left at the default setting unless Sierra Wireless TechSupport asks you to change it.

Reset

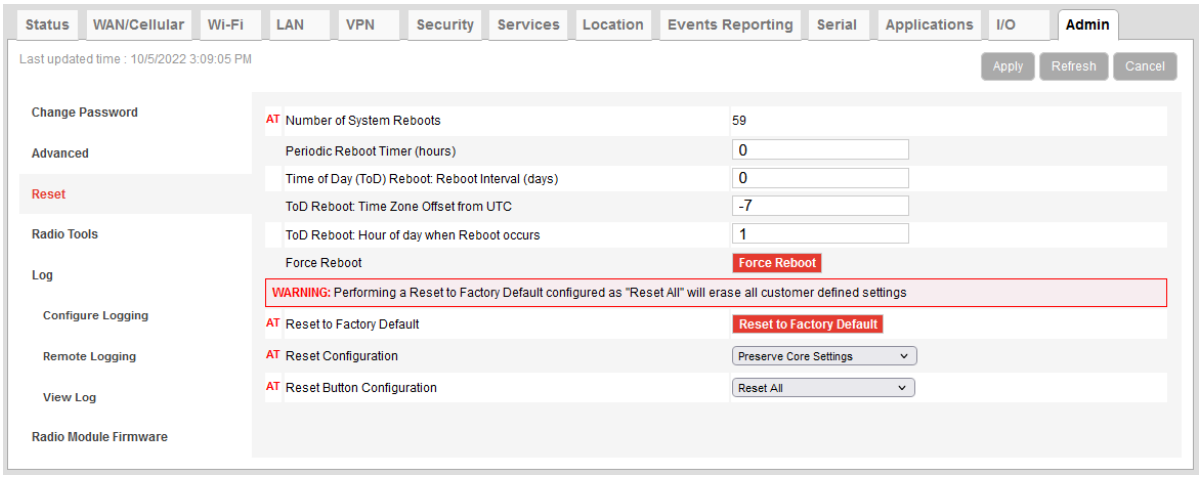
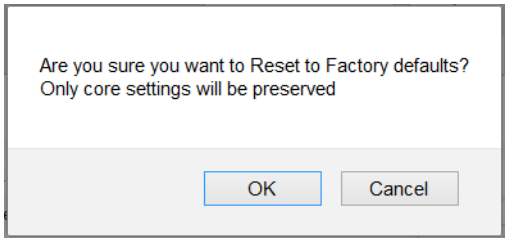


Figure 14-4: ACEmanager > Admin > Reset

Field	Description
Number of System Reboots	Count of the number of system reboots over the life of the device or since the last device reboot
Periodic Reboot Timer (hours)	Reboots the router after the specified number of hours. 0 = Disabled
Time of Day (ToD) Reboot: Reboot Interval (days)	Number of days between reboots 0 = Disabled Example: If this field is set to 3, the router reboots every third day.
ToD Reboot: Time Zone Offset from UTC	Time zone adjustment (Offset in easterly direction from UTC Time) Possible values are -12...12 Example: Pacific Standard Time would be -7
ToD Reboot: Hour of day when Reboot occurs	The local hour of the day when the reboot occurs Possible values are 0–23 Example: 4 is 4:00 am
Force Reboot	Click to force the RV50 to reboot when other means (such as the Reboot button on the Toolbar) are not successful. Force Reboot can be used by Sierra Wireless as a means to recover a router during advanced investigations.

Field	Description
Reset to Factory Default	Resets the RV50 and its settings according to the Reset Configuration (see Reset Configuration on page 365. After clicking Reset to Factory Default, a confirmation message indicates which settings are affected as part of the reset.  *Note: After resetting the device to full factory defaults (the Reset Configuration is set to Reset All or Preserve Only User Password), if you are using a management service like ALMS or AMM, Sierra Wireless recommends synchronizing the device again via the management service. The re-synchronization enables the management tunnel to re-establish itself.*
Reset Configuration	The Reset Configuration lets you select how the ACEmanager Reset to Factory Default button behaves. The different options determine the types of settings that are reset and the types of settings that are preserved after the RV50 resets. Options are: • Reset All—All settings, including network settings and passwords, are returned to the factory default values on Reset to Factory Default. After clicking Reset to Factory Default, a confirmation message appears. After confirming that you want to continue, a warning appears, notifying you that passwords will be reset. • Preserve Only User Password—All settings except the ACEmanager (user) password are returned to the factory default values on Reset to Factory Default. • Preserve Core Settings—(default) Setting the Reset Configuration to Preserve Core Settings preserves some predetermined settings that enable the RV50 to stay online after a Reset to Factory Default. The following network settings are preserved:

Field	Description
Reset Configuration (continued)	• • User Password • M3DA Protocol Password • Network User ID (SIM 1, SIM 2) • Network Password (SIM 1, SIM 2) • Set Carrier (Operator) Selection • Network Authentication Mode (SIM 1, SIM 2) • APN Type (SIM 1, SIM 2) • Select from the List (APN value) (SIM 1, SIM 2) • User Entered APN (APN value) (SIM 1, SIM 2) • Backup Network Authentication Mode (SIM 1, SIM 2) • Backup Network User ID (SIM 1, SIM 2) • Backup Network Password (SIM 1, SIM 2) • SIM Card PIN code (SIM 1, SIM 2) • Primary SIM slot • Secondary SIM slot • Setting for Band Profile • Setting for Band26 • Setting for Band41 • Status of the last PIN lock/unlock attempt (SIM 1 and SIM 2) • Service Domain Preference • Reset Button Configuration • Preserve AAF Apps • Reset template name • ALMS Enabled/Disabled status • ALMS Name (Device name in ALMS) • ALMS Device Initiated Interval • ALMS MSCI Server URL • ALMS MSCI Auto Synchro • ALMS SSL Verify Peer • ALMS LWM2M Keep Alive Interval • ALMS LWM2M Register On Startup • HTTP Server and ACEview Services • Reset Configuration • Network Operator Switching Enabled/ Disabled • Default radio module firmware carrier • ACEmanager Remote Access • SMS Mode • SMS Prefix • SMS Password • Enabled Trusted Phone • Trusted Phone List • Every trusted phone number in the list • Low Voltage Standby Mode • Standby Qualification Period (seconds) • Standby Voltage (100 milliVolts) • Resume Immediately at Voltage (100 milli-Volts) • Ethernet Mode • Ethernet WAN Mode • Static WAN IP • Static WAN Netmask • Static WAN Gateway • Static WAN DNS1 • Static WAN DNS2 AMM Management Tunnel Enabled • AMM Management Tunnel Remote Port • AMM Management Tunnel Username • AMM Management Tunnel Password • Private AMM Certificate

Field	Description
Reset Configuration (continued)	• Reset to Custom Configuration—Allows you to reset the device to a custom configuration file, with the option to preserve AAF Apps. For more information, see Reset to Custom Configuration on page 367.
Reset Button Configuration	Configures the functionality of the hardware Reset button. When not set to Disabled, pressing the hardware Reset button for 7–20 seconds reboots the RV50 and resets it according to the selected Reset button configuration. (When resetting the device to its reset configuration, release the Reset button when the power LED flashes red.) • Disabled—Pressing the hardware Reset button reboots the RV50, but does **not** reset any of its settings. • Reset All—All settings, including network settings and passwords, are returned to the factory default values. • Preserve Core Settings—(default) Setting the Reset Button Configuration to Preserve Core Settings preserves some predetermined settings that enable the RV50 to stay online after a Reset to Factory Default (for a list of settings, see Reset Configuration on page 365). • Reset to Custom Configuration—Allows you to reset the device to a custom configuration, with the option to preserve AAF Apps. For more information, see Reset to Custom Configuration on page 367. *Note: This field only affects the **hardware** Reset button on the device. You can always use the "Reset to Factory Default" button in ACEmanager to reset the device.* *Note: If this field is set to "Reset All" and the default login password is subsequently lost, the only way to regain access to the AirLink router is through AirLink Management Service (account required).*

Reset to Custom Configuration

The Reset Configuration and Reset Button Configuration settings have an option for Reset to Custom Configuration. The Reset to Custom Configuration option allows you to use the Reset to Factory Default button (either in ACEmanager or using the hardware Reset button) to reset the RV50 to a reset configuration stored on the device. The reset configuration can be either a template (see Saving a Router Configuration as a Template on page 20) or a database backup uploaded to the device or generated by the device and saved as the reset configuration.

Setting the Reset Configuration and Reset Button Configuration to Preserve Core Settings preserves some predetermined settings that enable the RV50 to stay online after a reset to factory default. Setting the Reset Configuration to Reset to Custom Configuration allows the full configuration of a working router to be preserved.

The additional settings for configuring the Custom Reset settings are shown in Figure 14-5.

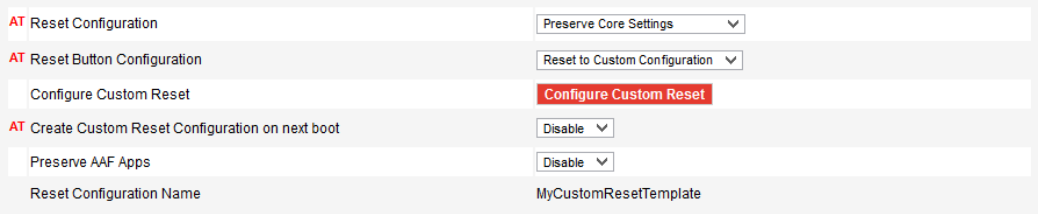


Figure 14-5: Custom Reset Configuration settings

The additional settings are:

- Configure Custom Reset—Click this button to add a custom reset configuration file to the non-volatile memory of the RV50 (see the procedure below).
- Create Custom Reset Configuration on next boot—Enable the RV50 to back up its configuration the next time it reboots. This creates a “restore point” that the RV50 uses for Reset to Factory Default when the Reset Configuration is set to Reset to Custom Configuration.

Note: Sierra Wireless recommends using this method, as it is the easiest way to create a reset configuration.

- Preserve AAF Apps—Set to Enable to preserve AAF applications on the RV50 during a reset to custom configuration.

Note: Because user passwords are not stored in device configuration files, user passwords are reset to default after resetting the RV50 to a custom configuration. Please ensure you change the default passwords afterwards.

The Reset Configuration Name (shown as a status field in Figure 14-5) appears after you have uploaded a custom reset configuration file.

To upload a custom reset configuration file:

1. Click Configure Custom Reset.
   The Reset Configuration screen appears.

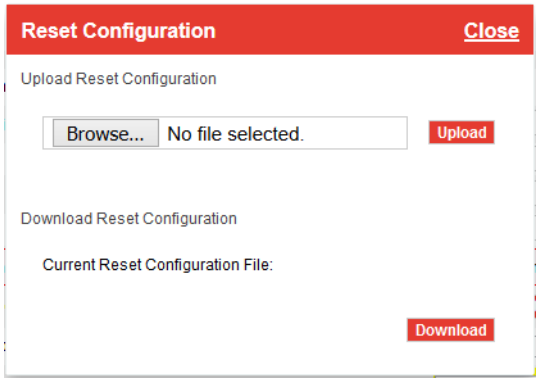


Figure 14-6: Reset Configuration screen

2. Click Browse... to locate your file, and then click Open. The file can either be a template or custom reset configuration backup file.
3. Click Upload.

The custom reset configuration file uploads to your device and the file name appears on the Reset Configuration screen and the Reset Configuration Name field shown in Figure 14-5.

Radio Tools

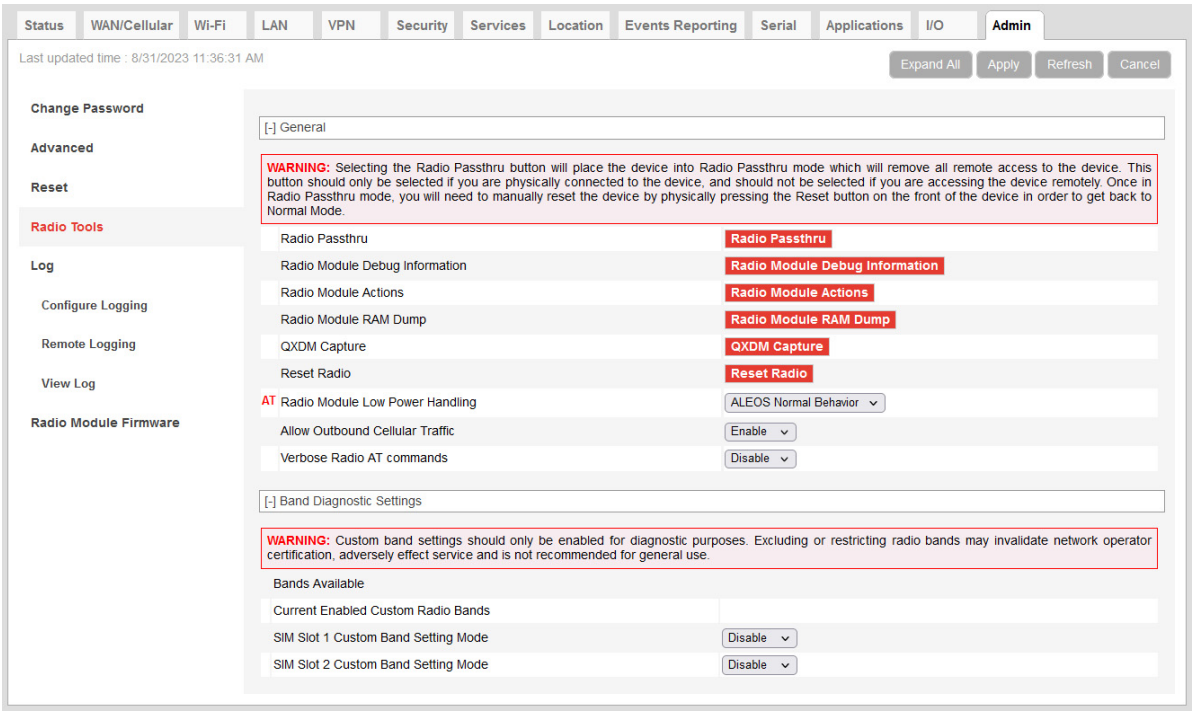
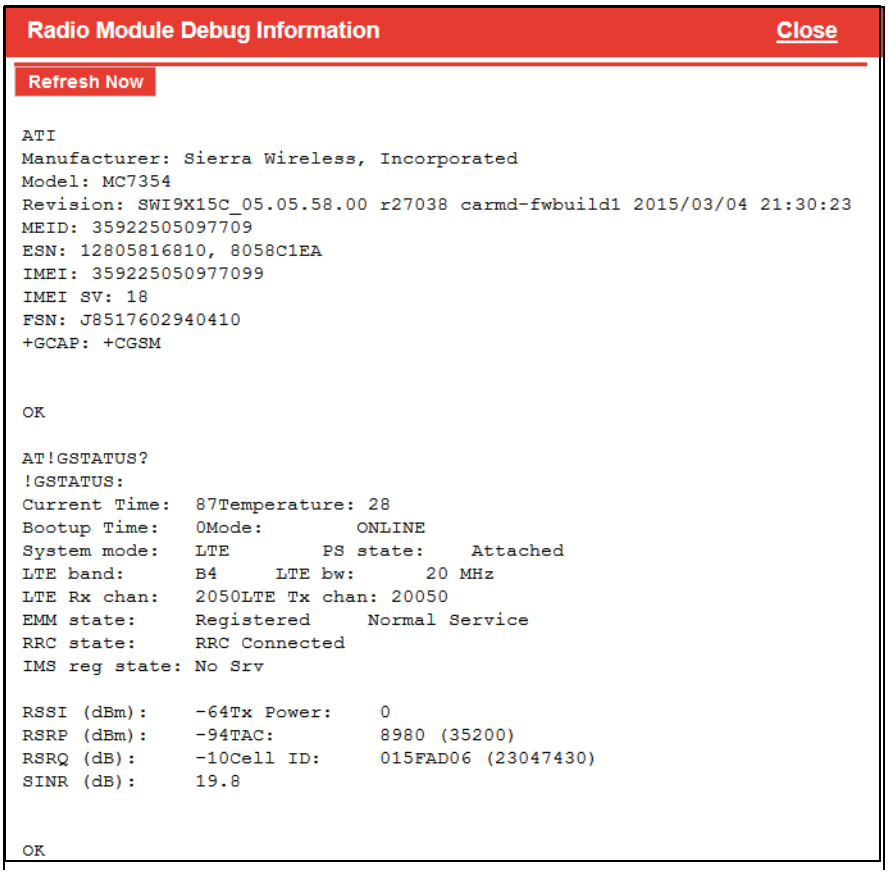
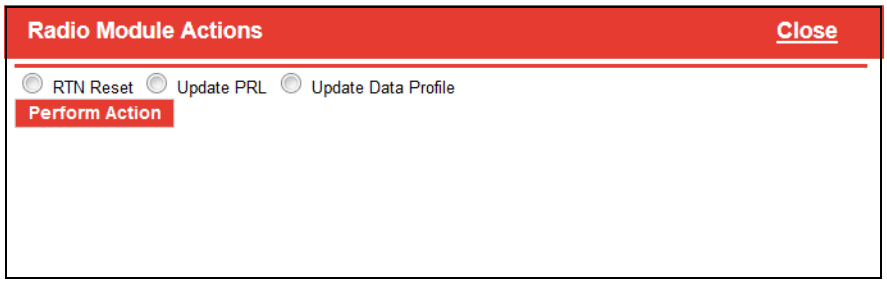


Figure 14-7: ACEmanager > Advanced > Radio Tools

Field	Description
General	
Radio Passthru	See Radio Passthru on page 372.

Field	Description
Radio Module Debug Information	For radio module debug information: 1. Click the Radio Module Debug Information button.The following screen appears:  2. Click Refresh Now. 

Field	Description
Radio Module Actions	This feature only applies to radio modules running on the Sprint Network. Use this button only if advised to do so by Sprint representative. 1. Click the Radio Module Actions button.  2. Select the desired option: • RTN Reset—Resets the radio module to pre-activated state • Update PRL—Updates the Preferred Roaming List • Update Data Profile—Updates the data profile 3. Click Perform Action.
Radio Module RAM Dump	*Note: This feature is available to provide enhanced ability to collect information under the direction of the AirLink Technical Support team. This feature should not be used unless explicitly directed by the Technical Support team.*
QXDM Capture	*Note: This feature is available to provide enhanced ability to collect information under the direction of the AirLink Technical Support team. This feature should not be used unless explicitly directed by the Technical Support team.*
Reset Radio	Click to force reboot of the radio. A radio reboot may be necessary when performing diagnostic procedures.
Radio Module Low Power Handling	Controls how ALEOS handles device operation when the radio module is in Low Power mode. This feature is intended for testing and diagnostic purposes, not as part of normal device operation. Options are: • ALEOS Normal Behavior (default) • ALEOS does nothing
Allow Outbound Cellular Traffic	Enables or disables outgoing traffic on the cellular interface. This feature is intended for testing and diagnostic purposes, not as part of normal device operation. Options are: • Enable (default) • Disable

Field	Description
Band Diagnostic Settings	
Warning: *These settings are intended for diagnostic purposes and should only be modified under the guidance of Sierra Wireless or your service provider. Excluding or restricting radio bands may invalidate network operator certification, adversely affect service and is not recommended for general use.*	
The Diagnostic Settings allow you to select which bands to use, either by excluding certain bands, or by restricting the RV50 to using the bands you specify.	
Bands Available	Available radio bands based on the selected Setting for Band. See Setting for Band on page 552.
Current Enabled Custom Radio Bands	This status field displays the custom band settings for the active SIM card. • Not Enabled—Custom band setting mode is disabled. • All bands excluding bands [x, y]—Bands affected when the mode is set to Exclude. • Bands restricted to [x, y]—Bands affected when the mode is set to Restrict.
SIM Slot 1 Custom Band Setting Mode	Select the type of custom band settings for SIM slot 1. Options are: • Disable (default) • Exclude—Exclude specified bands from operating. After selecting Exclude, an Exclude Bands field appears, in which you can enter a comma-separated list of bands. • Restrict—Limit the RV50 to using specified bands. After selecting Restrict, a Restrict Bands field appears, in which you can enter a comma-separated list of bands.
SIM Slot 2 Custom Band Setting Mode	Select the type of custom band settings for SIM slot 2. Options are: • Disable (default) • Exclude—Exclude specified bands from operating. After selecting Exclude, an Exclude Bands field appears, in which you can enter a comma-separated list of bands. • Restrict—Limit the RV50 to using specified bands. After selecting Restrict, a Restrict Bands field appears, in which you can enter a comma-separated list of bands.

Radio Passthru

Radio Passthru allows a direct connection, using USB, to the internal radio. Normal cellular radio operation is suspended while Radio Passthru is enabled.

Radio Passthru is generally used only in certain troubleshooting scenarios.

The hardware bypass remains in effect until the router is rebooted.

Note: Because Radio Passthru is not USB/net or USB/serial, a different set of drivers is required to connect to the radio installed inside an AirLink router. Additionally, while it is possible to send AT commands to the radio using a terminal connection, there are software applications designed to communicate with the radio directly. If you need to use Radio Passthru, contact your Sierra Wireless AirLink representative to obtain the needed drivers and/or software application.

To start and end a Radio Passthru session:

1. Connect your computer to the router through the router USB port.
2. Ensure the Network Watchdog and Cellular Watchdog are disabled to prevent the router rebooting while in Radio Passthru mode. See Network Watchdog on page 72 and Cellular Watchdog on page 86.

3. Reboot the router.
4. On the Admin > Radio Tools page, click Radio Passthru.
5. To finish the Radio Passthru session, reboot the router.

Log

The Log file is a system log of the AirLink RV50.

The Logging configuration screen enables you to configure log verbosity and display filtering. The View Log screen enables you to view and save logs. The logs are in plain text.

You can configure logging for every major router function, as well as for activity on the following interfaces:

- RS232 Serial
- USB Serial (only available when configured to use AT mode for USB Serial. See USB Device Mode and USB Serial Mode on page 136.)

Configure Logs

Important: *All log levels should be left at default levels (Notice) unless otherwise instructed by Sierra Wireless.*

To configure what you want to include in the logs:

1. In ACEmanager, go to Admin > Log.

Figure 14-8:

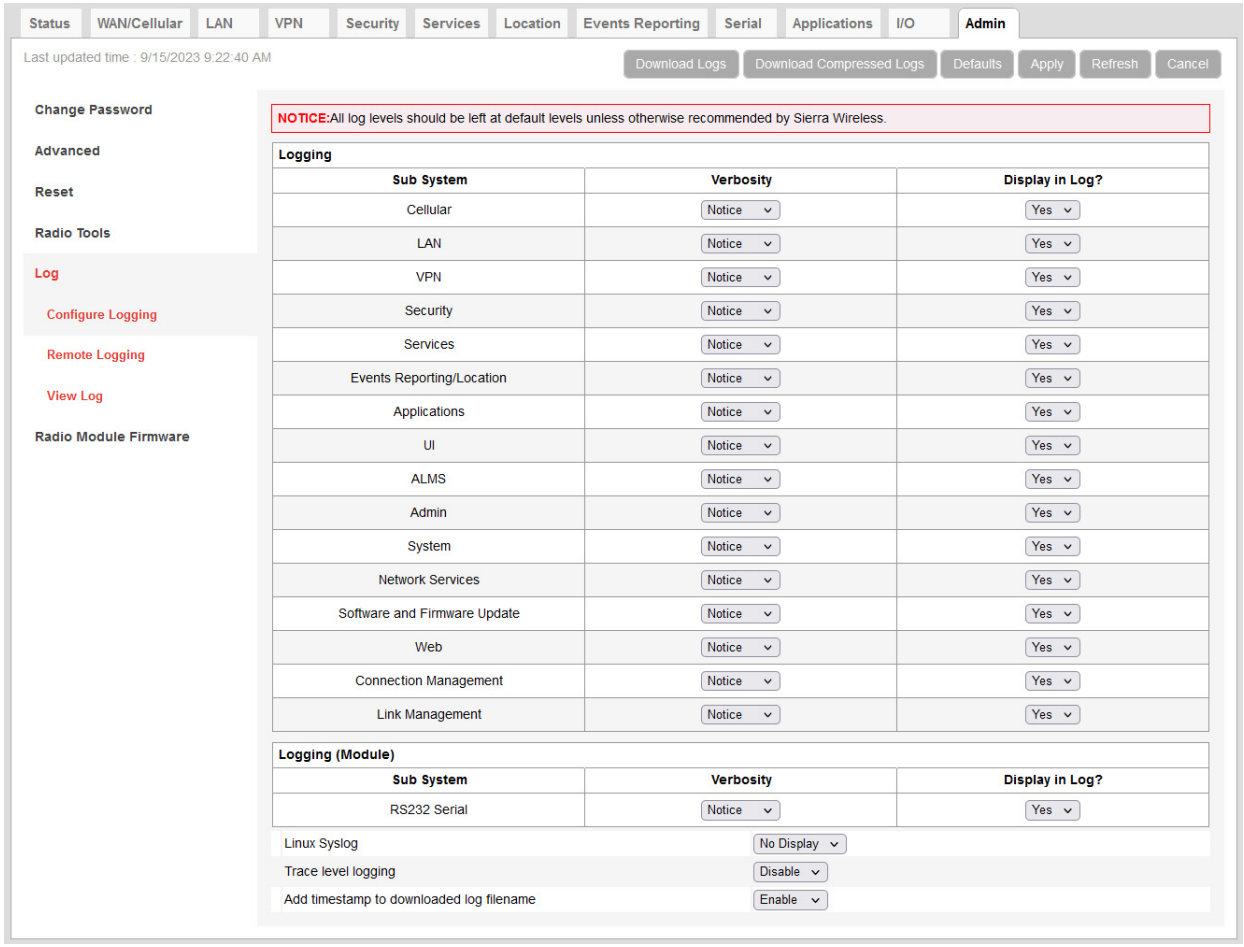


Figure 14-9: ACEmanager: Admin > Log > Configure Logging

2. For each subsystem listed:

   a. Select whether or not to display it in the log.

   Separate filters, based on subsystem and severity, are applied when the messages are generated and when the messages are displayed. The following severity levels are supported for filtering in the drop-down lists for verbosity:

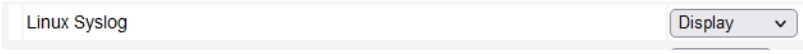
   - Error
   - Warning
   - Notice (default)
   - Info (information)
   - Debug

   Important: *Ensure that you return all log levels to default (Notice) after completing a trouble-shooting session. Logs should never be left at levels above the default (Notice) for an extended period of time.*

   b. Select the verbosity level.

Note: Some log messages are only displayed if you display Linux Syslog. For example, If you are debugging a VPN or LAN setup, the relevant information is only displayed in the Linux Syslog.

3. Optional: To display Linux Syslog in the View Logs screen:
   a. In the drop-down menu beside Linux Syslog, select Display.



Note: At any point, you can click the buttons on the upper right portion of the screen to:

- *Download logs to your computer*
- *Download a compressed version of the logs to your computer*
- *Refresh the screen*
- *Cancel the selected settings*
- *Return the screen to the Default settings.*

4. Click Apply.
5. If you have changed any of the verbosity levels or the Linux syslog setting:
   a. Reboot the AirLink router.
   b. Log into ACEmanager, go to Admin > Log.

Trace Level Logging

Use this option only if you are specifically asked to do so by Sierra Wireless or an authorized distributor.

To enable trace level logging:

1. Go to Trace level logging at the bottom of the page, and select Enable.



2. Click Apply.
3. On the left menu, click View Log.

Add Date and Time to log filenames

Use this option only if you are specifically asked to do so by Sierra Wireless or an authorized distributor.

To enable or disable adding the date and time to the log file name:

1. Go to Add timestamp to downloaded log filename, and select the desired option. This setting is enabled by default.



2. Click Apply.

When this setting is enabled, the resulting filename for the downloaded log file will follow the format *yyyymmdd_hhmmss_filteredlogs.txt*.

Remote Logging

Remote logging enables you to send logs to a remote server.

To configure remote logging[1]:

1. In ACEmanager, go to Admin and from the menu on the left, select Remote Logging.
2. In the Remote Syslog field, select Enable.

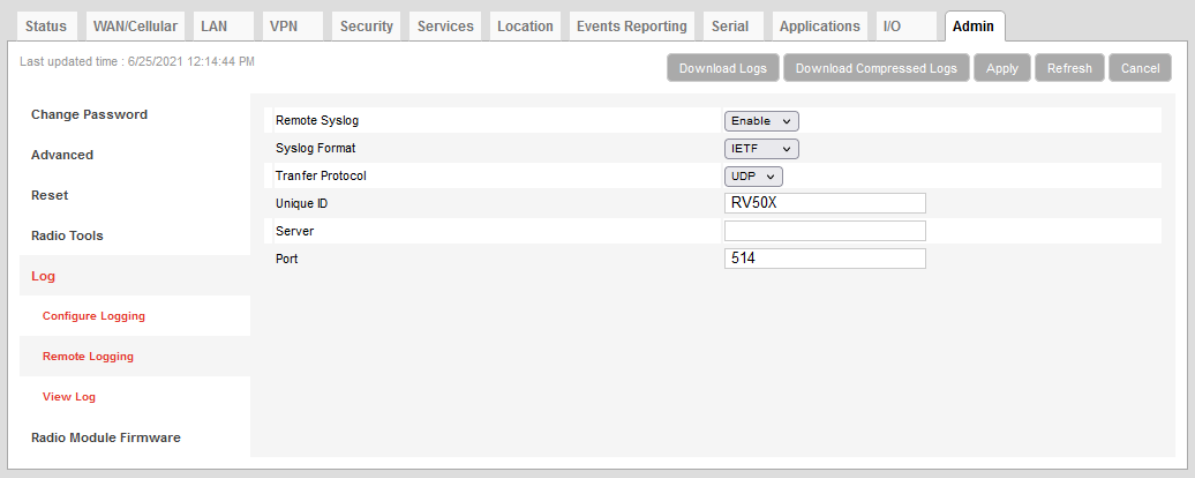
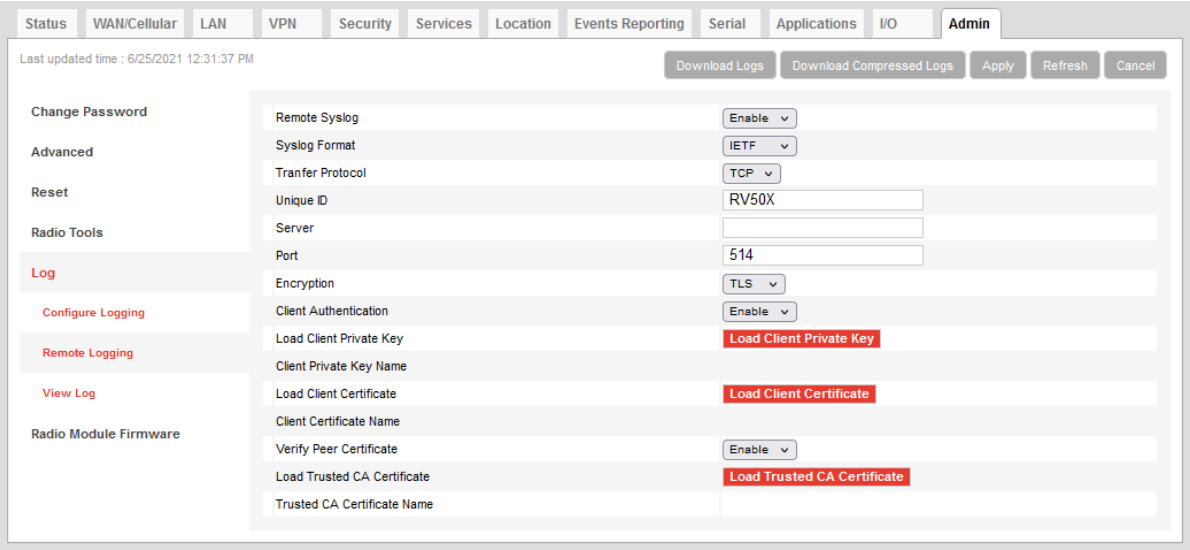


Figure 14-10: ACEmanager: Admin > Remote Logging (enabled)

3. In the Syslog Format field, select either:
   - IETF (default)
   - BSD
4. In the Transfer Protocol field, select either:
   - UDP (default)
   - TCP

   If you select TCP, you'll be given encryption options.
5. In the Unique ID field, enter a name or identifier that will be included in syslog messages. By default, this is the AirLink device name.
6. In the Server field, enter the IP address of the remote server you want the logs to go to.
7. In the Port field, enter the server port number. Default is 514.
8. If you select TCP in the Transfer Protocol field, you'll be given the option to enable TLS Encryption and then to enable Client Authentication and/or Verify Peer Certificate.

1. You can also use an AT command to configure remote logging.
See *REMOTELOG on page 540.



9. Click the appropriate red button to:
- Load a Client Private Key.
- Load a Client Certificate.
- Load a server Trusted CA Certificate.

Once it is uploaded the file name appears on the screen.

Note: When enabled, this functionality persists over a reboot/power cycle.

View Logs

To view the logs:

1. Select View Log from the menu on the left side of the page.

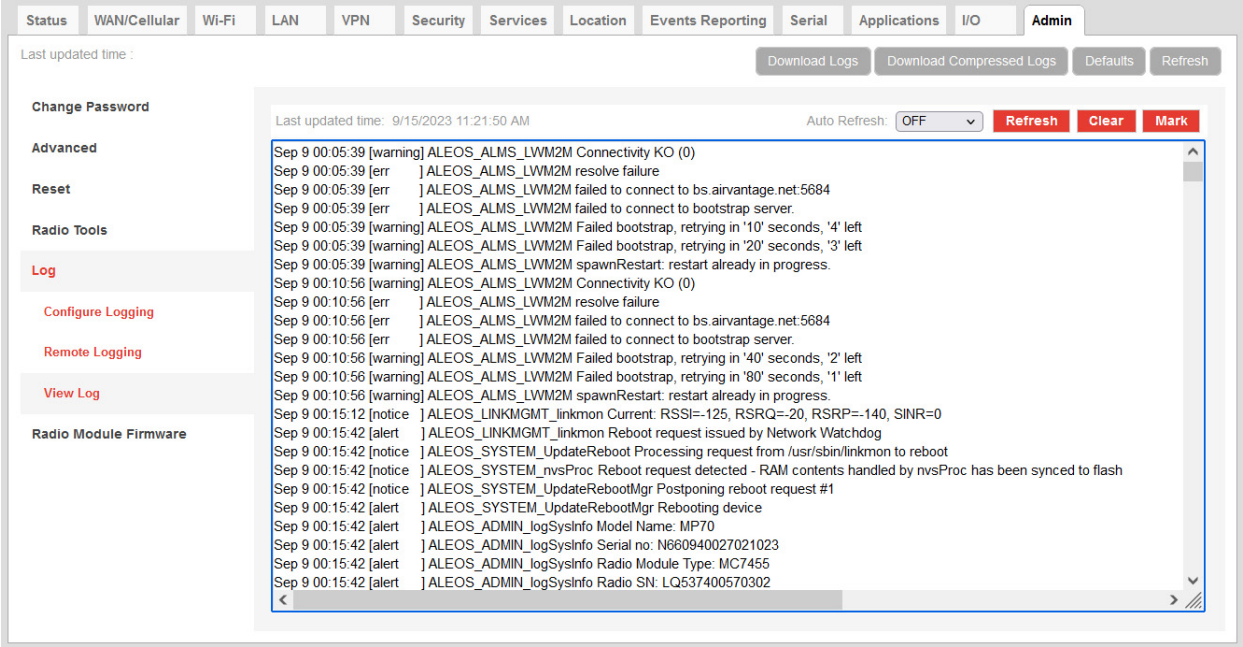


Figure 14-11: ACEmanager: Admin > Log, View Log

Note: VPN info and debug information uses the term racoon (rather than VPN).

Note: If you toggle the "Display in Log?" field, clear and refresh the View Log page. (You do not need to reboot the device.)

Tip: *Use View Log for troubleshooting purposes (when setting up the IPsec configuration, for example). The Log page allows you to establish the tunnel connection and monitor the results directly. To change the intervals at which the log is displayed, you can change the settings in Auto Refresh.*

Actions on the View Log screen include:

- Auto Refresh—The drop-down menu allows you to set up an automatic log page refresh, and the interval between refreshes: 30 secs, 1 minute, or 2 minutes.
- Refresh button—Clears the screen, reloads the log file, and display the point in the log file you were viewing immediately prior to clicking Refresh. Any new log information is added to the bottom of the log.
- Clear button—Clears the screen
- Mark button—Marks the start of a section in the device log and is typically used for troubleshooting
- Download Logs button—downloads the logs to your computer

- The Download Compressed Logs button—downloads a compressed version of the logs.

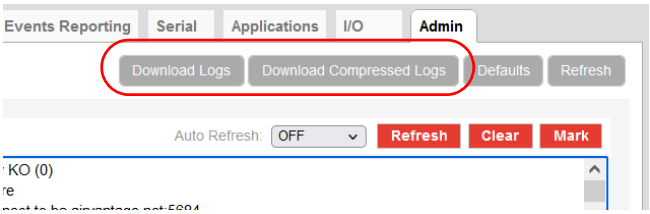


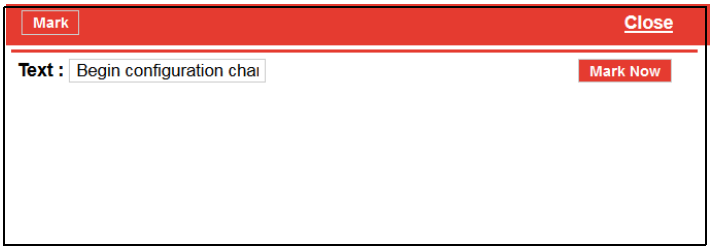
Figure 14-12: Download Logs buttons

Note: The logs you obtain using the Download Logs or the Download Compressed Logs buttons always include the Linux Syslog. The Linux Syslog setting on the Configure Logs page does not affect the contents of the downloaded logs.

If asked to do so:

1. Click the Mark button and enter the text you want to appear in the log file.

   Alphanumeric characters, spaces, periods, commas, dashes, colons and semi-colons are allowed.



2. Click Mark Now.
3. Click Refresh.

   The mark appears at the end of the log.

Important: *Ensure that you return all log levels to default (Notice) after completing a trouble-shooting session. Logs should never be left at levels above the default (Notice) for an extended period of time.*

Radio Module Firmware

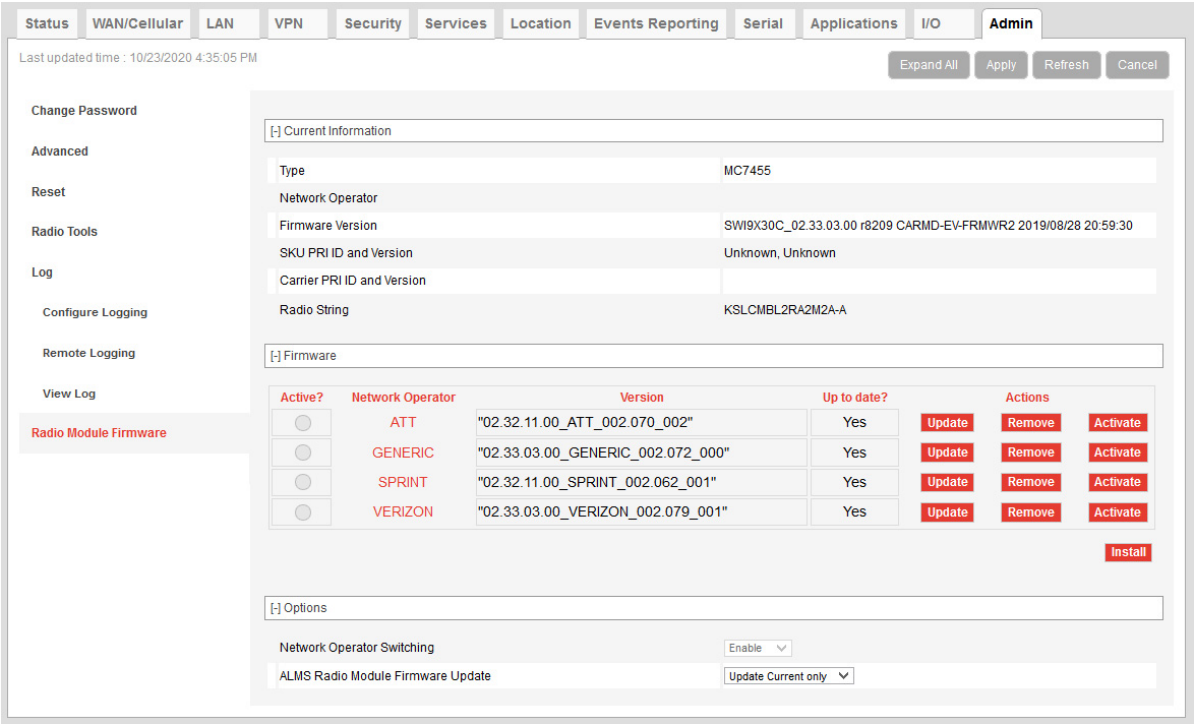


Figure 14-13: ACEmanager: Admin > Radio Module Firmware

AirLink routers come preloaded with multiple versions of radio module firmware (For details, see Table 14-1). When the RV50 is powered on, it checks the stored radio module firmware versions and automatically loads the appropriate version for the installed primary SIM card onto the radio module.

