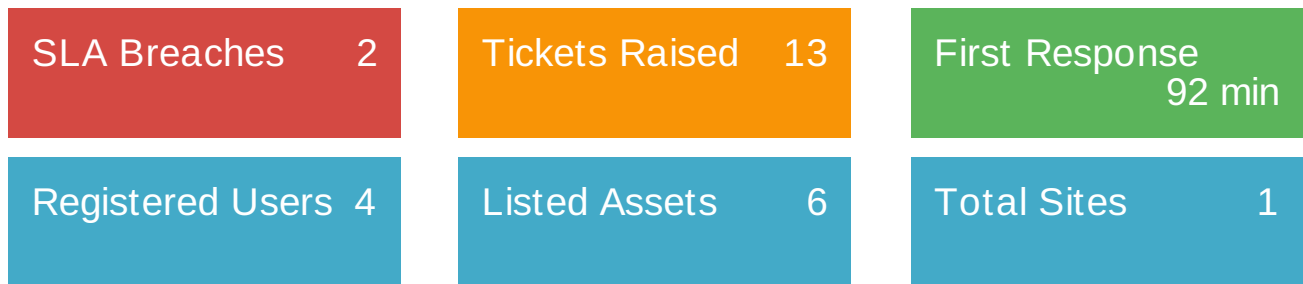
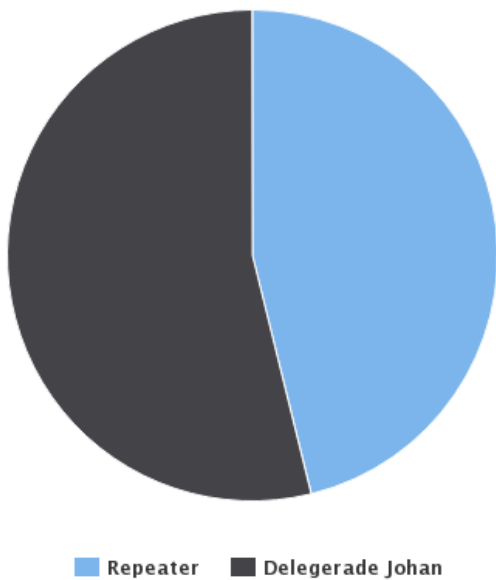


# JN Test AB

Three months to 09/02/15 16:18:37

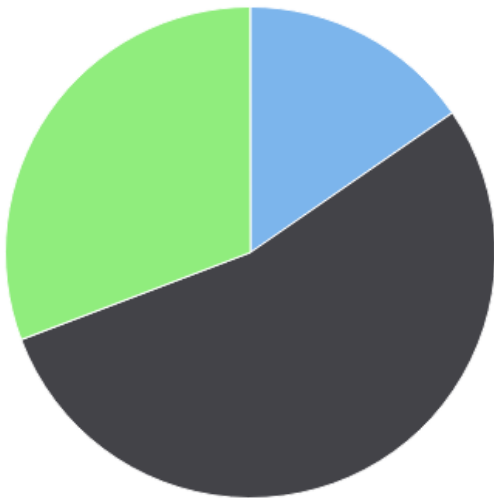


## Ticket Summary by Queues



Queue Name	Tickets
Repeater	6
Delegerade Johan	7
<b>TOTAL</b>	<b>13</b>

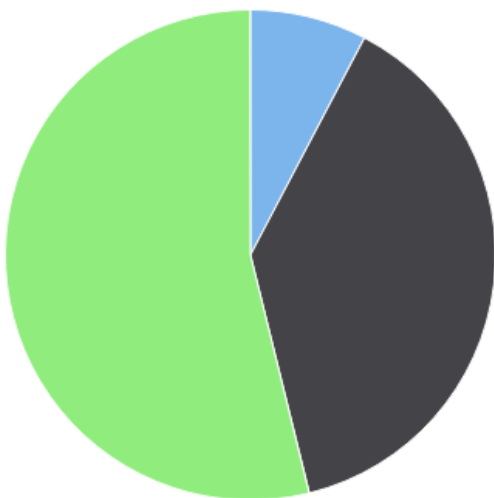
## Ticket Summary by Assigned Staff



[Unassigned] Johan johan-Demo

Staff Name	Assigned Tickets
[Unassigned]	2
Johan	7
johan-Demo	4
<b>TOTAL</b>	<b>13</b>

## Ticket Summary by User



From Max RM Johan johan1

User	User Count
From Max RM	1
Johan	5
johan1	7
<b>TOTAL</b>	<b>13</b>

## Ticket Summary by Status



■ OPEN
 ■ CLOSED
 ■ HOLD
 ■ DELETED

Status	Status Total
OPEN	2
CLOSED	6
HOLD	1
DELETED	4
<b>TOTAL</b>	<b>13</b>

## Resolved Tickets

Subject	Status	Sub-Status	Raised By	Priority	Ticket Queue	Staff Agent	Created	Due Date
TEstar 123	CLOSED		Johan	Medium	Repeater	johan-Demo	24/11/14 19:18:28	
TEST 222	CLOSED		johan1	Medium	Delegerade Johan	johan-Demo	25/11/14 08:24:20	
Det funkcar inte!!!	CLOSED		Johan	Medium	Repeater	johan-Demo	26/11/14 09:00:25	
TEST1111111	CLOSED		Johan	Medium	Repeater	Johan	02/02/15 16:05:33	
Test oiwpiweopriopwe	CLOSED		johan1	Medium	Delegerade Johan		02/02/15 16:10:57	
sdgsdfgsdfg	CLOSED		johan1	Medium	Delegerade Johan		02/02/15 16:13:34	

## Open Tickets

Subject	Status	Sub-Status	Raised By	Priority	Ticket Queue	Staff Agent	Created	Due Date
Byta Diskar i RAID	OPEN	Beställd hårdvara	johan1	Urgent	Delegerade Johan	Johan	09/02/15 09:20:47	
Uppgradera minne i server	OPEN		From Max RM	Medium	Delegerade Johan	Johan	09/02/15 10:55:18	

## Contract Time

Date	Ticket Id	Staff	Ticket Status	Queue Name	Notes	Time/mins
24/11/14 19:18:59	2057915	Johan	CLOSED	Repeater	TEST Kontrakt	1080
24/11/14 19:19:59	2057915	Johan	CLOSED	Repeater	Timbank ej debiterbar	60
24/11/14 19:19:59	2057915	Johan	CLOSED	Repeater	Timbank debiterbar	60
09/02/15 10:48:59	2614910	Johan	HOLD	Delegerade Johan	Skapat nya kopior av databaser	30