



Our Commitment to Longer Product Lifecycles

Socket recognizes it takes time to deploy handheld based solutions and fully understands the need for products to have life cycles that match these requirements. It takes time to evaluate, pilot, implement and support customer deployments and gain a return on investment. We believe that providing our customers with a three to five year life cycle will enable our customers to avoid the expense and disruption of frequent model changes, re-qualifications, software updates and the complexity of maintaining a non-homogenous installation of mobile computers. It is for these reasons that Socket intends to make its mobile computers available for 3 to 5 years from the date of introduction.

Socket expects to continue to introduce new handheld computer models in order to allow its customers to transition to newer technologies as their requirements and deployments require and to avoid the forced transitions that have historically caused many customer problems.

Even though Socket's intent is clear, we are subject to events outside our control therefore we cannot guarantee but do commit to make our best efforts to fulfill our commitment to:

- Offer each handheld computer model for a minimum of three years from the date we first begin shipping the model.
- To offer up to three year warranty and service contracts and continue to provide customer support for each handheld computer device that is shipped, measured from the date of shipment.
- To provide a minimum of six months advanced end-of-life notice and a reasonable last buy opportunity when we decide to discontinue a handheld computer product model.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kevin Mills".

Kevin Mills

President & CEO

Socket Mobile, Inc.

May 30, 2008