This feature, which is intended for North American products, makes it easy to provision the router for a particular mobile network. To provision the RV50:

1. Obtain an account and SIM card for the mobile network you want to run the RV50 on.
2. Insert the SIM card into the primary SIM card slot. (For instructions on installing the SIM card, refer to the RV50 Hardware User Guide.)
3. Power on the RV50. It chooses the appropriate radio module firmware to use for the installed SIM card, provided it is stored on the RV50.

The following table indicates the pre-installed radio module firmware, based on the SKU:

Table 14-1: AirLink RV50X Pre-installed Radio Module Firmware based on SKU

SKU	Verizon Wireless	AT&T	Generic	Telstra	Sierra	Docomo	KDDI
North America/EMEA	✔	✔	✔		✔		
APAC			✔	✔		✔	✔

If the appropriate firmware is not stored on the router, you can download it from source.sierrawireless.com and install it on the router. You can also:

- Check which version of radio module firmware is currently active
- Remove radio module firmware from the router
- Update the radio module firmware stored on the router
- Override the automatic function and manually select the radio module firmware to be used

Note: You can store a maximum of six radio module firmware versions on the router.

Note: If you select Preserve Cellular Authentication Settings in the Reset Configuration field before rebooting the router, the configuration and the stored radio module firmware are preserved when you reset the router to the factory default settings.

To manage radio module firmware:

1. In ACEmanager, go to Admin > Radio Module Firmware.

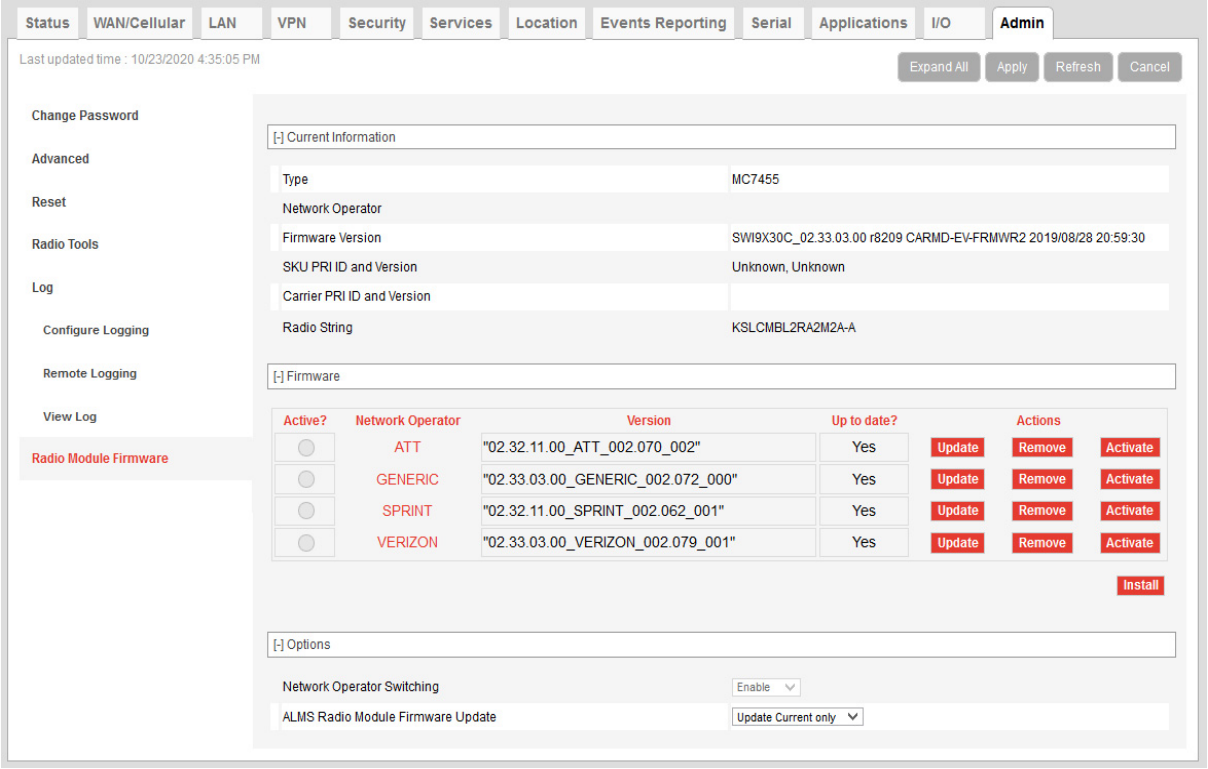
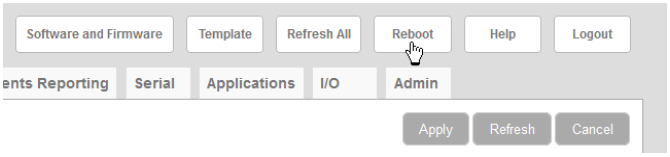


Figure 14-14: ACEmanager: Admin > Radio Module Firmware

2. Use the information in the following table to install, update, or remove radio module firmware.

Field	Description
Current Information	
Type	Shows the router's radio module
Network Operator	Shows the network operator associated with the radio module firmware

Field	Description
Firmware Version	Shows the firmware version for the radio module firmware in use
SKU PRI ID and Version	Shows the device Product Release Instructions ID number and hardware version. This ID specifies which radio modules the device supports, among other hardware parameters.
Carrier PRI ID and Version	Shows the Carrier Product Release Instructions ID number and version. This ID determines the bands available for use by the carrier, among other radio module parameters.
Radio String	Shows the radio module flash memory code
Firmware	
Active?	Indicates whether or not the radio module firmware is currently in use
Network Operator	Indicates the Mobile Network Operator associated with the radio module firmware
Version	Indicates the version number of the radio module firmware
Up to date?	Indicates if the firmware in use matches the ALEOS-referenced radio module firmware
Actions	Action buttons beside each radio module firmware listed, enable you to: • Update—Click to update the radio module firmware for that RMID. Updating the active radio module firmware updates the version in storage and also updates the firmware on the radio module at the next reboot. To reboot, click the Activate button or the reboot button on the top right side of the screen.  • Remove—Click to remove that radio module firmware from the router storage Note: The firmware cannot be removed if it is the active firmware. • Activate—Click to select a radio module firmware to be the active firmware for the router. This option is only available if Network Operator Switching is set to Disable. See Manually Selecting the Radio Module Firmware. A reboot is only required if the router is in Radio Passthru mode. (See page 372.) You can also: • Install—Click to add an additional radio module firmware image to the router storage. When the maximum number of radio module firmware versions are stored on the router, the Install button is not available. To free up space to add another version, first remove one of the firmware versions on the router.

Field	Description
Network Operator Switching	Enable or disable Network Operator Switching • Enable—When the router powers on or reboots, it automatically selects and uses the appropriate radio module firmware for the installed primary SIM card, if it is stored on the router. If there is no SIM card installed in the primary SIM card slot, the router switches to the SIM card in the secondary SIM card slot. (default) • Disable—The router does not automatically select the appropriate radio module firmware when it is powered on or rebooted. You can manually select the firmware to use. See Manually Selecting the Radio Module Firmware.
ALMS Radio Module Firmware Update	Enables you to choose which radio module firmware ALMS will update when you update ALEOS: • Update Current Only—Only the radio module firmware in use is updated, if required (default) • Update All—All the radio module firmware stored on the router is updated, if required • Custom Update—Allows you to select one of three options for each currently supported Network Operator radio module firmware. See Radio Module Firmware Management.

Manually Selecting the Radio Module Firmware

To manually select the radio module firmware to use:

1. In ACEmanager, go to Admin > Radio Module Firmware.

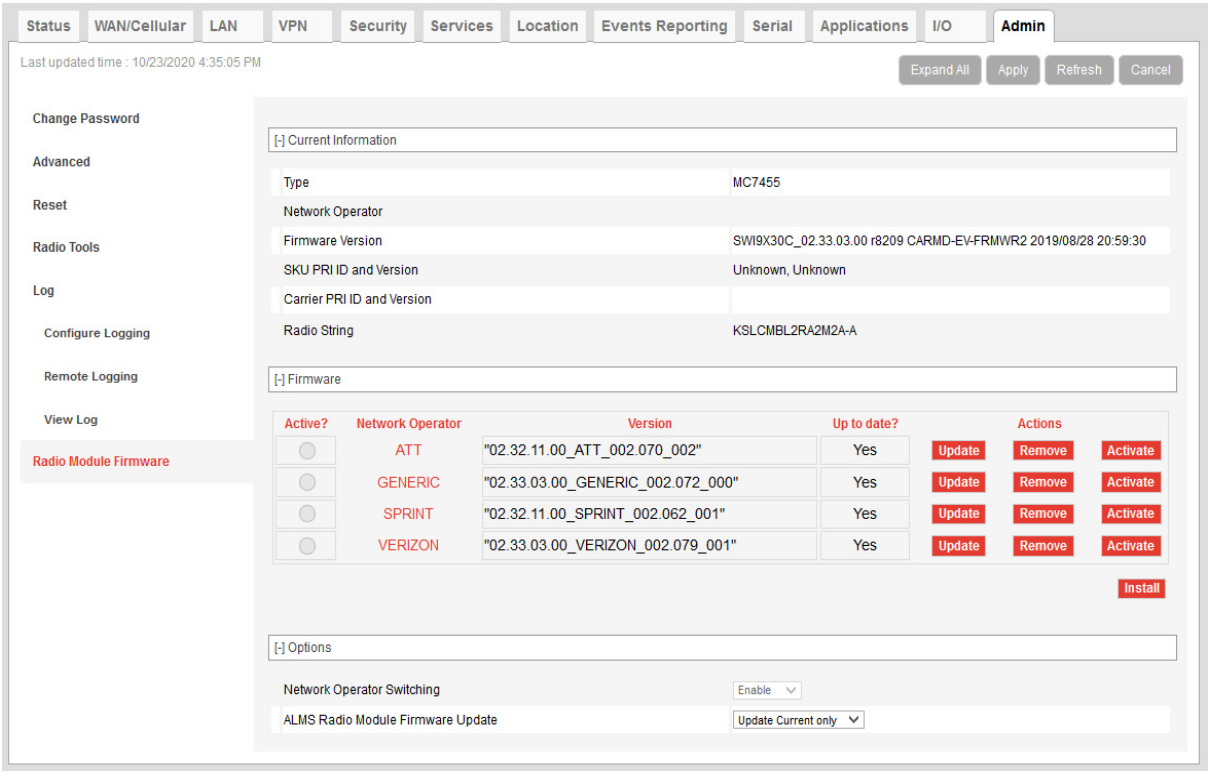


Figure 14-15: ACEmanager: Admin > Radio Module Firmware

2. Under Options > Network Operator Switching, select Disable.
3. Under Firmware, click Activate beside the firmware you want the router to use.
4. Click Apply.
5. Click Reboot or press and release the reset button on the router.

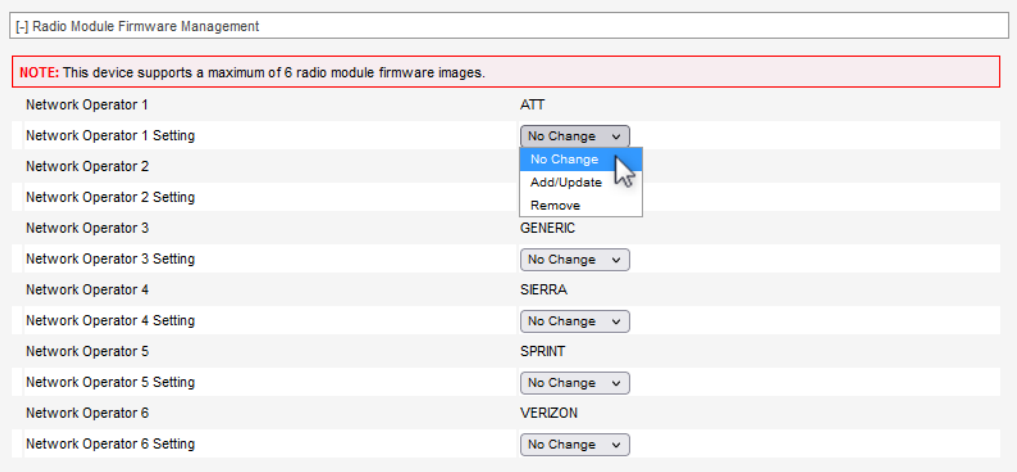
Radio Module Firmware Management

The Radio Module Firmware Management settings appear when Custom Update is selected for ALMS Radio Module Firmware Update.

You can select one of three options for each currently supported Network Operator radio module firmware for the installed version of ALEOS.

- No Change—No action is executed for the selected radio module firmware during the ALMS upgrade
- Add/Update—The radio module firmware for the associated network operator is added or upgraded to the same version associated with the ALMS upgrade
- Remove—The radio module firmware for the associated operator is removed from ALEOS during an ALMS upgrade.

Note: If the currently active radio firmware image is selected to be removed, the ALMS upgrade will fail. For example, if the RV50 is currently running GENERIC radio module firmware image and its Network Operating Setting is Remove, the ALMS upgrade will result in an error and no upgrade will be performed.



A: Windows Dial-up Networking (DUN)

Dial-up Networking (DUN) enables you to use Point-to-Point Protocol (PPP) to establish a connection between a host PC serial port and the AirLink router.

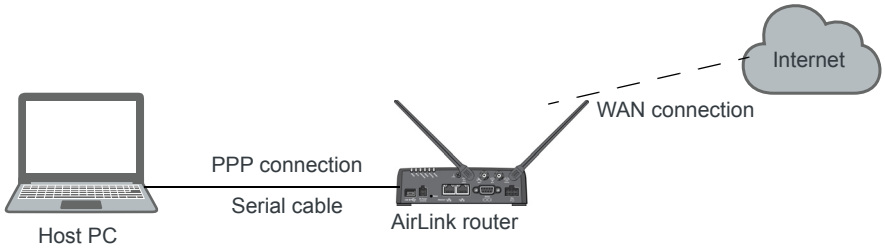


Figure A-1: PPP connection

Caution: *To install any driver on your computer, you may need to be logged in as Administrator or have Administrator privileges for your login.*

Microsoft Windows 7 is used in the examples below. The device driver installation and DUN setup and configuration is similar in other Microsoft Windows operating systems, including Windows XP and Windows CE.

Note: If your device is new, or has recently been reset to factory default settings, ensure that the device has been on air at least once before being used with a DUN connection.

Installing a Device Driver

Connect the AirLink router

1. Connect the device to the computer with a DB-9 cable from one RS-232 port to the other.
2. Log in to ACEmanager.
3. Go to Serial > Port Configuration.
4. Set the DB9 Serial Echo field to Disable.
5. Reboot.

Note: You need to set the DB9 Serial Echo field echo to Disable any time you want to set up a PPP connection.

Install the driver

1. Select Start > Control Panel > Phone and Modem Options.

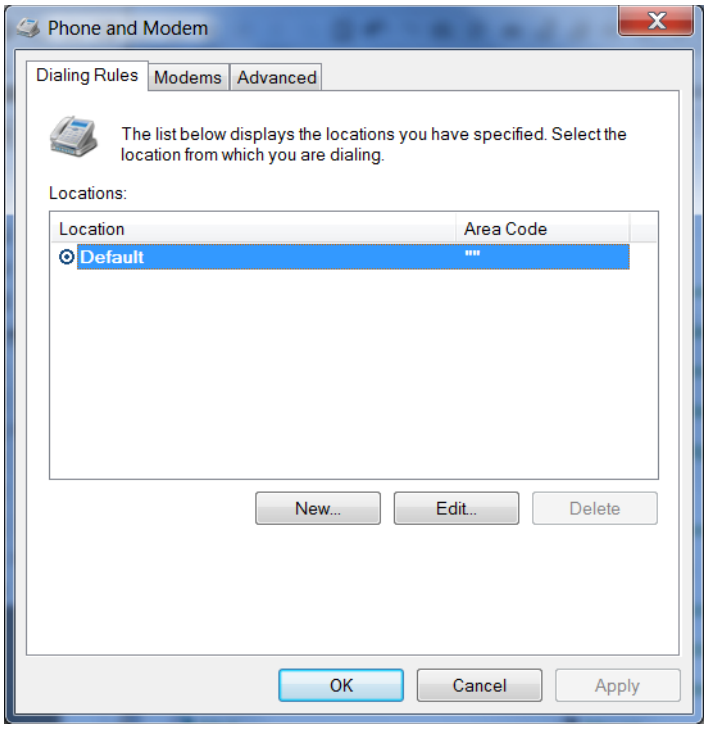


Figure A-2: Phone and Modem Options

2. Select the Modems tab.

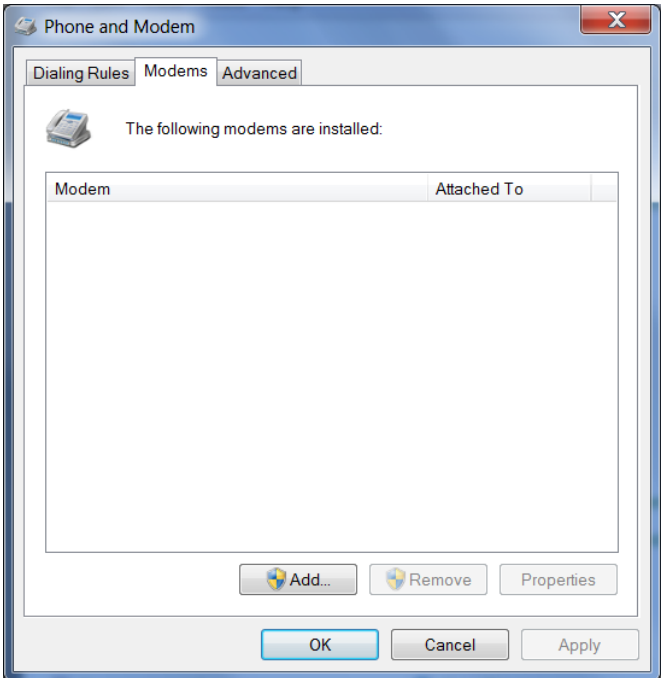


Figure A-3: Phone and Modem Options: devices

3. Click Add.

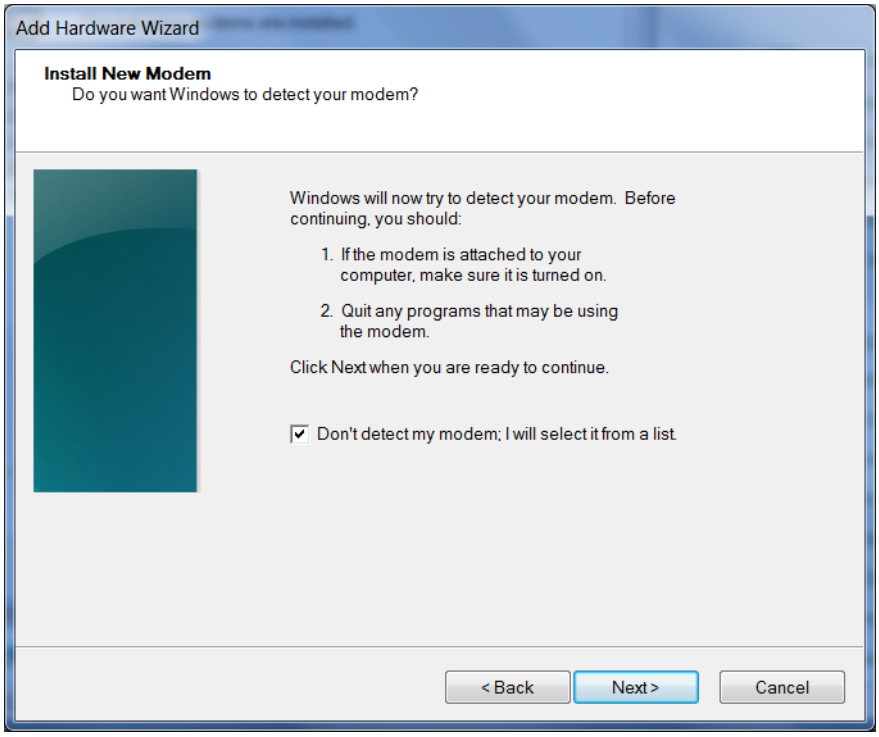


Figure A-4: Add Hardware Wizard

4. Select Don't detect my modem; I will select it from a list.
5. Click Next.

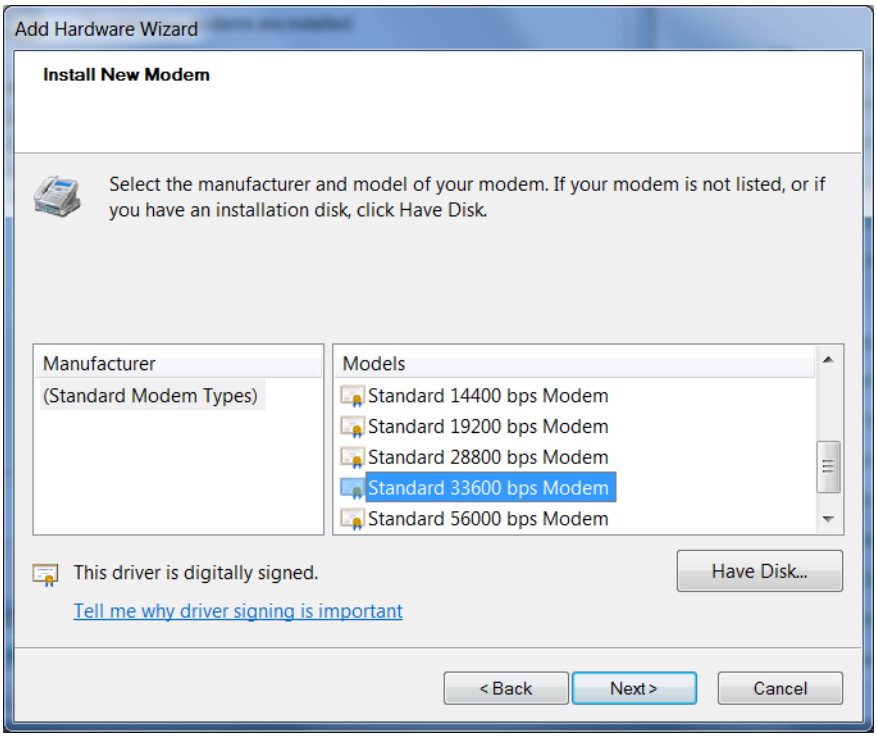


Figure A-5: Add Hardware Wizard: Install New Modem

6. Under Manufacturer, select (Standard Modem Types).
7. Under Models, select Standard 33600 bps Modem.

Tip: *If you have the speed for your device configured as something other than the default, use the Standard device that matches the speed you configured.*

8. Click Next.

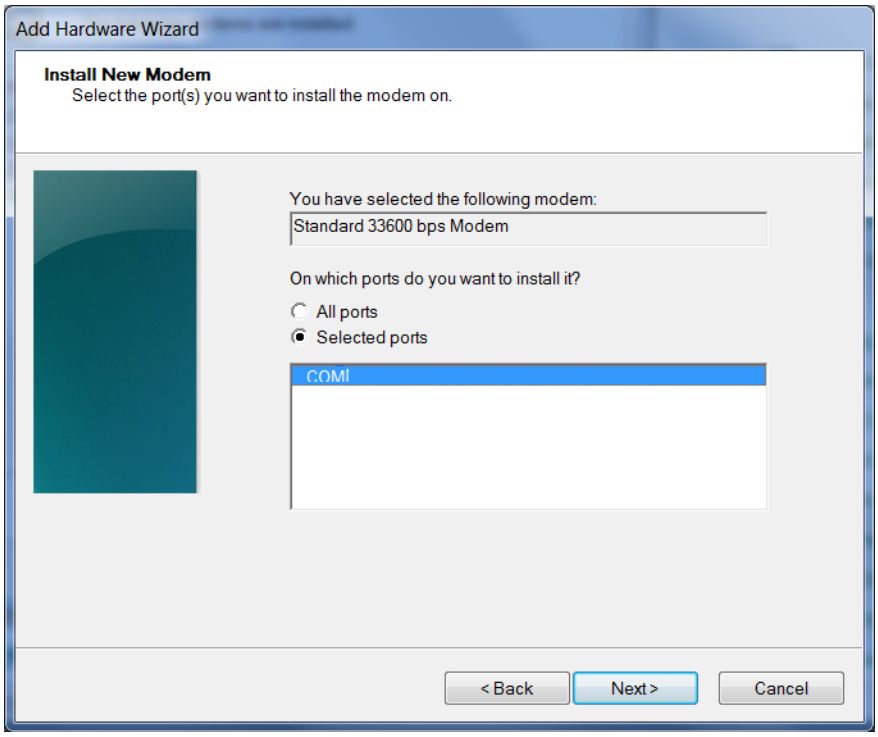


Figure A-6: Add Hardware Wizard: Select Ports

9. Select Selected Ports.
10. Select the COM port the device is connected to (commonly COM1).
11. Click Next.

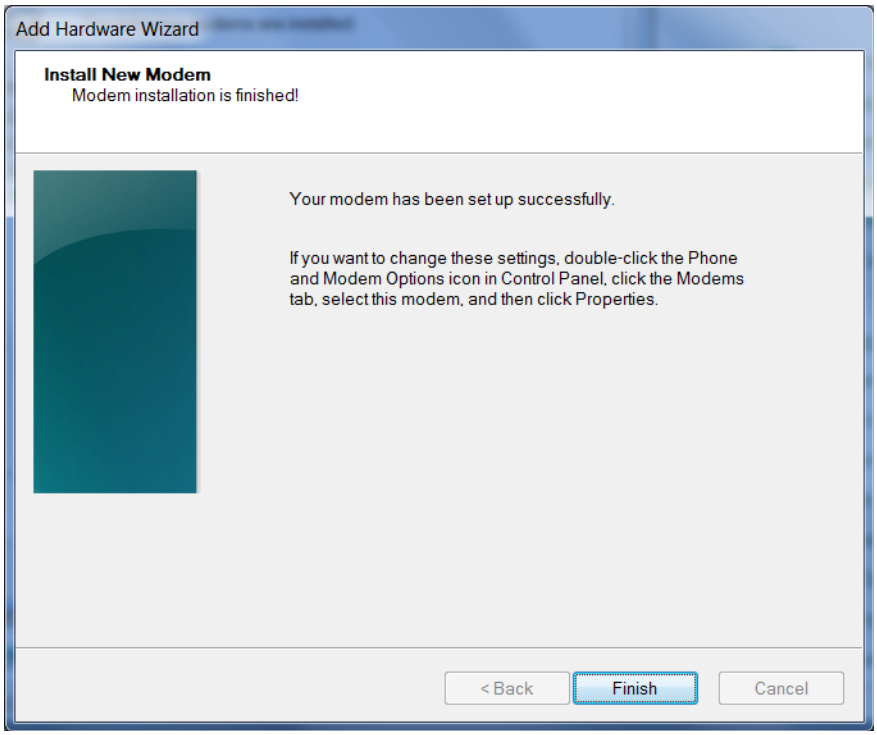


Figure A-7: Add Hardware Wizard: Finish

12. Once the device driver is installed, click Finish.

When you return to the Phone and Modem Options page, you should see the newly installed device “attached to” the correct COM port.

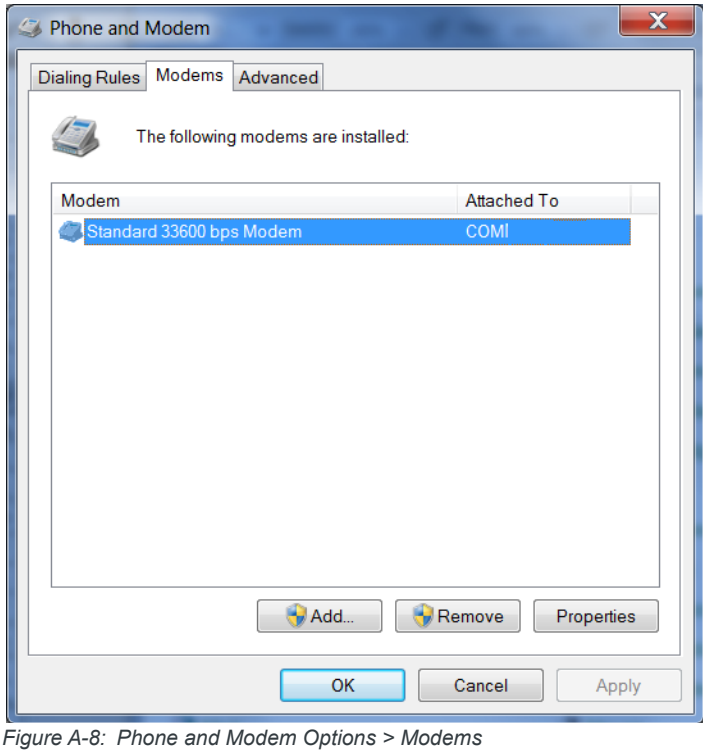


Figure A-8: Phone and Modem Options > Modems

13. Highlight the modem, and click Properties. The following window appears:

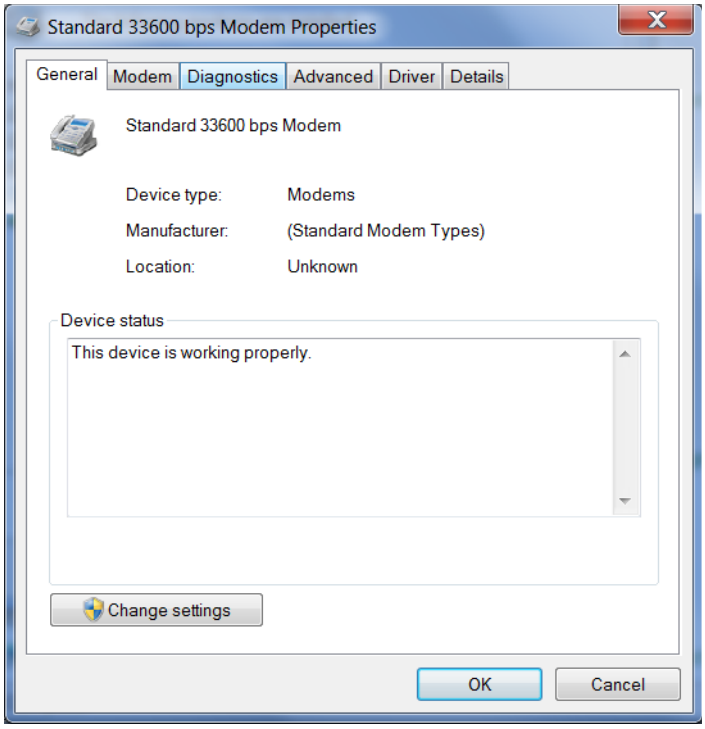


Figure A-9: Modem Properties

14. Select the Modem tab.

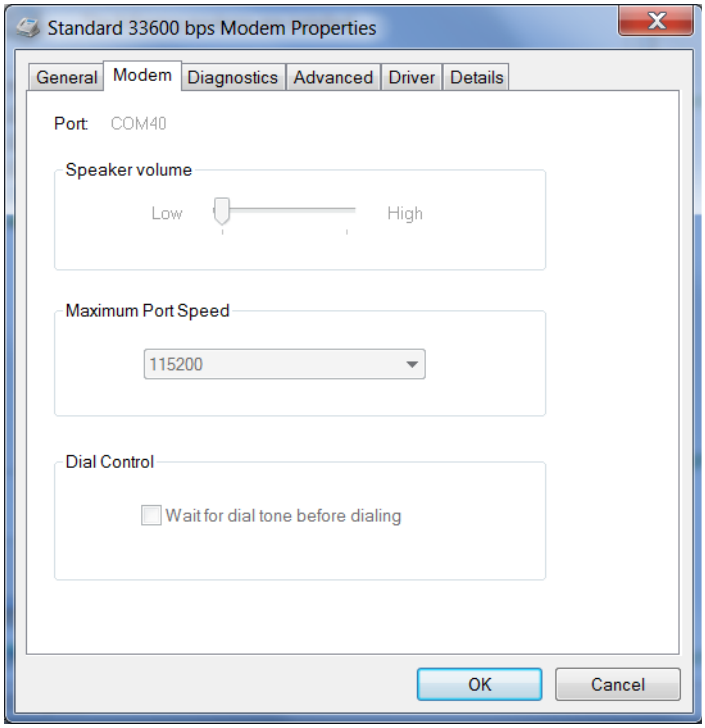


Figure A-10: Modem Properties > Modem

15. Confirm that the Maximum Port Speed is set to 115200 (default).
16. Click OK to exit.
17. Click OK again to exit out of the Phone and Modem Options.
18. Go to Start > Control Panel > Device Manager.

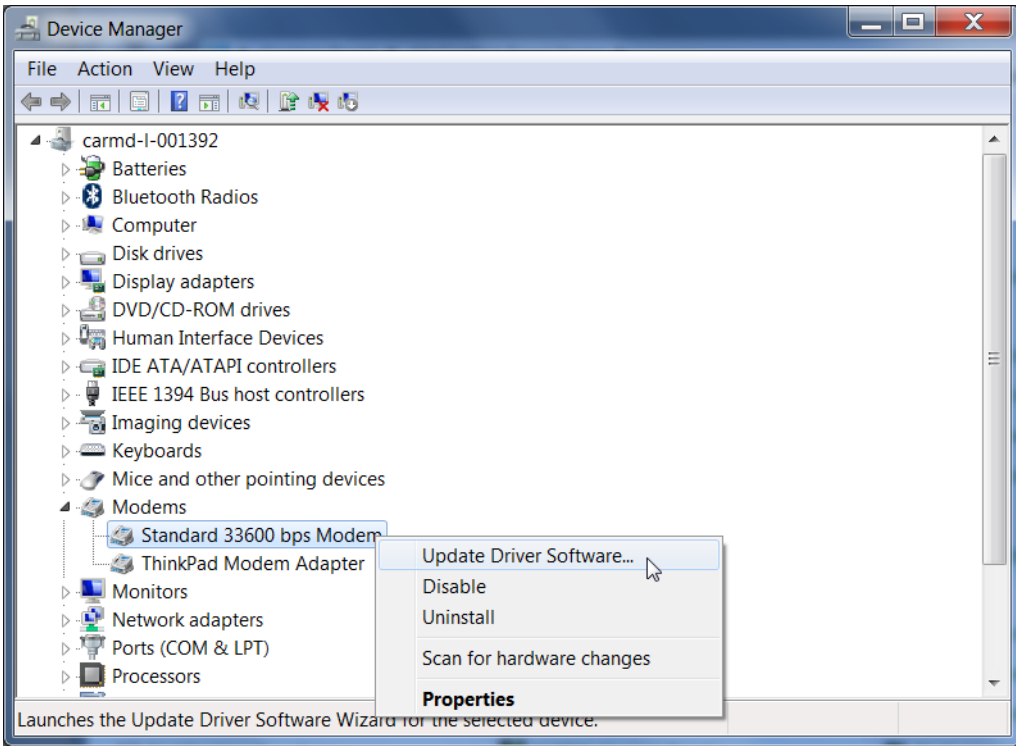


Figure A-11: Device Manager

19. Under Modems, highlight Standard 33600 bps Modem. Right-click and select Update Driver Software....

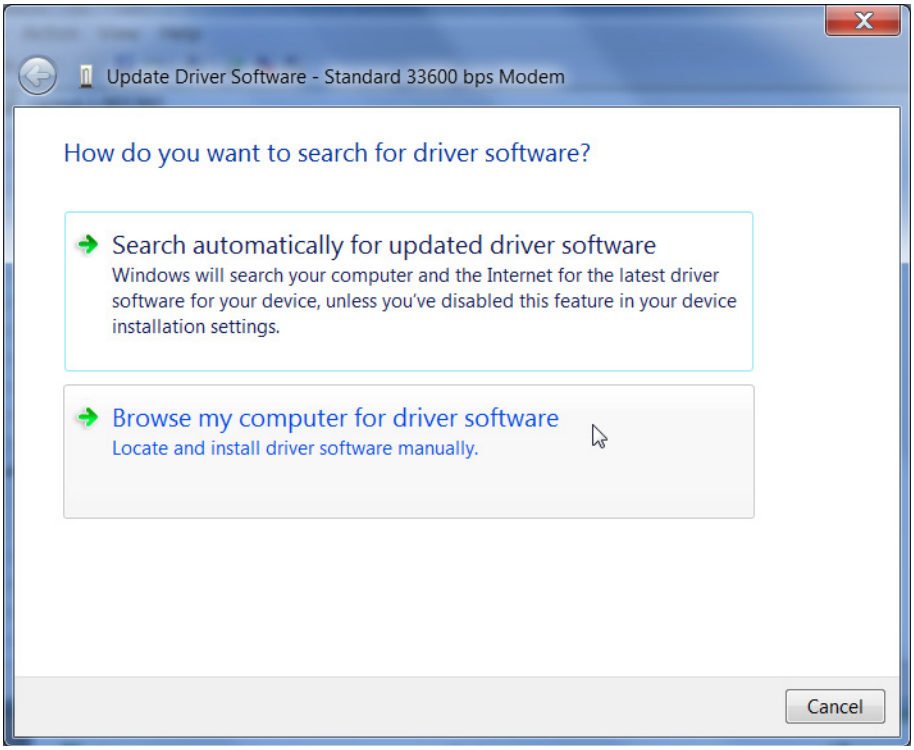


Figure A-12: Update Driver Software—Browse

20. Select Browse my computer for driver software.

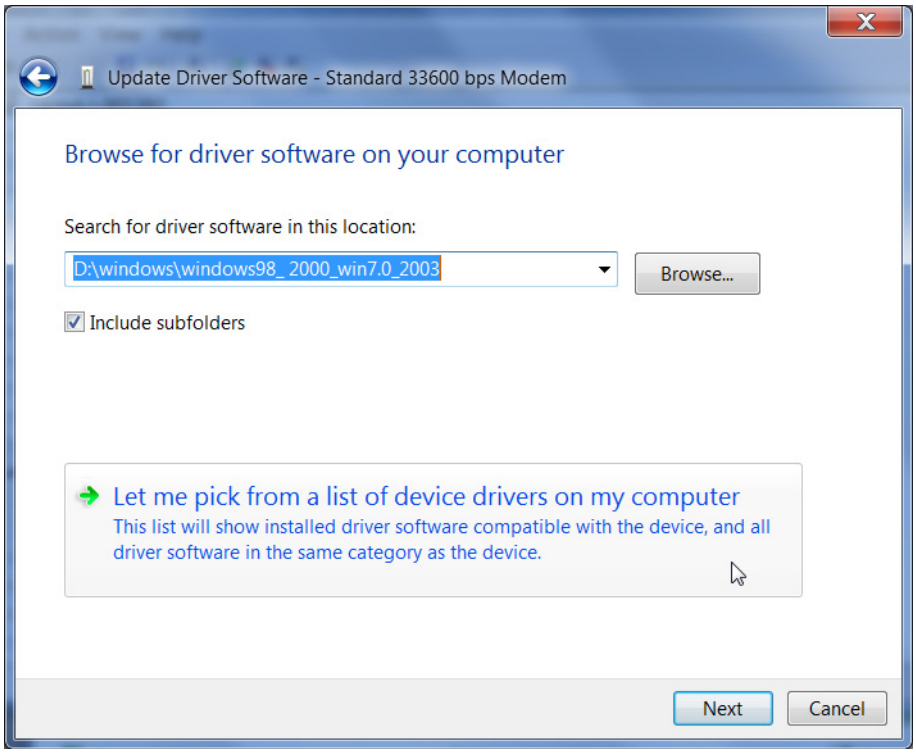


Figure A-13: Update Driver Software—Let me pick...

21. Select Let me pick from a list of device drivers on my computer.

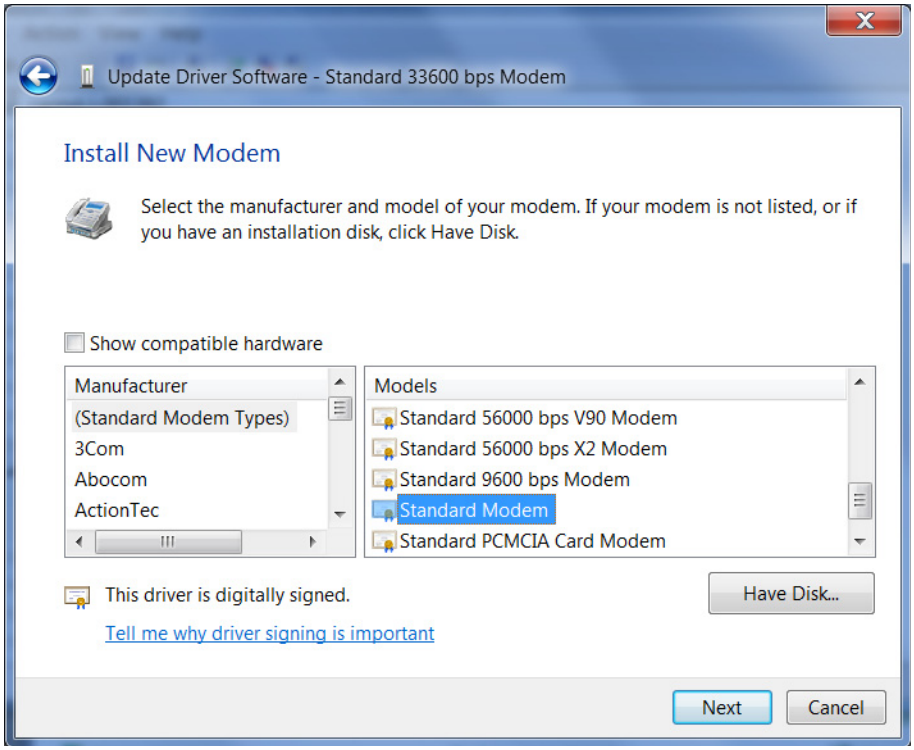


Figure A-14: Update Driver Software—Select Standard Modem

22. Deselect Show compatible hardware.
23. Under Manufacturer, select (Standard Modem Types).
24. Under Models, select Standard Modem.
25. Click Next.

    If you see an Update Driver Warning, click Yes.

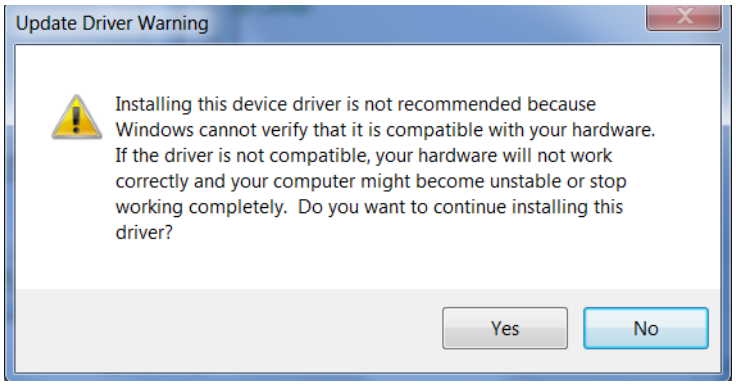


Figure A-15: Update Driver Software—Warning

The software driver updates and the following window appears:

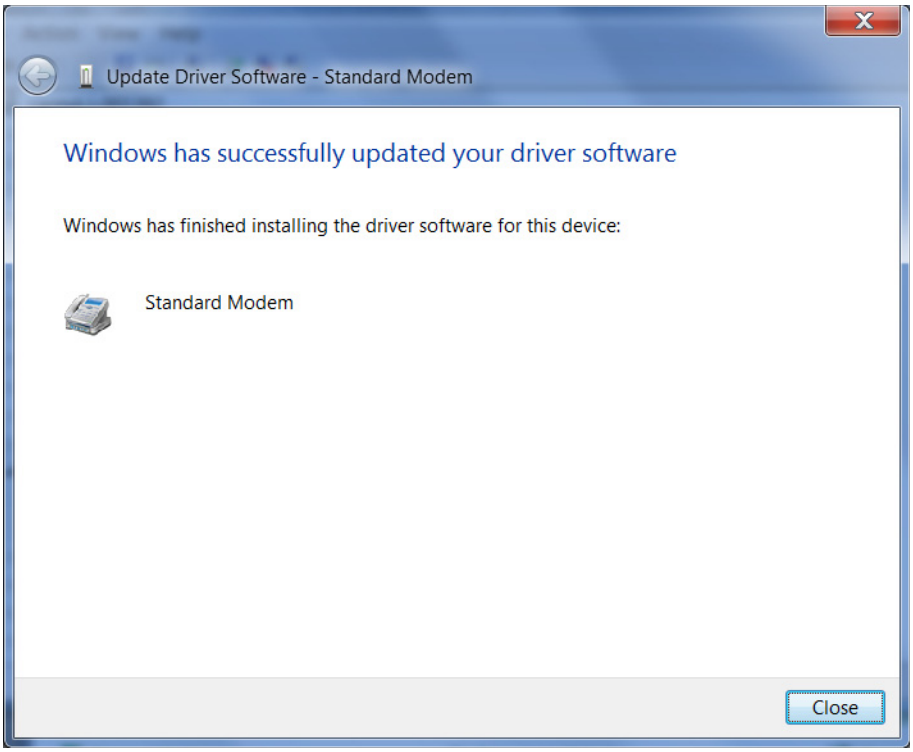


Figure A-16: Update Driver Software—Success

26. Click Close.

Creating a Dial-Up Networking (PPP) Connection

Once you have the driver for the modem installed on your computer, you can set up and configure Dial Up Networking (DUN).

Note: No other device or program can use the COM port (serial port) configured for the modem driver while the DUN session is active.

Caution: *If you have an existing LAN connection, installing DUN for the AirLink router may interfere with the LAN connection. We recommend disconnecting your LAN connection before using a PPP connection with your AirLink router.*

Once you have configured the DUN connection on your computer:

- The DUN connection may be set as the default connection.
- The computer may be configured to dial the DUN connection when it cannot detect any network connection.

For instructions on changing these options, see Connection settings on page 405.

If you are using a DUN connection with any other network connection (such as Ethernet), you may need to use the route command in Windows to set up a static route through the device to access the location remotely over the PPP link and the mobile network. This guide does not provide information on the route command. Consult your network administrator for information on properly configuring routing.

Create a new network connection.

1. Select Start > Control Panel > Network and Sharing Center.

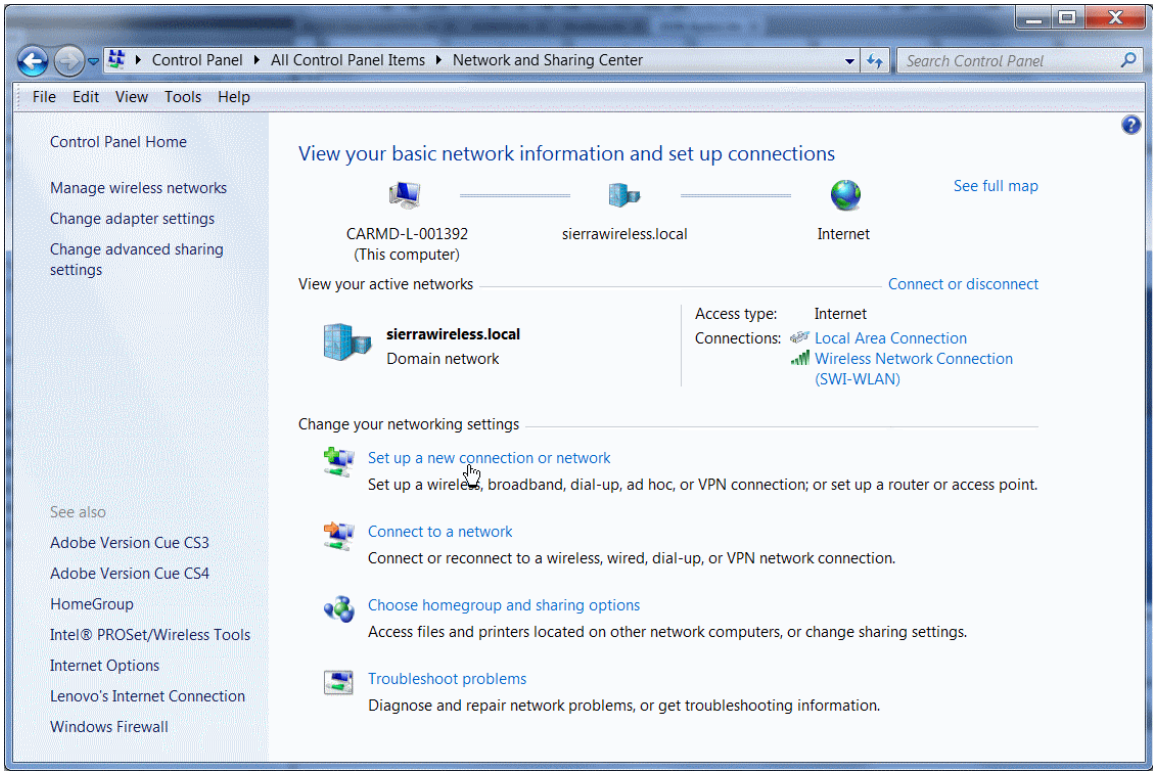


Figure A-17: Network and Sharing Center Window

2. Select Set up a new connection or network.

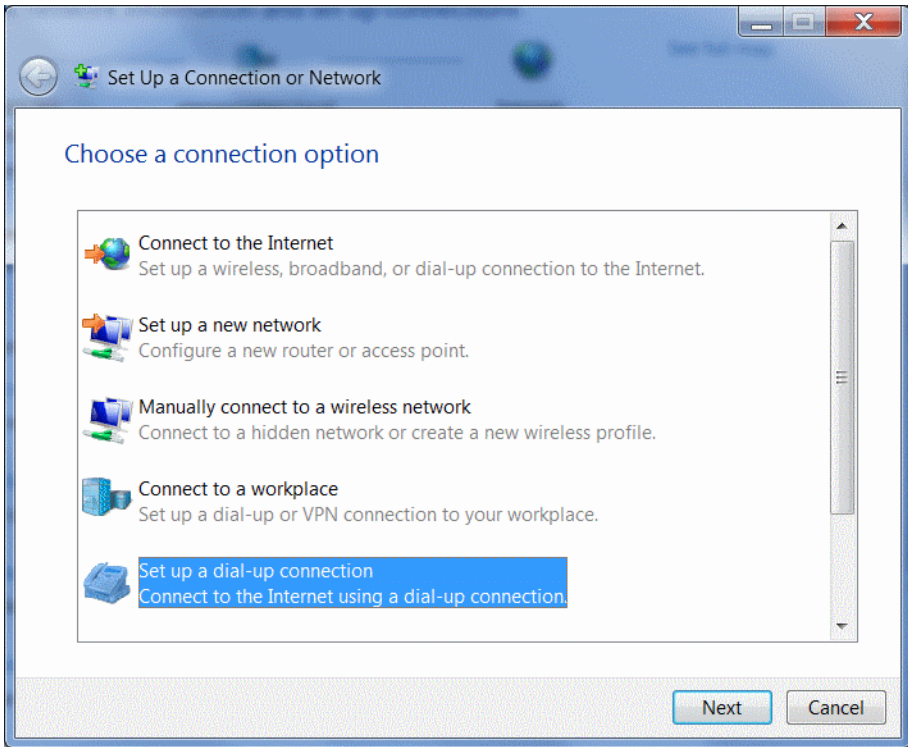


Figure A-18: Set up a Connection or Network

3. Select Set up a dial-up connection.
4. Click Next.

   If you are asked which modem you want to use, select Standard Modem.

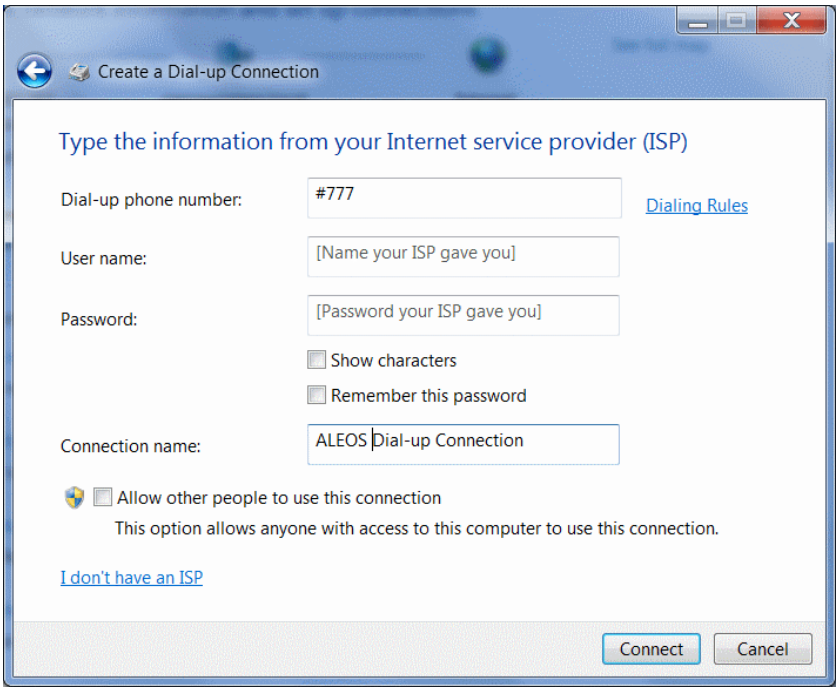


Figure 1-19: Create a Dial up Connection

5. In the Dial-up phone number field, type “#777”.
6. Ignore the User name and Password fields.
7. In the Connection name field, type “ALEOS Dial-up Connection” or other desired name.
8. Click Connect.

   Alternatively, to connect to the ALEOS Dial-up network:

   a. Click the network connection icon[1] in the system tray.
   b. Select ALEOS Dial-up Connection.
   c. Click Connect.

Configure the DUN connection

After you complete the New Connection Wizard:

1. Click the network connection icon, select ALEOS Dial-up Connection, and click Connect.

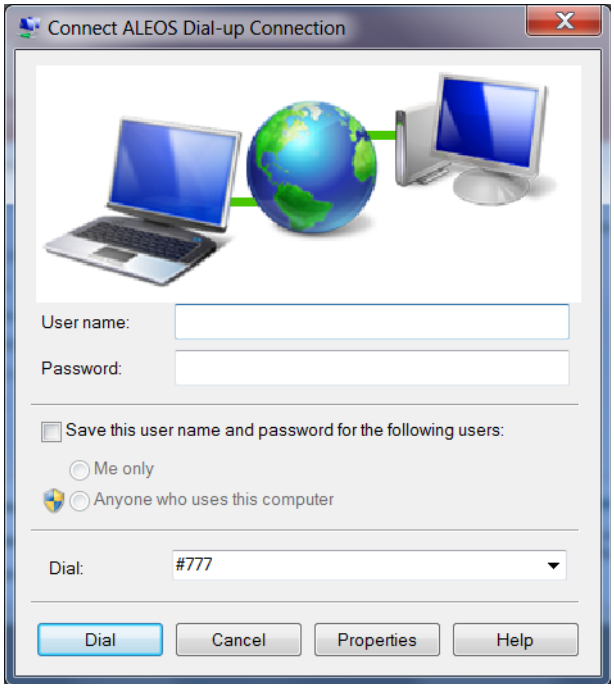


Figure A-20: DUN Connection

2. If you have a user name and password configured in ACEmanager for PPP connections, enter them in the User name and Password fields. Otherwise, leave these fields blank.
3. Click Properties.

1. The appearance of the connection icon varies depending on the type of connections available. For example, It may appear as , , or .

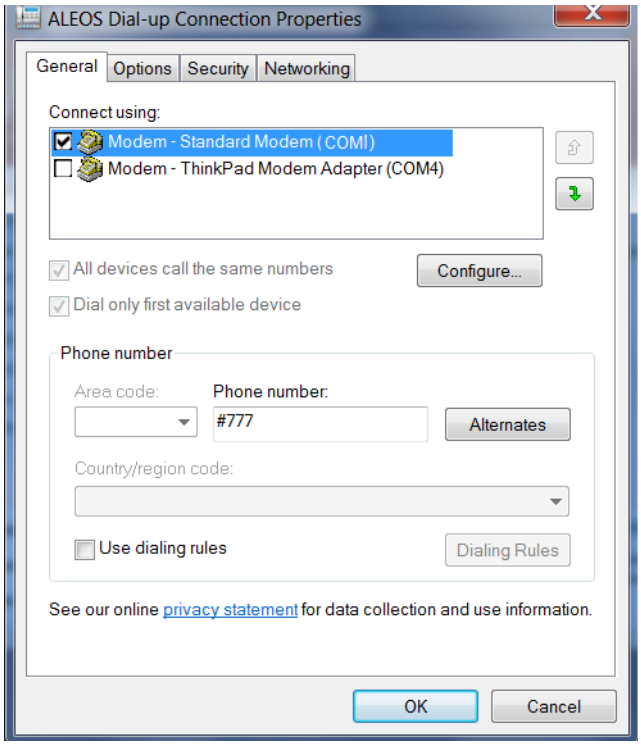


Figure A-21: DUN Properties

4. Confirm that the check box beside Use dialing rules is not selected.
5. Click Configure... (below the Connect using box).

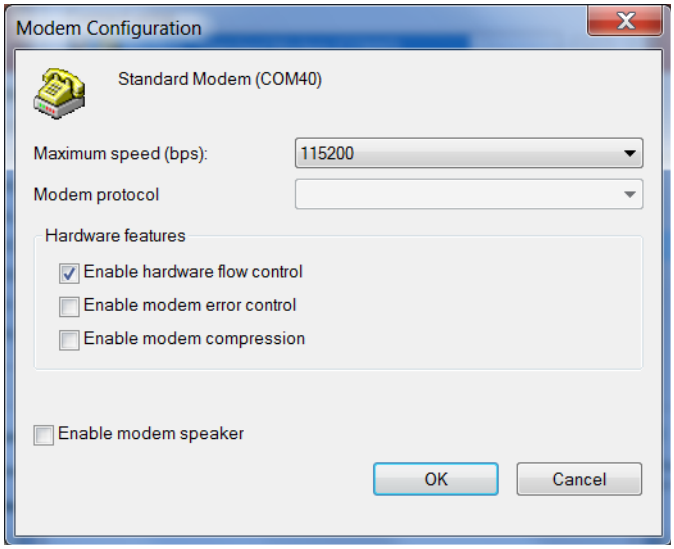


Figure A-22: Modem Configuration

6. Confirm that the Maximum speed (bps) is set to 115200.
7. Confirm that Enable hardware flow control is selected. Do not select any other options.
8. Click OK.

9. In the main properties window, select the Options tab.

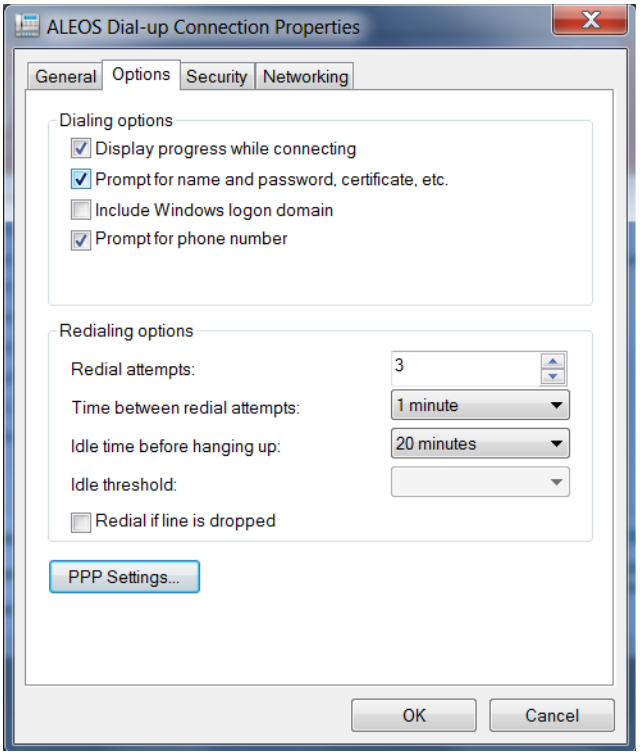


Figure A-23: Networking

10. Click PPP Settings.

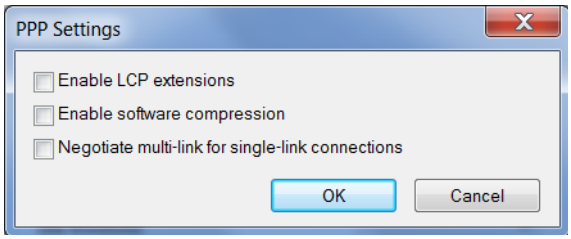


Figure A-24: PPP Settings

11. Clear the check boxes beside all three PPP settings.
12. Click OK.
13. Select the Networking tab.

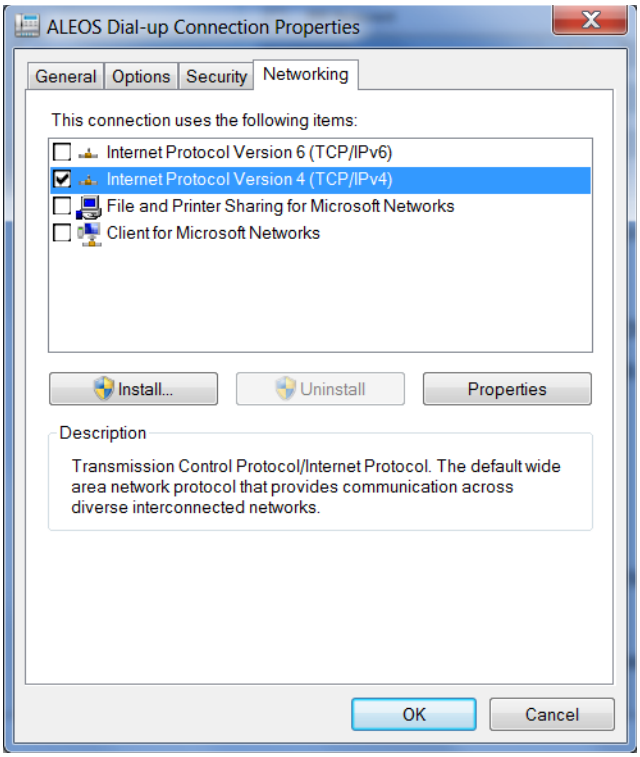


Figure A-25: DUN Connection > Networking tab

14. Select Internet Protocol Version 4 (TCP/IPv4) and then select Properties.

Tip: *For most configurations, getting the IP address and the DNS server address are automatic.*

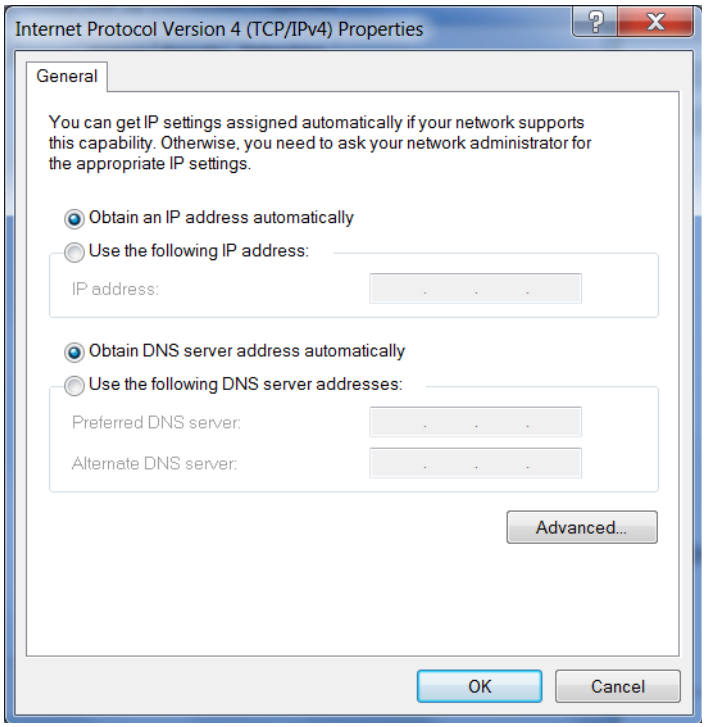


Figure A-26: TCP/IP Properties

15. Click Advanced.

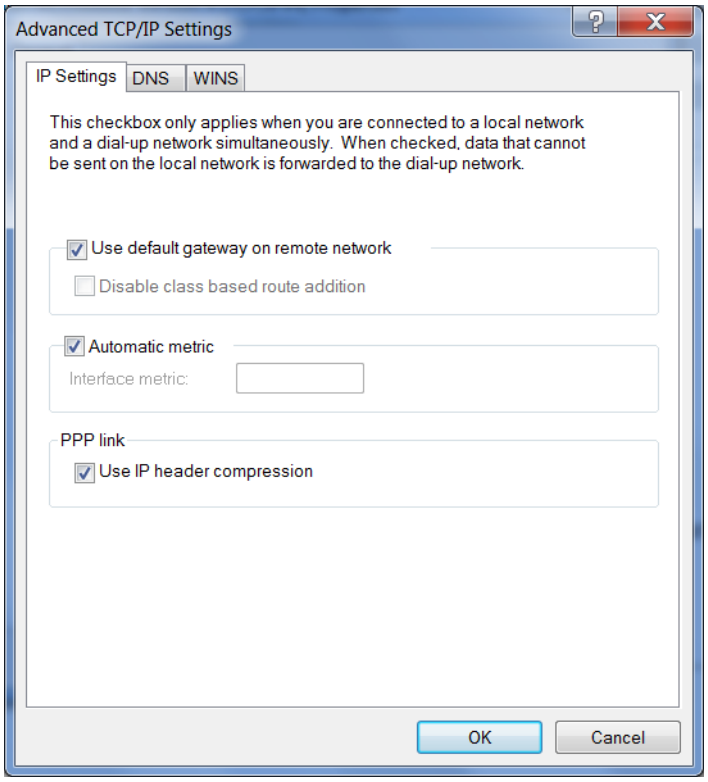


Figure A-27: Advanced TCP/IP

16. Select Use default gateway on remote network.
17. Click OK.

Tip: *You may want to check the Options tab and change the settings for applications you use. The default options are generally applicable for most uses.*

Caution: *Unless specifically directed to do so by Support or your network administrator, you do not need to make any changes to the options on the Security tab.*

18. Click OK until you return to the Connect window.
19. Log in to ACEmanager and go to Serial > Port Configuration.
20. Under Port Configuration:
    a. Set the Flow Control field to Hardware.
    b. Set the DB9 Serial Echo field to Disable.
21. Click Apply and reboot the device.

Connection settings

1. To set the default connection:
2. Go to Start > Control Panel > Network and Sharing Center.
3. Select Change adapter settings.
4. Right-click the icon for the DUN connection.

   If you want this to be your default connection, select Set as Default Connection.

   If it is already the default connection and you do not want it as your default connection, select Cancel as Default Connection.

If you do not want the DUN connection to be dialed when there is no other connection:

1. Go to Start > Control Panel > Internet Options.
2. Select the Connections tab.
3. Highlight the DUN connection and select Never dial a connection.
4. Click Apply.
5. Click OK.

B: Modbus/BSAP Configuration

The AirLink router supports Modbus ASCII, Modbus RTU, and BSAP, and can also emulate other protocols (like DF1) using the Modbus Variable feature.

Modbus Overview

The Modbus Protocol provides for client-server (i.e., master-slave) communications between intelligent devices. As a de facto standard, it is the most widely used network protocol in the industrial manufacturing environment to transfer discrete/analog I/O and register data between control devices. Modbus, BSAP, and other Modbus variations are often used in conjunction with telemetry devices.

Tip: *This section is just a brief overview of Modbus. For more information, refer to your Modbus equipment distributor or manufacturer or www.modbus.org.*

Telemetry

Telemetry is an automated communications process by which data is collected from instruments located at remote or inaccessible points and transmitted to receiving equipment for measurement, monitoring, display, and recording. Transmission of the information may be over physical pairs of wires, telecommunication circuits, radios, or satellites.

Remote Terminal Unit (RTU)

Modbus was originally designed to be used in a radio environment where packets were broadcast from a central station (i.e., master or host) to a group of remote units. Each remote unit, or Remote Terminal Unit (RTU), has a hexadecimal identification number (ID). The first part of the broadcast packet contains an RTU ID which corresponds to the ID of one of the remote units. The Modbus host looks for the ID and only sends to the unit with the matching ID; the RTU then replies back to the central station.

The RTU connects to such physical equipment as switches, pumps, and other devices, and monitors and controls these devices. The RTU can be part of a network set up for Supervisory Control and Data Acquisition.

Supervisory Control and Data Acquisition (SCADA)

Supervisory Control and Data Acquisition (SCADA) describes solutions across a large variety of industries and is used in industrial and engineering applications to monitor and control distributed systems from a master location. SCADA encompasses multiple RTUs, a central control room with a host computer (or network), and some sort of communication infrastructure.

SCADA allows for “supervisory” control of remote devices as well as acquiring data from the remote locations. Programmable Logic Controllers allow for a higher degree of automated SCADA.

Programmable Logic Controller (PLC)

A Programmable Logic Controller (PLC) is a small industrial computer which generally monitors several connected sensor inputs and controls attached devices (motor starters, solenoids, pilot lights/displays, speed drives, valves, etc.) according to a user-created program stored in its memory. Containing inputs and outputs similar to an RTU, PLCs are frequently used for typical relay control, sophisticated motion control, process control, Distributed Control System and complex networking.

Modbus TCP/IP

Modbus TCP/IP simply takes the Modbus instruction set and wraps TCP/IP around it. Since TCP/IP is the communications standard for the Internet and most networked computers, this provides a simpler installation. Modbus TCP/IP uses standard Ethernet equipment.

Modbus on UDP

When Sierra Wireless AirLink routers are used in place of radios, a AirLink router is connected to the central station (host) and an AirLink router is connected to each remote unit. When the AirLink router is configured for Modbus with UDP, the AirLink router connected to the host can store a list of IP addresses or names with matching IDs. When the host at the central station sends serial data as a poll request, the AirLink router at the host matches the RTU ID to a corresponding IP of a AirLink router at a remote unit. A UDP packet is assembled encapsulating the RTU ID and serial data transmitted from the host. The UDP packet is then transmitted to the specific AirLink router at the remote unit matching the RTU ID. The remote AirLink router then disassembles the packet before transmitting the RTU ID and serial data to the remote unit. The remote units operate in normal UDP mode and their data is sent to the host via the remote AirLink router and host AirLink router.

Configuring AirLink router at the Polling Host for Modbus on UDP

This section covers a Polling Host with standard Modbus, variations may need additional AT commands.

1. Configure the ports.

The destination port for the device at the host needs to match the device port (*DPORT) in use on all the modems at the remote sites. For example, if the remote device's device port (*DPORT) is "12345", then the Modbus host device's *S53* destination port should be set to "12345".

Take note of (or set) the Device Port setting in *DPORT to configure the destination port on the remote modems.

In ACEmanager, select *UDP* in the side menu. Select the appropriate *MD* mode from the drop down menu.

- **MD13**: Modbus ASCII
- **MD23**: Modbus RTU (Binary)

- **MD33**: BSAP
- **MD63**: Variable Modbus — individual parameters are set up manually.

If you do not have a static IP, the host device should be configured to report its current IP to a Dynamic DNS (DDNS) server with Dynamic DNS.

In the Host device's configuration, instead of an IP address for the Addr List (ATMLIST or ATMLISTX), substitute a single unique name for each device, i.e. remote1, remote2, etc.

When you configure Dynamic DNS for the host device, make note of your device name and domain setting in ACEmanager in the menu selection *Dynamic IP* to be used with the remote modems.

With names instead of IP addresses for the Address List, the host device queries the DNS server for the current IP address assigned to the specific name of a remote device to send a message corresponding to the ID.

When you use names instead of IP addresses, to ensure your modems are updated quickly with the correct IP addresses for the names, set the DNS settings as well. In ACEmanager, select *DNS*.

Configure *DNSUSER to the same IP address as the Dynamic DNS (*IPMANAGER1). If your modems have dynamic IP addresses and not static (the IP address can change when it is powered up), configure *DNSUPDATE to a low interval to allow frequent updates.

Configuring Remote AirLink routers for Modbus with UDP

This section covers standard Modbus settings for the AirLink router at the remote unit; variations may need additional commands.

1. Configure the ports.

In ACEmanager, select Port Configuration in the side menu.

The destination port for the device at the host needs to match the device port in use on all the devices at the remote sites. For example, if the remote device's device port (see below) is "12345", then the Modbus host device's *S53* destination port should be set to "12345".

Set the destination port (S53) to match the device port of the host device (*DPORT). Make sure the device port of the remote device (*DPORT) matches the destination port of the host device (S53).

Configure IP Addresses for the Host

If the Host device has a static IP address, enter it in the Destination Address for S53.

Note: With a name instead of IPs for the host device, the remote devices query the DNS server for the current IP assigned to the host device before sending data back to the host.

If the device at the host has a dynamic IP and is using Dynamic DNS, instead of an IP address for S53, specify the name of the host device (**). If the remote devices are using a different DDNS than the host device, you need to specify the fully qualified domain name (**+*DOMAIN).

*Note: Setting the Host device IP address as the S53 Destination Address provides a low level security. The device does not forward UDP traffic unless the source IP/port matches what is in S53. However, if you set *AIP=1, the device forwards UDP traffic from any source IP address as long as it is accessing the device on the configured *DPORT.*

1. Configure the default mode for start-up.

Each device at the remote locations needs to be configured to communicate with the device at the host. In ACEmanager, select *UDP* in the side menu.

   a. Enable *S82*, UDP answer.
   b. Set *S83* to the idle time-out applicable to your application, commonly 20.

2. Configure other RTU settings.

Other parameters may need to be changed, but this is dependent on the RTU type being used. At a minimum, this typically involves setting the proper serial settings to match your RTU.

3. Optional: Dynamic IP Address

If you do not have a static IP, the host device should be configured to report its current IP to a Dynamic DNS (DDNS) server with Dynamic DNS.

Match the name of the device to the names specified in the host device's MLIST or MLISTX for the connected RTU.

When you configure Dynamic DNS for the host device, note your device name and domain setting in ACEmanager in the menu selection *Dynamic IP* to be used with the remote devices.

When you use names instead of IP addresses, to ensure your devices are updated quickly with the correct IP addresses for the names, set the DNS settings as well.

Configure *DNSUSER to the same IP address as the Dynamic DNS (*IPMANAGER1). If your devices have dynamic IP addresses and not static (the IP address can change when it is powered up), configure *DNSUPDATE to a low interval to allow frequent updates.

C: SNMP: Simple Network Management Protocol

Management Information Base (MIB)

ALEOS includes a Management Information Base (MIB) that contains information specific to the AirLink RV50. Reports based on this database are sent in a form designed to be parsed by the NMS. The data is hierarchical with entries addressed through object identifiers.

The MIB complies with:

- RFC 1213 and MIB-II
- RFC 2665 — Ethernet-Like Interface Types
- RFC 2863 — The Interfaces Group MIB

SNMP Traps

SNMP traps are alerts that can be sent from the managed device to the Network Management System when an event happens. Your AirLink RV50 is capable of sending traps when the network connection becomes available.

To send SNMP traps:

1. In ACEmanager, go to Services > Management (SNMP).
2. Configure the fields under Trap Server User. (For more information, see Management (SNMP) on page 253.)
3. Go to Events Reporting > Actions.
4. In the Action Type field select SNMP trap. (For more information, see SNMP TRAP on page 299.)
5. Go Events Reporting > Events and configure monitoring for the event type that will trigger the SNMP trap. For example, the event type could be RSSI, thresholds, network state, hardware temperature, etc.

Sierra Wireless MIB

This section shows the contents of the Sierra Wireless MIB file. When this file is loaded onto a remote SNMP client, you can query the Sierra Wireless specific objects listed in this file.

For a text copy of this MIB file, go to source.sierrawireless.com, and select your AirLink RV50.

```
SIERRA-MIB DEFINITIONS ::= BEGIN

IMPORTS
    OBJECT-TYPE, NOTIFICATION-TYPE, MODULE-IDENTITY, IpAddress,
    Integer32, Opaque, enterprises, Counter32, Unsigned32
        FROM SNMPv2-SMI

    TEXTUAL-CONVENTION, DisplayString, TruthValue
FROM SNMPv2-TC;

sierrawireless MODULE-IDENTITY
    LAST-UPDATED "201202290000Z"
    ORGANIZATION "Sierra Wireless Inc"
    CONTACT-INFO
"Sierra Wirelss Inc
        "

    DESCRIPTION
""
    REVISION "201202290000Z"

    DESCRIPTION
"This file defines the private Sierra MIB extensions."

    ::= { enterprises 20542 }

sharks OBJECT IDENTIFIER ::= { sierrawireless  9}

-- MIB versions

mibversion1 OBJECT IDENTIFIER ::= { sharks  1}

--  GUI Tabs for Sharks

statustab OBJECT IDENTIFIER ::= { mibversion1  1}
```

```
cellulartab OBJECT IDENTIFIER ::= { mibversion1  2}
lantab OBJECT IDENTIFIER ::= { mibversion1  3}
vpntab OBJECT IDENTIFIER ::= { mibversion1 4}
securitytab OBJECT IDENTIFIER ::= { mibversion1  5}
servicestab OBJECT IDENTIFIER ::= { mibversion1  6}
gpstab OBJECT IDENTIFIER ::= { mibversion1  7}
eventsreportingtab OBJECT IDENTIFIER ::= { mibversion1  8}
serialtab OBJECT IDENTIFIER ::= { mibversion1  9}
iotab OBJECT IDENTIFIER ::= { mibversion1  10}
admintab OBJECT IDENTIFIER ::= { mibversion1  11}
snmpconfig OBJECT IDENTIFIER ::= { mibversion1  12}

--  status elements

home   OBJECT IDENTIFIER ::= { statustab  1}
cellular OBJECT IDENTIFIER ::= { statustab  2}
lan  OBJECT IDENTIFIER ::= { statustab  3}
vpn     OBJECT IDENTIFIER ::= { statustab  4}
security     OBJECT IDENTIFIER ::= { statustab  5}
services     OBJECT IDENTIFIER ::= { statustab  6}
gps     OBJECT IDENTIFIER ::= { statustab  7}
serial     OBJECT IDENTIFIER ::= { statustab  8}
about     OBJECT IDENTIFIER ::= { statustab  9}

-- io elements
currentstate OBJECT IDENTIFIER ::= { iotab  1}
configuration OBJECT IDENTIFIER ::= { iotab  2}


--  home status elements

phoneNumber OBJECT-TYPE
SYNTAX DisplayString (SIZE (10))
MAX-ACCESS read-only
STATUS current
```

```
    DESCRIPTION ""
::= { home 17 }

ipAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { home 301 }

networkState OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { home 259 }

rssi OBJECT-TYPE
SYNTAX INTEGER(-125..-50)
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 261 }

gprsnetworkOperator OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 770 }

cdmanetworkOperator OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
```

```
    DESCRIPTION ""
::= { home 644 }

gprsECIO OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
 DESCRIPTION ""
::= { home 772 }

cdmaECIO OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
  DESCRIPTION ""
::= { home 643 }

powerIn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 266 }

boardTemprature OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 267 }

networkServiceType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
```

```
    DESCRIPTION ""
::= { home 264}

aleosSWVer OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 4 }

netChannel OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 260 }

cellularBytesSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 283 }

cellularBytesRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { home 284 }


deviceName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
```

```
STATUS current
    DESCRIPTION ""
::= { home 1154 }

--  cellular status elements

wanIP OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 301 }

electronicID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 10 }

iccid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 771 }

cellid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 773 }

lac OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 774 }

imsi OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 785 }

keepAliveIpAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 1105 }

keepAlivePingTime OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 1104 }

dnsServer1 OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 1082 }

dnsServer2 OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 1083 }

cellBand OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 2056 }

apn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 2151 }

wanUseTime OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 5046 }

rscp OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 10249 }

errorRate OBJECT-TYPE
```

```
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 263 }

bytesSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 283 }

bytesRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 284 }

packetsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 281 }

packetsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 282 }

prlVersion OBJECT-TYPE
```

```
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 642 }

prlUpdateStatus OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 646 }

sid OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 648 }

nid OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 649 }

pnOffset OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 650 }

baseClass OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 651 }

rsrq OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 10209 }

rsrp OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 10210 }

sinr OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { cellular 10211 }

--  LAN status elements

usbMode OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 1130 }
```

```
vrrpEnabled OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { lan 9001 }

lanpacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 279 }

lanpacketsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 280 }

wifipacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 10405 }

wifipacketsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
```

```
::= { lan 10406 }

wifiBridgeEnabled OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 10401 }

wifiSecurityType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 4509 }

wifiAPStatus OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 4506 }

wifiSSID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { lan 4507 }

wifiChannel OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
```

```
::= { lan 4508 }

--  VPN status elements


incomingOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3177 }

outgoingOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3178 }

outgoingHostOOB OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3179 }


vpn1Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3176 }

vpn2Status OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3205 }

vpn3Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3231 }

vpn4Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3257 }

vpn5Status OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { vpn 3283 }

--  Security status elements

dmz OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 5113 }
```

```
portForwarding OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 5112 }

portFilteringIn OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 3505 }

portFilteringOut OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 3506 }

trustedHosts OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 1062 }

macFiltering OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 3509 }
```

```
badPasswdCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 385 }

ipRejectCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 386 }

ipRejectLog OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { security 387 }

--  Services status elements

aceNet OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { services 5026 }

aceManager OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
```

```
    DESCRIPTION ""
::= { services 1149 }

dynamicDnsService OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { services 5011 }

fullDomainName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { services 5007 }

--  GPS status elements

gpsFix OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
   DESCRIPTION ""
::= { gps 900 }

satelliteCount OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 901 }

latitude OBJECT-TYPE
SYNTAX DisplayString
```

```
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 902 }

longitude OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 903 }

heading OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 904 }

speed OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 905 }

engineHours OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { gps 906 }

--  Serial status elements
```

```
serialPortMode OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { serial 1043 }

tcpAutoAnswer OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { serial 1048 }

udpAutoAnswer OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { serial 1054 }

serialPacketsSent OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { serial 273 }

serialPacketsRecvd OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { serial 274 }
--  About status elements
```

```
deviceModel OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 7 }


radioModelType OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 9 }

radioFirmwareVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 8 }

deviceID OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 25 }

macAddress OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
```

```
::= { about 66 }

aleosSWVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 4 }

deviceHwConfiguration OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 5 }

msciVersion OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-only
STATUS current
    DESCRIPTION ""
::= { about 3 }

-- Read Write values

snmpenable OBJECT-TYPE
SYNTAX INTEGER {
           disabled(0),
           enabled(1)}
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig 10040 }

snmpversion OBJECT-TYPE
```

```
SYNTAX INTEGER {
          snmpv2c(2),
          snmpv3(3)}
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10041 }

snmpport OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10042 }

snmpContact OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  2730 }

snmpName OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  2731 }

snmpLocation OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  2732 }
```

```
rocommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10063 }

rouser OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10045 }

rosecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
           noauthnopriv(0),
           authnopriv(1),
           authpriv(2)}
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10046 }

roauthtype OBJECT-TYPE
SYNTAX INTEGER {
           md5(0),
           sha(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10047 }

roauthkey OBJECT-TYPE
```

```
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10048 }

roprivtype OBJECT-TYPE
SYNTAX INTEGER {
           aes(0),
           des(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10049 }

roprivkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10050 }


rwcommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10064 }

rwuser OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
```

```
::= { snmpconfig  10051 }

rwsecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
          noauthnopriv(0),
          authnopriv(1),
          authpriv(2)}
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10052 }

rwauthtype OBJECT-TYPE
SYNTAX INTEGER {
          md5(0),
          sha(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10053 }

rwauthkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10054 }


rwprivtype OBJECT-TYPE
SYNTAX INTEGER {
          aes(0),
          des(1) }
MAX-ACCESS read-write
STATUS current
```

```
    DESCRIPTION ""
::= { snmpconfig  10055 }

rwprivkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10056 }


trapipAddress OBJECT-TYPE
SYNTAX IpAddress
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig 1166 }

trapport OBJECT-TYPE
SYNTAX INTEGER
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10043 }

engineid OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10044 }

trapcommunity OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
```

```
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10065 }

trapuser OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10057 }

trapsecuritylvl OBJECT-TYPE
SYNTAX INTEGER {
           noauthnopriv(0),
           authnopriv(1),
           authpriv(2)}
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10058 }

trapauthtype OBJECT-TYPE
SYNTAX INTEGER {
           md5(0),
           sha(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10059 }

trapauthkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
```

```
::= { snmpconfig  10060 }


trapprivtype OBJECT-TYPE
SYNTAX INTEGER {
          aes(0),
          des(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10061 }

trapprivkey OBJECT-TYPE
SYNTAX DisplayString
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  10062 }


rebootmodem OBJECT-TYPE
SYNTAX INTEGER {
          nop(0),
          reboot(1) }
MAX-ACCESS read-write
STATUS current
    DESCRIPTION ""
::= { snmpconfig  65001 }

digitalInput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 1 MSCIID 851"
    ::= { currentstate 851 }
```

```
digitalInput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 2 MSCIID 852"
    ::= { currentstate 852 }

digitalInput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 3 MSCIID 853"
    ::= { currentstate 853 }

digitalInput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 4 MSCIID 854"
    ::= { currentstate 854 }

digitalInput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 5 MSCIID 867"
    ::= { currentstate 867 }

digitalInput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Input 6 MSCIID 868"
    ::= { currentstate 868 }

digitalOutput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 1 MSCIID 859"
    ::= { currentstate 859 }
```

```
digitalOutput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 2 MSCIID 860"
    ::= { currentstate 860 }

digitalOutput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 3 MSCIID 863"
    ::= { currentstate 863 }

digitalOutput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 4 MSCIID 864"
    ::= { currentstate 864 }

digitalOutput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 5 MSCIID 865"
    ::= { currentstate 865 }

digitalOutput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Output 6 MSCIID 866"
    ::= { currentstate 866 }

digitalConfig1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 1 MSCIID 861"
```

```
    ::= { configuration 861 }

digitalConfig2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 2 MSCIID 862"
    ::= { configuration 862 }

digitalConfig3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 3 MSCIID 869"
    ::= { configuration 869 }

digitalConfig4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 4 MSCIID 870"
    ::= { configuration 870 }

digitalConfig5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 5 MSCIID 871"
    ::= { configuration 871 }

digitalConfig6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Digital Configuration 6 MSCIID 872"
    ::= { configuration 872 }


pulseAccumulator1 OBJECT-TYPE
    SYNTAX DisplayString
```

```
    STATUS      current
    DESCRIPTION "Pulse Accumulator 1 MSCIID 4002"
    ::= { currentstate 4002 }

pulseAccumulator2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Pulse Accumulator 2 MSCIID 4003"
    ::= { currentstate 4003 }

pulseAccumulator3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Pulse Accumulator 3 MSCIID 4004"
    ::= { currentstate 4004 }

pulseAccumulator4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Pulse Accumulator 4 MSCIID 4005"
    ::= { currentstate 4005 }

pulseAccumulator5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Pulse Accumulator 5 MSCIID 4006"
    ::= { currentstate 4006 }

pulseAccumulator6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Pulse Accumulator 6 MSCIID 4007"
    ::= { currentstate 4007 }

analogInput1 OBJECT-TYPE
```

```
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 1 MSCIID 855"
    ::= { currentstate 855 }


analogInput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 2 MSCIID 856"
    ::= { currentstate 856 }

analogInput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 3 MSCIID 857"
    ::= { currentstate 857 }

analogInput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 4 MSCIID 858"
    ::= { currentstate 858 }

analogInput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 5 MSCIID 873"
    ::= { currentstate 873 }

analogInput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 6 MSCIID 874"
    ::= { currentstate 874 }
```

```
analogInput7 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 7 MSCIID 875"
    ::= { currentstate 875 }

analogInput8 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Analog  Input 8 MSCIID 876"
    ::= { currentstate 876 }

coefficientAnalogInput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 1 MSCIID 4011"
    ::= { currentstate 4011 }

coefficientAnalogInput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 2 MSCIID 4012"
    ::= { currentstate 4012 }

coefficientAnalogInput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 3 MSCIID 4013"
    ::= { currentstate 4013 }

coefficientAnalogInput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 4 MSCIID 4014"
```

```
    ::= { currentstate 4014 }

coefficientAnalogInput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 5 MSCIID 4015"
    ::= { currentstate 4015 }

coefficientAnalogInput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 6 MSCIID 4016"
    ::= { currentstate 4016 }

coefficientAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 7 MSCIID 4017"
    ::= { currentstate 4017 }

coefficientAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Coefficient Analog  Input 8 MSCIID 4018"
    ::= { currentstate 4018 }

offsetAnalogInput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 1 MSCIID 4021"
    ::= { currentstate 4021 }

offsetAnalogInput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
```

```
    DESCRIPTION "Offset Analog  Input 2 MSCIID 4022"
   ::= { currentstate 4022 }

offsetAnalogInput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 3 MSCIID 4023"
    ::= { currentstate 4023 }

offsetAnalogInput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 4 MSCIID 4024"
    ::= { currentstate 4024 }

offsetAnalogInput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 5 MSCIID 4025"
    ::= { currentstate 4025 }

offsetAnalogInput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 6 MSCIID 4026"
    ::= { currentstate 4026 }

offsetAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Offset Analog  Input 7 MSCIID 4027"
    ::= { currentstate 4027 }

offsetAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
```

```
        STATUS      current
        DESCRIPTION "Offset Analog  Input 8 MSCIID 4028"
        ::= { currentstate 4028 }

    unitsAnalogInput1 OBJECT-TYPE
        SYNTAX DisplayString
        STATUS      current
        DESCRIPTION "Units Analog  Input 1 MSCIID 4031"
        ::= { currentstate 4031 }

    unitsAnalogInput2 OBJECT-TYPE
        SYNTAX DisplayString
        STATUS      current
        DESCRIPTION "Units Analog  Input 2 MSCIID 4032"
        ::= { currentstate 4032 }

    unitsAnalogInput3 OBJECT-TYPE
        SYNTAX DisplayString
        STATUS      current
        DESCRIPTION "Units Analog  Input 3 MSCIID 4033"
        ::= { currentstate 4033 }

    unitsAnalogInput4 OBJECT-TYPE
        SYNTAX DisplayString
        STATUS      current
        DESCRIPTION "Units Analog  Input 4 MSCIID 4034"
        ::= { currentstate 4034 }

    unitsAnalogInput5 OBJECT-TYPE
        SYNTAX DisplayString
        STATUS      current
        DESCRIPTION "Units Analog  Input 5 MSCIID 4035"
        ::= { currentstate 4035 }

    unitsAnalogInput6 OBJECT-TYPE
```

```
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Units Analog  Input 6 MSCIID 4036"
    ::= { currentstate 4036 }

unitsAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Units Analog  Input 7 MSCIID 4037"
    ::= { currentstate 4037 }

unitsAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Units Analog  Input 8 MSCIID 4038"
    ::= { currentstate 4038 }

scaledAnalogInput1 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 1 MSCIID 4041"
    ::= { currentstate 4041 }

scaledAnalogInput2 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 2 MSCIID 4042"
    ::= { currentstate 4042 }

scaledAnalogInput3 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 3 MSCIID 4043"
    ::= { currentstate 4043 }
```

```
scaledAnalogInput4 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 4 MSCIID 4044"
    ::= { currentstate 4044 }

scaledAnalogInput5 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 5 MSCIID 4045"
    ::= { currentstate 4045 }

scaledAnalogInput6 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 6 MSCIID 4046"
    ::= { currentstate 4046 }

scaledAnalogInput7 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 7 MSCIID 4047"
    ::= { currentstate 4047 }

scaledAnalogInput8 OBJECT-TYPE
    SYNTAX DisplayString
    STATUS      current
    DESCRIPTION "Scaled Analog  Input 8 MSCIID 4048"
    ::= { currentstate 4048 }




--  Notifications starting at 1000
```

```
modemNotifications OBJECT IDENTIFIER ::= { mibversion1  1000 }


value OBJECT-TYPE
    SYNTAX       DisplayString
    MAX-ACCESS  accessible-for-notify
    STATUS      current
    DESCRIPTION "value of MSCIID that triggered this event"
    ::= { modemNotifications 500 }

gpsFixNotification NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "GPS Fix MSCIID 900"
::= { modemNotifications 17 }

vehicleSpeed NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Vehicle Speed MSCIID 905"
::= { modemNotifications 18 }

engineHoursNotification NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Engine Hours MSCIID 906"
::= { modemNotifications 19 }

headingChange NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
```

```
        "Heading Change MSCIID 904"
::= { modemNotifications 20 }

rssiNotification NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "RSSI MSCIID 261"
::= { modemNotifications 21 }

networkStateNotification NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Network State MSCIID 259"
::= { modemNotifications 22 }

networkService NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Network Service 264"
::= { modemNotifications 23 }

networkErrorRate NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Network Error Rate MSCIID 263"
::= { modemNotifications 24 }

periodicReports NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
```

```
        "Periodic Reports MSCIID 270"
::= { modemNotifications 25 }

powerInNotification NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Power In  MSCIID 266"
::= { modemNotifications 26 }

boardTemp NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Board Temperature MSCIID 267"
::= { modemNotifications 27 }

cdmaTemp NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "CDMA Temperature MSCIID 641"
::= { modemNotifications 28 }


dailyDataUsage NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
    DESCRIPTION
        "Daily Data Usage MSCIID 25001"
::= { modemNotifications 29 }

monthlyDataUsage NOTIFICATION-TYPE
    OBJECTS     { value }
    STATUS      current
```

```
    DESCRIPTION
        "Monthly Data Usage MSCIID 25002"
::= { modemNotifications 30 }

END
```

D: AT Commands

AT Command Set Summary

Note: If you are writing software to parse AT command responses, Sierra Wireless recommends that you design the software to be independent of the amount of whitespace. Whitespace is defined as ASCII space, tab, carriage return and linefeed characters and may appear in any combination, not necessarily containing all of the above.

Note: When using AT commands to change passwords or passphrases, the special character comma ',' cannot be used in the new password or passphrase.

Using a terminal connection (Telnet) or SSH protocol, you can send AT commands to configure the device, command it to do something, or query a setting.

- AT commands must always be terminated by a carriage return <CR> (ASCII character 0x0D), i.e., pressing Enter on the keyboard. Some may also include a new line or line feed <LF>.
- If **E=1** (Echo On), the AT command (including the terminating <carriage return>) is displayed (output) before any responses.
- Two settings affect the format of AT command output: V (Verbose) and Q (Quiet).
- If Q=1 (Quiet On), no result codes are output whatsoever, so there is no response generated by a (non-query) command.
- If Q=0 (Quiet Off), result codes are output. The format of this output is then affected by the Verbose setting.

  If Quiet mode is off, the result code is affected as follows:

  For V=1 (Verbose mode), the textual result code is surrounded by a carriage return and new line. Any AT query response is also surrounded by a carriage return and new line.

  For V=0 (Terse mode), a numeric result code is output with a single trailing carriage return (no new line is output), while any AT query response is followed by a carriage return and new line (there is no preceding output).
- For example, possible output to the AT command "AT" with carriage return (assuming quiet mode is not on) is:

  carriage return—if V=0

  carriage return and new line OK another carriage return and new line—if V=1

Note: AT commands work for the port on which they are executed. For example, if the user types ATE1 and then AT&W using a USB/serial port connection, it sets the USB/serial port to Echo On, but not the telnet connection or the RS232 serial port.

If you need to change the port for Telnet (for example, you have the default port blocked on your firewall), the option is on the Services > Telnet/SSH tab. The default Telnet port is 2332. You can also change the Telnet timeout; if the connection is idle, default timeout is 2 minutes. This is the internal Telnet on the device to pass AT commands and not TCP PAD.

AT commands are shown in upper case, but they are not case sensitive.

This appendix organizes the commands into functional groups to allow you to more quickly locate a desired command when you know the operation but not the command. Commands under each topic are listed alphabetically.

Note: Some of the configuration commands listed here are only available as AT commands.

Reference Tables

Result codes are not shown in the command tables unless special conditions apply. Generally the result code OK is returned when the command has been executed. ERROR may be returned if parameters are out of range, and is returned if the command is not recognized or is not permitted in the current state or condition of the AirLink RV50.

Note: Unless otherwise stated, all commands are accessible locally and remotely.

AT command topics in this appendix:

- Device Updates on page 457
- Status on page 460
- WAN/Cellular on page 472
- LAN on page 493
- VPN on page 497
- Security on page 504
- Services on page 505
- Location on page 514
- Serial on page 521
- Standard (Hayes) commands on page 527
- I/O on page 532
- Applications on page 533
- Admin on page 538

Device Updates

Table D-1: Device Update AT Commands

Command	Description
***FWRMUPDATE**	This AT command updates the ALEOS software remotely. The ALEOS software file must be on an ftp server. The command parameters are: AT*FWRMUPDATE= <FTP Server IP>,<FTP Server username>,<FTP Server password>,<ALEOS filename> Example: AT*FWRMUPDATE=192.168.17.111,MyUserName,v3yieo,GX_4.3.4.001v0.bin Error message: • Firmware update failed: could not get file from FTP server—Firmware file does not exist; check that the file name was spelled correctly *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*
I4	Query the Recovery version installed on the RV50 Example: ATI4? returns 2.0 - 31934

Table D-1: Device Update AT Commands

Command	Description
***FWSTORE**	This AT command remotely loads the radio module firmware file using ftp, verifies and then copies the file in the radio module firmware store location. You can also use the command to delete radio module firmware files. To remotely load a radio module firmware file, the file must be on an FTP server, and the file name must have the suffix .iso To query the list of files in storage: AT*FWSTORE? Example: AT*FWSTORE? MC7354_ATT004_55580.iso MC7354_SPT004_55581.iso MC7354_VZW004_55581.iso OK To upload a specific radio module firmware file: AT*FWSTORE=add, <FTP server hostname or IP>,<user>,<password>,<radio image name> Where: • <FTP server hostname or IP> is the resolvable hostname or IP address of the FTP server • <user> is the user name used to access the FTP server • <password> is the password used to access the FTP server • <radio image name> is the full name of the file on the FTP server. Example: AT*FWSTORE=add,192.168.17.111,MyUserName,password,MC7354_VZW004_55581.iso To delete a radio module firmware file from the router storage: AT*FWSTORE=delete,<radio image name> Example: AT*FWSTORE=delete,WP7610_02.37.06.00_VERIZON_002.107_003.iso OK *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*

Table D-1: Device Update AT Commands

Command	Description
***RMFWSWITCH**	This AT command switches the current radio module firmware to the radio module firmware specified by the AT command. The radio module firmware file must be stored on the RV50. For more information, see Radio Module Firmware on page 381. The command parameters are: AT*RMFWSWITCH=<Network Operator> Where: • <Network Operator> is the network operator associated with the radio module firmware to which you want to switch. For example, att, generic, etc. (case insensitive). Example: AT*RMFWSWITCH=att

***TPLUPDATE**	This AT command updates the template (configuration file) remotely.
	The template file must be accessible on an FTP server.
	The command parameters are:
	AT*TPLUPDATE=<Server_IP>,<USER_NAME>,<PASSWORD>,<FILE_NAME>
	where:
	• SERVER_IP is the IP address of the FTP server.
	• USER_NAME is the user name used to access the FTP server.
	• PASSWORD is the password used to access the FTP server.
	• FILE_NAME is the name of the template file on the FTP server that you want to apply to the AirLink RV50. The template file must be stored on the FTP User_Name home, not in a sub-folder.
	Example:
	AT*TPLUPDATE=192.168.17.111,MyUserName,MyPassword,NewTemplate.xml
	When the template is successfully applied, the message displayed is:
	`Template applied successfully`
	`OK`
	Note: Configure the FTP server:
	• *As passive mode (not active mode)*
	• *To listen to port 21*
	*Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*

Status

General status commands are listed in Table D-2. For AT commands related to each status page in ACEmanager, see:

- Status > Home AT Commands
- Status > Cellular AT Commands
- Status > Ethernet AT Commands
- Status > Security AT Commands
- Status > Services AT Commands
- Status > Serial AT Commands
- Status > Applications AT Commands
- Status > About AT Commands

Table D-2: General Status AT Commands

Command	Description
***BAND?**	Query the current radio module band. To set or query the setting for RF band range or technology, see !BAND on page 474.
+ECIO?	Query the signal quality.
***ETHSTATE?**	Query the connection state (speed and duplex) of the Ethernet port. • AT*ETHSTATE? or AT*ETHSTATE?1—Returns the speed and duplex state of the main Ethernet port (e.g. 100Mb/s Full Duplex)
***HOSTCOMMLVL?**	Query the serial host signal level. Response example: DCD:LOW; DTR:LOW; DSR:HIGH; CTS:HIGH; RTS:LOW
+HWTEMP?	Query the internal temperature of the radio module (in degrees Celsius).
***LISTIP?**	Query the IP/MAC address information for connected LAN devices. This AT command retrieves the information available on the IP/MAC table on the Status > LAN screen. AT*LISTIP? The response lists the IP address, the MAC address, and the status. Fields are separated by semi-colons. Example: `192.168.14.100;0e:c6:ff:b2:61:8f;active`
***NETSERVICE_RAW?**	Query the numeric value for the network service type. • 8—2G (1x, EDGE, GPRS) • 10—2G roaming • 16—3G (EV-DO Rev. A, HSPA, HSPA+, UMTS) • 18—3G roaming • 64—4G

Table D-2: General Status AT Commands

Command	Description
***NETSTATE_RAW?**	Query the network state of the current WAN connection. AT*NETSTATE_RAW? returns: • 5—Network Ready (The RV50 is connected to the WAN network and ready to send data.) • 29—Network Ready - Wi-Fi (The RV50 is connected to a Wi-Fi network in client mode.) • 34—Network Ready - Ethernet (The RV50 is connected to an Ethernet WAN network.) • 0—Network Link Down (The network link is not available.) • 7—No Service (There is no mobile network detected.)
+PRL?	CDMA and LTE fallback to EV-DO only. Query CDMA Preferred Roaming List (PRL) version.
***PRLSTATUS?**	CDMA only Query the status of the most recent PRL update. • n=0—None (No update) • n=1—In progress • n=2—Update successful The return of any other value indicates that the update failed.
***USBNETSTATE?**	Query the status of the USB connection. AT*USBNETSTATE? returns: • None—There are no USB connections to the AirLink RV50. • 8 MB/s Half Duplex—There is a USB connection to the device.

Status > Home

Table D-3: Status > Home AT Commands

Command	Description
General	
***NETSTATE?**	Query the network state of the current WAN connection. AT*NETSTATE? returns: • Network Ready—The RV50 is connected to the WAN network and ready to send data. • Network Ready - Wi-Fi—The RV50 is connected to a Wi-Fi network in client mode. • Network Ready - Ethernet—The RV50 is connected to an Ethernet WAN network. • Network Ready - Ethernet (Auto DHCP)—The RV50 has an Auto DHCP WAN Ethernet connection. • Network Link Down— The network link is not available. • No Service—There is no mobile network detected.
***NETIP?**	Query the current WAN IP address of the device reported by the internal module (generally obtained from your Mobile Network Operator). If you have an Internet-routable IP address, you can use this address to contact devices from the Internet. If your device on a private mobile network, you can use this address to contact the device from another host on the same WAN network. If required, use AT*NETALLOWZEROIP to allow displaying an IP address ending in a zero. *Note: If there is no current network IP address, 0.0.0.0 is returned.*
***NETIPV6?**	Query the current IPv6 network IP address of the device reported by the internal module (generally obtained from your Mobile Network Operator). If you have an Internet-routable IP address, you can use this address to contact devices from the Internet. If your device is on a private mobile network, you can use this address to contact the device from another host on the same WAN network. *Note: If there is no current network IPv6 address, "::" (two colons) is returned.*
***NETIPV6PREFIXLEN?**	Query the length of the network IPv6 prefix. AT*NETIPV6PREFIXLEN? If there is no IPv6 connection, 0 is returned.
***MODEMNAME**	Query the device serial number. AT*MODEMNAME?

Table D-3: Status > Home AT Commands

Command	Description
Advanced (DNS)	
***DNS1?** ***DNS2?**	Query or set the primary DNS (*DNS1) and secondary (*DNS2) IP addresses. AT*DNS1? to query DNS1 AT*DNS2? to query DNS2 AT*DNS1=d.d.d.d to set DNS1 AT*DNS2=d.d.d.d to set DNS2 • d.d.d.d=IP address
***DNS1V6?** ***DNS2V6?**	Query the primary DNS (*DNS1V6) and secondary (*DNS2V6) IPv6 addresses. AT*DNS1V6? to query DNS1 IPv6 AT*DNS2V6? to query DNS2 IPv6

Status > Cellular

Table D-4: Status > Cellular AT Commands

Command	Description
General	
***NETPHONE?**	Query the device's cellular phone number, if applicable or obtainable.
***NETCONNTYPE?**	Query the current IP address type. AT*NETCONNTYPE? • 0—None • 1—IPv4 • 3—IPv4 and IPv6 Gateway *Note: To set the IP address type preference, see *NETIPPREF on page 482.*
***INTSTATE?1**	Query the WAN connection status for a particular interface. The Cellular Interface is interface 1. AT*INSTATE?1 Returns the WAN connection status: • Connected • Not Connected • No Service If no interface is specified, the command queries the cellular network.

Table D-4: Status > Cellular AT Commands

Command	Description
***INTSTATE_RAW?1**	Query the condition of each WAN interface (i.e. the reason for the WAN state returned by *INTSTATE?1). The Cellular interface is interface 1 AT*INTSTATE_RAW?1 The values returned depend on the interface being queried. If no interface is specified, the command queries the cellular network. AT*INTSTATE_RAW?1 returns: • 100—Disconnected • 101—Connecting • 102—Data connection failed. Waiting for retry • 103—Not Connected - Radio Connect off • 104—Not Connected - Waiting for Activity • 105—No SIM or Unexpected SIM Status • 106—SIM Locked, but bad SIM PIN • 107—SIM PIN Incorrect, 5 Attempts Left • 108—SIM PIN Incorrect, 4 Attempts Left • 109—SIM PIN Incorrect, 3 Attempts Left • 110—SIM PIN Incorrect, 2 Attempts Left • 111—SIM PIN Incorrect, 1 Attempt Left • 112—SIM PIN Incorrect, 0 Attempts Left • 113—SIM Blocked, Bad unlock code • 114—SIM Locked: 10 PUK Attempts Left • 115—SIM Locked: 9 PUK Attempts Left • 116—SIM Locked: 8 PUK Attempts Left • 117—SIM Locked: 7 PUK Attempts Left • 118—SIM Locked: 6 PUK Attempts Left • 119—SIM Locked: 5 PUK Attempts Left • 120—SIM Locked: 4 PUK Attempts Left • 121—SIM Locked: 3 PUK Attempts Left • 122—SIM Locked: 2 PUK Attempts Left • 123—SIM Locked: 1 PUK Attempt Left • 124—SIM Blocked, unblock code incorrect • 125—IP Acquired • 126—Radio retry backoff delay is set to more than 60 seconds
***NETOP?**	Query the Mobile Network Operator of the active connection. If you are roaming, the roaming operator is returned, if the home operator allows this.
***NETRSSI?**	Query the current RSSI (Receive Signal Strength Indicator) for non-LTE cellular connections, as a negative dBm value.
***LTERSRQ?**	LTE only. Query the LTE signal quality (in dB). For more information, see LTE Signal Quality (RSRQ) on page 43.
***LTERSRP?**	LTE only. Query the LTE signal strength (in dBm). For more information, see LTE Signal Quality (RSRQ) on page 43.

Table D-4: Status > Cellular AT Commands

Command	Description
+ICCID?	HSPA and LTE only. Query the SIM ID.

***NBSIMPRESENT?**	Query the number of SIM cards installed in the router.
	AT*NBSIMPRESENT? to query
	Example:
	`AT*NBSIMPRESENT?`
	`<number of SIM cards present>`
	
	`OK`
	Response:
	• 1—One SIM card installed
	• 2—Two SIM cards installed

***PRIMARYSIM**	Query or set which SIM slot contains the primary SIM card. If multiple SIM cards are installed, the Primary SIM card is used for network connections.
	*PRIMARYSIM? to query
	*PRIMARYSIM=<slot number> to set
	• <slot number>=1—Primary SIM card is in slot 1 (upper slot)
	• <slot number>=2—Primary SIM card is in slot 2 (lower slot)
	• <slot number>=3—Primary SIM card is R2C eSIM
	Examples:
	`AT*PRIMARYSIM?`
	`<slot number>`
	
	`OK`
	`AT*PRIMARYSIM=<slot number>`
	`OK`
	The change takes effect after a reboot.

***SECONDARYSIM**	Query or set which SIM slot contains the secondary SIM card. If multiple SIM cards are installed, the secondary SIM card is the second choice to use for network connections.
	*SECONDARYSIM? to query
	*SECONDARYSIM=<slot number> to set
	• <slot number>=1—Secondary SIM card is in slot 1 (upper slot)
	• <slot number>=2—Secondary SIM card is in slot 2 (lower slot)
	• <slot number>=3—Secondary SIM card is R2C eSIM
	Examples:
	`AT*SECONDARYSIM?`
	`<slot number>`
	
	`OK`
	`AT*SECONDARYSIM=<slot number>`
	`OK`
	The change takes effect after a reboot.

Table D-4: Status > Cellular AT Commands

Command	Description
***ACTIVESIM?**	Query the Active SIM card, i.e., which SIM card is currently being used for the data connection. AT*ACTIVESIM? to query • 1—The SIM card in slot 1 (upper slot) is the Active SIM. • 2—The SIM card in slot 2 (lower slot) is the Active SIM.
***NETSERV?**	Query the current connection type (e.g., LTE, HSPA+, EV-DO Rev A, etc.).
Monitor	
***IPPINGSEC**	Query or set the ping monitor test interval (in seconds) for an interface. AT*IPPINGSEC?<interface> to query the ping monitor test interval • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGSEC=<interface>,n to set the ping monitor test interval for an interface • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=1–15300 seconds If no interface is specified, the command applies to the cellular network.
***MONITORTYPE**	Query or set the monitor type that is enabled on each interface. AT*MONITORTYPE?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*MONITORTYPE=<interface>,n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=0—Disable • n=1—Enable If no interface is specified, the command applies to the cellular network.

Table D-4: Status > Cellular AT Commands

Command	Description
***IPPINGADDR**	Query or set the ping monitor IP address or FQDN for an interface when the ping monitor test interval (*IPPINGSEC) is set. AT*IPPINGADDR?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGADDR=<interface>,d.d.d.d or n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • d.d.d.d=IP address • n=domain name If no interface is specified, the command applies to the cellular network. *Note: AT*IPPINGSEC must to be set to a value other than 0 to enable pinging.*
***WANUPTIME?**	Query the time in minutes from which the cellular IP is obtained from the mobile network. AT*WANUPTIME?
Advanced	
+CIMI?	HSPA and LTE only. Query the IMSI.
***SRVPLMN?**	Query the PLMN of the currently attached network. AT*SRVPLMN?
***CELLINFO?**	Query cellular connection information.
***CELLINFO2?**	Query in depth cell information.
***NETCHAN?**	Query the current mobile network channel.

Status > Ethernet

Table D-5: Status > Ethernet AT Commands

Command	Description
Ethernet LAN	
***USBDEVICE**	Query or set the startup mode for the USB port. AT*USBDEVICE? to query AT*USBDEVICE=n to set • n=0—USB Serial • n=1—USBNET • n=2—Disabled

Table D-5: Status > Ethernet AT Commands

Command	Description
Ethernet WAN	
***INTSTATE?3**	Query the WAN connection status for a particular interface. The Ethernet Interface is interface 3. AT*INSTATE?3 Returns the WAN connection status: • Connected • Not Connected • No Service If no interface is specified, the command queries the cellular network.
***INTSTATE_RAW?3**	Query the condition of each WAN interface (i.e. the reason for the WAN state returned by *INTSTATE?3). The Ethernet interface is interface 3. AT*INTSTATE_RAW?3 AT*INTSTATE_RAW?3 returns: • 200—Ethernet disconnected • 201—IP acquired • 202—Ethernet not configured for WAN
Monitor	
***IPPINGSEC**	Query or set the ping monitor test interval (in seconds) for an interface. AT*IPPINGSEC?<interface> to query the ping monitor test interval • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGSEC=<interface>,n to set the ping monitor test interval for an interface • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=1–15300 seconds If no interface is specified, the command applies to the cellular network.
***MONITORTYPE**	Query or set the monitor type that is enabled on each interface. AT*MONITORTYPE?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*MONITORTYPE=<interface>,n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=0—Disable • n=1—Enable If no interface is specified, the command applies to the cellular network.

Table D-5: Status > Ethernet AT Commands

Command	Description
***IPPINGADDR**	Query or set the ping monitor IP address or FQDN for an interface when the ping monitor test interval (*IPPINGSEC) is set. AT*IPPINGADDR?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGADDR=<interface>,d.d.d.d or n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • d.d.d.d=IP address • n=domain name If no interface is specified, the command applies to the cellular network. *Note: AT*IPPINGSEC must to be set to a value other than 0 to enable pinging.*
***WANUPTIME?**	Query the time in minutes from which the cellular IP is obtained from the mobile network. AT*WANUPTIME?

•

Status > Security

Table D-6: Status > Security AT Commands

Command	Description
FM	Query or set the Inbound Trusted IP mode (Friends List)—Only allow specified IPs to access the device. ATFM? to query the setting ATFM=n to set • n=0—Disable Trusted IP mode • n=1—Enable Trusted IP mode—Only packets from IP addresses in the Trusted IP list are allowed. Packets from other IP addresses are ignored.

Status > Services

Table D-7: Status > Services AT Commands

Command	Description
***SNTP**	Query or set daily SNTP updates of the system time. AT*SNTP? to query AT*SNTP=n to set • n=0—Off • n=1—On

Status > Serial

Table D-8: Status > Serial AT Commands

Command	Description
***HOSTMODE?**	Query the current host mode. AT*HOSTMODE? returns: • AT • PPP • TCP • UDP *Note: If the device is not in AT mode, Telnet into the device to execute this command.*
S0	Query or set TCP auto answer (the number of rings required before the device automatically answers a call). ATS0? to query ATS0n to set • n=0—Disable • n=1—Enable *Note: Do not use an equal sign (=) when issuing the command.*
S82	Query or set UDP auto answer. ATS82? to query ATS82=n to set • n=0—Disable • n=1—Enable

Status > Applications

Table D-9: Status > Applications AT Commands

Command	Description
***GARMINSTATUS?**	Query Garmin device attachment status.

Status > About

Table D-10: Status > About AT Commands

Command	Description
***SERIALNUM?**	Query the serial number used by ALMS to identify the device.
***DEVICEID?**	When the device is configured to use the device ID with Location reports, this command displays the 64-bit device ID created from the ESN/IMEI or phone, preceded by the hex delimiter (0x). For example: at*deviceid? 0x010112DE140B5A32 *Note: If the device is not configured to use the device ID with Location reports, the command returns "NOT SET".*
***ETHMAC?**	Query the MAC address of the Ethernet port. • AT*ETHMAC? or AT*ETHMAC?1—Returns the MAC address of the main Ethernet port
I[n]	Query device information. • n omitted—device model • n=0—device model • n=1—ALEOS software version, hardware revision, boot version • n=2—Radio module firmware version • n=3—Radio module's unique ID (ESN, IMIEI, or EID) • n-4—Query the Recovery version installed on the RV50

WAN/Cellular

A reboot is required before the WAN/Cellular AT Commands described in the following table take effect.

For a complete alphabetical list of WAN/Cellular AT Commands, see Table D-12. The following table provides a summary of SIM-card-related AT Commands for routers with more than one SIM card slot. Click the AT Command for a detailed description.

Table D-11: Summary of SIM Card AT Commands

Command	What it does
*NBSIMPRESENT?	Queries the number of SIMs present
*SIM1PRESENT?	Queries whether or not there is a SIM card in slot 1 (upper slot)
*SIM2PRESENT?	Queries whether or not there is a SIM card in slot 2 (lower slot)
*PRIMARYSIM	Queries or sets which slot contains the Primary SIM card
*SECONDARYSIM	Queries or sets which slot contains the Secondary SIM card
*ACTIVESIM?	Queries which slot contains the Active SIM
*SWITCHSIM	Switches the Active SIM to the one in the Target SIM slot
*TARGETSIM	For manual SIM switching, queries or sets the SIM slot that will become the Active SIM
*NETPW	Queries or sets the network password for the Active SIM
*NETPWSIM1	Queries or sets the network password for the SIM card in slot 1
*NETPWSIM2	Queries or sets the network password for the SIM card in slot 2
*NETUID	Queries or sets the network user ID for the Active SIM
*NETUIDSIM1	Queries or sets the network user ID for the SIM card in slot 1
*NETUIDSIM2	Queries or sets the network user ID for the SIM card in slot 2
*NETAPN	Queries or sets the user-entered APN for the Active SIM
*SIM1NETAPN	Queries or sets the user-entered APN for the SIM card in slot 1
*SIM2NETAPN	Queries or sets the user-entered APN for the SIM card in slot 2
*SIMPINENABLE	Queries, enables, or disables the ALEOS SIM PIN feature for the Active SIM. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card when the router starts up.
*SIM1PINENABLE	Queries, enables, or disables the ALEOS SIM PIN feature for the SIM card in slot 1. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card when the router starts up.
*SIM2PINENABLE	Queries, enables, or disables the ALEOS SIM PIN feature for the SIM card in slot 2. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card when the router starts up.

Table D-11: Summary of SIM Card AT Commands

Command	What it does
*SIMPIN	Sets the SIM PIN that ALEOS automatically enters for the Active SIM if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN.
*SIM1PIN	Sets the SIM PIN that ALEOS automatically enters for the SIM card in slot 1 if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN.
*SIM2PIN	Sets the SIM PIN that ALEOS automatically enters for the SIM card in slot 2 if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN.
*ENASIMPIN	Queries, enables, or disables the PIN lock on the Active SIM card.
*CHGSIMPIN	Changes the PIN on the Active SIM card if the PIN lock is enabled

Table D-12: WAN/Cellular AT Commands

Command	Description
***ACTIVESIM?**	Query the Active SIM card, i.e., which SIM card is currently being used for the data connection. AT*ACTIVESIM? to query • 1—The SIM card in slot 1 (upper slot) is the Active SIM. • 2—The SIM card in slot 2 (lower slot) is the Active SIM.
***AUTOPRL**	CDMA only. Query or set automatic Preferred Roaming List updates. AT*PRL? to query AT*PRL=n to set • n=0—Disable • n=1—Enable *Note: To query the current PRL, use +PRL?.*
***AUTOPRLFREQ**	CDMA only. Query or set how often the PRL automatically updates. AT*AUTOPRLFREQ? to query AT*AUTOPRLFREQ=n to set • n= interval to check for updates (in days)

Table D-12: WAN/Cellular AT Commands

Command	Description
!BAND	Query or set the RF band range or technology. AT!BAND? to query the current setting AT!BAND=n to set at the next reboot. The values depend on the Mobile Network Operator. For a list of bands supported in each group, see Setting for Band on page 552. **Verizon Wireless:** • n=00—All Bands • n=01—North America • n=02—North America, 3G • n=03—North America, 4G • n=04—World Mode **Sprint:** • n=00—Automatic • n=01—LTE Only • n=02—CDMA Only • n=03—GSM Only **AT&T:** • n=00—All Bands • n=01—Europe 3G • n=02—North America 3G • n=03—Europe 2G • n=04—North America 2G • n=05—GSM ALL • n=06—Europe • n=07—North America • n=08—WCDMA ALL • n=09—LTE ALL **Generic North America:** • n=00—All Bands • n=01—Europe 3G • n=02—North America 3G • n=03—Europe 2G • n=04—North America 2G • n=05—GSM ALL • n=06—Europe • n=07—North America • n=08—WCDMA ALL • n=09—LTE ALL • n=0A—CDMA ALL

Table D-12: WAN/Cellular AT Commands

Command	Description
!BAND (continued)	**International:** • n=00—All Bands • n=01—Europe 3G • n=02—North America 3G • n=03—Europe 2G • n=04—North America 2G • n=05—GSM ALL • n=6—Europe • n=07—North America • n=08—WCDMA ALL • n=09—LTE ALL *Note: To query the current band, use *BAND?.* *Note: For some Mobile Network Operator SIM Cards, you may need to set the radio band before installing the SIM card.*
***BANDMODE**	Query or set the Bandwidth Throttle mode. AT*BANDMODE? to query AT*BANDMODE=n to set • n=0—Disable • n=1—Enable
***CHGSIMPIN**	This command changes the SIM PIN on the Active SIM card. To change the SIM PIN ALEOS requests as part of the ALEOS SIM PIN feature, see *SIMPIN on page 488. AT*CHGSIMPIN=<Old PIN>,<NewPIN> Note: To enable or disable the SIM PIN lock, see *ENASIMPIN on page 478. For more information, see SIM PIN on page 94.

***CLIENT_PPP_AUTH**	Query or set the Force Network Authentication mode.
	AT*CLIENT_PPP_AUTH? to query
	AT*CLIENT_PPP_AUTH=n to set
	• n=0—None
	• n=1—PAP
	• n=2—CHAP
	Examples:
	`*ATCLIENT_PPP_AUTH?`
	`1`
	
	`OK`
	`*ATCLIENT_PPP_AUTH=2`
	`OK`
	If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *CLIENT_PPP_AUTHSIM1 or *CLIENT_PPP_AUTHSIM2 to query or set a specific SIM card, based on the slot it is installed in.

Table D-12: WAN/Cellular AT Commands

Command	Description

***CLIENT_PPP_AUTHSIM1**	Query or set the Force Network Authentication mode for the SIM card in Slot 1 (upper slot).
	AT*CLIENT_PPP_AUTHSIM1? to query
	AT*CLIENT_PPP_AUTHSIM1=n to set
	• n=0—None
	• n=1—PAP
	• n=2—CHAP
	Examples:
	`*ATCLIENT_PPP_AUTHSIM1?`
	`1`
	
	`OK`
	`*ATCLIENT_PPP_AUTHSIM1=2`
	`OK`

***CLIENT_PPP_AUTHSIM2**	Query or set the Force Network Authentication mode for the SIM card in Slot 2 (lower slot).
	AT*CLIENT_PPP_AUTHSIM2? to query
	AT*CLIENT_PPP_AUTHSIM2=n to set
	• n=0—None
	• n=1—PAP
	• n=2—CHAP
	Examples:
	`*ATCLIENT_PPP_AUTHSIM2?`
	`1`
	
	`OK`
	`*ATCLIENT_PPP_AUTHSIM2=0`
	`OK`

Table D-12: WAN/Cellular AT Commands

Command	Description
+COPS	HSPA only. Query or set the network operator and the connection mode. AT+COPS? to query AT+COPS=? to retrieve a list of operators available to the radio AT+COPS=MODE[,FORMAT[,OPER]] to set MODE • MODE=0—Automatic (default) • MODE=1—Manual • MODE=4—Manual/Automatic; if manual failed, it defaults to automatic FORMAT • FORMAT=0—Alphanumeric (“Name”) • FORMAT=2—Numeric OPER • OPER= the operator numeric code Example, AT+COPS=1,2,302610 Manual mode, numeric format, operator code 302610 *Note: On some mobile networks, explicit use of +COPS allows you to select the roaming Mobile Network Operator to use.*
***DOWNBAND**	Query or set the maximum downlink bandwidth. AT*DOWNBAND? to query AT*DOWNBAND=n to set • n = 0—Bandwidth Throttle is disabled for downlink traffic • n=1–512000—Maximum downlink bandwidth in Kilobits per second (Kbps). This is the long-term bandwidth limit. Default value is 25600.
***DOWNBURST**	Query or set the maximum size for bursts of downlink traffic. AT*DOWNBURST? to query AT*DOWNBURST=n to set • n=64–512000—Maximum size for bursts of downlink traffic in Kilobits (Kb). This allows the RV50 to handle temporary bursts of traffic without dropping packets. When the actual downlink traffic is less than the value configured in *DOWNBAND, ALEOS collects credits that can be used for bursty traffic. The value configured here is the maximum amount of credit that can be collected. Default value is 51200. *Note: Sierra Wireless recommends that the Maximum Downlink Burst Size be set at 2× the value configured in the *DOWNBAND field. If the Maximum Downlink Burst Size is set at more than 60× the value configured in the *DOWNBAND field, the bandwidth throttle feature is disabled for downlink traffic.*
***DOWNBYTES?**	Query the number of downlink bytes received. AT*DOWNBYTES? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.

Table D-12: WAN/Cellular AT Commands

Command	Description
***DOWNDROPPED?**	Query the number of downlink packets dropped because the limit set in *DOWNBAND and *DOWNBURST have been exceeded. AT*DOWNDROPPED? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.
***DOWNPACKETS?**	Query the number of downlink packets received. AT*DOWNPACKETS? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.
***ENASIMPIN**	Query, enables or disables the SIM PIN lock on the Active SIM card, When enabled, the SIM card requests this PIN when the RV50 boots up. (If the ALEOS SIM PIN feature is also enabled, the PIN will be entered automatically. This is useful if the RV50 is at a location where no one is available to enter the PIN. For more information see Enable the SIM PIN on page 95 and *SIMPINENABLE on page 489.) AT*ENASIMPIN? to query • 0—SIM PIN is not required at boot. • 1—SIM PIN Is required at boot. AT*ENASIMPIN=<lock>,<PIN> to set, where: • <lock> = 0—SIM PIN is not required at boot. • <lock> = 1—SIM PIN Is required at boot. • <PIN> = The current PIN
***ETHWAN_IPMODE**	Query or set the Ethernet WAN IP mode AT*ETHWAN_IPMODE? to query AT*ETHWAN_IPMODE=n to set • 0—Dynamic • 1—Static
***ETHWAN_STATICDNS1** ***ETHWAN_STATICDNS2**	Query or set the static IP address for the primary or secondary Ethernet WAN DNS server AT*ETHWAN_STATICDNS1? to query the IP address for the primary DNS server AT*ETHWAN_STATICDNS2? to query the IP address for the secondary DNS server AT*ETHWAN_STATICDNS1=n.n.n.n to set the IP address for the primary DNS server AT*ETHWAN_STATICDNS2=n.n.n.n to set the IP address for the secondary DNS server Example: AT*ETHWAN_STATICDNS1=208.67.222.222
***ETHWAN_STATICGTWY**	Query or set the static IP address for the Ethernet WAN gateway AT*ETHWAN_STATICGTWY? to query AT*ETHWAN_STATICGTWY=n.n.n.n to set Example: AT*ETHWAN_STATICGTWY=208.81.123.254

Table D-12: WAN/Cellular AT Commands

Command	Description
***ETHWAN_STATICIP**	Query or set the static IP address for the AirLink RV50 AT*ETHWAN_STATICIP? to query AT*ETHWAN_STATICIP=n.n.n.n to set Example: AT*ETHWAN_STATICIP=208.81.123.34
***ETHWAN_STATICMASK**	Query or set the subnet mask for the AirLink RV50 static IP address AT*ETHWAN_STATICMASK? to query AT*ETHWAN_STATICMASK=n.n.n.n to set Example: AT*ETHWAN_STATICMASK=255.255.255.0
***EVDODATASERV**	CDMA and LTE fallback to EV-DO only. Query or set the allowable network type. AT*EVDODATASERV? to query AT*EVDODATASERV=n to set • n=0—EV-DO Preferred — can “fall back” on CDMA/1x (only available on EV-DO devices) • n=0—LTE Preferred — can “fall back” on CDMA/EV-DO (only available on LTE devices) • n=1—EV-DO Only — fallback disabled (only available on 1x/EV-DO devices) • n=2—1x Only — EV-DO disabled (only available on 1x/EV-DO devices) • n=3—CDMA Only — LTE disabled (only available on LTE devices) • n=4—LTE Only — Fallback disabled (only available on LTE devices) *Note: If you choose an option where fallback is disabled and the selected network type is not available, the device will not be able to connect to the mobile network. For example, if you select LTE Only and are in an area where no LTE network is available, the device will not be able to connect to a mobile network until you change this setting or move to an area with LTE coverage.*
***EVDODIVERSITY**	CDMA only. For HSPA device, see *RXDIVERSITY (3G Only) on page 487. Query or set EV-DO Diversity, which allows two antennas to provide more consistent connection. AT*EVDODIVERSITY? to query AT*EVDODIVERSITY=n to set • n=0—Disabled • n=1—Enabled *Note: If you are not using a diversity antenna, *EVDODIVERSITY should be disabled.*

Table D-12: WAN/Cellular AT Commands

Command	Description
***EVDOROAMPREF**	CDMA and LTE fallback to EV-DO only. Query or set the network roaming preference. AT*EVDOROAMPREF? to query AT*EVDOROAMPREF=n to set • n=0—Automatic • n=1—Home only
***IPPINGSEC**	Query or set the ping monitor test interval (in seconds) for an interface. AT*IPPINGSEC?<interface> to query the ping monitor test interval • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGSEC=<interface>,n to set the ping monitor test interval for an interface • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=1–15300 seconds If no interface is specified, the command applies to the cellular network.
***IPPINGADDR**	Query or set the ping monitor IP address or FQDN for an interface when the ping monitor test interval (*IPPINGSEC) is set. AT*IPPINGADDR?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*IPPINGADDR=<interface>,d.d.d.d or n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • d.d.d.d=IP address • n=domain name If no interface is specified, the command applies to the cellular network. *Note: AT*IPPINGSEC must to be set to a value other than 0 to enable pinging.*

Table D-12: WAN/Cellular AT Commands

Command	Description
***MONITORTYPE**	Query or set the monitor type that is enabled on each interface. AT*MONITORTYPE?<interface> to query • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network AT*MONITORTYPE=<interface>,n to set • interface=1—Cellular network • interface=2—Wi-Fi network • interface=3—Ethernet WAN network • n=0—Disable • n=1—Enable If no interface is specified, the command applies to the cellular network.
***MSNOSERVICETOUT**	Query or set the time in minute before switching to the inactive SIM card if there is no longer service on the current SIM card. AT*MSNOSERVICETOUT? to query AT*MSNOSERVICETOUT=<n> to set • <n>=10–255 • <n>=0—feature is disabled (default)
***MSSECONDARYTOUT**	Query or set the time in minute before switching to the primary SIM card if the router is connected to the network using the secondary SIM card. AT*MSSECONDARYTOUT? to query AT*MSSECONDARYTOUT=<n> to set • <n>=10–255 • <n>=0—feature is disabled (default)
***MSROAMINGTOUT**	Query or set the time in minute before switching to the inactive SIM card if active SIM card is roaming. AT*MSROAMINGTOUT? to query AT*MSROAMINGTOUT=<n> to set • <n>=10–255 • <n>=0—feature is disabled (default)
***MSSCANTOUT**	Query or set the time in minute before switching to the inactive SIM if the router is unable to connect to the network. AT*MSSCANTOUT? to query AT*MSSCANTOUT=<n> to set • <n>=10–255 • <n>=0—feature is disabled (default)

Table D-12: WAN/Cellular AT Commands

Command	Description

***NBSIMPRESENT?**	Query the number of SIM cards installed in the router.
	AT*NBSIMPRESENT? to query
	Example:
	`AT*NBSIMPRESENT?`
	`<number of SIM cards present>`
	
	`OK`
	Response:
	• 1—One SIM card installed
	• 2—Two SIM cards installed

***NETALLOWZEROIP**	Query or set allowing the device to get an IP address from the mobile network that has the last octet as 0 (zero). AT*NETALLOWZEROIP? to query AT*NETALLOWZEROIP=n to set • n=0—Do not allow • n=1—Allow Allows the device to use a WAN IP address that ends in zero (e.g. 192.168.1.0).

***NETAPN**	Query or set the user entered APN.
	AT*NETAPN? to query
	AT*NETAPN=<apn> to set (up to 80 characters)
	Examples:
	`AT*NETAPN?`
	`<apn>`
	
	`OK`
	`AT*NETAPN=<apn>`
	`OK`
	
	Note: When you set this command, the APN type is automatically set to User Entry so that the APN you enter with this AT command is used on reboot.
	
	If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *SIM1NETAPN or *SIM2NETAPN to query or set a specific SIM card, based on the slot it is installed in.

***NETIPPREF**	Query or set the IP Address Preference. *Note: To use IPv6, it must be supported by your Mobile Network Operators and your account (SIM and APN).* AT*NETIPPREF? to query AT*NETIPPREF=n to set • n=0—IPv4 • n=1—IPv4 and IPv6 Gateway *To determine the current network IP type, see **NETCONNTYPE?* on page 463.*

Table D-12: WAN/Cellular AT Commands

Command	Description
***NETPW**	Query or set the mobile network account password. AT*NETPW? to query AT*NETPW=<password> to set (up to 128 characters) *Note: AT*NETPW? returns asterisks (****) for privacy.* Examples: ATNETPW? ******* OK AT*NETPW=<password> OK If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *NETPWSIM1 or *NETPWSIM2 to query or set a specific SIM card, based on the slot it is installed in.
***NETPWSIM1**	Query or set the mobile network account password for the SIM card in Slot 1 (upper slot). AT*NETPWSIM1? to query AT*NETPWSIM1=<password> to set (up to 128 characters) *Note: AT*NETPWSIM1? returns asterisks (****) for privacy.* Examples: ATNETPWSIM1? ******* OK AT*NETPWSIM1=<password> OK
***NETPWSIM2**	Query or set the mobile network account password for the SIM card in Slot 2 (lower slot). AT*NETPWSIM2? to query AT*NETPWSIM2=<password> to set (up to 128 characters) *Note: AT*NETPW? returns asterisks (****) for privacy.* Examples: ATNETPWSIM2? ******* OK AT*NETPWSIM2=<password> OK

Table D-12: WAN/Cellular AT Commands

Command	Description
***NETUID**	Query or set the mobile network account user ID, if required. AT*NETUID? to query • AT*NETUID=<uid>(up to 128 characters) AT*NETUID? <uid> OK AT*NETUID=<uid> OK If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *NETUIDSIM1 or *NETUIDSIM2 to query or set a specific SIM card, based on the slot it is installed in.
***NETUIDSIM1**	Query or set the mobile network account user ID for the SIM card in Slot 1 (upper slot). AT*NETUIDSIM1? to query AT*NETUIDSIM1=<uid> (up to 128 characters) Examples: AT*NETUIDSIM1? <uid> OK AT*NETUIDSIM1=<uid> OK
***NETUIDSIM2**	Query or set the mobile network account user ID for the SIM card in Slot 2 (lower slot). AT*NETUIDSIM2? to query AT*NETUIDSIM2=<uid> (up to 128 characters) Examples: AT*NETUIDSIM2? <uid> OK AT*NETUIDSIM2=<uid> OK

Table D-12: WAN/Cellular AT Commands

Command	Description
***NWDOGTIME**	Query or set the interval that the network connection watchdog waits for a cellular WAN connection. If no connection is established within this interval, the device resets. AT*NWDOGTIME? to query AT*NWDOGTIME=n to set Accepted values: • n=0—Disable • n=5—5 Minutes • n=10—10 Minutes • n=15—15 Minutes • n=30—30 Minutes • n=45—45 Minutes • n=60—1 Hour • n=120—2 Hours (default) • n=180—3 Hours • n=240—4 Hours *Note: This AT Command replaces AT*NETWDOG.*
PING	Sends 5 PING to a single address. Returns OK if there is a response: ERROR if there is no response. ATPING[ip address or FQDN] *Note: Do not use an equal sign (=) when issuing the command.* Example: ATPINGsierrawireless.com

***PRIMARYSIM**	Query or set which SIM slot contains the primary SIM card. If multiple SIM cards are installed, the Primary SIM card is used for network connections.
	*PRIMARYSIM? to query
	*PRIMARYSIM=<slot number> to set
	• <slot number>=1—Primary SIM card is in slot 1 (upper slot)
	• <slot number>=2—Primary SIM card is in slot 2 (lower slot)
	• <slot number>=3—Primary SIM card is R2C eSIM
	Examples:
	`AT*PRIMARYSIM?`
	`<slot number>`
	
	`OK`
	`AT*PRIMARYSIM=<slot number>`
	`OK`
	The change takes effect after a reboot.

Table D-12: WAN/Cellular AT Commands

Command	Description

***SECONDARYSIM**	Query or set which SIM slot contains the secondary SIM card. If multiple SIM cards are installed, the secondary SIM card is the second choice to use for network connections.
	*SECONDARYSIM? to query
	*SECONDARYSIM=<slot number> to set
	• <slot number>=1—Secondary SIM card is in slot 1 (upper slot)
	• <slot number>=2—Secondary SIM card is in slot 2 (lower slot)
	• <slot number>=3—Secondary SIM card is R2C eSIM
	Examples:
	`AT*SECONDARYSIM?`
	`<slot number>`
	
	`OK`
	`AT*SECONDARYSIM=<slot number>`
	`OK`
	The change takes effect after a reboot.

$QCMIP	CDMA and LTE fallback to EV-DO only Query or set use of Mobile IP (MIP) preferences. $QCMIP? to query $QCMIP=n to set • n=0—Disabled, Simple IP (SIP) only • n=1—Mobile IP preferred • n=2—Mobile IP only

***RADIO_CONNECT**	This AT Command applies only to International devices on the Vodafone network.
	Query or set the wireless connection setting.
	AT*RADIO_CONNECT? to query
	AT*RADIO_CONNECT=n to set
	• n=0—Disables data traffic. The only way to change this mode is to issue a radio_connect=1 or radio_connect=2 AT command.
	• n=1—Enables Always on connection.
	• n=2—Disables Always on connection. The device listens for outgoing traffic and establishes a mobile network data connection for a specified time:
	  • When there is outgoing traffic
	  or
	  • When it receives a Wakeup SMS, provided Wakeup SMS is configured.
	  (Use *TRAFWUPTOUT on page 491 to set the timeout period.)
	Note: This command is not persistent over device resets.
	Note: You can only send this command locally over a serial, serial USB, or local telnet/SSH connection.

Table D-12: WAN/Cellular AT Commands

Command	Description
***RADIO_CONNECT_ STARTUP**	This AT Command applies only to International devices on the Vodafone network. You can query this command remotely or locally, but it can only be set locally. This command is the same as *RADIO_CONNECT, except • The change does not take effect until the next reboot. • The setting is persistent over subsequent reboots.
***RXDIVERSITY** *(3G Only)*	HSPA only. For CDMA devices, see *EVDODIVERSITY on page 479. Query or set the RX Diversity setting. Rx Diversity allows you to use two antennas to provide a more reliable connection. If you are not using a diversity antenna, Rx Diversity should be disabled. AT*RXDIVERSITY? to query AT*RXDIVERSITY=n to set • n=0—Disable • n=1—Enable *Note: Two antennas are required when connecting to an LTE network.* *Note: This AT Command is not available for all AirLink* RV50*s.*

***SIM1NETAPN**	Query or set the override APN for the SIM card in SIM slot 1 (upper slot).
	*SIM1NETAPN? to query
	*SIM1NETAPN=<apn> to set the APN (up to 80 characters)
	Examples:
	`AT*SIM1NETAPN?`
	`<apn>`
	
	`OK`
	`AT*SIM1NETAPN=<apn>`
	`OK`
	Note: When you set this command, the APN type is automatically set to Override APN so that the APN you enter with this AT command is used on reboot.

Table D-12: WAN/Cellular AT Commands

Command	Description

***SIM2NETAPN**	Query or set the override APN for the SIM card in SIM slot 2 (lower slot).
	*SIM2NETAPN? to query
	*SIM2NETAPN=<apn> to set the APN (up to 80 characters)
	Examples:
	`AT*SIM2NETAPN?`
	`<apn>`
	
	`OK`
	`AT*SIM2NETAPN=<apn>`
	`OK`
	
	Note: When you set this command, the APN type is automatically set to Override APN so that the APN you enter with this AT command is used on reboot.

***SIM1NETBLANKAPN**	Query or set the Blank APN setting for SIM slot 1 (upper slot). Enabling blank APN allows the RV50 to connect to a network using a blank APN. AT*SIM1NETBLANKAPN? to query AT*SIM1NETBLANKAPN=n to set • n=0—Disable • n=1—Enable
***SIM2NETBLANKAPN**	Query or set the Blank APN setting for SIM slot 2 (lower slot). Enabling blank APN allows the RV50 to connect to a network using a blank APN. AT*SIM2NETBLANKAPN? to query AT*SIM2NETBLANKAPN=n to set • n=0—Disable • n=1—Enable

***SIMPIN**	Sets the SIM PIN that ALEOS automatically entered if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the SIM card, either by the mobile network operator or by using *CHGSIMPIN. See *CHGSIMPIN on page 475.
	AT*SIMPIN=<pin> to enter the SIM pin
	Example:
	`AT*SIMPIN=<pin>`
	`OK`
	For the AirLink RV50, this command sets the Active SIM. Use *SIM1PIN or *SIM2PIN to set a specific SIM card, based on the slot it is installed in.

***SIM1PIN**	Sets the SIM PIN that ALEOS automatically entered for the SIM in slot 1 if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the Active SIM card, either by the mobile network operator or by using *CHGSIMPIN. See *CHGSIMPIN on page 475.
	*SIM1PIN=<pin> to enter the SIM PIN
	Example:
	`AT*SIM1PIN=<pin>`
	`OK`

Table D-12: WAN/Cellular AT Commands

Command	Description
***SIM2PIN**	Sets the SIM PIN that ALEOS automatically entered for the SIM in slot 2 if the ALEOS SIM PIN feature is enabled. This should match the SIM PIN set on the Active SIM card, either by the mobile network operator or by using *CHGSIMPIN. See *CHGSIMPIN on page 475. *SIM2PIN=<pin> to enter the SIM PIN Example: AT*SIM2PIN=<pin> OK
***SIMPINENABLE**	Query, enable, or disable the ALEOS SIM PIN feature. When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card on boot up. This is useful if the RV50 is at a location where no one is available to enter the PIN. AT*SIMPINENABLE? to query AT*SIMPINENABLE=<setting> to set • <setting>=0—Don't change • <setting>=1—Enable (SIM pin required on startup) • <setting>=2—Disable AT*SIMPINENABLE? <setting> OK AT*SIMPINENABLE=<setting> OK If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *SIM1PINENABLE or *SIM2PINENABLE to query or set a specific SIM card, based on the slot it is installed in. To enable or disable the SIM PIN lock on the SIM card, see *ENASIMPIN on page 478.
***SIM1PINENABLE**	Query, enable, or disable the ALEOS SIM PIN feature for the SIM card in SIM slot 1 (upper slot). When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card on boot up. This is useful if the router is at a location where no one is available to enter the PIN. AT*SIM1PINENABLE? to query AT*SIM1PINENABLE=<setting> to set • <setting>=0—Don't change • <setting>=1—Enable (SIM pin required on startup) • <setting>=2—Disable AT*SIM1PINENABLE? <setting> OK AT*SIM1PINENABLE=<setting> OK

Table D-12: WAN/Cellular AT Commands

Command	Description
***SIM2PINENABLE**	Query, enable, or disable the ALEOS SIM PIN feature for the SIM card in SIM slot 2 (lower slot). When enabled, ALEOS automatically enters the SIM PIN requested by the SIM card on boot up. This is useful if the router is at a location where no one is available to enter the PIN. AT*SIM2PINENABLE? to query AT*SIM2PINENABLE=<setting> to set • <setting>=0—Don't change • <setting>=1—Enable (SIM pin required on startup) • <setting>=2—Disable AT*SIM2PINENABLE? <setting> OK AT*SIM2PINENABLE=<setting> OK
***SIM1PRESENT?**	Query whether or not there is a SIM card installed in SIM slot 1. AT*SIM1PRESENT? to query • 0—No SIM card in slot 1 • 1—SIM card present in slot 1 Examples: AT*SIM1PRESENT? <Slot 1 SIM status> OK
***SIM2PRESENT?**	Query whether or not there is a SIM card installed in SIM slot 2. AT*SIM2PRESENT? to query • 0—No SIM card in slot 2 • 1—SIM card present in slot 2 Examples: AT*SIM2PRESENT? <Slot 2 SIM status> OK
***TARGETSIM**	Query or set which inactive SIM will be the active SIM card after the *SWITCHSIM command. AT*TARGETSIM? to query • 1—SIM Slot 1 • 2—SIM Slot 2 • 3—R2C eSIM AT*TARGETSIM=n to set • n=1—SIM Slot 1 • n=2—SIM Slot 2 • n=3—R2C eSIM

Table D-12: WAN/Cellular AT Commands

Command	Description
***SWITCHSIM**	Change which SIM card slot contains the active SIM card. If there is no SIM card in the inactive SIM card slot, an error message (“SIM Switching impossible, no SIM in inactive slot”) is returned. A reboot is not required. AT*SWITCHSIM switches the active SIM to the Target SIM card slot To determine whether or not there is a SIM card in the inactive SIM card slot, use *SIM2PRESENT? , *SIM1PRESENT?.
***TRAFWUPTOUT**	This AT Command applies only to International devices on the Vodafone network. Query or set the timeout period after which, if there is no outgoing WAN traffic, the connection is terminated. The timeout period only takes effect if *RADIO_CONNECT or *RADIO_CONNECT_STARTUP is set to 1, or Always on connection is disabled in ACEmanager. (See Always on connection on page 89). AT*TRAFWUPTOUT? to query AT*TRAFWUPTOUT=n to set • n=2–65535 minutes (default is 2) *Note: This timer is reset to zero each time a WAN packet goes out.*
***UPBAND**	Query or set the maximum uplink bandwidth. AT*UPBAND? to query AT*UPBAND=n to set • n=0—Bandwidth Throttle is disabled for uplink traffic • n=1–204800—Maximum uplink bandwidth in Kilobits per second (Kbps). This is the long-term bandwidth limit. Default value is 12288.
***UPBURST**	Query or set the maximum size for bursts of uplink traffic. AT*UPBURST? to query AT*UPBURST=n to set • n=32–204800—Maximum size for bursts of uplink traffic in Kilobits (Kb). This allows the RV50 to handle temporary bursts of traffic without dropping packets. When the actual uplink traffic is less than the value configured in *UPBAND, ALEOS collects credits that can be used for bursty traffic. The value configured here is the maximum amount of credit that can be collected. Default value is 24576. *Note: Sierra Wireless recommends that the Maximum Uplink Burst Size be set at 2× the value configured in the *UPBAND field. If the Maximum Uplink Burst Size is set at more than 60× the value configured in the *UPBAND field, the bandwidth throttle feature is disabled for uplink traffic.*
***UPBYTES?**	Query the number of uplink bytes sent. AT*UPBYTES? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.

Table D-12: WAN/Cellular AT Commands

Command	Description
***UPDROPPED?**	Query the number of uplink packets dropped because the limit set for Bandwidth Throttle in *UPBAND and *UPBURST have been exceeded. AT*UPDROPPED? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.
***UPPACKETS?**	Query the number of uplink packets sent. AT*UPPACKETS? The value is updated every 30 seconds, and is reset to zero on RV50 reboot or reset to factory default settings.

LAN

Note: A reboot is required before these commands take effect.

Table D-13: LAN AT Commands

Command	Description
***DHCPHOSTEND**	Query or set the ending IP address for the Ethernet DHCP pool. AT*DHCPHOSTEND? to query AT*DHCPHOSTEND=d.d.d.d to set • d.d.d.d=last IP address in Ethernet DHCP pool
***DHCPNETMASK**	Query or set the Ethernet DHCP subnet mask. AT*DHCPNETMASK? to query AT*DHCPNETMASK=d.d.d.d to set • d.d.d.d=Ethernet DHCP subnet mask
***DHCPSERVER**	Query or set the Ethernet DHCP server. AT*DHCPSERVER? to query AT*DHCPSERVER=n to set the DHCP server mode • n=0—Disable • n=1—Server • n=2—Auto For a description of the settings, see DHCP Mode on page 129.
***DNS1?** ***DNS2?**	Query or set the primary DNS (*DNS1) and secondary (*DNS2) IP addresses. AT*DNS1? to query DNS1 AT*DNS2? to query DNS2 AT*DNS1=d.d.d.d to set DNS1 AT*DNS2=d.d.d.d to set DNS2 • d.d.d.d=IP address
***DNSUSER**	Query or set the first alternate server for DNS override. (Applies only to primary DNS.) AT*DNSUSER? to query AT*DNSUSER=d.d.d.d • d.d.d.d=IP address of domain server
***ETHMODE**	Query or set the Ethernet port mode AT*ETHMODE? to query AT*ETHMODE=n to set • n = 0—Auto • n = 1—LAN • n = 2—WAN

Table D-13: LAN AT Commands

Command	Description
***HOSTAUTH**	Query or set the Host Authentication mode for PPPoE only. (It does not set host authentication for PPP/DUN.) AT*HOSTAUTH? to query AT*HOSTAUTH=n to set • n=0—None/Disables authentication for PPPoE (default). • n=1—Authentication through PAP • n=2—Authentication through PAP & CHAP
***HOSTPEERIP**	Query or set the IP address of the device's Ethernet port. By default this is 192.168.13.31. *Note: Any connected LAN device can access this IP addresses, whether using a private or public IP address. This IP address must be in the same subnet as the Ethernet DHCP pool.* AT*HOSTPEERIP? to query AT*HOSTPEERIP=d.d.d.d to set • d.d.d.d=local or peer IP address of the device
***HOSTPRIVIP**	Query or set the starting IP for the Ethernet DHCP pool. AT*HOSTPRIVIP? to query AT*HOSTPRIVIP=d.d.d.d to set • d.d.d.d=IP Address
***HOSTPRIVMODE**	Activate IP passthrough to the selected interface or query the IP passthrough setting. AT*HOSTPRIVMODE? to query AT*HOSTPRIMODE=n to activate IP Passthrough to the selected interface • n=0—IP passthrough on Ethernet • n=1—IP passthrough is disabled • n=2—IP passthrough on USB • n=3—IP passthrough on main serial port using DUN
***HOSTPW**	Query or set the host password for PPPoE only. (It does not set the password for PPP/DUN.) AT*HOSTPW? to query AT*HOSTPW=PASSWORD to set *Note: PASSWORD cannot be "password".*

Table D-13: LAN AT Commands

Command	Description
***HOSTUID**	Query or set the Host user ID for PPPoE only. (It does not set the user ID for PPP/DUN.) AT*HOSTUID? to query AT*HOSTUID=USER ID to set (up to 64 bytes) *Note: USER ID cannot be "user".*
***USBDEVICE**	Query or set the startup mode for the USB port. AT*USBDEVICE? to query AT*USBDEVICE=n to set • n=0 — USB Serial • n=1 — USBNET • n=2 — Disabled

Note:

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VPN

Table D-14: VPN Commands

Command	Description
***IPSEC_INBOUND**	Query or set the incoming public Internet traffic. AT*IPSEC_INBOUND? to query AT*IPSEC_INBOUND=n to set • n=0—Blocked (Incoming public Internet traffic is blocked. Only traffic through the VPN tunnel is allowed.) Default • n=1—Allowed (Incoming public Internet traffic is allowed.)
***IPSEC_OB_ALEOS**	Query or set outgoing traffic from the AirLink RV50. AT*IPSEC_OB_ALEOS? to query AT*IPSEC_OB_ALEOS=n to set • n=0—Blocked (Outgoing traffic from the AirLink RV50 to the public Internet is blocked. Only traffic through the VPN tunnel is allowed.) • n=1—Allowed (Outgoing traffic from the AirLink RV50 to the public Internet is allowed.) Default
***IPSEC_OB_HOST**	Query or set the outgoing Host out of band traffic. AT*IPSEC_OB_HOST? to query AT*IPSEC_OB_HOST=n to set • n=0—Blocked (Public Internet traffic from the host device is blocked. Only traffic through the VPN tunnel is allowed.) Default • n=1—Allowed (Public Internet traffic from the host device is allowed.)
***IPSEC1_AUTH** ***IPSEC2_AUTH** ***IPSEC3_AUTH** ***IPSEC4_AUTH** ***IPSEC5_AUTH**	Query or set the authentication type for # VPN. AT*IPSEC[VPN number]_AUTH? to query AT*IPSEC[VPN number]_AUTH=n to set • n=0—None • n=1—MD5 • n=2—SHA1 (default) *Note: MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest.*
***IPSEC1_DH** ***IPSEC2_DH** ***IPSEC3_DH** ***IPSEC4_DH** ***IPSEC5_DH**	Query or set how the AirLink RV50 VPN creates an SA with the VPN server. The DH (Diffie-Hellman) key exchange protocol establishes pre-shared keys during the phase 1 authentication. The AirLink RV50 supports three prime key lengths, including Group 1 (768 bits), Group 2 (1,024 bits), and Group 5 (1,536 bits). AT*IPSEC[VPN number]_DH? to query AT*IPSEC[VPN number]_DH=n to set • n=0—None • n=1—DH1 • n=2—DH2 (default) • n=5—DH5

Table D-14: VPN Commands

Command	Description
***IPSEC1_ENCRYPT** ***IPSEC2_ENCRYPT** ***IPSEC3_ENCRYPT** ***IPSEC4_ENCRYPT** ***IPSEC5_ENCRYPT**	Query or set the type/length of encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets for # VPN. AT*IPSEC[VPN number]_ENCRYPT? to query AT*IPSEC[VPN number]_ENCRYPT=n to set • n=0—None • n=1—DES • n=2—3DES • n=3—AES-128 (default) • n=7—AES-256 *Note: 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.*
***IPSEC1_GATEWAY** ***IPSEC2_GATEWAY** ***IPSEC3_GATEWAY** ***IPSEC4_GATEWAY** ***IPSEC5_GATEWAY**	Query or set the IP address of the server that # VPN client connects to. AT*IPSEC[VPN number]_GATEWAY? to query AT*IPSEC[VPN number]_GATEWAY=[IP address] to set
***IPSEC1_IKE_AUTH** ***IPSEC2_IKE_AUTH** ***IPSEC3_IKE_AUTH** ***IPSEC4_IKE_AUTH** ***IPSEC5_IKE_AUTH**	Query or set the IKE authentication type for # VPN. AT*IPSEC[VPN number]_IKE_AUTH? to query AT*IPSEC[VPN number]_IKE_AUTH=n to set • n=1—MD5 • n=2—SHA1 *Note: MD5 is an algorithm that produces a 128-bit digest for authentication. SHA is a more secure algorithm that produces a 160-bit digest.*
***IPSEC1_IKE_DH** ***IPSEC2_IKE_DH** ***IPSEC3_IKE_DH** ***IPSEC4_IKE_DH** ***IPSEC5_IKE_DH**	Query or set how the AirLink RV50 VPN creates an SA with the VPN server. The DH (Diffie-Hellman) key exchange protocol establishes pre-shared keys during the phase 1 authentication. The AirLink RV50 supports three prime key lengths, including Group 1 (768 bits), Group 2 (1,024 bits), and Group 5 (1,536 bits). AT*IPSEC[VPN number]_IKE_DH? to query AT*IPSEC[VPN number]_IKE_DH=n to set • n=1—DH1 • n=2—DH2 (default) • n=5—DH5

Table D-14: VPN Commands

Command	Description
***IPSEC1_IKE_DPD** ***IPSEC2_IKE_DPD** ***IPSEC3_IKE_DPD** ***IPSEC4_IKE_DPD** ***IPSEC5_IKE_DPD**	Query or set Dead Peer Detection (DPD). AT*IPSEC[VPN number]_IKE_DPD? to query AT*IPSEC[VPN number]_IKE_DPD=n to set • n=0—Disabled (default) • n=1—Enabled (When DPD is enabled, the AirLink RV50 checks to see if the server is still present if there has been no traffic for a configured interval. If it does not receive an acknowledgment, it retries at 5 second intervals. If there is no acknowledgment after 5 retries, the status of the VPN is set to Not Connected and the device attempts to renegotiate IPSEC security parameters with its peer.) *Note: Sierra Wireless recommends that you Enable IKE DPD. Otherwise the AirLink* RV50 *has no way of detecting that the connection to the VPN server is still available.*
***IPSEC1_IKE_DPD_INTERVAL** ***IPSEC2_IKE_DPD_INTERVAL** ***IPSEC3_IKE_DPD_INTERVAL** ***IPSEC4_IKE_DPD_INTERVAL** ***IPSEC5_IKE_DPD_INTERVAL**	Query or set the DPD interval (in seconds). If there has been no traffic for the period of time set in this field, the AirLink RV50 retries checking with the server, as described in *IPSEC[VPN Number]_IKE_DPD. AT*IPSEC[VPN number]_IKE_DPD_INTERVAL? to query AT*IPSEC[VPN number]_IKE_DPD_INTERVAL=n to set • n=0–3600 (default is 1200) If n=0, DPD monitoring is turned off (disabled), but the AirLink RV50 still responds to DPD requests from the server.
***IPSEC1_IKE_ENCRYPT** ***IPSEC2_IKE_ENCRYPT** ***IPSEC3_IKE_ENCRYPT** ***IPSEC4_IKE_ENCRYPT** ***IPSEC5_IKE_ENCRYPT**	Query or set the type/length of IKE encryption key used to encrypt/decrypt ESP (Encapsulating Security Payload) packets for # VPN. AT*IPSEC[VPN number]_IKE_ENCRYPT? to query AT*IPSEC[VPN number]_IKE_ENCRYPT=n to set • n=1—DES • n=5—3DES • n=7—AES-128 (default) • n=9—AES-256 *Note: 3DES supports 168-bit encryption. AES (Advanced Encryption Standard) supports both 128-bit and 256-bit encryption.*
***IPSEC1_IKE_LIFETIME** ***IPSEC2_IKE_LIFETIME** ***IPSEC3_IKE_LIFETIME** ***IPSEC4_IKE_LIFETIME** ***IPSEC5_IKE_LIFETIME**	Query or set how long the # VPN tunnel is active (in seconds). AT*IPSEC[VPN number]_IKE_LIFETIME? to query AT*IPSEC[VPN number]_IKE_LIFETIME=n to set • n=180–86400 (default is 7200)
***IPSEC1_LIFETIME** ***IPSEC2_LIFETIME** ***IPSEC3_LIFETIME** ***IPSEC4_LIFETIME** ***IPSEC5_LIFETIME**	Query or set how long the # VPN tunnel is active (in seconds). AT*IPSEC[VPN number]_LIFETIME? to query AT*IPSEC[VPN number]_LIFETIME=n to set • n=180–86400 (default is 7200)

Table D-14: VPN Commands

Command	Description
***IPSEC1_LOCAL_ADDR** ***IPSEC2_LOCAL_ADDR** ***IPSEC3_LOCAL_ADDR** ***IPSEC4_LOCAL_ADDR** ***IPSEC5_LOCAL_ADDR**	Query or set the device subnet address for # VPN. AT*IPSEC[VPN number]_LOCAL_ADDR? returns the device subnet address AT*IPSEC[VPN number]_LOCAL_ADDR=[subnet address] to set
***IPSEC1_LOCAL_ADDR_MASK** ***IPSEC2_LOCAL_ADDR_MASK** ***IPSEC3_LOCAL_ADDR_MASK** ***IPSEC4_LOCAL_ADDR_MASK** ***IPSEC5_LOCAL_ADDR_MASK**	Query or set the device subnet mask information (24-bit netmask). AT*IPSEC[VPN number]_LOCAL_ADDR_MASK? to query AT*IPSEC[VPN number]_LOCAL_ADDR_MASK =[subnet mask] to set Default is 255.255.255.0
***IPSEC1_LOCAL_ADDR_TYPE** ***IPSEC2_LOCAL_ADDR_TYPE** ***IPSEC3_LOCAL_ADDR_TYPE** ***IPSEC4_LOCAL_ADDR_TYPE** ***IPSEC5_LOCAL_ADDR_TYPE**	Query or set the network address type for # VPN. AT*IPSEC[VPN number]_LOCAL_ADDR_TYPE? to query AT*IPSEC[VPN number]_LOCAL_ADDR_TYPE=n to set • n=1—Use the Host Subnet • n=5—Single Address • n=17—Subnet Address (default)
***IPSEC1_LOCAL_ID** ***IPSEC2_LOCAL_ID** ***IPSEC3_LOCAL_ID** ***IPSEC4_LOCAL_ID** ***IPSEC5_LOCAL_ID**	Query or set the local (My Identity) ID for the # VPN. • If IP is selected as the local (My Identity) type, AT*IPSEC[VPN number]_LOCAL _ID? returns the WAN IP address assigned by the Mobile Network Operator • If FQDN or User FQDN is selected as the local (My Identity) type, AT*IPSEC[VPN number]_LOCAL_ID? returns the FQDN (for example me@mycompany.com) To set the local ID: AT*IPSEC[VPN number]_LOCAL _ID=[IP address] or [FQDN], depending on the setting for Local ID (My Identity) type.
***IPSEC1_LOCAL_ID_TYPE** ***IPSEC2_LOCAL_ID_TYPE** ***IPSEC3_LOCAL_ID_TYPE** ***IPSEC4_LOCAL_ID_TYPE** ***IPSEC5_LOCAL_ID_TYPE**	Query or set the local (My Identity) ID type for the # VPN. AT*IPSEC[VPN number]_LOCAL_ID_TYPE? to query AT*IPSEC[VPN number]_LOCAL_ID_TYPE=n to set • n=1—IP • n=2—FQDN • n=3—User FQDN *Note:* • *IP (default) allows you to use an IP address* • *FQDN allows you to use a fully qualified domain name (FQDN) e. g., modemname.domainname.com* • *User FQDN allows you to use a user FQDN whose values should include a username (e.g. user@domain.com)*

Table D-14: VPN Commands

Command	Description
***IPSEC1_NEG_MODE** ***IPSEC2_NEG_MODE** ***IPSEC3_NEG_MODE** ***IPSEC4_NEG_MODE** ***IPSEC5_NEG_MODE**	Query or set the negotiation mode for # VPN. AT*IPSEC[VPN number]_NEG_MODE? returns AT*IPSEC[VPN number]_NEG_MODE=n to set • n=1—Main • n=2—Aggressive *Note: Aggressive mode offers increased performance at the expense of security.*
***IPSEC1_PFS** ***IPSEC2_PFS** ***IPSEC3_PFS** ***IPSEC4_PFS** ***IPSEC5_PFS**	Query or set the Perfect Forward Secrecy (PFS) setting for # VPN. PFS provides additional security through a DH shared secret value. When this feature is enabled, one key cannot be derived from another. This ensures previous and subsequent encryption keys are secure even if one key is compromised. AT*IPSEC[VPN number]_PFS? to query PFS AT*IPSEC[VPN number]_PFS=n to set PFS • n=0—Yes (default) • n=1—No
***IPSEC1_REMOTE_ADDR** ***IPSEC2_REMOTE_ADDR** ***IPSEC3_REMOTE_ADDR** ***IPSEC4_REMOTE_ADDR** ***IPSEC5_REMOTE_ADDR**	Query or set the IP address of the device behind the RV50 for # VPN. AT*IPSEC[VPN number]_REMOTE_ADDR? to query AT*IPSEC[VPN number]_REMOTE_ADDR=[IP address] to set
***IPSEC1_REMOTE_ADDR_MASK** ***IPSEC2_REMOTE_ADDR_MASK** ***IPSEC3_REMOTE_ADDR_MASK** ***IPSEC4_REMOTE_ADDR_MASK** ***IPSEC5_REMOTE_ADDR_MASK**	Query or set the remote subnet mask information (24-bit netmask). AT*IPSEC[VPN number]_REMOTE_ADDR_MASK? to query AT*IPSEC[VPN number]_REMOTE_ADDR_MASK =[subnet mask] to set Default is 255.255.255.0
***IPSEC1_REMOTE_ADDR_TYPE** ***IPSEC2_REMOTE_ADDR_TYPE** ***IPSEC3_REMOTE_ADDR_TYPE** ***IPSEC4_REMOTE_ADDR_TYPE** ***IPSEC5_REMOTE_ADDR_TYPE**	Query or set network information of the IPsec server behind the IPsec RV50 for # VPN. AT*IPSEC[VPN number]_REMOTE_ADDR_TYPE? to query AT*IPSEC[VPN number]_REMOTE_ADDR_TYPE=n to set • n=5—Single Address • n=17—Subnet Address (default)
***IPSEC1_REMOTE_ID** ***IPSEC2_REMOTE_ID** ***IPSEC3_REMOTE_ID** ***IPSEC4_REMOTE_ID** ***IPSEC5_REMOTE_ID**	Query or set the remote (Peer Identity) ID for the # VPN. • If IP is selected as the remote (Peer Identity) type, AT*IPSEC[VPN number]_REMOTE_ID? returns the WAN IP address assigned by the Mobile Network Operator • If FQDN or User FQDN is selected as the remote (Peer Identity) type, AT*IPSEC[VPN number]_REMOTE_ID? returns the FQDN (for example me@mycompany.com) To set the remote ID: AT*IPSEC[VPN number]_REMOTE _ID=[IP address] or [FQDN], depending on the setting for remote ID (Peer Identity) type.

Table D-14: VPN Commands

Command	Description
***IPSEC1_REMOTE_ID_TYPE** ***IPSEC2_REMOTE_ID_TYPE** ***IPSEC3_REMOTE_ID_TYPE** ***IPSEC4_REMOTE_ID_TYPE** ***IPSEC5_REMOTE_ID_TYPE**	Query or set the remote (Peer Identity) ID type for the # VPN. AT*IPSEC[VPN number]_REMOTE_ID_TYPE? to query AT*IPSEC[VPN number]_REMOTE_ID_TYPE=n to set • n=1—IP • n=2—FQDN • n=3—User FQDN *Note:* • *FQDN allows you to use a fully qualified domain name (FQDN) e. g., modemname.domainname.com* • *User FQDN allows you to use a user FQDN whose values should include a username (e.g. user@domain.com)*
***IPSEC1_SHARED_KEY1** ***IPSEC2_SHARED_KEY1** ***IPSEC3_SHARED_KEY1** ***IPSEC4_SHARED_KEY1** ***IPSEC5_SHARED_KEY1**	Query the pre-shared Key (PSK) used to initiate the # VPN tunnel. AT*IPSEC[n]_SHARED_KEY1? [n]=server number
***IPSEC1_STATUS?** ***IPSEC2_STATUS?** ***IPSEC3_STATUS?** ***IPSEC4_STATUS?** ***IPSEC5_STATUS?**	Query the VPN # connection status. AT*IPSEC[VPN number]_STATUS? to query • Disabled • Not Connected • Connected *Note: Use this when troubleshooting a VPN # connection.*
***IPSEC1_TUNNEL_TYPE** ***IPSEC2_TUNNEL_TYPE** ***IPSEC3_TUNNEL_TYPE** ***IPSEC4_TUNNEL_TYPE** ***IPSEC5_TUNNEL_TYPE**	Query or set the VPN # tunnel type. AT*IPSEC[VPN number]_TUNNEL_TYPE? to query AT*IPSEC[VPN number]_TUNNEL_TYPE=n to set • n=0—Disable the tunnel (default) • n=1—IPsec Tunnel • n=2—GRE Tunnel • n=3—SSL Tunnel *Note: For a successful configuration, all settings for the VPN tunnel must be identical between the AirLink* RV50 *VPN and the enterprise VPN server.*
***OPENVPN_USER**	Query or set the OpenVPN username. AT*OPENVPN_USER? to query AT*OPENVPN_USER=[user name] to set
***OPENVPN_PASS**	Set the OpenVPN password. AT*OPENVPN_PASS=[password] to set

Table D-14: VPN Commands

Command	Description
***OPENVPN_CA_CERT**	Query or load the server root CA (Certificate Authority) certificate. AT*OPENVPN_CA_CERT? to query AT*OPENVPN_CA_CERT=[IP address:port],[username],[password], [filename] to set Example: AT*OPENVPN_CA_CERT=192.168.13.101:2121,user,12345,ca.crt OK *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*
***OPENVPN_CLIENT_CERT**	Query or load the client certificate. AT*OPENVPN_CLIENT_CERT? to query AT*OPENVPN_CLIENT_CERT=[IP address:port],[username],[password], [filename] to set Example: AT*OPENVPN_CLIENT_CERT=192.168.13.101:2121,user,12345,home.crt OK *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*
***OPENVPN_CLIENT_KEY**	Query or load the client certificate key. AT*OPENVPN_CLIENT_KEY? to query AT*OPENVPN_CLIENT_KEY=[IP address:port],[username],[password], [filename] to set Example: AT*OPENVPN_CLIENT_KEY=192.168.13.101:2121,user,12345,home.key *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).*

Security

Table D-15: Security AT Commands

Command	Description
F0 (F1, F2, ... F9)	Query or set the Inbound Trusted IP List. ATF? to query the list ATF[n]=d.d.d.d to set • n=0–9 Trusted IP list index number • d.d.d.d = IP Address Using 255 in the IP address will allow any number Example: 166.129.2.255 allows access by all IPs in the range 166.129.2.0–166.129.2.255. Example: atf? 0=192.32.32.21 1=192.32.32.22 2=192.32.32.23 3=0.0.0.0 4=0.0.0.0 5=0.0.0.0 6=0.0.0.0 7=0.0.0.0 8=0.0.0.0 9=0.0.0.0 OK If the index number does not have an IP address associated with it, the query returns 0.0.0.0 for that index number. *Note: You can only query or configure the first nine Inbound Trusted IP addresses with this AT Command. You cannot query or configure Trusted range entries with this AT Command.*
FM	Query or set the Inbound Trusted IP mode (Friends List)—Only allow specified IPs to access the device. ATFM? to query the setting ATFM=n to set • n=0—Disable Trusted IP mode • n=1—Enable Trusted IP mode—Only packets from IP addresses in the Trusted IP list are allowed. Packets from other IP addresses are ignored.

Services

Table D-16: Services AT Commands

Command	Description
AirLink Management System	
***AVMS_CONNECT**	Query or set the ALMS connection. Running AT*AVMS_CONNECT=1 has the same functionality as clicking Connect in Services > ALMS > AirLink Management Service. AT*AVMS_CONNECT? to query AT*AVMS_CONNECT=n to set • n=0—No functionality • n=1—Connect to ALMS
***AVMS_ENABLE**	Query or set the ALMS activation status. AT*AVMS_ENABLE? to query AT*AVMS_ENABLE=n to set • n=0—Disable device initiated ALMS management • n=1—Enable MSCI protocol for ALMS management • n=2—Enable LWM2M protocol for ALMS management • n=3—Enable LWM2M protocol for ALMS management, with an automatic Fallback to MSCI if communication fails
***AVMS_INTERVAL**	Query or set the ALMS communication (heartbeat) interval in minutes. AT*AVMS_INTERVAL? to query AT*AVMS_INTERVAL= n to set • n=INTERVAL (in minutes)
***AVMS_NAME**	Assigns or queries the name to the AirLink RV50 as it appears in ALMS. AT*AVMS_NAME? to query AT*AVMS_NAME=n to set • n=ALMS NAME
***AVMS_SERVER**	Query or set the ALMS server IP address or FQDN. AT*AVMS_SERVER? to query AT*AVMS_SERVER=n to set • n= IP Address or FQDN of ALMS server
***AVMS_STATUS?**	Query the ALMS connection status.
***AVMS_AUTOSYNC**	Query or set ALMS autosynchronization of configuration parameters. AT*AVMS_AUTOSYNC? to query AT**AVMS_AUTOSYNC=n to set • n=0—Disable ALMS autosynchronization • n=1—Enable ALMS autosynchronization
***AVMS_VERIFYPEER**	Query or set peer certificate verification during SSL handshake. AT*AVMS_VERIFYPEER? to query AT*AVMS_VERIFYPEER=n to set • n=0—Disable peer certificate verification during SSL handshake • n=1—Enable peer certificate verification during SSL handshake

Table D-16: Services AT Commands

Command	Description
Low Power	
***ENGHRS**	Query or set the number of hours the engine has been running. AT*ENGHRS? to query AT*ENGHRS=n to set • n=HOURS Maximum value is 65535.
***MSCISERVER**	Set or query the MSCI server setting AT*MSCISERVER? to query AT*MSCISERVER=n to set • n=0—Access is disabled • n=1—Access is LAN only • n=2—Access is WAN and LAN
Dynamic DNS	
***DOMAIN**	Query or set the domain name used for the IP Manager[a] Dynamic DNS configuration. AT*DOMAIN? to query AT*DOMAIN=DOMAIN to set (up to 20 characters) Example: AT*DOMAIN=eairlink.com **Tip:** *Only letters, numbers, hyphens, and periods can be used in a domain name.* *Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager[a].*
***DYNDNS**	Query or set the Dynamic DNS Service type to use. AT*DYNDNS? to query AT*DYNDNS=n to set • n=0—Disable (default) • n=2—dyndns.org • n=5—noip.com • n=8—regfish.com • n=10—IP Manager *Note: Only IP Manager[a] can be fully configured using AT Commands.*

Table D-16: Services AT Commands

Command	Description
***IPMANAGER1** ***IPMANAGER2**	*Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager[a].* Query or set a FQDN or IP address of the IP server to send IP change notifications to. You can configure two independent IP Manager servers. AT*IPMANAGER[n]? to query AT*IPMANAGER[n]=SERVER to set. • n=1—First IP Manager server • n=2—Second IP Manager server • SERVER=Server FQDN or IP address Note: You can disable updates to a server by setting blank entry (e.g., “AT*IPMANAGER1=”).
***IPMGRKEY1** ***IPMGRKEY2**	*Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager[a].* Query or set the 128-bit password/key used to authenticate the IP update notifications. If the key's value is all zeros, a default key is used. If all the bytes in the key are set to FF, then no key is used (i.e., the IP change notifications will not be authenticated). AT*IPMGRKEY[n]? to query AT*IPMANAGER[n]=KEY to set • n=1—First IP Manager server • n=2—Second IP Manager server • KEY=128-bit key in hexadecimal [32 hex characters]
***IPMGRUPDATE1** ***IPMGRUPDATE2**	*Note: This AT command is only usable if the Dynamic DNS Service type is set to IP Manager[a].* Query or set the interval (in minutes) to send an IP update notification to the corresponding server. This occurs even if the IP address of the device does not change. If the value is set to 0, then periodic updates are not issued (i.e., IP change notifications is only be sent when the IP actually changes). AT*IPMGRUPDATE[n] to query AT*IPMGRUPDATE[n]=INTERVAL to set • n=0—Disables the update interval (updates only on changes) • n=1—First IP Manager server • n=2—Second IP Manager server • INTERVAL=1–255—interval (in minutes) to send an update

Table D-16: Services AT Commands

Command	Description
***MODEMNAME**	*Note: This AT command is only usable if AT*DYNDNS is set to 10 (IP Manager[a]).* Query or set the device name used by IP Manager. (This name is displayed on the Status > Home page.) AT*MODEMNAME? to query AT*MODEMNAME=NAME to set (up to 20 characters long) • NAME=device name (for example, mydevice) The value in *DOMAIN provides the domain zone to add to this name. Example: If *MODEMNAME=mydevice and *DOMAIN=eairlink.com, the device's fully qualified domain name is mydevice.eairlink.com. **Tip:** *Each device using IP Manager needs a unique name. I.e., two devices cannot both be called "mydevice". One could be named "mydevice1" while the other could be named "mydevice2".*
SMS	

+CMGD	This command and AT+CMGL enable you to manage incoming SMS messages. To use these commands, the SMS mode must be set to Outbound Only. (See SMS Modes on page 231.)
	Use AT+CMGD to delete SMS messages.
	AT+CMGD=<index>[,flag]
	where:
	<index> is the index number of the message
	<flag> is:
	• 0=Delete stored SMS messages with the indicated index number(s). This is the default value.
	• 1=Ignore the value of the index and delete all SMS messages whose status is "received read".
	• 2=Ignore the value of the index and delete all SMS messages whose status is:
	  • received read
	  • stored unsent
	• 3=Ignore the value of the index and delete all SMS messages whose status is:
	  • received read
	  • stored unsent
	  • stored sent
	• 4=Ignore the value of the index and delete all SMS messages.

Table D-16: Services AT Commands

Command	Description
+CMGL	Use this command to list/read SMS messages. To use this command, the SMS mode must be set to Outbound Only. (See SMS Modes on page 231.) AT+CMGL=<status> where <status> is: • ALL • REC UNREAD—Received, unread • REC READ—Received, read

***SMSM2M**
***SMSM2M_8**
***SMSM2M_u**
	You can only use these commands locally.
	• AT*SMSM2M sends an SMS in ASCII text (requires quotation marks; maximum 140 characters)
	• AT*SMSM2M_8 sends an 8-bit SMS (requires quotation marks; maximum 140 characters)
	• AT*SMSM2M_U sends a unicode (UCS-2) SMS (requires quotation marks; maximum 140 characters)
	Format:
	AT*SMSM2M="[phone] [ascii message]"
	AT*SMSM2M_8="[phone] [hex message]"
	AT*SMSM2M_U="[phone] [unicode message]"
	• The phone number can only consist of numbers (NO spaces or other characters). The phone number should be as it appears in the Last Incoming Phone Number field.
	  • Example 1 (US): 14085551212 (including leading 1 and area code)
	  • Example 2 (US): 4085551212 (ignore leading 1, include area code)
	  • Example 3 (UK): 447786111717 (remove leading 0 and add country code)
	• You can enter multiple phone numbers as a comma-separated list with no spaces. The length of the phone number string (the phone numbers and commas) must be under 256 characters.
	  • For example, 1234567890,1234567890,1234567890,1234567890,1234567890
	Command Examples:
	AT*SMSM2M="18005551212 THIS IS A TEST" sends in ASCII.
	AT*SMSM2M_8="17604053757 5448495320495320412054455354" sends the message “THIS IS A TEST” as 8-bit data.
	AT*SMSM2M_U="17604053757 0054004800490053002000490053002000410020005400450053 0054" sends the message “THIS IS A TEST” as 2-byte unicode data.
	
	Note: Not all cellular Mobile Network Operators support 8-bit or unicode SMS messages.

Table D-16: Services AT Commands

Command	Description
***SMS_PASSWORD**	Query or set the SMS password. AT*SMS_PASSWORD? to query AT*SMS_PASSWORD=n n=SMS password *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).* If no password has ever been configured, a default password is created from the last four characters of the SIM ID (for all SIM-based devices) or the ESN (for devices without a SIM, such those using EV-DO). *Note: The configured password remains in place, even when the device is reset to factory default settings.*
***SMSWUPTOUT**	This AT Command only to International devices on the Vodafone network. Query or set the connection timeout for the SMS Wakeup feature. When this feature is enabled, an IP connection is initiated on receipt of a specific type of SMS (For information on choosing the type of SMS, see Services > SMS > SMS Wakeup > SMS Wakeup Trigger described in step 3 on page 241). The IP connection closes after the timeout period specified in this AT command. Outgoing traffic sent after the timer is set does not reset the timer. AT*SMSWUPTOUT? to query AT*SMSWUPTOUT=n to set • n=2–65535 minutes (default is 2) See also *RADIO_CONNECT on page 486.
Telnet/SSH	
***DEFAULTTELNETUSER**	Query or set the Telnet default user name. AT*DEFAULTTELNETUSER? to query AT*DEFAULTTELNETUSER=n to set • n=None—Prompted for a user name and password when logging into a Telnet session (default) • n=user—Prompted for a password only when logging into a Telnet session (User name is “user”.) *Note: The default user name is only for Telnet; not SSH.*
***TELNETTIMEOUT**	Query or set the Telnet/SSH idle time out. By default, this value is set to close the telnet/SSH connection if no data is received for 2 minutes. AT*TELNETTIMEOUT? to query AT*TELNETTIMEOUT=n to set • n=1–255 minutes (default is 2)

Table D-16: Services AT Commands

Command	Description
***TSSH**	Query or set the remote login server mode. AT*TSSH? to query AT*TSSH=n to set • n=0—Telnet (default) • n=1—SSH
***TPORT**	Query or set the Telnet/SSH port. AT*PORT? to query AT*PORT=n to set • n=1–65535 (default is 2332) Many networks have the ports below 1024 blocked. It is recommended to use a higher numbered port.
***TQUIT**	AT*TQUIT which will kill an open telnet session.
Management (SNMP)	
SNMP General Configuration	
***SNMP**	Query or set the SNMP option. AT*SNMP? to query AT*SNMP=n to set • n=0—Disable • n=1—Enable
***SNMPCONTACT**	Add string contact information in SNMPv2 and SNMPv3. AT*SNMPCONTACT=string • string=email address (Example: admin@sierrawireless.com)
***SNMPLOCATION**	Add string location information in SNMPv2 and SNMPv3. AT*SNMPLOCATION=string • string=location information (Example: Building 19–67B)
***SNMPNAME**	Add string name in SNMPv2 and SNMPv3. AT*SNMPNAME=STRING • STRING=name (Example: John Doe)
***SNMPPORT**	Query or set the port number in SNMPv2 and SNMPv3. AT*SNMPPORT? to query AT*SNMPPORT=n to set • n=1–65535 (default is 161)
***SNMPVERSION**	Query or set the SNMP version. AT*SNMPVERSION? to query AT*SNMPVERSION=n to set • n=2—version 2 • n=3—version 3
SNMP Read Only Configuration	
***SNMPROCOMMUNITY**	Read-only community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password; for example: public)

Table D-16: Services AT Commands

Command	Description
***SNMPROUSER**	Query or set a read only SNMP username string in SNMPv3.
***SNMPROUSERAUTHTYPE**	Query or set the read only authentication type in SNMPv3. AT*SNMPROUSERAUTHTYPE? to query AT*SNMPROUSERAUTHTYPE=n • n=0—MD5 • n=1—SHA
***SNMPROUSERSECLVL**	Query or set the read only security level in SNMPv3. AT*SNMPROUSERSECLVL? to query AT*SNMPROUSERSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
SNMP Read/Write Configuration	
***SNMPRWCOMMUNITY**	Read/write community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password; for example: private)
***SNMPRWUSER**	Query or set a read/write SNMP username string in SNMPv2 and SNMPv3.
***SNMPRWUSERAUTHTYPE**	Query or set the read/write authentication type in SNMPv3. AT*SNMPRWUSERAUTHTYPE? to query AT*SNMPRWUSERAUTHTYPE=n to set • n=0—MD5 • n=1—SHA
***SNMPRWUSERSECLVL**	Query or set the read/write security level in SNMPv3. AT*SNMPRWUSERSECLVL? to query AT*SNMPRWUSERSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
***SNMPRWUSERPRIVTYPE**	Query or set the read/write privacy type in SNMPv3. AT*SNMPRWUSERPRIVTYPE? to query AT*SNMPRWUSERPRIVTYPE=n to set • n=0—DES • n=1—AES
SNMP TRAP Configuration	
***SNMPENGINEID**	Specify an identification name string for a SNMP engine in SNMPv3. (For example: Shark-0012E8)
***SNMPTRAPAUTHTYPE**	Query or set the SNMP TRAP authentication type in SNMPv3. AT*SNMPTRAPAUTHTYPE? to query AT*SNMPTRAPAUTHTYPE=n to set • n=0—MD5 • n=1—SHA

Table D-16: Services AT Commands

Command	Description
***SNMPTRAPCOMMUNITY**	SNMP TRAP community string in SNMPv2 and SNMPv3. (SNMP equivalent of a password)
***SNMPTRAPDEST**	Query or set the SNMP TRAP destination in SNMPv2 and SNMPv3. (for example: 192.168.13.33)
***SNMPTRAPPORT**	Query or set the SNMP TRAP port in SNMPv2 and SNMPv3. • 1–65535 (default is 162)
***SNMPTRAPPRIVTYPE**	Query or set the SNMP TRAP privacy type in SNMPv3. AT*SNMPTRAPPRIVTYPE? to query AT*SNMPTRAPPRIVTYPE=n to set • n=0—DES • n=1—AES
***SNMPTRAPSECLVL**	Query or set the SNMP TRAP security level in SNMPv3. AT*SNMPTRAPSECLVL? to query AT*SNMPTRAPSECLVL=n to set • n=0—none • n=1—authentication only • n=2—authentication + privacy
***SNMPTRAPUSER**	Query or set a SNMP TRAP username string in SNMPv3.
Email (SMTP) Commands	
***SMTPADDR**	Query or set the mail server IP address or FQDN. AT*SMTPADDR? to query AT*SMTPADDR=[d.d.d.d] or [NAME] to set • d.d.d.d=IP Address • NAME=domain name (maximum: 40 characters)
***SMTPFROM**	Query or set the email address from which the SMTP message is being sent (required by some mail servers). AT*SMTPFROM? to query AT*SMTPFROM=EMAIL to set • EMAIL=email address (maximum: 30 characters)
***SMTPSUBJ**	Query or set the email subject line to use for sending emails. AT*SMTPSUBJ? to query AT*SMTPSUBJ=STRING to set
***SMTPPW**	Query or set the email server password (required by some mail servers). AT*SMTPPW? to query AT*SMTPPW=PASSWORD to set
***SMTPUSER**	Query or set the email account username (required by some mail servers). AT*SMTPUSER? to query AT*SMTPUSER=USER to set (maximum: 40 characters)

Table D-16: Services AT Commands

Command	Description
Time (SNTP) Commands	
***SNTP**	Query or set daily SNTP updates of the system time. AT*SNTP? to query AT*SNTP=n to set • n=0—Off • n=1—On
***SNTPADDR**	SNTP Server IP address, or fully-qualified domain name, to use if *SNTP=1. AT*SNTPADDR? to query AT*SNTPADDR=[d.d.d.d] or [NAME] • d.d.d.d=IP Address • NAME=FQDN

a. IP Manager will be deprecated in ALEOS 4.17.0.

Location

Table D-17: Location AT Commands

Command	Description
***GPSDATA?**	Queries ALEOS and provides a snap-shot of the current location data used for reports. This command is independent of all location configuration. You don't need to have a server configured or any specific report type selected, and location reporting does need to be enabled. The response to this command lists the fix status, satellite count, and latitude and longitude in decimal degrees. It is not formatted as a Location report. For example: AT*GPSDATA? returns: Location Fix=1 Satellite Count=8 Latitude=+49.17081 Longitude=-123.06970 • Location Fix=1 — Location fix acquired • Location Fix=2 — Differential location fix acquired
***PGPS**	Query or set the serial streaming interface ports that the reports are sent to. AT*PGPS? to query AT*PGPS=n to set • n=0—None • n=1—DB9 Serial • n=2—USB Serial • n=3—DB9 and USB

Table D-17: Location AT Commands

Command	Description
***PGPSC**	Query or set the out-of-coverage setting. This setting enables you to configure the AirLink RV50 to stream Location reports to the serial port only when the device has no cellular coverage. (This enables you to use a back-up in-vehicle mapping application that does not rely on mobile network coverage.) AT*PGPSC? to query AT*PGPSC=n to set • n=0: ALWAYS (default) Location reports are always streamed to the serial port • n=1: Out of Coverage—reports are only streamed to the serial port when the AirLink RV50 has no mobile network connection. *Note: The two persistent Location report parameters, *PGPSR and *PGPSF, control the report type and message frequency of reports sent out the serial port when the AirLink RV50 is out of mobile network coverage.*
***PGPSD**	Query or set the delay (in seconds) before the out-of-coverage stream begins sending the messages out the serial port and not into SnF. AT*PGPSD? to query AT*PGPSD=n to set • n=0 (default) • n=1–255 *Note: Any messages put into SnF during this switch-over delay period are sent over the air when coverage is re-acquired.* *Note: The two persistent Location report parameters, *PGPSR and *PGPSF, control the report type and message frequency of reports sent out the serial port when the AirLink RV50 is out of mobile network coverage.*
***PGPSF**	Query or set how frequently (in seconds) the Location report is sent to the serial link. AT*PGPSF? to query AT*PGPSF=n to set • n=0–65535
***PGPSR**	Query or set the Location report type. AT*PGPSR? to query AT*PGPSR=n to set NMEA reports: • n=E0—NMEA GGA + VTG • n=E1—NMEA GGA+VTG+RMC • n=E2—NMEA GGA+VTG+RMC+GSA+GSV TAIP reports: • n=F0—TAIP data • n=F1—TAIP compact data • n=F2—TAIP LN report • n=F3—TAIP TM report

Table D-17: Location AT Commands

Command	Description
***PPDIST** ***PP2DIST** ***PP3DIST** ***PP4DIST**	Query or set the Location report distance interval in 100 meter units. For example, if you entered a value of 635, it would translate to 63,500 meters (63.5 kilometers). AT*PP[Server number if other than server 1]DIST? to query AT*PP[Server number if other than server 1]DIST=n to set • n=0—Disabled • n=1–65535—Distance in 100 meter units that the device moves before sending a Location report
***PPDISTM** ***PP2DISTM** ***PP3DISTM** ***PP4DISTM**	Query or set the Location report distance Interval in meters. AT*PP[Server number if other than server 1]DISTM? to query AT*PP[Server number if other than server 1]DISTM=n to set • n=0—Disabled • n=40–65535—Distance in meters that the device moves before sending a Location report *Note: If you enter a value greater than zero, but less than 40, ALEOS rounds it up to 40.*
***PPDEVID**	Query or set whether or not the RAP Location report includes device ID and if so, which type of device ID is included. AT*PPDEVID? to query AT*PPDEVID=n to set • n=0—None • n=1—Phone number • n=2—ESN/IMEI *Note: The device ID in the RAP report is in hex, not plain text.*
***PPFLUSHONEVT**	Query or set Send SnF Buffer Immediately on input. If this feature is enabled, any pending stored reports are sent if the I/O input changes, a stationary vehicle is moved, or a maximum speed is exceeded. AT*PPFLUSHONEVT? to query AT*PPFLUSHONEVT=n to set • n=0—Disable • n=1—Enable

Table D-17: Location AT Commands

Command	Description
***PPGPSR** ***PP2GPSR** ***PP3GPSR** ***PP4GPSR**	Query or set the Location report type. AT*PP[Server number if other than server 1]GPSR? to query AT*PP[Server number if other than server 1]GPSR=n to set RAP reports: • n=0—Use legacy reports specified in *MF value. Note: Must also have *PPDEVID=0. • n=11—Standard Location Report • n=12—Standard Location Report + UTC Date • n=13—Standard Location Report + UTC Date + RF data • n=14—Standard Location report + Location + Date + RF + EIO Xora reports • n=D0—Xora NMEA reports • n=E0—GGA and VTG NMEA reports • n=E1—GGA, VTG and RMC NMEA reports • n=E2—GGA, VTG, RMC, GSA and GSV NMEA reports TAIP reports • n=F0—TAIP data—TAIP Location report that contains position and velocity • n=F1—TAIP Location report that contains the compact position • n=F2—TAIP LN report—TAIP Location report that contains a long navigation message • n=F3—TAIP TM report—TAIP Location report that contains the time and date
***PPINPUTEVT** ***PP2INPUTEVT** ***PP3INPUTEVT** ***PP4INPUTEVT**	Query or set ability to send a special report for digital input changes. AT*PP[Server number if other than server 1]INPUTEVT? to query AT*PP[Server number if other than server 1]INPUTEVT=n to set • n=0—Disable • n=1—Enable
***PPIP** ***PP2IP** ***PP3IP** ***PP4IP**	Query or set the IP address where Location reports are sent. See also *PPPORT on page 519. AT*PP[Server number if other than server 1]IP? to query AT*PP[Server number if other than server 1]IP=d.d.d.d to set • d.d.d.d=IP address Example: AT*PPIP=192.100.100.100
***PPLATS**	Query or set the local reporting interval (in seconds). AT*PPLATS? to query AT*PPLATS=n to set • n=0—Disable (default) • n=1–255 (seconds)

Table D-17: Location AT Commands

Command	Description
***PPLATSEXTRA**	Query or set the number of additional consecutive ports that the local Location report is sent to. AT*PPLATSEXTRA? to query AT*PPLATSEXTRA=n to set • n=0—Just the original report is sent (default). • n=1–7—Send Location report copies to that number of ports. Example: If AT*PPLATSEXTRA=7 and the port in S53 is 1000, then Location reports will be sent to ports 1000–1008.
***PPLATSR**	Query or set the Location report type that is sent to the local client (Ethernet, USB/net, or PPP). AT*PPLATSR? to query AT*PPLATSR=n to set RAP reports: • n=11—Data • n=12—+ Date • n=13—+ UTC + RF • n=14—+ Date + RF + EIO NMEA reports: • n=E0—NMEA GGA + VTG • n=E1—NMEA GGA + VTG + RMC • n=E2—NMEA GGA + VTG + RMC + GSA + GSV TAIP reports: • n=F0—TAIP data—TAIP Location report that contains position and velocity • n=F1—TAIP Location report that contains the compact position • n=F2—TAIP LN report—TAIP Location report that contains a long navigation message • n=F3—TAIP TM report—TAIP Location report that contains the time and date
***PPMAXRETRIES** ***PP2MAXRETRIES** ***PP3MAXRETRIES** ***PP4MAXRETRIES**	Query or set maximum number retries when in Simple Reliable mode, UDP Sequence mode, and TCP transports. AT*PP[Server number if other than server 1]MAXRETRIES? to query AT*PP[Server number if other than server 1]MAXRETRIES=n to set • n=0—Disabled • n=1–255 retries (Maximum is 10.)
***PPMINTIME** ***PP2MINTIME** ***PP3MINTIME** ***PP4MINTIME**	Query or set the minimum amount of time between report packets. Each packet can contain multiple reports. This is useful to limit network traffic and make more efficient use of bandwidth. You can also use it in conjunction with store and forward. The minimum value depends on the policies of the Mobile Network Operator. AT*PP[Server number if other than server 1]MINTIME? to query AT*PP[Server number if other than server 1]MINTIME=n to set • n=0—Disable • n=1–65535 seconds

Table D-17: Location AT Commands

Command	Description
***PPODOM** ***PP2ODOM** ***PP3ODOM** ***PP4ODOM**	Query or set including the current odometer reading in the RAP report. AT*PP[Server number if other than server 1]ODOM? to query AT*PP[Server number if other than server 1]ODOM=n to set • n=0—Disabled (default) Do not include odometer reading in report. • n=1—Enabled Include odometer reading in report.
***PPODOMVAL**	Query or set the odometer value (in meters). Maximum value is approximately 4.3 billion meters (2.7 million miles). AT*PPODOMVAL? to query AT*PPODOMVAL=n to set • n=0–4294967295 meters
***PPPORT** ***PP2PORT** ***PP3PORT** ***PP4PORT**	Query or set the port Location reports are sent to. AT*PP[Server number if other than server 1]PORT? to query AT*PP[Server number if other than server 1]PORT=n to set • n=0—Disable • n=1–65535
***PPREPORTINPUTS** ***PP2REPORTINPUTS** ***PP3REPORTINPUTS** ***PP4REPORTINPUTS**	Query or set input reporting and including the current digital input value in RAP reports. AT*PP[Server number if other than server 1]REPORTINPUTS? to query AT*PP[Server number if other than server 1]REPORTINPUTS=n to set • n=0—Disabled • n=1—Enabled
***PPSIMPLETO** ***PP2SIMPLETO** ***PP3SIMPLETO** ***PP4SIMPLETO**	Query or set the first retry interval for Simple Reliable, UDP Sequence mode, and TCP transports (in seconds). AT*PP[Server number if other than server 1]SIMPLETO? to query AT*PP[Server number if other than server 1]SIMPLETO=n to set • n=0—Disable • n=1–255 (default is 10)
***PPSNF** ***PP2SNF** ***PP3SNF** ***PP4SNF**	Query or set the Store and Forward (SNF) setting. SNF causes Location reports to be stored if the device/vehicle goes outside the area of network coverage. Once the vehicle is in the coverage area, the Location reports are sent en masse to the server. AT*PP[Server number if other than server 1]SNF? to query AT*PP[Server number if other than server 1]SNF=n to set • n=0—Disabled • n=1—Enabled (default)
***PPSNFR** ***PP2SNFR** ***PP3SNFR** ***PP4SNFR**	Query or set Transport /SNF mode. Location reports are retransmitted if not acknowledged by the server. AT*PP[Server number if other than server 1]SNFR? to query AT*PP[Server number if other than server 1]SNFR=n to set • n=0—Disabled • n=1—Reliable mode • n=2—Simple Reliable mode • n=3—UDP Sequence • n=4—TCP Listen • n=5—TCP

Table D-17: Location AT Commands

Command	Description
***PPTAIPID**	Query or set the four character alphanumeric TAIP ID. AT*PPTAIPID? to query AT*PPTAIPID=nnnn to set • nnnn=alphnumeric characters
***PPTIME** ***PP2TIME** ***PP3TIME** ***PP4TIME**	Query or set the Location report time interval (in seconds). AT*PP[Server number if other than server 1]TIME? to query AT*PP[Server number if other than server 1]TIME=n to set • n=0–65535 seconds *Note: Your cellular Mobile Network Operator may impose a minimum transmit time.* See also *PPMINTIME, *PPTSV, +CTA. *Note: A report time of less than 30 seconds may keep an RF link up continuously, tying up an RF resource to transfer small amounts of data. Generally, the RF channel is released and goes dormant in 10–20 seconds if no data is sent or received.*
***PPTCPPOLL**	Query or set the port to listen on for TCP Location report polling. *Note: The request to this port needs to come from the same IP address in *PPIP on page 517 and uses the report type configured for server 1.* AT*PPTCPPOLL? to query AT*PPTCPPOLL=n to set • n=0—Disabled • n=1–65535 (default is 9494)
***PPTSV** ***PP2TSV** ***PP3TSV** ***PP4TSV**	Query or set the time interval in minutes that the device sends in reports when it is stationary (Stationary vehicle timer). AT*PP[Server number if other than server 1]TSV? to query AT*PP[Server number if other than server 1]TSV=n to set • n=0—Disabled • n=1–255 minutes For example, if *PPTIME=10, the device sends Location reports at least once every 10 seconds while it is moving; however, once it stops moving, it slows the reports down to this *PPTSV value. *Note: In order for the PPTSV (Stationary Vehicle timer) to take effect, the PPTIME value must be set to a value greater than 0 and less than the PPTSV value. The PPTSV timer checks for vehicle movement at the PPTIME interval, so if PPTIME is disabled, then PPTSV will also be disabled.*

Serial

Table D-18: Serial AT Commands

Command	Description
AIP	Query or set the option to allow IP addresses to communicate on UDP over serial. AT*AIP? to query AT*AIP=n to set • n=0—Allow only the IP address specified in S53 to connect when UDP auto answer is enabled (S82=2) • n=1—Allow any incoming IP address to connect when UDP auto answer is enabled (S82=2) Always subject to any security filters that may be defined. (See Security on page 504.)
\APPP	Initiates a PPP connection on serial terminal. You can also initiate a PPP connection using the ADT command and one of the supported phone numbers.
***CTSE**	Query or set asserting Clear To Send (CTS) when there is a network coverage. AT*CTSE? to query AT*CTSE=n to set • n=0—Disabled (default) • n=1—Enable assertion of CTS when there is network coverage
DAE	Query or set AT Escape Sequence detection. ATDAE? to query ATDAE=n to set • n=0—Enable • n=1—Disable (The escape sequence (+++) is ignored.)
***DPORT**	Query or set the device port that the device listens on for inbound packets/data/polls. AT*DPORT? to query AT*DPORT=n to set • n=1–65535
***DU**	Query or set the dial command to only use UDP. AT*DU? to query AT*DU=n to set • n=0—Dial using the means specified (default) • n=1—Dial UDP always, even when using ATDT When this parameter is set you cannot establish a TCP PAD connection by using the Dial command.
***ENQ**	Query or set the option to output an ENQ [0x05] after the TCP CONNECT, delayed by the Delay Connect Response time (S221). AT*ENQ? to query AT*ENQ=n to set • n=0—Disable (default) • n=1—Enable ENQ on TCP CONNECT

Table D-18: Serial AT Commands

Command	Description
***HOSTMODE?**	Query the current host mode. AT*HOSTMODE? returns: • AT • PPP • TCP • UDP *Note: If the device is not in AT mode, Telnet into the device to execute this command.*
MD	Query or set the default startup mode for the serial port. When the device is power-cycled, the serial port enters the mode specified by this command after 5 seconds. On startup, typing ATMD0 within 5 seconds changes the mode to normal (AT command) mode.ATMD? to query ATMD<hh> (hex byte) to set • <hh>=00—Normal (AT Command mode) • <hh>=02—PPP • <hh>=03—UDP • <hh>=04—TCP • <hh>=08—reverse telnet/ssh • <hh>=13—Modbus ASCII • <hh>=23—Modbus RTU (Binary) • <hh>=33—BSAP • <hh>=63—Variable Modbus • <hh>=83—UDP Multiple Unicast
MLIST	Add IP addresses to the Modbus address list or query the Modbus address list, using decimal index values. Format is MLISTIndex(decimal)=IP address Example: ATMLIST10=123.123.123.123, where: • 10 is the Index • 123.123.123.123 is the IP address MLISTIndex=IP to add an IP address to the list Including the port number after the IP address is optional. If you include the port number, separate the port number and IP address by a colon. For example: 10=123.123.123.123:11223 MLIST? to query the Modbus address list; returns the addresses in the list in the format Index=IP. For example: 10=123.123.123.123 11=124.124.124.124 12=125.125.125.125 13=126.126.126.126 Range for index numbers is 0–255. The Modbus address list accepts up to 100 entries.

Table D-18: Serial AT Commands

Command	Description
MLISTX	Add IP addresses to the Modbus address list or query the Modbus address list, using hexadecimal index values. Format is MLISTXIndex(hex)=IP address Example: ATMLISTX000A=123.123.123.123, where: • 000A is the Index • 123.123.123.123 is the IP address MLISTXIndex=IP to add an IP address to the list Including the port number after the IP address is optional. If you include the port number, separate the port number and IP address by a colon. For example: 0xA=123.123.123.123:11223 MLISTX? to query the Modbus address list returns; returns the addresses in the list in the format Index=IP. For example: 000A=123.123.123.123 000B=124.124.124.124 000C=125.125.125.125 000D=126.126.126.126 Range for index numbers is 0x0–0xFF. The Modbus address list accepts up to 100 entries.
MVLEN	Query or set the length of the Modbus Variant ID. ATMVLEN? to query ATMVLEN=[length of the RTU ID in bytes] to set
MVMSK	Query or set the Modbus Variant ID Mask (byte hex mask to use when extracting the ID). This parameter is used when the when the Mode Default (MD on page 522) is set to hex 63. ATMVMSK? to query ATMVMSK=[byte hex mask] to set
MVOFF	Query or set the Modbus (Variable mode) offset in the data where the Modbus ID starts. ATMVOFF? to query ATMOFF=n to set • n= 0–255
MVTYP	Query or set the Modbus Variant type (RTU ID data-type in a modbus-variant protocol). This parameter is used when MD on page 522 is set to 63. It defines the data-type of the RTU ID in Modbus-like protocol data packets. ATMVTYP? to query ATMVTYP=n to set • n=0—Binary • n=1—ASCII hex • n=2—ASCII decimal

Table D-18: Serial AT Commands

Command	Description
IPL	Query or set the IP list dial. AT*IPL? to query AT*IPL=n to set • n=0—Disable • n=1—Enable This allows you to access to the Modbus IP address list using the first two digits of the dial string. Example: ATDT1234567 would go to ID “12” on the Modbus list and use the associated IP as the destination.
***NUMTOIP**	Query or set the option to convert a 12-digit number to an IP address. For example, converts 192168254000 to 192.168.254.000 AT*NUMTOIP? to query AT*NUMTOIP=n to set • n=0—Disable • n=1—Enable
S50	Query or set the data forwarding idle timeout. ATS50? to query ATS50=n to set • n=0—a forwarding timeout of 10 ms is used. • n=tenths of a second
S51	Query or set the PAD data forwarding character. ASCII code of character that causes data to be forwarded. Used in UDP or TCP PAD mode. ATS51? to query AT51=CHARACTER to set • n=0—No forwarding character • n=CHARACTER
S53	Query or set the method (dial mode), destination IP address, and port used as defaults for the D (Dial) AT command. ATS53? to query ATS53=[method][d.d.d.d][/ppppp] to set [method] can be: • P—UDP • T—TCP [d.d.d.d] is the destination IP address [pppp] is the port number. Example: ATS53=P111.22.33.44/5555 where: • The first character is the dial mode (P in this example) • Followed by destination IP address (111.22.33.44 in this example) • A slash • Followed by the destination port (5555 in this example) You can also use this command to set only the port. For example, AT53=/7777.

Table D-18: Serial AT Commands

Command	Description
S60	Query or set the Telnet Client Echo Mode. ATS60? to query ATS60=n to set • n=0—No Echo • n=1—Local Echo (default) • n=2—Remote Echo
S82	Query or set UDP auto answer. ATS82? to query ATS82=n to set • n=0—Disable • n=1—Enable
S83	Query or set the UDP auto answer idle timeout. If no data is sent or received before the timeout occurs, the current UDP session is terminated. While a session is active, packets from other IP addresses are discarded (unless *UALL is set). ATS83? to query ATS83=n to set • n=0—No idle timeout (default) • n=1–255—Timeout in seconds *Note: This AT command only takes effect if the UDP Auto Answer (S82) is set to Enable.*
***SERIALLEDDISPLAY**	Query or set whether or not the Activity LED on the AirLink RV50 indicates traffic on the selected serial port. AT*SERIALLEDDISPLAY? to query AT*SERIALLEDDISPLAY=n to set • n=0—LED display of serial traffic disabled (default) • n=1—LED display of serial traffic enabled For a description of the Activity LED when this parameter is enabled, see Display on page 333.
***SERIALLEDPORT**	Query or set the port for which the Activity LED will indicate traffic. AT*SERIALLEDPORT? to query AT*SERIALLEDPORT=n to set • n=0—Primary serial port (default) • n=1—I/O port, when configured for RS-485
TCPS	Query or set the TCP connection timeout (TCPS) units. If there is no traffic through the TCP connection for the specified interval, the connection is terminated. ATTCPS? to query ATTCPS=n to set • n=0—minutes • n=1—seconds

Table D-18: Serial AT Commands

Command	Description
TCPT	Query or set the interval to terminate a TCP connection when there is no traffic. This value affects only the TCP connection in TCP PAD mode. ATTCPT? to query ATTCPT=n to set • n=0–255
***UALL**	Query or set the ability to accept UDP packets from any IP address when a UDP session is active. If there is no UDP session active, an incoming UDP packet will be treated according to the UDP auto answer and AIP settings. AT*UALL? to query AT*UALL=n to set • n=0—No effect (default) • n=1—Accept UDP data from all IP addresses when in a UDP session
***UDPLAST**	Query or set the option to set S53 to the last accepted IP address through UDP auto answer. This can be used in conjunction with MD3 so that when there is no UDP session, new Ethernet host data will cause a connection to be restored to the last IP accepted through UDP auto answer. AT*UDPLAST? to query AT*UDPLAST=n to set • n=0—Does not change destination IP (default) • n=1—Change destination IP to last received
***UDPPADMTU**	Query or set the size of serial MTU (PAD payload). AT*UDPPADMTU? to query AT*UDPPADMTU=n to set • n=256–4096
***USD**	Query or set the specified delay before sending the UDP packets out the serial port. AT*USD? to query AT*USD=n to set • n=0—No UDP packet delay (default) • n=1–255—Delay in 100 ms units, from 100 ms to 25.5 sec.

Standard (Hayes) commands

The following table contains Hayes commands supported on the AirLink RV50.

Table D-19: Standard (Hayes) AT Commands

Command	Description
+++	AT escape sequence (not preceded by AT) If a serial terminal is in a data mode, typing this sequence on that serial terminal causes the terminal to re-enter AT command mode. There must be an idle time on the serial port before and after the sequence. The idle time is set by the value in S50. After you type the AT escape sequence, the terminal remains in AT command mode for 15 seconds before it automatically leaves AT command mode and returns to the previous data mode. *Note: The "+" is ASCII character 0x2B.* *Note: The detection of this sequence is disabled if DAE=1.*
&C	Query or set Data Carrier Detect (DCD) mode. DCD is a hardware signal that notifies the software that the device is communicating with another device. AT&C? to query AT&Cn to set • n=0—Always assert DCD • n=1—Assert DCD enable when network is ready (default) • n=2—In Coverage *Note: Do not use an equal sign (=) when issuing the command.*

Table D-19: Standard (Hayes) AT Commands

Command	Description
D[*method*] [*d.d.d.d*] [*/ppppp*] **or** **D[*method*] [[@]*name*] [*/ppppp*]**	Dial a connection to a remote IP and Port using either UDP, TCP, or Telnet. You can only use ATD#19788 and ATDT#19788 locally. *method* = P—Establish a UDP connection T—Establish a TCP connection N—Establish a Telnet connection *d.d.d.d* = IP address to establish connection to *name* = Domain name to establish connection to *ppppp* = IP port to establish connection to Examples: **ATD**—Dial (establish) default connection per **S53** **ATDP***nnn.nnn.nnn.nnn*[/ppppp]—Dial (establish) UDP session to the specified IP address/port. If the method, IP address, or port is omitted, the values from S53 are used. If a Telnet connection is requested (N) and the port is not supplied, port 23 will be used instead of the value from S53. Several special dialing numbers exist to make it easy to establish a **PPP** connection with the device. **ATD#19788** or **ATDT#19788** will establish a PPP connection (see \APPP on page 521). If a domain name is specified, the '@' symbol can be used to explicitly indicate the start of the name. For example, if "**ATDPHONY**" is issued, this will be interpreted as dial a UDP connection to "HONY". To dial using the default method to host "PHONY", one would issue "ATD@PHONY". To end the connection, issue the **+++** escape sequence or drop the DTR line (if Ignore DTR **S211=0** or **&D2**). *Note: The source port of the session is the **Device Port** (set by ***DPORT**).*
&D	Query or set Data Terminal Ready (DTR) mode. AT&D? to query AT&Dn to set • n=0—Devices ignores DTR, same effect as HW DTR always asserted (same as S211=1); DTD is assumed to be on. • n=2—DTR drop causes the connection to drop. *Note: Do not use an equal sign (=) when issuing the command.*

Table D-19: Standard (Hayes) AT Commands

Command	Description
***DATZ**	Query or set the option, on any serial interface, to block device reset using ATZ. AT*DATZ?[comm port] to query AT*DATZ=[comm port],n to set • [comm port]=0—RS232 Serial Port • [comm port]=1—RS485 Serial Port • [comm port]=3—USB Serial • [comm port]=4—Telnet/SSH • [comm port]=99—ALL Ports (not valid for query; use only for setting) *Note: Specifying a [comm port] is optional. When no [comm port] is included in the command—AT*DATZ? or AT*DATZ=1, for example—the command applies to the serial interface being used to send the command.* • n=0—Off. Block is disabled—ATZ resets the device. (default) • n=1—On. Block is enabled—ATZ does not reset the device.
E	Toggle AT command echo mode. ATE? to query ATEn to set • n=0—Echo Off; does not echo commands to the computer • n=1—Echo On; echoes commands to the computer (so you can see what you type) *Note: Do not use an equal sign (=) when issuing the command.*
H	ATH hangs up, immediately terminates the session (PAD or PPP).
HOR	Half-Open Response—In UDP auto answer (half-open) mode. ATHOR? to query ATHOR=n to set • n=0—No response codes when UDP session is initiated • n=1—RING CONNECT response codes sent out serial link before the data from the first UDP packet *Note: Quiet Mode must be Off.*
Q	Query or set AT quiet mode. If quiet mode is set, there are no responses to AT commands except for data queried. ATQ? to query ATQn to set • n=0—Off (default) • n=1—Quiet mode on *Note: Do not use an equal sign (=) when issuing the command.*

Table D-19: Standard (Hayes) AT Commands

Command	Description
\Q	Query or set the serial port flow control. AT\Q? to query AT\Qn to set • n=0—No flow control • n=2—Hardware flow control • n=4—Transparent software flow control *Note: Do not use an equal sign (=) when issuing the command.*
&S	Query or set DSR. AT&S? to query AT&Sn to set • n=0—Always assert • n=1—Assert DSR while in data mode (UDP, TCP, PPP) *Note: Do not use an equal sign (=) when issuing the command.*
S0	Query or set TCP auto answer (the number of rings required before the device automatically answers a call). ATS0? to query ATS0n to set • n=0—Disable • n=1—Enable *Note: Do not use an equal sign (=) when issuing the command.*
S7	Query or set the number or seconds to wait for connection completion. ATS7? to query ATS7n to set • n=0–255

Table D-19: Standard (Hayes) AT Commands

Command	Description
S23	Query or set the Serial port configuration. ATS23? to query. ATS23=[Baud,][Data bits, Parity, Stop Bits] to set *Note: Setting data bits, parity, and stop bits is supported with or without commas. For example, either* ATS23=115200,8,N,2 *or* ATS23=115200,8N2 *will produce the same result.* ATS23=[Baud] to set the baud rate for the default port. Baud: • 300 • 1200 • 2400 • 4800 • 9600 • 19200 • 38400 • 57600 • 115200 Data bits: • 7 • 8 Parity: • O=Odd • E=Even • N=None • M=Mark Stop Bits: • 1 • 2 Example: ATS23=115200,8,N,2 (Sets the device to 115200, etc.) The settings take effect after reboot. *Note: Must be 8 data bits for PPP mode.*
S211	For applications or situations where hardware control of the DTR signal is not possible, the device can be configured to ignore DTR. When Ignore DTR is enabled, the device operates as if the DTR signal is always asserted. ATS211? to query ATS211=n to set • n=0—Use hardware DTR (default) • n=1—Ignore DTR • n=3—Ignore DTR and assert DSR.

Table D-19: Standard (Hayes) AT Commands

Command	Description
S221	Query or set the Connect Delay—the number of seconds to delay the connect response when establishing a TCP connection. ATS221? to query ATS221=n to set • n=0–255
V	Query or set the AT command responses (verbosity). ATV? to query ATVn to set • n=0—Numeric (terse) command responses (The numeric responses follow the Hayes Standards for commands.) • n=1—Text string (verbose) command responses (default) *Note: Do not use an equal sign (=) when issuing the command.*
&V	Lists most AT commands and their current values. If the parameter is not configured, the AT command returns “Not Set”.
&W	Saves the settings for parameters that are temporarily set without being permanently written to the memory. This command does not apply to ALEOS because once you issue an AT command or change a setting in ACEmanager and click Apply, the changes are saved in non-volatile memory and are persist across reboots.
X	Query or set the Extended Call Progress Result mode. ATX? to query ATXn to set • n=0—No extended code (default) • n=1—Adds the text 19200 to the connect response
Z	Reboots the AirLink RV50. *Note: If *DATZ is set to 1, Z is blocked. See *DATZ on page 529.*

I/O

Table D-20: Input/Output AT Commands

Command	Description
***ANALOGIN[n]?**	Query individual analog input values (in volts). AT*ANALOGIN[n]? • n=1
***DIGITALIN[n]?**	Query individual digital inputs. The digital inputs report either a 0 (open) or 1 (closed). AT*DIGITALIN[n]? • n=1

Table D-20: Input/Output AT Commands

Command	Description
***PULSECNT1?**	Query the I/O pulse counts for digital in. AT*PULSECNT1?
***RELAYOUT1**	Query or set the relay status. AT*RELAYOUT1? to query AT*RELAYOUT1=n to set • n=0—OFF • n=1—Drive Active Low

Applications

Table D-21: Applications > Data Usage Commands

Command	Description

***DATACURDAY?**	Display data usage for the current day (in kB).
	Example:
	`AT*DATACURDAY?`
	`<value>`
	
	`OK`
	
	If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *DATACURDAYSIM1? or *DATACURDAYSIM2? to query or set a specific SIM card, based on the slot it is installed in.

***DATACURDAYSIM1?**	Display data usage for the current day (in kB) for the SIM card in Slot 1 (upper slot).
	Example:
	`AT*DATACURDAYSIM1?`
	`<value>`
	
	`OK`

***DATACURDAYSIM2?**	Display data usage for the current day (in kB) for the SIM card in Slot 2 (lower slot).
	Example:
	`AT*DATACURDAYSIM2?`
	`<value>`
	
	`OK`

Table D-21: Applications > Data Usage Commands

Command	Description

***DATAPLANUNITS**	Query or set the units for the data usage report.
	AT*DATAPLANUNITS? to query
	AT*DATAPLANUNITS=<unit> to set
	• <unit>=1—Sets the units to Megabytes (MB)
	• <unit>=2—Sets the units to Kilobytes (kB)
	Examples:
	`AT*DATAPLANUNITS?`
	`<unit>`
	
	`OK`
	`AT*DATAPLANUNITS=<units>`
	`OK`
	The query or set applies to the Active SIM. Use *DATAPLANUNITSSIM1 or *DATAPLANUNITSSIM2 to query or set a specific SIM card, based on the slot it is installed in.

***DATAPLANUNITSSIM1**	Query or set the units for the data usage report for the SIM card in Slot 1 (upper slot).
	AT*DATAPLANUNITSSIM1? to query
	AT*DATAPLANUNITSSIM1=<unit> to set
	• <unit>=1—Sets the units to Megabytes (MB)
	• <unit>=2—Sets the units to Kilobytes (kB)
	Examples:
	`AT*DATAPLANUNITSSIM1?`
	`<unit>`
	
	`OK`
	`AT*DATAPLANUNITSSIM1=<units>`
	`OK`

***DATAPLANUNITSSIM2**	Query or set the units for the data usage report for the SIM card in Slot 2 (lower slot).
	AT*DATAPLANUNITSSIM2? to query
	AT*DATAPLANUNITSSIM2=<unit> to set
	• <unit>=1—Sets the units to Megabytes (MB)
	• <unit>=2—Sets the units to Kilobytes (kB)
	Examples:
	`AT*DATAPLANUNITSSIM2?`
	`<unit>`
	
	`OK`
	`AT*DATAPLANUNITSSIM2=<units>`
	`OK`

Table D-21: Applications > Data Usage Commands

Command	Description

***DATAPREVDAY?**	Query the data usage for the previous day (in kB).
	Example:
	`AT*DATAPREVDAY?`
	`<value>`
	
	`OK`
	If this command is used with an AirLink RV50, the query or set applies to the Active SIM. Use *DATAPREVDAYSIM1? or *DATAPREVDAYSIM2? to query or set a specific SIM card, based on the slot it is installed in.

***DATAPREVDAYSIM1?**	Query the data usage for the previous day (in kB) for the SIM card in Slot 1 (upper slot).
	Example:
	`AT*DATAPREVDAYSIM1?`
	`<value>`
	
	`OK`

***DATAPREVDAYSIM2?**	Query the data usage for the previous day (in kB) for the SIM card in Slot 2 (lower slot).
	Example:
	`AT*DATAPREVDAYSIM2?`
	`<value>`
	
	`OK`

***DATAUSAGEENABLE**	Query or set enabling Data Usage.
	AT*DATAUSAGEENABLE? to query
	AT*DATAUSAGEENABLE=<status> to set
	• <status>=0—Data Usage disabled
	• <status>=1—Data Usage enabled
	Example:
	`AT*DATAUSAGEENABLE?`
	`<status>`
	
	`OK`
	`AT*DATAUSAGEENABLE=<status>`
	`OK`
	Tthe query or set applies to the Active SIM. Use *DATAUSAGEENABLESIM1 or *DATAUSAGEENABLESIM2 to query or set a specific SIM card, based on the slot it is installed in.

Table D-21: Applications > Data Usage Commands

Command	Description

***DATAUSAGEENABLESIM1**	Query or set enabling Data Usage for the SIM card in Slot 1 (upper slot).
	AT*DATAUSAGEENABLESIM1? to query
	AT*DATAUSAGEENABLESIM1=<status> to set
	• <status>=0—Data Usage disabled
	• <status>=1—Data Usage enabled
	Example:
	`AT*DATAUSAGEENABLESIM1?`
	`<status>`
	
	`OK`
	`AT*DATAUSAGEENABLESIM1=<status>`
	`OK`

***DATAUSAGEENABLESIM2**	Query or set enabling Data Usage for the SIM card in Slot 2 (lower slot).
	AT*DATAUSAGEENABLESIM2? to query
	AT*DATAUSAGEENABLESIM2=<status> to set
	• <status>=0—Data Usage disabled
	• <status>=1—Data Usage enabled
	Example:
	`AT*DATAUSAGEENABLESIM2?`
	`<status>`
	
	`OK`
	`AT*DATAUSAGEENABLESIM2=<status>`
	`OK`

***GARMINATTACH**	Query or set the ability to connect a Garmin device to the serial port (so the Garmin device can communicate with a remote server). For more information, see Garmin on page 342. AT*GARMINATTACH? to query AT*GARMINATTACH=n to set • n=0—Disable • n=1—Enable
***GARMINSTATUS?**	Query Garmin device attachment status.

Table D-22: Applications > ALEOS Application Framework (AAF)

Command	Description
***AAFINSTALL**	Query installed AAF applications and their status and install new AAF applications. • AT*AAFINSTALL? returns the installation status of the last installed application, and list of installed AAF applications and the status of each application. • AT*AAFINSTALL?<application name> returns the status of the specified AAF application. • AT*AAFINSTALL=<hostname>,<user>,<password>,<application filename> downloads and installs the specified AAF application from the FTP server at <hostname> using <user> <password> credentials.
***AAFUNINSTALL**	Install an AAF application. AT*AAFUNINSTALL=<application name> uninstalls the specified AAF application.

***AAFLIST?**	Queries AAF apps installed on device and their version number.
	AT*AAFLIST?
	Example:
	`AT*AAFLIST?`
	`Name: ammer, Version: 1.0.3.003`
	`Name: BWMSTest, Version: 1.0.0`
	
	`OK`

Admin

Table D-23: Admin > Advanced Commands

Command	Description
\ACEPW	Set the ACEmanager user password remotely. AT\ACEPW=<password> to set • <password>=character string The password can be 8 to 32 characters long and can contain a mixture of letters, numbers, and/or special characters. The password is case sensitive. *Note: The special character comma ',' cannot be used.* To change the password, send the AT Command. You will not be asked to re-enter or confirm the new password. *Note: If the password is lost, the only way to recover access to the AirLink router is to press the hardware Reset button to reset all device settings to factory default. After resetting to factory defaults, the user password will be reset to the default password. If the router supports unique default passwords, the default password will be printed on the device label. Note that using the Reset button also resets the M3DA password to the default password. For more information, see Change Password on page 355.*
***ALEOSRMLPM**	Query or set how ALEOS handles device operation when the radio module is in Low Power mode. This feature is intended for testing and diagnostic purposes, not as part of normal device operation. AT*ALEOSRMLPM? to query AT*ALEOSRMLPM=n to set • n=0—ALEOS does nothing • n=1—ALEOS Normal Behavior (default)
***BLOCK_RESET_CONFIG**	Query or set the ability to block resetting the device to factory default settings using the hardware Reset button. AT*BLOCK_RESET_CONFIG? to query AT*BLOCK_RESET_CONFIG=n to set • n=0—Reset button can be used to reset the device to factory default settings. (default). • n=1—Device cannot be reset to factory default settings using the Reset button on the device. *Note: This command only blocks the ability to reset to defaults using the Reset button on the device. You can still reset the device to the factory default settings using the "Reset to Factory Default" button in ACEmanager or the *RESETCFG AT command.*
***BOARDTEMP?**	Query the temperature of the internal hardware, in degrees Celsius.

Table D-23: Admin > Advanced Commands

Command	Description
***ETHPORTCHANGE**	Allows you to set an Ethernet port (0 to 3, depending on the router model) down or up. If no Ethernet port number is specified, the default value of eth0 is used. The options are: AT*ETHPORTCHANGE=0 (bring eth0 down) AT*ETHPORTCHANGE=1 (bring eth0 up) AT*ETHPORTCHANGE=[0-3],0 (bring eth0 to eth3 down) AT*ETHPORTCHANGE=[0-3],1 (bring eth0 to eth3 up) Example: AT*ETHPORTCHANGE=1,0 OK
***MSCIUPDADDR**	Query or set the IP address or FQDN and port that periodic device status updates are sent to. AT*MSCIUPDADDR? to query AT*MSCIUPDADDR=[IP address or FQDN][/port] to set Examples: 192.168.14.100/3333 MyDevice.com/3333
***MSCIUPDPERIOD**	Query or set the device status update interval (in seconds). This specifies how frequently the device status update is sent to the port configured in *MSCIUPDADDR. AT*MSCIUPDPERIOD? to query AT*MSCIUPDPERIOD=n to set • n=0—Disabled • n=1–255 seconds
NSLOOKUP	Immediately performs an NSLookup on the supplied FQDN. ATNSLOOKUP=[FQDN]
***POWERIN?**	Query the voltage input to the internal hardware.
***RESETBTNCONFIG**	Query and set Reset Button Configuration setting in Admin > Reset. AT*RESETBTNCONFIG? to query AT*RESETBTNCONFIG=n to set • n=0—Disabled • n=1—Reset All • n=2—Reset to Custom Configuration
***RESETCFG**	AT*RESTCFG resets the device to factory default settings according to the Reset Mode configured on the Admin > Advanced page. See Reset Configuration on page 365. **Important:** *There is no confirmation requested. The AT command takes effect immediately.*

Table D-23: Admin > Advanced Commands

Command	Description
***RESETCONFIG**	Query or set Reset Configuration setting in Admin > Reset. AT*RESETCONFIG? to query AT*RESETCONFIG=n to set • n=0—Reset All • n=1—Preserve Core Settings • n=2—Preserve Only User Password • n=3—Reset to Custom Configuration
***RESETTPL?**	Queries the existence of a reset template on a device. If a reset template does not exist, NOTSET will be returned. Otherwise, the query returns the name of the template.
***REMOTELOG**	Exports the log file to a remote destination (Syslog Server). AT*REMOTELOG=<server>[,<port>,<format>,<protocol>,<encrypt>] where: parameters between brackets are optional. If the port is not specified, the default port, 514, is used. *Note: This AT command is backwardly compatible with the existing AT command* AT*REMOTELOG=<server>,<port>.
***RSTTPLUPDATE**	Uploads a reset template on device using FTP server. AT*RSTTPLUPDATE=<FTP server IP>,<user>,<password>,<Reset Template Name>

***SECUREMODE**	Query or set the secure mode that blocks most ports (and ICMP) for over-the-air (OTA) or OTA and local to prevent unwanted access to the device.
	AT*SECUREMODE? to query
	AT*SECUREMODE=n to set
	• n=0 Off; normal behavior
	• n=1 Disables:
	  • Web management ports (ACEmanager and ALMS access) from the OTA interface
	  • Internet Control Message Protocol (ICMP), used for PING, for OTA and Wi-Fi
	• n=2 Disables:
	  • Web management ports from the Over-the-air (OTA) interface
	  • Internet Control Message Protocol (ICMP) for OTA and Wi-Fi
	  • ICMP for local ports (Ethernet, USB, and Serial)
	Note: Telnet and SSH ALEOS ports remain open regardless of the secure mode setting. This enables you to connect an AT console to manage the device. DHCP and DNS ports also remain open to allow the device to provide IP addresses to hosts and relay the DNS service.

Table D-23: Admin > Advanced Commands

Command	Description
***SYSRESETS?**	Query the number of resets since the device was reset to factory default settings.
***USBBYPASS**	Query or set Radio Passthru mode. AT*USBBYPASS? to query AT*USBBYPASS=n to set • n=0—Disable • n=1—Enable *Note: To use this command, you must first enter AT*ENTERCND along with your user password (that is, AT*ENTERCND=<user password>).* *Note: The set command is only supported from a physical USB interface (either DB9 serial, or USB if set to USB Serial mode). Telnet supports the query command only.*

E: SMS Commands

SMS Command format

PW [Password] [Prefix][Command or Command parameter1] [Command parameter2 (if applicable)] [Command parameter n]

Note: There is no space between the prefix and the command (or the 1st command parameter in the case of multi-parameter commands). There must be a single space between all other fields to act as a delimiter.

The default password is the last 4 digits of the SIM ID number (for SIM-based devices) and the last 4 digits of the ESN (for non-SIM devices). If you do not know the SIM ID or ESN number, you can find it in ACEmanager on the Status > WAN/Cellular page.

The default prefix is “&&&”.

Whether or not a password and prefix are required varies depending on the SMS mode selected in ACEmanager.

SMS mode	Password (configurable in all modes)	Prefix
Password Only	Always required	Required Use default (not configurable)
Control Only	Required when sending from a non-trusted phone number	Prefix is configurable. The prefix can be omitted if the ALEOS Command Prefix field in ACEmanager (Services > SMS) is configured to be blank.
Gateway Only	Always required	Required Use default (not configurable)
Control and Gateway	Required when sending from a non-trusted phone number	Required Configurable, but cannot be blank

When an SMS command is received, the AirLink RV50 performs the action requested and sends a response back to the phone number from which it received the SMS.

For more examples and detailed instructions, see SMS on page 230.

List of SMS Commands

Command	Action	Result
Note: Some responses start with "reply from [device name]:" However, this feature is currently unavailable for the Enable and Provision commands.		
[prefix]enable <value>	Enable/disable the device(s) being managed by ALMS.	"AVMS enable set to status:" <value> <value>=0 Disable <value>=1 MSCI <value>=2 LWM2M <value>=3 Try LWM2M, Fallback to MSCI
[prefix]status	None	status IP [Network IP] [Network Status]: [technology type] RSS signaled Lat = [Latitude] Long = [Longitude] Time = [hh:mm:ss] *Note: Location Service must be enabled to obtain Lat and Long data.*
PW [password] [prefix] factoryresetmode <value>	Configures the Reset Configuration for reset to factory defaults. See Reset Configuration on page 365.	"Factory reset set to config:" <value> <value>=0 Reset All <value>=1 Preserve Core Settings <value>=2 Preserve Only User Password <value>=3 Reset to Custom Configuration
PW [password] [prefix]factoryreset	Performs a reset to factory defaults according to the configured reset mode.	"Device has been factory reset"
[prefix]reset	Resets the device 30 seconds after the first response message is sent.	First message: Reset in 30 seconds Second message: Status message when back up.
[prefix]relay x y	Sets the I/O relay to the desired setting.	relay x set to y x can be 1 y can be 0 or 1 (Off or Drive active low)
[prefix]relay x ?	Queries the current value of the I/O relay.	relay x set at y x can be 1 y is the current value of the I/O relay. (0 = Off; 1 = Drive active low)

Command	Action	Result
[prefix]gps	The device replies with its current location.	The device sends a link to a map showing its location. You can copy the link into a browser to view the location, or if the SMS is sent from a smartphone, you can click the link to view the map. *Note: Location Service must be enabled.*
[prefix]Provision <APN> <Network User ID> <Network Password> <Network Authentication Mode> *Note: You can omit any of the above parameters.* • *To omit a parameter before the one you want to change, use a period (.) in place of the omitted parameter. Example: &&&provision . user@carrier.com . chap changes only the user ID and authentication mode.* • *If you want to omit any parameters after the one you want to change, simply omit them. Example: &&&provision access.apn changes only the apn.* Note: Use of this command is valid for LTE, HSPA, and GPRS networks, but not valid for CDMA only networks.	After the unit is installed and the SIM card inserted, you can use this command to provision the account. Network Authentication Mode is optional. If used, enter one of the following: • None • PAP • CHAP These are not case sensitive. If an unknown mode is entered or the field is omitted, None is used.	"provision" "apn:" <APN> "user ID" <Network User ID> "PW" <Network Password> "auth mode" <Network Authentication Mode> *Note: If a parameter is omitted, the response displays "Not Set" for that parameter.*
[prefix]AVMS <server> <interval> *Note: All of the above must be on a single line. The interval must be greater than 0. Omitting any field results in a response of "not set" and the configuration parameter does not change.*	Modifies the ALMS server's URL and ALMS communication period (interval in minutes)	"AVMS" "srv:" <Server> "interval:" <Interval>
[prefix]AVMSCHECKIN	Prompts the device to communicate with the ALMS server. Once AirLink Management Service receives the heartbeat message, it can respond and send an MSCI command to the device (i.e Write/Read/ Firmware Update).	"AVMS connection requested"

F: Q & A and Troubleshooting

ACEmanager Web UI

The ACEmanager page is not displaying properly.

1. Ensure the you are using a supported browser. See page 16 for a list of supported browsers.
2. Hold the Shift key + click the Refresh button. This reloads the page, while ignoring what is in the cache.

If the problem persists:

- Clear the cache. The procedure varies, depending on the browser.
- Restart the browser.
- Restart your computer.

Templates

The template does not upload properly when I use Internet Explorer 9.

Note: Internet Explorer 9 is no longer supported by ACEmanager.

To resolve the problem:

1. In Internet Explorer 9, go to Tools > Internet Options.
2. Select the Security tab.

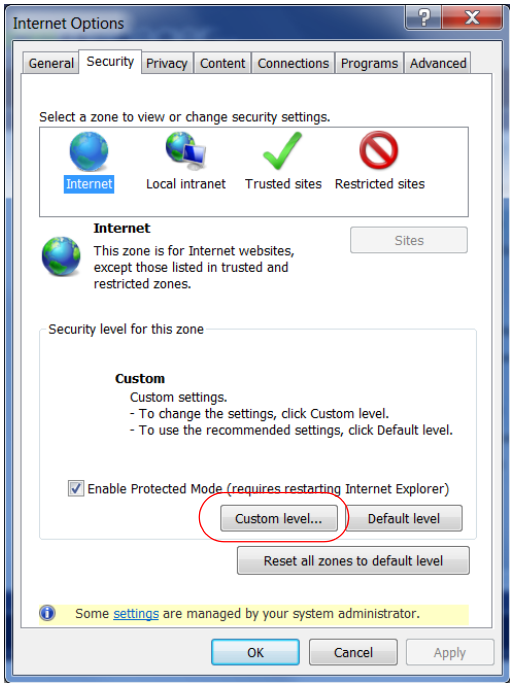


Figure F-1: Internet Explorer 9: Tools > Internet Options > Security tab

3. Click Custom level....
4. Scroll down until you see “Include local directory path when uploading files to a server”.
5. Select Disable.

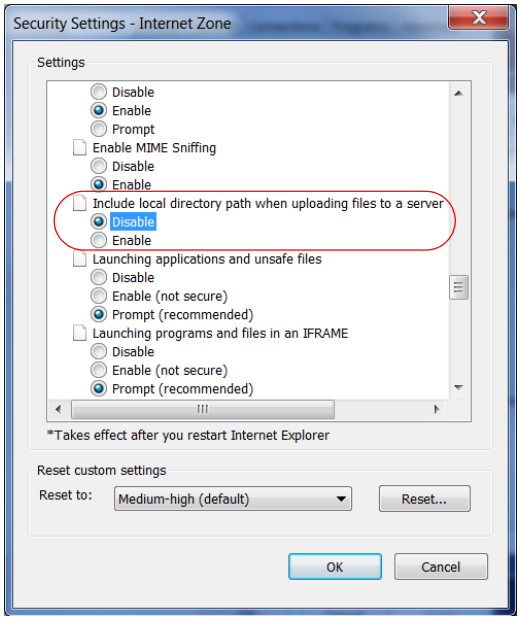


Figure F-2: Internet Explorer 9: Security Settings

6. Click OK.

Updating the ALEOS Software and Radio Module Firmware

I am unable to update the ALEOS software and radio module firmware using ACEmanager.

Note: For LTE-M/NB-IoT AirLink routers: Due to the lower data rates supported by LTE-M/NB-IoT networks, over-the-air software updates can take an extended period of time. When using a Windows PC and ACEmanager to update ALEOS software over-the-air, please ensure that sleep and low power states are disabled on the PC so that the file transfer is not disrupted. Under these conditions, the ALEOS upgrade may take between 3 to 5 hours.

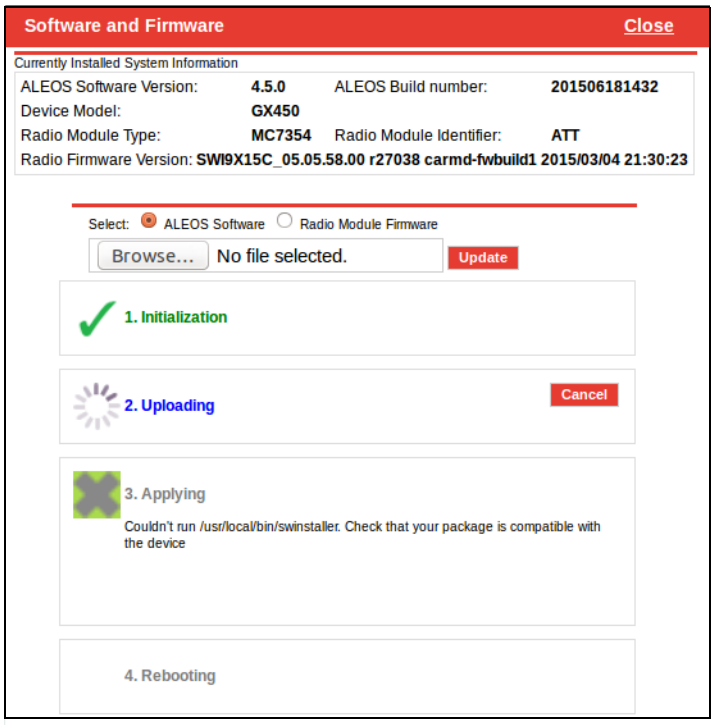
Sierra Wireless recommends using ALMS or AMM for remote software upgrades.

If you are having trouble updating the ALEOS software or radio module firmware, especially if you are updating from an older version of ALEOS:

1. Try using a different browser. (ACEmanager supports the latest versions of Edge and Firefox.)
2. Delete the browser cookies/cache before logging into ACEmanager. (The Web browser short-cut is Control + Shift + Delete.)

3. Backup your device settings by downloading and saving the template. See Saving a Router Configuration as a Template on page 20.
4. Reset the device to factory default settings. (See Reset to Factory Default on page 365 or press and hold the reset button on the device for 7 to 10 seconds.)
5. Begin the update process (see Update the ALEOS Software and Radio Module Firmware on page 25) and follow the prompts.
6. If after 30 minutes the WebUI is frozen, log in using a different browser and confirm whether or not the ALEOS software and radio module firmware has been updated correctly.
7. If you are still having problems, contact your Sierra Wireless distributor.

When I try to update ALEOS using ACEmanager, I see the following message: "... Check that your package is compatible with the device".



This message also appears if you are only updating the radio module firmware and you have the Update ALEOS radio button selected.

To correct the problem:

1. Close the Update page.
2. Retry the radio firmware update, being careful to select the Radio Module Firmware that is appropriate for your RV50.

When I try to update ALEOS using ACEmanager, I see the following message: "Please select a firmware for xxxx".

This message appears and you are blocked from continuing with the update if you are only updating the radio module and you select a radio module firmware file designed for a different radio module.

To correct the problem:

1. Click OK.
2. Select a radio module firmware file for the radio module in the AirLink RV50 you are updating and click update. (To check which radio module is in your device, in ACEmanager, go to Status > About.)

Poor Wireless Network Connection

ACE manager indicates that my AirLink RV50 has a poor wireless connection. What can I do to improve it?

For GSM or CDMA networks:

1. Check the RSSI value. If ACEmanager (Status screen) indicates a good RSSI value, go to step 2. If it indicates a poor RSSI value:
   - Check the antenna connection.
   - Make sure you have the correct antenna for the device.
   - You may be in an area with poor coverage. Check with your Mobile Network Operator, or if possible, try moving the AirLink RV50 to a new location.
2. Check the Ec/Io value. If ACEmanager (Status screen) indicates a poor Ec/Io value:
   - This may be a temporary network problem caused by local interference.
   - A nearby laptop or other electronic equipment may be interfering with the signal. Try moving the AirLink RV50 to a different location.

For LTE networks:

1. Check the RSSI value. If ACEmanager (Status screen) indicates a good RSSI value, go to step 2. If it indicates a poor RSSI value:
   - Check the antenna connection.
   - Make sure you have the correct antenna for the device.
   - Try moving the AirLink RV50 to a different location.
2. Check the RSRP value. If ACEmanager (Status screen) indicates a good RSRP value, go to step 3. If it indicates a poor RSRP value:
   - This may be a temporary network problem caused by local interference.
   - Check the antenna connection.
   - Make sure you have the correct antenna for the device.
   - You may be in an area with poor coverage. Check with your Mobile Network Operator, or if possible, try moving the AirLink RV50 to a new location.
3. Check the RSRQ value. If ACEmanager (Status screen) indicates a poor RSRQ value:
   - A nearby laptop or other electronic equipment may be interfering with the signal. Try moving the AirLink RV50 to a different location.

Connection not working

My RV50 appears to be connected to the host, but no data is being transferred.

1. Check to see if MAC filtering is enabled (Security > MAC Filtering).
2. If MAC filtering is enabled:
   - Ensure that the MAC Address for the host in question is on the Allowed List.
   - Ensure that there are no typos in the MAC Address.

   – Or –
   - If it is not required, disable MAC Filtering and reboot the device.

My host device is unable to connect to the Internet, even when there is good mobile network coverage and ALEOS can Ping an external IP address.

1. Check the DNS proxy setting described on page 143.

   You may need to change this setting to Disable so that all connected devices acquire the Mobile Network Operator-defined DNS server as the first DNS server. The AirLink RV50 is not used as the DNS resolver.

LTE Networks

How do I obtain and interpret SINR values for LTE networks?

You can use the AT*CELLINFO? command to obtain an SINR (Signal to Interference plus Noise Ratio) value. (See *CELLINFO2? on page 467.)

The values vary depending on the network characteristics and the AirLink RV50, but in general, a positive value provides usable throughput. The following table provides guidelines for interpreting SINR values.

SINR Value	Throughput
< 0	Poor
0 to 5	Fair
6 to 10	Good
> 10	Excellent

If the SINR value indicates poor throughput:
- Move the antenna away from noisy equipment.
- Move closer to the nearest cell tower line of sight, or further away from the interfering cell tower.

SIM Card is Blocked

My SIM card has a PIN number. I've entered the wrong PIN several times and now the SIM card is blocked.

AirLink products do not support Personal Unlocking Key (PUK) entry. However, if you need to unblock the SIM card:

1. Contact your Mobile Network Operator to obtain the PUK.
2. Remove the SIM card from the AirLink RV50 and insert it in a cell phone that accommodates a MiniSIM (2FF) card.
3. Enter the PUK to unblock the SIM card and then return the SIM card to the AirLink RV50.

Note: Be careful when entering the PUK. You have a limited number of attempts to enter the correct PUK (generally 10) before the SIM card is permanently disabled and a new SIM card is required. If the PUK does not unblock the SIM card after the first few attempts, contact your Mobile Network Operator.

Remote connections

I cannot connect to the AirLink RV50 remotely over the Mobile Network Operator's Private Network via the Web UI, although I can connect to it locally.

Some Mobile Network Operators' private networks have restrictions on the maximum transmission unit (MTU) size. This is more prevalent with LTE networks.

Possible solutions:

- Use your Mobile Network Operator's public network.
- Ask your Mobile Network Operator to reduce the MTU size on the router or other equipment at their end of the private network. Setting the MTU value below 1500 bytes (for example 1326 bytes) has resolved the problem on some private networks.

Radio Band Selection

I set the radio band in the UI (WAN/Cellular > Setting the Band) or by using the AT!BAND AT command, but after I reboot the band setting reverts to its former value.

For some SIM cards, you need to set the band before inserting the SIM card.

To resolve this problem:

1. Remove the SIM card.
2. Set the band to the desired value.
3. Reboot the device.
4. Insert the SIM card.

Low Voltage Standby Mode

How do I get my RV50 out of Low Voltage Standby mode?

The problem: While configuring Low Voltage Standby mode, I inadvertently set the Resume Immediately Voltage too high (i.e. higher than the voltage available where the RV50 is installed). Now the RV50 is stuck in standby mode.

I connected the RV50 to a higher voltage source, and it resumed normal operation. I reset the Low Voltage Standby values, but the RV50 returned to Standby mode as soon as it was reconnected to the lower voltage source, even though the lower voltage source provided a higher voltage than the new value I just set in the Resume immediately at Voltage field.

The solution: Low Voltage Standby mode settings take effect as soon as you click Apply, but they are not permanently stored until the RV50 is rebooted. To bring a RV50 out of Low Voltage Standby mode if the Resume immediately at Voltage field is set too high:

1. Connect the RV50 to a power source and supply voltage that is greater than the value configured in the Resume immediately at Voltage field.
2. When the RV50 resumes normal operation, launch ACEmanager and reset the values in the Services > Power Management > Low Voltage Standby fields.
3. While still using the voltage applied in step 1, Click the Reboot button in ACEmanager to reboot the RV50.

   The RV50 reboots.
4. Wait until the RV50 reboots itself a second time, or for at least 3 minutes, if you are not sure if the RV50 has done its automatic reboot.

   Once the second reboot is complete, it is safe to disconnect the RV50 from the higher power source and return it to the original installation and power source.

Reliable Static Routing (RSR)

I launched ACEmanager with Internet Explorer 9. I configured RSR, but after I enabled RSR and clicked Apply, all the values reverted to the defaults.

Note: Internet Explorer 9 is no longer supported by ACEmanager.

There is a known issue. If you configure and enable RSR with ACEmanager in Internet Explorer 9, and then click Apply, the values in the ACEmanager screen appear as default values.

This is an ACEmanager display issue only. The configuration is applied properly, but the configured values are not displayed. Click Refresh to view the configured values.

Inbound Ports Used by ALEOS

When I configure ports for an application on a LAN client such as a router or laptop, I want to ensure that the ports I use do not conflict with the inbound ports that ALEOS uses. Which ports does ALEOS use?

Table F-1 shows the inbound ports that are set in ALEOS and cannot be configured. Table F-2 show the default setting for ports you can configure and where to change the ports in ACEmanager.

Table F-1: ALEOS Non-configurable Inbound Ports

Port	Use
9494 – 9497 17335 17345 – 17353 21000 – 21003	Used internally for Location and Events Reports
500 4500	Used internally for IPSec VPN
8088	Used internally for ALMS

Table F-2: ALEOS Configurable Inbound Ports

Default Port	Feature	ACEmanager location
161	SNMP Port	Services > Management (SNMP)
2332	SSH/Telnet Remote Login Server Port	Services > Telnet/SSH
9191	ACEmanager Port	Services > ACEmanager
9300	SSL tunnel Port	VPN > SSL Tunnel
9443	ACEmanager SSL Port	Services > ACEmanager
9494	Poll Port	> Global Settings
12345	Device Port used for incoming TCP/ UDP traffic	Serial > Port Configuration

Setting for Band

The options available in the WAN/Cellular > Cellular > General > Setting for Band field depend on your region or your Mobile Network Operator. (To check your Mobile Network Operator, in ACEmanager, go to Status > About > Radio Module Identifier field.)

Check the appropriate table for a list of options that apply to your router:

United States of America:

AT&T Table F-3 on page 553

Verizon Wireless Table F-4 on page 554

Sprint Table F-5 on page 555

Generic North America Table F-6 on page 556
All North American Mobile Network Operators not listed above

International Table F-7 on page 557

AT&T

Table F-3: Setting for Band—AT&T

Setting for Band Option	Technology	Bands available
All Bands	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B6 (800 MHz) B8 (900 MHz)
	4G LTE - FDD	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B17 (700 MHz)
Europe 3G	**3G UMTS (DC Included)**	B1 (2100 MHz) B8 (900 MHz)
North America 3G	**3G UMTS (DC Included)**	B2 (1900 MHz) B5 (850 MHz) B6 (800 MHz)
Europe 2G	**2G**	GSM EGSM 900 GSM PGSM 900 GSM DCS 1800
North America 2G	**2G**	GSM 850 GSM PCS 1900
GSM ALL	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
Europe	**2G**	GSM EGSM 900 GSM PGSM 900 GSM DCS 1800
	3G UMTS (DC Included)	B1 (2000 MHz) B8 (900 MHz)

Table F-3: Setting for Band—AT&T

Setting for Band Option	Technology	Bands available
North America	**2G**	GSM 850 GSM PCS 1900
	3G UMTS (DC Included)	B2 (1900 MHz) B5 (850 MHz) B6 (800 MHz)
	4G LTE - FDD	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B17 (700 MHz)
WCDMA ALL	**3G UMTS (DC Included)**	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B6 (800 MHz) B8 (900 MHz)
LTE ALL	**4G LTE - FDD**	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B17 (700 MHz)

Verizon Wireless

Table F-4: Setting for Band—Verizon Wireless

Setting for Band Option	Technology	Bands available
All Bands	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz)
	2G	GSM 850 GSM EGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)
	4G LTE - FDD	B4 (AWS 1700 MHz) B13 (700 MHz)
North America	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz)
North America 3G	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz)
North America 4G	**4G LTE - FDD**	B4 (AWS 1700 MHz) B13 (700 MHz)
World Mode	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz)

Table F-4: Setting for Band—Verizon Wireless

Setting for Band Option	Technology	Bands available
World Mode	**2G**	GSM 850 GSM EGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)
	4G LTE - FDD	B4 (AWS 1700 MHz) B13 (700 MHz)

Sprint

Table F-5: Setting for Band—Sprint

Setting for Band Option	Technology	Bands available
Automatic	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz) BC10 (1900 MHz)
Automatic	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)
	4G LTE - FDD	B25 (1900 MHz G Block)
LTE Only	**4G LTE - FDD**	B25 (1900 MHz G Block)
CDMA Only	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz) BC10 (1900 MHz)
GSM Only	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)

Generic North America

Table F-6: Setting for Band — Generic North America

Setting for Band Option	Technology	Bands available
All Bands	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz) BC10 (1900 MHz)
	2G	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B8 (900 MHz)
	4G LTE - FDD	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B13 (700 MHz) B17 (700 MHz) B25 (1900 MHz G Block)
Europe 3G	**3G UMTS (DC Included)**	B1 (2100 MHz) B8 (900 MHz)
North America 3G	**3G UMTS (DC Included)**	B2 (1900 MHz) B5 (850 MHz)
Europe 2G	**2G**	GSM EGSM 900 GSM PGSM 900 GSM DCS 1800
North America 2G	**2G**	GSM 850 GSM PCS 1900
GSM ALL	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
Europe	**2G**	GSM EGSM 900 GSM PGSM 900 GSM DCS 1800
	3G UMTS (DC Included)	B1 (2000 MHz) B8 (900 MHz)

Table F-6: Setting for Band — Generic North America

Setting for Band Option	Technology	Bands available
North America	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz)
	2G	GSM 850 GSM PCS 1900
	3G UMTS (DC Included)	B2 (1900 MHz) B5 (850 MHz)
	4G LTE - FDD	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B13 (700 MHz) B17 (700 MHz)
WCDMA ALL	**3G UMTS (DC Included)**	B1 (2000 MHz) B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B8 (900 MHz)
LTE ALL	**4G LTE - FDD**	B2 (1900 MHz) B4 (AWS 1700 MHz) B5 (850 MHz) B13 (700 MHz) B17 (700 MHz) B25 (1900 MHz G Block)
CDMA ALL	**CDMA**	BC0 (800 MHz) BC1 (1900 MHz) BC10 (1900 MHz)

International

Table F-7: Setting for Band — International

Setting for Band Option	Technology	Bands available
All Bands	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
	3G UMTS (DC Included)	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)
	4G LTE - FDD	B1 (2100 MHz) B3 (1800 MHz) B7 (2600 MHz) B8 (900 MHz) B20 (800 MHz)
Europe 3G	**3G UMTS (DC Included)**	B1 (2100 MHz) B8 (900 MHz)

Table F-7: Setting for Band—International

Setting for Band Option	Technology	Bands available
North America 3G	**3G UMTS (DC Included)**	B2 (1900 MHz) B5 (850 MHz)
Europe 2G	**2G**	GSM EGSM 900 GSM PGSM 900 GSM DCS 1800
North America 2G	**2G**	GSM 850 GSM PCS 1900
GSM ALL	**2G**	GSM 850 GSM EGSM 900 GSM PGSM 900 GSM DCS 1800 GSM PCS 1900
Europe	**2G**	GSM EGSM 900 GSM PGSM 900
	3G UMTS (DC Included)	B1 (2000 MHz) B8 (900 MHz)
	4G LTE - FDD	B1 (2100 MHz) B3 (1800 MHz) B7 (2600 MHz) B8 (900 MHz) B20 (800 MHz)
North America	**2G**	GSM 850 GSM PCS 1900
	3G UMTS (DC Included)	B2 (1900 MHz) B5 (850 MHz)
WCDMA ALL	**3G UMTS (DC Included)**	B1 (2000 MHz) B2 (1900 MHz) B5 (850 MHz) B8 (900 MHz)
LTE ALL	**4G LTE - FDD**	B1 (2100 MHz) B3 (1800 MHz) B7 (2600 MHz) B8 (900 MHz) B20 (800 MHz)

Setting for Band—RV50X

The options available in the WAN/Cellular > WAN/Cellular Setting for Band field depend on the radio module installed in your RV50. To determine which radio module your RV50 has, in ACEmanager, go to Status > About > Radio Module Identifier field. Check the appropriate table for a list of options that apply to your RV50:

Table F-8: Setting for Band — Radio Module MC7455

Setting for Band Option	Technology	Bands Available
All Bands	LTE	Band 1 Band 2 Band 3 Band 4 Band 5 Band 7 Band 8 Band 12 Band 13 Band 20 Band 25 Band 26 Band 29 Band 41
	WCDMA	Band 1 (2100) Band 2 (1900) Band 3 (1700) Band 4 (1700) Band 5 (850) Band 8 (900)
Europe 3G	WCDMA	Band 1 (2100) Band 8 (900)
North America 3G	WCDMA	Band 2 (1900) Band 5 (850)
Europe	LTE	Band 1 Band 3 Band 7 Band 8 Band 20
	WCDMA	Band 1 (2100) Band 8 (900)
North America	LTE	Band 2 Band 4 Band 5 Band 7 Band 12 Band 13
	WCDMA	Band 2 (1900) Band 5 (850)

Table F-8: Setting for Band—Radio Module MC7455

Setting for Band Option	Technology	Bands Available
WCDMA ALL	WCDMA	Band 1 (2100) Band 2 (1900) Band 3 (1700) Band 4 (1700) Band 5 (850) Band 8 (900)
LTE ALL	LTE	Band 1 Band 2 Band 3 Band 4 Band 5 Band 7 Band 8 Band 12 Band 13 Band 20 Band 25 Band 26 Band 29 Band 41

Table F-9: Setting for Band—Radio Module MC7430

Setting for Band Option	Technology	Bands Available
All Bands	LTE	Band 1 Band 3 Band 5 Band 7 Band 8 Band 18 Band 19 Band 21 Band 28 Band 38 Band 39 Band 40 Band 41
	WCDMA	Band 1 (2100) Band 5 (850) Band 6 (800) Band 8 (900) Band 9 (1700) Band 19 (850)
Europe 3G	WCDMA	Band 1 (2100) Band 8 (900)
North America 3G	WCDMA	Band 5 (850)

Table F-9: Setting for Band—Radio Module MC7430

Setting for Band Option	Technology	Bands Available
Europe	LTE	Band 1 Band 3 Band 7 Band 8
	WCDMA	Band 1 (2100) Band 8 (900)
North America	LTE	Band 5 Band 7
	WCDMA	Band 5 (850)
WCDMA ALL	WCDMA	Band 1 (2100) Band 5 (850) Band 6 (800) Band 8 (900) Band 9 (1700) Band 19 (850)
LTE ALL	LTE	Band 1 Band 3 Band 5 Band 7 Band 8 Band 18 Band 19 Band 21 Band 28 Band 38 Band 39 Band 40 Band 41

Ethernet Ports

What do the LEDs above the Ethernet port mean?

There are two LEDs at the top of the Ethernet port. The green one is lit when a cable is connected to the host and the connection is running at 100baseT. The amber (activity) LED blinks when traffic is passing through the port.

LAN Networks

The server on my LAN network is receiving data from some hosts on the network, but not others. What's wrong?

If you have a network with multiple LAN devices that are sending data to the same server and the server is not receiving data from one (or more) of the devices, it may be because the Mobile Network Operator has a WAN firewall that is blocking the ports used by the NAT for over-the-air (OTA) destinations.

To correct this problem:

1. Launch ACEmanager.

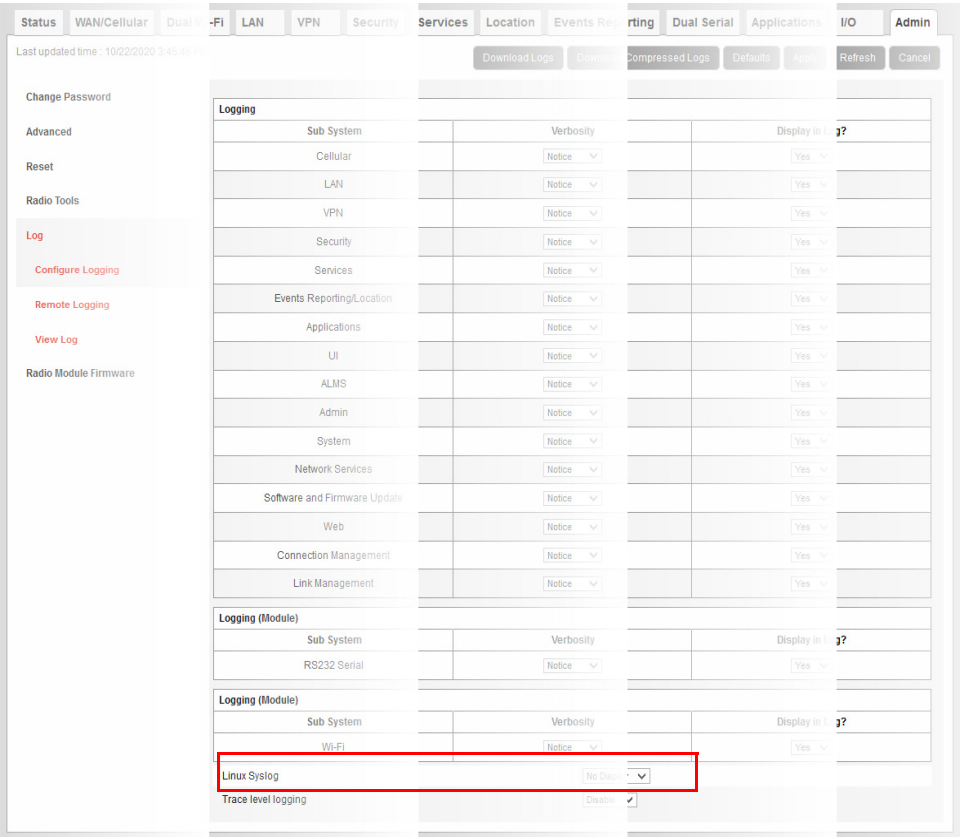
2. Go to the LAN tab.
3. Select Ethernet.
4. Refer to the instructions for setting the Starting Ephemeral Port on page 90.

VPN

My VPN connection is not working. When I try to debug it using the logs on the Admin page, VPN information does not show up in the log.

VPN information is collected in the Linux logs. To view this information:

1. Log into ACEmanager as User and go to Admin > Log.



2. In the drop-down menu beside Linux Syslog, ensure that Display is selected.
   If you change the setting:
   a. Click Apply.
   b. Reboot the device.
3. Click View Log.
4. On the View Log page, click Clear and then click Refresh.

VPN Troubleshooting

If you see the following lines in the log, it means the VPN Server is not answering.

```
notice openvpn[9199]: [UNDEF] Inactivity timeout (--ping-restart), restarting
notice openvpn[9199]: TCP/UDP: Closing socket
```

Check the VPN Server status.

When I configure a VPN, my Internet connection stops working.

When you configure a VPN, outgoing traffic from the host to the public Internet is blocked by default, as a security measure. If you want to enable public Internet traffic from the host:

1. In ACEmanager, go to VPN > Split Tunnel.
2. Change the Outgoing Host Out of Band field to Allowed.
3. Click Apply.

Port Forwarding

I set up port forwarding rules. I did not receive an error message, but it seems that data is not being forwarded.

If the Public Start Port and Public End Port fields are not set up correctly, data is not forwarded.

1. In ACEmanager, go to Security > Port Forwarding.

- If you are forwarding data to a single port:
  - Ensure that the value in the Public Start Port field is **not** 0.
  - Ensure that the value in the Public End Port field **is** 0.
  - Ensure that the value in the Private Port start field is **not** 0.
- If you are forwarding data to a range of ports:
  - Ensure that the value in the Public Start Port field is not 0.
  - Ensure that the value in the Public End Port field is greater than the value in Public Start Port field.
  - Ensure that the value in the Private Port Start field is not 0.

For complete instructions, see Port Forwarding on page 190.

SMS

I tried to send an SMS message, and received an error code. What does the error code mean?

The following acknowledgment error codes may appear if your message was not successfully sent:

Table 6-10: SMS error codes

Code	Explanation
100	Not in coverage (no cellular service)
201	Parse Error on field #1 (Start Field)

Table 6-10: SMS error codes

Code	Explanation
202	Parse Error on field #2 (Phone number and separator)
203	Parse Error on field #3 (Data type and separator)
204	Parse Error on field #4 (Payload length and separator)
205	Parse Error on field #5 (Message and End Field)
301	No buffers available
302	SMS queue full

Supported SMS data types are ASCII, 8-bit, and Unicode, and are all case-sensitive. SMS messages being sent MUST be in ASCII hex format.

I tried to send an SMS command and received the error "not set". The parameter was not changed.

Check the format of the SMS command. There should be no space between the prefix and the command (or the 1st command parameter in the case of multi-parameter commands), and a single space between all other fields to act as a delimiter. For more information, see SMS Commands on page 542 and SMS on page 230.

AirLink Management Service

I don't understand the message that appears in the Status field in the Services > ALMS page.

The error messages in the Services > ALMS > Status field can be due to a communication failure, a problem with the ALMS server, or a failure when parsing a valid ALMS server response. The following table describes the error messages and the corrective action.

Error message	Meaning	Corrective action
Communication Failure Errors		
[HTTP] Initialization error	The transfer object could not be initialized.	Contact ALMS support.
[HTTP] Unsupported protocol	The ALMS server URL protocol is not supported.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com.
[HTTP] Failed initialization	The transfer library could not be initialized.	Contact ALMS support.
[HTTP] URL using bad/illegal format or missing URL	The ALMS server URL is missing or not properly formatted.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com.
[HTTP] Couldn't resolve host name	The ALMS server URL could not be resolved.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com. Also check the cellular connectivity.

Error message	Meaning	Corrective action
[HTTP] Couldn't connect to server	Connection to the ALMS server URL failed.	In ACEmanager, check the ALMS URL in the Service > ALMS > Server URL field. The default value is https://na.m2mop.net/device/msci/com. Also check the cellular connectivity.
[HTTP] Timeout was reached	The transfer timeout (equal to the communication period if defined or 5 minutes) expired.	Check cellular connectivity.
[HTTP] Server returned nothing (no headers, no data)	No data was received from the ALMS server.	Check cellular connectivity.
[HTTP] Unrecognized or bad HTTP Content or Transfer-Encoding	The ALMS server HTTP response contains a malformed content or transfer-encoding header field.	Contact ALMS support.
[HTTP] Out of memory	A memory allocation problem occurred.	Contact ALMS support.
[HTTP] SSL peer certificate or SSH remote key was not OK	This message appears if you are using an HTTPS server URL, the TLS Verify Peer Certificate field is set to Enable, and the server SSL certificate validation fails. If this happens, communication with the ALMS server is terminated.	If you see this error message: 1. Check to see that you have a valid URL in the Server URL field. 2. In ACEmanager, go to Admin > Advanced and check the Date and Time field to confirm that the values are correct.[a] The SSL certificates have a start and end date. If the device has a date and time outside of this interval, the certification check will fail. 3. Contact your IT Administrator, or if you want the traffic to go through without verifying the server certificate, change the setting in the Services > ALMS > TLS Verify Peer Certificate field (described on page 209) to Disable.
ALMS Server Errors		
[AVMS] HTTP error '500'	ALMS server reported error 500 in the HTTP response.	Refer to the available ALMS server documentation for a list of all possible error codes and their significance.
Error message indicating a failure when parsing a valid ALMS server response		
XML processing error	The content of a valid ALMS server response cannot be parsed.	ALMS server responses are malformatted. Contact ALMS support.

a. If the values are not correct and the device is not receiving date and time from the Mobile Network Operator or go to Services > Time (SNTP), and enable time update. For the SNTP Server, use the same service as the authenticating server.

When I try to update the radio module using ALMS, I receive an error message.

The following table provides a brief explanation of the firmware update error messages.

Error message	Meaning	Corrective action
Cannot Install Firmware	The system has encountered errors from which it cannot recover and requires at least a reboot before trying to update again.	1. Reboot the device. 2. If the problem persists, press the reset button for 7–10 seconds to reset the device to the factory default settings (release the reset button when all four LEDs turn from red to yellow) and try again. 3. If it still does not work, contact ALMS support.
Link not up in 3 minutes...Exiting	The radio module was not able to establish the connection in 3 minutes. The update has been aborted, but can be relaunched as soon as the connection is OK.	Wait for network connectivity and then try again.
Unable to download JUD file from <url>	The URL is wrong, or the download failed (interruption, no space left...).	Contact ALMS support.
Core version not found in JUD file	JUD file is not valid. Core Version is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support.
Required information (URL, Size or MD5) is missing from JUD file	JUD file is not valid. URL, Size, and MD5 sum of the firmware package are mandatory fields.	There is a problem with the package on the ALMS server. Contact ALMS support.
Cannot perform upgrade — No space left on device	Firmware is larger than available space for the download.	Contact ALMS support. The support team will need to access the device to clear space, or you can return the device to Sierra Wireless under an RMA.
Unable to download ALEOS firmware from <url>	Firmware URL is not valid, or the download failed.	Retry. If the download fails several times, contact ALMS support. The support team will need a log from the device.
Undefined ALEOS firmware URL	ALEOS firmware URL not specified, so firmware cannot be retrieved.	Contact ALMS support to confirm that there is not a problem with the service.
ALEOS firmware MD5 check failed	The downloaded firmware package failed the integrity check. The update is aborted.	There is a problem with the package on the device or the download may have failed. Restart the firmware download. If the problem persists, contact ALMS support. There may be a problem with the package on the ALMS server.
Unable to apply ALEOS firmware and Unable to apply ALEOS firmware (retry)	ALEOS firmware could not be applied. Check the ALEOS log messages to determine exactly why the update failed.	Retry. If the problem persists, contact ALMS support and provide them with the log messages.
Radio Module URL is missing from JUD file	JUD file is not valid. The Radio Module Firmware URL is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support.

Error message	Meaning	Corrective action
Radio Module package MD5 sum is missing from JUD file	JUD file is not valid. The Radio Module Firmware MD5 sum is a mandatory field.	There is a problem with the package on the ALMS server. Contact ALMS support[a].
Radio Module firmware MD5 check failed	The downloaded firmware package failed the integrity check. The update is aborted.	There is a problem with the package on the device or the download may have failed. Try downloading the file again. If the problem persists, contact ALMS support[a]. There may be a problem with the package on the ALMS server.
Radio Module backup failed	The radio module was saved to prevent a power failure. If the firmware cannot be backed-up on persistent storage, the firmware update will not proceed because of the risk that the radio module update will not be able to finish if interrupted.	Contact ALMS support[a]. The support team will need to access the device to clear space, or you can return the device to Sierra Wireless under an RMA.
Radio Module firmware download failed	Firmware URL is not valid, or download failed.	Retry several times. If the problem persists, contact ALMS support[a]. The support team will need a log from the device.
Undefined Radio Module firmware URL	The URL cannot be retrieved. The update is aborted.	Retry. If the problem persists, contact ALMS support.
Radio Module firmware update failed	Radio module firmware could not be applied. Check the ALEOS log messages to determine exactly why the update failed.	Retry. If the problem persists, contact ALMS support.

Location

I set the Location Reports Port field on the Location > Local Streaming page to stream Location data to a USB port, but I don't see Location data on the USB port.

The Location streaming feature works with serial devices. To stream data to a USB port, you must first configure the USB port to act as a serial device.

1. In ACEmanager, go to the LAN > USB tab.
2. In the USB Device Mode field, select USB Serial.
3. Click Apply.

If you have not already done so:

1. Go to Location > Local Streaming.
2. In the Location Reports port field, select one of the following:
   - USB Serial
   - DB9 and USB
3. Click Apply.
4. After you have made all the configuration changes, reboot the device.

Event Reporting

I set up ACEmanager to send an email/SMS report, but when I clicked the Test report button no report was sent.

After you set up the event reporting fields and click Apply, wait about a minute before you click the Test report button. The AirLink RV50 needs this time to apply the new configuration.

I configured event reporting, but I did not receive a report when I should have.

- If the Action Type for the Event Reporting is Email or SNMP TRAP, be sure that these services are also configured on the Services tab.
  - To configure email, go to Services > Email (SMTP).
- To configure SNMP TRAP, go the Services > Management (SNMP).If the Action Type is SMS, you may need to change the default settings in the Advanced section of the Services > SMS page.

TCP Connections

I went to the TCP section of the Serial screen and configured ALEOS to include the Device ID in TCP connections, but I get the message “Device ID Not Set”.

Setting the TCP connection to include the Device ID is a two step process:

1. In ACEmanager, go to Serial > TCP and ensure that the Include Device ID on TCP Connect field is set to Enable.

   (See RS232 Configuration > PAD on page 315.)
2. Go to Location > Global Settings > General and configure the Use Device ID in Location Reports field. (See Global Settings on page 270.)

To confirm that the Device ID is configured, check the Status > About screen. The Device ID, if set, appears in the /RAP Device ID field.

TCP/IP and UDP/IP Auto Answer

I configured TCP/UDP auto answer, but the packet contents are not being streamed over the serial port to the connected device.

1. Try polling the device connected to the AirLink RV50’s serial port.

   If you do not receive a response, confirm that the fields described in Configuring IP to Serial with Answer and Serial to IP on page 329 are set correctly.
2. In ACEmanager, go to Status > Serial and check the RS232 bytes sent field to confirm that packets are reaching the AirLink RV50 from the mobile network and the packet contents are being sent out the AirLink RV50’s serial port.

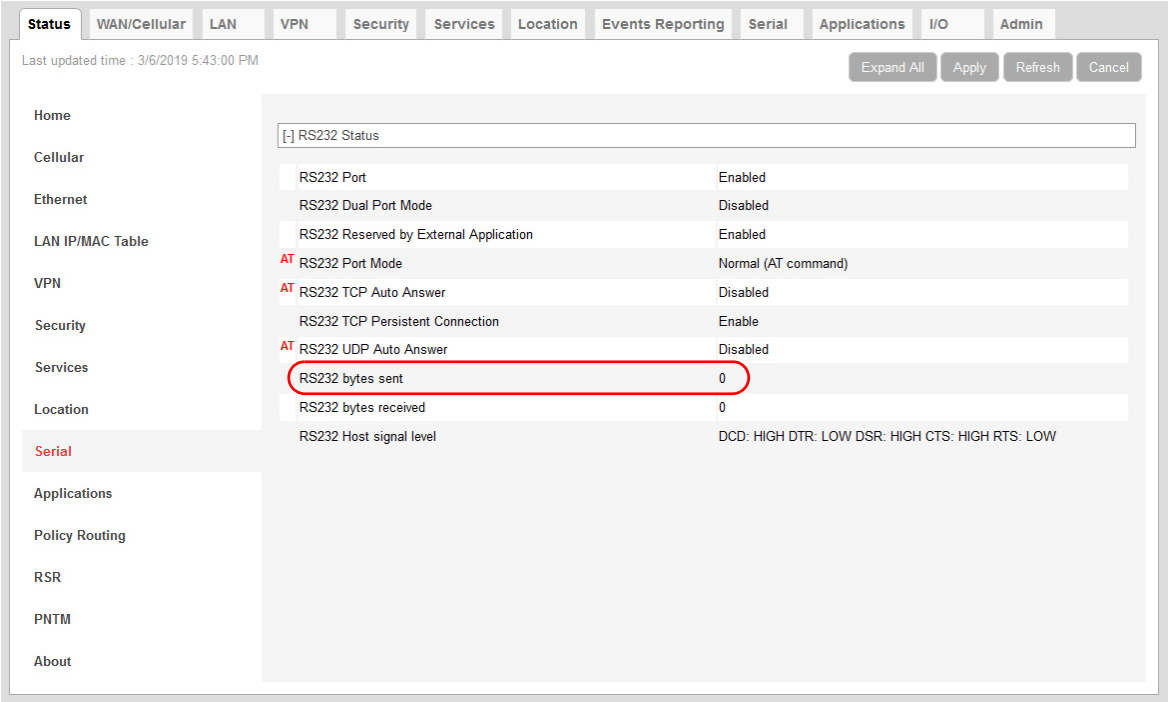


Figure F-3: ACEmanager: Status > Serial

When you poll the AirLink RV50/connected device:

- If the Serial bytes sent counter increases, the IP packets have reached the AirLink RV50 from the mobile network, the AirLink RV50 has removed the header and sent the packet contents out its serial port to the connected device.
- If the Serial bytes sent counter does not increase, either:
  - The IP packet has not made it across the mobile network to the AirLink RV50.
  - The destination port for the TCP/IP or UDP/IP connection does not match the configured Device Port on the ACEmanager Serial tab.

3. Once you have confirmed that the Serial bytes sent counter is increasing, check the Serial bytes received counter (also on the Status > Serial screen).
   - If the Serial bytes received counter is increasing, the connected device is responding to the poll request and sending its response back to the AirLink RV50 across the serial connection.
   - If the Serial bytes received counter is not increasing, the connected device is not responding to the poll request. Ensure that the serial cable is fully seated and properly connected to the AirLink RV50 and the host. Check that you have the correct type of serial cable connecting the AirLink RV50 to the connected device. The AirLink RV50 is a DCE device. If the connected device is also a DCE device, use a null modem serial cable. If the connected device is a DTE device, use a straight through serial cable.
4. If you have confirmed that both the Serial bytes sent and Serial bytes received counters are increasing when you send a poll to the connected device, but you are still not receiving the response back on your original sending application, the most common reason is that the incoming packets from the AirLink RV50 to your application are being blocked by a firewall on your network. The firewall may be blocking all traffic except packets destined for particular ports or arriving from particular ports.

Check with your firewall administrator. Ask the administrator to monitor the firewall when you poll the AirLink/connected device to see if any return packets from the AirLink RV50 hit the firewall.

If you are still having problems, contact your Sierra Wireless distributor.

ALEOS Application Framework (AAF)

I'm unable to load an application from AAF.

1. In ACEmanager, go to Services > Telnet/SSH.
2. In the AT Server Mode field, select Telnet.
3. Click Apply.
4. Re-try loading the application from AAF.

Network Operator Switching

What happens to my Radio Module Firmware settings (Admin > Radio Module Firmware) when I reset the RV50 to the factory default settings?

If the Reset Mode field on the Admin > Advanced screen is set to "Preserve Cellular Authentication Settings" (default setting), the Radio Module settings on the Admin > Radio Module Firmware screen are preserved over the reset, i.e. there is no change to the settings.

If the Reset Mode field on the Admin > Advanced screen is set to "Reset All", then the settings on the Admin > Radio Module Firmware screen revert are reset. The Automatic option is reset to "Automatic" and the ALMS option is reset to "Update Current Only". If you have previously selected a radio module firmware version manually that does not match the SIM card, "Reset All" may change the radio module firmware because once the RV50 reverts to "Automatic", which SIM card is installed in the RV50 determines which radio module firmware is used. This could override a previous manual selection.

G:Glossary of Terms

Acronym or Term	Definition
1xEV-DO	Single Carrier (1X) EVolution–Data Only A high-speed standard for cellular packet data communications. It supports Internet connections with data rates up to 3.1 Mbps. (downlink from the network) and 1.8 Mbps (uplink to the network). Average data rates are approximately: • Rev. A: 600-1300 kbps. (downlink from the network) and 300-400 kbps (uplink to the network) • Rev. 0: 400-700 kbps (downlink from the network) and 40-80 kbps (uplink to the network) Actual speed depends on the network conditions. Compare to 1X.
1X	Single Carrier (1X) Radio Transmission Technology A high-speed standard for cellular packet data communications. 1x supports Internet connections with data rates up to 153 kbps (simultaneously in each direction—downlink and uplink). Actual speed depends on the network conditions. Compare to 1xEV-DO.
3GPP	3rd Generation Partnership Project 3GPP unites 6 telecommunications standard development organizations (ARIB, ATIS, CCSA, ETSI, TTA, TTC), and provides their members with a stable environment to produce Reports and Specifications that define 3GPP technologies.
API	Programming Interface A protocol intended to be used as an interface by software components to communicate with each other.
AT	A set of device commands, preceded by “AT” originally developed by Hayes, Inc. for their devices. The structure (but not the specific commands, which vary greatly from manufacturer to manufacturer) is a de facto device industry standard.
CDG	CDMA Development Group A consortium of companies who joined together to lead the adoption and evolution of CDMA wireless systems around the world. Also see CDMA.
CDMA	Code Division Multiple Access A wideband spread spectrum technique used in digital cellular, personal communications services, and other wireless networks. Wide channels (1.25 MHz) are obtained through spread spectrum transmissions, thus allowing many active users to share the same channel. Each user is assigned a unique digital code, which differentiates the individual conversations on the same channel.
cdmaOne	A IS-95 CDMA standard developed by QUALCOMM Inc. Also known as TIA-EIA-95.
CE, CE Label	The CE label is a mandatory conformity marking for products placed on the market in the European Economic Area (EEA). With the CE marking on a product, the manufacturer declares that the product conforms with the essential requirements of the applicable EC directives.
CIDR	Classless Inter-Domain Routing is a way to define a range of IP addresses and subnets, consisting of an IP address (10.10.0.0, for example) and a suffix (/16, for example).

Acronym or Term	Definition
CnS	Sierra Wireless' proprietary Control and Status protocol interface
DCE	Data Communications Equipment A device that sits between the data terminal equipment (DTE) and a data transmission circuit. Usually the DCE is a modem.
Diversity	Antenna diversity, also called space diversity, is a scheme that uses two or more antennas to improve the quality and reliability of a wireless link. Often, especially in urban and indoor environments, there is no clear line-of-sight (LOS) between transmitter and receiver. Instead the signal is reflected along multiple paths before finally being received. Each bounce can introduce phase shifts, time delays, attenuations, and distortions that can destructively interfere with one another at the aperture of the receiving antenna.
DMNR	Dynamic Mobile Network Routing
EDGE	Enhanced Data rates for GSM Evolution A digital mobile phone technology that allows improved data transmission rates as a backward-compatible extension of GSM. EDGE is considered a pre-3G radio technology and is part of ITU's 3G definition. Also known as Enhanced GPRS (EGPRS), or IMT Single Carrier (IMT-SC), or Enhanced Data rates for Global Evolution.
EIA	Electronics Industry Association EIA was a standards and trade organization composed as an alliance of trade associations for electronics manufacturers in the United States. They developed standards to ensure the equipment of different manufacturers was compatible and interchangeable. The EIA ceased operations on February 11, 2011, but the former sectors continue to serve the constituencies of EIA.
EMC	Electromagnetic Compatibility The branch of electrical science which studies the unintentional generation, propagation and reception of electromagnetic energy with reference to the unwanted effects (Electromagnetic interference, or EMI) that such energy may induce.
EMI	Electromagnetic Interference The disturbance that affects an electrical circuit due to either electromagnetic induction or electromagnetic radiation emitted from an external source
ERP	Effective Radiated Power A standardized theoretical measurement of radio frequency (RF) energy. It is determined by subtracting system losses and adding system gains.
ESN	Electronic Serial Number The unique first-generation serial number assigned to the Air Link devices for use on the wireless network. Compare to MEID.
Ethernet	Computer networking technologies for local area networks (LANs).
EU	The European Union Organization of European countries.
EV-DO	Enhanced Voice-Data Optimized or Enhanced Voice-Data Only (Ev-DO, EV, EVDO, etc.). A telecommunications standard for the wireless transmission of data through radio signals, typically for broadband Internet access. It uses multiplexing techniques including code division multiple access (CDMA) as well as time division multiplexing (TDM) to maximize both individual users' throughput and the overall system throughput.

Acronym or Term	Definition
FCC	Federal Communications Commission The U.S. federal agency responsible for interstate and foreign communications. The FCC regulates commercial and private radio spectrum management, sets rates for communications services, determines standards for equipment, and controls broadcast licensing.
FW	Firmware Software stored in ROM or EEPROM; essential programs that remains even when the system is turned off. Firmware is easier to change than hardware but more permanent than software stored on disk.
GPRS	General Packet Radio Service A packet-oriented mobile data service on 2G and 3G cellular communication systems. GPRS was originally standardized by European Telecommunications Standards Institute (ETSI) in response to the earlier CDPD and i-mode packet-switched cellular technologies. It is now maintained by the 3rd Generation Partnership Project (3GPP).
GPS	Global Positioning System A system that uses a series of 24 satellites to provide navigational data.
GSM	Global System for Mobile Communications (originally Groupe Spécial Mobile) GSM is a standard developed by the European Telecommunications Standards Institute (ETSI) to describe protocols for second generation (2G) digital mobile networks used by mobile phones
HSPA	High Speed Packet Access An amalgamation of two mobile telephony protocols: High Speed Downlink Packet Access (HSDPA) and High Speed Uplink Packet Access (HSUPA). This extends and improves the performance of existing 3rd generation mobile telecommunication networks utilizing the WCDMA protocols.
HSPA+	Also called evolved HSPA This allows bit-rates to reach as high as 168 Mbit/s in the downlink and 22 Mbit/s in the uplink. An improved 3GPP standard.
IC	Industry Canada The government department responsible for overseeing and regulating wireless and communication technologies in Canada.
IEC	International Electrotechnical Commission A non-governmental international standards organization that prepares and publishes International Standards for all electrical, electronic and related technologies—collectively known as “electro technology.”
IOTA	Internet Over The Air An mated feature, supported by some service providers, to perform account setup by making a connection to the CDMA network and using a secure Internet connection to download account parameters to the device.
IS	Interim Standard After receiving industry consensus, the TIA/EIA forwards the standard to ANSI for approval.
IS-95	A 2G mobile telecommunications standard using CDMA to send voice, data and signaling data (such as a dialed telephone number) between mobile telephones and cell sites.
ISAKMP	Internet Security Association and Key Management Protocol A security protocol defined by RFC 2408 for establishing Security Associations (SA) and cryptographic keys in an Internet environment. ISAKMP only provides a framework for authentication and key exchange and is designed to be key exchange independent.

Acronym or Term	Definition
ITU	International Telecommunication Union A specialized agency of the United Nations responsible for issues that concern information and communication technologies. The ITU coordinates the shared global use of the radio spectrum, promotes international cooperation in assigning satellite orbits, and assists in the development and coordination of worldwide technical standards.
kbps	Kilobits per second 1000, not 1024, as used in computer memory size measurements of kilobytes.
LED	Light Emitting Diode A semiconductor diode that emits visible or infrared light.
LTE	Long Term Evolution High performance air interface for cellular mobile communication systems.
Mbps	Millions of bits per second, or Megabits per second.
MEID	Mobile Equipment IDentifier The unique second-generation serial number assigned to the device for use on the wireless network. *Compare to* ESN.
MSCI	Modem Status Configuration Interface ALEOS internal configuration database
NAM	Number Assignment Module Semi-permanent information stored in the device's non-volatile memory, including the device's Mobile Identification Number, the station class mark, Mobile Network Operator code, and other cellular identifiers. Essentially the phone number, it should be treated as confidential information and should not be disclosed to anyone other than the cellular service provider.
NV	Non-Volatile (memory)
OEM	Original Equipment Manufacturer A company that manufactures a product and sells it to a reseller.
OTAPA	Over the Air Parameter Administration A way of distributing new software updates or configuration settings to devices like cellphones and set-top boxes.
OTASP	Over the Air Service Provisioning. Also see OTAPA.
PAD	Packet Assembly/Disassembly
PCS	Personal Communications Services A cellular communication infrastructure that uses a different frequency range than AMPS.
PPP	Point to Point Protocol An alternative communications protocol used between computers, or between computers and routers on the Internet. PPP is an enhanced SLIP. Also see SLIP.
PRI	Product Release Instructions A file containing the settings used to configure devices for a particular service provider, customer, or purpose.
RF	Radio Frequency

Acronym or Term	Definition
RoHS	Restriction of use of Hazardous Substances mandated by EU Directive 2002/95.
RS-232	A series of standards for serial binary single-ended data and control signals connecting between a DTE (Data Terminal Equipment) and a DCE (Data Circuit-terminating Equipment). It is commonly used in computer serial ports.
Rx	Receive
SIM, SIM Card	Subscriber identity module or subscriber identification module. An integrated circuit which securely stores the international mobile subscriber identity (IMSI) and the related key used to identify and authenticate subscribers on mobile telephony devices (such as mobile phones and computers).
SINR	Signal to Interference plus Noise Ratio (SINR) is an RF parameter that is directly proportional to throughput (the higher the number, the higher the throughput). It can help LTE radio installers gauge the signal quality between the cell tower and the radio module. For more information on interpreting the SINR values, see How do I obtain and interpret SINR values for LTE networks? on page 549.
SKU	Stock Keeping Unit Identifies an inventory item: a unique code, consisting of numbers or letters and numbers, assigned to a product by a retailer for purposes of identification and inventory control.
SLIP	Serial Line Internet (or Interface) Protocol An Internet Protocol designed to work over serial ports and modem connections. On personal computers, SLIP has been largely replaced by the Point-to-Point Protocol (PPP), which has more features and does not require its IP address configuration to be set before it is established. On microcontrollers SLIP is still the preferred way of encapsulating IP packets due to its very small overhead. Also see PPP.
SMS	Short Message Service A feature which allows users of a wireless device on a wireless network to receive or transmit short electronic alphanumeric messages (up to 160 characters, depending on the service provider).
TCH	Traffic Channel
TIA/EIA	Telecommunications Industry Association / Electronics Industry Association A standards setting trade organization, whose members provide communications and information technology products, systems, distribution services and professional services in the United States and around the world.
Tx	Transmit
UMTS	Universal Mobile Telecommunications System (UMTS). A third generation mobile cellular system for networks based on the GSM standard. Developed and maintained by the 3GPP (3rd Generation Partnership Project), UMTS is a component of the International Telecommunications Union IMT-2000 standard set and compares with the CDMA2000 standard set for networks based on the competing cdmaOne technology.
USB	Universal Serial Bus An industry standard defining the cables, connectors and communications protocols used in a bus for connection, communication and power supply between computers and electronic devices.

Acronym or Term	Definition
VRRP	Virtual Router Redundancy Protocol
X.509	A Public Key Infrastructure (PKI) and Privilege Management Infrastructure (PMI) are standards that specify formats for public key certificates, certificate revocation lists, attribute certificates, a certification path validation algorithm, etc.

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